UNCOVER INSIGHTS FROM REAL SALES DATA

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Agenda

Introduction

Import Data

Analysis using SQl Query

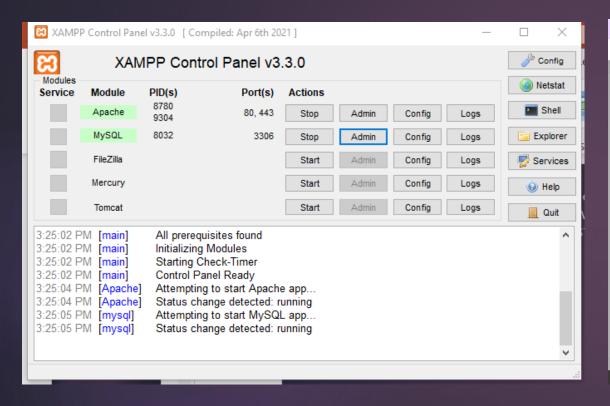
Conclusion

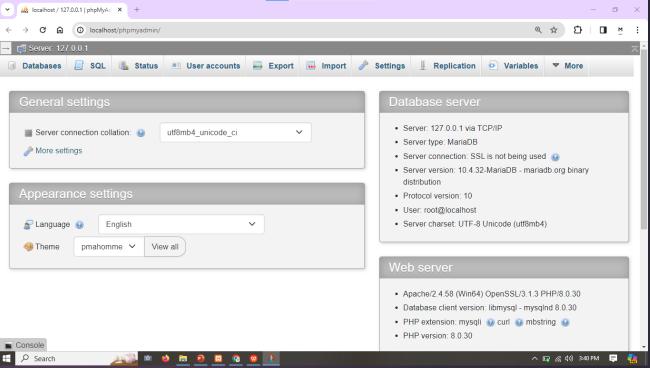


Introduction

The database consists of several tables of a delivery service. The "Customers" table holds information regarding the customers, including their unique identifiers (cust_id), names, contact details, demographics such as gender, date of birth and their joining dates. "Products," details the inventory available for delivery, featuring attributes like product name, brand, category, procurement cost per unit, and maximum retail price (mrp). Pincode-related data, such as cities and states, is stored in the "Pincode" table, facilitating location-based services. The "Delivery Person" table tracks information about the delivery person, containing their unique IDs (delivery_person_id), names, joining dates, and assigned pincode areas. "Orders" table consolidates order-specific details, including order IDs, dates, quantities, pricing information, product and customer associations, payment types, and delivery pincode destinations. These tables collectively provide a comprehensive framework for managing and tracking various aspects of the delivery service, from customer interactions to product inventory and logistics management.

I have use Xampp Server to do analysis of sales_database. So first we will open Xampp Server and then we will start Apache and Mysql and Click on Mysql Admin and then localhost will get open.





Structure of the Database

customer_dim
cust_id (pk)
first_name
last_name
email
phone
primary_pincode (fk)
gender
dob
joining_date

pincode_dim

pincode (pk) city state

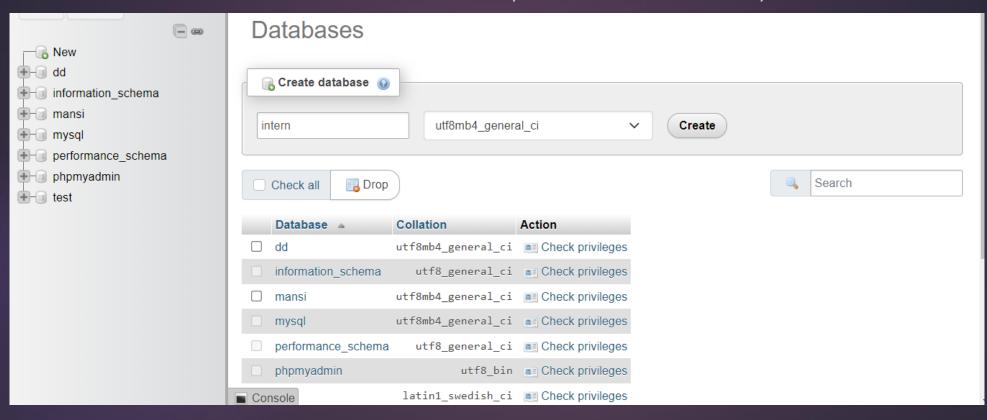
order_dim	
order_id (pk1)	
order_type (pk2)	
cust_id (fk)	
order_date	
delivery_date	
tot_units	
displayed_selling_price_per_ur	nit
total_amount_paid	
product_id (fk)	
delivery_person_id (fk)	1
payment_type	-
delivery_pincode (fk)	

product_dim					
<pre>product_id (pk)</pre>					
/ product_name					
brand					
category					
procurement_cost_per_unit					
mrp					
·					

