

1	Karen	Ellis	kellis0@seesaa.net	Female	246 011 290	sin social insurance numero d'assurance sociale	driver's license drivers license
2	Keith	Hudson	khudson1@wix.com	Male	250 684 222		
3	Marie	Ward	mward2@feedburner.com	Female	578 652 562		driver's licence
4	Alan	Steve	astevens3@slashdot.org	Male	974 287 807	sins	drivers licence
5	Lisa	Hill	lhill4@altervista.org	Female	579 089 475	ssn	DOB
6	Christine	Gray	cgray5@51.la	Female	579 089 475	ssns	Birthdate

## How to Protect a Smart Identity Card

While enjoying the benefits of its advanced technology, holders of a Smart Identity Card should remember that the smart identity card is an important identification document. Although the card is made of a very durable and secure base material, the holder needs to protect it properly against damage. The following guidelines will help in keeping the card in good condition at all times:

- Keep the card in an appropriate protective holder
- Do not bend the card or test it with a magnet
- Do not place the card together with keys or coins
- Avoid scratching the chip when using the e-Cert in the card
- Do not try to remove the chip from the card

## Obligations

Smart identity card holders are obliged to keep their cards in proper condition and carry them at all times. If the card is lost, destroyed, damaged or defaced, the holder must apply for a new card at a Registration of Persons Office within 14 days, or within 14 days of his/her return if he/she is outside Hong Kong. Recovered cards must be surrendered to a Registration of Persons Office or police station.

## Personal Data Protection

Personal data on the smart identity card are fully protected by the following measures:

- The collection, storage, use and release of data are governed by the Personal Data (Privacy) Ordinance, Registration of Persons Ordinance and Registration of Persons Regulations.
- Only authorised departments have access to the relevant database, and there is no sharing of databases among government departments.
- Privacy Impact Assessments are conducted periodically.
- Holders can view the data on their cards through smart identity card readers installed at immigration self-service kiosks after their identities have been authenticated.

- Only minimal data are stored in the chip. More sensitive data are kept in back-end computer systems. All non-immigration applications of the smart identity card are voluntary options.
- Data for different applications are segregated. The chip is designed with segregated compartments to separate immigration applications from other value-added non-immigration functions.

### **Frequently Asked Questions**

A list of frequently asked questions about the smart identity card is available through the following link.

252 478 771

160 336 798

515 825 446

164 466 740

610 260 119

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