

Thank you for choosing **Nethra App**.

Please read our **Strict No-Refund Policy** carefully before making any payment.

****1. No Refunds on Any Payments**

All payments made through **UPI, QR/Scan**, or any other accepted method are **final and non-refundable**.

Once a payment is completed and the service is activated, **no cancellations, refunds, or reversals** will be issued under any circumstances.

****2. Digital Services**

All purchases made for our digital services are non-refundable.

Since our product/service is delivered digitally and access is provided immediately after purchase; we follow a strict no-refund policy under any circumstances.

3. Duplicate Payment Exception

Refunds may be considered **only if a customer is charged twice for the same service**, and after verifying transaction records.

****4. Technical Issues**

If you face technical problems with activation, access, or payment confirmation, we will provide **full support and resolution**.

****5. User Responsibility**

Before making a payment, users must verify:

- Correct UPI app
- Correct QR code
- Correct amount
- Accurate email ID and account details

We are not responsible for payments sent to the wrong UPI ID or wrong QR code.

****6. Contact Us for Support**

If you need help with activation or technical issues, contact:

Nethra App

Email: **support@vidurainfotech.com**