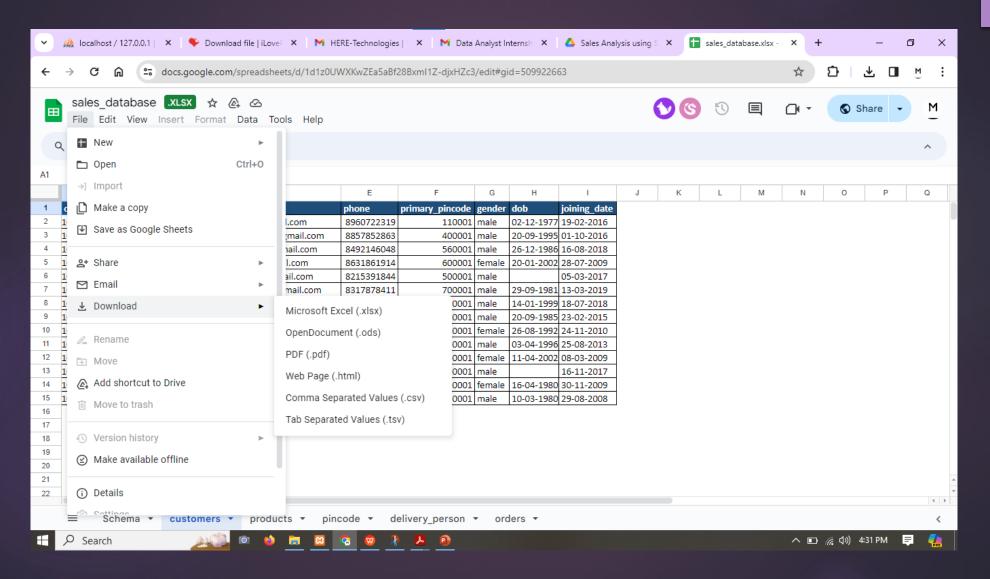
	delivery_person_dim			
Ą	delivery_person_id (pk)			
	name			
joining_date				
-	pincode(fk)			

Create Database

First we will create database and then import tables in it one by on.

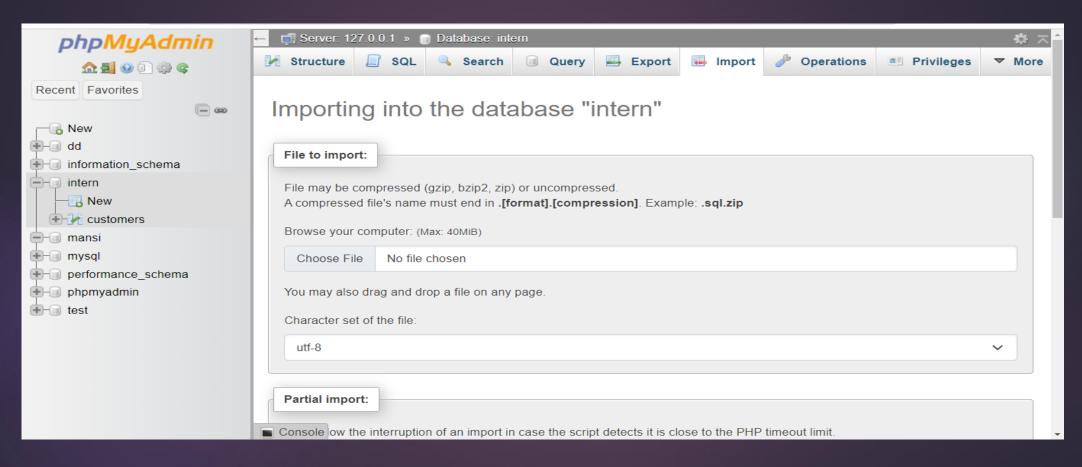


Convert all the sheets of .xlsv into .csv one by one. In the same way convert all the sheets.



