IBM Data Science Professional Certificate

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DATA SCIENCE FOR RETAIL LOCATION SELECTION IN MILAN

Introduction

In the retail industry, the selection of a new location is an important strategic decision that can largely determine the success of the new store and affect the company's bottom line for years to come. Because of its importance, this problem has received a lot of attention from academia and industry practitioners.

With a population of around 1.4 million people, over 3.26 million in the metropolitan area, and over 5.2 million people in its urban area, Milan is the second-most populous city in Italy after Rome and one of the largest urban areas in the EU.

The goal of this project is to leverage open source data science tools and the Foursquare location data to identify the best areas to open a new supermarket in the city of Milan.

Data

The data I used for this project is all available online. For the general data about Milan city population, boroughs, and districts I scraped the Wikipedia website at the following link:

https://en.wikipedia.org/wiki/Municipalities of Milan

For the coordinates of each borough, I turned to the Milan Open Data website (available at https://dati.comune.milano.it/), a useful open data web resource curated by the city of Milan where a lot of useful information about the city can be found. Below the link to the JSON file on the portal from which I uploaded the coordinates to the data frame:

https://dati.comune.milano.it/dataset/a7f54a9a-8331-4825-bc52-6a69a10b0bd3/resource/162ffc23-419f-420d-b14f-bccfe28d920a/download/municipi sedi final.json

Finally, I used the Foursquare API (available at: https://developer.foursquare.com/) to get the data about supermarkets and other food stores in Milan.

Methodology

The goal of this project was to suggest the most attractive area (or areas) to open a new store in the city of Milan to a potential food retailer based on publicly available data of population and the competition.

To do this, I needed to find reliable data about the population in the city of Milan for each Borough/district. I found a table summarizing the data I needed on Wikipedia (https://en.wikipedia.org/wiki/Municipalities of Milan), so I imported the table to a data frame

called *df* using *pandas*. For some boroughs, the values were mistakenly expressed in decimal form in the original table, so I had to use a replace method to change the values.

Below a screenshot of the code I used, and the first 5 rows of data frame df:

df.h	df.head()										
В	Sorough	Name	Area(km2)	Population(2014)	Population density(inhabitants/km2)	()uartieri (districts					
0	1.0	Centro storico	9.67	96315.0	11074	Brera, Centro Storico, Conca del Naviglio, Gua					
1	2.0	Stazione Centrale, Gorla, Turro, Greco, Cresce	12.58	153109.0	13031	Adriano, Crescenzago, Gorla, Greco Loreto, Ma					
2	3.0	Città Studi, Lambrate, Porta Venezia	14.23	141229.0	10785	Casoretto, Cimiano, Città Studi, Dosso, Lambra					
3	4.0	Porta Vittoria, Forlanini	20.95	156369.0	8069	Acquabella, Calvairate, Castagnedo, Cavriano,					
4	5.0	Vigentino, Chiaravalle, Gratosoglio	29.87	123779.0	4487	Basmetto, Cantalupa, Case Nuove Chiaravalle,					

The underlying assumption of the analysis is that, given two areas with the same population, the area with fewer options to buy would be more attractive to a new potential food retailer.

However, we should remember that people can move among areas to find alternatives that better suit their preferences, so it would be a mistake to consider areas as perfectly independent from one another. This is even truer for adjacent areas, areas with limited extension, or where people routinely commute for work or other reasons.

Taking fully into account all these aspects would have greatly complicated the analysis, and it is beyond the scope of this project.

However, considering what I mentioned above, basing the location analysis on single districts did not seem like the best choice, because of the limited area each district covers. Boroughs, on the other hand, span over wider areas and include multiple districts. Hence, boroughs were selected as the cornerstone for the location analysis.

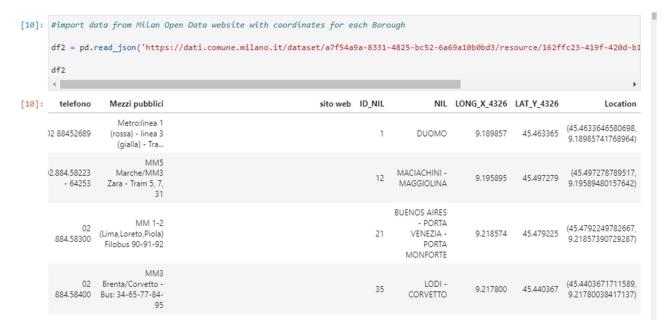
A simple look at dataframe *df* reveals that the city of Milan is divided into 9 Boroughs, each of them containing several city districts.



