
Name: MANOJ. E
Email: manojeswaran98@gmail.com
Phone: (M) +91 9787928969

PROFESSIONAL SUMMARY

Having 5 years of experience on IBM WebSphere MQ and Message Broker/ACE.

- Good hands-on experience on **WebSphere MQ administration and configuration** on different environments (Linux, Windows and AIX).
- Good hands-on experience on **IIB and ACE**.
- Experienced in **MQ Fix pack upgrades** on Windows and Linux, AIX platforms.
- Experienced in **IIB 10 to ACE upgrade and migration** on AIX platform.
- Worked as a **IIB developer** for a period of 1.7 years.
- Basic level of experience on **Mainframe** and **iSeries** platforms on MQ.
- Hands on experience on **IR360 Monitoring tool** and **IBM Monitoring tool TEPS**.
- Hands on experience on **IBM Aspera Connect** and **IBM Key management Tool**.
- Having good skills in **MQSC scripts** and **Perl, Shell** scripts.
- Resolving the high priority Incidents/Requests/Tasks/Action Items.
- Experienced in operational 24x7 support, trouble shooting, monitoring and maintenance.
- Having good skills and strong experience in performing support problem determination and resolution.
- Excellent problem-solving skills.
- Strong Communication skills and high motivation to learn new technology with excellent problem-solving skills.
- Good track record of following the standards of the project life cycle **Agile** methodology under the process framework, ensuring that the client deadlines are met and successful in understanding the High-level solution design, Architecture and resolving critical issues.

EDUCATIONAL QUALIFICATION

- **B. Tech** from **SNS College of technology** with an aggregate of 80% in 2019.

EXPERIENCE

Organization	Designation	Duration
Infosys Limited	Senior Assistant Consultant	16 th of May 2022 to till now
HCL Technologies Limited	Senior Analyst	27 th of September 2019 to 12 th of May 2022

TECHNICAL SKILLS

Operating Systems	Windows 2012R2/2016/2019 Server, Redhat Enterprise Linux 7.9, AIX v7.1, v7.3
Languages	Java, Perl v5.10.1 and v5.34.1
Databases	Oracle v12.1.0.2.0, v19.21.0.0.0
EAI Tools	<ul style="list-style-type: none">➤ IBM WebSphere MQ v8.0,9.0,9.1,9.2,9.3➤ IBM Integration Toolkit v10.0, IBM App Connect Console v10.0➤ IBM App Connect Enterprise v11.0, v12.0, IBM App Connect Enterprise Console v11.0, v12.0➤ IBM Aspera connect➤ XML, XSD, WSDL, SOAP UI and RFHUtil for unit testing➤ IBM Tivoli monitoring tool, IR360 monitoring tool➤ IBM MQ Explorer, Terminal 3270➤ Jira, Service Now, Service manager➤ GitHub, Jenkins➤ Autosys, Autosys cloud, Splunk.

PROJECT PROFILE

1.	Project Name	VOLVO
	Client	VOLVO SB SWEDEN
	Role	Infra MQ Administrator
	Duration	27 th of September 2019 to 12 th of May 2022
		EAI Tools: IBM WebSphere MQ v8.0,9.0,9.1,9.2,9.3 IBM Integration Toolkit v10.0, IBM App Connect Console v10.0 IBM Tivoli monitoring tool, Service Now O/s: Windows 2019/2012 R2/ 2016, Red hat Linux v7.9

ROLES AND RESPONSIBILITIES

- Handling P2, P3 and P4 tickets and responsible for resolution and acted as a L1/L2 support.
- Operational 24x7 support, troubleshooting, monitoring and maintenance.
- Joining P1 calls and help out L3 people with resolution and follow-up with the problem management.
- Configuration and Managing queue manager and queue properties.
- As part of troubleshooting checking error logs and FDC logs.
- Installing MQ client and MQ fix packs on Windows and Linux servers.
- CR creation for production related queue managers and executing the changes in maintenance window time.
- Monitor all the queue managers connectivity's and acting in time to avoid any impact on business.
- Working with IBM Monitoring Tool TEPS and make sure to avoid any issues on alerting part in event management.
- Working on client and queue manager certificate and avoid any issues on SSL.
- As part of capacity management analyzing graphs of C.P.U, memory utilization and queue of queue manager and following up with the application teams.
- Providing knowledge transfer to the team and documenting the details for the future.
- Coordinating with team for migration activities to get best results out of it.

PROJECT PROFILE

2.	Project Name	CVS Healthcare
	Client	US based health service provider
	Role	Application developer
	Duration	16 th of May 2022 to 31 st of December 2023
		EAI Tools: IBM WebSphere MQ 9.0,9.1,9.2,9.3 IBM Integration Toolkit v10.0, IBM App Connect Console v10.0 IBM App Connect Enterprise v11.0, v12.0, IBM App Connect Enterprise Console v11.0, v12.0 XML, XSD, WSDL, SOAP UI and RFHUtil for unit testing Jira, GitHub, Jenkins, Splunk O/s: Windows 2019/2016, Redhat Enterprise Linux 7.9

ROLES AND RESPONSIBILITIES

- Requirement Analysis
 - Development of message flows
 - Creating the GitHub repository and uploading the message flows to GitHub.
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- Used Jenkins for code movement to the multiple Paths (DEV, QA, STRESS and PROD)
- Working and enabling Splunk to track the transactions
- DEV testing, QA, Performance test support.
- Interaction with various stakeholders including Testing, Deployment, Production support teams.

PROJECT PROFILE

3.	Project Name	Pfizer
	Client	US based pharmaceutical and biotechnology corporation
	Role	App Integration Engineering
	Duration	1st of January 2024 to till now
		EAI Tools: IBM WebSphere MQ 9.0,9.1,9.2,9.3 IBM Integration Toolkit v10.0 IBM App Connect Enterprise v12.0, IBM App Connect Enterprise Console v12.0 IR360 monitoring tool IBM Aspera connect Autosys, Autosys cloud Jira, Service manager RFHUtil for unit testing Jira, GitHub O/s: Windows 2019/2016, Redhat Enterprise Linux 7.9, AIX v7.1, v7.3

ROLES AND RESPONSIBILITIES

- Following the standards of the project life cycle **Agile** methodology under the process framework, ensuring that the client deadlines are met and successful in understanding the High-level solution design, Architecture and resolving critical issues.
- Handling P1, P2, P3 and P4 tickets and responsible for resolution.
- Acting as a L3 on call Operational 24x7 support, troubleshooting, monitoring and maintenance.

IBM MQ

- Installing MQ fix packs on Windows and Linux, AIX servers.
- Configuration and Managing queue manager and queue properties.
- As part of troubleshooting checking error logs and FDC logs.
- CR creation for production related queue managers and executing the changes in maintenance window time.
- Monitor all the queue managers connectivity's and acting in time to avoid any impact on business.
- Working with IR360 monitoring tool and make sure to avoid any issues on alerting part in event management.

IIB/ACE

- IIB 10 to ACE upgrade and migration on AIX platform.
- Collecting requirement and doing enhancement to the existing flows.
- Supporting for manual Ad-hoc run whenever required as most of them are related to MQ/File based nodes.
- Working on the existing Perl/Shell scripts for the better improvement in terms of automation.
- Configuring AutoSys job schedule for the new scripts.

IBM ASPERA CONNECT

- Collecting the new requirements and creating new accounts, helping with firewall team on whitelisting IPs for the external users to transfer the huge files through FASP protocol.
- Supporting issues on file transfer whenever required.