



CUSTOMER MEETINGS - MOM

SOFTWARE DEVELOPMENT

FORMAT NO: SD:
FF:01

EFFECTIVE DATE:
01/04/2024

REV- 00

PAGE NO.
1 OF 3

General Information

Topic	Requirement Gathering Meeting	
Date	05/02/2025	
Time	From – 05:30 PM IST To 7:15 PM IST	
Conducted by	Bala Madiraju & Vijeesh MP (Client Team)	
Participants	<p>SPEC India</p> <p>Present: Parth Jotangiya, Mitesh Modi, Sandip Sadhu, Jayendra Makwana</p> <p>Absent: None.</p>	<p>Customer</p> <p>Present: Bala Madiraju & Vijeesh MP</p> <p>Absent: None</p>
Agenda: Discussion regarding project requirements		

Key finding and decision

Keyword/Topic	Discussions/Decisions/Information
Regarding PO	<ul style="list-style-type: none">SPEC team received PO & found typo, so which is requested to update it. Waiting for the updated PO from the Bala.
Application Details	<ul style="list-style-type: none">The SPEC Team has received the credentials and URL for the existing Licensor Application.Bala and Vijeesh will share cPanel access and source code for both applications with the SPEC Team for internal review and future reference after completing the handover session with the old vendor.The SPEC Team demonstrated the Figma design for the Licensor Application to Bala and Vijeesh. They suggested the following changes:<ol style="list-style-type: none">Apply Gradient Colors: Use orange gradients as per the Hanwha logo.Distributor Page: Add "Country" and "Email Address" fields.User Management: Include the following pages:<ul style="list-style-type: none">UsersRolesPermissions (Super admin should assign role-wise permissions for specific features/pages)Admin users should be able to resend emails to distributors from the License Details popup.The system will send an email to the associated distributor when the admin generates a new license.Add a new column named "File" under the License Details popup, allowing users to download the license file by clicking the file icon.Admin users can renew trial licenses only, with a maximum of 30 days.Admin users will not be allowed to renew permanent licenses.Each license will be associated with a specific MAC address. In case of a MAC address change, the admin must generate a new license from the Licensor Web Application.Provide "Renew", "Upgrade" and "Resend" actions under the License Details popup.The SPEC Team will update the Figma design accordingly and share the latest URL with

Keyword/Topic	Discussions/Decisions/Information
	<p>Bala via email for review. Bala will provide further inputs or acknowledgment.</p> <ul style="list-style-type: none"> Additionally, the following functionalities were discussed for the Client Application: <ol style="list-style-type: none"> Login: Implement the same login feature demonstrated in the Licensor Application, allowing users to log in using their email address or username. Password Management: No need to provide "Forgot Password" or "Change Password" functionalities, as the admin user for the Client Application will manage these. Profile Page: Enable viewing of the logged-in user's profile. User Management: Client App should have this functionality in which admin user for the specific client app will be manage users, their roles & their permissions. Permission should be role based only. Camera Management: <ul style="list-style-type: none"> Users should be able to add new devices using two options: Camera or AI Box. Camera Option will display the following fields: <ul style="list-style-type: none"> IP Address Channel No User Name Password Camera Type (People Count / Vehicle Count) – ability to select a single or both Camera Direction (IN / OUT) – ability to select a single or both API Type (Wise API / Sun API) – ability to select a single only Camera Name (Description). AI Box Option will display the following fields: <ul style="list-style-type: none"> IP Address (The system will make an API call to retrieve the list of associated cameras with the entered IA Box and display that list for user review and submission). The SPEC Team will review the shared API documents and reach out to Bala or Vijeesh if further assistance is required. Bala and Vijeesh will schedule a meeting with the respective technical person to explain the usage and flow of Camera APIs and other integrations. If the SPEC Team requires assistance during the project, Bala and his team will connect them with the appropriate person or team.
Sample File for License	<ul style="list-style-type: none"> Bala / Vijeesh will share sample file for license for SPEC's reference after that SPEC Team reviews the file & suggest in case of any good alternatives.
Meetings & Discussion	<ul style="list-style-type: none"> The client team has scheduled recurring meetings for every Monday-Friday between 3:30 to 4:30 PM Dubai time (5:30 to 6:30 PM IST).
Suggestions & Recommendations	<ul style="list-style-type: none"> Bala is open for any suggestions and recommendations from the SPEC Team for platform improvements. Considering this, the SPEC Team brainstormed features for the Licensor Application and proposed a unified Client & License Management page that combines customer and license details in a single view, enhancing user experience and simplifying navigation.
Device setup from SPEC's end	<ul style="list-style-type: none"> The SPEC team has already raised request for dedicated PC to their Infra team using below mentioned configurations (suggested by Client team). SPEC team will notify once the system is ready for the installation. The requested specifications are enlisted below: <ol style="list-style-type: none"> i5/i7 PC 128GB storage



CUSTOMER MEETINGS - MOM

SOFTWARE DEVELOPMENT

FORMAT NO: SD:
FF:01

EFFECTIVE DATE:
01/04/2024

REV- 00

PAGE NO.
3 OF 3

Keyword/Topic	Discussions/Decisions/Information
	3. 16GB RAM 4. Window OS
Physical Camera Devices	<ul style="list-style-type: none">Hanwha's team will send three different types of physical camera devices to test the data and functionality at the SPEC premises, and <i>they've proposed to set up the camera at the SPEC premise for the testing of the data and functionalities. Regarding that, the SPEC team will check with SPEC management and confirm to proceed with the same.</i>

Follow up items

Description/Action Items	Responsibility	Due Date	Status
Updated PO Details	Hanwha Team	06/02/2025	Pending
URL & Credentials for Licensor Application	Hanwha Team	04/02/2025	Completed
Details of cPanel & Source Code of both the application for future reference	Hanwha Team	04/02/2025	Pending
Meeting with respective technical person who will assist SPEC Team in API usage & its flow.	Hanwha Team	10/02/2025	Pending
Physical Camera Devices setup at SPEC's premises <ul style="list-style-type: none">Bala will arrange 3 physical camera & in the meantime, SPEC Team will confirm it with their management team.	Hanwha & SPEC Team	10/02/2025	Pending
Device setup from SPEC's end (Machine / PC) <ul style="list-style-type: none">SPEC Team will notify once it is ready for use.	Hanwha Team	10/02/2025	Pending
Sample file for License	Hanwha Team	06/02/2025	Pending