3. Have you ever missed work?

Yes/no

4. How good is your driving record?

a/b/c/d

5. Why did you choose to become a taxi driver?

Explanation

6. What are your views on a responsible taxi driver?

Explanation

7. How do you deal with an angry passenger?

Explanation

8. If a customer was angry at you because you took a wrong a turn, how would you manage the situation?

Explanation

9.How do you manage time well?

a/b/c/d

10. If a customer was screaming at you because you made a wrong turn, how would you handle the situation?

a. scream back

b. leave them alone

11. Haver you ever been in a car accident while on the job?

a. no

b. yes, was it you fault?

12. How many passengers can a traditional taxi legally carry?

a. 10

b. 15

c. 22

d. 18

13. As a licensed taxi driver applying for hire, do you have to wear a seatbelt?

a. yes all the time

b. not at all

c. only when reversing

d. only when you are carrying passengers.

14. Can taxis use a bus lane?

a. never

b. yes but should check with local authority first

c. only on weekends

d. only when you are carrying passengers

15. Are you allowed to smoke in a taxi?

a. yes with windows open

b. no, it’s illegal

c. you can’t smoke but your passengers can

d. yes you can smoke only e-cigarettes or vapes.

16. When should a taxi driver take a break from driving?

a. after 1 hour of driving

b. after 2 hours of driving

c. after 5 and half hours of driving

d. after 10 hours of driving