Import Data to SQL Server

So first we will import 1 table



Uploading csv file

I have impot orders table

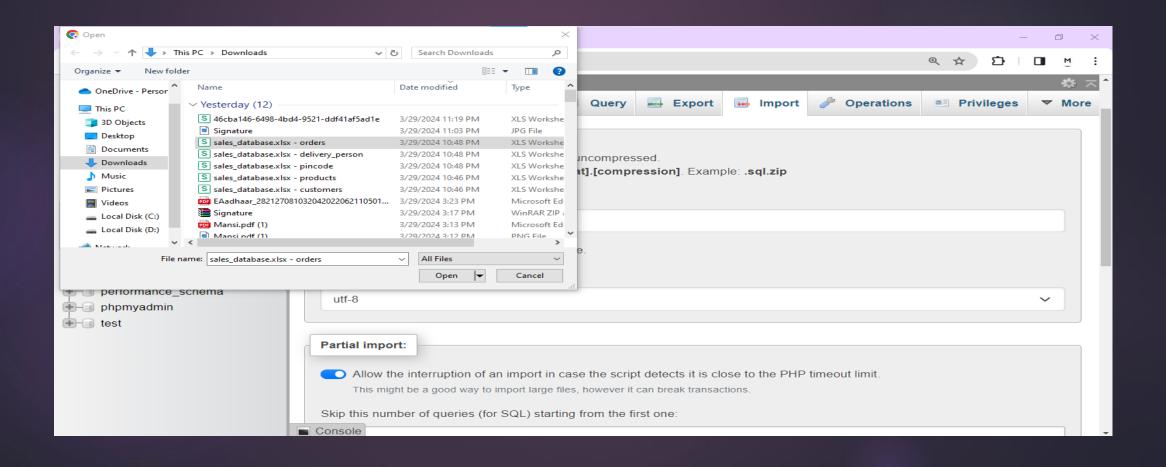
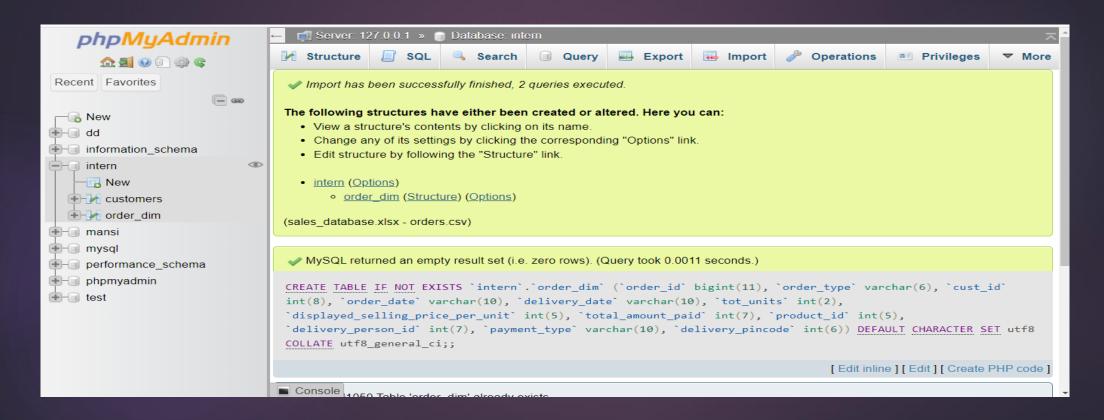


Table added successfully

In the same way import all other tables



We will add constraints to the table

Customer Table

```
ALTER TABLE customer_dim

ADD CONSTRAINT pk_cust PRIMARY KEY (cust_id),

ADD CONSTRAINT fk_cust FOREIGN KEY (primary_pincode) REFERENCES pincode_dim(pincode);
```

Product Table

```
1 ALTER TABLE product_dim
2 ADD CONSTRAINT pk_prod PRIMARY KEY (product_id);
3
```

For delivery person

```
ALTER TABLE delivery_person_dim

ADD CONSTRAINT pk_deli_per PRIMARY KEY (delivery_person_id),

ADD CONSTRAINT fk_del_per FOREIGN KEY (pincode) REFERENCES pincode_dim(pincode);
```