While very useful and informative, dataframe df still misses a key element: Boroughs are not georeferenced.

The geographic coordinates of each Borough were not available on the Wikipedia web page, but the city of Milan maintains an Open Data website with many interesting freely available datasets and statistics about the city: one of these datasets happened to include coordinates I was looking for.

I imported the data to a new dataframe called df2 directly from the website using pandas. Below a screenshot of the code and the first few rows of dataframe df2:

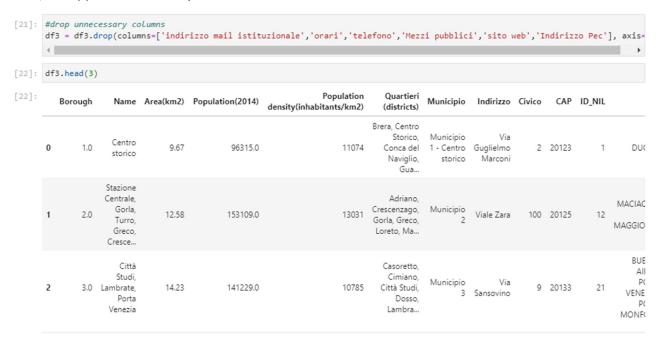


Then, using the *concat* method, I created a new dataframe *df3* by merging the two dataframes *df* and *df2* into one, to have all the data I needed in one dataframe.

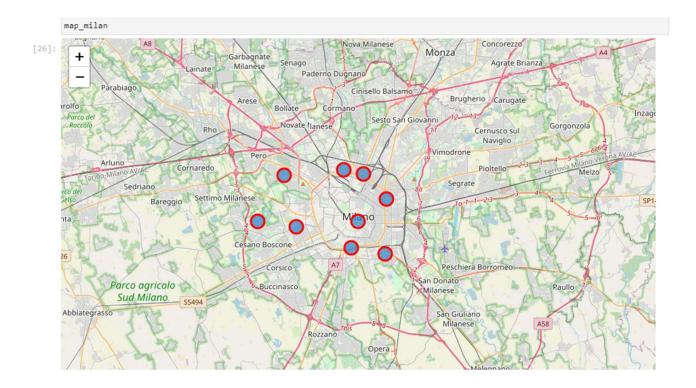
Below a screenshot of the code, and the first few rows dataframe df3:

	<pre>#create a new dataframe df3 by merging df and df2 df3 = pd.concat([df,df2], axis=1)</pre>														
df:	df3.head()														
	Borough	Name	Area(km2)	Population(2014)	Population density(inhabitants/km2)	Quartieri (districts)	Municipio	Indirizzo	Civico	CAP		indiri			
0	1.0	Centro storico	9.67	96315.0	11074	Brera, Centro Storico, Conca del Naviglio, Gua	Municipio 1 - Centro storico	Via Guglielmo Marconi	2	20123		M.Municip			
1	2.0	Stazione Centrale, Gorla, Turro, Greco, Cresce	12.58	153109.0	13031	Adriano, Crescenzago, Gorla, Greco, Loreto, Ma	Municipio 2	Viale Zara	100	20125		M.Municipi			
2	3.0	Città Studi, Lambrate, Porta Venezia	14.23	141229.0	10785	Casoretto, Cimiano, Città Studi, Dosso, Lambra	Municipio 3	Via Sansovino	9	20133	***	M.Municipi			
3	4.0	Porta Vittoria, Forlanini	20.95	156369.0	8069	Acquabella, Calvairate, Castagnedo,	Municipio 4	Via Oglio	18	20139		M.Municip			

Then, I dropped unnecessary and redundant columns from the combined dataframe:



At this point, using the georeferenced dataframe df3 and the *folium* library, I was able to create a map of Milan with superimposed markers of each borough:



To assess the attractiveness of each borough for a food retailer searching for a location to open a supermarket, the following data was needed:

- Potential customers: population of each borough;
- Competition: number of supermarkets and other food stores in each borough;

While I could get the population data from my newly built dataframe df3, data about supermarkets and other food stores for each borough was still not available: that's when the Foursquare API comes into play.

