

JIRA Basics

Terminology changes
Roll out: Sep 2023

Scrum projects → Timeline + sprints

Kanban projects → (X) Timeline
(X) sprints

always have:

backlog (where work waits)
board (active sprint view)

URL: atlassian.com/software/jira

FIRST TIME USERS, WHICH OPTION TO SELECT:

✓ JIRA S/W → classical S/W → used for S/W development
→ track progress in a Agile way

✗ Work Management → much simpler
→ designed for teams in finance, cust mgmt

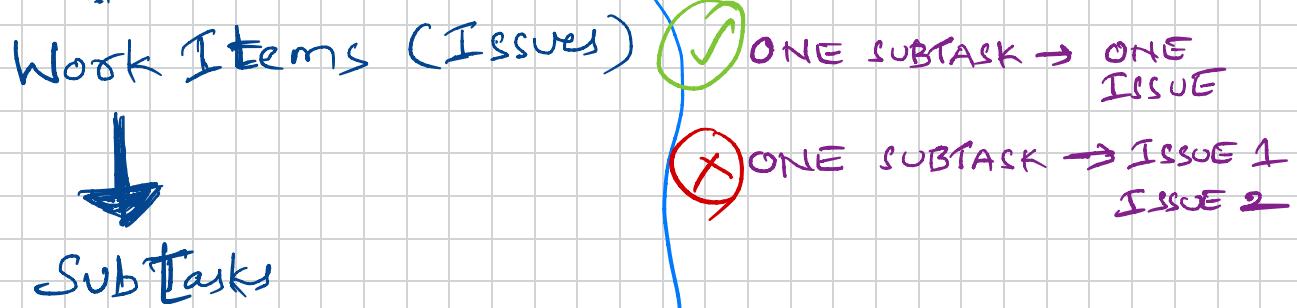
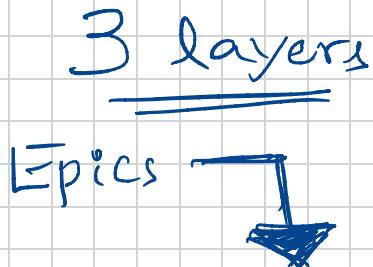
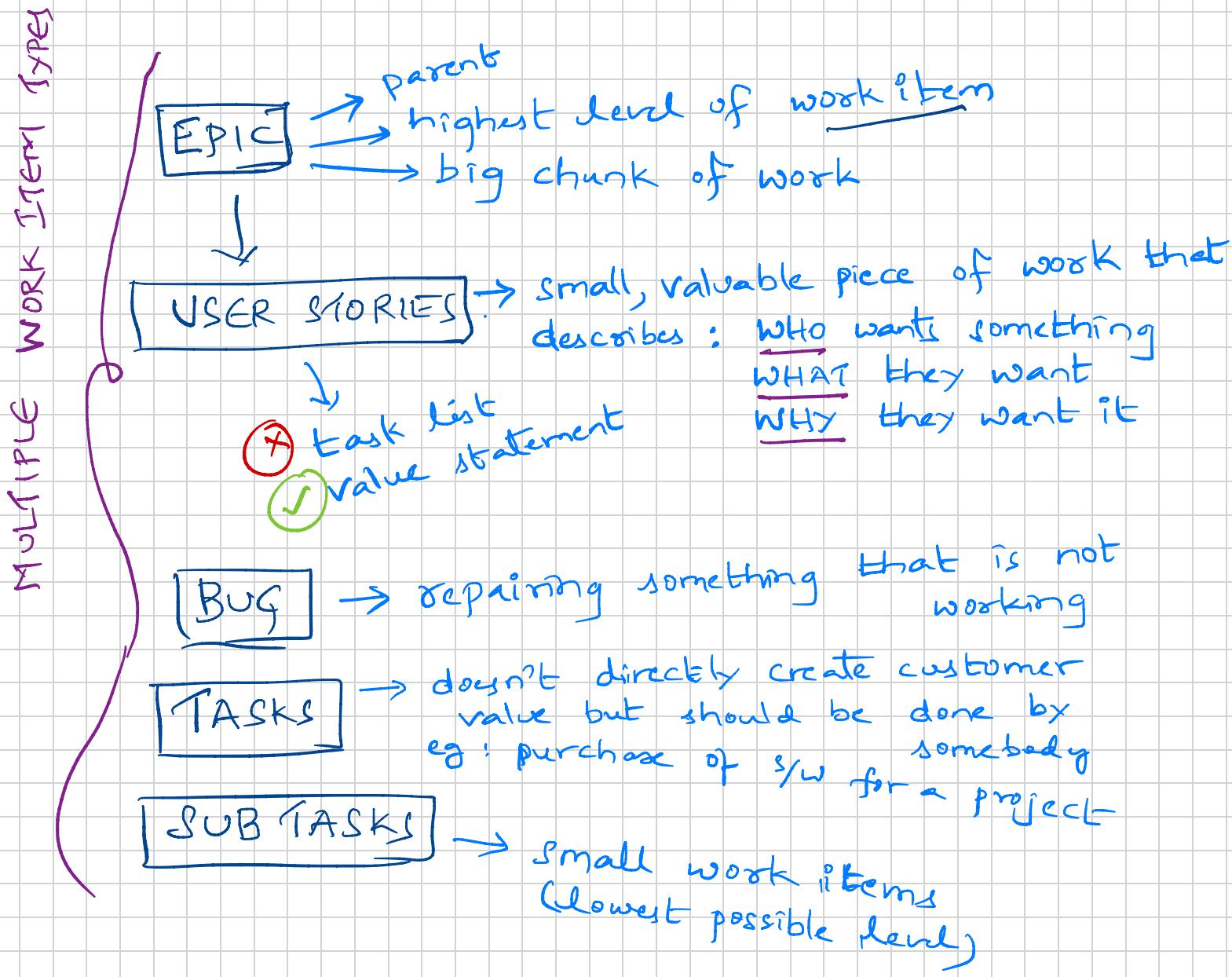
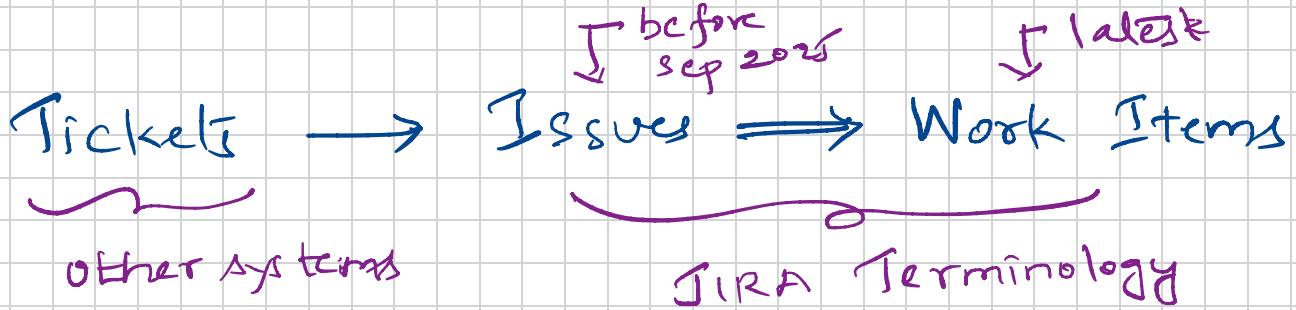
✗ Service Management → for IT support team
→ tracking tickets
→ built for cust. support

