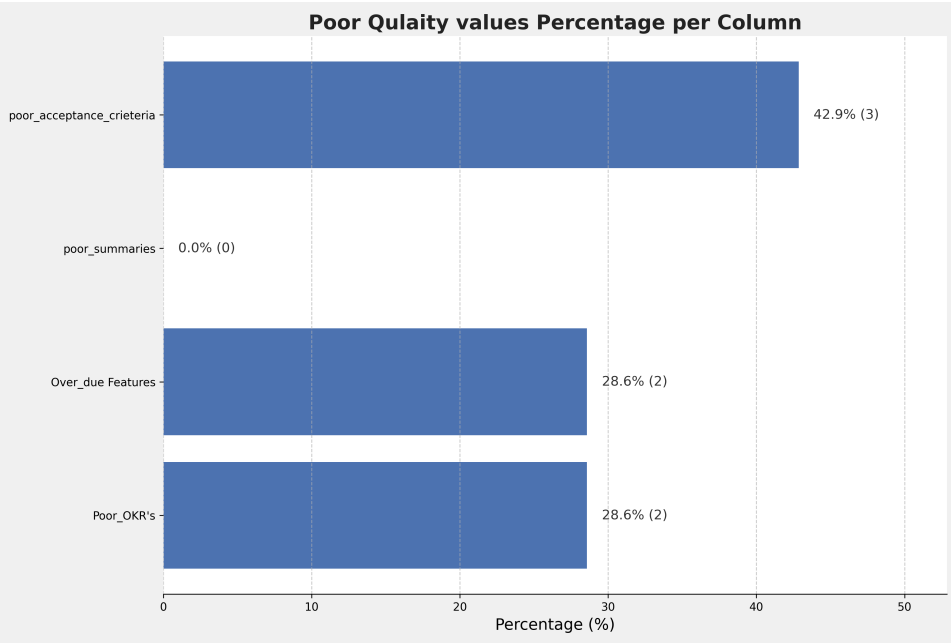
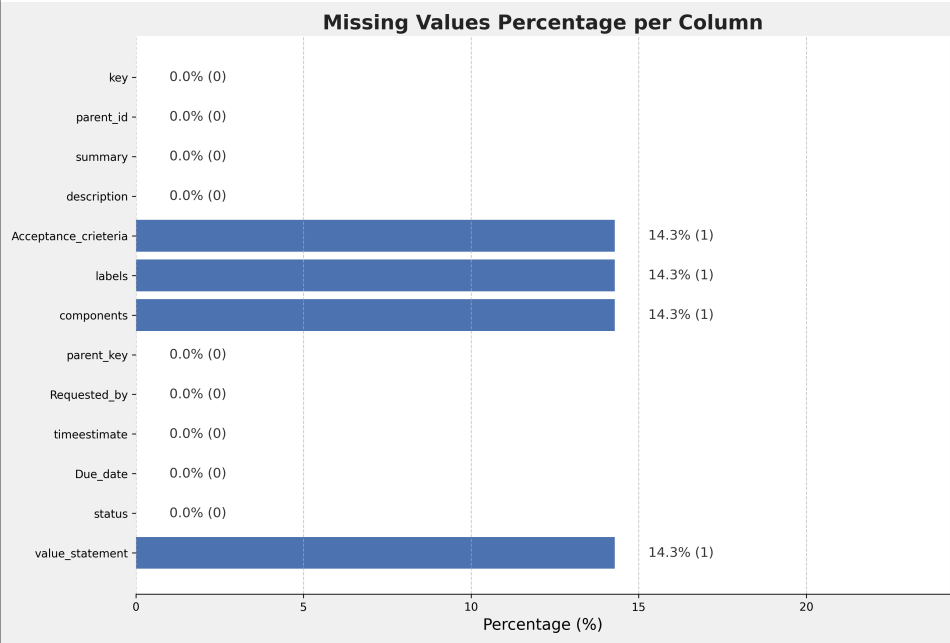


Feature readiness report for DEF1 board



JIRA Issue Summary:

key	summary	Missing_Columns
DIS-1	Enable biometric authentication for mobile banking app	labels
DIS-2	Add transaction dispute option for credit card users	No issues
DIS-3	Fix notifications	OKR
DIS-4	Launch AI-powered personal financial assistant	components, Acceptance_result, Due_date
DIS-5	Redesign the business loan application portal	Acceptance_criteriata, Acceptance_result, Acceptance_improvement, OKR
DIS-6	Allow customers to add payees using mobile number	value_statement, Acceptance_result, Due_date
DIS-7	Introduce scheduled payments for recurring bills	No issues