Order Table

```
ALTER TABLE order_dim

ADD CONSTRAINT pk_order PRIMARY KEY (order_id, order_type),

ADD CONSTRAINT fk_order FOREIGN KEY (cust_id) REFERENCES customer_dim(cust_id),

ADD CONSTRAINT fk_ord_pro FOREIGN KEY (product_id) REFERENCES product_dim(product_id),

ADD CONSTRAINT fk_ord_deli FOREIGN KEY (delivery_person_id) REFERENCES delivery_person_dim(delivery_person_id),

ADD CONSTRAINT fk_ord_pin FOREIGN KEY (delivery_pincode) REFERENCES pincode_dim(pincode);
```

Now we will do the analysis on the data by solving some questions

Q1 How many customers do not have DOB information available?

Query:-

```
select count(*) as cust_without_dob from customer_dim where dob='';
```

```
cust_without_dob 2
```

Q2 How many customers are there in each pincode and gender combination?

Query:-

SELECT primary_pincode, gender, COUNT(*) AS num_customers FROM customer_dim GROUP BY primary_pincode, gender;

primary_pincode	gender	num_customers
110001	male	3
400001	male	2
500001	female	1
500001	male	1
560001	female	1
560001	male	1
600001	female	1
600001	male	1
700001	female	1
700001	male	2

Q 3 Print product name and mrp for products which have more than 50000 MRP?

Query:-

```
SELECT product_name, mrp from product_dim where mrp>50000;

Profiling [ Edit inline ] [ Edit ] [ Explain SOL ] [ Create PHP code ] [ Re
```



Q4 How many delivery person are there in each pincode?

Query:-

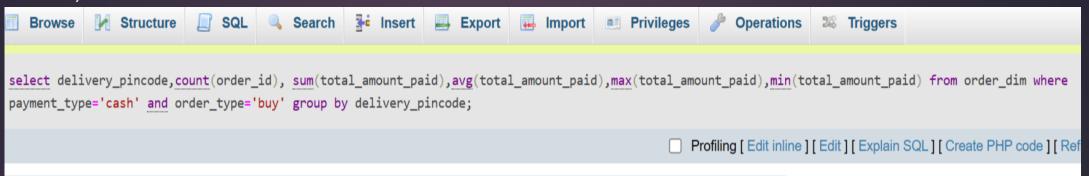
```
SELECT pincode, COUNT (delivery_person_id) from delivery_person_dim group by pincode;

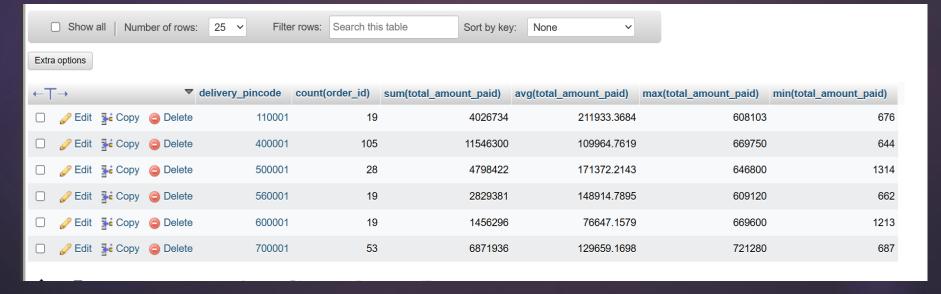
Profiling [ Edit inline ] [
```

COUNT(delivery_person_id)
1
4
1
1
1
2

Q5 For each Pin code, print the count of orders, sum of total amount paid, average amount paid, maximum amount paid, minimum amount paid for the transactions which were paid by 'cash'. Take only 'buy' order types

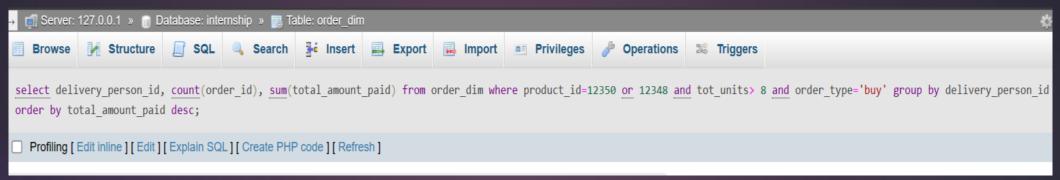
Query:-





Q6 For each delivery_person_id, print the count of orders and total amount paid for product_id = 12350 or 12348 and total units > 8. Sort the output by total amount paid in descending order. Take only 'buy' order types

