



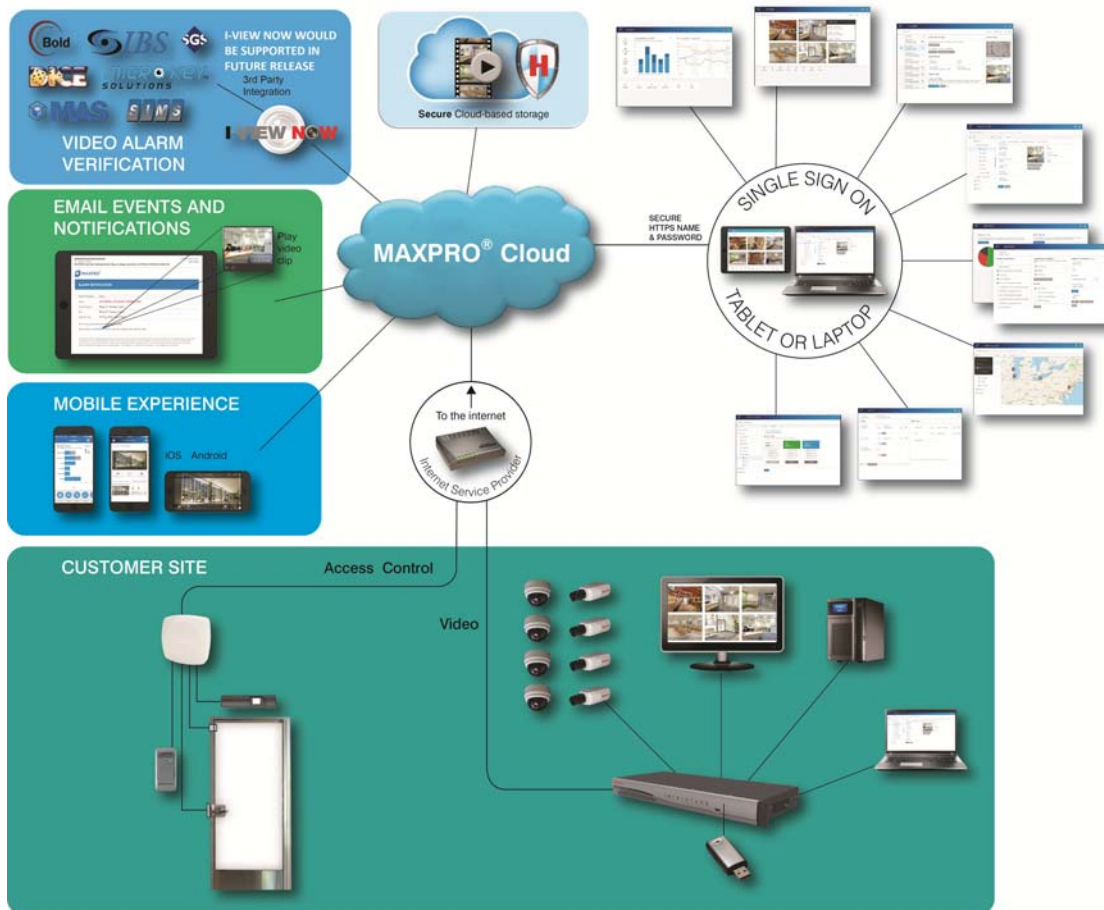
Quick Start Guide

TABLE OF CONTENTS

- 1. A Quick Glance 1
- 2. Going Online2
 - 2.1 Registration2
 - 2.2 1. Create3
 - 2.3 2. Device4
 - 2.4 3. Plug-In Device6
- 3. Appendix A9
 - 3.1 Connection Diagram for Commissioning HRRH8 Panel9
 - 3.2 Connection Diagram for Commissioning NETAXS-123 Panel 10
- 4. Need Help 11

A Quick Glance

Welcome to MPC. A pictorial representation of the typical MPC setup.



