











SUMMARY

Three charts showing:

- Percent of visitors who apply
- Percent of applicants who purchase a membership
- Percent of visitors who purchase a membership



INTERESTING POINTS/ FACTORS

Picked up from interviews:

- The fitness test should not be too rigorous, but add value to the outcome and the person
- The fitness test should add value to the client and have a habit forming factor that lets the client come back for more
 - Friendliness and being helpful at all times is a major advantage

Picked up from analysis:

- More visitors applied and did not take the fitness test (Test should be optional, but for the client's that do not know how to start this should definitely be an option)
- Clients who took out an application and purchased a membership and took the test are a fraction more than those who did not take the test

Suggestions:

- Maybe look to add some health tests nutrition, glucose, blood pressure
- Adding another product to the range on offer, which are less strenuous: Yoga, Pilates, and Meditation

