

# *Annaizu Product – Issues*

➤ Functional:

1. Exception error when click on shift regularization button. -  
<https://www.awesomescreenshot.com/video/47228071?key=4c7d2eb51f1eb5c58f66800d8a512140>
2. Not accepting pdf file with size 10mb -  
<https://www.awesomescreenshot.com/image/57789824?key=07b849c312ffa9afa43a419251a2975b>
3. Without selecting the “status type” employer is able to add leave. –  
<https://www.awesomescreenshot.com/video/47225732?key=f96eedd408ee103dbf6c2d6c7c868390>
4. Onboarding employee > Candidate Country data is not remaining saved. –  
<https://www.awesomescreenshot.com/video/47227223?key=eaab96488593fb238bd9ea5002915bcf> –
5. Stellar > Roles: Add Job Role > Getting error while requesting new role. -  
<https://www.awesomescreenshot.com/image/57834166?key=6b1778e6424d1cce67ccaf3667d16fd7>
6. Validation required: It should take Image only. –  
<https://www.awesomescreenshot.com/video/47251854?key=b87d9249bca9a5236e9728bf12a1ccf7>
7. Added New Company: There is no employee under this company, still it is showing 33 Active employee. -  
<https://www.awesomescreenshot.com/video/47252239?key=6bf694246159ed711d480303e61463e8>
8. I have added new Company and under that I have created branch but it is not showing Map: -  
<https://www.awesomescreenshot.com/image/57807756?key=89d50e60fb7da6e9d70e265d8d181935>
9. Error when update the new email address. -  
<https://www.awesomescreenshot.com/image/57808079?key=84f7700a1d726d840168922dc7ad0b4f>

10. Employee details > Identity document > Getting 404 error when upload Pdf, it should display proper message or validation. –

<https://www.awesomescreenshot.com/video/47253623?key=b979817c8754808d2423417d4ea84351>

11. Identity document is completed still shown in orange. -

<https://www.awesomescreenshot.com/video/47256388?key=30f491768b22c2b74fea89f2914f89fc>

12. Suggestion: Add branch document > File Upload: Popup should remain open. -

<https://www.awesomescreenshot.com/video/47256632?key=c1030cfb7154bf569f683889b137cc62>

13. Leave Type> Edit > Branch is disabled. –

<https://www.awesomescreenshot.com/video/47256928?key=b05d80be286ebacca5aeea658976596c>

14. 403 forbidden error –

<https://www.awesomescreenshot.com/video/47257161?key=7b10e2613b00b37fd1be872432a23c4e>

15. Leave type is not getting display correctly –

<https://www.awesomescreenshot.com/image/57810138?key=a29936ab842133d89639b88a1647ad67>

16. Leave Management > Leave balance is not updated for particular employee. –

<https://www.awesomescreenshot.com/image/57810618?key=f6f5e3dd654482a8e97fe251c984eedf>

17. Total wages count is wrong. -

<https://www.awesomescreenshot.com/image/57812271?key=8b787e6143c0b8af53f33d9e45b811c7>

18. Delete button is disabled still there is shift, it should be enabled. -

<https://www.awesomescreenshot.com/image/57812582?key=04ff343c4dd547752f7ba1a8b38214be>

19. Upcoming holidays is not displayed in sequential order. –

<https://www.awesomescreenshot.com/image/57812996?key=4d037e11c260602fec1d704fc1b91d6>

20. User is able to create holiday for past dates. -

<https://www.awesomescreenshot.com/image/57813061?key=74810caa62031e34362a623d5b2914fc>

