MANOGNA MADDIPATLA

TECHNICAL WRITER

CONTACT

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EDUCATION

May 2025 (Expected Dec 2026)
ARIZONA STATE UNIVERSITY
- Masters in User Experience

Apr 2024 - Jul 2024
GRAND CIRCUS CODING BOOTCAMP, DETROIT
- Fullstack JavaScript Certificate

Jul 2017 - May 2018
ASIAN COLLEGE OF JOURNALISM, CHENNAI, IN
- Post Graduate Diploma in Journalism

May 2011 - Apr 2015
ANDHRA UNIVERSITY, VISAKHAPATNAM, IN
- Bachelor of Pharmacy

SKILLS

- **Writing and communication:** Writing, Editing, Reporting, Storytelling, CMS
- **Design:** Wire framing, prototyping
- **Development tools:** JavaScript, TypeScript, React, Node.js, MongoDb, Git, HTML, CSS, D3.js
- **Design tools:** Adobe Creative Cloud, Figma, Tableau
- **Project management:** Asana

PROFILE SUMMARY

Technical communicator who transitioned from journalism to technical writing, bringing a strong foundation in clear storytelling and user-centered communication. Now combining writing expertise with growing experience in user experience design and documentation practices that improve clarity, usability, and consistency across projects.

WORK EXPERIENCE

TaskUs (supporting Waymo)   SEPT 2024 - PRESENT
Technical writer

- Author and maintain technical documentation, ensuring clarity and usability for internal teams and end users
- Own documentation for multiple workflows, improving coverage and reducing content gaps flagged by SMEs
- Collaborate with SMEs to validate and refine technical details, translating complex source material into clear, user-friendly content
- Conduct peer reviews to maintain consistency in tone, structure, and adherence to guidelines

Thomson Reuters   Jul 2018 - Mar 2022
Correspondent (Health & Pharma)

- Delivered high-impact coverage at the intersection of health, pharma, and financial markets, simplifying complex scientific and regulatory developments for a global audience
- Collaborated on high-profile stories about COVID-19 vaccine development, working closely with senior reporters and editors
- Developed expertise in simplifying complex medical and scientific information for a global audience
- Mentored new reporters, improving accuracy and efficiency in newsroom operations

Writing Aces   Apr 2016 - Jun 2017
Content writer

- Created compelling content across digital platforms, optimizing for SEO and user engagement
- Collaborated with UX design, marketing and visual design teams to deliver tailored content for user needs