Acceptance Criteria suggestion Report

Summary Report

Feature Key: DIS-1

Summary: Enable biometric authentication for mobile banking app

Description: As a retail banking customer, I want to log in to the mobile banking app using biometric authentication (Face ID or fingerprint), so I can securely access my account without typing my password each time. This should work on both iOS and Android, and fallback to password if biometric fails.

value: Optimize System Stability , Reliability, and Processes, Increase the percentage of Transaction processing Products migrating to more efficient platform and efficiency enhancements.

Acceptance Criteria: Given a user has enabled biometric authentication in the app settings,

When they open the mobile banking app,

Then they should be prompted for biometric verification,

And upon successful authentication, they should be logged in automatically,

And if biometric authentication fails, they should be redirected to the password login screen.

Strengths:

- Clear and concise language
- Follows the Given/When/Then format
- Covers both successful and unsuccessful biometric authentication scenarios
- Specifies the expected outcome for each scenario

Improvement Areas:

Summary Report

- Could specify the type of biometric authentication (e.g., fingerprint, facial recognition)
- Could include error handling for cases where biometric authentication is not available or configured

Revised Version:

Given a user has enabled fingerprint authentication in the app settings,

When they open the mobile banking app,

Then they should be prompted for fingerprint verification,

And upon successful authentication, they should be logged in automatically,

And if fingerprint authentication fails, or is not available, they should be redirected to the password login screen.

Feature Key: DIS-2

Summary: Add transaction dispute option for credit card users

Description: Credit card customers should be able to raise a dispute for specific transactions through the mobile and web apps. This feature should allow users to select a reason, upload supporting documents, and track the status of their dispute.

value: Streamline Customer Interaction and Digital adoption by Increasing the adoption of self-serve digital capabilities. (mobile and desktop)

Acceptance Criteria: Given a user is viewing their credit card transaction history,

Summary Report

When they click "Dispute Transaction" on an eligible entry,

Then they should be prompted to select a dispute reason and optionally upload evidence,

And upon submission, the dispute case should be created and visible in a "Disputes" tab with a tracking ID.

Strengths:

- Uses the Given/When/Then format.
- Clearly states the initial context (Given).
- Describes the user action (When).
- Specifies the expected outcome (Then).
- Covers multiple aspects of the outcome (prompting, submission, dispute case creation, visibility, tracking ID).

Improvement Areas:

- Could specify what makes a transaction 'eligible' for dispute.
- Could add details about the dispute reasons (e.g., dropdown, categories).
- Could clarify what kind of evidence can be uploaded(file types, size limits).
- Could specify the status of the dispute case in the 'Disputes' tab immediately after submission.

Revised Version:

Given a user is viewing their credit card transaction history and the transaction is 'eligible' for dispute (e.g., within the allowed timeframe and for a minimum amount),

Summary Report

When they click 'Dispute Transaction' on that entry,

Then they should be prompted to select a dispute reason from a predefined list (e.g., 'Fraudulent Transaction', 'Incorrect Amount') and optionally upload supporting evidence (e.g., receipts, screenshots with file types limited to PDF, JPG, PNG and size limit of 5MB),

And upon submission, the dispute case should be created with a status of 'Under Review' and be visible in a 'Disputes' tab with a unique tracking ID.

Feature Key: DIS-3

Summary: Fix notifications

Description: To comply with regulatory guidelines, customers with expiring KYC documents must receive timely notifications. These should include push notifications, emails, and in-app banners, starting 30 days prior to expiry.

Acceptance Criteria: Given a customer's KYC document is expiring in less than 30 days,

When they log into any digital banking channel,

Then they should see a notification banner about re-verification,

And an email and push notification should be triggered every 10 days until re-submission,

And once re-submitted, the reminders should stop.

Strengths:

- Clear Given/When/Then format

Summary Report

- Specifies the initial condition, event, and expected outcomes
- Addresses multiple notification channels (banner, email, push notification)
- Includes a condition for stopping the reminders

Improvement Areas:

- Specify the digital banking channels
- Define the content of the notification banner
- Clarify the timing of the first email and push notification
- Add details about the re-submission process (e.g., what constitutes re-submission)

Revised Version:

Given a customer's KYC document is expiring in less than 30 days,

When they log into the mobile app or website,

Then they should see a notification banner at the top of the screen stating 'Your KYC is expiring soon. Please re-verify your details.',

And an email and push notification with the same message should be triggered immediately,

And subsequent email and push notifications should be triggered every 10 days until the customer re-submits their KYC documents,

And once the customer successfully re-submits their KYC documents, all reminders should stop.