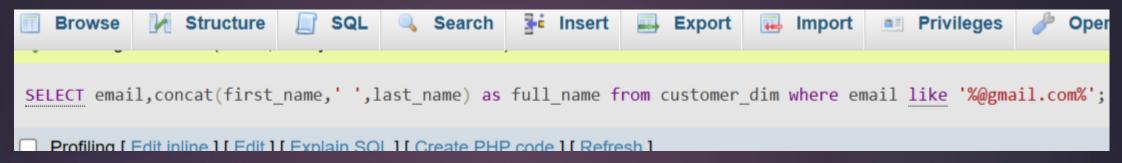
Query:-



←T	→		~	delivery_person_id	count(order_id)	sum(total_amount_paid)
	<i> </i>	≩ Copy	Delete	1000005	37	3767885
	Ø Edit	≩- Сору	Delete	1000009	29	2566492
	<i> </i>	≩ Copy	Delete	1000007	27	5556506
	Edit	≩ € Copy	Delete	1000003	39	2795195
	<i> </i>	≩ Copy	Delete	1000004	37	3207737
		≩ сору	Delete	1000002	28	2194270
	Ø Edit	≩ Copy	Delete	1000001	32	2542828
	Ø Edit	≩ Copy	Delete	1000006	33	2761614
	<i> </i>	≩ Copy	Delete	1000008	41	6316347
	<i> </i>	≩ € Copy	Delete	1000010	32	2110045

Q7 Print the Full names (first name plus last name) for customers that have email on "gmail.com"?

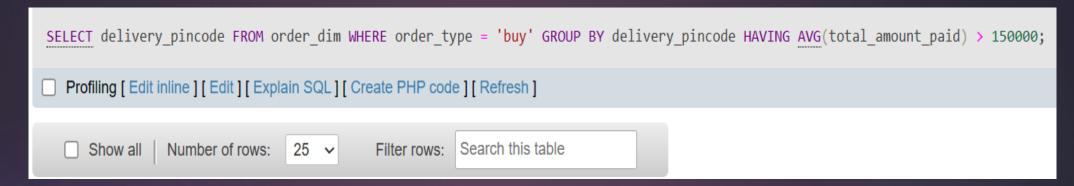
Query:-

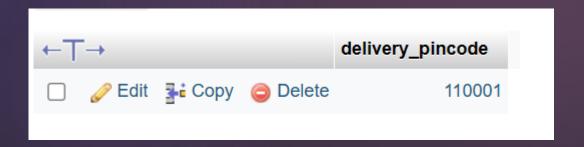


←T	—————————————————————————————————————		\forall	email	full_name
	Ø Edit	≩≟ Copy	Delete	rahul.gupta@gmail.com	Rahul Gupta
		≩ Copy	Delete	abhinav.sharma@gmail.com	Abhinav Sharma
		≩ Copy	Delete	anubhav.patel@gmail.com	Anubhav Patel
	<i></i> €dit	≩≟ Copy	Delete	neha.verma@gmail.com	Neha Verma
	<i> </i>	≩ Copy	Delete	john.bernard@gmail.com	John Bernard
	<i></i> €dit	≩ Copy	Delete	muhammad.ali@gmail.com	Muhammad Ali
	<i></i> €dit	≩≟ Copy	Delete	ahmed.khan@gmail.com	Ahmed Khan
		≩ Сору	Delete	paras.rana@gmail.com	Paras Rana

Q8 Which pincode has average amount paid more than 150,000? Take only 'buy' order types

Query:-





- Q9 Create following columns from order_dim data -
- □ order_date
- □ Order day
- ☐ Order month
- □ Order year

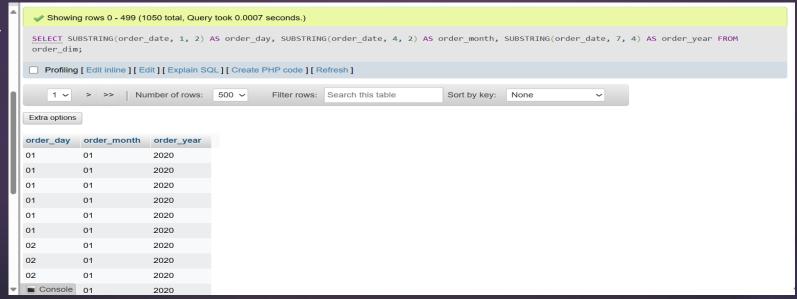
Query:-

Showing rows 0 - 499 (1050 total, Query took 0.0007 seconds.)

