

PROJECT 3

Operation Analytics and Investigating Metric Spike

PROJECT DESCRIPTION

Operational Analytics is a crucial process that involves analyzing a company's end-to-end operations. This analysis helps identify areas for improvement within the company. As a Data Analyst, you'll work closely with various teams, such as operations, support, and marketing, helping them derive valuable insights from the data they collect.

One of the key aspects of Operational Analytics is investigating metric spikes. This involves understanding and explaining sudden changes in key metrics, such as a dip in daily user engagement or a drop in sales. As a Data Analyst, you'll need to answer these questions daily, making it crucial to understand how to investigate these metric spikes.

In this project, you'll take on the role of a Lead Data Analyst at a company like Microsoft. You'll be provided with various datasets and tables, and your task will be to derive insights from this data to answer questions posed by different departments within the company. Your goal is to use your advanced SQL skills to analyze the data and provide valuable insights that can help improve the company's operations and understand sudden changes in key metrics.

```
CREATE DATABASE if not exists PROJECT3;
```

```
USE PROJECT3;
```

```
# CASE STUDY 1 – JOB DATA ANALYSIS
```

```
CREATE TABLE job_data
```

```
(ds DATE, job_id INT, actor_id INT, event VARCHAR(15), language VARCHAR(15),  
time_spent INT, org CHAR(1));
```

```
INSERT INTO job_data (ds, job_id, actor_id, event, language,  
time_spent, org)
```

```
VALUES ('2020-11-30','21','1001','skip','English','15','A'),  
('2020-11-30','22','1006','transfer','Arabic','25','B'),  
('2020-11-29','23','1003','decision','Persian','20','C'),  
('2020-11-28','23','1005','transfer','Persian','22','D'),  
('2020-11-28','25','1002','decision','Hindi','11','B'),  
('2020-11-27','11','1007','decision','French','104','D'),
```

```
('2020-11-26','23','1004','skip','Persian','56','A'),
('2020-11-25','20','1003','transfer','Italian','45','C');
```

```
select * from job_data;
```

```
-- TASK 1 : Jobs Reviewed Over Time
```

-- Average job reviewed over time is calculated by total number of jobs divided by total time spent in a day. then its average is taken.

```
select avg(t) as 'average jobs reviewed per day per hour',
```

```
avg(p) as 'average jobs reviewed per day per second'
```

```
from
```

```
(select ds,
```

```
(count(job_id)*3600/sum(time_spent)) as t,
```

```
(count(job_id)/sum(time_spent)) as p from job_data
```

```
where month(ds)=11 group by ds) a;
```

average jobs reviewed per day per hour	average jobs reviewed per day per second
126.18048333	0.03505000

```
-- TASK 2 (THROUGHPUT ANALYSIS)
```

-- it is calculated by total no. of events occurred in a day divided by total time spent for all events in a day. Then its average is taken.

```
SELECT ds AS Dates, ROUND(COUNT(event)/sum(time_spent),2) as 'Daily throughput'
```

```
FROM job_data
```

```
GROUP BY ds ORDER BY ds;
```

Dates	Daily throughput
2020-11-25	0.02
2020-11-26	0.02
2020-11-27	0.01
2020-11-28	0.06
2020-11-29	0.05
2020-11-30	0.05

```
-- TASK 3 - LANGUAGE SHARE ANALYSIS
```

-- Language share is calculated by taking percentage of total no. of jobs in each language out of total no. of languages.

```

SELECT language AS Languages, ROUND(100 * COUNT(*)/total,2) AS Percentage,
sub.total FROM job_data
CROSS JOIN (SELECT COUNT(*) AS total FROM job_data) AS sub
GROUP BY language, sub.total;

```

Languages	Percentage	total
English	12.50	8
Arabic	12.50	8
Persian	37.50	8
Hindi	12.50	8
French	12.50	8
Italian	12.50	8

INSIGHT – Job carried out in Persian language is highest while all other languages are equally contributed. This is due to duplicate job_id 23 repeated twice with different actor_ids.

-- TASK 4 : (DETECTION OF DUPLICATE ROWS)

-- the duplicates are identified based on the repetition of job_id more than once.

```

select * from(select *,row_number()over(partition by job_id) as rownum from job_data)a where
rownum>1;

```

ds	job_id	actor_id	event	language	time_spent	org	rownum
2020-11-28	23	1005	transfer	Persian	22	D	2
2020-11-26	23	1004	skip	Persian	56	A	3

The job_id 23 is repeated with same language as Persian.

CASE STUDY - 2

-- TABLE 1 - USERS

```

CREATE TABLE IF NOT EXISTS USERS

```

```

(
user_id int, created_at varchar(100),
company_id int, language varchar(15),
activated_at varchar(100), state varchar(20)
);

```

```

SHOW variables LIKE 'secure_file_priv';

```

```

LOAD DATA INFILE "C:/ProgramData/MySQL/MySQL Server 8.0/Uploads/TABLE-1 users.csv"

```

```

INTO TABLE users

```

```

FIELDS TERMINATED BY ','

```

ENCLOSED BY ''''

LINES TERMINATED BY '\n'

IGNORE 1 ROWS;

-- CHANGING THE DATA TYPE OF CREATED_AT COLUMN FROM STRING TO DATETIME

ALTER TABLE users add column temp_created_at datetime;

update users set temp_created_at =

str_to_date(created_at, '%dd-%mm-%YYYY %H:%i');

SET SQL_SAFE_UPDATES = 0;

ALTER TABLE users DROP COLUMN created_at;

alter table users CHANGE COLUMN temp_created_at created_at datetime;

-- CHANGING THE DATA TYPE OF ACTIVATED_AT COLUMN FROM STRING TO DATETIME

ALTER TABLE users add column temp_activated_at datetime;

update users set temp_activated_at =

str_to_date(activated_at, '%d-%m-%Y %H:%i');

SET SQL_SAFE_UPDATES = 0;

ALTER TABLE users DROP COLUMN temp_activated_at;

alter table users CHANGE COLUMN temp_activated_at activated_at datetime;