Summary Report

Feature Key: DIS-4

Summary: Launch AI-powered personal financial assistant

Description: Retail banking users should be able to schedule automatic payments for recurring bills (e.g., utilities, insurance premiums). This feature should support adding/editing/deleting schedules and send reminders 1 day before the scheduled payment.

value: Streamline Customer Interaction and Digital adoption by Increasing the adoption of self-serve digital capabilities. (mobile and desktop)

Acceptance Criteria: * Analyze monthly spending and categorize into predefined buckets.

* Alert users if they spend 20% more than usual in any category.

* Recommend saving plans based on income and spending history.

* Should support user queries like 'How much did I spend on food last month ?'.

Strengths:

None

Improvement Areas:

- Lack of Given/When/Then format
- Vague and high-level descriptions
- Missing specific scenarios and examples
- Lack of clarity for non-technical users

Summary Report

Revised Version:

Given a user has connected their bank account and has spending history, When the user analyzes their monthly spending, Then the system should categorize the spending into predefined buckets (e.g., Food, Transportation, Entertainment).

Given a user has established a spending baseline for each category, When the user's spending in a category exceeds the baseline by 20%, Then the system should alert the user with a notification.

Given a user has provided their income and has sufficient spending history, When the user requests saving plan recommendations, Then the system should recommend personalized saving plans based on their income and spending history.

Given a user has connected their bank accounts and has spending history for the past months, When the user queries 'How much did I spend on food last month?', Then the system should accurately retrieve and display the total amount spent on food during the specified month.

Feature Key: DIS-5

Summary: Redesign the business loan application portal

Description: Users should be able to do stuff related to disputes. This is kind of needed for credit card things.

Acceptance Criteria: nan

Summary Report

Strengths:

None

Improvement Areas:

None

Revised Version:

None

Feature Key: DIS-6

Summary: Allow customers to add payees using mobile number

Description: Users should be able to add a new payee to their beneficiary list using the recipient's mobile number if it's linked to a UPI ID or bank account.

value: Optimize System Stability , Reliability, and Processes, Increase the percentage of Transaction processing Products migrating to more efficient platform and efficiency enhancements.

Acceptance Criteria: Given a customer wants to add a payee,

When they enter a mobile number,

Then the payee is added.

Summary Report

Strengths:

- Uses Gherkin format (Given/When/Then).

Improvement Areas:

- Missing initial state details in the 'Given' part.
- Unclear action in the 'When' part.
- Vague outcome in the 'Then' part.
- Lacks details about the payee addition process and validation.

Revised Version:

Given the customer is logged in and wants to add a new payee

When they enter the payee's mobile number and confirm the details

Then the payee is successfully added to their payee list with a confirmation message and the payee details are saved.

Feature Key: DIS-7

Summary: Introduce scheduled payments for recurring bills

Description: Retail banking users should be able to schedule automatic payments for recurring bills (e.g., utilities, insurance premiums). This feature should support adding/editing/deleting schedules and send reminders 1 day before the scheduled payment.

Summary Report

value: SME Risk and ensure sustainable system function expertise.

Acceptance Criteria: Given a user has set up a scheduled bill payment,

When the scheduled date arrives,

Then the system should automatically process the payment using the saved funding account,

And an SMS and email confirmation should be sent,

And if the account has insufficient balance, the user should be notified and the transaction retried once in 24 hours.

Strengths:

- Uses the Given/When/Then format effectively.
- Clearly states the scenario and expected outcome.
- Covers both successful and unsuccessful payment scenarios (insufficient balance).

Improvement Areas:

- Specify the exact content of the SMS and email confirmations.
- Define what 'notified' means (e.g., push notification, email).
- Clarify the 'saved funding account' details (e.g., default account, user-selected account).
- Add details regarding the retry mechanism. For example, what happens if the retry also fails?
- Consider adding error handling if SMS or email fails to send.

