

My name is Kevin Torrington and this is my resuma my story

It's fair to say my work history is interesting, to say the least. From an early age, I found school difficult, however, I excelled at creative tasks and computers. I was later diagnosed with dyslexia and for that reason did not continue with further education. I did, however, put my creative brain into action, first as a Photographer and then as a Company Owner.

From designing my own user experiences with my Events Company B Lucky to now designing bespoke estimating software for leading blue-chip companies such as Schneider Electric. I have always been passionate about users.

WORK EXPERIENCE

2015 - Present	ELECTRIKA Operations Manager / UX Design
2013 - 2014	WENSO UX Designer
2009 - 2013	B LUCKY Founder / UX Designer
2007 - 2009	SONEX SOUND AND VISION Assistant Manager
2006 - 2007	D.E PHOTO - STUDIO Studio Manager / Photographer
2007 - 2005	D.E PHOTO - EVENTS Photographer
2002 - 2006	OLAN MILLS PHOTOGRAPHY Duty Manager / Photographer
2001 - 2002	BOOKERS CASH AND CARRY Sales Assistant

UNITRUNK ELECTRIKA BRITISH GAS SCHNEIDER ELECTRIC

EDUCATION

NVQ Level 2 - Business 2012 - 2013 Management JP Training 1997 - 2001 11 GCSES Bedminster Down School

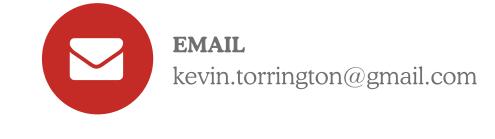
TRAINING COURSES

GDPR Compliance: Essential Training Freecodecamp: Front End Libraries **Lydia.com:** design & UX certificates Air Training Corp: Civilian Instructor

SKILLS (in order of proficiency)

- Requirements gathering
- Adobe XD
- Adobe Illustrator, Photoshop & Indesign
- Adobe After Effects, Premiere Pro & Audition
- JIRA (Admin / Scrum Master)
- **Protopie**
- **VS** Code
- HTML / CSS / Bootstrap / Material Design
- Javascript / Angular 4
- **Umbraco / Wordpress**







SOME OF MY WORK

Schneider Electric - Field Sales

Role: UX Designer / Project Manager

Overview:

Schneider Electric is one of the worlds largest electrical manufacturers with a large field sales department. We were asked by Schneider Electric to replace their outdated lotus notes quotation system as it was soon to be deprecated.

Problem:

Their existing system required field engineers to use an old Windows 7 laptop and dial in via VPN. Once connected making quotes was time-consuming not to mention inaccurate.

A lot of Schinders Electric customers are based in secure locations where the use of the internet is prohibited.

After my first meeting with around 30 sales engineers, it was clear the current process was to slow and stopped them from even attempting to quote for some jobs.

Research:

After reviewing their technical requirements and meeting with relevant stakeholders, it was clear that an offline iPad app supported by a web app was the way to go.

The tool would require integration with existing systems such as SAP, job management systems and a secure single sign-on system.

Insights:

The majority of the sales engineers would not consider themselves good with computers however the admin team are. When I came to consider personas I kept this in mind focusing on ease of use vs the ability for admins to take control of a complex internal process.

Prototypes:

I first started with a paper-based wireframe to test out ideas with my team internally, I then converted these rough designs into a greyscale digital design for our client to see my thinking before adding details, colour and clear user journeys based on my defined personas via Adobe XD.

I then ran multiple workshops onsite with the sales engineers

Adobe XD allowed me to connect 30 iPads to my PC to show progress and allow the sales engineers to touch and feel the

and other stakeholders within Schneider Electric.

define tasks and sprints to bring this app to life.

Develop: I then worked with the dev team to organise milestones,

app.