DESC USERS;

SELECT * FROM USERS;

-- TABLE 2 EVENTS

CREATE TABLE events(

user_id INT,

occured_at VARCHAR(100),

event_type VARCHAR(50),

event_name VARCHAR(100),

```
location VARCHAR(50),  
device VARCHAR(50),  
user_type INT );
```

```
LOAD DATA INFILE "C:/ProgramData/MySQL/MySQL Server 8.0/Uploads/TABLE-2 events.csv"  
INTO TABLE events  
FIELDS TERMINATED BY ','  
ENCLOSED BY '"'  
LINES TERMINATED BY '\n'  
IGNORE 1 ROWS;
```

```
desc events;
```

```
-- CHANGING THE DATA TYPE OF OCCURED_AT COLUMN FROM STRING TO DATETIME
```

```
ALTER TABLE events add column temp_occured_at datetime;
```

```
update events set temp_occured_at =
```

```
str_to_date(occured_at, '%d-%m-%Y %H:%i');
```

```
SET SQL_SAFE_UPDATES = 0;
```

```
ALTER TABLE events DROP COLUMN occured_at;
```

```
alter table events CHANGE COLUMN temp_occured_at occured_at datetime;
```

```
select * from events;
```

```
-- TABLE 3 EMAIL_EVENTS
```

```
CREATE TABLE email_events(  
user_id INT,
```

```
occured_at VARCHAR(100),
```

```
actions VARCHAR(50),
```

```
user_type INT );
```

```
LOAD DATA INFILE "C:/ProgramData/MySQL/MySQL Server 8.0/Uploads/TABLE-3 email_events.csv"
```

```

INTO TABLE email_events
FIELDS TERMINATED BY ','
ENCLOSED BY '"'
LINES TERMINATED BY '\n'
IGNORE 1 ROWS;

```

```
desc email_events;
```

```
-- CHANGING THE DATA TYPE OF OCCURED_AT COLUMN FROM STRING TO DATETIME
```

```
ALTER TABLE email_events add column temp_occured_at datetime;
```

```
update email_events set temp_occured_at = str_to_date(occured_at, '%d-%m-%Y %H:%i');
```

```
SET SQL_SAFE_UPDATES = 0;
```

```
ALTER TABLE email_events DROP COLUMN occured_at;
```

```
alter table email_events CHANGE COLUMN temp_occured_at occured_at datetime;
```

```
-- QUERY - 1 : CALCULATE THE WEEKLY USER ENGAGEMENT:
```

```
SELECT extract(week from occured_at) as week_num,
```

```
count(DISTINCT user_id)
```

```
from events
```

```
group by week_num;
```

```
desc users;
```

```
select * from users;
```

```
use project3;
```

week_num	count(DISTINCT user_id)
17	663
18	1068
19	1113
20	1154
21	1121
22	1186
23	1232
24	1275
25	1264

26	1302
27	1372
28	1365
29	1376
30	1467
31	1299
32	1225
33	1225
34	1204
35	104

INSIGHT – WEEK 30 hits the maximum number of users engaged while the last week 35 has lowest no. of users engaged.

-- QUERY 2 - USER GROWTH FOR PRODUCT

with user_data as

(select COUNT(DISTINCT user_id) as usercount, month(activated_at) as month_num,
year(activated_at) as year_num from users

group by month_num, year_num

order by year_num, month_num)

select *, lead(usercount,1) over(order by year_num, month_num) - usercount as user_growth from
user_data;

with user_data as

(select COUNT(DISTINCT user_id) as usercount, month(activated_at) as month_num,
year(activated_at) as year_num from users

group by year_num, month_num)

select *, usercount - lead(usercount,1) over(order by year_num desc, month_num desc) as
monthly_user_growth from user_data;

with user_data as

(select COUNT(DISTINCT user_id) as usercount, year(activated_at) as year_num from users

group by year_num)

select *, usercount - lead(usercount,1) over(order by year_num desc) as yearly_user_growth from
user_data;

usercount	month_num	year_num	monthly_user_growth
1031	8	2014	34
997	7	2014	124
873	6	2014	94

779	5	2014	53
726	4	2014	111
615	3	2014	90
525	2	2014	-27
552	1	2014	66
486	12	2013	87
399	11	2013	9
390	10	2013	60
330	9	2013	14
316	8	2013	32
284	7	2013	71
213	6	2013	-1
214	5	2013	33
181	4	2013	31
150	3	2013	-10
160	2	2013	0
160	1	2013	NULL

usercount	year_num	yearly_user_growth
6098	2014	2815
3283	2013	NULL

INSIGHT : the user growth is almost double from year 2013 to 2014.

QUERY 3 : WEEKLY RETENTION ANALYSIS

-- TO Analyze the retention of users on a weekly basis after signing up for a product.

```
SELECT DISTINCT user_id, COUNT(user_id), SUM(CASE WHEN retention_week = 1 then 1 else 0 END)
as per_week_retention
```

```
FROM
```

```
(SELECT a.user_id, a.signup_week, b.engagement_week, b.engagement_week - a.signup_week as
retention_week
```

```
FROM
```

```
(SELECT DISTINCT user_id, EXTRACT(WEEK FROM occurred_at) as signup_week
```

```
FROM events
```

```
WHERE event_type = 'signup_flow'
```

```
AND event_name = 'complete_signup'
```

```
AND extract(week from occurred_at) =18
```

```
)a
```

```
LEFT JOIN
```



```

(SELECT DISTINCT user_id, EXTRACT(WEEK FROM occurred_at) as engagement_week
FROM events
WHERE event_type = 'engagement')b
on a.user_id = b.user_id
)d
group by user_id
order by user_id;

```

user_id	COUNT(user_id)	per_week_retention
11768	1	0
11770	1	0
11775	2	1
11778	3	0
11779	5	1
11780	2	1
11785	1	0
11787	3	1
11791	2	1
11793	6	1
11795	2	1
11798	6	1
11799	10	1
11801	2	1
11804	2	1
11806	1	0
11809	1	0
11811	2	1
11813	6	0
11816	3	0
11818	2	1
11820	4	1
11823	3	1
11824	7	1
11825	3	1
11826	2	1
11828	3	1
11829	3	1
11832	4	1
11833	14	1
11834	2	1
11838	2	1
11839	1	0
11840	2	1