Summary Report

Revised Version:

Given a user has set up a scheduled bill payment using their [default/selected] funding account,

When the scheduled date arrives,

Then the system should automatically process the payment using the saved funding account,

And a confirmation SMS with message 'Your scheduled payment of [amount] was processed successfully' and email with subject 'Scheduled Payment Confirmation' and body '[details of transaction]' will be sent to the user,

And if the account has insufficient balance, the user will be notified via [push notification/email] with the message 'Your scheduled payment of [amount] failed due to insufficient balance',

And the transaction will be retried once in 24 hours. If the retry also fails, the user will be notified via [push notification/email] and the scheduled payment will be cancelled.

Summary suggestion Report

Summary Report

Feature Key: DIS-1

Summary: Enable biometric authentication for mobile banking app

Summary Evaluation Result:

GOOD

Suggested Improved Summary:

Implement Biometric Login (Face ID/Fingerprint) on iOS and Android Mobile Banking App

Feature Key: DIS-2

Summary: Add transaction dispute option for credit card users

Summary Evaluation Result:

GOOD

Suggested Improved Summary:

Enable Credit Card Transaction Disputes with Document Upload and Status Tracking

Summary Report

Feature Key: DIS-3

Summary: Fix notifications

Summary Evaluation Result:

NEEDS IMPROVEMENT

Suggested Improved Summary:

Implement KYC Document Expiry Notifications (Push, Email, In-App)

Feature Key: DIS-4

Summary: Launch AI-powered personal financial assistant

Summary Evaluation Result:

NEEDS IMPROVEMENT

Suggested Improved Summary:

Implement Automated Bill Payment Scheduling with Reminders

Summary Report

Feature Key: DIS-5

Summary: Redesign the business loan application portal

Summary Evaluation Result:

NEEDS IMPROVEMENT

Suggested Improved Summary:

Enable users to manage credit card disputes

Feature Key: DIS-6

Summary: Allow customers to add payees using mobile number

Summary Evaluation Result:

GOOD

Suggested Improved Summary:

Enable adding payees via mobile number linked to UPI ID or bank account

Summary Report

Feature Key: DIS-7

Summary: Introduce scheduled payments for recurring bills

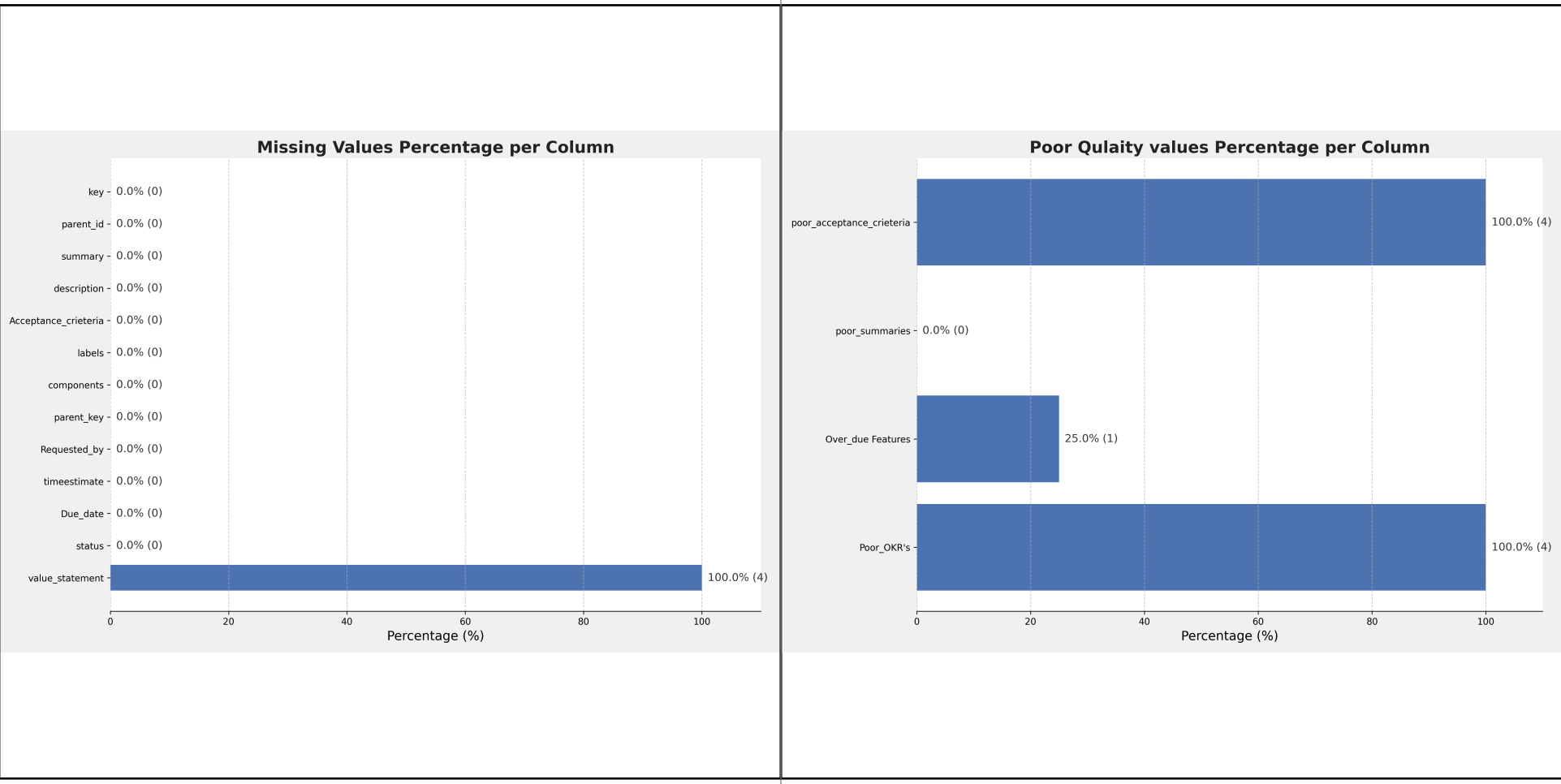
Summary Evaluation Result:

