

Sentrifugo Performance Appraisal Guide



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Introduction to Performance Appraisal

Performance Appraisal is a systematic evaluation of performance of the employees and to understand the abilities of a person for further career transition. It is generally done by the supervisors based on measuring criterion such as parameters, questions, ratings and more.

In Sentrifugo, the appraisal is configured for an entire business unit or for a specific department in a business unit. Factors such as parameters, questions, skills and ratings can be configured by the user. On the basis of these factors the Appraisal process can be initialized.



Parameters

Parameters define the performance indicators defined by the supervisors to assess the capabilities of the employees.

- a. Go to Appraisals in the top menu
- b. Select the option Configuration in the submenu on the left side panel
- c. Select the option Parameters in the child menu
- d. Add parameters by clicking on the did button

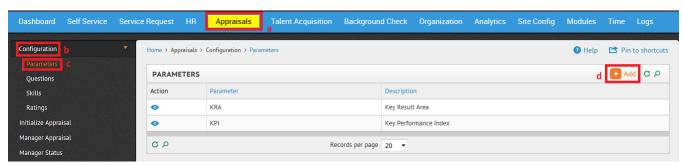


Figure 1

In the Add Parameters screen,

- e. Enter the parameter
- f. Provide description if necessary
- g. Click on SAVE to add the parameter

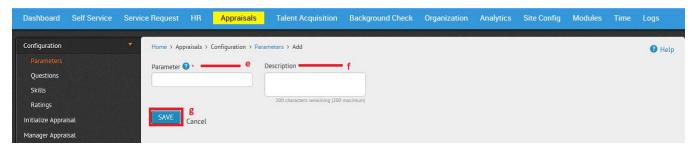


Figure 1.1



Questions

Questions are determined for each parameter defined in the parameters section. For each parameter, the supervisor can provide more than one question in relation with the parameter.

- a. Go to Appraisals in the top menu
- b. Select the option Configuration in the submenu on the left side panel
- c. Select the option Questions in the child menu
- d. Add questions by clicking on the distance button

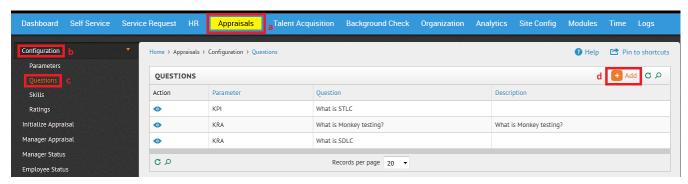


Figure 2

In the Add Questions screen,

- e. Select an option from the parameters dropdown
- f. Add other parameter by clicking on Add Parameter
- g. Enter the question
- h. Provide description if necessary
- i. Click on ADD NEW QUESTION to add questions for the selected parameter
- j. Click on SAVE add questions for the selected parameter



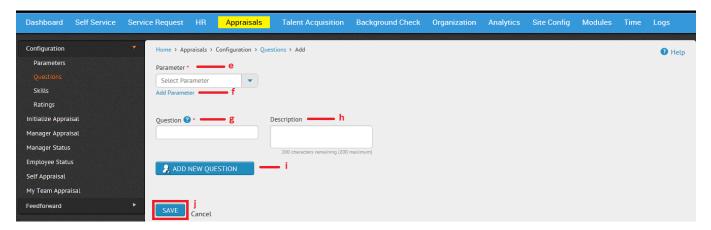


Figure 2.1

Skills

Skills are the skill set that enhances the employee's profile.

- a. Go to Appraisals in the top menu
- b. Select the option Configuration in the submenu on the left side panel
- c. Select the option Skills in the child menu
- d. Add skills by clicking on the Add button



Figure 3

In the Add Skills screen,

- e. Enter the skill
- f. Provide description if necessary
- g. Click on Save to add the skill





Figure 3.1

Ratings

Ratings are defined for each business unit or department for which the appraisal settings are previously configured. The rating scale 1-5 and 1-10, is decided as per the standards of the organization for appraisal process.

- a. Go to Appraisals in the top menu
- b. Select the option Configuration in the submenu on the left side panel
- c. Select the option Ratings in the child menu
- d. Add ratings by clicking on the HAdd button

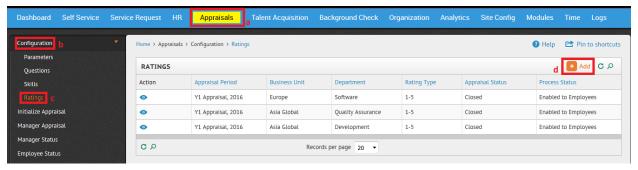


Figure 4

- e. Select an option from Business Unit dropdown
- f. Select an option from Department dropdown
- g. The Appraisal Ratings range selected in Appraisal Settings for the selected Business Unit and Department are auto populated
- h. Provide rating text for each rating value
- i. Click on Save to add the ratings



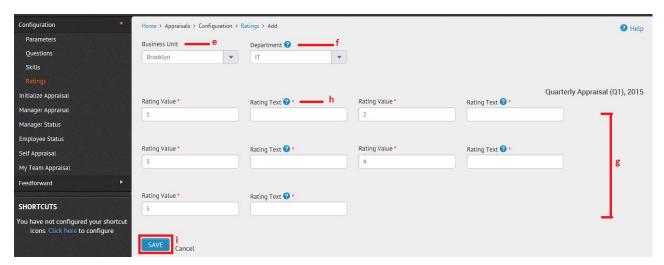


Figure 4.1

Upon configuring the essential details, the initialization of appraisal process is the next step.

