

1. Enter User ID

2. Verify your details

3. Choose method

4. Enter new password

Forgot your password?

Just follow these simple steps to recover your net banking password.

User ID (CRN)

OR

Nickname

Continue

**Enter your CRN or Net Banking nickname
(in case you have already set it).
CRN (Customer Relationship Number) is found
on your Debit/Credit Card (below your name)
or on the first page of your Cheque Book as
'Reference Number'.**



1. Enter User ID (CRN) 

2. Verify your details

3. Choose method

4. Enter new password

Answer any two questions.

Answer mandatory questions

Please answer any 2 question from the below:



Date of birth

Mother's maiden name



Registered mobile number

(please do not include ISD or
prefix 0)



Registered email ID

Continue



Please note:

- Your Net Banking password will be generated if all the information provided is correct as per our records.
- For registered mobile number, please enter only your mobile number (please do not include ISD code or prefix 0)

1. Enter User ID (CRN)



2. Verify your details



3. Choose method

4. Enter new password

Choose method to generate password

How would you like to recover your password?

Generate password via

☐ Debit Card Details

Verify using your active Debit Card and PIN.

☐ Secret Questions

If you have submitted secret answers you can use those for verification.

☐ Credit Card Details

Verify using your active Credit Card and PIN.

☐ Physical PIN Mailer

Request for physical PIN by generating One Time Password or by answering account related questions.

Continue

Only the applicable option will be available to you. For example, if you do not have an active Debit Card, the Debit Card option will not be available to you.

1. Enter User ID (CRN) 

2. Verify your details 

3. Choose method

4. Enter new password

Choose method to generate password

How would you like to generate your password?

Generate password via

☒ **Debit Card details**

Verify using your debit card details and PIN

☐ **Secret Questions**

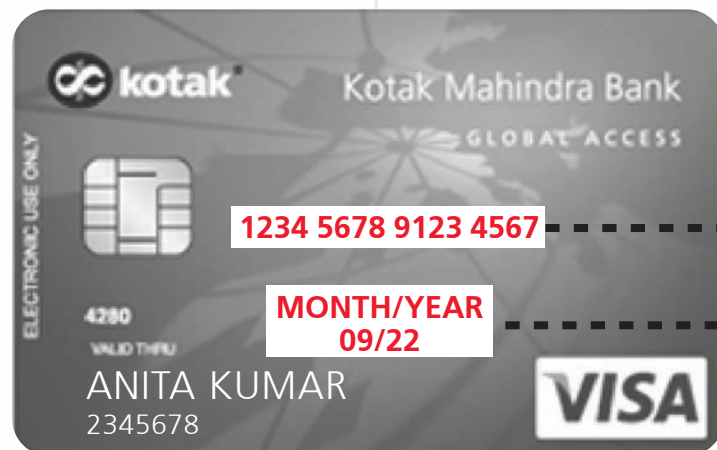
Use this if you have registered your answers in Net Banking

☐ **Credit Card details**

Verify using your Credit card details and PIN

☐ **Physical PIN**

Physical PIN will reach your registered address within 8 working days



Debit Card Number

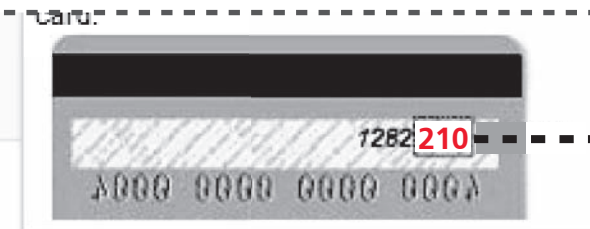
Card Expiry

CVV

What's this?

Debit Card PIN

CVV is the last 3 digits printed on the signature panel on the back of the Card.



CVV

Continue

1. Enter User ID (CRN)



2. Verify your details



3. Choose method

4. Enter new password

Choose method to generate password

How would you like to generate your password?