After defining the function *getNearbyVenues* I leveraged the Fourquare API to retrieve all the venues (shops, stores, restaurants, etc.) within a 3000 meters radius from each borough in Milan. In the function, I set the maximum number of locations for each borough equal to 100.

The application of the *getNearbyVenues* function to the dataframe *df3* returned a total of 881 venues throughout Milan:

The *Milan_venues* dataframe includes all kinds of venues (shops, supermarkets, restaurants, etc.). However, I was only interested in supermarkets and other food stores. Hence, I created a new dataframe by filtering the *Milan_venues* dataframe for venue category "Supermarket":

```
[34]: Milan_venues_Supermarkets = Milan_venues[Milan_venues['Venue Category'].str.contains('Supermarket')].reset_index()
      Milan_venues_Supermarkets.head()
[34]: index Borough Borough Latitude Borough Longitude
                                                                      Venue Venue Latitude Venue Longitude Venue Category
                                 45.497279
                                                     9.195895
                                                                                                  9.189385
      0
          160 Municipio 2
                                                                                 45.483621
                                                                   Esselunga
                                                                                                               Supermarket
                                                     9.218574
      1 229 Municipio 3
                                 45.479225
                                                                   Esselunga
                                                                                 45.460498
                                                                                                  9.220382
                                                                                                               Supermarket
          335 Municipio 4
                                 45.440367
                                                     9.217800
                                                                                 45.460498
                                                                                                  9.220382
                                                                                                              Supermarket
      2
                                                                   Esselunga
           383 Municipio 4
                                 45.440367
                                                     9.217800
                                                                   Esselunga
                                                                                 45.443121
                                                                                                   9.197132
                                                                                                              Supermarket
         516 Municipio 6
                                 45.459587
                                                     9.127671 Carrefour Market
                                                                                 45.466076
                                                                                                   9.146083
                                                                                                               Supermarket
[35]: #visualise the shape of the Supermarket dataframe
      Milan_venues_Supermarkets.shape
[35]: (26, 8)
```

A total of 26 supermarkets were returned by the API call.

While supermarkets are certainly the most relevant kind of competition, other venue categories may be relevant as well. So, I create a list of all venue categories and went through the list in search of other useful categories:

Below a screenshot with all the passages to get to the list:

```
[36]: #create a 1-column dataframe with the list of unique venue categories in Milan
      Milan_venues_category = Milan_venues['Venue Category'].drop_duplicates()
      Milan_venues_category
[36]: 0
                              Plaza
                       Art Gallery
              Monument / Landmark
                    Scenic Lookout
      4
      838
                     Grocery Store
                          Pool Hall
      866
               Sicilian Restaurant
           Furniture / Home Store
      872
      877
                        Hobby Shop
      Name: Venue Category, Length: 164, dtype: object
[37]: #find the total number of venue categories in Milan
      Milan_venues_category.shape
[37]: (164,)
[38]: #convert the dataframe to list
      Milan_venues_category.values.tolist()
[38]: ['Plaza',
        'Art Gallery'
       'Monument / Landmark',
        Scenic Lookout',
        Hotel'
        'Coffee Shop',
        'Pastry Shor
```

As expected, there were other relevant categories in the list, namely:

- Grocery Store
- Health Food Store
- Farmers Market

- Market
- Gourmet Shop

Based on these findings, I created a new dataframe for each one of the newly identified categories, and then I merged all venues into a single dataframe:

After removing duplicates from the dataframe, only 28 venues remained.

```
[43]: #remove duplicated venues by removing all venues with the same values of Latitude + Longitude

Milan_venues_all = Milan_venues_all.drop_duplicates(subset=['Latitude + Longitude'])

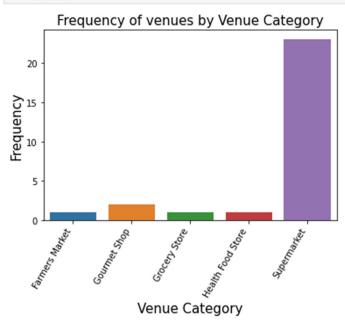
Milan_venues_all.shape

[43]: (28, 9)
```