GOOD

Suggested Improved Summary:

Enable scheduled payments for recurring bills with schedule management and reminders

Feature readiness report for DEF2 board



JIRA Issue Summary:

key	summary	Missing_Columns
APS-1	TASK 1 for APS	value_statement, OKR, Acceptance_result, Due_date
APS-2	TASK 2 for APS	value_statement, OKR, Acceptance_result
APS-3	TASK 3 for APS	value_statement, OKR, Acceptance_result
APS-4	TASK 4 for APS	value_statement, OKR, Acceptance_result

Acceptance Criteria suggestion Report

Summary Report

Feature Key: APS-1

Summary: TASK 1 for APS

Description: Description for feature 1 for APS

Acceptance Criteria: Acceptance criteria for feature 1 for APS

Strengths:

None

Improvement Areas:

- Lack of Given/When/Then format
- Missing context and preconditions
- Unclear actions and expected outcomes
- Not easily understandable by non-technical users

Revised Version:

As a user, I need the ability to perform certain actions within the APS system. To provide effective acceptance criteria, I need more details on the specific feature being tested. For example:

Scenario: User successfully logs into the APS system

Given I am a registered user with valid credentials

Summary Report

When I enter my username and password on the login page and click 'Submit'

Then I should be redirected to the APS dashboard.

Scenario: User fails to log into the APS system due to incorrect credentials

Given I am a registered user

And I enter an incorrect username or password

When I click 'Submit'

Then I should see an error message indicating invalid credentials

And I should remain on the login page.

Feature Key: APS-2

Summary: TASK 2 for APS

Description: Description for feature 2 for APS

Acceptance Criteria: Acceptance criteria for feature 2 for APS

Strengths:

None

Summary Report

Improvement Areas:

- Lack of Given/When/Then format
- Missing context and specific scenarios
- Unclear success criteria

Revised Version:

I cannot provide a revised version without the actual acceptance criteria for feature 2.

Feature Key: APS-3

Summary: TASK 3 for APS

Description: Description for feature 3 for APS

Acceptance Criteria: Acceptance criteria for feature 3 for APS

Strengths:

None

Improvement Areas:

- Missing Given/When/Then format

Summary Report

- Lack of specific scenarios
- Unclear success criteria

Revised Version:

As there is no acceptance criteria to evaluate and provide a revised version

Feature Key: APS-4

Summary: TASK 4 for APS

Description: Description for feature 4 for APS

Acceptance Criteria: Acceptance criteria for feature 4 for APS

Strengths:

None

Improvement Areas:

- The acceptance criteria are missing. There is no actual criteria provided to evaluate.
- The provided text only mentions that acceptance criteria for feature 4 for APS are to be evaluated, but the criteria themselves are absent.
- Needs to be in Given/When/Then format.

