Project Report Template

1.INTRODUCTION

1.1 Overview

Event management is a process of organizing a professional and focused event, for a particular target audience. It involves visualizing concepts, planning, budgeting, organizing and executing events such as wedding, musical concerts, corporate seminars, exhibitions, birthday celebrations theme parties, etc. Event Management is a multi-million dollar industry, growing rapidly, with events hosted regularly. Surprisingly, there is no formalized research conducted to access the growth of this industry. The industry includes fields such as the MICE (Meetings, Incentives and Events), exhibitions, conferences and seminars as well as live music and sporting events. On the profession side, event management is a glamorous and exciting profession that demands a lot of hard work and dynamism. The logistics side of the industry is paid less than the sales/sponsorship side, though some may say that these are two different industries.

Event management is the application of project management to the creation and development of large scale events. The process of planning and coordinating the event is usually referred to as event planning and which can include budgeting, scheduling, site selection, acquiring necessary permits, coordinating transportation and parking, arranging for speakers or entertainers, arranging decor, event security, catering, coordinating with third party vendors, and emergency plans. The events industry now includes events of all sizes from the Olympics down to business breakfast meetings. Many industries, charitable organizations, and interest groups hold events in order to market themselves, build business relationships, raise money, or celebrate achievement. An event refers to a social gathering or activity, such as a festival.(for example a musical festival), a ceremony for example a marriage) and a party(for example a birthday party). There are mainly 3 types of event management.

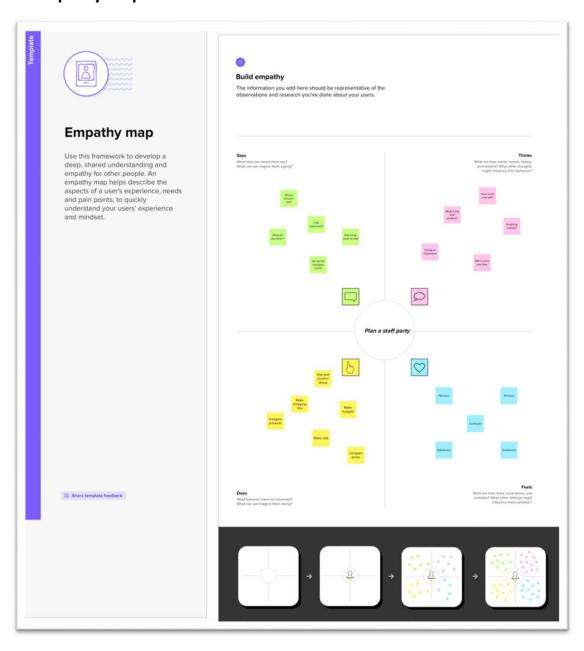
- Corporate Event Management
- Product Launch Event Management
- Special Event Management

1.2 Purpose

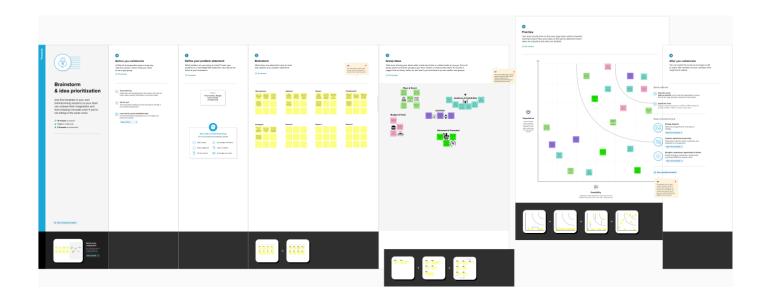
- **Defining the event goals and objectives:** The first step in any event management project is to define the goals and objectives of the event. This includes identifying the target audience, the desired outcomes, and any specific metrics for measuring success.
- **Planning and organizing:** The event planner must create a detailed plan for the event, including logistics, scheduling, budgeting, vendor management, and risk management.
- Marketing and promotion: Once the event plan is in place, the next step is to promote the event to the target audience through various marketing channels, such as social media, email marketing, and advertising.
- Execution and management: During the event, the event planner must manage all aspects of the
 event, from coordinating vendors and volunteers to handling any unexpected issues that may
 arise.
- **Evaluation and feedback:** After the event is over, the event planner must evaluate the success of the event, gather feedback from attendees, and make any necessary adjustments for future events

2.Problem Definitions & Design Thinking

2.1Empathy Map



2.2 Ideation&Brainstorming Map



3.RESULT

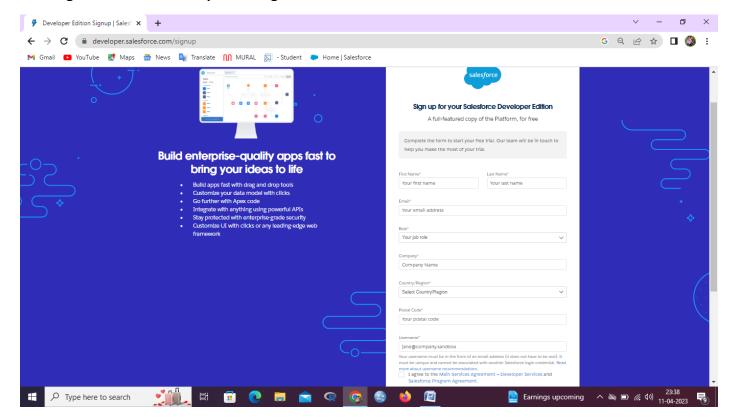
3.1 Data Model:

| Fields in the Object | | |
|----------------------|-----------------------------------|--|
| | | |
| Field label | Data type | |
| City | Text | |
| Start date | Date/time | |
| End date | Date/time | |
| | | |
| | Field label City Start date | Field label Data type City Text Start date Date/time |

| Attendees | Field lable | Data type | |
|-----------|-----------------|---------------------------|--|
| | Id | Auto Number | |
| | Phone | Phone | |
| | Email | Email | |
| | Event Name | Master-detail relatioship | |
| | | | |
| Speakers | Field lable | Data type | |
| | Bio | Text Area | |
| | e-mail | Email | |
| | Event Name | Look-up Relationship | |
| | | | |
| | Field lable | Data typo | |
| | i iciu iabie | Data type | |
| Vendors | e-mail | Fmail | |
| Vendors | e-mail Phone | Email Phone | |
| Vendors | Phone | Phone | |
| Vendors | | | |

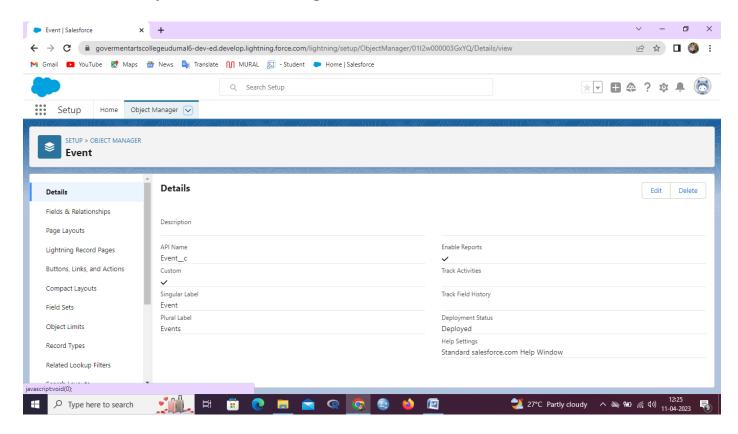
3.2 Activity&screenshot

Creating a Salesforce Development Org:



- 1. Go to developers.salesforce.com
 - 2. Click on sign up.
 - 3. On the sign-up form, enter the following details:
 - 1. First name & Last name
 - 2. Email
 - 3. Role: Developer
 - 4. Company: College Name
 - 5. County: India
 - 6. Postal Code: pin code
 - 7. Username: should be a combination of your name and company This need not be an actual email id, you can give anything in the format: username@organization.com

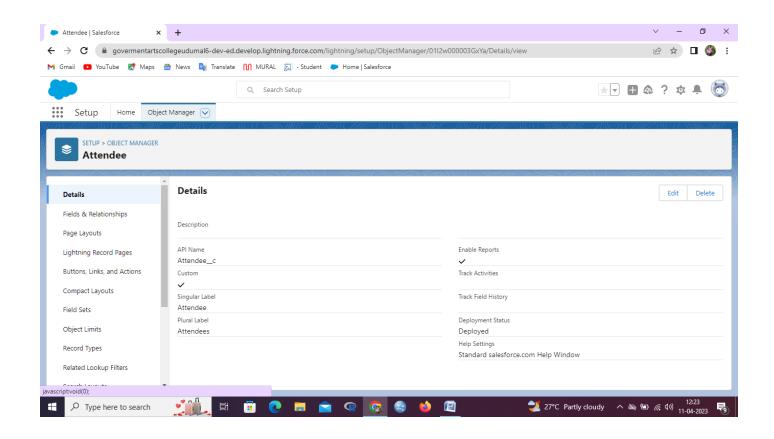
Creation of Objects for Event Management:



- 1. Click on the gear icon and then select Setup
- 2. Click on the object manager tab just beside the home tab
- 3. After the above steps, have a look on the extreme right you will find a Create Dropdownclick on that and select Custom Object.
 - On the Custom Object Definition page, create the object as follows:
 - Label: Event
 - Plural Label: Events
 - Record Name: Event Name
 - Check the Allow Reports checkbox
 - Check the Allow Search checkbox
 - Click Save

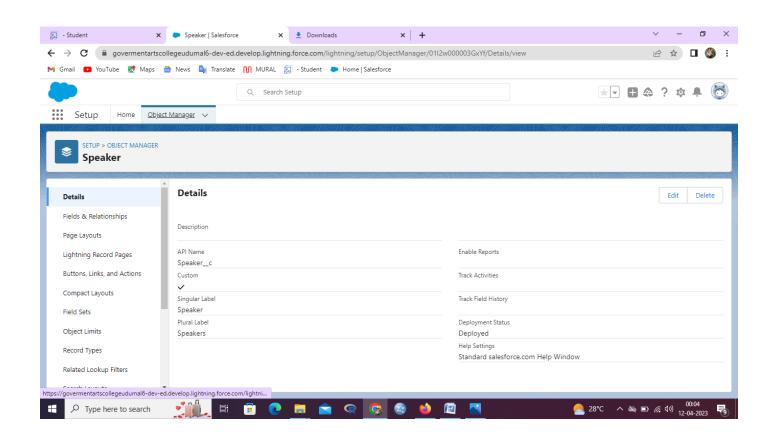
Object:

Creation of Attendees object:



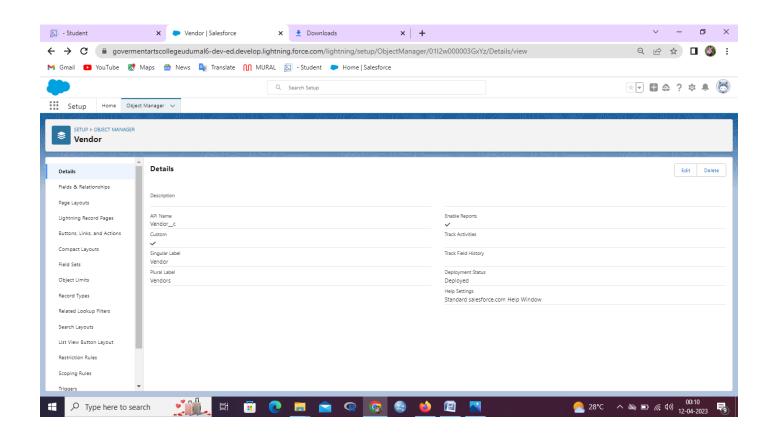
- 1. Click on the gear icon and then select Setup.
 - 2. Click on the object manager tab just beside the home tab.
 - 3. After the above steps, have a look on the extreme right you will find a Create Dropdownclick on that and select Custom Object.
 - a. On the Custom Object Definition page, create the object as follows:
 - b. Label: Attendee
 - c. Plural Label: Attendees
 - d. Record Name: Attendee Name
 - e. Check the Allow Reports checkbox
 - f. Check the Allow Search checkbox
 - g. Click Save.

Creation of Speaker object:



- 1. Click on the gear icon and then select Setup.
- 2. Click on the object manager tab just beside the home tab.
- 3. After the above steps, have a look on the extreme right you will find a Create Drop down click on that and select Custom Object.
- a. On the Custom Object Definition page, create the object as follows:
- b. Label: Speaker
- c. Plural Label: Speakers
- d. Record Name: Speaker Name
- e. Check the Allow Reports checkbox
- f. Check the Allow Search checkbox
- g. Click Save.

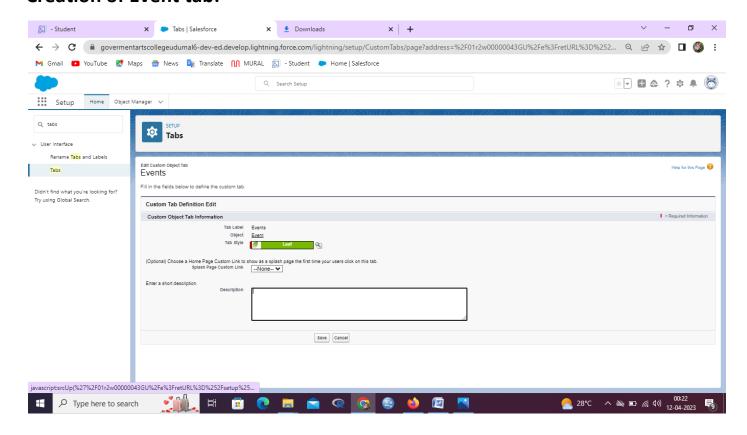
Creation of Vendors object:



- 1. Click on the gear icon and then select Setup.
 - 2. Click on the object manager tab just beside the home tab.
 - 3. After the above steps, have a look on the extreme right you will find a Create Dropdownclick on that and select Custom Object.
 - a. On the Custom Object Definition page, create the object as follows:
 - b. Label: Vendor
 - c. Plural Label: Vendors
 - d. Record Name: Vendor Name
 - e. Check the Allow Reports checkbox
 - f. Check the Allow Search checkbox
 - g. Click Save.

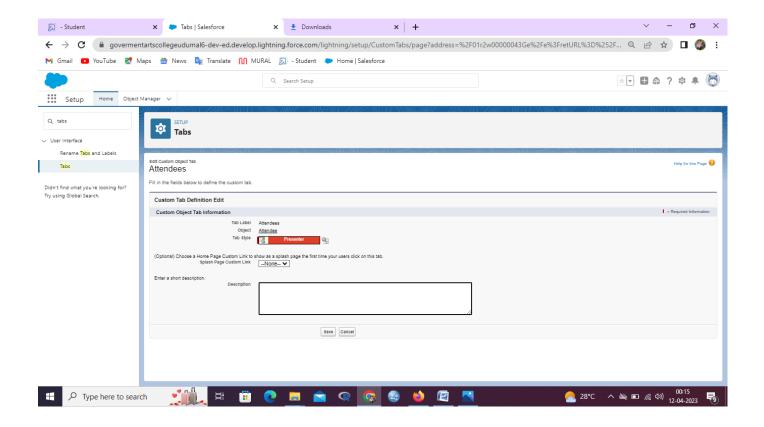
TABS

Creation of Event tab:



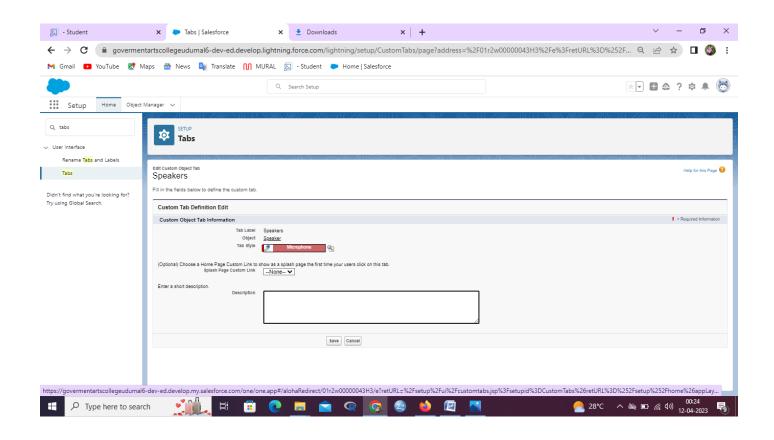
- 1. Click on Home tab, enter Tabs in Quick Find and select Tabs.
- 2. Under custom object tabs, click New.
- 3. For Object, select Event.
- 4. For Tab Style, select any icon.
- 5. Leave all defaults as is. Click Next, Next, and Save.

