



Your reservation has been completed!

Thank you for reserving online with BC Ferries. A copy of this reservation has also been emailed to you.

Need Help? Call Customer Care at:
1-888-223-3779

RESERVATION	DEPARTS	TIME / DATE	ARRIVES
B201109194	VANCOUVER Horseshoe Bay Terminal	2:26 PM Saturday July 25	SUNSHINE COAST Langdale Terminal
VEHICLE Standard vehicle under 7Ft (2.13m) high VESSEL Queen of Surrey DEPART Horseshoe Bay 2:26 PM Sat Jul 25 2020 ARRIVE Langdale 3:05 PM Sat Jul 25 2020		FARE INFORMATION 20' Standard vehicle under 7Ft (2.13m) high \$45.20 2 12 yrs+ \$26.90 1 Reservation Fee * \$10.00 Total for this sailing \$82.10	
 B201109194		Due at terminal: \$72.10 vehicle & passenger fares	Paid: \$10.00 reservation fee

RESERVATION	DEPARTS	TIME / DATE	ARRIVES
B201109195	SUNSHINE COAST Langdale Terminal	5:55 PM Sunday August 2	VANCOUVER Horseshoe Bay Terminal
VEHICLE Standard vehicle under 7Ft (2.13m) high VESSEL Queen of Surrey DEPART Langdale 5:55 PM Sun Aug 2 2020 ARRIVE Horseshoe Bay 6:35 PM Sun Aug 2 2020		FARE INFORMATION 20' Standard vehicle under 7Ft (2.13m) high \$0.00 2 12 yrs+ \$0.00 1 Reservation Fee * \$10.00 Total for this sailing \$10.00	
 B201109195		Due at terminal: \$0.00 vehicle & passenger fares	Paid: \$10.00 reservation fee

Vehicle and Passenger fares will be collected at the terminal

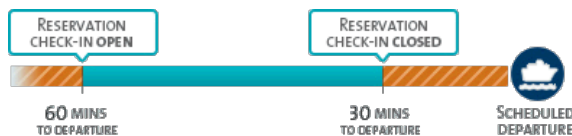
Still unsure who is travelling with you? You can still add and pay for passengers at the terminal.



We accept Visa, Mastercard and American Express. **Debit is not accepted at this time.**
Due to vessel substitutions vessel amenities cannot be guaranteed.

Total Paid: \$20.00
reservation fee

Arrive at the terminal 30-60 minutes before departure



Reservation Check-In Opens

Check-in opens **60 minutes** prior to departure. Depending on schedules, you may not be able to check-in if you arrive more than 60 minutes early.

Reservation Check-In Closed

Reservation check-in must occur **30 minutes** prior to scheduled departure. If not checked in by this time, the **reservation will not be valid** and you will travel standby (on next available sailing). Your reservation fee will not be refunded.

What you need to redeem your reservation

The ticket agent will ask for your **reservation number** or **phone number** used to make the booking.

Terms and Conditions

All reservations are booked for one vehicle and one driver.

Reservation fees and change fees are non-refundable.

Reservations will not be honoured and travel will revert to a first-come, first-served basis if you:

Sailing Cancellations

If you check-in for your reservation and the sailing is cancelled, we will make every effort to load you on the next available sailing. Customers with a reservation on the next scheduled departure will be loaded in advance of customers from the cancelled sailing. If we are

- arrive after the reservation check-in has closed, 30 minutes prior to the scheduled departure;
- arrive before the reservation check-in has opened, more than 60 minutes prior to the scheduled departure.

A reservation will only be honoured for the specific sailing you reserve and is valid only for the type and length of vehicle specified. If your reserved vehicle length differs by more than 5 feet (1.5 metres) at check-in, your reservation will not be honoured.

Vehicle length adjustments, sailing date and time changes can be made by accessing your account on line or by contacting our Customer Service Centre at 1-888-223-3779 in Canada and the USA, or 1-250-386-3431 outside Canada and the USA, on weekdays between 7:00 am and 8:00 pm and on weekends between 8:00 am and 6:00 pm Pacific Time.

Closed Vehicle Deck Access

In accordance with Transport Canada safety regulations, every passenger shall keep off a closed vehicle deck on a ferry that is underway. A 'closed vehicle deck' is a space that is enclosed at both ends with limited side openings.

unable to load you on the next available sailing, travel will revert to a first-come, first-served basis. If you choose not to travel, your fares will be fully refunded.

If your sailing is cancelled before you check-in, your reservation will be cancelled, your reservation fee will be refunded, and travel will revert to a first-come, first-served basis.

* Reservation and Change Fees

- \$10.00 reservation fee is applied to bookings made 7 days or more in advance of travel
- \$17.00 reservation fee is applied to bookings made less than 7 days before travel
- \$5.00 change fee is incurred each time you make a change to your reservation date, time or sailing

Smoke-Free Environment

To support the health and wellness of our customers and employees, BC Ferries vessels and terminal properties will be smoke and vape-free environments as of January 22, 2018.

By purchasing a reservation, you acknowledge your acceptance of BC Ferries Conditions of Carriage (available for viewing at www.bcferries.com or upon request at any terminal office, aboard ship or at BC Ferries' head office).

BC Ferries reserves the right to modify or change these terms and conditions from time to time without notice.

Transaction Details

CARD#	586	TYPE	MASTERCARD
PROCESSED	JUL 6 2020 10:13PM	EXPIRY	01/21
RECEIPT#	SOANLS5F09AC14-06BF-47FB-820A-CF333C78CE84	AMOUNT	\$20.00
BCF RECEIPT#	00	AUTH	00582Z

Next time, create an account for added benefits!

- Reserve up to 10 sailings
- View or change existing reservations
- Get email alerts about service updates, announcements and special offers