11841	6	1
11842	6	1
11843	3	1
11844	6	1
11849	3	1
11850	3	0
11852	5	1
11854	3	1
11858	6	1
11859	4	1
11863	6	1
11864	2	1
11865	3	1
11868	9	1
11872	2	1
11874	2	1
11875	2	1
11876	2	1
11877	8	1
11879	2	1
11881	6	1
11882	2	1
11884	1	0
11887	2	1
11888	5	0
11889	2	1
11893	14	1
11894	2	1
11895	3	1
11896	2	1
11898	1	0
11899	4	1
11900	6	1
11901	4	1
11906	12	1
11908	3	1
11909	7	1
11914	6	1
11919	2	0
11920	1	0
11924	1	0
11926	8	1
11928	8	0
11929	1	0
11931	6	1
11933	6	1
11936	3	0

11939	3	1
11940	4	1
11942	7	1
11944	3	1
11947	2	1
11949	7	1
11953	3	1
11955	5	0
11960	2	1
11961	1	0
11962	3	1
11963	4	1
11971	1	0
11972	6	0
11973	1	0
11975	2	1
11981	1	0
11984	5	1
11986	6	1
11990	3	0
11991	1	0
11992	7	1
11994	1	0
11995	1	0
11997	1	0
11998	6	0
11999	3	1
12001	8	1
12005	2	0
12007	11	1
12010	2	0
12014	5	1
12019	1	0
12021	1	0
12022	1	0
12023	5	1
12026	1	0
12027	1	0
12028	1	0
12029	4	1
12030	1	0
12031	1	0
12033	6	1
12034	14	1
12035	2	0
12040	7	0
12042	3	1

12045	2	0
12048	3	1
12050	5	1
12053	3	1
12054	9	1
12056	3	1
12057	1	0
12058	5	1
12061	2	1
12063	3	1
12066	4	1
12072	5	1
12073	4	1
12074	1	0
12076	3	1
12077	2	1
12079	9	1
12081	6	1
12082	1	0
12084	3	1
12085	2	1
12087	3	1
12089	2	1
12093	2	1
12095	9	1
12097	4	1
12101	2	1
12102	3	1
12103	1	0
12106	1	0
12107	6	1
12111	2	1
12113	2	0
12118	3	1
12119	4	1
12120	1	0
12121	1	0
12122	4	0
12127	7	1
12133	2	1
12135	2	1
12136	3	1
12137	4	1
12138	4	1
12141	2	1
12144	5	1
12147	4	1

12148	4	1
12149	4	1
12151	1	0
12152	8	1
12153	5	1
12161	6	1
12162	4	0
12164	13	1
12165	3	1
12167	3	1
12169	4	1
12170	6	1
12171	1	0
12173	3	1
12174	1	0
12176	3	1
12178	6	1
12180	2	1
12181	4	1
12183	3	1
12184	2	1
12185	6	1
12188	3	1
12189	5	1
12191	3	1
12193	2	1
12196	1	0
12202	2	1
12205	13	1
12208	2	1
12212	5	1
12213	3	1
12214	3	1
12216	9	1
12217	3	1
12221	7	1
12225	2	1
12227	3	1
12228	7	1
12230	2	1
12233	1	0
12235	1	0
12236	4	1
12237	8	1
12238	2	1
12241	7	1
12243	2	0

12246	9	1
12247	3	1
12248	12	1
12249	5	1
12250	6	1
12251	5	1
12256	2	1
12263	7	1
12265	4	1
12266	4	1
12267	2	1
12268	1	0
12270	2	1
12277	1	0
12279	1	0
12281	1	0
12282	1	0
12284	1	0
12285	1	0
12290	2	1
12291	2	1
12292	5	1
12293	3	1
12294	1	0
12296	1	0
12297	4	1
12301	3	0
12302	3	1
12303	1	0
12310	6	1
12311	5	1
12312	1	0
12313	3	1
12315	3	1
12318	5	0
12319	3	0
12323	10	1
12324	3	1
12325	2	0
12326	1	0
12327	1	0
12328	2	1
12330	3	1
12333	11	1
12334	1	0
12335	4	1
12337	3	1

12341	6	1
12346	1	0
12348	7	1
12350	3	1
12352	4	1
12355	4	1
12356	4	0
12357	10	1
12358	8	1
12361	3	0
12363	3	1
12367	9	1
12369	1	0
12370	2	1
12372	7	1
12373	9	1
12375	5	0
12382	5	1
12383	2	1
12386	3	1
12388	1	0
12389	14	1
12391	4	1
12393	10	1
12395	4	0
12397	2	1
12400	5	1
12402	1	0
12403	3	0
12404	2	0
12406	4	1
12407	2	1
12408	6	0
12411	2	1
12417	2	1
12420	5	1
12421	4	1
12425	5	1
12429	3	1
12432	3	1
12434	3	1
12436	4	1
12438	3	1
12439	5	1
12440	1	0
12441	2	1
12443	2	1

12445	3	1
12447	2	1
12448	1	0
12449	9	1
12451	3	1
12452	1	0
12454	3	1
12456	7	1
12460	2	1
12462	3	1
12463	1	0
12464	5	1
12468	3	1
12470	6	0
12471	3	1
12472	2	1
12473	3	1
12474	4	1
12477	6	1
12478	2	1
12480	6	1
12481	5	0
12483	6	0
12486	3	1
12487	3	1
12488	1	0
12490	5	1
12492	2	1
12493	11	1
12496	3	1
12497	2	1
12499	3	0
12501	9	1
12503	1	0
12505	2	1
12506	2	1
12509	2	1
12510	2	1
12512	2	1
12515	2	1
12516	1	0
12517	5	1
12518	4	1
12519	2	1
12521	2	1
12522	2	1
12524	5	1