Summary Report

Revised Version:

Given [a specific initial context/precondition],

When [a specific action is performed],

Then [a specific outcome/result is observed].

Summary suggestion Report

Summary Report

Feature Key: APS-1

Summary: TASK 1 for APS

Summary Evaluation Result:

NEEDS IMPROVEMENT

Suggested Improved Summary:

Implement Feature 1 for APS

Feature Key: APS-2

Summary: TASK 2 for APS

Summary Evaluation Result:

NEEDS IMPROVEMENT

Suggested Improved Summary:

Implement Feature 2 for APS

Summary Report

Feature Key: APS-3

Summary: TASK 3 for APS

Summary Evaluation Result:

NEEDS IMPROVEMENT

Suggested Improved Summary:

Implement Feature 3 for APS

Feature Key: APS-4

Summary: TASK 4 for APS

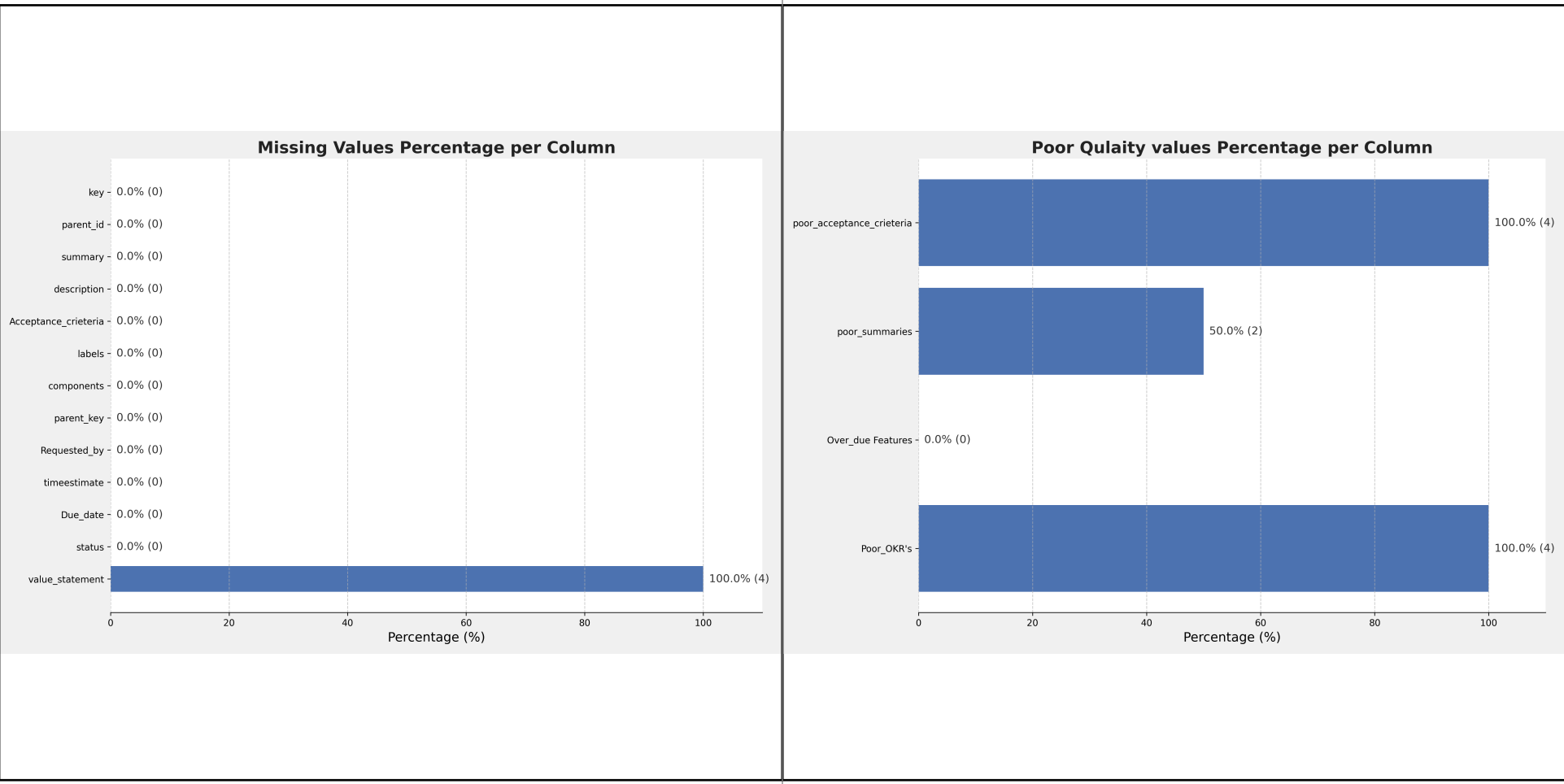
Summary Evaluation Result:

