

## Alex Mansell

TECHNICAL WRITER & DATA ANALYST





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## **EDUCATION**

**Higher Diploma** Computing (*Data Analytics*) Galway MIT | Expected 2019

Postgraduate Diploma Geographic Information Systems Ulster University 2018 | Distinction (4.0)

Postgraduate Certificate Environmental Studies University College Dublin 2017 | 3.8/4.0

Postgraduate Diploma Technical Communication Auburn University 2011 | 3.3/4.0

**Bachelor of Arts** German Studies Auburn University 2009 | 3.4/4.0

**Technical Writer** 

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**GIS & Data Analysis** 

years

**Research Experience in Content Management, Remote Sensing, and Spatial Data Modelling** 

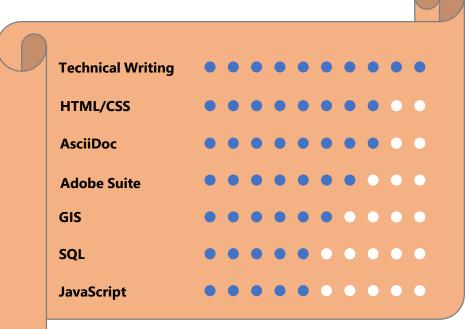
## RECENT TRAINING

**CPD** Bootstrap Course | October 2018

CPD NodeJS, MongoDB Course | October 2018

**Certificate** Remote Sensing for Scenario-based Eco-forecasting NASA ARSET | September 2017

Certificate XML with ATA iSpec2200 & S1000D Workplace | March 2016



Ich spreche auch ein bisschen Deutsch y hablo muy poco español.

## LATEST EXPERIENCE

July 2016 - Present

Lead Technical Writer. Tango Telecom.

I write administration guides, REST API docs, and CDR reference manuals for clients using Tango's telecommunications platform. I work as part of the development team and also act as the administrator for Confluence, our office collaboration tool. All documentation is written in FrameMaker, AsciiDoc, or XML and is comprised of mainly JAVA development with some database work (SQL/Oracle). I deliver internal training for software as well as compliance issues such as GDPR.

Feb 2016 - July 2016

Contract Technical Writer. Thompson Aero Seating.

Ireland

I wrote Component Maintenance Manuals (CMMs) for installing interior fixtures onto aircrafts for clients which included Airbus and Boeing aircraft. I also wrote all necessary maintenance documentation under the regulations of ATA iSpec 2200 and EASA standards. All documentation was written via structured authoring. Tools also included CAD software and Microsoft products.

Feb 2015 - Feb 2016

Production Manager & GIS Analyst. Education First.

As the Production Manager of Ireland for EF High School Exchange Year, I oversaw all facets of the program from student admissions to host family screening and school involvement with international students in Ireland. I conducted network and spatial analyses in ArcMap10.3 to increase transport efficiency and determine optimal placement locations considering a variety of input variables including host family house ID, distance from schools, scheduled events, and recreational/medical facilities.