



## Your reservation has been completed!

Thank you for reserving online with BC Ferries. A copy of this reservation has also been emailed to you.

Need Help? Call Customer Care at:  
**1-888-223-3779**

RESERVATION	DEPARTS	TIME / DATE	ARRIVES
<b>B201134126</b>	<b>VANCOUVER</b> Horseshoe Bay Terminal	<b>9:50 AM</b> Friday July 31	<b>SUNSHINE COAST</b> Langdale Terminal
<b>VEHICLE</b> Standard vehicle under 7Ft (2.13m) high <b>VESSEL</b> <a href="#">Queen of Surrey</a> <b>DEPART</b> Horseshoe Bay 9:50 AM Fri Jul 31 2020 <b>ARRIVE</b> Langdale 10:30 AM Fri Jul 31 2020		<b>FARE INFORMATION</b> <b>20'</b> Standard vehicle under 7Ft (2.13m) high <b>\$45.20</b> <b>2</b> 12 yrs+ <b>\$26.90</b> <b>1</b> Reservation Fee * <b>\$10.00</b> <b>Total for this sailing</b> <b>\$82.10</b>	
 B201134126		<b>Due at terminal: \$72.10</b> vehicle & passenger fares	<b>Paid: \$10.00</b> reservation fee

RESERVATION	DEPARTS	TIME / DATE	ARRIVES
<b>B201134127</b>	<b>SUNSHINE COAST</b> Langdale Terminal	<b>11:00 AM</b> Sunday August 9	<b>VANCOUVER</b> Horseshoe Bay Terminal
<b>VEHICLE</b> Standard vehicle under 7Ft (2.13m) high <b>VESSEL</b> <a href="#">Queen of Surrey</a> <b>DEPART</b> Langdale 11:00 AM Sun Aug 9 2020 <b>ARRIVE</b> Horseshoe Bay 11:40 AM Sun Aug 9 2020		<b>FARE INFORMATION</b> <b>20'</b> Standard vehicle under 7Ft (2.13m) high <b>\$0.00</b> <b>2</b> 12 yrs+ <b>\$0.00</b> <b>1</b> Reservation Fee * <b>\$10.00</b> <b>Total for this sailing</b> <b>\$10.00</b>	
 B201134127		<b>Due at terminal: \$0.00</b> vehicle & passenger fares	<b>Paid: \$10.00</b> reservation fee

### Vehicle and Passenger fares will be collected at the terminal

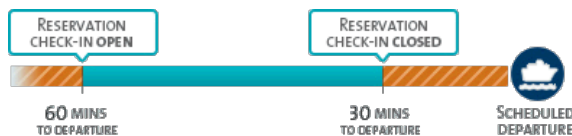
Still unsure who is travelling with you? You can still add and pay for passengers at the terminal.



We accept Visa, Mastercard and American Express. **Debit is not accepted at this time.**  
Due to vessel substitutions vessel amenities cannot be guaranteed.

**Total Paid: \$20.00**  
reservation fee

## Arrive at the terminal 30-60 minutes before departure



### Reservation Check-In Opens

Check-in opens **60 minutes** prior to departure. Depending on schedules, you may not be able to check-in if you arrive more than 60 minutes early.

### Reservation Check-In Closed

Reservation check-in must occur **30 minutes** prior to scheduled departure. If not checked in by this time, the **reservation will not be valid** and you will travel standby (on next available sailing). Your reservation fee will not be refunded.

### What you need to redeem your reservation

The ticket agent will ask for your **reservation number** or **phone number** used to make the booking.

## Terms and Conditions

All reservations are booked for one vehicle and one driver.

Reservation fees and change fees are non-refundable.

**Reservations will not be honoured and travel will revert to a first-come, first-served basis if you:**

### Sailing Cancellations

If you check-in for your reservation and the sailing is cancelled, we will make every effort to load you on the next available sailing. Customers with a reservation on the next scheduled departure will be loaded in advance of customers from the cancelled sailing. If we are

- arrive after the reservation check-in has closed, 30 minutes prior to the scheduled departure;
- arrive before the reservation check-in has opened, more than 60 minutes prior to the scheduled departure.

A reservation will only be honoured for the specific sailing you reserve and is valid only for the type and length of vehicle specified. If your reserved vehicle length differs by more than 5 feet (1.5 metres) at check-in, your reservation will not be honoured.

Vehicle length adjustments, sailing date and time changes can be made by accessing your account on line or by contacting our Customer Service Centre at 1-888-223-3779 in Canada and the USA, or 1-250-386-3431 outside Canada and the USA, on weekdays between 7:00 am and 8:00 pm and on weekends between 8:00 am and 6:00 pm Pacific Time.

Closed Vehicle Deck Access

In accordance with Transport Canada safety regulations, every passenger shall keep off a closed vehicle deck on a ferry that is underway. A 'closed vehicle deck' is a space that is enclosed at both ends with limited side openings.

unable to load you on the next available sailing, travel will revert to a first-come, first-served basis. If you choose not to travel, your fares will be fully refunded.

If your sailing is cancelled before you check-in, your reservation will be cancelled, your reservation fee will be refunded, and travel will revert to a first-come, first-served basis.

\* Reservation and Change Fees

- \$10.00 reservation fee is applied to bookings made 7 days or more in advance of travel
- \$17.00 reservation fee is applied to bookings made less than 7 days before travel
- \$5.00 change fee is incurred each time you make a change to your reservation date, time or sailing

Smoke-Free Environment

To support the health and wellness of our customers and employees, BC Ferries vessels and terminal properties will be smoke and vape-free environments as of January 22, 2018.

By purchasing a reservation, you acknowledge your acceptance of BC Ferries Conditions of Carriage (available for viewing at [www.bcferries.com](https://www.bcferries.com) or upon request at any terminal office, aboard ship or at BC Ferries' head office).

BC Ferries reserves the right to modify or change these terms and conditions from time to time without notice.

Transaction Details

CARD#	586	TYPE	MASTERCARD
PROCESSED	JUL 8 2020 5:31PM	EXPIRY	01/21
RECEIPT#	SOANLS877DC51C-00D9-4AA1-AC0D-EDED2AA1061D	AMOUNT	\$20.00
BCF RECEIPT#	00	AUTH	03185Z

- Next time, create an account for added benefits!
- Reserve up to 10 sailings
  - View or change existing reservations
  - Get email alerts about service updates, announcements and special offers

Additional Addresses

A copy of this confirmation was sent to the following e-mail addresses at your request:

kaitlinoriecuia@gmail.com

For your protection and privacy, transaction details are not sent to other recipients, nor are their addresses stored or used for any other purpose. Your name and email address is displayed as sender and replies and undeliverable message notices will be returned to your address.