Creation of attendees tab:



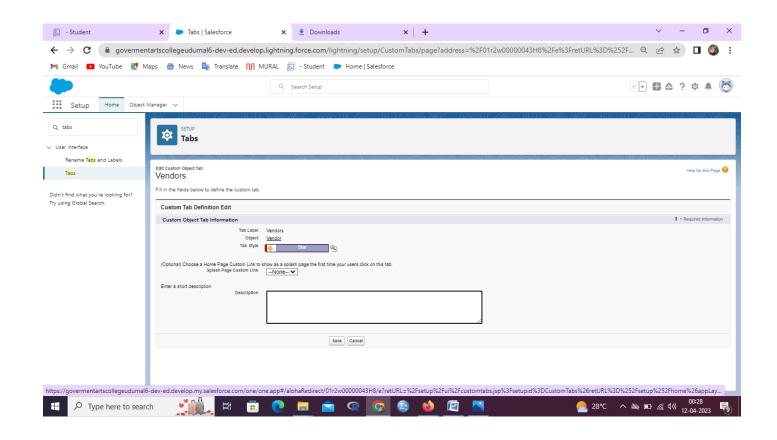
- 1. Click on Home tab, enter Tabs in Quick Find and select Tabs.
 - 2. Under custom object tabs, click New.
 - 3. For Object, select Attendee.
 - 4. For Tab Style, select any icon.
 - 5. Leave all defaults as is. Click Next, Next, and Save

Creation of Speaker tab:



- 1. Click on Home tab, enter Tabs in Quick Find and select Tabs.
 - 2. Under custom object tabs, click New.
 - 3. For Object, select Speaker.
 - 4. For Tab Style, select any icon.
 - 5. Leave all defaults as is. Click Next, Next, and Save.

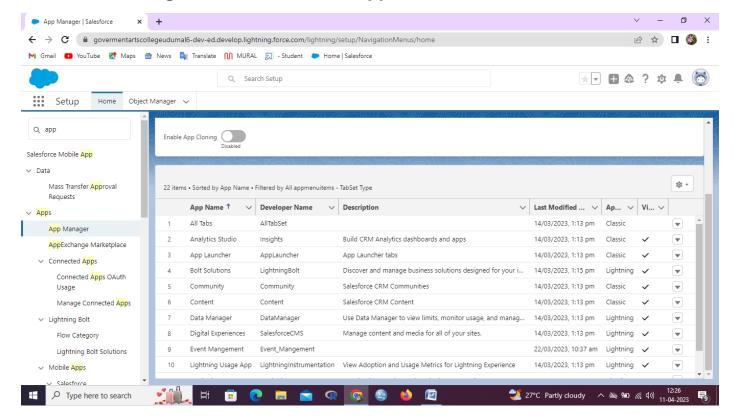
Vendor tab:



- 1. Click on Home tab, enter Tabs in Quick Find and select Tabs.
 - 2. Under custom object tabs, click New.
 - 3. For Object, select Vendor.
 - 4. For Tab Style, select any icon.
 - 5. Leave all defaults as is. Click Next, Next, and Save.

Application:

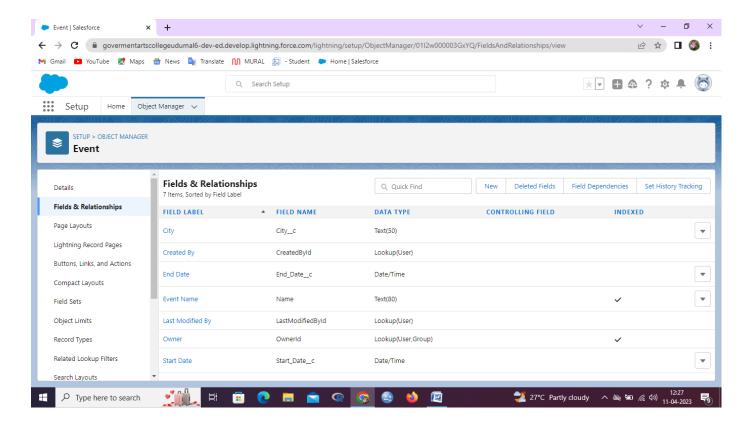
Create the management Construction app



- From Setup, enter App Manager in the Quick Find and select App Manager
- Click New Lightning App. Enter Event Management as the App Name, then click Next
- Under App Options, leave the default selections and click Next.
- Under Utility Items, leave as is and click Next.
- From Available Items, select Events, Attendees, speakers, vendors, Reports, and Dashboards and move them to Selected Items. Click Next.
- From Available Profiles, select System Administrator and move it to Selected Profiles.
 Click Save & Finish.
- To verify your changes, click the App Launcher, type School Management and select the School Management app.
 - 1. App Launcher-Displays available apps.
 - 2. App Name-Displays the current selected app.
 - 3. Navigation menu-Displays the tabs available inside the app.

