

Unblackboxing transparent boxes: humanitarian digital libraries and the disconnected

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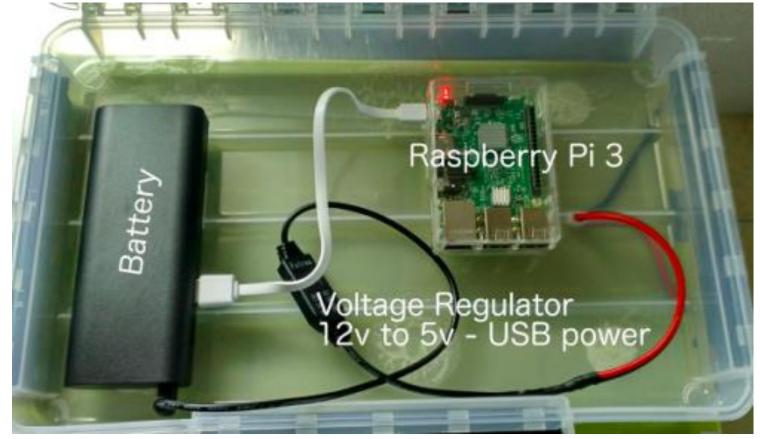
HSD 504 Introduction to Sociotechnical systems

April 15th, 2019



### The Dis/connection

- Educational experience relies in the access and distribution of knowledge
- Current digital technologies increase the opportunities to access to it... if they are connected
- What happens for those who are not connected to the internet? What kind of futures have they available? What solutions are possible for this problem?
- Connectivity became a new structure of power and privileged in the information society



"It's a durable, portable solar powered digital library over an off-line WiFi hotspot, designed to mimic an online experience. Making use of open access educational resources and ever-smaller and more efficient technology, SolarSPELL provides an all-in-one, self-powered plug-and-play kit."

SolarSPELL



Linzy, K., & Hosman, L. (2017).

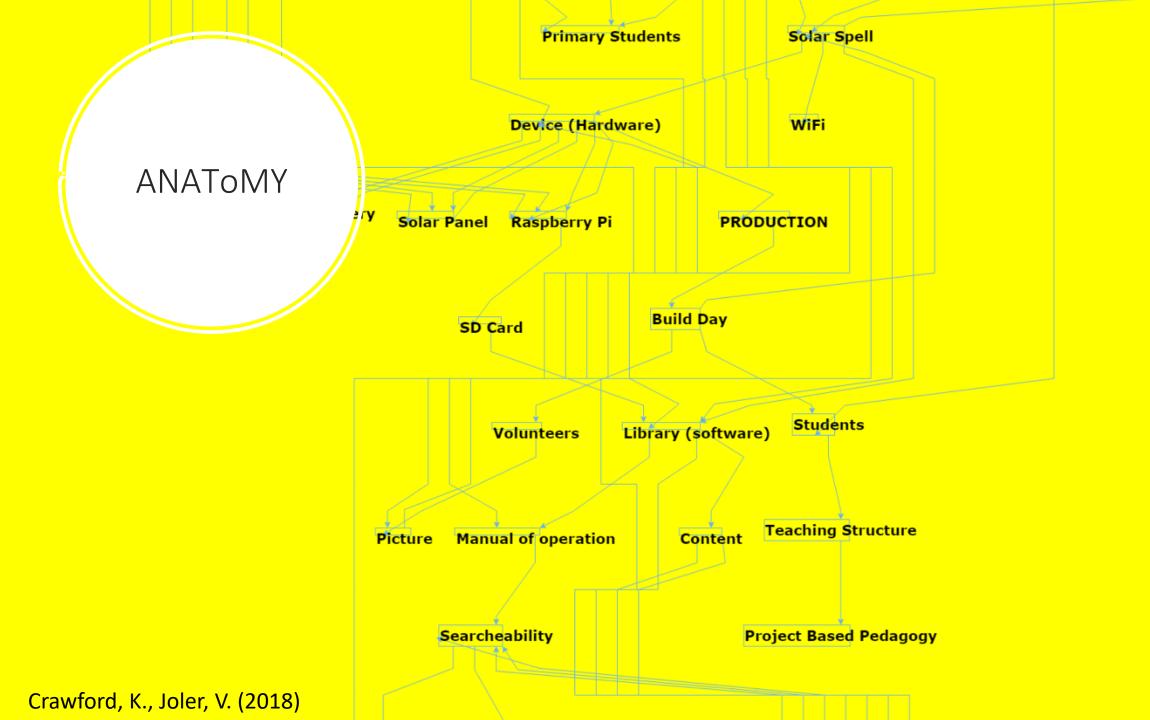
# Question, methods and sources

Question: How to differ the interpretation of the SolarSPELL's under sociotechnical systems theories?

LTS: Large Technical Systems (Hughes, 1983; Sovacool, 2018). Systems builders, momentum, load factor, style, integration

