



joseph kranthi <josephkranthi106@gmail.com>

Your IndiGo Itinerary - Z2WEXL

IndiGo <reservations@customer.goindigo.in>
Reply-To: IndiGo <no-reply@customer.goindigo.in>
To: josephkranthi106@gmail.com

Wed, Nov 5, 2025 at 9:01 AM



PNR/Booking Ref.: Z2WEXL

Status	Date of Booking*
CANCELLED	29Oct25

*Booking Date reflects in UTC (Universal Time Coordinated), all other timings mentioned are as per Local Time.

IndiGo Passenger - 1/2

Mr. Veluduti Joseph kranthi

Status	Date of Booking*
CANCELLED	29Oct25

*Booking Date reflects in UTC (Universal Time Coordinated), all other timings mentioned are as per Local Time.

IndiGo Passenger - 2/2

Ms. Veluduti Venkata lakshmi

Refer Section-3, Series M Part IV of the Civil Aviation Requirements for information on facilities in cases of denied boarding, cancellations, and delays. Details at DGCA website: [Home](#) | [Directorate General of Civil Aviation](#) | [Government of India \(dgca.gov.in\)](#)

Refund Information:

- **For bookings made through travel agent:**
If you have cancelled your reservation through any IndiGo channel, then a credit shell is created, which is valid for one year.
The credit shell can be utilized for same passengers by contacting your travel agent.
- If you have cancelled through your travel agent, please contact travel agent for refund details.
- **For bookings made directly through IndiGo:**
If your booking was cancelled online on the IndiGo website and you have opted for a refund, the balance amount will be credited to your credit/ debit card or bank account in 5 to 7 working days.
If your booking was cancelled online on the IndiGo website / call center / Airport and you have opted for a reservations credit shell, you can use the available amount for future IndiGo bookings within one year by contacting our call center or through our Airport ticketing counters.
If your booking was made and cancelled using your IndiGo website log in account, then the reservations credit will reflect in your registered log in account only. You can use this credit to make future reservations by logging in to your IndiGo account or by calling our 24X7 call center.

Fare Summary

Total Deductions	INR	6,494.00
Refund Amount	INR	3,218.00

Personal contact information

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Interglobe Aviation Ltd.(IndiGo), Global Business Park, Gurgaon, Haryana, India. Call 0124-4973838 or 0124-6173838



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