



Cavan General Hospital

Quick action report

Quantitative Survey Summary

TOTAL RESPONDENTS

39

RESPONSES FOR COMMENT TYPES

NEED IMPROVEMENT

38

Comments

GOOD EXPERIENCE

33

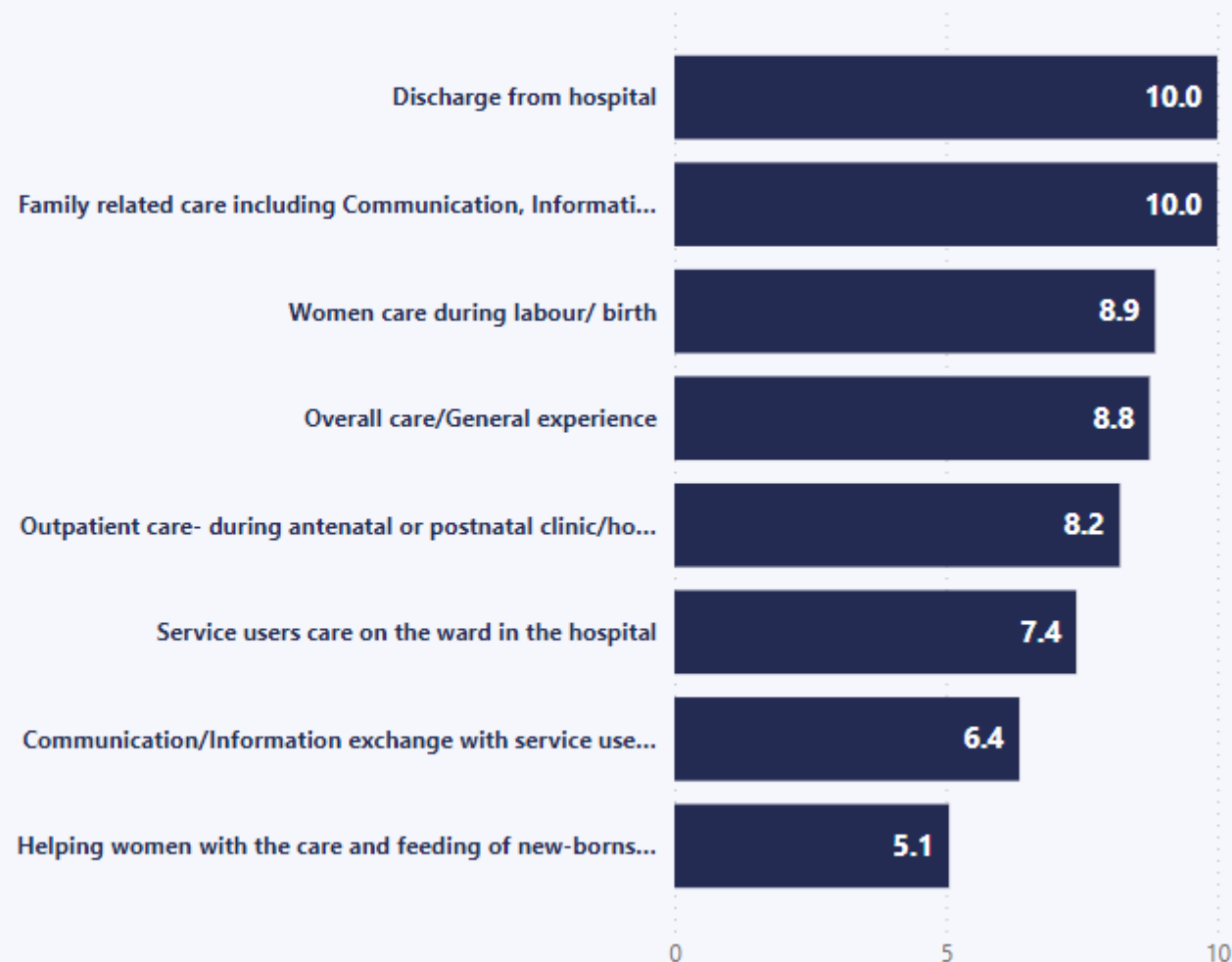
Comments

NOT COVERED

19

Comments

RATINGS BASED ON STAGE OF CARE



Good Experience Summary

1. Excellent overall quality of care
2. Positive experiences with midwives and healthcare professionals
3. Support with breastfeeding and post-birth care
4. Positive experiences with the maternity ward and nurses
5. Well-informed and attentive midwives during labor and delivery
6. Positive experiences with doctors and delivery assistance
7. Personalized care and follow-up visits from midwives
8. Stress-free and comfortable environment in the hospital
9. Positive experiences with antenatal care and regular checkups
10. Effective communication and advocacy for patient concerns.

Need Improvement Summary

1. Inadequate facilities for women post-C-section: Proper toilets and showers needed.
2. Lack of respect and attention from healthcare providers: GP visits and check-ups conducted by nurses instead of doctors, dismissive attitudes.
3. Lack of discussion on important topics: PND (postnatal depression), contraception, wound complications, and prescription charges.
4. Lack of support for birth preferences: Laughing at birth wishes, rude behavior from consultants, and push for unnecessary C-sections for convenience.
5. Concerns regarding baby's weight: Conflicting information and excessive scans.
6. Breach of confidentiality: Names of other patients visible during antenatal checks, including someone whose pregnancy was not yet known.
7. Need for better aftercare at home: Poor contact from public health nurse after C-section, lack of follow-up for newborn's health.
8. Issues with communication and consultation: Doctors not addressing worries directly, insufficient communication with mother.
9. Deficiencies in staff resources: Overloaded workload, insufficient staff especially in section wards.
10. Lack of knowledge and outdated facilities: Insufficient expertise on specific conditions, outdated and potentially unhygienic toilet/shower facilities.

Emergent Issues/Suggestions Summary

1. Inadequacy and questioning of milk supply
2. Newborn care and feeding challenges
3. Busy and understaffed maternity ward
4. Supportive and caring healthcare professionals
5. Lack of baby handling classes or practice
6. Overlooked medical condition
7. Difficulty in accessing GP appointments
8. Issues with bottle milk provided in the hospital
9. Poor quality and portion size of hospital food
10. Positive experience with midwives and breastfeeding support