Unified Modelling Language (UML) for Online Platform

The Use Case Diagram represents the interactions between different actors (users) and the system. It helps in identifying the major functionalities and user roles

Actors:

- Customer: Can register, log in, browse products, place orders, and request services.

- Admin: Manages products, services, and user accounts.

Use Cases:

- User Authentication (Login/Registration)

- Viewing and Selecting Products

- Placing an Order

- Booking a Service (Repair/CCTV Installation)

- Payment Processing

- Order Tracking

- Admin Management

NP Solutions

Customer
- Register
- Login
- Request Repairing Service
- View CCTV Services
- Browse Accessories
- Browse Laptops

Admin
- Manage Users
- Manage Products