## Services and Products - Mob5GService Mobile Service and Internet Provider

**1. Mobile Services**

**a. Mobile Plans**

- Individual Plans:

- Basic Plan: Includes 5GB of data, unlimited talk, and text.

- Standard Plan: Includes 10GB of data, unlimited talk, and text.

- Premium Plan: Unlimited data, talk, and text with priority network access.

- Family Plans:

- Family Basic: Shared 20GB data pool, unlimited talk, and text for up to 4 lines.

- Family Standard: Shared 50GB data pool, unlimited talk, and text for up to 4 lines.

- Family Premium: Unlimited data, talk, and text for up to 4 lines with priority network access.

- Business Plans:

- Small Business Plan: Includes 50GB of data, unlimited talk, and text for up to 10 lines.

- Enterprise Plan: Customizable data, talk, and text plans for large businesses with priority support.

**b. Prepaid Plans**

- Pay-as-You-Go: Flexible plans without a contract, users pay for the minutes, texts, and data they use.

- Monthly Prepaid: Includes various data, talk, and text options similar to individual plans without a contract.

**c. International Plans**

- Roaming Plans: Affordable roaming packages for international travel.

- International Calling: Add-ons for discounted rates on international calls.

**2. Internet Services**

**a. Home Internet**

- Basic Home Internet: Up to 25 Mbps download speed, ideal for casual browsing and streaming.

- Standard Home Internet: Up to 100 Mbps download speed, suitable for multiple users and HD streaming.

- Premium Home Internet: Up to 1 Gbps download speed, perfect for heavy usage, gaming, and 4K streaming.

**b. Mobile Internet**

- Hotspot Plans:

- Basic Hotspot: 5GB of data per month.

- Standard Hotspot: 20GB of data per month.

- Premium Hotspot: 50GB of data per month.

- **Portable Wi-Fi Devices**: Mobile hotspot devices for on-the-go internet access.

**c. Business Internet**

- Small Business Internet: Up to 100 Mbps, ideal for small office setups.

- Enterprise Internet: Customizable high-speed plans with dedicated support and service level agreements (SLAs).

**3. Devices**

**a. Smartphones**

- Latest models from top brands like Apple, Samsung, Google, and more.

- Financing options and trade-in programs available.

**b. Tablets**

- Wide range of tablets suitable for personal and professional use.

- Data plans specifically designed for tablets.

**c. Accessories**

- Cases, chargers, headphones, and other accessories to complement your devices.

**d. Mobile Hotspots and Routers**

- Devices that provide portable Wi-Fi access for multiple users.

**4. Value-Added Services**

**a. Device Insurance and Protection Plans**

- Coverage for accidental damage, loss, and theft.

- Extended warranty options.

**b. Cloud Storage**

- Secure cloud storage solutions for backing up photos, videos, and documents.

**c. Streaming Services**

- Bundled offers for popular streaming services (e.g., Netflix, Hulu, Disney+).

**d. Security Services**

- Mobile security and antivirus solutions to protect your devices and data.

**e. Parental Controls**

- Tools and services to monitor and control children’s internet usage.

**5. Customer Support Services**

**a. 24/7 Customer Support**

- Round-the-clock assistance via phone, chat, and email.

**b. Technical Support**

- In-depth technical support for troubleshooting device and connectivity issues.

**c. In-Store Support**

- Personalized support and services available at our retail locations.

**d. Online Account Management**

- User-friendly online portal for managing plans, payments, and services.

For more details about our services and products, please visit our website at http://www.mob5gservice.com or contact our Customer Support team at support@mob5.gmail.com