21. Owner details are not getting display. –  
<https://www.awesomescreenshot.com/image/57813192?key=41c2829545bb4cece4a71174a8ace0d1>
22. Scroll is not working. –  
<https://www.awesomescreenshot.com/image/57813386?key=0127319d6356124f87293b9e879b17b7>
23. Created employee count is not showing. –  
<https://www.awesomescreenshot.com/image/57814389?key=f8ccb309134d3cb37c36de2619b8940b>
24. I have added new leave type but count not updated for this employee. –  
<https://www.awesomescreenshot.com/image/57810618?key=f6f5e3dd654482a8e97fe251c984eedf>
25. Add rota team > Branch issue > should display validation on popup or something. –  
<https://jumpshare.com/share/gL3R9kzPs7IovNPKKzdT>
26. It should display top 5 roles, currently 4 are displayed. –  
<https://www.awesomescreenshot.com/image/57815786?key=a407d07739e03921c5303a536cb0dd62>
27. Incorrect count in total employee, active employee, and total staff. –  
<https://www.awesomescreenshot.com/image/57815999?key=f0777e3084b0df6070b819dd025baeda>
28. Expired details are not editable. –  
<https://www.awesomescreenshot.com/video/47296417?key=f9682ee09fb9c5e019032fb80213ad64>
29. Popup is not getting closed automatically. –  
<https://jumpshare.com/share/Lf4U1Un4HaiZMI6eBCfe>
30. Error “Failed to generate QR code”. –  
<https://www.awesomescreenshot.com/video/47298885?key=5d6943d3604606adc9a5b542b9422435>
31. Button is missing in current payslip. –  
<https://www.awesomescreenshot.com/image/57830002?key=84f56ee2eafebed235d884aba179cefb>
32. The employee list is visible when switching to the staff role. -  
<https://jumpshare.com/share/CklyPWMoFNRYIRFyqy4z>
33. Visible list is not in order. –  
<https://www.awesomescreenshot.com/image/57835457?key=8826c54bb4fbf5650c6f62d1bbcc9f45>

34. Hold ctrl functionality is not working. –

<https://www.awesomescreenshot.com/image/57836029?key=5c674c83a2c44de9f7e7e20d885695fe>

35. PHP warning error when click on “My Timesheet”. –

<https://jumpshare.com/share/FWwK2wQsikJ1K2BeKgLx>

36. “No employee found” visible even though there is a list of employees in “Employee Timesheet Summary” section. –

<https://www.awesomescreenshot.com/image/57850413?key=e86d87865cb098bec8b4113a48c7e110>

37. 404 not found error when try to view employee details. –

<https://jumpshare.com/share/QCrNV6igPAfKzfK47Bc5>

38. 403 error in support ticket section. –

<https://jumpshare.com/share/9l8h5Kv7icGKtrFi9WJI>

39. Page not found error when click on login. –

<https://jumpshare.com/share/uDK8SLJQgYellIdbO0Dg>

40. Employer> Platform setting > Custom Branding>All Links should be either clickable or disabled but not like some are working and some shows error. –

<https://www.awesomescreenshot.com/image/57857816?key=9531ca527c2a9946ef833ac3cd647f30>

41. Edit button is given if user has not edited the permission. –

<https://jumpshare.com/share/ZAfXabL9vDqFR3byIHPA>

42. Employee > Add Leave request> Though user have enough leave balance, it shows error and unable to apply leave. –

<https://www.awesomescreenshot.com/image/57870771?key=b06feea2a43565af525eee5854426c31>

43. Clock-in time does not match the shift start time error even though the shift time is not completed yet. -

<https://www.awesomescreenshot.com/image/57871942?key=736ea989d25480ee058aae31533270e>

44. A blank page appears when employer try to send message. –

<https://www.awesomescreenshot.com/video/47387456?key=6670cdc60288f6b53448660a4cf77d6>

45. Employee > remove if it is not required because employee will not going to chat with themselves. –

<https://www.awesomescreenshot.com/image/57874616?key=dc33b4aa2c0ab42e6d697443ea545fd1>