Initialize Appraisal

In the initialization step, the business units or the departments that have their appraisal settings configured will be displayed.

- Business unit: All the Business Units which have the Appraisal Settings configured will be displayed
- Frequency: Based on the appraisal settings for the selected business unit, frequency will be auto populated
- Period: Period will be calculated dynamically based on the previously configured appraisal for the selected business unit
- Appraisal Status: Appraisal status will be "Open" by default. Upon the initialization of appraisal, close and force close options will be made available
 - Force Close: Closes the Appraisal Process by force. Appraisal Process for the selected Business Unit can be configured again and for the same appraisal period
 - Close: Closes the appraisal process for the selected business unit permanently
- Enable to: The Appraisal Process will be enabled by default to managers. When the settings are saved, the Appraisal Process will be made available for managers to configure the questions under the selected parameters. If the appraisal is directly made available for the employees, they will be able to view the questions configured by the HR.
- Due Date: The due date is for closing the appraisal process for managers or employees
- Consider Management: To consider management group for appraisal process for the selected period, check the respective checkbox



- Eligibility: Select the employees eligible for appraisal period based on the employee status
- Parameters: Select the parameters for appraisal process that will be applicable to the employee.
- Ratings: The ratings configured in appraisal setting for a business unit or department will be autopopulated
- a. Go to Appraisals in the top menu
- b. Select the option Initialize Appraisal in the submenu on the left side panel
- c. Click on the Land button

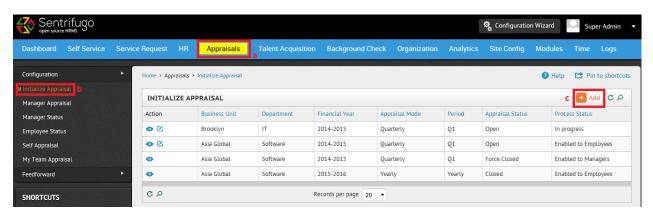


Figure 5

In the Add Initialize Appraisal screen,

- d. All the business units for which the appraisal settings are configured are populated. Select an option from business unit dropdown
- e. Select an option from the department dropdown
- f. Based on the selected business unit and department, the appraisal mode is populated
- g. Select the year range
- h. Period will be dynamically calculated and populated
- i. Appraisal Status is by default Open in Initialize appraisal
- j. Select an option in Enable To dropdown
- k. Based on the Enable To option, set a due date to the employees or to managers
- I. Select more than one eligibility criteria for employees who are eligible for the appraisal process
- m. Select more than one parameters
- n. Ratings will be auto populated
- o. Click on Save to initialize appraisal for a business unit or a department



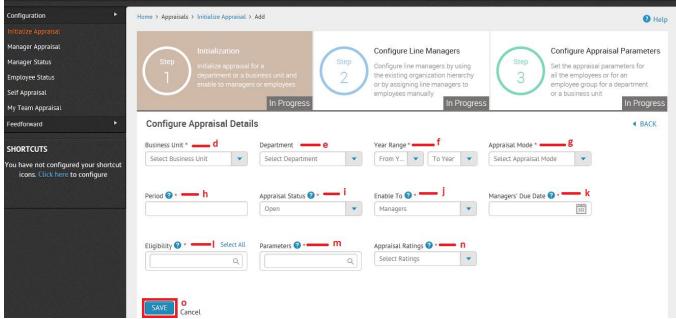


Figure 5.1

Configure Line Managers

Once the appraisal process is initiated for a department or a business unit, the line managers must be configured so as to evaluate the employees' appraisal.

The Line Managers can be configured in the appraisal process in two ways:

- Choose by Organization Hierarchy
 - Establish appraisal process as per the organization hierarchy where line manager will be same as the reporting manager
 - Define the number of appraisal levels and assign line managers to the employees
 - Save the configuration to apply to the selected department or business unit
 - a. Click on Choose by Organization Hierarchy
 - b. Click in the Confirmation alert box



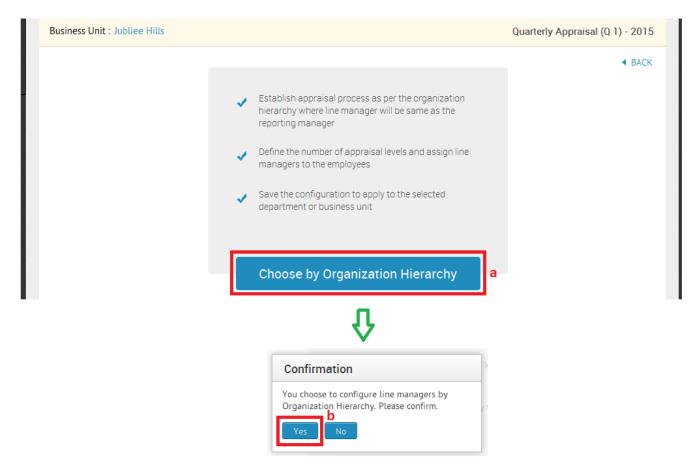


Figure 5.2

- c. Manager and the employees under the manager are displayed
- d. On the right side, configure line managers by selected the number of appraisal levels
- e. Click on SAVE



