

# MANU HEGDE

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## EDUCATION

**Master of Science (MS)** in Computer Science & Software Engineering

University of Washington | Bothell, WA

05/2025

Coursework: Parallel Programming, High Performance Computing, Software Architecture, Natural Language Processing

**Bachelor of Engineering (BE)** in Computer Science & Engineering

Dr. Ambedkar Institute of Technology, Visvesvaraya Technological University | Bengaluru, India

06/2019

Coursework: Operating Systems, Compiler Design, Data Structures & Algorithms, Database Management, Graph Theory

## AWARDS AND ACCOMPLISHMENTS

- **#crushing\_it** award at Udaan, for leading and building high-impact internal data platform (rated 8.1/10 by 2400+ users)
- Received **5 consecutive quarters** of Research Assistantship for consistently exceeding expectations
- Winner, Hasgeek Deephack 2023 Hackathon – Developer Tools category (project osh; getosh.com)

## WORK EXPERIENCE

**Graduate Research Assistant**, University of Washington, Bothell, WA

11/2023 - 12/2024

- Streamlined deployment by setting up CI/CD with GitHub Actions & Kubernetes (K3s), speeding up by 91.6%
- Enabled monitoring with Prometheus & Grafana; maintained AWS & Linux server infrastructure ensuring **zero-downtime**
- Refactored Django backend to improve **runtime by 29%**, saving over 600ms per request; boosted **end-to-end performance 27%** via API caching (Memcached) and UI datastore (Redux)

**Software Engineer Intern**, Vaccine Genie, Seattle, WA

07/2024 - 08/2024

*Vaccine Genie is a Seattle based startup focused on translating and digitizing immunization records for travelers*

- Built OCR (Optical Character Recognition - Computer Vision) & translation capabilities in the Vaccine Genie mobile app
- Implemented and tested OCR and translation workflow from Chinese to English

**Senior Software Engineer - L3**, Tekion Corp India, Bengaluru, India

01/2023 - 07/2023

*Tekion is a California based automotive software company founded by former Tesla CIO*

- Developed micro-services for Peer-to-Peer real-time collaboration features for e-signing platform, accelerating adoption
- Built features to enable a configurable & guided signing process for multidocument multiparticipant digital contracts
- Refactored 2 existing services, yielding **18% improvement** in API response time

**Product Engineer**, Udaan (Hiveloop Technology Pvt. Ltd.), Bengaluru, India,

07/2019 - 12/2022

*Udaan is a top B2B e-commerce platform in India serving millions of retailers, backed by Lightspeed ventures*

- **Initiated and Led end-to-end development of a petabyte-scale data platform** enabling self-serve, near real-time workflows for all stakeholders (technology & business users)
- Built and scaled full-stack microservices and infrastructure across frontend, middleware, and backend layers
- Implemented data masking, lineage tracking, and RBAC; integrated platform capabilities into ML workflows
- Improved system fault tolerance and scalability, **reducing outages by 63%** and platform **costs by 54%**
- Developed DAG-based orchestration engine to reliably enforce data dependencies, lowering query execution costs by 19% and ensuring sub-proportional cost growth
- Re-architected core services for **2.5x resource efficiency** using caching, pooling, and event-driven design
- Co-developed MLOps platform (Feature Store, Model CI/CD) to support and scale new ML use cases
- **Result:** Achieved **2–22x** efficiency gains on existing workflows & enabled 100s of new ones, reducing total cost by **40%**

## TECHNICAL SKILLS

**Languages:** Python, Kotlin, Java, C++, Rust, TypeScript; HTML, CSS, Shell Scripting (Bash, Zsh), SQL

**Frameworks:** .NET, ReactJS, React Native, Redux, Springboot, JUnit5, Locust, Mockito, Django, Flask, PyTorch, llama.cpp

**Technologies:** Kubernetes, Jenkins, GitHub Actions, Git, Docker, Linux, Apache Spark, Elasticsearch, Redis, EventHub, Kafka, Prometheus, PostgreSQL, AWS Lambda, Microsoft SQL Server, MongoDB, MySQL, Cassandra, Terraform, KeyVault

**Paradigms:** Test-driven development, Object-oriented design, Continuous Integration & Continuous Delivery (CI/CD), Agile Development, Generative AI, Multi-cloud platform development

## PROJECTS

- **Project TLDR** (capstone project): Implementing on-device LLM based RAG (Retrieval Augmented Generation) by leveraging GPU and NPU (Neural Processing Unit) on Apple M1 and newer architectures - <https://tldr.cool>
- **FarmTV** - Created a React Native app for farmers of India to watch scientific agricultural videos. Has 50,000+ downloads and 1,000+ daily active users; <https://shramajeevi.com#farmTV>
- **Radiant Board** - Developed firmware (embedded C) and desktop application (C++.NET) for an Information Display Board powered by ATmega1280 controller, used by 2000+ stores of BPCL across India
- **manuOS** (hobby project) - Developed a basic x86 Kernel written in C and x86 assembly, that can handle basic interrupts; [sourceforge.net/projects/manuos/](https://sourceforge.net/projects/manuos/); [github.com/manuhg/manuos](https://github.com/manuhg/manuos)
- **osh** - command-line application to debug and fix errors using LLMs - winner of Hasgeek Deephack 2023; [getosh.com](https://getosh.com)