Internal Tracker App Requirements Document

Project Overview:

This document outlines the requirements for developing an internal software application for office use. The application will serve as a tracker to manage tasks, routing, and accounts efficiently. The key functionalities are divided into three main modules: Task Management, Routing, and Accounts.

1. Task Management Module

Objective:

To track and manage tasks related to company operations, including agreements, technical processes, and interconnections.

Features:

- Task Creation:

  - Name of Company: Input the name of the company related to the task.

  - Description: Provide a detailed description of the task.

  - Credit Limit and Billing Cycle: Specify the credit limit and the billing cycle for the company.

  - Agreement Review: Track the status of the agreement review process.

  - Agreement Signing: Track the status of the agreement signing process.

  - Technical Interconnection: Manage and track the technical interconnection process.

  - Interconnection Process: Oversee the overall interconnection process.

  - Close the Task: Mark the task as closed once all processes are complete.

- Task Status:

  - Tasks will go through three stages:

    1. Open: The task has been created but not yet started.

2. Process: The task is currently in progress.

3. Close: The task has been completed and closed.

2. Routing Module

Objective:

To manage and track routing details for customers and vendors.

Features:

- Customer Name: Input the name of the customer for whom the routing is being set up.

- Trunk - Destination: Specify the trunk and destination for the routing.

- Vendor Name: Input the name of the vendor associated with the routing.

- Vendor Trunk: Specify the trunk details for the vendor.

3. Accounts Module

Objective:

To manage accounts receivable and payable for customers and vendors.

Features:

- Customer Accounts:

  - Receivables from Customers: Track amounts receivable from customers.

- Vendor Accounts:

  - Payables to Suppliers: Track amounts payable to suppliers.

Technical Requirements:

1. User Interface: The application should have an intuitive and user-friendly interface that allows easy navigation

between the Task, Routing, and Accounts modules.

2. Database Management: The application should use a secure and efficient database system to store all relevant data for tasks, routing, and accounts.

3. Access Control: Implement role-based access control to ensure that only authorized personnel can access certain modules or features.

4. Reporting: Provide a reporting feature that allows users to generate reports on task progress, routing status, and account balances.

5. Notifications: Implement a notification system to alert users of important events, such as due dates for tasks, changes in routing status, or overdue accounts.

6. Integration: Ensure the application can be integrated with existing systems for seamless data exchange.

7. Scalability: The application should be scalable to accommodate future growth and additional features if needed.

Conclusion:

This internal tracker app will help streamline operations by providing a centralized platform to manage tasks, routing, and accounts. The outlined features are intended to improve efficiency and ensure that all processes are tracked and managed effectively.

Next Steps:

Please review the requirements and provide feedback. Once finalized, we can proceed to the development phase.