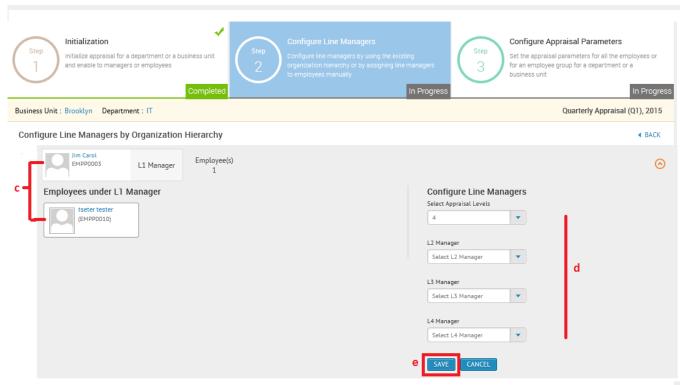


Figure 5.3

- 2. Assign Line Managers to Employees
 - Define the number of appraisal levels
 - Determine the line managers as per the selected appraisal levels
 - Add or remove employees based on the selected line managers
- a. Click on Assign Line Managers to Employees
- b. Click in the Confirmation alert box



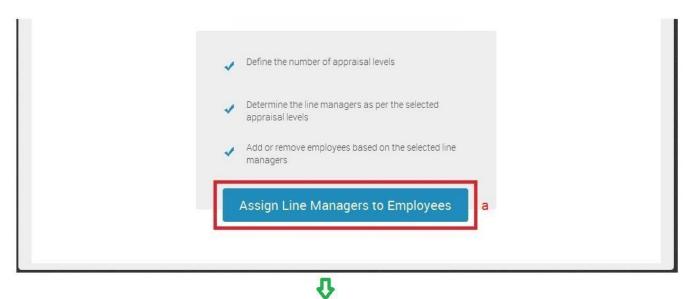




Figure 5.4

- c. Click on +Add Line Managers
- d. Select the number of appraisal levels
- e. Based on the number of appraisal levels, select the line managers
- f. Employees are displayed in the left side panel
- g. Click on the employee to select for appraisal process
- h. Click on SAVE



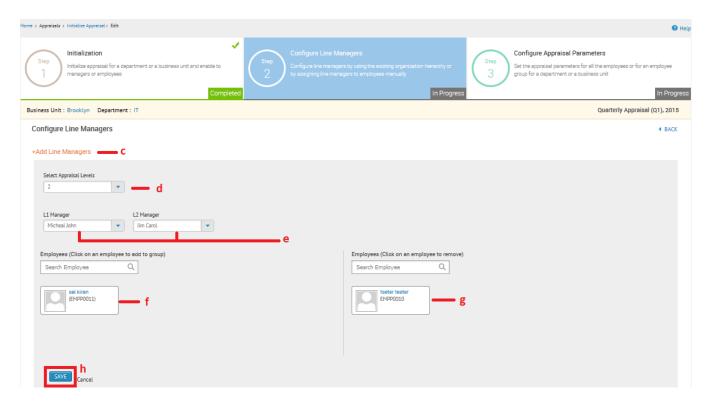


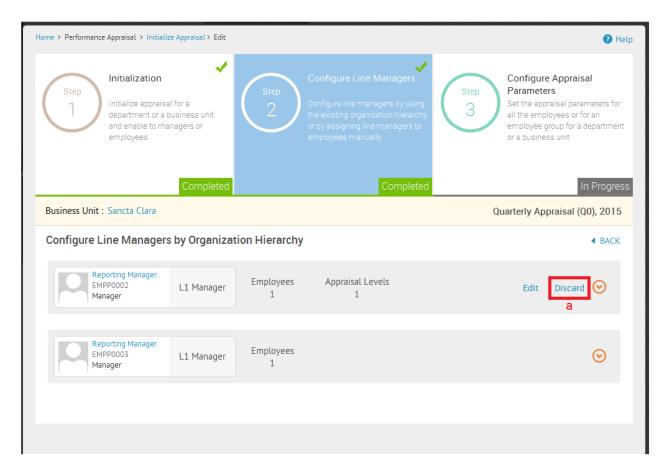
Figure 5.5

Discard Line Manager Configuration

You can discard the line managers' configuration after saving the appraisal process in step two.

a. Click on Discard to remove the line manager configurations





OR

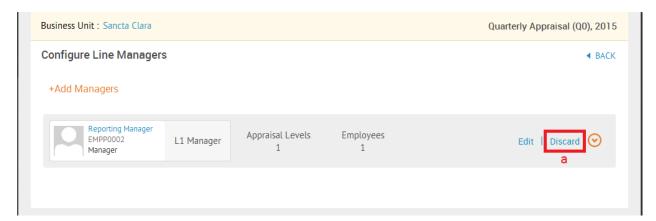


Figure 5.6



Configure Appraisal Parameters

Configure the appraisal parameters after configuring the line managers. Here, the appraisal process can be made applicable to employees. This step can be done in two ways:

1. All Employees

- Questions created for the selected parameters in initialization step will be displayed
- Choose or add questions to be enabled to all employees for the selected business unit or department
- Choose ratings and/or comments for each question by line manager and employee
- a. Click on 'All Employees'
- b. Click on 'Yes' in the Confirmation alert box

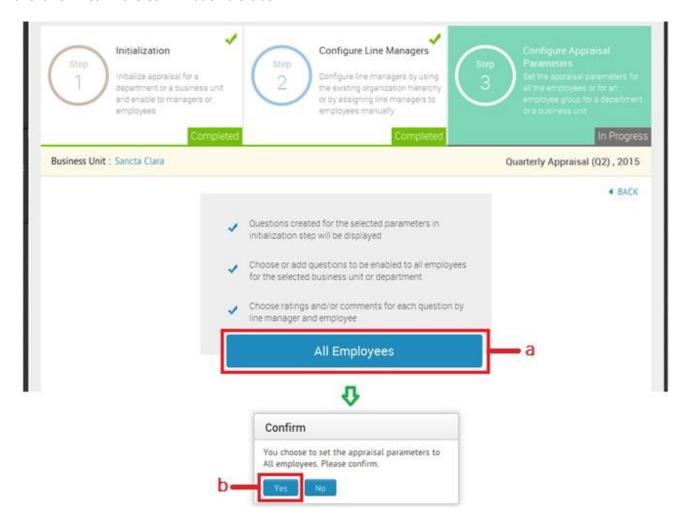


Figure 5.7



c. Select Questions individually by checking the checkbox respective to each question