Then, I calculated the frequency of each venue, and plotted a bar chart using the seaborn library:

```
a = sns.barplot(x='Venue Category',y='Total',data=Milan_venues_frequency)
a.set_xticklabels(a.get_xticklabels(), rotation=60, horizontalalignment='right')

plt.title('Frequency of venues by Venue Category', fontsize=15)
plt.xlabel("Venue Category", fontsize=15)
plt.ylabel ("Frequency", fontsize=15)
fig = plt.figure(figsize=(20,6))
plt.show()
```



As the plot clearly shows, supermarkets are the most frequent venue category by far, with the others only occupying a small fraction of the total. Below a plot of the number of venues in each area:

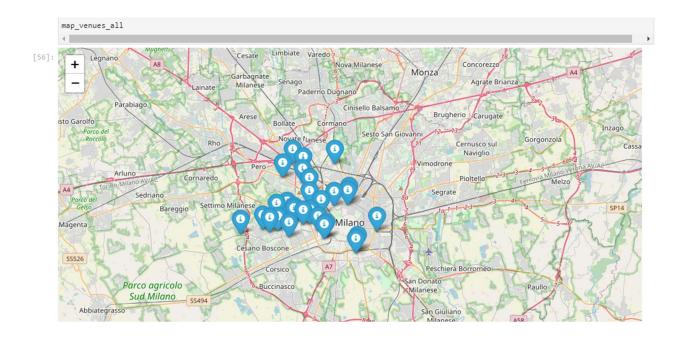
```
[53]: #distribution of venues by Borough
      Milan_venues_byarea = Milan_venues_all[['Borough','Venue']].rename(columns={'Venue':'Frequency'}).groupby('Borough').count().reset_ind
      b = sns.barplot(x='Borough', y='Frequency', data= Milan_venues_byarea)
      b.set_xticklabels(b.get_xticklabels(), rotation=45, horizontalalignment='right')
      plt.title('Frequence of venues by Venue Area', fontsize=15)
      plt.xlabel("Borough", fontsize=15)
      plt.ylabel ("Frequency", fontsize=15)
      fig = plt.figure(figsize=(40,15))
      plt.show()
               Frequence of venues by Venue Area
         6
     Frequency
         1
                                          Municipio 8
                                    Municipio 7
                              Borough
```

The plot shows something really interesting: there are no venues in the first borough ($Municipio\ 1 - Centro\ Storico$). This is surprising because this borough lies at the heart of the city, spanning over its entire historical center, including many of Milan's most popular venues.

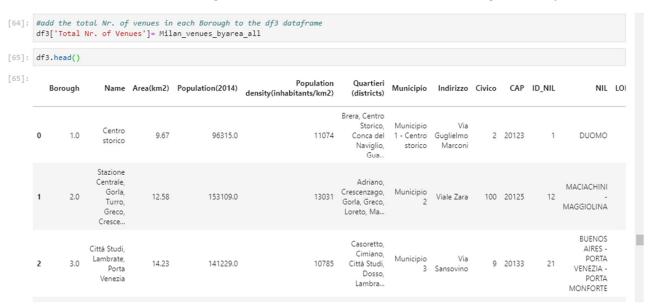
One explanation for this could be that the Foursquare API call missed certain venues, or included them into a different borough because they didn't fall within the radius defined into the *GetNearbyVenues* function. It could also mean that certain venues simply haven't been mapped by Foursquare users yet.

Another interpretation could be that supermarkets tend to be positioned mostly outside of the city center, and even the people who live in *Municipio 1* are more likely to shop for food in an adjacent borough rather than their own.

