



Account No.: XXXXXXXX
Due Date: Jun-01-2020

DO NOT PAY
(Bank Drafted)

Amount Due: \$103.43

Amount Enclosed **\$**

FIRST LAST
PO BOX 2500
PALO ALTO CA 94301

City of Palo Alto Utilities
P.O. Box 7026
San Francisco, CA 94120-7026

XXXXXXXXXXXX00000103432



Customer name: FIRST LAST

Due date: Jun-01-2020

Service address: 250 HAMILTON AVE PALO ALTO CA 94301

For billing information, call: 650.329.2161

Account Number	Service Period	Service Days	Meter Read Date	Approx. Next Read Date	Statement Print Date
XXXXXXXXXX	04/04/2020 - 05/07/2020	34	05/07/2020	06/05/2020	May-08-2020

Billing Summary

PREVIOUS BALANCE		\$75.51
PAYMENT(S) - THANK YOU		75.51
BALANCE FORWARD		\$0.00
CURRENT CHARGES	UNITS	AMOUNT
ELECTRICITY	89 KWH	12.27
GAS	32.50 THERMS	46.83
SEWER		41.37
UTILITY USERS TAX		2.96
TOTAL CURRENT CHARGES		103.43
TOTAL AMOUNT DUE		\$103.43

DO NOT PAY -- account is being drafted for the amount owed.

Your Bank will be debited approximately 5 days prior to the due date.

* Reminder to all customers: Accounts paid late will be subject to penalty charges.

We accept online payments at mycpau.cityofpaloalto.org

Paying Your Bill

For your convenience, your utilities bill may be paid:

By Mail

Please enclose the
bill stub and mail to
City of Palo Alto Utilities
P.O. Box 7026
San Francisco, CA 94120-7026

At Civic Center

Revenue Collections
250 Hamilton Ave., 1st Floor
Open Monday – Friday
Normal Business Hours

Night Depository

Walk Up, Civic Center Plaza
Drive Up,
Civic Center Garage, A Level

Online

Sign Up for My Utilities Account
and pay online at:
mycpau.cityofpaloalto.org

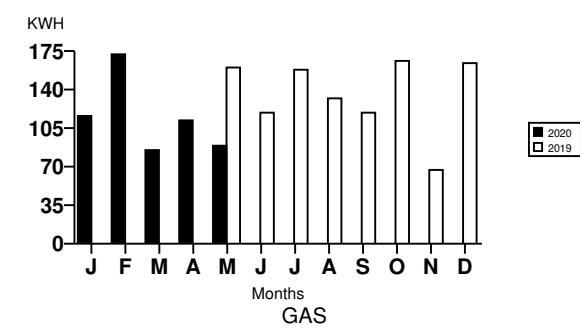
Billing Details for Current Period

Meter Reading Information (A = Actual Read E = Estimate Read)						
Service	Meter Number	Meter Reads Current - Prior	Reading Difference	Meter Multiplier	Therm Factor	Units
ELECTRIC	XXXXX	738A - 649E	89	1		89 KWH
GAS	XXXX	2089A - 2082E	7	1.014	1.034	7.339 THM
GAS	XXXXX	2082E - 2058E	24	1.014	1.034	25.164 THM

ELECTRIC

E1 COMMODITY	7.42
E1 DISTRIBUTION	4.42
E1 PUBLIC BENEFITS	0.40
STATE ENERGY SURCHARGE	0.03

ELECTRIC



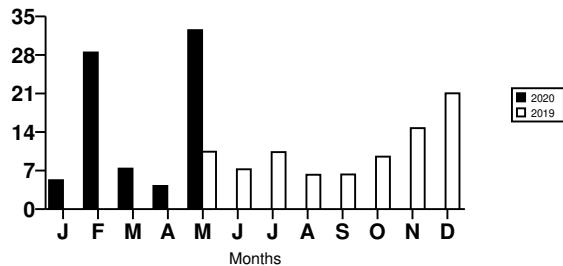
GAS

CARBON OFFSET CHARGE	1.30
G1 COMMODITY CHARGE SUMMER	6.86
G1 DISTRIBUTION SUMMER	21.03
GAS CAP AND TRADE COMPLIANCE	1.07
MONTHLY SERVICE CHARGE	13.35
TRANSPORTATION CHARGE	3.22

SEWER

S1 WASTEWATER	41.37
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Therms



Login to mycpau.cityofpaloalto.org for a history of your usage and utility charges.

Utilities and Community Announcements

Make safety a top priority! Please call 811 before digging to have us mark your utility lines and avoid a dangerous and costly accident. Read more safety tips at cityofpaloalto.org/GasSafety and contact us at UtilitiesCommunications@cityofpaloalto.org to request printed copies of our gas safety awareness brochure. This information is also translated in Spanish at cityofpaloalto.org/GasSafetySpanish and Mandarin at cityofpaloalto.org/GasSafetyMandarin

Hold on to those balloons! Did you know that metallic foil, or Mylar, balloons are a major cause of power outages? In recent years, Mylar balloons have caused several large power outages in Palo Alto. Mylar balloons can explode and catch fire when coming in contact with power lines, creating a dangerous situation. Visit cityofpaloalto.org/safeutility for tips on balloon safety. In the event of a power outage, check cityofpaloalto.org/outagemap for immediate updates.

September is Pollution Prevention Month! Stop pollution by properly disposing of household hazardous waste and medications, or by picking up litter around your community. For more information, visit cleanbay.org

Don't treat your soil like dirt! Adding compost to your yard and garden will improve your soil's structure, helping to maintain a healthy soil ecosystem while reducing your water, fertilizer and pesticide use. Attend a compost workshop to learn how to make your own or pick up some that is garden-ready at our Compost Giveaway Station. For more information visit cityofpaloalto.org/compost or call (650) 496-5910.

Your Average Daily Consumption and Cost Table

MONTH	SERVICE DAYS	ELECTRIC		GAS		WATER	
		KWHS PER DAY	DOLLARS PER DAY	THERMS PER DAY	DOLLARS PER DAY	GALLONS PER DAY	DOLLARS PER DAY
04/2020	25	4.5	0.62	0.17	0.68		
03/2020	28	3.0	0.42	0.26	0.71		
02/2020	32	5.4	0.74	0.89	1.27		
01/2020	31	3.7	0.52	0.17	0.60		
12/2019	31	5.3	0.73	0.68	1.09		
11/2019	28	2.4	0.33	0.53	0.97		
10/2019	30	5.5	0.76	0.32	0.74		
09/2019	30	4.0	0.55	0.21	0.64		
08/2019	31	4.3	0.59	0.20	0.61		
07/2019	32	4.9	0.65	0.32	0.67		
06/2019	33	3.6	0.47	0.22	0.53		
05/2019	30	5.3	0.69	0.35	0.69		
05/2020	34	2.6	0.36	0.96	1.38		

