

From: CompanyA@customerservice.com

Subject: RE: Case Status

Body:

"Hello [REDACTED], I would like to know the progress for Mr. Joe complaint nº 882211.

Thanks "

From: CompanyB@customerservice.com

Subject: RE: Case Status

Body:

"Hello, the complaint nº 882211 is currently assigned to [REDACTED] and the status is in progress.

Thanks "

From: CompanyA@customerservice.com

Subject: RE: Case Status

Body:

"Thank [REDACTED] by your quick response. Can you please let me know as soon the case is completed?

Thanks "