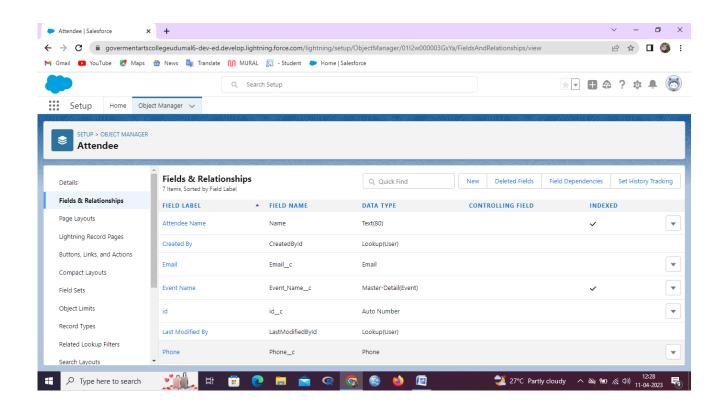
Fields:

Creation of fields for the Event objects:



- 1. Click the gear icon and select Setup. This launches Setup in a new tab.
- 2. Click the Object Manager tab next to Home.
- 3. Select Event.
- 4. Select Fields & Relationships from the left navigation, and click New
- 5. Select the Text as the Data Type, then click Next
- 6. For Field Label, enter City.
- 7. Click Next, Next, then Save & New.
 - 1. Select the Date/time as the Data Type, then click Next.
 - 2. For Field Label, enter Start Date.
 - 3. Check the required check box.
 - 4. Click Next, Next, then Save & New.
 - 5. Similarly create a End Date field also

Creation of fields for the Attendees objects:

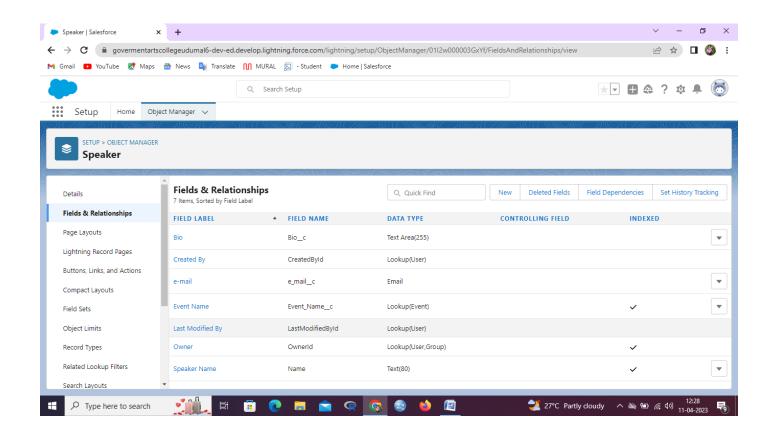


- 1. Select the Auto number as the Data Type, then click Next.
- 2. For Field Label, enter Id.
- 3. Click Next, Next, then Save & New
- 4. Select the phone as the Data Type, then click Next.
- 5. For Field Label, Phone.
- 6. Click Next, Next, then Save & New.
- 7. Select the Email as the Data Type, then click Next.
- 8. For Field Label, enter Email.
- 9. Click Next, Next, then Save & New.

Let's create a master-detail relationship with Event object

- 1. Select master-detail Relationship as the Data Type and click Next.
- 2. For Related to, enter Event.
- 3. Click Next.
- 4. For Field Label, Event Name.
- 5. Click Next, Next, Next and Save.

Creation of fields for the Speakers objects:

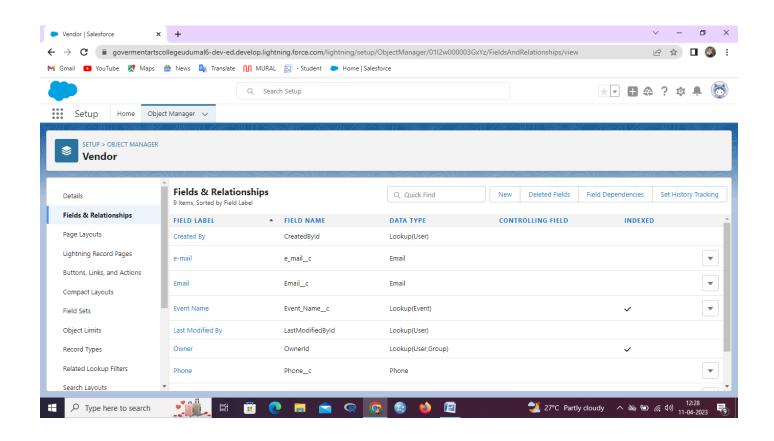


- 1. Select the Text Area as the Data Type, then click Next.
 - 2. For Field Label, enter Bio.
 - 3. Click Next, Next, then Save & New.
 - 4. Select the Email as the Data Type, then click Next.
 - 5. For Field Label, e-mail.
 - 6. Click Next, Next, then Save & New

Let's create a Look-up relationship with Event object

- 1. Select Look-up Relationship as the Data Type and click Next.
- 2. For Related to, enter Event.
- 3. Click Next.
- 4. For Field Label, Event Name.
- 5. Click Next, Next, Next and Save.