Or

- d. Select all the questions by checking the Check All option in the table header
- e. Select ratings or comments of manager or employee individually for all the questions

Or

- f. Select ratings or comments of manager or employee by checking the Manager Rating, Manager Comments, Employee Ratings and Employee Comments
- g. Click on Add New Question to add more questions to the appraisal process
- h. Click on Save & Initialize to initialize the appraisal

Or

i. Click on Save & Initialize Later to only save the appraisal process

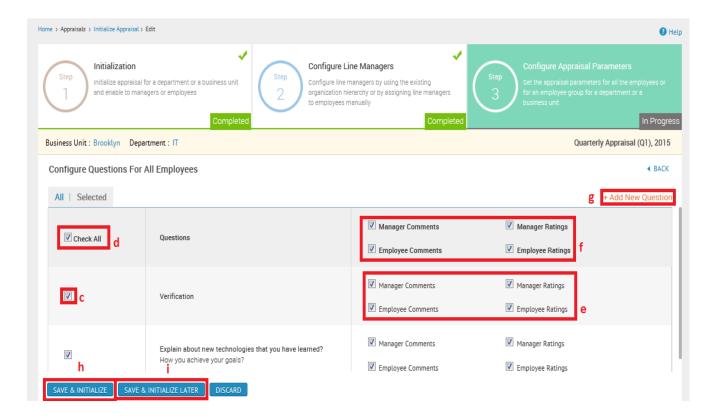
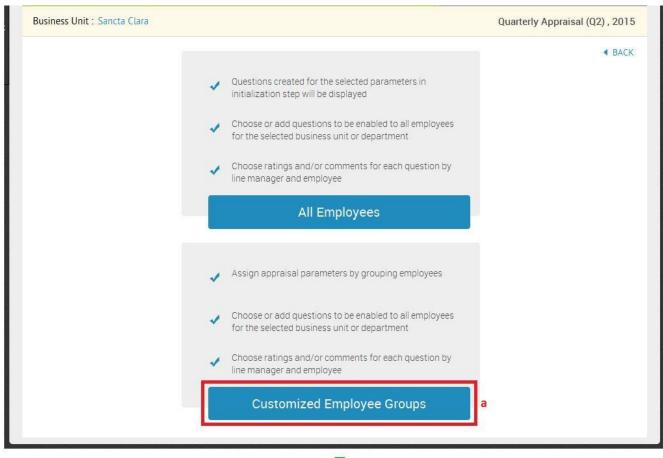


Figure 5.8



- 2. Customized Employee Groups
 - Apply appraisal parameters by grouping employees
 - Choose or add questions to be enabled to all employees for the selected business unit or department
 - Choose ratings and/or comments for each question by line manager and employee
 - a. Click on Customized Employee Groups
 - b. Click Yes in the Confirmation alert box



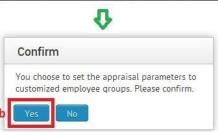


Figure 6



- c. Click on Create New Group
- d. Enter group name
- e. Select employees applicable for the appraisal process
- f. Select Questions individually by checking the checkbox respective to each question

Or

- g. Select all the questions by checking the Check All option in the table header
- h. Select ratings or comments of manager or employee individually for all the questions

Or

- Select ratings or comments of manager or employee by checking the Manager Rating, Manager Comments, Employee Ratings and Employee Comments
- j. Click on Add New Question to add more questions to the appraisal process
- k. Click on Save to Configure Appraisal Parameters



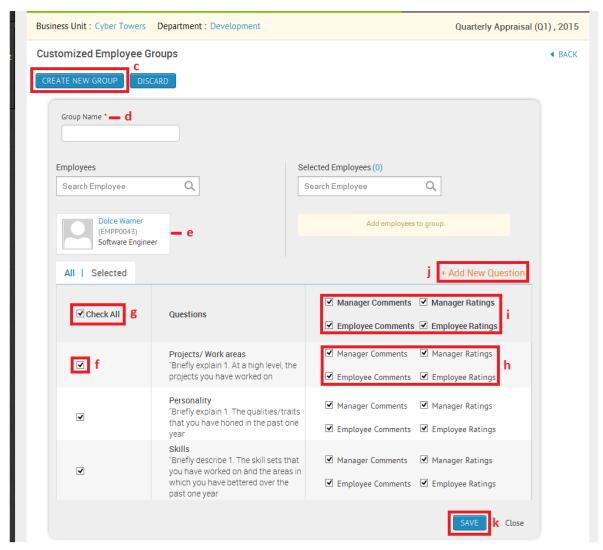


Figure 6.1

- I. Upon Saving the appraisal parameters, click on initialize to initialize the appraisal process
- m. Click on Initialize Later to only save the appraisal process
- n. Click on Yes in the confirmation box to initialize the appraisal