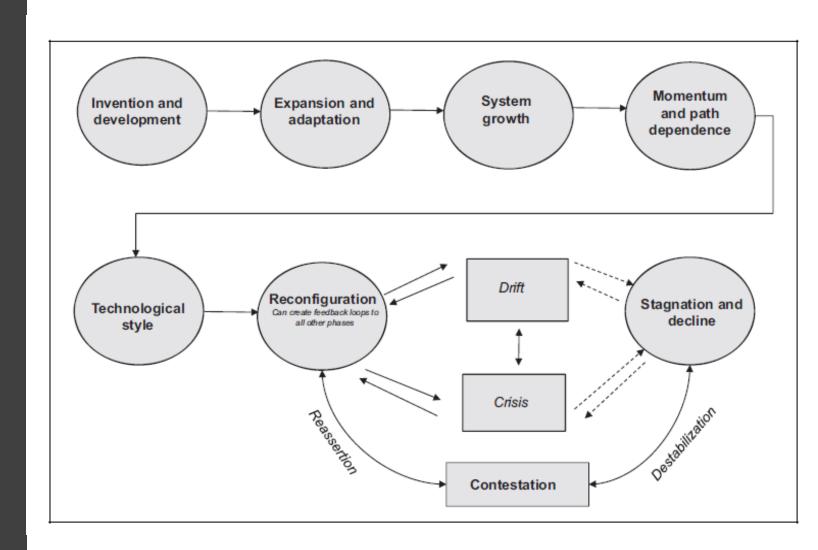
ANT Actor-network Theory (Callon, 1984; Latour 1992, 1999, 2005, Law, 1992, 2001) Actants, translations, enrollement, entanglements, assamblages,

**Sources of information for this research:** 2 years of participating as student in the Project, one semester mentoring some actions, conversations (non formal interviews) with the team, previous students and collaborators. Reserved documentation from the Project administration, my "own" device.



LTS

- Large technological systems is an historical approach to explain the evolution of a system from a prototype to a intricated collection of parts connected.
- Complexity produce (at least) two new properties: momentum and style
- Hughes identify 5 stages, Sovacool incorporate 3 new stages related to obduracy.





- Momentum is increasing, meanwhile extends its functionalities, distribution and recognition
- Little understanding about the device in field doesn't show the effects of modification in practices, behaviors, learnings and values in community
- Rotation of early adopters (PeaceCorps) is a threathen in the stabilization of the system.
- Each community stablish a different style, depending of alternatives solutions (travel to networked áreas, use of common resources), being something to take more attention.





#### ANT

Description over understanding.

Traduction (creation of ANT)  $\rightarrow$  Problematization, Interestment, Enrollment and Mobilization

Obligatory passage point (OPP)

Follow the actors, examine inscriptions (mapping material and semiotics relations)

Puntualization/Depuntualization (Collapse of complexity in one actor)



### SolarSPELL under ANT

- Problematization:
   Access/Oportunity to digital resources/way of thinking
- Interestment: Center-peripheria in material, intelectual and organizational ways
- Enrollment: transference (of capabilities, resources, agencies)
- Mobilization: Need of connectivity, oportunity to thrive (OPP!)

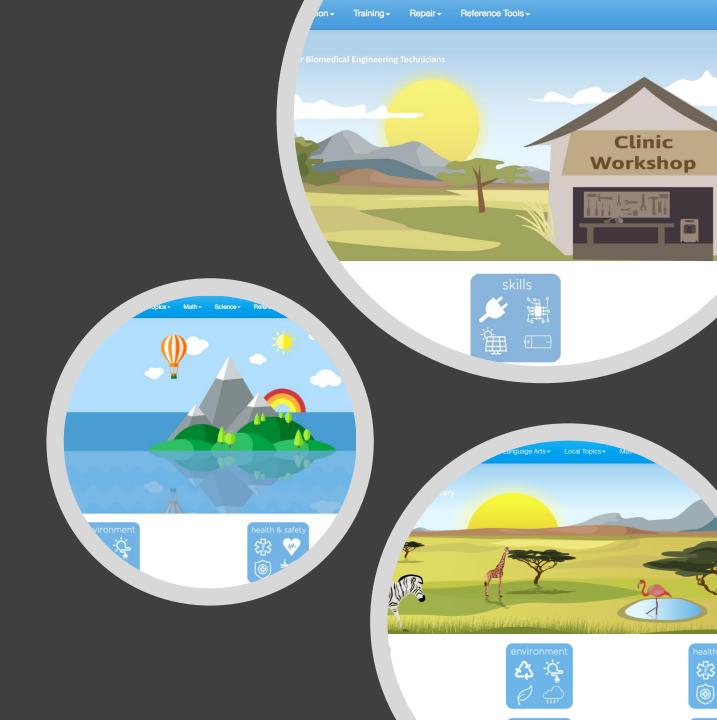




- Alignament of internal elements (battery, voltaje regulator, solar panel, RPi, SD Card)
- Lack of training (in teaching practices, WiFi, video reprodution)
- Users are puntualized (as teachers, volunteers, peace corps, students...)
- Due to OPP, silver bullet discourses are used in representation of the ANT (webpage)

## Complexity in dis/connection

- How theories Works?
- What is different between results?
- What is missing?
- What new questions emerge?
- What we (I) can do with these insights?





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Theory/Model	Assumptions	Emphasis	Key concepts
Actor-Network Therory (ANT) – Callon (1984), Law (1989, 1999), Latour (1992, 2005)	<ul> <li>General symmetry</li> <li>between all actors</li> <li>Follow the actors</li> <li>Examine material and semiotics inscriptions</li> </ul>	Agency: how actors (human and non-human) build and become entangled in actor networks	Network assamblages, translation (Problematization, Interestment, Enrollment and Mobilization)
Large Technical Systems (LTS) – Hughes (1983), Sovacool (2018)	<ul><li>Evolution of the system over time</li><li>Increasing resistance to change</li></ul>	Systems: large-scale, capital intensive, sociomateriality and subsystems	System builders, momentum, coupling, style.
Technology Appropriation – Eglash (2007), Quezada & Perez Comisso (2016)	<ul> <li>Collected Individual experiences</li> <li>(postfenomenology) can explain local networks</li> <li>Storytelling of experience decrease transparency</li> </ul>	Trajectory: which process (dis)connects human and non-humans in a context	Access, learning, Incorporation, transformation, transparency