Going Online

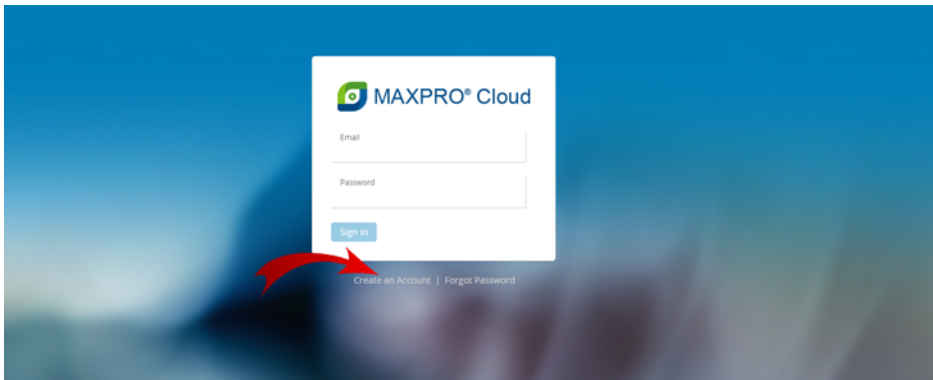
Registration

Before configuring the MAXPRO Cloud system, you must have registered and been approved for a MAXPRO Cloud account.

Creating a MAXPRO Cloud Account

To add a MAXPRO cloud account:

1. Enter the URL <https://mymaxprocloud.com/signin> in the address bar. The **MAXPRO Cloud** page appears.



2. Click **Create an Account** and then enter the required information.
3. Click **Sign Up**.


A confirmation message will indicate that your registration is complete.

Note: When your registration is approved by the Customer Support, you will receive a Welcome email from Honeywell to your registered email ID.

1. Create



1.1 Customer

- 1. Click the **Create & Edit** tab. The **CREATE AND EDIT** page appears.
- 2. In the left hand pane, select the dealer account and then click the create  icon. The **NEW CUSTOMER** screen appears.

The screenshot shows the 'CREATE & EDIT' interface. On the left, a sidebar menu has 'Customer' highlighted with a red circle. The main area displays the 'NEW CUSTOMER' form with the following fields:

NEW CUSTOMER	
Name*	Email*
John C	johnc@gmail.com
Address*	City*
21, Fleming Lane	FL
State/Region/Province*	Country*
Florida	USA
Zip Code/Postal Code*	Phone*
122563	35424434451
<div>Save Cancel</div>	

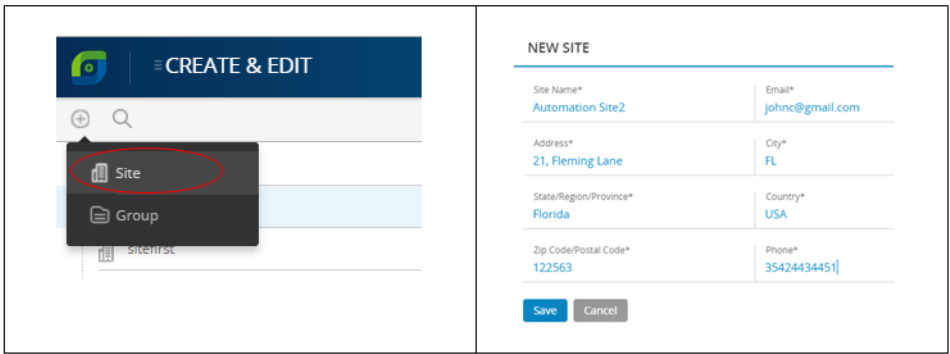
Note: You can also create a group under a customer.

- 3. Enter the required details of the customer/account and then click **Save**.

1.2 Site

- 1. In the left hand pane, select the customer account.