12526	2	1
12527	2	1
12529	3	1
12530	2	1
12531	4	1
12534	1	0
12537	2	1
12539	2	1
12541	3	1
12543	7	1
12544	1	0
12545	3	1
12547	7	1
12548	4	1
12550	4	1
12551	2	1
12553	2	1
12554	2	1
12558	3	1
12560	2	1
12562	4	1
12564	2	1
12565	10	1
12567	7	1
12569	3	1
12570	1	0
12571	3	1
12573	2	1
12574	2	1
12576	2	1
12577	2	1
12578	3	1
12582	1	0
12584	7	1
12585	7	1
12586	2	1
12589	3	1
12591	3	1
12593	10	1
12594	4	1
12595	3	1
12599	6	1
12600	2	1
12603	2	1
12604	5	1
12605	3	1
12607	10	1

12608	3	1
12610	8	1
12611	4	1
12613	5	1
12615	2	1
12617	14	1
12621	2	1
12627	3	1
12628	6	1
12630	5	1
12632	1	0
12633	7	1
12636	1	0
12637	3	1
12640	3	1
12641	3	0
12648	3	1
12652	4	0
12654	2	1
12655	1	0
12656	2	1
12658	1	0
12660	3	1
12662	9	1
12663	2	1
12665	1	0
12666	3	0
12670	13	1
12672	3	1
12674	1	0
12678	8	1
12679	3	0
12683	4	1
12685	1	0
12686	4	1
12687	3	1
12689	4	1
12692	1	0
12695	1	0
12696	2	1
12697	1	0
12698	1	0
12700	2	0
12703	4	1
12705	1	0
12708	7	1
12709	2	0

12710	1	0
12716	6	1
12718	1	0
12723	1	0
12725	6	1
12728	1	0
12732	1	0
12733	4	1
12735	7	1
12738	1	0
12741	4	1
12742	3	1
12743	4	0
12744	5	1
12745	2	1
12747	4	1
12748	3	1
12749	3	1
12751	4	1
12752	12	1
12753	3	1
12754	3	0
12757	5	0
12758	7	1
12759	4	1
12761	6	1
12764	9	1
12770	2	1
12771	1	0
12772	4	1
12773	2	1
12776	2	0
12777	4	0
12780	4	1
12783	1	0
12784	1	0
12785	1	0
12786	3	1
12788	3	1
12791	2	1
12792	5	1
12797	8	1
12798	4	1
12800	3	1
12801	3	1
12805	2	1
12809	2	1

12810	4	1
12811	4	1
12817	4	1
12818	2	1
12820	2	0
12824	1	0
12827	2	1
12828	2	1
12829	2	1
12832	3	1
12833	2	1
12842	1	0
12843	6	1
12844	3	1
12845	1	0
12849	9	1
12850	6	1
12852	2	1
12853	5	1
12856	4	1
12859	3	1
12864	13	1
12865	3	1
12867	3	0
12872	3	1
12874	3	1
12875	3	0
12879	3	1
12880	9	0
12881	2	1
12882	4	1
12883	6	1
12887	3	1
12888	9	1
12889	3	1
12890	11	1
12891	4	1
12893	4	1
12894	6	1
12897	3	1
12899	6	1
12900	5	1
12902	12	1
12903	3	1
12904	4	1
12907	7	1
12910	1	0

12911	3	1
12912	4	1
12915	1	0
12916	4	1
12918	2	1
12921	1	0
12924	2	1
12925	3	1
12927	2	0
12928	7	1
12929	3	1
12931	6	1
12934	4	1
12936	3	1
12937	11	1
12939	3	1
12942	2	1
12944	3	1
12945	5	1
12946	8	1
12949	2	1
12950	2	1
12955	3	1
12957	9	1
12959	2	1
12963	6	1
12964	8	1
12968	3	1
12969	4	0
12970	2	1
12971	4	1
12972	1	0
12973	3	1
12976	15	1
12977	7	1
12982	9	1
12985	3	1
12988	2	1
12992	6	0
12994	8	1
12995	14	1
12996	3	1
12997	1	0
12998	3	1
13003	2	1
13004	6	1
13005	1	0

13007	5	0
13010	3	1
13014	1	0
13015	6	0
13017	2	0
13020	3	0
13022	1	0
13023	2	0
13025	7	1
13029	1	0
13030	1	0
13034	3	1
13036	1	0
13041	1	0
13042	1	0
13044	2	1
13046	4	1
13047	2	0
13048	2	0
13049	1	0
13056	3	1
13059	7	1
13060	5	1
13065	2	0
13067	3	1
13072	4	0
13073	4	1
13074	2	1
13078	1	0
13079	4	1
13084	5	1
13088	2	1
13093	1	0
13098	2	0
13099	3	0
13100	2	1
13101	1	0
13102	2	1
13104	3	0
13105	2	0
13108	3	0
13110	2	1
13111	5	1
13112	7	0
13113	3	0
13114	2	1
13115	1	0

13117	3	1
13118	6	1
13119	1	0
13121	7	1
13122	2	1
13127	2	1
13128	7	1
13129	1	0
13132	4	1
13134	4	0
13137	1	0
13139	1	0
13140	4	0
13141	4	0
13143	2	0
13144	5	1
13145	1	0
13146	5	0
13147	3	1
13148	2	1
13151	1	0
13152	10	1
13154	2	1
13156	4	1
13158	1	0
13160	1	0
13161	4	1
13162	3	1
13164	1	0
13165	8	1
13172	4	1
13173	2	1
13174	2	1
13175	2	1
13177	1	0
13178	4	1
13179	2	1
13183	6	1
13184	8	1
13186	4	1
13190	2	1
13191	3	1
13192	4	1
13195	2	1
13198	4	1
13200	2	1
13201	3	1