SELECT SUBSTRING(order_date, 1, 2) AS order_day, SUBSTRING(order_date, 4, 2) AS order_month, SUBSTRING(order_date, 7, 4) AS order_year FROM order_dim;

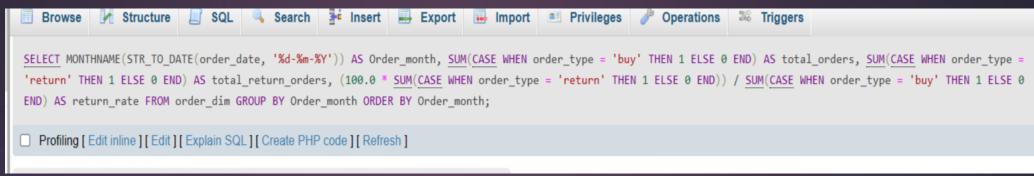
Profiling [Edit inline] [Edit] [Explain SQL] [Create PHP code] [Refresh]





Q10 How many total orders were there in each month and how many of them were returned? Add a column for return rate too. return rate = (100.0 * total return orders) / total buy orders Hint: You will need to combine SUM() with CASE WHEN

Query:-



Order_month 🔺 1	total_orders	total_return_orders	return_rate
April	115	6	5.21739
August	109	5	4.58716
February	107	7	6.54206
January	119	3	2.52101
July	110	4	3.63636
June	106	3	2.83019
March	103	6	5.82524
May	117	8	6.83761
October	5	3	60.00000
September	109	5	4.58716

Q11 How many units have been sold by each brand? Also get total returned units for each brand.

Query:-

```
SELECT p.brand, SUM(o.tot_units) AS total_units, COUNT(o.order_type = 'return') as return_units FROM order_dim o JOIN product_dim p ON o.product_id = p.product_id GROUP BY p.brand;
```

brand	total_units	return_units
Dell	2813	523
HP	2811	527

Q12 How many distinct customers and delivery boys are there in each state?

Query:-

```
✓ Showing rows 0 - 1 (2 total, Query took 0.0020 seconds.)

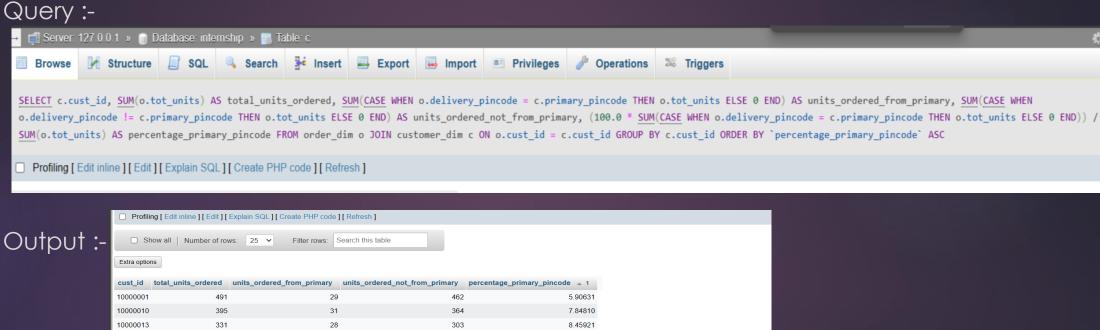
SELECT p.brand, SUM(o.tot_units) AS total_units, COUNT(o.order_type = 'return') as return_units FROM order_dim o JOIN product_dim p ON o.product_id = p.product_id GROUP BY p.brand;
```

state	distinct_customers	distinct_delivery_boys
Karnataka	2	1
Maharastra	2	4
New Delhi	3	1
Tamil Nadu	2	1
Telangana	2	1
West Bengal	3	2

Q13 For every customer, print how many total units were ordered, how many units were ordered from their primary_pincode and how many were ordered not from the primary_pincode. Also calulate the percentage of total units which were ordered from primary_pincode(remember to multiply the numerator by 100.0). Sort by the percentage column in descending order.