Creation of fields for the Vendors objects:

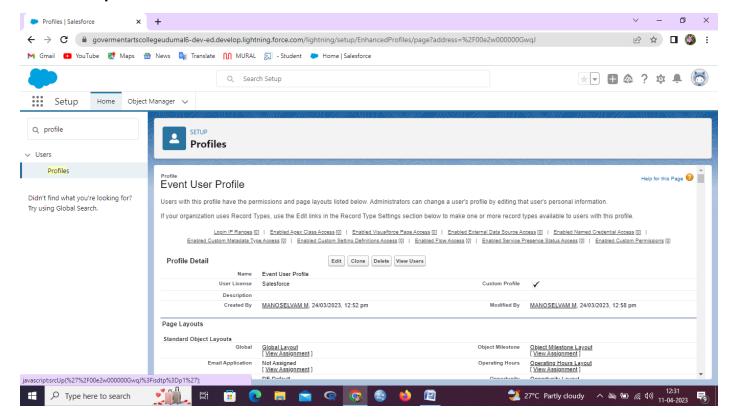


- 1. Select the Email as the Data Type, then click Next.
 - 2. For Field Label, e-mail.
 - 3. Click Next, Next, then Save & New.
 - 4. Select the phone as the Data Type, then click Next.
 - 5. For Field Label, Phone.
 - 6. Click Next, Next, then Save & New.
 - 7. Select the Email as the Data Type, then click Next.
 - 8. For Field Label, e-mail.
 - 9. Click Next, Next, then Save & New
 - 10. Select the Text as the Data Type, then click Next.
 - 11. For Field Label, enter Service Provider.
 - 12. Click Next, Next, then Save & New.
 - 13. Select Look-up Relationship as the Data Type and click Next.
 - 14. For Related to, enter Event.
 - 15. Click Next.
 - 16. For Field Label, Event Name.
 - 17. Click Next, Next, Next and Save.

Profile:

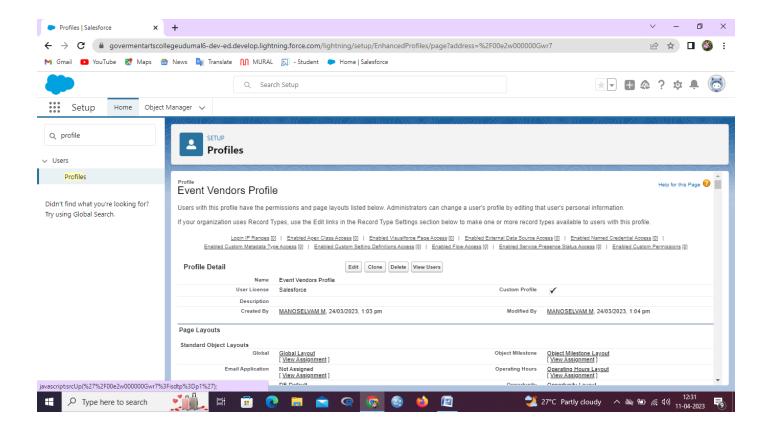
Creation on profile:

Event user profile:



- 1. From Setup enter Profiles in the Quick Find box, and select Profiles.
- 2. From the list of profiles, find Standard User.
- 3. Click Clone.
- 4. For Profile Name, enter Event user profile.
- 5. Click Save.
- 6. While still on the Event profile page, then click Edit
- 7. Scroll down to Custom Object Permissions and Give view all access permissions to the Attendees, speakers and vendors

Vendors user profile:

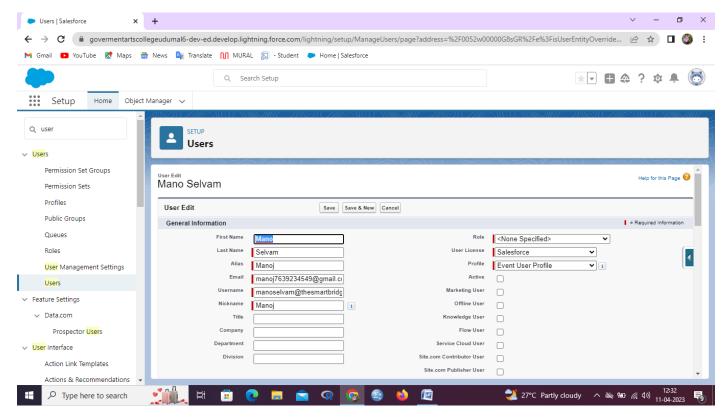


Create a profile with the profile name as "Event vendors profile".

- 1. From Setup enter Profiles in the Quick Find box, and select Profiles.
- 2. From the list of profiles, find Standard User.
- 3. Click Clone.
- 4. For Profile Name, enter Event vendors profile.
- 5. Click Save.
- 6. While still on the Event profile page, then click Edit.
- 7. Scroll down to Custom Object Permissions and Give view all access permissions to the Attendees, speakers and vendors

User:

Creating a User:



From setup type "users" in quick find and select users, then click New User

First Name: ManojLast Name: Selvam

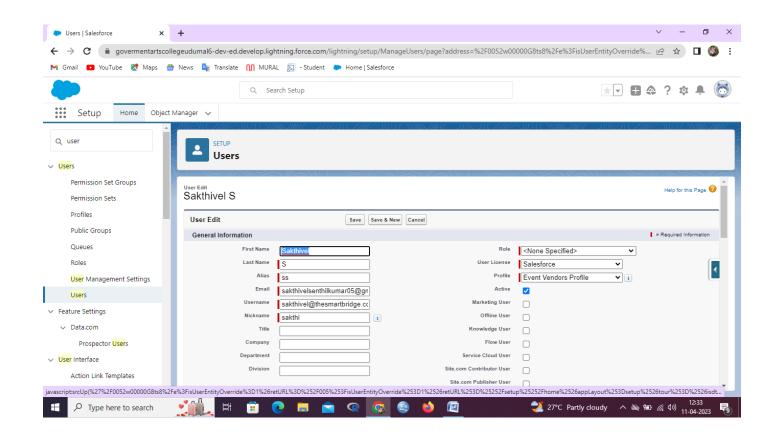
· Alias: Manoj

Email: manoj7639234549@gmail.comUsername: manoj@thesmartbridge.com

Nickname: manoj

Role: leave it as default
User License: Salesforce
Profile: Event User Profile

Event vendors profile:



