

MANUEL S. BARBOZA

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OBJECTIVE:

To obtain a position utilizing my experience in the field of Electronics.

TECHNICAL SKILLS:

- Savant Programmer
- Control 4 Tech II Programmer
- AMX Programmer
- URC Programmer
- Network

QUALIFICATION

HIGHLIGHTS:

- Qualified in laws of electronics, components in AC and DC circuits, application of network theorems, interrelating voltage, current and resistance. Mathematical principles of electronics.
- Practical experience using both physical components and computer-generated simulations.
- Analyze and optimize personal computer's performance, troubleshoot and repair malfunctioning systems.
- Computer network and overworking concepts. Assemble a simple computer network and test its operations.
- Construct, test and troubleshoot digital circuits.
- Soldering and use of various meters.

EDUCATION:

ITT Technical Institute

West Covina, CA

Bachelors of Science-Computer-Electronic Engineering Technology

Graduated September 2003

GPA: 3.2

EXPERIENCE:

04/15 to Current

ATI of America

Salt Lake City, UT

Client Services Manager

Ensure that Customers needs are being Satisfied.

Isolate and Identify areas of improvement.

Managed and oversight job scheduling.

Install and Setup Home Networks

Programmer

Programmed and tested Savant and Control 4 systems before being delivered to job site.

09/12 to 04/15

VIA International

Park City, UT

Client Services Manager

Ensured that Customers needs are being Satisfied.

Trained Service technicians to deliver a high standard of Customer Service.

Isolate and Identify areas of improvement.

Handled complaints and queries from customers and service Technicians.

Managed and oversight job scheduling.

Recruiting, interview and hiring of Service personnel.

Programmer

Programmed and tested Savant and Control 4 systems before being delivered to job site.

Lead Tech

Installation of audio/data/telephone/CATV/Satellite wiring; audio equipment,

speakers, video surveillance equipment, computer networking, and automation/control system installation and configuration. Systems troubleshooting, Home theater system audio and video calibration.

03/06 to 09/12

Mountain States Home Automation

Salt Lake City, UT

Project Manager

Installation of audio/data/telephone/CATV/Satellite wiring; audio equipment, speakers, video surveillance equipment, computer networking, and automation/control system installation and configuration. Systems troubleshooting, Home theater system audio and video calibration, phone system programming

07/98 to 06/05

The Vons Companies Inc.

El Monte, CA

Order Selector

Responsible for pulling assigned orders while meeting time deadlines. Work in a fast-paced and team-oriented environment.

Fill-in Clerk

Offered Customer Service to Store Managers.
Communicated with different levels within the Organization.
Sorted orders by Store number.
Assigned orders by entering data in computer, using 10-key.
Performed training modules.

06/94 to 06/98

MG Delivery Services

Pomona, CA

Assistant Truck Driver

LANGUAGES:

Bilingual (English/Spanish)