2. Click the create  icon and then click **Site**. The **NEW SITE** screen appears.



NEW SITE	
Site Name* Automation Site2	Email* johnc@gmail.com
Address* 21, Fleming Lane	City* FL
State/Region/Province* Florida	Country* USA
Zip Code/Postal Code* 122563	Phone* 35424434451
<div>Save Cancel</div>	

3. Enter the required details of the site for the selected account and then click **Save**.

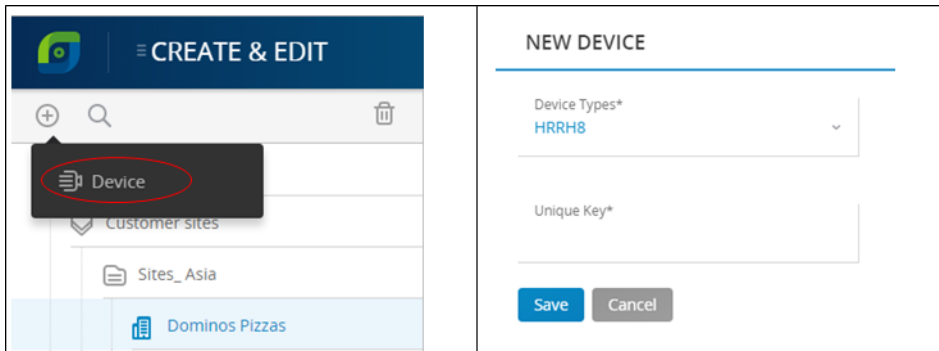
Note: In the **Settings** tab, you can click **Browse and Upload Floor Plan** to the site. The supported file formats are JPEG and PNG, with a maximum size of 1MB. For more details on how to configure the floor plan, refer to *Floor Plan Configuration* in the Online Help.

2. Device



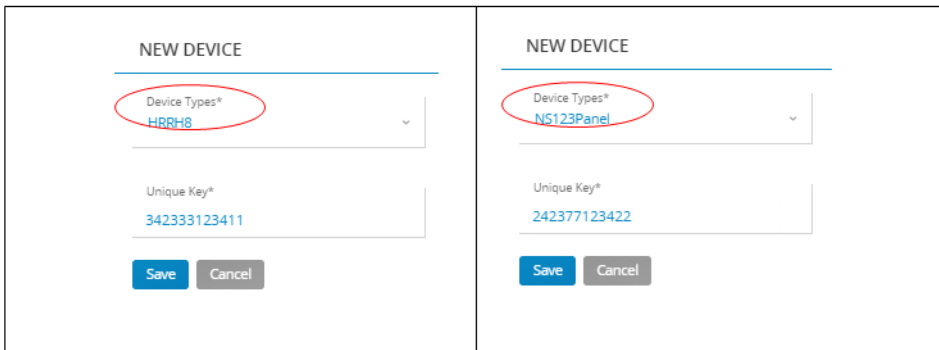
2.1 Add Device

1. Click the **Create & Edit** tab. The **CREATE AND EDIT** page appears.
2. In the left hand pane, select the site.
3. Click the create  icon and then click **Device**. The **NEW DEVICE** screen appears.



Note: You can create a device only under a site.