13202	7	1
13204	2	1
13205	2	1
13209	1	0
13211	3	1
13214	5	1
13215	4	1
13216	5	1
13220	9	0
13221	6	1
13223	2	1
13225	4	0
13226	3	1
13227	3	1
13229	9	1
13232	5	0
13233	3	0
13235	5	1
13236	4	1
13238	2	1
13240	3	0
13243	2	1
13244	9	1
13245	1	0
13246	3	1
13247	14	1
13248	3	1
13249	4	1
13252	5	1
13255	1	0
13256	6	1
13258	4	1
13261	5	0
13262	5	1
13263	3	1
13267	7	1
13269	1	0
13270	2	1
13272	3	1
13273	7	1
13275	1	0
13277	5	1
13278	7	0
13279	4	1
13280	5	1
13285	2	1
13286	1	0

13288	4	1
13290	12	1
13291	2	1
13292	2	1
13293	5	1
13299	5	1
13300	2	1
13301	8	1
13302	5	1
13303	2	1
13305	1	0
13308	1	0
13311	2	1
13312	2	0
13315	3	1
13317	5	1
13319	4	1
13322	4	1
13324	5	1
13325	5	1
13328	2	1
13329	7	1
13330	5	1
13333	3	1
13335	1	0
13337	2	1
13338	1	0
13341	2	1
13342	6	1
13344	2	1
13346	4	1
13347	6	1
13348	6	1
13350	6	1
13352	3	1
13353	8	1
13357	2	1
13359	4	1
13362	4	1
13363	2	1
13365	2	1
13366	1	0
13367	3	1
13369	1	0
13372	7	1
13377	1	0
13378	1	0

13383	4	1
13384	3	1
13385	2	1
13387	10	1
13393	10	0
13394	1	0
13395	8	0
13396	2	0
13397	1	0
13398	1	0
13399	7	1
13400	3	1
13405	1	0
13406	9	1
13408	1	0
13409	3	1
13411	6	1
13412	2	0
13417	2	1
13419	1	0
13420	2	0
13422	1	0
13425	2	1
13427	4	1
13432	1	0
13434	9	1
13438	2	0
13439	6	1
13440	2	1
13441	4	0
13443	6	0
13444	3	1
13448	4	1
13452	1	0
13453	2	1
13454	2	0
13456	7	1
13461	4	0
13462	3	1
13464	8	1
13466	3	0
13468	3	1
13469	7	0
13470	3	1
13471	1	0
13475	3	1
13478	5	1

13480	2	1
13482	1	0
13483	1	0
13484	2	1
13486	3	1
13488	1	0
13490	3	1
13492	3	1
13494	2	1
13495	2	0
13496	2	1
13497	1	0
13498	1	0
13506	3	1
13508	4	0
13509	6	0
13511	5	1
13514	5	1
13516	6	1
13520	8	0
13521	2	1
13522	2	1
13523	3	0
13526	6	1
13527	2	1
13528	7	0
13531	5	1
13532	4	1
13533	2	1
13534	2	1
13539	7	1
13541	3	1
13542	4	1
13543	1	0
13547	5	1
13548	6	1
13549	4	1
13550	4	1
13551	1	0
13552	5	1
13553	2	1
13555	1	0
13556	5	1
13557	1	0
13563	4	1
13564	2	1
13565	2	1

13569	2	1
13570	2	1
13572	4	1
13575	4	1
13576	4	1
13577	3	1
13578	2	1
13579	11	0
13580	10	1
13581	8	1
13583	5	1
13584	3	1
13585	2	1
13586	2	1
13589	2	1
13590	4	1
13591	6	1
13592	2	1
13594	5	1
13595	5	1
13600	2	1
13605	5	1
13608	4	1
13612	1	0
13613	3	1
13617	1	0
13618	5	1
13621	2	1
13623	6	1
13624	2	1
13625	4	0
13627	2	1
13630	1	0
13631	7	1
13632	5	1
13640	2	1
13641	2	1
13644	7	1
13648	1	0
13649	2	1
13653	5	1
13654	2	1
13655	4	1
13658	2	1
13659	8	1
13660	3	1
13662	5	1

13666	10	1
13667	2	1
13671	5	1
13672	5	1
13674	7	1
13676	2	1
13680	4	0
13681	2	0
13684	7	1
13685	1	0
13686	1	0
13687	4	1
13688	7	1
13691	4	1
13693	2	1
13694	3	1
13696	3	1
13697	6	1
13698	1	0
13699	7	1
13701	2	1
13702	8	1
13704	3	1
13706	4	1
13709	6	1
13710	3	1
13711	2	1
13713	3	1
13719	2	1
13720	2	1
13721	5	1
13723	3	1
13726	3	1
13727	2	1
13729	3	1
13731	2	1
13732	2	1
13733	3	0
13734	3	1
13737	3	1
13741	2	1
13742	3	1
13743	2	0
13744	3	1
13747	2	1
13750	2	1
13754	6	1

13755	4	1
13757	7	1
13759	2	0
13761	7	1
13762	3	1
13763	1	0
13764	7	1
13765	3	1
13766	1	0
13769	1	0
13773	4	1
13775	5	1
13776	7	1
13778	2	1
13782	1	0
13783	2	1
13784	1	0
13785	4	1
13787	1	0
13789	3	1
13790	3	1
13793	3	1
13797	6	1
13798	1	0
13799	4	1
13804	2	0

QUERY 4 : Weekly Engagement Per Device:

-- To Measure the activeness of users on a weekly basis per device.

-- It is measured by counting the no. of users engaged in each device every week.