NEEDS IMPROVEMENT

Suggested Improved Summary:

Implement Feature 4 for APS: [Brief Description of Feature Functionality]

Feature readiness report for DEF3 board



JIRA Issue Summary:

key	summary	Missing_Columns
DEF3-1	TASK 1 for TES	value_statement, OKR, Acceptance_result, summary_result
DEF3-2	TASK 2 for TES	value_statement, OKR, Acceptance_result
DEF3-3	TASK 3 for TES	value_statement, OKR, Acceptance_result, summary_result
DEF3-4	TASK 4 for TES	value_statement, OKR, Acceptance_result

Acceptance Criteria suggestion Report

Summary Report

Feature Key: DEF3-1

Summary: TASK 1 for TES

Description: Description for feature 1 for TES

Acceptance Criteria: Acceptance criteria for feature 1 for TES

Strengths:

None

Improvement Areas:

- Lack of specific scenarios
- Absence of Given/When/Then format
- Unclear language and terminology
- Missing context and preconditions
- No defined expected outcomes

Revised Version:

Example (assuming the feature is about user login):

Scenario 1: Successful Login

Given a user with valid credentials exists in the system

Summary Report

When the user enters their valid username and password

Then the user should be successfully logged in and redirected to the dashboard.

Scenario 2: Invalid Login Attempt

Given a user enters an invalid username or password

When the user submits the login form

Then an error message should be displayed indicating invalid credentials and the user remains on the login page.

Scenario 3: Account Locked

Given a user has exceeded the maximum number of failed login attempts

When the user attempts to log in again

Then the user's account should be locked, and a message should be displayed informing them to reset their password or contact support.

Feature Key: DEF3-2

Summary: TASK 2 for TES

Description: Description for feature 2 for TES

Acceptance Criteria: Acceptance criteria for feature 2 for TES

Summary Report

Strengths:

None

Improvement Areas:

- Missing Given/When/Then format
- Lack of specific scenarios
- Absence of clear conditions and expected outcomes

Revised Version:

As there is no actual acceptance criteria provided, a sample revised version cannot be created. Please provide the acceptance criteria for feature 2 for TES to get a proper revised version

Feature Key: DEF3-3

Summary: TASK 3 for TES

Description: Description for feature 3 for TES

Acceptance Criteria: Acceptance criteria for feature 3 for TES

Strengths:

Summary Report

None

Improvement Areas:

- The acceptance criteria are missing. There is no Given/When/Then format or any other form of acceptance criteria provided to evaluate.
- Need to define specific scenarios to test the feature.

Revised Version:

Given [initial context or precondition],

When [a specific action is performed],

Then [the expected outcome or result].

Feature Key: DEF3-4

Summary: TASK 4 for TES

Description: Description for feature 4 for TES

Acceptance Criteria: Acceptance criteria for feature 4 for TES

Strengths:

None

Summary Report

Improvement Areas:

- Missing Given/When/Then format
- Lack of specific scenarios
- Unclear success criteria

Revised Version:

Given a user is logged in and on the TES feature page, When the user attempts to perform action X, Then the system should respond with Y and the user should see Z.

Summary suggestion Report

Summary Report

Feature Key: DEF3-1

Summary: TASK 1 for TES

Summary Evaluation Result:

Needs Improvement

Suggested Improved Summary:

Implement Feature 1 for TES

Feature Key: DEF3-2

Summary: TASK 2 for TES

Summary Evaluation Result:

NEEDS IMPROVEMENT

Suggested Improved Summary:

Implement Feature 2 for TES: [Clearly describe the feature's functionality and benefit here]

Summary Report

Feature Key: DEF3-3

Summary: TASK 3 for TES

Summary Evaluation Result:

Needs Improvement

Suggested Improved Summary:

Implement Feature 3 for TES

Feature Key: DEF3-4

Summary: TASK 4 for TES

Summary Evaluation Result:

NEEDS IMPROVEMENT

Suggested Improved Summary:

Implement Feature 4 for TES: [Briefly describe the feature's function]