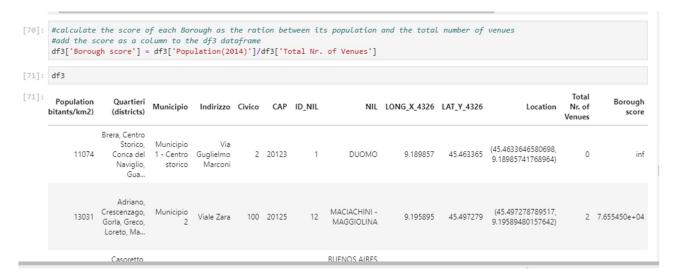
Continuing with the analysis, I created a Folium map displaying all the food store venues in Milan:



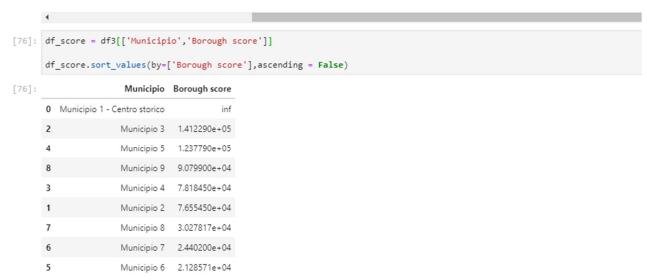
Then, I added a column containing the total number of venues in each borough to the df3 dataframe:



And I could finally calculate the score of each borough as the ratio between the total number of venues within it and its population:



Then, I ordered the boroughs in descending order based on their score:



The table shows that the first borough (*Municipio 1*) is the most attractive to open a new supermarket based on its population/venues ratio, followed by *Municipio 3*, with the least attractive being *Municipio 6*.

The analysis was carried out by including multiple venue categories, and the score makes no distinction between them. A food retailer, however, may be more interested in a specific venue category, for example, supermarkets, and might want to understand in which areas supermarkets are the most prevalent food store venue. This additional insight could help the retailer differentiate the boroughs of the city in terms of buying patterns and further inform the final decision.

To do this, I first applied one-hot encoding technique, and calculated the frequency of each location in every borough:

```
[81]: #frequency for each Borough
       Milan_freq = Milan_encoding.groupby('Borough').mean().reset_index()
       Milan_freq
[81]:
            Borough Farmers Market
                                       Gourmet Shop Grocery Store Health Food Store Supermarket
       0 Municipio 2
                                  0.0
                                                  0.5
                                                                0.0
                                                                              0.000000
                                                                                            0.500000
       1 Municipio 3
                                  0.0
                                                  0.0
                                                                0.0
                                                                              0.000000
                                                                                            1.000000
       2 Municipio 4
                                  0.5
                                                  0.0
                                                                0.0
                                                                              0.000000
                                                                                            0.500000
       3 Municipio 5
                                                                0.0
                                                                              0.000000
                                                                                            0.000000
                                  0.0
                                                  1.0
       4 Municipio 6
                                                  0.0
                                                                0.0
                                                                              0.142857
                                  0.0
                                                                                            0.857143
       5 Municipio 7
                                  0.0
                                                  0.0
                                                                0.0
                                                                              0.000000
                                                                                            1.000000
       6 Municipio 8
                                  0.0
                                                  0.0
                                                                0.0
                                                                              0.000000
                                                                                            1.000000
       7 Municipio 9
                                  0.0
                                                  0.0
                                                                0.5
                                                                              0.000000
                                                                                            0.500000
```

Then, I applied the k-means (k=3) clustering algorithm to group together boroughs with similar characteristics. The resulting clusters are in the array below:

```
[82]: # Set the number of clusters equal to 3
kclusters = 3
Milan_freq_clustering = Milan_freq.drop('Borough', 1)

# Run the K-Means clustering algorithm
kmeans = KMeans(n_clusters=kclusters, random_state=0).fit(Milan_freq_clustering)

# check cluster labels generated for each row in the dataframe
kmeans.labels_
[82]: array([0, 1, 0, 2, 1, 1, 1, 0])
```

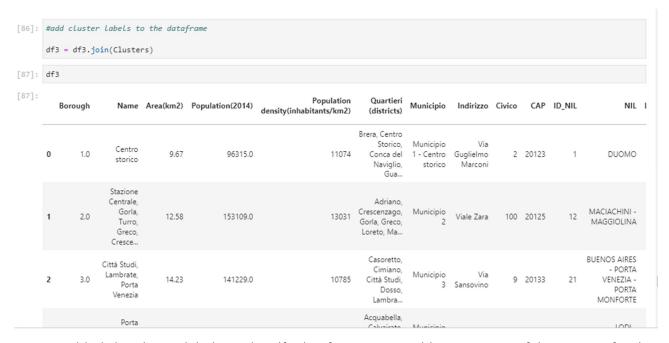
We notice that only 8 boroughs have been clustered: this is consistent with the fact that borough 1 (*Municipio 1*) does not contain any venues, so I assigned it to a cluster of its own. This results in the following list of clusters:

