

**TELEKOM BILL**

Customer Name : ONG EU ZAN

Account No	Bill Date	Payment Due Date	Bill No	Deposit (RM)
1001532116	10 FEB 2013	12 MAR 2013	000179362355	0.00

**ACCOUNT SUMMARY**

Previous Charge	RM	Current Charge	RM
Previous Balance	187.35	Recurring Charges	149.00
		Usage Charges	1.40
		Service Tax (6%)	0.08
<b>Total Amount Outstanding</b>	<b>187.35</b>	<b>Total Current Charges</b>	<b>150.48</b>
		<b>Total Amount</b>	<b>337.83</b>
		<b>Rounding Amount</b>	<b>0.02</b>
		<b>Total Amount to be Paid</b>	<b>337.85</b>

You have outstanding due. Please settle the dues immediately to avoid any service interruption.  
For the current charges, kindly remit them before or on the due date stated on your bill.  
NEW SERVICE REACTIVATION POLICY - 100% PAYMENT (refer to 'ANNOUNCEMENT' column for full details)

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque.

**PAYMENT SLIP**

ONG EU ZAN  
10 FLR 20  
RHYTHM AVENUE  
PERSIARAN KEWAJIPAN  
USJ 19  
47630 SUBANG JAYA  
SELANGOR

Account No	1001532116
Bill No	000179362355
Bill Date	10 FEB 2013
Revenue Code	751
Total Amount Due	RM 337.85
Paid Amount	RM
Bank/Cheque No	

R40 10  
OFF

BT:CP

#### BILL PAYMENT

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

#### PAYMENT METHODS

##### COUNTER

- |   |   |
|---|---|
| • TMpoint                                     | – Kiosk, Cash, Credit Card or selected Debit Card   |
|   | – Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).   |
| • POS Malaysia                                | – Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable) |
| • Banks (Bank Simpanan Nasional, Bank Rakyat) | – Cash, Credit Card or selected Debit Card  |

##### AUTOPAY

- Credit Card (Visa and MasterCard)
- \*Note: Locally Issued

##### ATM

- |           |               |                          |
|-----------|---------------|--------------------------|
| • Ambank  | • Bank Rakyat | • Bank Simpanan Nasional |
| • Maybank | • Public Bank | • RHB Bank               |

##### INTERNET

- |  |   |   |
|--|---|---|
| • myUniFi di <a href="https://occ.unifi.my">https://occ.unifi.my</a> | • <a href="https://ambank.amonline.com.my">https://ambank.amonline.com.my</a> | • <a href="http://www.eonbank.com.my">www.eonbank.com.my</a>              |
| • <a href="http://www.hlb.com.my">www.hlb.com.my</a>                 | • <a href="http://www.i-muamalat.com.my">www.i-muamalat.com.my</a>            | • <a href="http://www.irakyat.com.my">www.irakyat.com.my</a>              |
| • <a href="http://www.maybank2u.com.my">www.maybank2u.com.my</a>     | • <a href="http://www.mbfcards.com">www.mbfcards.com</a>                      | • <a href="https://payonline.uob.com.my">https://payonline.uob.com.my</a> |
| • <a href="http://www.pbebank.com.my">www.pbebank.com.my</a>         | • <a href="http://www.posonline.com.my">www.posonline.com.my</a>              | • <a href="http://www.rhb.com.my">www.rhb.com.my</a>                      |
| • <a href="http://www.hsbc.com.my">www.hsbc.com.my</a>               |   |   |

##### PHONE

- |       |           |               |
|-------|-----------|---------------|
| • MBF | • Maybank | • Public Bank |
|-------|-----------|---------------|

##### TERMINAL

- CIMB M1

##### MAIL

Mail a crossed cheque made payable to "Telekom Malaysia Berhad" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

**SEMENANJUNG MALAYSIA**  
TELEKOM MALAYSIA BERHAD  
Peti Surat 13232  
50804 Kuala Lumpur

**SABAH (Termasuk WP Labuan)**  
TMpoint Sadong Jaya  
Telekom Sales & Services Sdn Bhd  
88672 Kota Kinabalu  
Sabah

**SARAWAK**  
TMpoint Batu Lintang  
Telekom Sales & Services Sdn Bhd  
Jalan Batu Lintang  
93200 Kuching, Sarawak

#### ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

#### ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM UniFi Centre:

1. Product and Service Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries 1-300-88-1221: Operating hours 24/7. Or you may e-mail us at: [unifi@tm.com.my](mailto:unifi@tm.com.my)



ACCOUNT NO: 1001532116

DATE: 10 FEB 2013

Telekom Malaysia Berhad (128740-P)

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**ACCOUNT DETAIL****RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : euzan@unifi	149.00	0.00	149.00
<b>TOTAL</b>	<b>149.00</b>	<b>0.00</b>	<b>149.00</b>

**USAGE STATEMENT**

Description	Amount (RM)
<b>Voice</b>	
NATIONAL - To Mobile	1.40
<b>TOTAL</b>	<b>1.40</b>

**SERVICE TAX (6%)**

Description	Total Taxable (RM)	Amount (RM)
Total tax	1.40	0.08
		<b>0.08</b>

**SERVICE DETAIL****Residential High Speed Internet****SERVICE NO.** : euzan@unifi**RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	10/02/2013	09/03/2013	149.00	0.00	149.00
<b>TOTAL</b>			<b>149.00</b>	<b>0.00</b>	<b>149.00</b>

**TOTAL** **149.00****Residential Voice****SERVICE NO.** : 03-80114714**USAGE CHARGES**

Item	Amount (RM)
<b>Voice</b>	
NATIONAL - To Mobile	1.40
<b>TOTAL</b>	<b>1.40</b>



ACCOUNT NO: 1001532116

DATE: 10 FEB 2013

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**SERVICE TAX (6%)**

Description	Total Taxable (RM)	Amount (RM)
Total tax	1.40	0.08
		0.08
<b>TOTAL</b>		<b>1.48</b>



ACCOUNT NO: 1001532116

DATE: 10 FEB 2013

Telekom Malaysia Berhad (128740-P)

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## STATEMENT OF OUTSTANDING

STATEMENT DATE : 10 FEB 2013

ACCOUNT NO : 1001532116

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
000165023086	10/01/2013	149.00	0.00	0.00	149.00
000151410750	10/12/2012	149.30	-110.95	0.00	38.35
<b>TOTAL OUTSTANDING</b>					<b>187.35</b>

**ANNOUNCEMENT****RESET PASSWORD**

Dear Valued Customer,

We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail, UniFi Infoblast, Online Guard Plus, iShield Plus services.

We would like to advise customers to regularly reset their passwords to protect their accounts against password security threats.

For further assistance, please do not hesitate to email [unifi@tm.com.my](mailto:unifi@tm.com.my).

**FIND OUT MORE ABOUT UniFi**

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at [www.tm.com.my](http://www.tm.com.my), visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at [unifi@tm.com.my](mailto:unifi@tm.com.my).

**ENJOY YOUR UniFi PACKAGE!**

For Residential Customers

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

**New IVR system for UniFi Contact Centre**

We will be launching its new IVR system for UniFi Contact Centre soon to serve you better. You will only need to key in your UniFi phone to experience our self-service assistance. Should you still need further assistance, our customer service representative will be glad to assist.