46. Employee > Timesheet > weekend issue > It shows Saturday and Sunday by default as weekend. –  
<https://jumpshare.com/share/WZP26sgFLgmAy16zw1DT>
47. Rota > Rota Dashboard > Pending Regularization request > Not redirecting to correct place. –  
<https://www.awesomescreenshot.com/video/47258987?key=13057c85bf074d41aa8fec89d21993bf>
48. Getting 404 Error. –  
<https://www.awesomescreenshot.com/video/47257161?key=7b10e2613b00b37fd1be872432a23c4e>
49. Profile Image: Require to add validation, it should accept only Images. -  
<https://www.awesomescreenshot.com/video/47251854?key=b87d9249bca9a5236e9728bf12a1ccf7>
50. Unable to Logout when copilot chat is opened. –  
<https://www.awesomescreenshot.com/image/57902107?key=7c72d210a30c0d1bbe02f4b8697252b4>
51. Rota: Add Rota team > If branch is not selected then display proper validation message. -  
<https://www.awesomescreenshot.com/image/57947004?key=aa7eaa4d41a8b3c2c4e40d752fe38438>
52. Employer >Platform setting > Email setting. –  
<https://jumpshare.com/share/uDK8SLJQgYellIdbO0Dg>
53. Employer > Onboarding employee > Email issue + back functionality (changing fields). –  
<https://jumpshare.com/share/EF3ePg4ZKXjx2T91ENDO>
54. Chatbot - Rename session - Cancel button is not working. –  
<https://www.awesomescreenshot.com/image/57978887?key=478de635a0f0a282b0ff49a1ca9d5dce>
- ✓ Passport Image to Text functionality Issues:
1. Place of Birth should fetch from passport as this field is there in our form, currently it is not fetching though it is there. –  
<https://www.awesomescreenshot.com/image/57926192?key=259485adcc0f450f2b846077a41cf77e>
  2. Issues with Names - Names are not properly display as in passport. –  
<https://www.awesomescreenshot.com/image/57925923?key=c116dd954e8969235167c11c2ae8fea4>

3. Getting error: Processing failed. -  
<https://www.awesomescreenshot.com/image/57925906?key=bb0857f9b21ddf92758631398003780d>
  
4. Place of Birth should fetch from passport as this field is there in our form, currently it is not fetching though it is there. –  
<https://www.awesomescreenshot.com/image/57926192?key=259485adcc0f450f2b846077a41cf77e>
  
5. Issues with Names - Names are not properly display as in passport. –  
<https://www.awesomescreenshot.com/image/57925923?key=c116dd954e8969235167c11c2ae8fea4>
  
6. Getting error: Processing failed. -  
<https://www.awesomescreenshot.com/image/57925906?key=bb0857f9b21ddf92758631398003780d>

✓ Staff Permission Issues:

1. Permission is not given still able to access chatbot. -  
<https://jumpshare.com/share/5D6ga7ZauaVHC5nGYutO>
  
2. Dashboard > Permission is given still it is not showing data - check for employee count by role and Role chart also. -  
<https://www.awesomescreenshot.com/image/57965718?key=92c7cea275ac3884fd4d40a6e08c343c>
  
3. Delete Authorized officer is unchecking > Still I am able to delete. -  
<https://jmp.sh/oTZEe2LC>
  
4. Company > Company documents, Company additional document - had not permission to download, still able to download. -  
<https://jmp.sh/9mD4smGj>
  
5. Candidate recruitment > if user has not given permission to delete doc, then show popup as shown at other places for delete. -  
<https://jmp.sh/iVsX3MNJ>
  
6. Roles > Request to add role > popup should get display when click on button , not after adding all the details. -  
<https://jmp.sh/iJBqGeOG>
  
7. Employees > Add Upcoming Passport & Add upcoming Cos > If user does not have permission to add then please show access denied popup on clicking Add Upcoming passport button, not after filling all the details and clicking on submit. –  
<https://jumpshare.com/share/uLCEyatJfFpxtlfnuskQ>

8. Employee > Delete > delete permission is not given, still user is able to delete employee. -

<https://jam.dev/c/2e2fe9d7-98af-4436-a270-abf17f35e749>

Suggestion: -

1. When click delete, if user has no permission, then show popup for access denied not after entering the password.
2. Remove all the unnecessary checklist as it is creating confusion.

