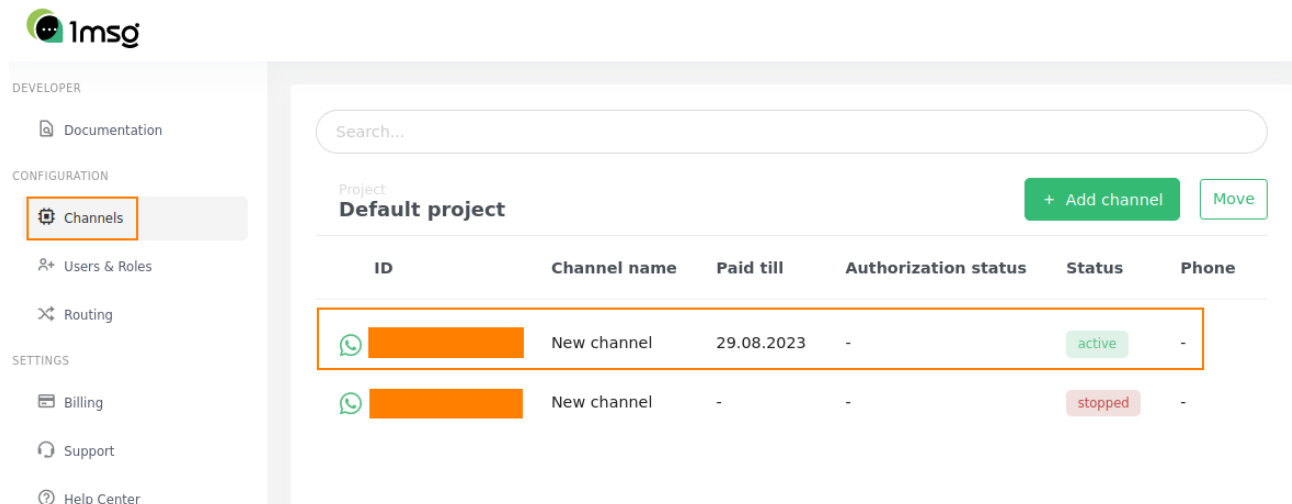


Creation of 1Msg Account and Configuring 1Msg Credentials in Odoo

Login 1Msg Account - <https://1msg.io/>

- On the Left Pane **Menu** section, Click on **Channel** Button.
- Click on Add Channel to create a New Channel to Generate API Token, 1Msg Account URL and add Callback URL in 1Msg or Open Channel from the below list to copy the API Token and 1Msg Account URL and add Callback URL.



DEVELOPER

Documentation

CONFIGURATION

Channels

Users & Roles

Routing

SETTINGS

Billing

Support

Help Center

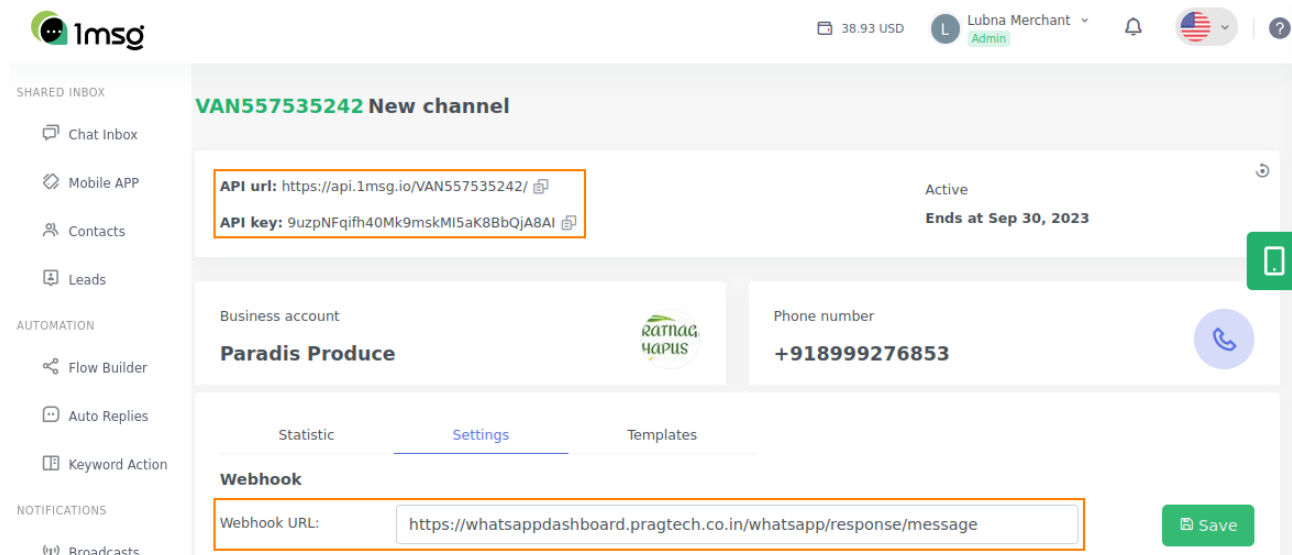
Search...

Project: Default project

+ Add channel Move

ID	Channel name	Paid till	Authorization status	Status	Phone
[Redacted]	New channel	29.08.2023	-	active	-
[Redacted]	New channel	-	-	stopped	-

- On Clicking the Channel, New Screen Open Contains API url, API Key and Webhook url and adding new Templates.



