

Thank you for choosing **Nethra App**.

Please read our **Strict No-Refund Policy** carefully before making any payment.

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### **\*\*1. No Refunds on Any Payments**

All payments made through **UPI, QR/Scan**, or any other accepted method are **final and non-refundable**.

Once a payment is completed and the service is activated, **no cancellations, refunds, or reversals** will be issued under any circumstances.

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### **\*\*2. Digital Services**

**All purchases made for our digital services are non-refundable.**

**Since our product/service is delivered digitally and access is provided immediately after purchase; we follow a strict no-refund policy under any circumstances.**

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### **3. Duplicate Payment Exception**

Refunds may be considered **only if a customer is charged twice for the same service**, and after verifying transaction records.

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### **\*\*4. Technical Issues**

If you face technical problems with activation, access, or payment confirmation, we will provide **full support and resolution**.

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### **\*\*5. User Responsibility**

Before making a payment, users must verify:

- Correct UPI app
- Correct QR code
- Correct amount
- Accurate email ID and account details

We are not responsible for payments sent to the wrong UPI ID or wrong QR code.

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### **\*\*6. Contact Us for Support**

If you need help with activation or technical issues, contact:

**Nethra App**

Email: **support@vidurainfotech.com**