4. Select the **Device Types** from the drop-down list. You can select either **HRRH8** or **NS123Panel**.

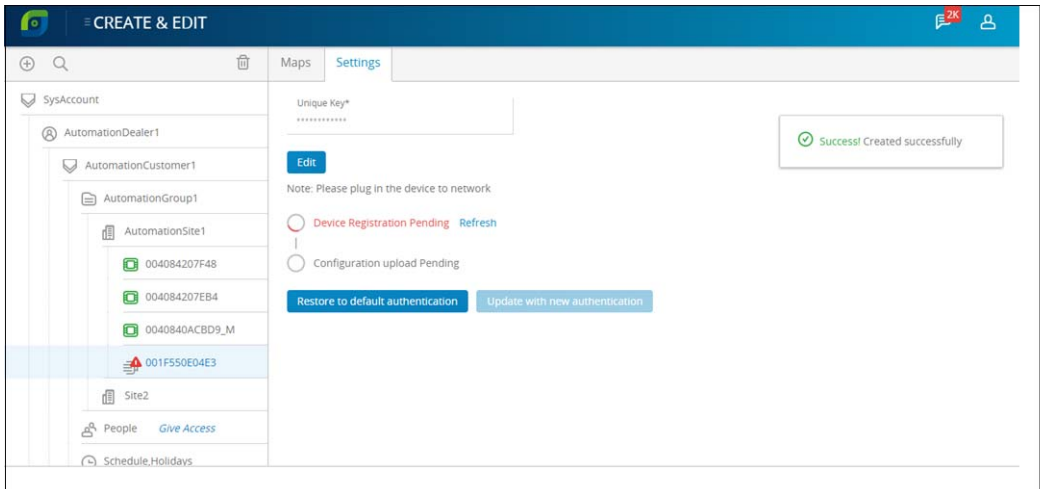


5. Enter the **Unique Key** (MAC ID) for the selected device.



6. Click **Save**.

The system displays the message **Device Registration Pending**.



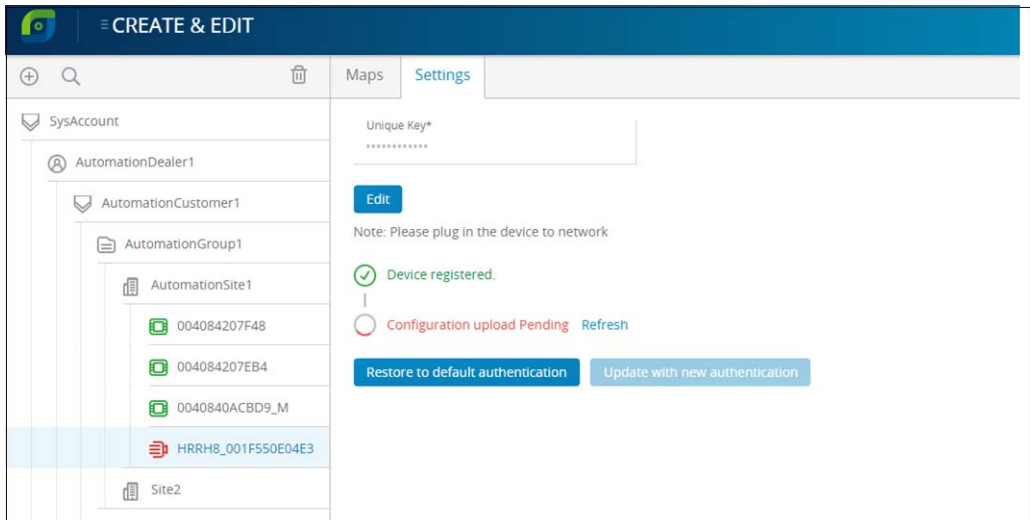
3. Plug-In Device



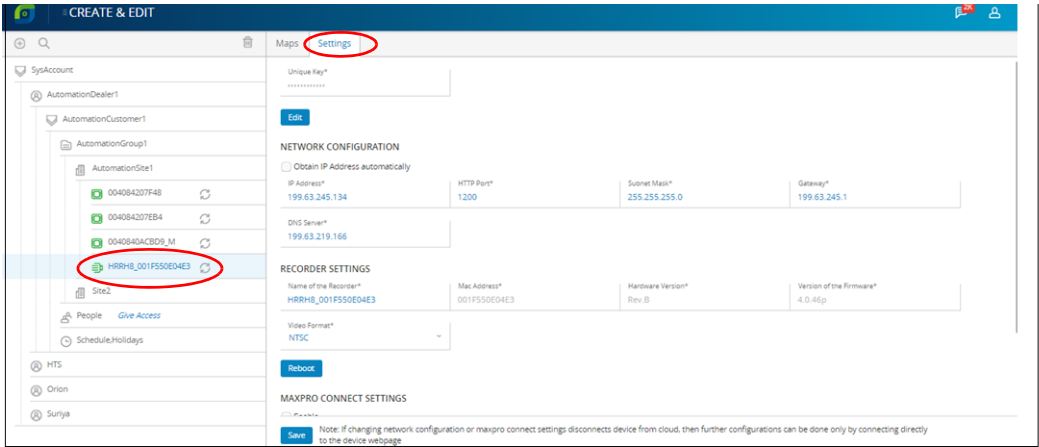
Before you proceed, ensure to plug the device to Internet.