38.93 USD Lubna Merchant Admin

SHARED INBOX

Chat Inbox

Mobile APP

Contacts

Leads

AUTOMATION

Flow Builder

Auto Replies

Keyword Action

NOTIFICATIONS

Broadcasts

VAN557535242 New channel

API url: <https://api.1msg.io/VAN557535242/>

API key: 9uzpNFqifh40Mk9mskMI5aK8BbQJA8AI

Active Ends at Sep 30, 2023

Business account

Paradis Produce

Phone number

+918999276853

Statistic Settings Templates

Webhook

Webhook URL: <https://whatsappdashboard.pragtech.co.in/whatsapp/response/message>

Save

Configuring API Credentials in Odoo

- Click on the **Whatsapp** Menu.
- Create New Instance to Setup API and **Name the Instance**.
- Select the Whatsapp Service Provider as **Whatsapp Chat Api**.
- Configure Whatsapp Endpoint from the 1Msg – <API Url>

- Configure Whatsapp Token from the 1Msg – <API Key>
- Click on **Test Connection** Button to Validate the connection
- Click on **Import Template** Button to Import the created templates from 1Msg. (*How to create Templates and Submit for approval, refer line item of **Template Creation***)
- Start Sending the Message from the Purchased Modules.

Whatsapp Instance / 1Msg Instance

Action 1 / 1 < > New

Test Connection Import Template Export Template Create Message Disable

1Msg Instance

Whatsapp Service Provider ? Whatsapp Chat Api

Whatsapp Endpoint ? <https://api.1msg.io/FRO269836549/>

Whatsapp Token ? *****

Default Instance ? ☐

Connected Users Connected Companies Whatsapp Templates Message Configuration Terminal Log

1-40 / 49 < >

Name	Category	State	Approval State	Whatsapp instance
start_template_1_h1wc5v2h7	MARKETING	Posted	approved	1Msg Instance
start_template_1_6bnqchu31i	MARKETING	Posted	approved	1Msg Instance

Template Creation:

- Creation of Template, Click on New Template Button.

Statistic Settings **Templates**

Search...

+ New template

- Creation of Template, Click on **New Template** Button.

- **Define the Message Template**

Name

.

- Select the Category as **Marketing** or as it needed.

- Enable the **Allow Category Change**.

- Choose the Language as **English(US)**.

- Click on **Next** Button.

New template

Name:
Give your message template a name

saleorder_draft_whatsappmessage_temp001

Category:
Choose what type of message template you want to create.

Marketing

☒ Allow Category Change (instead of rejecting the template, Meta will change his category type)

Language:
Choose which languages your message template will be sent in.

English (US)

Close Next

- Select the **Header** as None, Text, Image, Document, Video any one depends on the category of template to use for our model.
- Enter the text for your message in the **Body**
- Click **Next** Button to submit the message template for approval, Once Message template is approved you can import the message template in Odoo and start sending the message.

For Example :

Hello {{1}}

Welcome to Pragmatic, Thank you for Choosing the products.

Here is your Sale Order No.{{2}} for your reference and Ordered value {{3}} of your products.

Please find the attached Sale order Copy for your references.

Parameter Info :

{{1}} - <Customer Name> -- <Stephen>

{{2}} - <Saleorder Number> -- <PBNK1/2023/00001>

{{3}} - <Total Amount> -- <\$ 22137.00>

New template: "saleorder_draft_whatsappmessage_temp001"

HEADER OPTIONAL

Add a title or choose which type of media you'll use for this header.

☐ None ☐ Text ☒ Image ☐ Document ☐ Video

BODY

Enter the text for your message in the language you've selected.

Hello {{1}}
 Welcome to Pragmatic, Thank you for Choosing the products.
 Here is your Sale Order No.{{2}} for your reference and Ordered value {{3}} of your products.
 Please find the attached Sale order Copy for your references.

FOOTER OPTIONAL

Add a short line of text to the bottom of your message template

BUTTONS OPTIONAL

Create buttons that let customers respond to your message or take action.

+ add Quick reply + add Click to URL + add Phone call

Hey there! I am using WhatsApp.
 Typically replies within an hour

Nated Systems







Hello {{1}}
 Welcome to Pragmatic, Thank you for Choosing the products.
 Here is your Sale Order No.{{2}} for your reference and Ordered value {{3}} of your products.
 Please find the attached Sale order Copy for your references.

2:40

Add examples

Close Next

- Once the template is approved it will be listed in the templates list as shown below.

Statistic	Settings	Templates	
wa			+ New template
Name	Category	Status	
helpdesk_assign_ticket_template_wa001	MARKETING	approved	
account_invoice_without_lines_signature_with_invoice_details_wa001	MARKETING	approved	
sale_order_without_lines_signature_with_order_details_wa001	MARKETING	approved	
helpdesk_inprogress_ticket_template_wa001	MARKETING	approved	
helpdesk_close_ticket_template_wa001	MARKETING	approved	
delivery_order_without_order_details_signature_with_lines_wa001	MARKETING	approved	
Showing 1 to 6 of 6 entries			Previous 1 Next

Note :

- * Payment Cycle, Billing Method get assistance from 1Msg Support Team.
- * Discuss the API Policy and usage of 1Msg with 1Msg Support Team.