- **CLUSTER 0:** 50% of venues in this cluster are supermarkets. The cluster includes 3 boroughs: *Municipio 2, Municipio 4, Municipio 9*.
- **CLUSTER 1:** In this borough, more than 50% of venues are supermarkets. The cluster includes four boroughs: *Municipio 3, Municipio 6, Municipio 7, Municipio 8*.
- **CLUSTER 2:** there are no supermarkets among the venues of this cluster. The cluster only includes one borough, *Municipio 5*.
- **CLUSTER 3:** This cluster only includes one borough (*Municipio 1*). There are no food stores among the venues of this cluster.

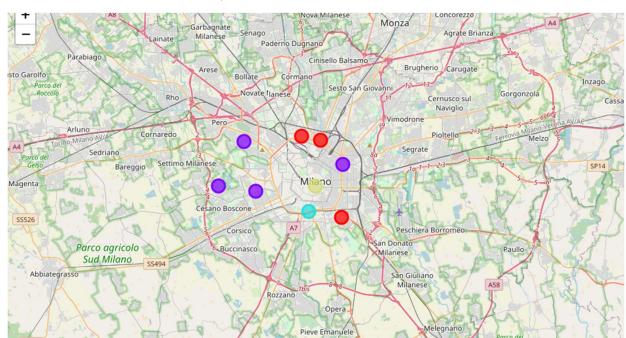
To add a cluster for *Municipio 1*, I added the number 3 to the first position of the clusters' array, then converted it to a dataframe:

```
[84]: #create a cluster for Municipio 1
      clusters = np.insert(clusters, 0, 3)
      clusters
[84]: array([3, 0, 1, 0, 2, 1, 1, 1, 0])
[85]: #convert the clusters array to a dataframe
      Clusters = pd.DataFrame(clusters, columns = ['Clusters'])
      Clusters
[85]:
         Clusters
               3
      1
               0
      2
               1
      3
               0
      4
               2
      5
      6
               1
      7
               1
      8
               0
```

Then, I added the clusters to the dataframe df3 using the join method:



Having added the cluster labels to the df3 dataframe, I was able to create a *folium* map of Milan displaying the four clusters with different colors.



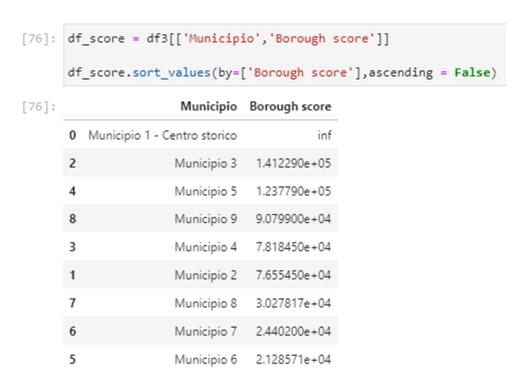
Below a screenshot of the final map with clusters:

- **CLUSTER 0 (RED):** 50% of venues in this cluster are supermarkets. The cluster includes 3 boroughs: *Municipio 2, Municipio 4, Municipio 9*.
- CLUSTER 1 (VIOLET): In this borough, more than 50% of venues are supermarkets. The cluster includes four boroughs: *Municipio 3, Municipio 6, Municipio 7, Municipio 8*.
- CLUSTER 2 (BLUE): there are no supermarkets among the venues of this cluster. The cluster only includes one borough, *Municipio 5*.
- CLUSTER 3 (YELLOW): This cluster only includes one borough (*Municipio 1*). There are no food stores among the venues of this cluster.

