

Summary Report

Feature Key: DIS-1

Summary: Enable biometric authentication for mobile banking app

Summary Evaluation Result:

Good

Suggested Improved Summary:

Implement biometric authentication (Face ID/fingerprint) for secure login across iOS and Android devices with password fallback.

Feature Key: DIS-2

Summary: Add transaction dispute option for credit card users

Summary Evaluation Result:

Needs Improvement

Suggested Improved Summary:

Enable transaction dispute functionality for credit card users on mobile and web apps, allowing selection of dispute reasons, document upload, and status tracking.

Feature Key: DIS-3

Summary: Fix notifications

Summary Evaluation Result:

Needs Improvement

Suggested Improved Summary:

Implement Timely KYC Expiry Notifications via Multiple Channels

Summary Report

Feature Key: DIS-4

Summary: Launch AI-powered personal financial assistant

Summary Evaluation Result:

Needs Improvement

Suggested Improved Summary:

Implement Automatic Bill Payment Scheduling with Reminders

Feature Key: DIS-5

Summary: Redesign the business loan application portal

Summary Evaluation Result:

Needs Improvement

Suggested Improved Summary:

Implement dispute management functionality for credit card users

Feature Key: DIS-6

Summary: Allow customers to add payees using mobile number

Summary Evaluation Result:

Needs Improvement

Suggested Improved Summary:

Enable customers to add payees using a mobile number linked to a UPI ID or bank account.

Feature Key: DIS-7

Summary Report

Summary: Introduce scheduled payments for recurring bills

Summary Evaluation Result:

Good

Suggested Improved Summary:

Implement scheduled payment management for recurring bills with reminders