Query:-

■ Console



9.83146

11.89802

12.06030

12.29050

14.76998

15.17241

15.73333

19.51220

20.41199

37.07317

44.08602

Q14 For each product name, print the sum of number of units, total amount paid, total displayed selling price, total mrp of these units, and finally the net discount from selling price. (i.e. 100.0 - 100.0 * total amount paid / total displayed selling price) & the net discount from mrp (i.e. 100.0 - 100.0 * total amount paid / total mrp)

Query:-

Showing rows 0 - 5 (6 total, Query took 0.0020 seconds.)

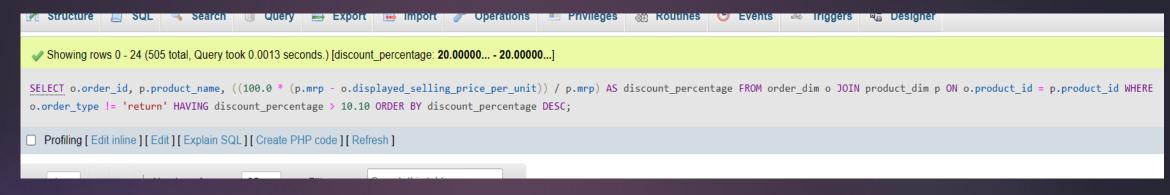
SELECT p.product_name, SUM(o.tot_units) AS total_units, SUM(o.total_amount_paid) AS total_amount_paid, SUM(o.displayed_selling_price_per_unit) AS total_displayed_selling_price, SUM(p.mrp) AS total_mrp, (100.0 - 100.0 * SUM(o.total_amount_paid) / SUM(o.displayed_selling_price_per_unit)) AS net_discount_mrp FROM order_dim o JOIN product_dim p ON o.product_id = p.product_id GROUP BY p.product_name;

Profiling [Edit inline] [Edit] [Explain SQL] [Create PHP code] [Refresh]

product_name	total_units	total_amount_paid	total_displayed_selling_price	total_mrp	net_discount_selling_price	net_discount_mrp
Dell 8GB Pendrive	889	574506	132211	148750	-334.53722	-286.22252
Dell ABC Mouse	942	809662	162844	182600	-397.20100	-343.40745
Dell AX420	982	58124196	12210000	13650000	-376.03764	-325.81829
HP 241H	884	51396664	12444800	13920000	-312.99711	-269.2289
HP 8GB Pendrive	904	578605	115520	128000	-400.86998	-352.03516
HP XYZ Mouse	1023	1155504	258105	289500	-347.68757	-299.1378

Q15 For every order_id (exclude returns), get the product name and calculate the discount percentage from selling price. Sort by highest discount and print only those rows where discount percentage was above 10.10%.

Query:-



1 🕶	> >> Number	er of rows: 25 Y Filter	r rows: S
Extra options			
order_id	product_name	discount_percentage v 1	
10000000627	Dell AX420	20.00000	
10000000443	Dell AX420	20.00000	
10000000985	Dell AX420	20.00000	
10000000889	HP 241H	20.00000	
10000000091	Dell 8GB Pendrive	20.00000	
10000000321	Dell 8GB Pendrive	20.00000	
10000000786	HP XYZ Mouse	20.00000	
10000000192	HP 241H	20.00000	
10000000188	HP 8GB Pendrive	20.00000	
10000000736	Dell ABC Mouse	20.00000	
10000000714	Dell ABC Mouse	20.00000	
10000000968	Dell AX420	20.00000	
10000000139	HP XYZ Mouse	20.00000	
Console 2	HP 241H	20.00000	

Q16 Using the per unit procurement cost in product_dim, find which product category has made the most profit in both absolute amount and percentage Absolute Profit = Total Amt Sold - Total Procurement Cost

