🌐 NebulaCore Technologies Knowledge Base

📍 Company Overview

- **Company Name**: NebulaCore Technologies Pvt. Ltd.

- **Headquarters**:
  904, Quantum Arc Building
  11th Cross Road, Sector 27
  Bengaluru, Karnataka – 560102
  India

- **Incorporation Year**: 2017

- **Registration No.**: CIN U72900KA2017PTC498321

- **Support Email**: support@nebulacore.tech

- **Phone**: +91-80-4948-7632

- **Website**: www.nebulacore.tech

🧠 General Information

What does NebulaCore do?

NebulaCore Technologies specializes in AI-driven infrastructure automation, cloud-native application development, and smart enterprise solutions. Our key verticals include:

- Cloud DevOps & CI/CD solutions

- AI Ops & Monitoring Automation

- SaaS product design & development

- Secure Edge Computing

💼 Departments & Contacts

Department	Contact Person	Email	Extension
Human Resources	Kavita Menon	hr@nebulacore.tech	102
IT Helpdesk	Rajat Deshmukh	it@nebulacore.tech	110
Finance	Sangeeta Rao	finance@nebulacore.tech	106
Sales & Marketing	Dhruv Bansal	sales@nebulacore.tech	121
Customer Success	Neha Tripathi	success@nebulacore.tech	114

📑 Frequently Asked Questions

Q1: What are NebulaCore's office hours?

- **India HQ**: Monday to Friday, 9:30 AM – 6:30 PM IST

- **Remote Support**: Available 24/7 for clients with SLA support contracts

Q2: Where can I log an IT ticket?

- Use our internal portal: it.nebulacore.tech

- Or email: it@nebulacore.tech

Q3: How can I get access to the VPN?

- Submit a request via the IT portal with manager approval. VPN credentials will be issued within 24 hours.

Q4: Does NebulaCore offer remote work?

- Yes. A hybrid work policy is in place. Employees can work remotely up to 3 days a week after confirmation from their team leads.

Q5: What's the dress code?

- Smart casuals are acceptable. Formal dress is required only during client visits or investor meetings.

🏢 Office Locations

1. **Bengaluru HQ**
   Quantum Arc Building, Sector 27
   Bengaluru, KA – 560102

2. **Pune Development Center**
   Tower D, Orion Tech Park, Hinjawadi Phase II
   Pune, MH – 411057

3. **Remote EU Office**
   34 Rue de la Gare
   Lyon, France – 69003

🛡️ Security Policy Snapshot

- All devices must have endpoint protection installed.

- Passwords must be rotated every 90 days.

- Company data must never be stored on personal devices.

- VPN is mandatory for remote access to internal resources.

📊 Product Portfolio

Product Name	Description	Launched
CoreSync	CI/CD Orchestration Tool	2020

InsightAI	Predictive Infrastructure Monitoring Platform	2022
EdgeX	Secure IoT Edge Manager	2019
FleetOps	DevOps Automation Dashboard	2023

📅 Company Holidays (2025)

Date	Holiday Name
Jan 26	Republic Day
Mar 17	Holi
Aug 15	Independence Day
Oct 2	Gandhi Jayanti
Dec 25	Christmas