

MANUEL MARTIN

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📍 Kettering (United Kingdom)

🌐 www.linkedin.com/in/manu-mar

🔗 <https://manu-mar.github.io/portfolio/>

Skills

- C#
- CSS
- HTML5
- Azure
- SQL Server

Languages

- Spanish (Native)
- English (Advanced)
- Japanese (Intermediate)

OBJECTIVE

Experienced web developer passionate about creating great user experiences. Skilled in both front-end and back-end development, ready to contribute to innovative projects in a collaborative setting. Dedicated to staying updated with new technologies to deliver top-notch web solutions that surpass client expectations and boost business growth.

EXPERIENCE

Customer Service Representative

Vodafone

📅 02/2010 - 08/2015

📍 Spain (Seville)

- Provided exceptional customer service, addressing inquiries, resolving issues, and ensuring satisfaction.
- Maintained accurate records of interactions and transactions using CRM software.
- Collaborated with team to identify process improvements and enhance service quality.
- Participated in training sessions to stay updated on product knowledge and procedures.

Web Development

Self-taught

- Developed and deployed .NET Core MVC web applications, ensuring scalability and maintainability.
- Designed intuitive user interfaces with HTML/CSS to enhance engagement.
- Integrated SQL Server databases for secure data management.
- Utilized Azure services for optimized hosting, deployment, and management.
- Continued learning and experimentation with emerging web technologies.

PROJECT

Book Selling App

- I created a task management application using .NET Core MVC with SQL Server backend.
- Implemented CRUD operations for tasks, user authentication, and role-based access control.
- Designed a user-friendly interface with intuitive navigation and interactive features using HTML and CSS.
- Leveraged Azure App Services for deployment and Azure SQL Database for data storage, ensuring high availability and performance.