SELECT extract(week from occurred_at) as week, extract(year from occurred_at) as year, device,

count(distinct user_id) as count from events

where event_type = 'engagement'

group by 1,2,3

order by 1,2,3;

week	year	device	count
17	2014	acer aspire desktop	9
17	2014	acer aspire notebook	20

17	2014	amazon fire phone	4
17	2014	asus chromebook	21
17	2014	dell inspiron desktop	18
17	2014	dell inspiron notebook	46
17	2014	hp pavilion desktop	14
17	2014	htc one	16
17	2014	ipad air	27
17	2014	ipad mini	19
17	2014	iphone 4s	21
17	2014	iphone 5	65
17	2014	iphone 5s	42
17	2014	kindle fire	6
17	2014	lenovo thinkpad	86
17	2014	mac mini	6
17	2014	macbook air	54
17	2014	macbook pro	143
17	2014	nexus 10	16
17	2014	nexus 5	40
17	2014	nexus 7	18
17	2014	nokia lumia 635	17
17	2014	samsung galaxy tablet	8
17	2014	samsung galaxy note	7
17	2014	samsung galaxy s4	52
17	2014	windows surface	10
18	2014	acer aspire desktop	26
18	2014	acer aspire notebook	33
18	2014	amazon fire phone	9
18	2014	asus chromebook	42
18	2014	dell inspiron desktop	58

18	2014	dell inspiron notebook	77
18	2014	hp pavilion desktop	37
18	2014	htc one	19
18	2014	ipad air	52
18	2014	ipad mini	30
18	2014	iphone 4s	46
18	2014	iphone 5	113
18	2014	iphone 5s	73
18	2014	kindle fire	27
18	2014	lenovo thinkpad	153
18	2014	mac mini	13
18	2014	macbook air	121
18	2014	macbook pro	252
18	2014	nexus 10	30
18	2014	nexus 5	73
18	2014	nexus 7	30
18	2014	nokia lumia 635	33
18	2014	samsung galaxy tablet	11
18	2014	samsung galaxy note	15
18	2014	samsung galaxy s4	82
18	2014	windows surface	10
19	2014	acer aspire desktop	23
19	2014	acer aspire notebook	41
19	2014	amazon fire phone	12
19	2014	asus chromebook	27
19	2014	dell inspiron desktop	36
19	2014	dell inspiron notebook	83
19	2014	hp pavilion desktop	40
19	2014	htc one	30

19	2014	ipad air	55
19	2014	ipad mini	36
19	2014	iphone 4s	44
19	2014	iphone 5	115
19	2014	iphone 5s	79
19	2014	kindle fire	21
19	2014	lenovo thinkpad	178
19	2014	mac mini	18
19	2014	macbook air	112
19	2014	macbook pro	266
19	2014	nexus 10	25
19	2014	nexus 5	87
19	2014	nexus 7	41
19	2014	nokia lumia 635	23
19	2014	samsung galaxy tablet	6
19	2014	samsung galaxy note	11
19	2014	samsung galaxy s4	91
19	2014	windows surface	16
20	2014	acer aspire desktop	23
20	2014	acer aspire notebook	40
20	2014	amazon fire phone	11
20	2014	asus chromebook	41
20	2014	dell inspiron desktop	52
20	2014	dell inspiron notebook	84
20	2014	hp pavilion desktop	30
20	2014	htc one	29
20	2014	ipad air	59
20	2014	ipad mini	32
20	2014	iphone 4s	55

20	2014	iphone 5	125
20	2014	iphone 5s	79
20	2014	kindle fire	23
20	2014	lenovo thinkpad	173
20	2014	mac mini	26
20	2014	macbook air	119
20	2014	macbook pro	256
20	2014	nexus 10	22
20	2014	nexus 5	103
20	2014	nexus 7	32
20	2014	nokia lumia 635	22
20	2014	samsung galaxy tablet	9
20	2014	samsung galaxy note	18
20	2014	samsung galaxy s4	93
20	2014	windows surface	21
21	2014	acer aspire desktop	29
21	2014	acer aspire notebook	47
21	2014	amazon fire phone	5
21	2014	asus chromebook	38
21	2014	dell inspiron desktop	41
21	2014	dell inspiron notebook	80
21	2014	hp pavilion desktop	44
21	2014	htc one	21
21	2014	ipad air	51
21	2014	ipad mini	23
21	2014	iphone 4s	45
21	2014	iphone 5	137
21	2014	iphone 5s	74
21	2014	kindle fire	30

21	2014	lenovo thinkpad	167
21	2014	mac mini	18
21	2014	macbook air	110
21	2014	macbook pro	247
21	2014	nexus 10	25
21	2014	nexus 5	91
21	2014	nexus 7	29
21	2014	nokia lumia 635	25
21	2014	samsung galaxy tablet	6
21	2014	samsung galaxy note	20
21	2014	samsung galaxy s4	84
21	2014	windows surface	17
22	2014	acer aspire desktop	25
22	2014	acer aspire notebook	41
22	2014	amazon fire phone	5
22	2014	asus chromebook	52
22	2014	dell inspiron desktop	52
22	2014	dell inspiron notebook	92
22	2014	hp pavilion desktop	38
22	2014	htc one	24
22	2014	ipad air	58
22	2014	ipad mini	34
22	2014	iphone 4s	45
22	2014	iphone 5	125
22	2014	iphone 5s	71
22	2014	kindle fire	21
22	2014	lenovo thinkpad	176
22	2014	mac mini	25
22	2014	macbook air	145

22	2014	macbook pro	251
22	2014	nexus 10	27
22	2014	nexus 5	96
22	2014	nexus 7	45
22	2014	nokia lumia 635	25
22	2014	samsung galaxy tablet	10
22	2014	samsung galaxy note	19
22	2014	samsung galaxy s4	105
22	2014	windows surface	15
23	2014	acer aspire desktop	22
23	2014	acer aspire notebook	43
23	2014	amazon fire phone	16
23	2014	asus chromebook	49
23	2014	dell inspiron desktop	53
23	2014	dell inspiron notebook	103
23	2014	hp pavilion desktop	54
23	2014	htc one	20
23	2014	ipad air	41
23	2014	ipad mini	33
23	2014	iphone 4s	53
23	2014	iphone 5	152
23	2014	iphone 5s	79
23	2014	kindle fire	25
23	2014	lenovo thinkpad	176
23	2014	mac mini	18
23	2014	macbook air	124
23	2014	macbook pro	266
23	2014	nexus 10	45
23	2014	nexus 5	88