The **Device Registration** and the **Configuration Upload** process typically takes between two to three minutes, and it is completed automatically.

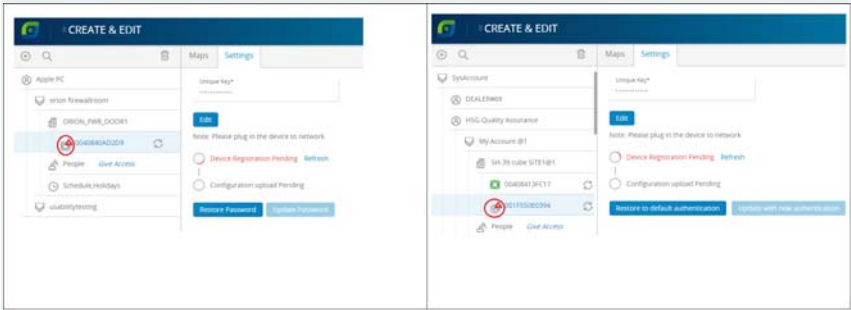
Note: Meanwhile, you can also click **Refresh** to refresh the status and register the device.



When registration is successful, the **Settings** tab will update with the current configuration of the device. In the left hand pane, the device status will change to green.



Note: If after 15 minutes, the screen does not change, please ensure that the device is plugged in to the Internet.