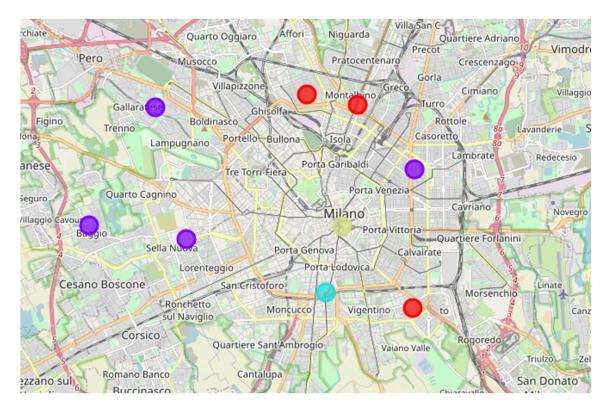
Results

Based on the insights gained from the analysis, the following observations can be made:

• A score was assigned to each borough in Milan. The score measures the "attractiveness" of each borough as a location for a new supermarket, and it is defined as the ratio between the population of the borough and the total number of other food retail stores in the same area. Based on this score, Milan's boroughs were ranked as follows:



 The solution included among the potential competition not only supermarkets but also other food stores. To provide additional insight and make the analysis more relevant to a potential supermarket chain, the boroughs were clustered based on the "density" of supermarkets within their boundaries. Below a map showing the four resulting clusters:



• CLUSTER 0 (RED): 50% of venues in this cluster are supermarkets. The cluster includes 3 boroughs: Municipio 2, Municipio 4, Municipio 9.

- CLUSTER 1 (VIOLET): In this borough, more than 50% of venues are supermarkets. The cluster includes four boroughs: Municipio 3, Municipio 6, Municipio 7, Municipio 8.
- CLUSTER 2 (BLUE): there are no supermarkets among the venues of this cluster. The cluster only includes one borough, Municipio 5.
- CLUSTER 3 (YELLOW): This cluster only includes one borough (Municipio 1). There are no food stores among the venues of this cluster.

Discussion

Based on these results, a potential retailer searching for a location to open a supermarket in Mian would be able to:

- Understand the level of competition in each borough.
- Differentiate the boroughs based on population, competition, and purchasing habits.

Conclusions

The problem of selecting the best location for a new retail store is a complex one, and this project does not aspire to provide a roadmap for solving it or to address it fully.

While the analysis provided in this report can be useful, there are many other aspects, both qualitative and quantitative, that would need to be considered to address the problem in a real-world scenario. Addressing all these aspects would have complicated the analysis, and it is beyond the scope of this work.

The goal of this project was to demonstrate through a simplified example of a real-world application, how leveraging open source tools, APIs, and applied data science techniques can help tackle complex problems and extract meaningful insights from data.

References

Links to data sources:

https://en.wikipedia.org/wiki/Municipalities of Milan

https://dati.comune.milano.it

https://dati.comune.milano.it/dataset/a7f54a9a-8331-4825-bc52-6a69a10b0bd3/resource/162ffc23-419f-420d-b14f-bccfe28d920a/download/municipi sedi final.json

Links to reports, articles, presentations and Jupiter Notebooks:

https://link.springer.com/article/10.1007/s40196-013-0015-6

https://s3-api.us-geo.objectstorage.softlayer.net/cf-courses-data/CognitiveClass/DP0701EN/sample submission/Predicting the Improvement of NBA player s Report.pdf

https://cocl.us/coursera_capstone_notebook

https://towardsdatascience.com/clustering-food-venues-in-sydney-bf48877650d5

 $\frac{\text{https://www.linkedin.com/pulse/housing-sales-prices-venues-data-analysis-ofistanbul-sercan-y\%C4\%B1Id\%C4\%B1z/}{}$

https://www.linkedin.com/pulse/battle-neighborhoods-marie-kathrintritschel/?articleId=6674287855189155841

https://www.linkedin.com/pulse/applied-data-science-capstone-project-restaurant-wagner-mba/?articleId=6670274875946622976

https://github.com/JohWagner/Coursera Capstone/blob/master/Week%205.ipynb

https://github.com/JohWagner/Coursera Capstone/blob/master/200605 Report.pdf

https://s3-api.us-geo.objectstorage.softlayer.net/cf-courses-

data/CognitiveClass/DP0701EN/sample submission/Predicting the Improvement of NBA players Presentation.pdf