23	2014	nexus 7	36
23	2014	nokia lumia 635	31
23	2014	samsung galaxy tablet	14
23	2014	samsung galaxy note	14
23	2014	samsung galaxy s4	99
23	2014	windows surface	14
24	2014	acer aspire desktop	24
24	2014	acer aspire notebook	40
24	2014	amazon fire phone	11
24	2014	asus chromebook	43
24	2014	dell inspiron desktop	59
24	2014	dell inspiron notebook	99
24	2014	hp pavilion desktop	56
24	2014	htc one	20
24	2014	ipad air	57
24	2014	ipad mini	39
24	2014	iphone 4s	53
24	2014	iphone 5	142
24	2014	iphone 5s	79
24	2014	kindle fire	25
24	2014	lenovo thinkpad	165
24	2014	mac mini	29
24	2014	macbook air	152
24	2014	macbook pro	255
24	2014	nexus 10	38
24	2014	nexus 5	87
24	2014	nexus 7	49
24	2014	nokia lumia 635	35
24	2014	samsung galaxy tablet	11

24	2014	samsung galaxy note	20
24	2014	samsung galaxy s4	101
24	2014	windows surface	22
25	2014	acer aspire desktop	28
25	2014	acer aspire notebook	47
25	2014	amazon fire phone	13
25	2014	asus chromebook	38
25	2014	dell inspiron desktop	52
25	2014	dell inspiron notebook	105
25	2014	hp pavilion desktop	52
25	2014	htc one	21
25	2014	ipad air	57
25	2014	ipad mini	30
25	2014	iphone 4s	40
25	2014	iphone 5	137
25	2014	iphone 5s	78
25	2014	kindle fire	24
25	2014	lenovo thinkpad	197
25	2014	mac mini	21
25	2014	macbook air	121
25	2014	macbook pro	275
25	2014	nexus 10	29
25	2014	nexus 5	89
25	2014	nexus 7	51
25	2014	nokia lumia 635	37
25	2014	samsung galaxy tablet	12
25	2014	samsung galaxy note	14
25	2014	samsung galaxy s4	99
25	2014	windows surface	22

26	2014	acer aspire desktop	29
26	2014	acer aspire notebook	35
26	2014	amazon fire phone	13
26	2014	asus chromebook	49
26	2014	dell inspiron desktop	60
26	2014	dell inspiron notebook	89
26	2014	hp pavilion desktop	46
26	2014	htc one	23
26	2014	ipad air	56
26	2014	ipad mini	43
26	2014	iphone 4s	50
26	2014	iphone 5	152
26	2014	iphone 5s	94
26	2014	kindle fire	26
26	2014	lenovo thinkpad	192
26	2014	mac mini	11
26	2014	macbook air	134
26	2014	macbook pro	269
26	2014	nexus 10	29
26	2014	nexus 5	87
26	2014	nexus 7	46
26	2014	nokia lumia 635	42
26	2014	samsung galaxy tablet	12
26	2014	samsung galaxy note	9
26	2014	samsung galaxy s4	112
26	2014	windows surface	21
27	2014	acer aspire desktop	29
27	2014	acer aspire notebook	49
27	2014	amazon fire phone	10

27	2014	asus chromebook	52
27	2014	dell inspiron desktop	53
27	2014	dell inspiron notebook	89
27	2014	hp pavilion desktop	56
27	2014	htc one	27
27	2014	ipad air	55
27	2014	ipad mini	35
27	2014	iphone 4s	67
27	2014	iphone 5	163
27	2014	iphone 5s	83
27	2014	kindle fire	25
27	2014	lenovo thinkpad	202
27	2014	mac mini	15
27	2014	macbook air	142
27	2014	macbook pro	302
27	2014	nexus 10	37
27	2014	nexus 5	84
27	2014	nexus 7	40
27	2014	nokia lumia 635	31
27	2014	samsung galaxy tablet	15
27	2014	samsung galaxy note	15
27	2014	samsung galaxy s4	116
27	2014	windows surface	33
28	2014	acer aspire desktop	30
28	2014	acer aspire notebook	49
28	2014	amazon fire phone	6
28	2014	asus chromebook	50
28	2014	dell inspiron desktop	56
28	2014	dell inspiron notebook	103

28	2014	hp pavilion desktop	56
28	2014	htc one	26
28	2014	ipad air	54
28	2014	ipad mini	35
28	2014	iphone 4s	61
28	2014	iphone 5	151
28	2014	iphone 5s	93
28	2014	kindle fire	31
28	2014	lenovo thinkpad	220
28	2014	mac mini	28
28	2014	macbook air	148
28	2014	macbook pro	295
28	2014	nexus 10	26
28	2014	nexus 5	85
28	2014	nexus 7	39
28	2014	nokia lumia 635	35
28	2014	samsung galaxy tablet	9
28	2014	samsung galaxy note	10
28	2014	samsung galaxy s4	122
28	2014	windows surface	33
29	2014	acer aspire desktop	28
29	2014	acer aspire notebook	53
29	2014	amazon fire phone	12
29	2014	asus chromebook	49
29	2014	dell inspiron desktop	54
29	2014	dell inspiron notebook	113
29	2014	hp pavilion desktop	58
29	2014	htc one	31
29	2014	ipad air	52

29	2014	ipad mini	34
29	2014	iphone 4s	60
29	2014	iphone 5	144
29	2014	iphone 5s	90
29	2014	kindle fire	37
29	2014	lenovo thinkpad	209
29	2014	mac mini	31
29	2014	macbook air	148
29	2014	macbook pro	295
29	2014	nexus 10	25
29	2014	nexus 5	77
29	2014	nexus 7	45
29	2014	nokia lumia 635	43
29	2014	samsung galaxy tablet	13
29	2014	samsung galaxy note	16
29	2014	samsung galaxy s4	123
29	2014	windows surface	28
30	2014	acer aspire desktop	33
30	2014	acer aspire notebook	60
30	2014	amazon fire phone	12
30	2014	asus chromebook	56
30	2014	dell inspiron desktop	54
30	2014	dell inspiron notebook	127
30	2014	hp pavilion desktop	42
30	2014	htc one	31
30	2014	ipad air	70
30	2014	ipad mini	35
30	2014	iphone 4s	65
30	2014	iphone 5	152