Generate password via



Debit Card details

Verify using your debit card details and PIN



Secret Questions

Use this if you have registered your answers in Net Banking



Credit Card details

Verify using your Credit card details and PIN



Physical PIN


Physical PIN mailer will reach your registered address within 8 working days

Please answer the 2 questions below; EXACTLY the way you had answered them during registration.

XXXXXXXXXX

XXXXXXXXXX

1. Enter User ID (CRN) 

2. Verify your details 

3. Choose method

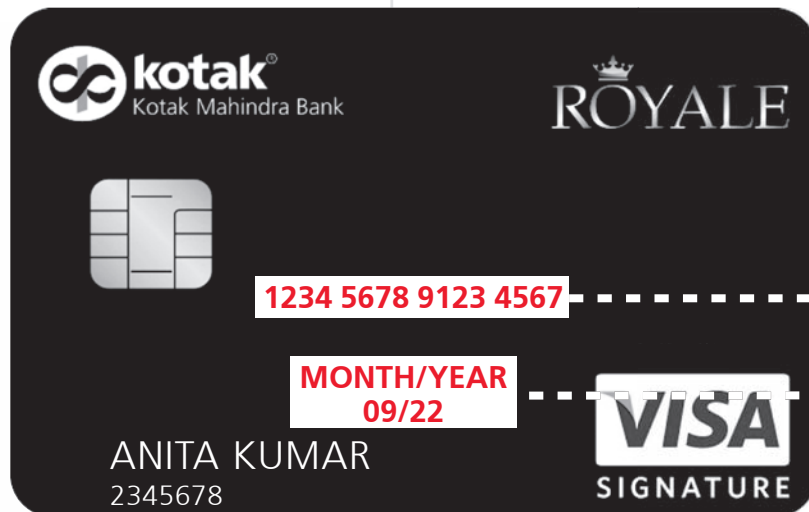
4. Enter new password

Choose method to generate password

How would you like to generate your password?

Generate password via

- ☐ **Debit Card details**
Verify using your Debit card details and PIN
- ☐ **Secret Questions**
Use this if you have registered your answers in Net Banking
- ☒ **Credit Card details**
Verify using your Credit card details and PIN
- ☐ **Physical PIN**
Physical PIN mailer will reach your registered address within 8 working days



Credit Card Number

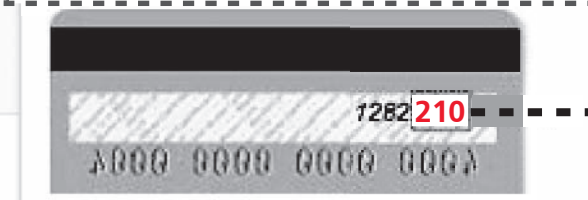
Card Expiry

CVV

[What's this?](#)

Credit Card PIN

CVV is the last 3 digits printed on the signature panel on the back of the Card.



CVV

Continue

1. Enter User ID (CRN) ✓

2. Verify your details ✓

3. Choose method

4. Enter new password

Choose method to generate password

How would you like to generate your password?

Generate password via

- ☐ **Debit Card details**
Verify using your debit card details and PIN
- ☐ **Secret Questions**
Use this if you have registered your answers in Net Banking
- ☐ **Credit Card details**
Verify using your credit card details and PIN
- ☒ **Physical PIN**
Physical PIN mailer will reach your registered address within 8 working days

Please select any one option for authentication

- ☐ Answer Account Related Questions
- ☐ Generate One Time Password

Request for physical PIN by answering Account Related Questions or by generating One Time Password.

1. Enter User ID (CRN)



2. Verify your details



3. Choose method

4. Enter new password

Choose method to generate password

How would you like to generate your password?

Generate password via

☐ **Debit Card details**

Verify using your debit card details and PIN

☐ **Secret Questions**

Use this if you have registered your answers in Net Banking

☐ **Credit Card details**

Verify using your credit card details and PIN

☒ **Physical PIN**

Physical PIN mailer will reach your registered address within 8 working days

Please select and answer any 3 questions.