New Terminology

① PROJECTS → SPACES

② ISSUES → WORK ITEMS

e.g.: site: maryamdatalebs
space: AI Security Lab



Search

+ Create

Upgrade

Bell Question Gear VM

Spaces / AI-Security-Lab

→ PROJECT NAME or SPACE

AISL board

...

[Summary](#) [Timeline](#) [Backlog](#) [Active sprints](#) [Calendar](#) [Reports](#) [List](#) [Forms](#) [Components](#) [Development](#) More 5 +

Search backlog



Version

Epic 1

Quick filters 1

Clear filters



Recently Updated

Assigned to me

Epic

X

 No epic TOOLS - JIRA & Agile Delivery

Key

AISL-1

Work items

5

Completed

0

Estimate

0 points

0% of estimated work complete

5 work items unestimated

[View details](#)[Create work item](#)[+ Create epic](#)

AT Sprint 1

Add dates (0 work items)

Backlog (5 work items)

Create a whiteboard to plan your work TRY

[+ Create](#) AISL-3 Jira Fundamentals & Terminology AISL-4 Scrum vs Kanban in Jira AISL-5 Jira Work Item Hierarchy & Relationships AISL-6 Jira Boards, Backlog & Sprint Usage AISL-7 Using Jira as a Learning & Delivery System

0 0 0

Start sprint

0 0 0

Create sprint

USER STORIES

EPIC

 Jira work item

AISL-1 / AISL-3

1



Jira Fundamentals & Terminology

[To Do](#) [...](#) [+](#)

Description

Story Summary

Understand Jira core terminology and work item hierarchy

User Story

As a Product / Program Manager,

I want to understand Jira terminology and work item hierarchy (Epic, User Story, Task, Bug, Sub-task),
so that I can structure and track work correctly using Jira best practices.

Acceptance Criteria

- I can explain the difference between Epic, Story, Task, Bug, and Sub-task
- I understand Jira's evolution from *Issues* → *Work Items*
- I know when to use each work item type

Subtasks