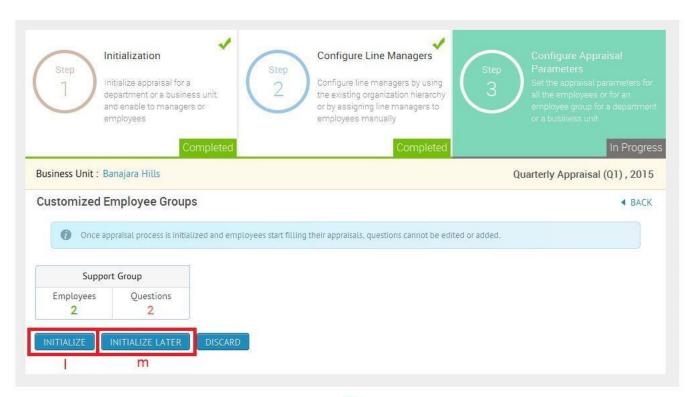




Figure 6.2



Manager Appraisal

In the first step of Initialize appraisal, if the appraisal is enabled to managers, managers can configure the appraisal parameters. Once the parameters are set, manager creates employee groups and applies the appraisal parameters to the group. Upon saving the appraisal settings, the HR will be able to change the status of appraisal process from "Enabled to Managers" to "Enabled to Employees".

- a. Login as a manager
- b. Go to Appraisals in the top menu
- c. Select the option Manager Appraisal in the submenu on the left side panel
- d. Click on edit icon with respect to an appraisal process

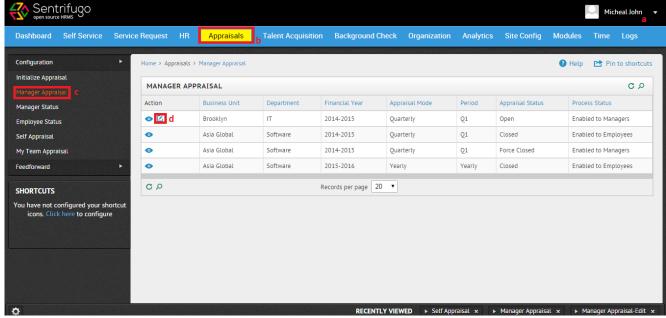


Figure 7

- e. Create new group (E.g., Support, Testing, Development, etc.)
- f. Add employees to the group by clicking on an employee
- g. Click on Add New Question to add questions for a particular group of employees
- h. Select Questions individually by checking the checkbox respective to each question

Or

- i. Select all the questions by checking the Check All option in the table header
- Select ratings or comments of manager or employee individually for all the questions



Or

- k. Select ratings or comments of manager or employee by checking the Manager Rating, Manager Comments, Employee Ratings and Employee Comments
 - I. Click on Save

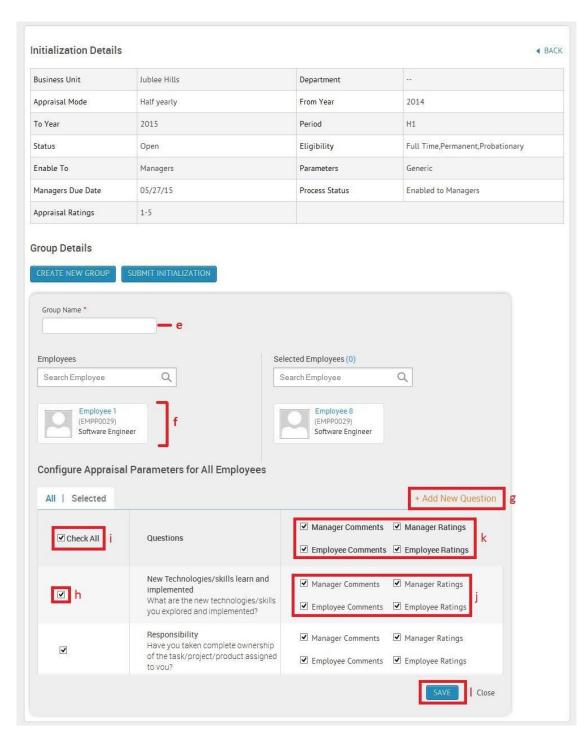


Figure 7.1



Upon saving appraisal details, the manager must submit the appraisal process for initialization.

m. Click on Submit Initialization

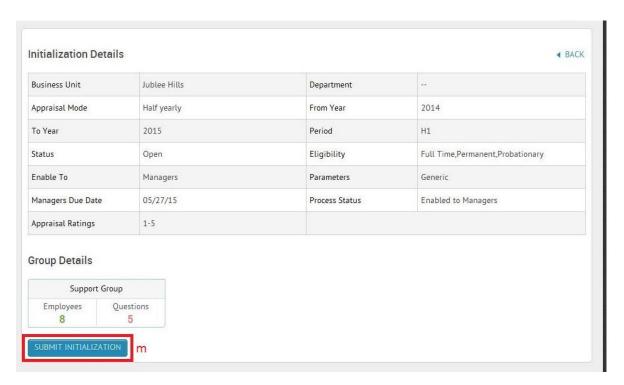


Figure 7.2

The HR, then, will update the appraisal process by changing the process status from "Enable to Managers" to "Enable to Employees" and providing Employee Due Date.