Percentage Profit = 100.0 * Total Amt Sold / Total Procurement Cost - 100.0

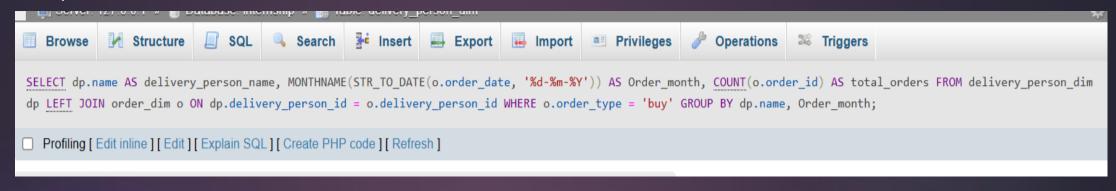
Query:-

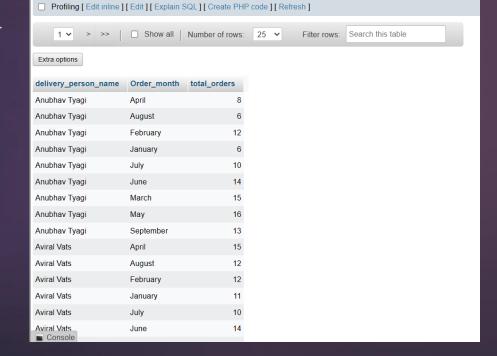
```
Showing rows 0 - 0 (1 total, Query took 0.0026 seconds.)

SELECT p.category, SUM(o.total_amount_paid - o.tot_units * p.procurement_cost_per_unit) AS absolute_profit, (100.0 * SUM(o.total_amount_paid) / SUM(o.to
```

Q17 For every delivery person (use their name), print the total number of order ids (exclude returns) by month in separate columns i.e. there should be one row for each delivery_person_id and 12 columns for every month in the year

Query:-





Q18 For each gender - male and female - find the absolute and percentage profit (like in Q15) by product name

Query:-

```
SELECT p.product_name, c.gender, SUM(o.total_amount_paid - (o.tot_units * p.procurement_cost_per_unit)) AS absolute_profit, (100.0 * SUM(o.total_amount_paid) / SUM(o.tot_units * p.procurement_cost_per_unit) - 100.0) AS percentage_profit FROM order_dim o JOIN product_dim p ON o.product_id = p.product_id JOIN customer_dim c ON o.cust_id = c.cust_id WHERE o.order_type != 'return' GROUP BY p.product_name, c.gender;

Profiling [Edit inline] [Edit] [Explain SQL] [Create PHP code] [Refresh]
```

product_name	gender	absolute_profit	percentage_profit
Dell 8GB Pendrive	female	113376	188.17593
Dell 8GB Pendrive	male	279335	184.37954
Dell ABC Mouse	female	142155	170.65426
Dell ABC Mouse	male	385565	165.40755
Dell AX420	female	8754950	111.81290
Dell AX420	male	22882542	110.70412
HP 241H	female	7071256	52.73122
HP 241H	male	11333480	47.88120
HP 8GB Pendrive	female	81375	94.89796
HP 8GB Pendrive	male	209816	95.00385
HP XYZ Mouse	female	143336	93.43937
HP XYZ Mouse	male	454289	95.74057

Q19 Generally the more numbers of units you buy, the more discount seller will give you. For 'Dell AX420' is there a relationship between number of units ordered and average discount from selling price? Take only 'buy' order types

Query:-

```
Showing rows 0 - 9 (10 total, Query took 0.0010 seconds.)

SELECT o.tot_units, AVG(100.0 - 100.0 * (o.displayed_selling_price_per_unit/ p.mrp)) AS avg_discount FROM order_dim o JOIN product_dim p ON o.product_id = p.product_id WHERE p.product_name = 'Dell AX420' AND o.order_type = 'buy' GROUP BY o.tot_units;

Profiling [Edit inline] [Edit] [Explain SQL] [Create PHP code] [Refresh]
```

avg_discount	
12.666666666	
9.812500000	
8.894736842	
10.125000000	
9.368421052	
10.250000000	
11.388888888	
12.750000000	
11.052631578	
9.500000000	

Conclusion

There were 5 Columns and using that analysis is done by SQL query.

By leveraging insights from the "Customers" table, fostering stronger customer relationships.

The "Products" table enables efficient inventory management.

"Pincode" table allow for streamlined logistics.

"Delivery Person" table ensures accurate delivery of orders.

Overall, the comprehensive framework provided by these tables enables the delivery service to adapt to market dynamics, optimize resource allocation, and deliver exceptional service quality.

Thank You!!