

# Manoj Kumar

SOFTWARE ENGINEER

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## Education

### Anna University

BACHELOR OF ENGINEERING IN COMPUTER SCIENCE, GPA: 7.0/10.0

Chennai

May 2017

## Skills

**Languages** JavaScript, Golang, HTML5, CSS3

**Frameworks** React js, Redux, Express, Loopback, Sails js

**Libraries** Twitter Bootstrap, JQuery

**Source Control Tools** Git, Jira

**Databases** PostgreSQL, RDBMS, MongoDB, DynamoDB, Redis

**Build Tools** Webpack, Gulp, Docker

## Experience

### Happyfox Technologies

FULL STACK SOFTWARE DEVELOPER

Chennai

May, 2019 - Present

- Helped in complete rewrite of the core chat server using Go (Previously in Python). Involved in shifting to WebSockets mechanism from HTTP long polling.
- Integrated HappyFox Chat Application with Slack and MailChimp tools.
- Integrated the core chat with AWS SNS for android and iOS push notifications as well as iOS background push notifications.
- Developed reporting pages comprising of charts and graphs in React-Redux framework and constructed related back-end APIs in Node.js.
- Built REST APIs from scratch for chat application in Golang and constructed APIs for non-chat related entities in Node.js.
- Developed bot workflows for taking over chats from customer, answering repetitive questions, listening to ML prediction APIs and transferring chats to human agents.

### Ideas2it Technologies

SOFTWARE DEVELOPER

Chennai

Jul. 2017 - Apr. 2019

- Involved in writing boiler-plates from scratch using React-Redux architecture which is used across all web development projects.
- Involved in developing responsive and browser-compatible web applications using technologies such as React-Redux, HTML5, CSS3, Bootstrap, Webpack, etc...
- Worked in constructing email-templates using template engines such as ejs and sending subscription emails for customer consumption.
- Constructed cron jobs for server maintenance and scheduling automated task runners.
- Handled AWS infrastructure services such as EC2 instances, S3 buckets, Cloudfront, SNS and SQS services.
- Involved in constructing REST APIs in Node.js based frameworks such as Express, Sails and Golang.

## Projects

### HappyFox Chat (Live Chat Application)

- A live chat based software product built to deliver the most focused and highly relevant data to every chat and deliver personalized customer service.
- It is lightweight and mobile responsive with features such as integrations, sync and streamline data between HappyFox Chat and various applications relating to helpdesk, analytics, mailing, reporting, e-commerce, etc...

### Factory 360 (Industrial IOT And Asset Management Project)

- An IOT based product to maintain all the assets of a company and provide infrastructure for edge computing, advanced data streaming, data analytics and deep learning to provide predictive asset maintenance and insights.

### Intelligent Talent Acquisition (Applicant Tracking System)

- Intelligent Talent Acquisition (ITA) is a software for recruitment agencies. It involves Artificial Intelligence to identify the matching candidates. It handles the complete workflow of the recruitment agencies associated with hiring candidates.