Part 3

Read the four texts below. There are eight questions about the texts. Decide which text (A, B, C or D) tells you the answer to the question. The first one is done for you.

A.

I am writing with reference to the cottage we rented from you. There were a number of problems which made our holiday less enjoyable. Firstly, we were very disappointed that the swimming pool hadn't been cleaned and so we couldn't use it. Also, your brochure said the cottage was an easy walk to the beach, but it took us half an hour and involved walking up a very steep hill. My wife has a bad back, so we had to take the car. We had a nice time anyway, but I feel that you should deal with these issues.

B.

I am very sorry to hear that you had some problems during your stay at our cottage. Unfortunately, the man who cleans our pool was sick that week and we did not realise because, as you know, we were away ourselves.

As far as the brochure is concerned, I agree that the information about the beach is misleading and I will change it. We did not know about your wife's condition, so we couldn't know the hill would be a problem, but I will mention it in our new brochure.

C.

Holidaylettings is the UK's fastest growing holiday home rental site. It enables holiday-home owners to market their property directly to holidaymakers, giving them more flexibility and control over how and when they let their property.

The site presents in-depth information on over 13,000 holiday homes in 80 countries worldwide. Once holiday-makers have found a suitable property, they simply contact the owner directly to arrange the booking.

Each advert includes up to 16 colour photographs, and an availability calendar, and costs just £99 per year, making this great value for money.

D.

Come and enjoy a family holiday at our beautiful cottage by the sea. Only a short walk to the beach, you can have a swim in the clean blue water or even go surfing.

Seaview Cottage has three bedrooms, a dining room, lounge, fully-equipped kitchen and two bathrooms. There is a heated outdoor swimming pool which is cleaned twice a week and a lovely sun patio next to the pool.

Seaview Cottage is available all year round at a cost of £600 per week.

For further information or reservations: type in reference number 184935 on the holidaylettings website.

Which text

Example: is written in order to apologise?

- 1. was written by a business?
- 2. mentions that something was not accurate?
- mentions an important number?

Which text provides the answers to the following questions?

- 4. What health issues does someone have?
- 5. How can you get more information?
- 6. Who is going to edit some information?
- 7. How often do you pay for something?

Total: 7 marks