- a. Go to Appraisals in the top menu
- c. Select the option Initialize Appraisal in the submenu on the left side panel
- d. Click on edit icon with respect to an appraisal process

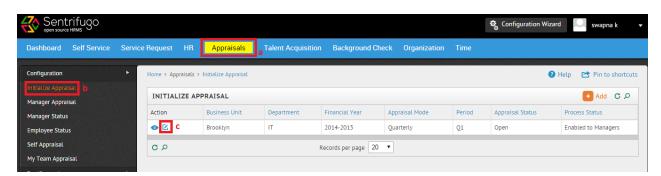


Figure 7.3



- d. Select "Enable to Employees" in the Enable To dropdown
- e. Pick a date for Employee Due Date
- f. Click on Update to enable the appraisal process to employees

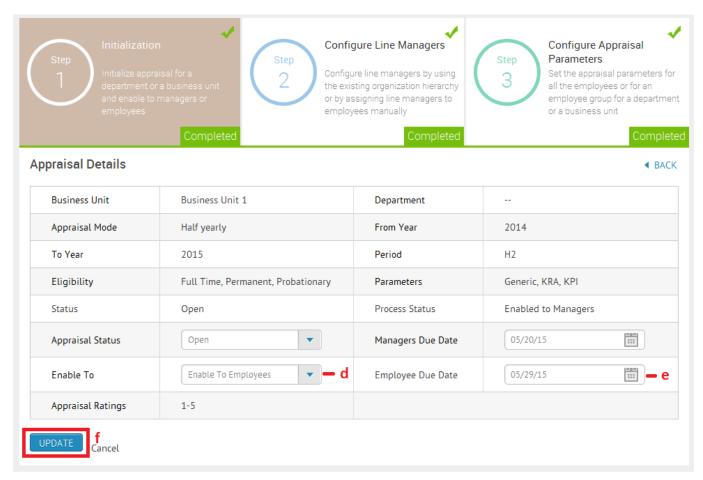


Figure 7.4

Manager Status

In this page, the HR views the status of appraisal process when it is enabled to the managers.

- a. Go to Appraisals in the top menu
- b. Select the option Manager Status in the submenu on the left side panel
- c. Select the Business Unit
- d. Select the Department



- e. Select the Manager Appraisal Status if required
- f. Managers and their status will be displayed

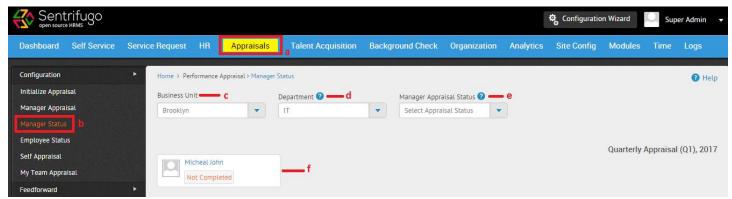


Figure 8

My Team Appraisal

Managers will be able to view their team employees' appraisal status. Once the employees completes the appraisal process, the managers will be able to provide ratings and comments to the employees. Based on the levels of appraisal, the employee appraisal process will be enabled to the line managers.

- a. Go to Appraisals in the top menu
- b. Select the option My Team Appraisal in the submenu on the left side panel
- c. All the employees in the manager's team will be displayed
- d. The status of each employee's appraisal is displayed
- e. Click on Expand to provide Manager's rating
- f. Provide overall rating and comment for an employee
- g. Provide the rating and comments respectively
- h. Click on Submit to send it for approval based on the levels of appraisal
- i. Click on Save as draft to save the ratings and comments

Refer Figure 9



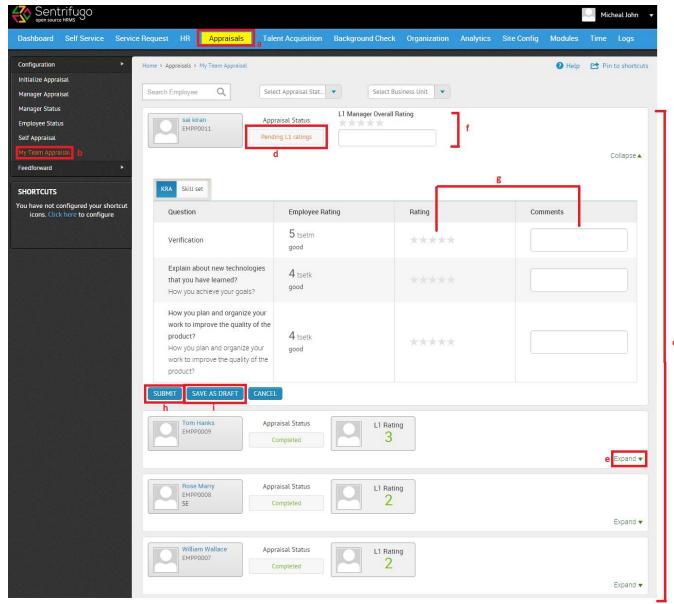


Figure 9

Self Appraisal

Self-appraisal is displayed to all the employees as each and every employee is subject to appraisal process. Here, the employees will provide self-appraisal details such as ratings and comments. Upon completion of self-appraisal, their appraisal will be visible to their line managers for further ratings and comments

a. Go to Appraisals in the top menu



- b. Select the option Self Appraisal in the submenu on the left side panel
- c. The parameters are displayed above the questions grid
- d. Provide rating and comments for every question
- e. Click on Rating definition to know more about ratings
- f. Click on Send to L1 Manager to send it to manager
- g. Click on Save as Draft to only save the appraisal process

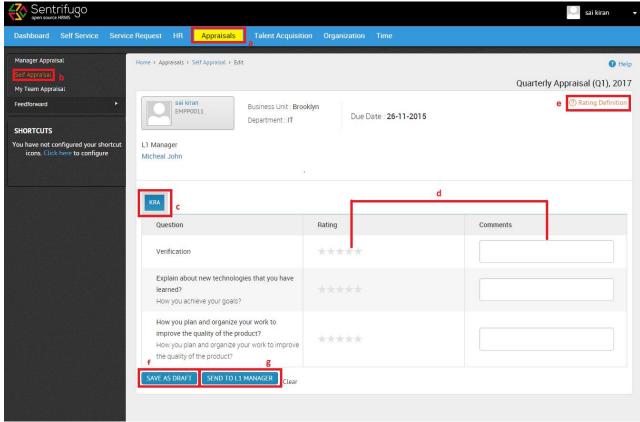


Figure 10

Employee Status

HR and Management roles will be able to view the employee appraisal status.

