



WELCOME ABOARD!

Hello ,

Thanks for joining ALTBalaji. We're super excited to have you with us.

Now that you're with us, get ready to enjoy fresh, exclusive, and epic stories, made just for you.

GET VERIFIED

Have fun!

Your friends at ALTBalaji

Question? Visit the [Help Center](#) or email support@altbalaji.com



Hello,

We regret the inconvenience caused.

Please follow our troubleshooting steps below and let us know if it helps fix the issue for you;

1. Uninstall the App. (This action will delete all your downloaded videos and you will have to download them again.)
2. Then restart/reboot your phone.
3. Once you restart/reboot your device, re-install the app and login.

If this still does not work, please share your device details and a summary of the error along with a screenshot/ video if possible. We will do our best to assist you.

For any further queries, please write back to us at support@altbalaji.com

Regards,

Your friends at ALTBalaji

• What's the core value you're trying to deliver to your users?

What steps do we need to take to receive that core value?

What friction might exist within these steps?

- How familiar are your new users with similar products?

- How easy is it to understand your core benefits/functions?

What actions do long-lasting users take? How can you encourage new users to take them?