## Terms of Service (ToS)- Mob5GService Mobile Service Provider

**1. Introduction**

Welcome to Mob5GService. These Terms of Service (ToS) govern your use of our mobile and internet services. By using our services, you agree to these terms and conditions. If you do not agree, please do not use our services.

**2. Service Description**

**a. Services Offered**

- Mob5GService provides mobile communication services, internet access, and related products. Detailed information about our services can be found on our website at [www.mob5gservice.com](http://www.mob5gservice.com).

**b. Service Availability**

- Our services are subject to network availability and coverage. Service may be interrupted due to maintenance, upgrades, or unforeseen issues.

**3. User Accounts**

**a. Account Creation**

- To use our services, you must create an account by providing accurate and complete information. You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account.

**b. Eligibility**

- You must be at least 18 years old to create an account and use our services. By creating an account, you represent that you meet this eligibility requirement.

**c. Account Security**

- You agree to notify Mob5GService immediately of any unauthorized use of your account or any other breach of security.

**4. Billing and Payment**

**a. Billing Cycle**

- Users will be billed on a monthly basis, starting from the date of service activation.

**b. Payment Methods**

- Mob5GService accepts various payment methods, including credit/debit cards, bank transfers, and mobile payment platforms.

**c. Late Payments**

- A late fee may apply if payments are not received by the due date. Service may be suspended for accounts with overdue balances.

**d. Disputes**

- Users have 30 days from the billing date to dispute any charges. Disputes must be submitted in writing to Customer Support.

**5. Use of Services**

**a. Acceptable Use**

- Users must comply with Mob5GService’s Acceptable Use Policy (AUP), which outlines prohibited activities and fair usage guidelines.

**b. Prohibited Activities**

- Users must not engage in illegal activities, network abuse, spamming, or any other activities that violate our AUP.

**c. Fair Usage**

- Mob5GService may implement data usage limits and manage network traffic to ensure fair access to resources for all users.

**6. Device Policy**

**a. Supported Devices**

- Only compatible devices may be used with Mob5GService. For a list of supported devices, visit our website.

**b. Device Financing**

- Mob5GService offers financing options for device purchases, subject to credit approval.

**c. Warranty and Repairs**

- Devices purchased from Mob5GService come with a manufacturer warranty. Repair services are available for devices under warranty.

**7. Privacy**

**a. Data Collection**

- Mob5GService collects personal information as described in our Privacy Policy.

**b. Data Usage**

- Collected data is used to provide and improve our services. We may share data with third parties as outlined in our Privacy Policy.

**c. User Rights**

- Users have the right to access, correct, and delete their personal information. For more information, refer to our Privacy Policy.

**8. Termination**

**a. User Termination**

- Users may terminate their service at any time by contacting Customer Support. Early termination fees may apply.

**b. Mob5GService Termination**

- Mob5GService reserves the right to terminate or suspend services for violations of these ToS, the AUP, or for non-payment.

**9. Liability**

**a. Limitation of Liability**

- Mob5GService is not liable for any indirect, incidental, or consequential damages arising from the use of our services.

**b. Service Interruptions**

- Mob5GService is not responsible for service interruptions due to maintenance, network issues, or other factors beyond our control.

**10. Dispute Resolution**

**a. Informal Resolution**

- Users should contact Customer Support to resolve any disputes. Mob5GService aims to resolve disputes amicably.

**b. Arbitration**

- If disputes cannot be resolved informally, they will be resolved through binding arbitration, as permitted by law.

**11. Amendments**

**a. Policy Changes**

- Mob5GService reserves the right to modify these ToS at any time. Changes will be effective upon posting on our website. Users are responsible for regularly reviewing the ToS.

**12. Contact Information**

For any questions or concerns regarding these Terms of Service, please contact our Customer Support team at:

- Phone: 1-800-MOB5G-00

- Email: support@mob5gservice.com

- Address: 1234 Mob5GService Lane, Tech City, TC 56789

By using Mob5GService, you acknowledge that you have read, understood, and agree to comply with these Terms of Service. Thank you for choosing Mob5GService.