### 1. Overall Revenue Trends

• Insight: Total sales revenue is \$689,995.56. The monthly sales trend shows significant fluctuations, with sharp spikes in growth in certain months (e.g., +1660% in January 2024, +54.48% in December 2024) and declines in others (e.g., -33.34% in October 2024).

#### Recommendation:

- o Investigate the reasons for large spikes (e.g., promotions, holidays) and replicate successful campaigns.
- Address steep declines by offering discounts, marketing campaigns, or time-limited promotions in months with historically low sales.

## 2. Year-Over-Year (YoY) Growth

• **Insight:** Year-over-year growth is significant, at **+18,104**% **in 2024** compared to 2023, indicating explosive business growth. This is likely due to increased customer base, improved product offerings, or aggressive marketing.

#### Recommendation:

- o Ensure scalability of operations (inventory, logistics, customer support) to sustain growth.
- Continue investing in product development and customer acquisition to maintain momentum.

## 3. Top Product Revenue Contribution

• Insight: The top 10 products contribute 35.5% of total revenue. The ActiveWear Smartwatch is the highest-grossing product, contributing 5.66%, followed by SoundWave Headphones (3.65%).

#### Recommendation:

- o Focus on inventory availability and targeted advertising for top-performing products.
- Bundle top-selling products with lower-performing items to increase sales across the catalog.

## 4. Category-Wise Revenue Performance

 Insight: Revenue is dominated by Books (27.85%), Electronics (26.20%), Clothing (24.08%), and Home Decor (21.87%). Books and Electronics are leading categories but have high variability in month-over-month growth.

### Recommendation:

- For **Books** and **Electronics**, ensure stock levels align with high-demand periods (e.g., holidays, back-to-school season).
- o Cross-promote complementary products (e.g., headphones with eBooks or textbooks).
- o Expand the product range in high-performing categories to capture more market share.

# 5. Order Timing Analysis

• Insight: Most orders are placed at Night (33.2%) and Morning (28.1%), with fewer during the Afternoon (21.4%) and Evening (17.3%). Weekday orders make up 73.5% of transactions, with fewer on weekends (26.5%).

### Recommendation:

- o Schedule flash sales or targeted ads during **Night** and **Morning** to maximize conversions.
- Increase weekend engagement by launching weekend-specific promotions or limited-time offers to drive more weekend sales.

# 6. Average Order Value (AOV)

- Insight: The overall AOV is \$690, with regional variations:
  - South America (104.57%) and Europe (102.97%) have AOV above the overall average.
  - o North America (90.47%) lags behind the overall AOV.

#### Recommendation:

- o Focus on upselling or bundling strategies in North America to boost AOV.
- Maintain premium product offerings in Europe and South America, as customers in these regions appear willing to spend more per order.

## 7. Regional Product Performance

- Insight: The highest-selling products by region vary:
  - o South America and North America: "ActiveWear Smartwatch" dominates sales.
  - o **Asia:** "BookWorld Sweater" performs best.
  - o **Europe**: "BookWorld Cookbook" is the top product.
- The **lowest-selling products** are niche items (e.g., "ComfortLiving Laptop" and "SoundWave Bluetooth Speaker"), with minimal contribution to revenue.

#### Recommendation:

- Localize marketing strategies by promoting regionally popular products.
- Phase out or bundle low-performing products to reduce inventory costs and improve profitability.

# 8. Monthly Category Performance

• Insight: The Books category shows dramatic fluctuations, including a +93% MoM growth in May 2024 and a -56.8% drop in March 2024. Similarly, Electronics has a 134.3% spike in July 2024 and a 41.1% decline in October 2024.

#### Recommendation:

- o Use category-level MoM growth trends to predict and prepare for peak demand periods.
- Smooth out dips in demand with targeted campaigns or new product launches during traditionally low-performing months.

### 9. Customer Order Preferences

- **Insight:** Customers show distinct ordering patterns:
  - Time Periods: Most active at Night and Morning.
  - Weekdays vs. Weekends: Weekdays dominate with 73.5% of orders.

# Recommendation:

- o Adjust customer support and order fulfillment schedules to match peak activity times.
- Use email campaigns and push notifications to engage customers during Night and Morning.

## 10. High and Low-Selling Products

# Insight:

- Highest-Selling Products: Include "ActiveWear Smartwatch" (North and South America) and "BookWorld Sweater" (Asia).
- Lowest-Selling Products: Include "SoundWave Bluetooth Speaker" and "ComfortLiving Laptop," which generate less than 0.02% of revenue in their respective regions.

### Recommendation:

- Focus on advertising and discounts for high-demand products by region.
- o Reevaluate or discontinue low-demand products to improve profitability.

## **Summary Recommendations**

- Top Customers and Products: Focus on retaining high-value customers and promoting topperforming products.
- Localized Strategies: Tailor campaigns to regional preferences and sales patterns.
- Demand Forecasting: Use MoM/YoY growth trends to optimize inventory and marketing
  efforts.
- Engagement Tactics: Drive weekend sales and target peak ordering periods (Night/Morning).