- a. Go to Appraisals in the top menu
- c. Select the Business Unit
- d. Select the Department



- e. Select Appraisal Status if required
- f. Employees and their appraisal status will be displayed

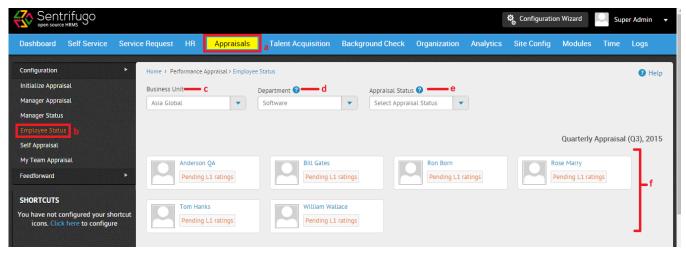


Figure 11

Feed Forward

Feed Forward is the feedback given by the employees to appraise their respective line managers. All the configurations are done on management level. Once all the employees have appraised their managers, managers' appraisal process will be carried out by the management.

Questions

Questions are added by the Management to evaluate managers' performance.

- a. Go to Appraisals in the top menu
- b. Select the option Feedforward in the submenu on the left side panel
- c. Select the option Questions in the child menu
- d. Click on Add in the top right corner of the grid



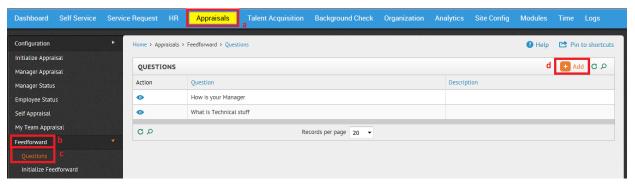


Figure 12

- e. Add the question and description if required
- f. Click on Add New Question to add more questions
- g. Click on Save

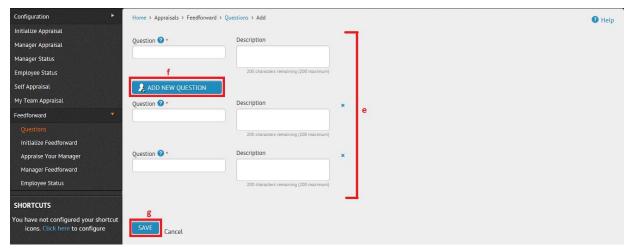


Figure 12.1

Initialize feed forward

In the initialize feed forward page, only the appraisal that have "Closed" status are displayed.

Appraisal: Select the appraisal from the populated dropdown. The appraisal details grid is displayed in the screen where Business Unit, Department, Appraisal Mode, From Year, To Year and Period are displayed. Status: Feed Forward status will be "Open" by default. Upon the initialization of feed forward, close and force close options will be made available

- Force Close: Closes the Appraisal Process by force. Appraisal Process for the selected Business Unit can be configured again and for the same appraisal period
- Close: Closes the appraisal process for the selected business unit permanently



Employee Details: Here, the Management will determine if the management can view only the feedback given by the employee or the feedback along with the employee names.

Show: Employee names and their feedbacks will be displayed

Hide: Only the feedbacks will be displayed

Enable to: The Management will determine if all employees can appraise their managers or only the employees eligible for appraisal

Appraisal Employees: All the employees eligible for appraisal process can appraise their managers

All Employees: All the employees in the organization can appraise their managers

Due Date: The due date is for closing the Feed Forward process for employees

Configure Questions: All the questions added by the Management will be displayed. If more questions are to be added, Add New Question link is also provided.

- a. Go to Appraisals in the top menu
- b. Select the option Feedforward in the submenu on the left side panel
- c. Select the option Initialize Feedforward in the child menu
- d. Click on did in the top right corner of the grid

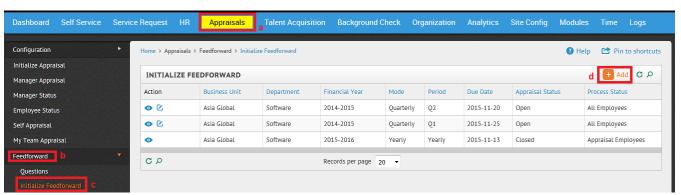


Figure 12.2

- e. Select an appraisal process from the Appraisal dropdown
- f. The Status will be by default selected as Open
- g. Define whether or not you want to view the employee details along with their feedback ratings and comments
- h. Enable Feed Forward to all employees or only to employees who are eligible for Appraisal process
- i. Pick a date for employees to provide their feedback
- j. Click on Add New Question to add questions for Feed Forward
- k. Select Questions individually by checking the checkbox respective to each question

Or



- I. Select all the questions by checking the Check All option in the table header
- m. Select comments individually for all the questions

Or

- n. Select comments by checking the Comments checkbox in the table header
- o. Click on Save & Initialize to initialize the Feed Forward process
- p. Click on Save & Initialize Later to only save the Feed Forward process