➤ UI/UX:

1. UI Issue - Global: Table title colors should be same. -  
<https://www.awesomescreenshot.com/image/57793967?key=720f050082a9263859026eb31b889fc0>
2. <https://www.awesomescreenshot.com/image/57794489?key=9b798215cf3bea986a90ed6ce307416b>
3. UI issue: Company > Company details. -  
<https://www.awesomescreenshot.com/image/57807387?key=7735f57900d1cce14d05389a02314a2>
4. UX issue: Clock in button appears for few seconds, it should not be there. -  
<https://www.awesomescreenshot.com/video/47259287?key=fc72509ae5367b0e1b3d859752c22c23>
5. UI: Staff > My timesheet. -  
<https://www.awesomescreenshot.com/image/57939362?key=0cdb3a1c9a9c9775ede6998f8fc17a3>
6. UI issue: Rota > Holiday Management: Add Holiday. -  
<https://www.awesomescreenshot.com/image/57812782?key=e885e1982d293d924a085481e2fb78fa>
7. UI Issues: Owner > Dashboard and Employer > Leave management. -  
<https://www.awesomescreenshot.com/image/57815840?key=5a9443d58078909df764de34987b7e43>  
<https://www.awesomescreenshot.com/image/57829317?key=6e80150d8dc5e18b70a141f20ae3f46c>
8. UI issues: Employer. -  
<https://www.awesomescreenshot.com/image/57850159?key=ec0f9a7191d2377922cf4b96916c0b8b>  
<https://www.awesomescreenshot.com/image/57851166?key=5ac07ac20bbf103da542e66514a658dc>
9. UI issues: Employer. -  
<https://www.awesomescreenshot.com/image/57872945?key=09257887a7f80c1dc1de0036f87a0cca>  
<https://www.awesomescreenshot.com/image/57872730?key=b7625496defeedc9986a5bf8c1215711>  
<https://www.awesomescreenshot.com/image/57875857?key=491df43cf2228c4d2ec793574e77e36f>
10. UI: Employer > People Analytics > Dashboard. -  
<https://www.awesomescreenshot.com/image/57958791?key=f5126b67bfa0acb4eb83c06638e9df07>  
<https://jumpshare.com/share/uERRWaqARINpTxqAknTg>

11. UI Issue: -  
<https://www.awesomescreenshot.com/image/57901180?key=4a9ec31f986bff115f5788bb5515e5ac>
  
  12. UI Employer > Platform setting > Custom Branding > Mobile view. –  
<https://www.awesomescreenshot.com/image/57939456?key=7bea3e697dad32f2f0be26ee7caef26e>
  
  13. UI issue: Employer > Dashboard. –  
<https://www.awesomescreenshot.com/image/57939103?key=b9a6d1c9f39337f272ae7f1261283527>
  
  14. UI: Employee > My timesheet. –  
<https://www.awesomescreenshot.com/image/57811144?key=823207c5beb79ef265ef9fdd25b3ec66>
- To be Discuss:
1. Employee List> is this based on pagination? It should show all the employee. -  
<https://www.awesomescreenshot.com/image/57834214?key=02bc1e38e1ddd219b4bf4424222c5c7b>
  2. <https://www.awesomescreenshot.com/image/57808868?key=e5e04fbf9f9bb0a888332a361b148ef9>
  3. Onboarding Employee >Date of Birth > Passport and personal info> should be same.
  4. Add Company > Company Name Should be from Dropdown only?
  5. Company documents> Insurance certificate expiry is past than is it ok?
  6. Leave period in leave management, paid status column.
  7. Manage holiday: branch wise holiday display.
  8. Chat should be company wise or Branch wise?
  9. As user cannot block grp then block option should not be there.
  10. Notification count: When user click view all notification then notification count should set to Zero.
  11. Exclude employee should be removed from: Shift management, leave request.
  12. <https://www.awesomescreenshot.com/image/57857745?key=721d6f31b15df9f908d762426abbe2d3>
  13. Should staff have support ticket option?
  14. On Edit " publish immediately " option should be there.
  15. Email issue + back functionality (changing fields). - <https://jmp.sh/T5Wa5R1d>
  16. Why edit button is given if user has not edit permission?  
<https://jumpshare.com/share/ZAfXabL9vDqFR3byIHPA>
  17. When Limit exceeds, it shows message on clicking Add employee button, but it allows to add onboarding employee, Candidate recruitment.