

**TELEKOM BILL**

Customer Name : CELESTINO LYSANDER JOHN PAUL

| Account No | Bill Date | Payment Due Date | Bill No | Deposit (RM) |
|------------|-------------|------------------|--------------|--------------|
| 1003472360 | 07 MAR 2013 | 06 APR 2013 | 000192447506 | 0.00 |

ACCOUNT SUMMARY

| Previous Charge | RM | Current Charge | RM |
|---------------------------------|---------|--------------------------------|---------------|
| Previous Balance | 295.60 | Recurring Charges | 149.00 |
| Payment -Thank You | -300.00 | Usage Charges | 0.40 |
| | | Service Tax (6%) | 0.02 |
| Total Amount Outstanding | | Total Current Charges | 149.42 |
| | | Total Amount | 145.02 |
| | | Rounding Amount | -0.02 |
| | | Total Amount to be Paid | 145.00 |

For the current charges, kindly remit them before or on the due date stated on your bill.
NEW SERVICE REACTIVATION POLICY - 100% PAYMENT (refer to 'ANNOUNCEMENT' column for full details)

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque .

PAYMENT SLIP

CELESTINO LYSANDER JOHN PAUL
201-A FLR 2
MENARA JAYA CONDOMINIUM
JLN 14/1
SEKSYEN 14
46100 PETALING JAYA
SELANGOR

| | |
|------------------|--------------|
| Account No | 1003472360 |
| Bill No | 000192447506 |
| Bill Date | 07 MAR 2013 |
| Revenue Code | 751 |
| Total Amount Due | RM 145.00 |
| Paid Amount | RM |
| Bank/Cheque No | |

R40 10
OFF

BT:CP

BILL PAYMENT

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

PAYMENT METHODS
COUNTER

- | | |
|---|---|
| • TMpoint | – Kiosk, Cash, Credit Card or selected Debit Card |
| | – Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad). |
| • POS Malaysia | – Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable) |
| • Banks (Bank Simpanan Nasional, Bank Rakyat) | – Cash, Credit Card or selected Debit Card |

AUTOPAY

- Credit Card (Visa and MasterCard)
- *Note: Locally Issued

ATM

- | | | |
|-----------|---------------|--------------------------|
| • Ambank | • Bank Rakyat | • Bank Simpanan Nasional |
| • Maybank | • Public Bank | • RHB Bank |

INTERNET

- | | | |
|--|---|---|
| • myUniFi di https://occ.unifi.my | • https://ambank.amonline.com.my | • www.eonbank.com.my |
| • www.hlb.com.my | • www.i-muamalat.com.my | • www.irakyat.com.my |
| • www.maybank2u.com.my | • www.mbfcards.com | • https://payonline.uob.com.my |
| • www.pbebank.com.my | • www.posonline.com.my | • www.rhb.com.my |
| • www.hsbc.com.my | | |

PHONE

- | | | |
|-------|-----------|---------------|
| • MBF | • Maybank | • Public Bank |
|-------|-----------|---------------|

TERMINAL

- CIMB M1

MAIL

Mail a crossed cheque made payable to "Telekom Malaysia Berhad" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

SEMENANJUNG MALAYSIA
TELEKOM MALAYSIA BERHAD
Peti Surat 13232
50804 Kuala Lumpur

SABAH (Termasuk WP Labuan)
TMpoint Sadong Jaya
Telekom Sales & Services Sdn Bhd
88672 Kota Kinabalu
Sabah

SARAWAK
TMpoint Batu Lintang
Telekom Sales & Services Sdn Bhd
Jalan Batu Lintang
93200 Kuching, Sarawak

ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM UniFi Centre:

1. Product and Service Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries 1-300-88-1221: Operating hours 24/7. Or you may e-mail us at: unifi@tm.com.my



ACCOUNT NO: 1003472360

DATE: 07 MAR 2013

Telekom Malaysia Berhad (128740-P)

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ACCOUNT DETAIL**PAYMENTS**

| Date | Description | Amount (RM) |
|------------|---------------------|-------------|
| 25/02/2013 | Payment - MAYBANK2U | -300.00 |

TOTAL -300.00
RECURRING CHARGES STATEMENT

| Description | Gross (RM) | Discount (RM) | Amount (RM) |
|--|------------|---------------|-------------|
| Residential High Speed Internet : juanpablo999@unifi | 149.00 | 0.00 | 149.00 |

TOTAL 149.00 0.00 149.00
USAGE STATEMENT

| Description | Amount (RM) |
|--------------------------|-------------|
| Voice | |
| SPECIAL NUMBERS / OTHERS | 0.40 |

TOTAL 0.40
SERVICE TAX (6%)

| Description | Total Taxable (RM) | Amount (RM) |
|-------------|--------------------|-------------|
| Total tax | 0.40 | 0.02 |

0.02

SERVICE DETAIL**Residential High Speed Internet**

SERVICE NO. : juanpablo999@unifi
RECURRING CHARGES

| Item | Start Date | End Date | Gross (RM) | Discount (RM) | Amount (RM) |
|---------------------------------------|------------|------------|------------|---------------|-------------|
| VIP5 (24 Months Contract) Monthly Fee | 07/03/2013 | 06/04/2013 | 149.00 | 0.00 | 149.00 |
| TOTAL | | | 149.00 | 0.00 | 149.00 |

SERVICE TOTAL 149.00

Residential Voice

SERVICE NO. : 03-79314788
USAGE CHARGES



ACCOUNT NO: 1003472360

DATE: 07 MAR 2013

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SPECIAL NUMBERS / OTHERS

| Date | Time | Number | Location | Duration | Gross (RM) | Discount (RM) | Amount (RM) |
|--------------|----------|------------|----------------------|----------|-------------|---------------|-------------|
| 06/02/2013 | 17:40:09 | 1300300300 | TM SPECIAL NUMBER | 00:00:52 | 0.08 | 0.00 | 0.08 |
| 06/02/2013 | 17:44:22 | 1300300300 | TM SPECIAL NUMBER | 00:07:34 | 0.32 | 0.00 | 0.32 |
| TOTAL | | | | | 0.40 | 0.00 | 0.40 |

USAGE TOTAL **0.40****SERVICE TAX (6%)**

| Description | Total Taxable (RM) | Amount (RM) |
|----------------------|--------------------|-------------|
| Total tax | 0.40 | 0.02 |
| | | 0.02 |
| SERVICE TOTAL | | 0.42 |

ANNOUNCEMENT**RESET PASSWORD**

Dear Valued Customer,
We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail, UniFi Infoblast, Online Guard Plus, iShield Plus services.
We would like to advise customers to regularly reset their passwords to protect their accounts against password security threats.
For further assistance, please do not hesitate to email unifi@tm.com.my.

FIND OUT MORE ABOUT UniFi

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at www.tm.com.my, visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at unifi@tm.com.my.

ENJOY YOUR UniFi PACKAGE!**For Residential Customers**

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

New IVR system for UniFi Contact Centre

We will be launching its new IVR system for UniFi Contact Centre soon to serve you better. You will only need to key in your UniFi phone to experience our self-service assistance. Should you still need further assistance, our customer service representative will be glad to assist.