First Name: Sakthivel

• Last Name: s

· Alias: ss

Email: sakthivelsenthilkumar05@gmail.comUsername: sakthivel@thesmartbridge.com

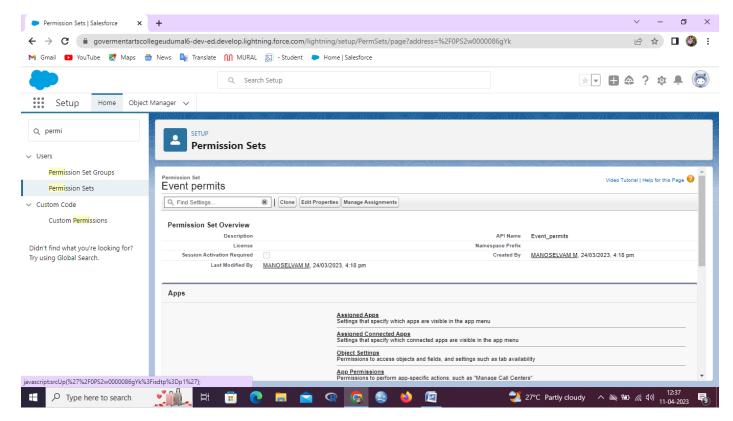
Nickname: sakthi

Role: leave it as defaultUser License: Salesforce

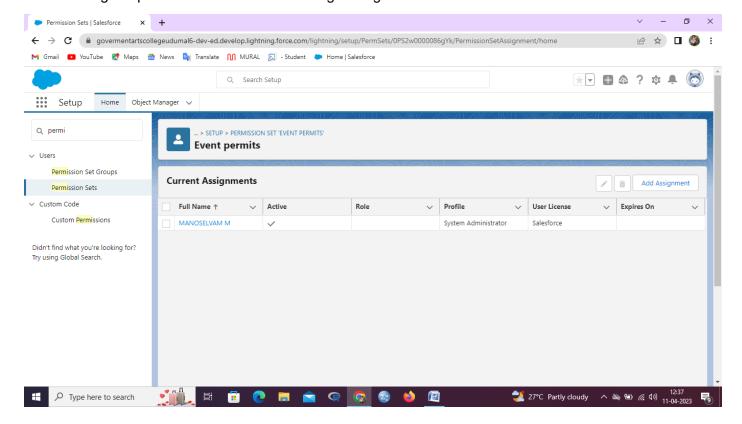
• Profile: Event vendors profile.

Permission sets:

Creating a Permission Set:

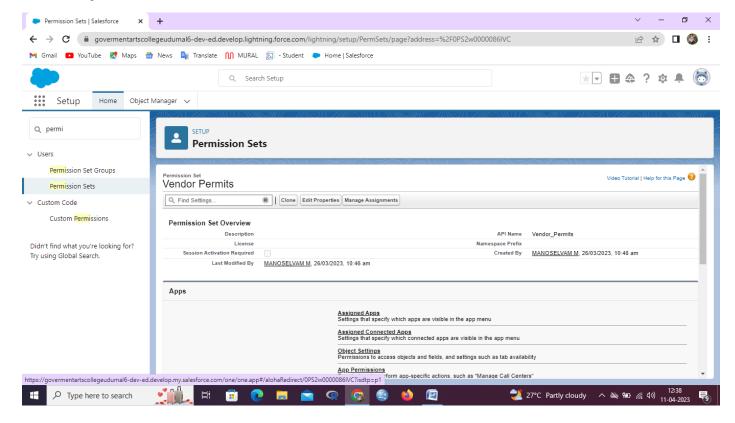


- From setup search "permission sets" in quick find and select permission set then click on New
- Enter label as: Event Permits and Save.
- After saving the permission click on the Manage assignment



- After saving the permission click on the Manage assignment
- Now click on the Add Assignment
- · Now select the users and click on save

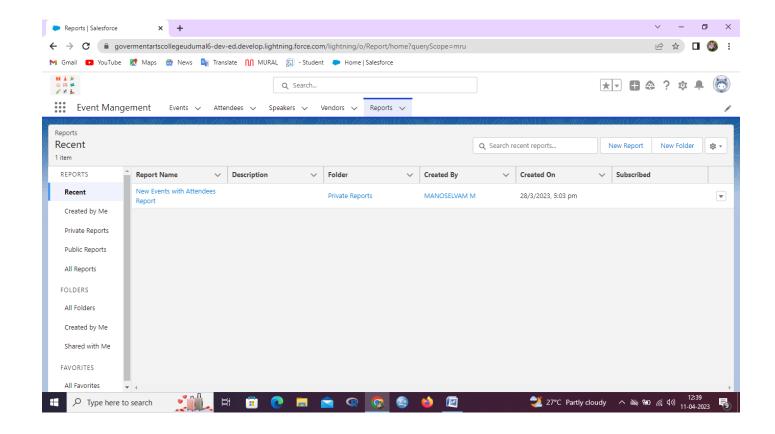
Vendor permits sets:



- From setup search "permission sets" in quick find and select permission set then click on New
- Enter label as: Vendor Permits and Save.
- · After saving the permission click on the Manage assignment
- · Now click on the Add Assignment
- Now select the users and click on save

Reports:

Creating a Report:



- 1.From the Reports tab, click New Report
- 2. Select the report type Attendees with events for the report, and click Create.
- 3. Customize your report accordingly and include all fields, then save or run it.