Please select and answer any 3 questions:

☐ XXXXXXXX

☐ XXXXXXXX

☐ XXXXXXXX

☐ XXXXXXXX

☐ XXXXXXXX

☐ XXXXXXXX

[Go back](#)

Continue

1. Enter User ID (CRN)



2. Verify your details



3. Choose method

4. Enter new password

Choose method to generate password

How would you like to generate your password?

Generate password via

☐ Debit Card details

Verify using your debit card details and PIN

☐ Secret Questions

Use this if you have registered your answers in Net Banking

☐ Credit Card details

Verify using your credit card details and PIN

☒ Physical PIN

Physical PIN mailer will reach your registered address within 8 working days

☐ Answer Account Related Questions

One Time Password has been generated successfully and sent to your Preferred mobile number and email ID

Enter One Time Password

Enter the One Time Password sent to your preferred mobile number and email ID.

Continue

1. Enter User ID (CRN)



2. Verify your details



3. Choose method



4. Enter new password

Enter a new password

! Important

- You need to enter the first 6 characters of your Password.
- The next 6 characters of the Password will be sent to you on your preferred Email ID and Mobile Number registered with the bank.
- Combination of both passwords will be your new one time Net Banking password. You will be requested to change this password on log in to Net Banking.
- Only 0-9, a-z, A-Z characters and below mentioned Special characters are allowed in Password field. ^ ~ ! @ # \$ % ^ & * () _ + = - { } [] \ : " ; ' < > ? , . /

Enter first 6 characters
of new password

Re-enter first 6 characters
of new password

Please enter password with 6 characters
of your choice.

Submit

1. Enter User ID (CRN)



2. Verify your details



3. Choose method



4. Enter new password



Password Generation



Your password has been reset

You can login to Kotak Net Banking with your one time password. Combination of password entered by you and the system generated password will be your one time password.

[Go to Login page](#)

You will receive a system generated password of 6 characters on your preferred Email ID and Mobile Number registered with the bank.

Combination of both passwords, the one entered by you and the system generated password, will be your new One Time Net Banking Password.

6 characters password entered by you

X X X X X X

+

6 characters system generated password

Y Y Y Y Y Y

=

One Time Password (12 characters)

X X X X X X Y Y Y Y Y Y

After you login with the One Time Password, you will be asked to change the password.

Enter your login details for Net Banking (Use Virtual KeyPad for your security)

Enter your CRN.
(Customer Relationship Number)

User ID (CRN)

OR

Nickname

Password

Open into Home

 **SECURE LOGIN**



Forgot Password? [Generate Instantly](#)
Account Locked? [Unlock Instantly](#)
[Know your CRN](#)



Click on the 'Shift' key above to see more characters.

Virtual Keypad. [Learn about Virtual Keypad](#)

Kotak Credit Card customers (holding no other account with the Bank) can generate Net banking password online for first time use by clicking on [Forgot Net Banking password](#)

By clicking on the "Secure Login" button you have read and accepted the [Terms and Conditions](#) (revised 15th March, 2013) of Net Banking.

Change Password

Please remember to keep your password confidential and we recommend that you change it at least once a month. Please use Virtual Keypad for Enhanced Security

Customer Name

Customer Relationship No.

Enter Current Password

Enter New Password

Confirm New Password

Enter the One Time Password of 12 characters.

Enter a new password of your choice minimum 8 characters (include alphabets and at least 2 non-alphabetic characters).

Re-enter the new password.

` 2 1 4 3 6 5 8 7 0 9 = - Back

[\] r t y u i o p q e w

a d s g f j h l k ; ' Shift

n m . / z x c v b

Click on the 'Shift' key above to see more characters.

Virtual KeyPad. [Learn about Virtual KeyPad](#)

NO STRENGTH

[\(What's this?\)](#)



Your password has been successfully changed.