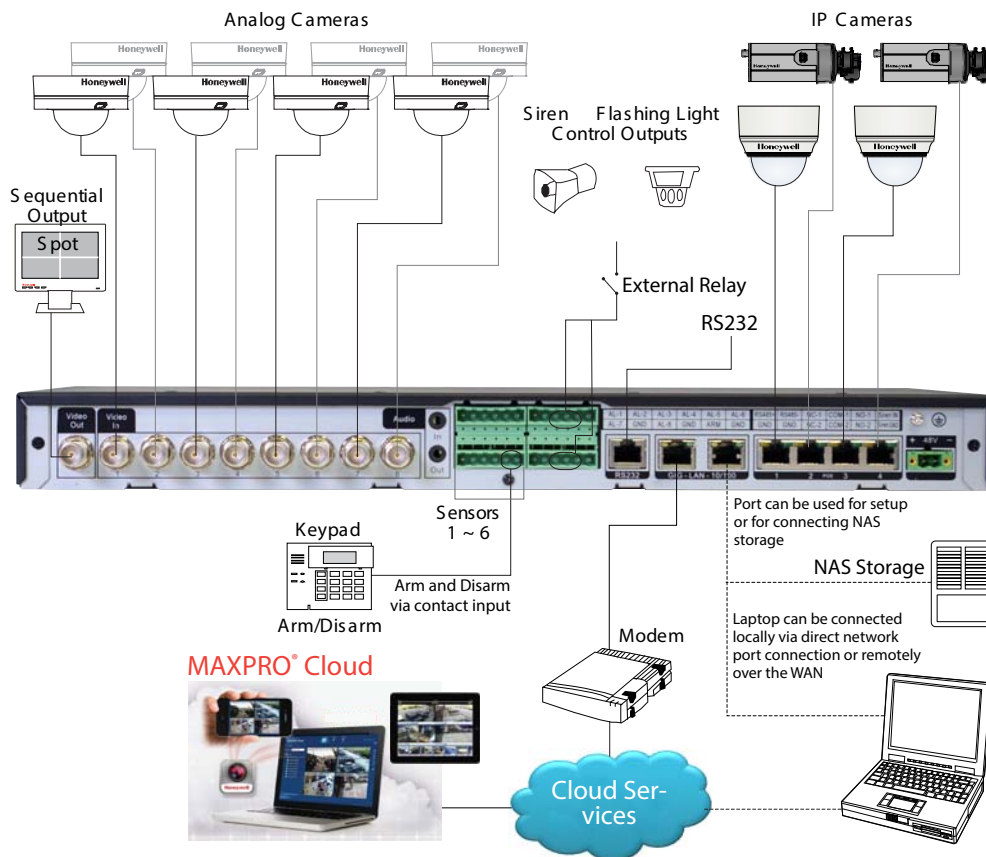



Call the tech support team at **+1-800-323-4576** for technical assistance.

Appendix A

Connection Diagram for Commissioning HRRH8 Panel

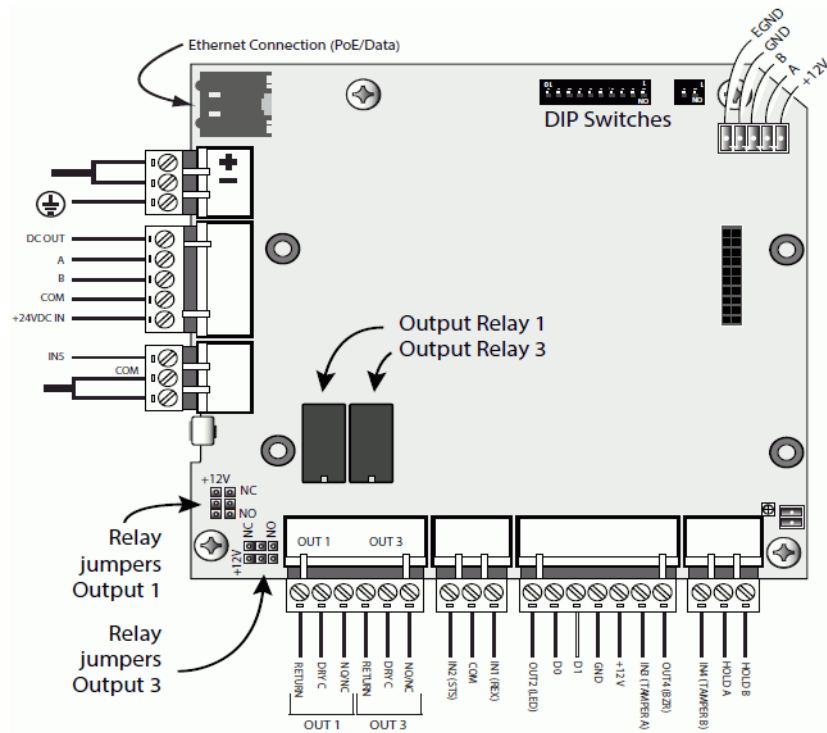
The pictorial representation of connecting the MPC appliance in a system is shown below.




For more information on **Commissioning and Installing HRRH8 Video Appliance**, click <https://mymaxprocloud.com/signin>. Then, at the top right corner, click  > ? **Help**.

Connection Diagram for Commissioning NETAXS-123 Panel

The pictorial representation of connecting the NetAXS-123 Panel in a system is shown below.



For more information on **Commissioning and Installing NETAXS-123 panels**, click <https://mymaxprocloud.com/signin>. Then, at the top right corner, click  > ? **Help**.

Need Help

We are here to deliver support to every one of our customer.

Telephone Support

Call 1-800-323-4576

Select option 2 for Honeywell Integrated Security Products

Select option 3 for MAXPRO Cloud

Support Services Website

Click **<https://www.honeywellsystems.com/index.html>**

Then, click **Support & Resource** or click **Contact Us**.

Feedback-Product Improvement

In the MAXPRO Cloud portal, click **Help > Feedback**

Or

Send an e-mail to **feedback@maxprocloud.com**