30	2014	iphone 5s	103
30	2014	kindle fire	25
30	2014	lenovo thinkpad	206
30	2014	mac mini	23
30	2014	macbook air	159
30	2014	macbook pro	322
30	2014	nexus 10	36
30	2014	nexus 5	84
30	2014	nexus 7	62
30	2014	nokia lumia 635	34
30	2014	samsung galaxy tablet	9
30	2014	samsung galaxy note	15
30	2014	samsung galaxy s4	103
30	2014	windows surface	19
31	2014	acer aspire desktop	31
31	2014	acer aspire notebook	55
31	2014	amazon fire phone	14
31	2014	asus chromebook	56
31	2014	dell inspiron desktop	44
31	2014	dell inspiron notebook	113
31	2014	hp pavilion desktop	51
31	2014	htc one	13
31	2014	ipad air	55
31	2014	ipad mini	27
31	2014	iphone 4s	56
31	2014	iphone 5	135
31	2014	iphone 5s	71
31	2014	kindle fire	14
31	2014	lenovo thinkpad	207

31	2014	mac mini	24
31	2014	macbook air	147
31	2014	macbook pro	321
31	2014	nexus 10	24
31	2014	nexus 5	69
31	2014	nexus 7	38
31	2014	nokia lumia 635	28
31	2014	samsung galaxy tablet	8
31	2014	samsung galaxy note	14
31	2014	samsung galaxy s4	100
31	2014	windows surface	19
32	2014	acer aspire desktop	35
32	2014	acer aspire notebook	55
32	2014	amazon fire phone	12
32	2014	asus chromebook	62
32	2014	dell inspiron desktop	57
32	2014	dell inspiron notebook	104
32	2014	hp pavilion desktop	51
32	2014	htc one	18
32	2014	ipad air	48
32	2014	ipad mini	30
32	2014	iphone 4s	34
32	2014	iphone 5	119
32	2014	iphone 5s	67
32	2014	kindle fire	12
32	2014	lenovo thinkpad	179
32	2014	mac mini	20
32	2014	macbook air	125
32	2014	macbook pro	307

32	2014	nexus 10	30
32	2014	nexus 5	67
32	2014	nexus 7	25
32	2014	nokia lumia 635	28
32	2014	samsung galaxy tablet	6
32	2014	samsung galaxy note	12
32	2014	samsung galaxy s4	82
32	2014	windows surface	10
33	2014	acer aspire desktop	39
33	2014	acer aspire notebook	46
33	2014	amazon fire phone	14
33	2014	asus chromebook	49
33	2014	dell inspiron desktop	37
33	2014	dell inspiron notebook	110
33	2014	hp pavilion desktop	38
33	2014	htc one	19
33	2014	ipad air	40
33	2014	ipad mini	28
33	2014	iphone 4s	35
33	2014	iphone 5	110
33	2014	iphone 5s	65
33	2014	kindle fire	14
33	2014	lenovo thinkpad	191
33	2014	mac mini	32
33	2014	macbook air	133
33	2014	macbook pro	312
33	2014	nexus 10	23
33	2014	nexus 5	70
33	2014	nexus 7	30

33	2014	nokia lumia 635	27
33	2014	samsung galaxy tablet	12
33	2014	samsung galaxy note	13
33	2014	samsung galaxy s4	80
33	2014	windows surface	15
34	2014	acer aspire desktop	30
34	2014	acer aspire notebook	63
34	2014	amazon fire phone	11
34	2014	asus chromebook	47
34	2014	dell inspiron desktop	49
34	2014	dell inspiron notebook	105
34	2014	hp pavilion desktop	36
34	2014	htc one	25
34	2014	ipad air	39
34	2014	ipad mini	25
34	2014	iphone 4s	50
34	2014	iphone 5	101
34	2014	iphone 5s	70
34	2014	kindle fire	13
34	2014	lenovo thinkpad	193
34	2014	mac mini	30
34	2014	macbook air	136
34	2014	macbook pro	292
34	2014	nexus 10	25
34	2014	nexus 5	70
34	2014	nexus 7	33
34	2014	nokia lumia 635	17
34	2014	samsung galaxy tablet	14
34	2014	samsung galaxy note	13

34	2014	samsung galaxy s4	90
34	2014	windows surface	18
35	2014	acer aspire desktop	1
35	2014	acer aspire notebook	3
35	2014	asus chromebook	6
35	2014	dell inspiron desktop	1
35	2014	dell inspiron notebook	9
35	2014	hp pavilion desktop	1
35	2014	htc one	2
35	2014	ipad mini	2
35	2014	iphone 4s	6
35	2014	iphone 5	2
35	2014	iphone 5s	3
35	2014	kindle fire	3
35	2014	lenovo thinkpad	16
35	2014	mac mini	2
35	2014	macbook air	10
35	2014	macbook pro	17
35	2014	nexus 10	2
35	2014	nexus 5	4
35	2014	nexus 7	2
35	2014	nokia lumia 635	2
35	2014	samsung galaxy note	1
35	2014	samsung galaxy s4	6
35	2014	windows surface	3

QUERY 5 : email Engagement Analysis:

-- To Analyze how users are engaging with the email service

SELECT

```

100*sum(CASE WHEN email_category = 'email_open' then 1 else 0 end)/sum(CASE WHEN
email_category = 'email_sent' then 1 else 0 end)

as open_rate,

100*sum(CASE WHEN email_category = 'email_click' then 1 else 0 end)/sum(CASE WHEN
email_category = 'email_sent' then 1 else 0 end)

as click_rate

FROM (

SELECT *,

CASE

    WHEN actions in ('sent_weekly_digest', 'sent_reengagement_email') then 'email_sent'

    WHEN actions in ('email_open') then 'email_open'

    WHEN actions in ('email_clickthrough') then 'email_click'

end as email_category

from email_events)e;

```

open_rate	click_rate
33.5834	14.7899