4 Trailhead Profile Public URL

Team Lead- https://trailblazer.me/id/manoselvam

Team Member 1- https://trailblazer.me/id/sakthi9898

Team Member 2- https://trailblazer.me/id/naven43

Team Member 3- https://trailblazer.me/id/pdharshini105

Team Member 4- https://trailblazer.me/id/kkanagu

5 ADVANTAGES & DISADVANTAGE

- 1.Improves efficiency and accuracy. By automating many of the manual tasks involved in event planning, the system can help to reduce the potential for human error and increase the efficiency of event planning processes.
- 2 Enhances event management. The system can provide organizers with valuable insights into event data, enabling them to make informed decisions about their event planning and management strategies.
- 3. Saves time and costs By streamlining the event planning process, the system can help to reduce the time and costs involved in planning and executing events

DISADVANTAGE

- 1.Time Constraints: Event management requires meticulous planning and execution, which can be very time-consuming. This can lead to delays in the project and may cause it to run over budget.
- 2.Resource Constraints: Event management projects require a variety of resources such as manpower, equipment, and technology. The availability of these resources may be limited, leading to challenges in project execution.
- 3.Budget Constraints: Events can be costly to organize, and it can be challenging to stay within the allocated budget. Unexpected expenses can arise, and managing costs can be a significant challenge.
- 4.Communication Issues: With multiple stakeholders involved in an event management project, communication can be a major challenge. Misunderstandings and miscommunications can lead to delays and errors.
- 5.Risk Management: Events are often complex projects, and there are many risks involved, including safety concerns, technical issues, and unforeseen circumstances. Managing these risks requires careful planning and execution.
- 6.Sustainability Concerns: Events can have a significant impact on the environment, and sustainability should be a key consideration in event management. Failing to consider environmental impact can lead to negative consequences for the event and its stakeholders.

APPLICATION

Corporate Events: Companies in Coimbatore can use event management applications to plan and execute corporate events such as product launches, conferences, and team-building activities.

Weddings: Event management applications can be used to plan and manage weddings, which are often large and complex events.

Social Events: Event management applications can be used to plan and manage social events such as birthday parties, reunions, and cultural events.

Sports Events: Coimbatore is home to several sports events throughout the year, such as marathons and football matches. Event management applications can be used to manage these events, including ticket sales, registration, and logistics.

Festivals: Coimbatore is known for its festivals such as Pongal, Onam, and Diwali. Event management applications can be used to plan and manage these festivals, including organizing cultural events, managing vendor stalls, and coordinating logistics.

Exhibitions: Coimbatore hosts several exhibitions throughout the year, including trade shows and job fairs. Event management applications can be used to manage these events, including registration, booth allocation, and logistics.

7 CONCLUSION

In conclusion, event management is a complex and dynamic process that requires careful planning, coordination, and execution. From initial concept development to post-event evaluation, every step of the process plays a critical role in ensuring the success of an event.

Through effective project management, communication, and collaboration, event planners can navigate the challenges and obstacles that arise during the planning and execution of an event. Additionally, utilizing technology and data-driven insights can help to streamline processes, improve efficiencies, and enhance the overall experience for event attendees.

In summary, event management is a multifaceted discipline that requires a combination of strategic planning, creative thinking, and meticulous execution to deliver a successful event. By leveraging the right tools and resources, event planners can overcome challenges and achieve their goals, leaving a lasting impact on attendees and stakeholders alike.

8 FUTURE AND SCOPE

- 1. providing insights into event data, such as attendance numbers, ticket sales, Event scheduling tools, allowing event organizers to schedule and manage the various components of an event, such as speakers, performers. vendors, and attendees
- 2. Budgeting and financial management tools, enabling organizers to track and manage event finances, including expenses, revenue, and profits
- 3. Marketing and promotion tools, enabling organizers to create and distribute event marketing materials, such as flyers, email campaigns, and social media posts.
- 4. Logistics management tools, managing the various components of event logistics, such as venue selection, catering, transportation, and security 5. Reporting and analytics toolsand budget performance

Scope

Defining the event objectives: This involves identifying the purpose of the event and the goals that need to be achieved.

Developing a project plan: This involves creating a detailed plan that outlines all the activities that need to be completed to ensure the event is successful. The plan should include timelines, budgets, and resources required.

Identifying the target audience: This involves identifying the group of people that the event is aimed at and tailoring the event to meet their needs and preferences.

Selecting a venue: This involves selecting a suitable venue that can accommodate the event and provide the required facilities.

Coordinating vendors and suppliers: This involves identifying and coordinating with vendors and suppliers to provide the necessary equipment, services, and materials for the event.

Marketing and promotion: This involves developing a marketing plan and promoting the event to the target audience through various channels.

Event logistics: This involves managing all the logistical aspects of the event, including registration, transportation, accommodations, catering, and security.

On-site event management: This involves managing the event on the day, ensuring everything runs smoothly and dealing with any issues that may arise.

Post-event evaluation: This involves evaluating the success of the event, gathering feedback from attendees and stakeholders, and identifying areas for improvement in future events.