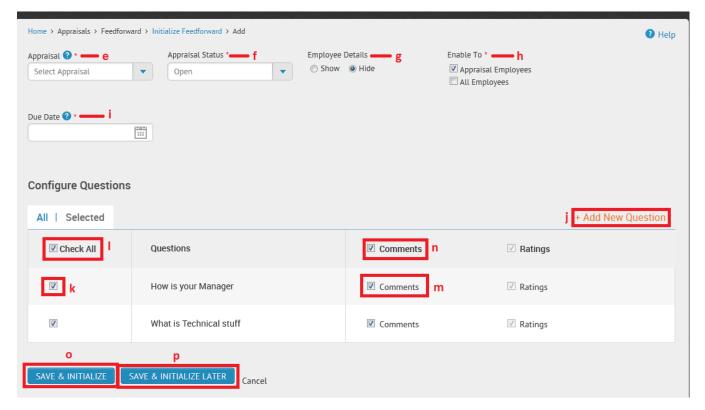


Figure 12.3

Appraise Your Managers

The employees will be able to view the questions established to appraise their line managers. They can provide ratings and comments for each question and the manager feed forward is submitted.

- a. Go to Appraisals in the top menu
- b. Select the option Feedforward in the submenu on the left side panel
- c. Select the option Appraise Your Manager in the child menu
- d. Provide ratings and comments
- e. Enter additional comments (not mandatory)



- f. Click on Save as Draft to save Feed Forward
- g. Click on Submit to submit Feed Forward

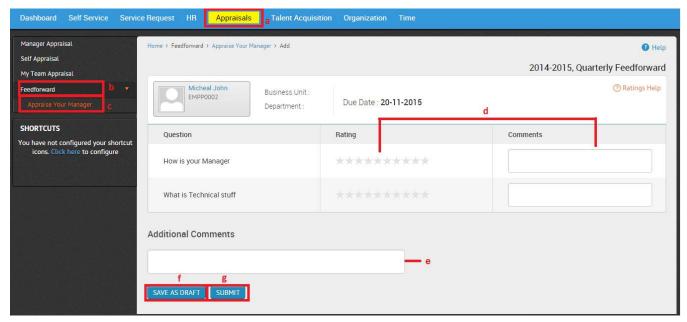


Figure 12.4

Manager Feed Forward

Only the Management will be able to view managers feed forward. Upon selection of appraisal from the dropdown, feed forward details along with the manager ratings are displayed. The average ratings of all the employee will be highlighted. A detailed description of comments and ratings of employees are displayed by question or by employee.

- a. Go to Appraisals in the top menu
- b. Select the option Feedforward in the submenu on the left side panel
- c. Select the option Manager Feedforward in the child menu
- d. Select a process to Feed Forward details in the dropdown



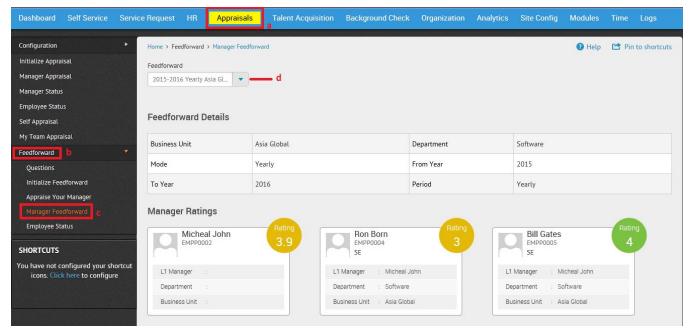


Figure 12.5

- e. Click on individual manager section to view the ratings and comments provided by employees
- f. Select 'By Questions' to view the ratings and comments based on questions
- g. Select 'By Employee' to view the ratings and comments of each employee



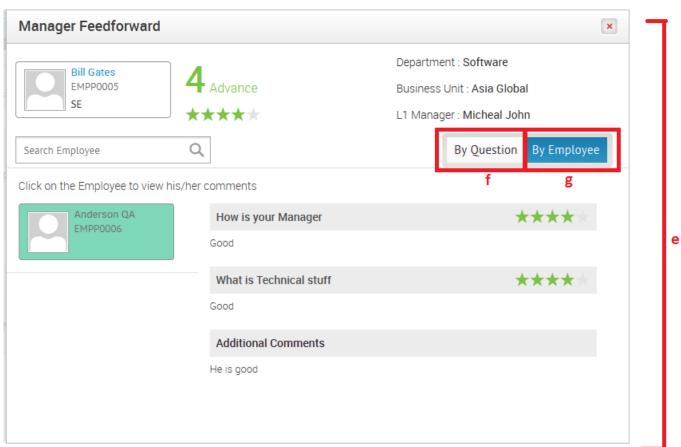


Figure 12.6

Employee Status

Management will be able to view the feed forward status of all the employees.

- a. Go to Appraisals in the top menu
- b. Select the option Feedforward in the submenu on the left side panel
- c. Select the option Employee Status in the child menu
- d. Select a process to Feed Forward details in the dropdown
- e. The employees of the selected process along with their Feed Forward status will be displayed



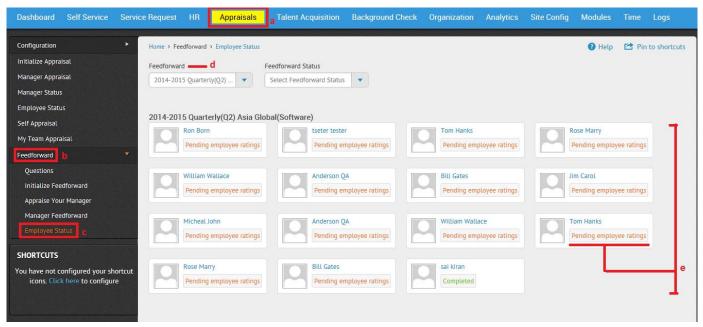


Figure 12.7