## **Manuel Ramirez**

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721 Argonne AVE NE #4 Atlanta, GA 30308

## **OVERVIEW**

I am a self-motivated and hardworking team player looking to gain an entry level IT position. My studies of and experience with various programming languages and databases provide a strong foundation on which to build a successful career. Moreover, I bring the proven abilities to solve problems, make sound decisions and rapidly learn new IT skills.

## SKILLS PROFILE

- **Programming Languages:** Turbo Pascal, C++, Assembly, HTML, CSS, Java Script, JQuery, Node.js, SQL
- Database Systems: SQL Server, Oracle
- Operating Systems: LINUX, Windows, MacOS

## **EMPLOYMENT**

## M.C. Dean, LLC.- Atlanta, USA.

06/18- Present

LEAD ACCESS CONTROL/ SECURITY TECHNICIAN.

- Leading team of technicians and performing security installations that include Access Control, CCT, IP cameras and Intrusion Detection Alarm Systems.
- Managing projects to deliver successful implementations by meeting project requirements and adhering to industry and company standards.
- Coordinating with staff to ensure availability of materials and equipment.
- Managing resource labor hours, which include collecting timesheets and allocating labor tasks,
- Interpreting blueprints, diagrams, submittals, specifications and schematics.
- Participating in on-site progress meetings and provide updates to account managers.
- Identifying risks and provide specific solutions and recommendations to customers on most time and cost-efficient methods.
- *Inspecting quality of finished projects to ensure conformation of all specifications and requirements.*
- Programing and testing installed security systems and train customers as required.

## Outsource, LLC. -Atlanta, USA.

11/17- 05/18

#### COMERCIAL INSTALLER III.

- Installing Commercial Security Equipment including alarm systems, CCTV, IP Cameras, Access Control, Fire Alarms and associated components.
- Performing New System Installations, Upgrades, Addition, Testing and Signal Verification.
- Providing Costumer instruction on System Operation Functionality,
- Submitting accurate and timely documentation to supervisor

## Tradestar – Atlanta, USA.

07/17 - 11/17

#### NETWORK TECHNICIAN

- Installed, terminated and configured network and security equipment in new construction and existing commercial environments.
- Designed and built out of data closets.
- Tested and troubleshot networking issues determining causes of and solutions for operating errors

• Repaired equipment or systems using the appropriate tools

## Maxcomm C.A – Valencia, Venezuela

TECHNICAL ARCHITECT/FOUNDING PARTNER

- Gathered project requirements and created project plans for new implementations
- Purchased materials required for project completion
- Authorized overseas purchases according to developing market and industry trends
- Attended telecommunications trade shows and the Canton Fair (2012-2015) to better cultivate inter-business relations and facilitate the importation of equipment
- Negotiated favorable pricing to acquire necessary equipment
- Supervised the installation of telecommunications and electronic security equipment to meet project specifications while remaining within budget
- Provided ongoing technical support during project implementation and after project completion
- Organized company exhibitions at domestic trade shows, promoting the brand to reach new clients
- Led training courses on electronic security products including CCTV and IP cameras, physical access control, residential intercom and electric fences
- Educated clients on proper equipment handling and recommended problem-solving pathways

## Smurfit Kappa – Valencia, Venezuela

01/11 - 02/12

03/12 - 06/17

INGENEERING TRAINEE

- Researched best practices in remote management of network servers used for financial management and manufacturing processes
- Oversaw the installation of network monitoring software, such as PRTG products, to allow users to anticipate and respond to system failures
- Analyzed usage patterns and implemented network improvements throughout all branch locations reducing consumption of resources and ultimately lowering operational costs

#### **EDUCATION**

# University of José Antonio Páez, - Valencia, Venezuela BACHELOR OF SCIENCE, Telecommunications Engineering

01/08-07/12

• Completed senior service project assisting in the design and installation of cabling infrastructure for the Naguanagua Municipality

Malvern House - London, UK CERTIFICATION IN BUSINESS ENGLISH 02/14 - 08/14

#### **SKILLS**

Fluent in English, Spanish and Portuguese Basic training in Mandarin Practiced in agile principles Strong with Microsoft Office suite