Essential IT Troubleshooting Commands Every Engineer Should Know

In the world of IT, troubleshooting is an art that combines technical expertise with quick decision-making. Over my journey as an IT engineering student, I've compiled a list of essential commands that are incredibly useful for diagnosing and resolving network, system, and service-related issues. These commands are the go-to tools for IT professionals, whether managing Active Directory, troubleshooting email delivery, or working in cloud environments.

From **ping** and **tracert** for network diagnostics to **az login** for managing cloud resources, these commands help ensure seamless operations across various platforms.

Why Share This?

I believe that knowledge grows when shared. For those in IT or anyone starting their career in tech, mastering these commands can make a big difference in resolving technical issues efficiently.

Take a look at this categorized list of commands and see if any resonate with you. What are your favorite troubleshooting commands? Share them below!

Network Troubleshooting Commands

- 1. ping [IP/hostname] Check connectivity to a device or server.
- 2. tracert [IP/hostname] (Windows) / traceroute [IP/hostname] (Linux) Trace the route to a destination.
- 3. ipconfig (Windows) / ifconfig (Linux/macOS) View IP configuration.
- 4. ipconfig /all Display detailed network adapter configuration.
- 5. ipconfig /flushdns Clear the DNS cache.
- 6. nslookup [hostname] Resolve DNS queries.
- 7. netstat View active network connections.
- 8. arp a View the ARP table.
- 9. route print Display the system's routing table.
- 10. telnet [IP] [port] Check connectivity to a specific port.
- 11. curl [URL] or wget [URL] Test HTTP/HTTPS connectivity.
- 12. netsh interface show interface Display active network interfaces (Windows).
- 13. netsh wlan show profile View saved Wi-Fi profiles (Windows).
- 14. tcpdump Capture and analyze network packets (Linux/macOS).
- 15. nmap [IP] Scan for open ports and services.

System Diagnostics Commands

- 16. sfc /scannow Scan and repair corrupted system files (Windows).
- 17. chkdsk f/r Check for disk errors and repair them (Windows).
- 18. diskpart Manage disk partitions (Windows).
- 19. df -h Check disk space usage (Linux/macOS).
- 20. top or htop Monitor processes and resource usage (Linux/macOS).
- 21. tasklist List running processes (Windows).
- 22. taskkill /PID [PID] /F Kill a process by its PID (Windows).
- 23. eventvwr Open Event Viewer to check logs (Windows).
- 24. ps aux View running processes (Linux/macOS).
- 25. dmesg Check kernel messages (Linux).

- 26. wmic Perform various system diagnostics and queries (Windows).
- 27. systeminfo View detailed system information (Windows).
- 28. whoami Display the current user logged in.

Server and Service Troubleshooting

- 29. iisreset Restart IIS services (Windows Server).
- 30. services.msc Open the Services console to manage services (Windows).
- 31. Get-Service List services in PowerShell (Windows).
- 32. net start [service] / net stop [service] Start/stop a service (Windows).
- 33. Get-EventLog Query event logs using PowerShell (Windows).
- 34. journalctl View system logs (Linux).
- 35. systemetl status [service] Check the status of a service (Linux).
- 36. sudo service [service] restart Restart a service (Linux).

Active Directory and User Management

- 37. dsquery user Find user objects in Active Directory.
- 38. dsadd user Add a user in Active Directory.
- 39. net user [username] /domain View user details (Windows).
- 40. net accounts Display password policies (Windows).
- 41. Get-ADUser Retrieve user details in PowerShell.
- 42. Get-ADComputer Retrieve computer details in Active Directory.
- 43. Set-ADAccountPassword Reset user passwords in Active Directory.
- 44. repadmin /showrepl Check AD replication status (Windows).
- 45. repadmin /syncall Force AD replication (Windows).

Email and Exchange Commands

- 46. Test-Mailflow Test mail delivery in Exchange.
- 47. Get-Mailbox List mailboxes in Exchange.
- 48. Get-MessageTrackingLog Track email delivery in Exchange.
- 49. Get-Queue Check the email queue in Exchange.
- 50. Set-Mailbox Modify mailbox properties in Exchange.

Cloud and Azure Commands

- 51. az login Log into the Azure CLI.
- 52. az account show View active Azure subscriptions.
- 53. az vm list List all virtual machines.
- 54. az network vnet list Display virtual networks.
- 55. az ad user list List Azure AD users.
- 56. Connect-Azure AD Connect to Azure AD using PowerShell.
- 57. Get-Azure ADUser Retrieve Azure AD user details.

Miscellaneous Commands

58. ping -t [IP] – Continuous ping for monitoring (Windows).

- 59. whois [domain] Look up domain registration details.
- 60. ssh [user]@[IP] Connect to a remote server via SSH.
- 61. scp [file] [user]@[IP]:[path] Securely copy files over SSH.
- 62. netsh advfirewall set all profiles state off Disable the firewall (Windows).