

Terms and Conditions for c2crental.ca

Effective Date: January 15, 2026

Welcome to c2crental.ca. These Terms and Conditions ("**T&C**" or "**Agreement**") govern your rental of a vehicle from c2crental.ca (referred to as "**We**", "**Our**", or "**Us**") through our website, c2crental.ca, and any associated services (collectively, the "**Platform**").

1. Definitions

Term	Definition
Agreement	The entire contract between You and Us, consisting of these T&C and the specific details on the Rental Agreement Face Page.
You or Your	The person identified as the renter, any person signing this Agreement, or any Authorized Driver.
We, Our, Us	[Insert Legal Entity Name of Platform Operator Here], operating as c2crental.ca.
Vehicle	The motor vehicle identified in the Rental Agreement, owned by Us, and any vehicle substituted for it.
Rental Agreement	The specific document provided to You at the time of rental, detailing the rental period, charges, and Vehicle information.
Authorized Driver	The Renter and any additional drivers approved by Us and listed on the Rental Agreement.
Protection Plan	The Loss Damage Waiver (LDW) or other protection products offered by Us or our third-party partners, which govern liability for damage or loss to the Vehicle.

2. Rental, Indemnity, and No Warranties

2.1. Contract for Rental. This is a contract for the rental of the Vehicle. The price on your Rental Agreement is for the specific rental period. If you return the Vehicle early or late, the price is subject to change.

2.2. Termination and Repossession. We may terminate this Agreement and repossess the Vehicle at your expense without notice if you breach this Agreement (e.g., Prohibited Use), or if the Vehicle is abandoned or used in violation of law.

2.3. Indemnity. To the extent permitted by law, you agree to indemnify, defend, and hold Us harmless from all claims, liability, costs, and attorney fees we incur resulting from or arising out of this rental and your use of the Vehicle.

2.4. No Warranties. EXCEPT AS PROHIBITED BY APPLICABLE PROVINCIAL LAW, We make no warranties, express, implied, or apparent, regarding the Vehicle, no warranty of merchantability, and no warranty that the Vehicle is fit for a particular purpose.

3. Eligibility and Authorized Drivers

3.1. Eligibility. You must be at least 21 years of age (or as otherwise required by our policy) and possess a valid driver's license for the appropriate class.

3.2. Authorized Drivers. Only the Renter and individuals explicitly approved by Us and listed on the Rental Agreement are permitted to drive the Vehicle. We may charge an additional fee for each Authorized Driver. You are jointly and severally liable for the actions of all Authorized Drivers.

3.3. Driver's License. You certify that your license is valid and not suspended or revoked.

4. Condition, Inspection, and Return of Vehicle

4.1. Condition and Inspection. You must inspect the Vehicle for any existing damage before leaving the rental location and ensure it is noted on the Rental Agreement. Your acceptance of the Vehicle confirms it is in good condition, save for any noted damage.

4.2. Return. You must return the Vehicle to the agreed-upon location, on the date and time specified in the Rental Agreement, and in the same condition as received, except for ordinary wear.

4.3. Late Return. If the Vehicle is returned late, you will be subject to additional rental charges and late fees. If the Vehicle is returned after closing hours, you remain responsible for the safety of and damage to or loss of the Vehicle until we inspect it upon our next opening for business.

4.4. Fuel. You must return the Vehicle with the same amount of fuel as when rented, unless you purchase a pre-paid fuel option. Failure to do so will result in a refueling charge plus a

service fee.

5. Responsibility for Damage, Loss, and Protection Plan

5.1. Renter Responsibility. You are responsible for all damage to, and for loss or theft of, the Vehicle during the rental period, regardless of fault, except to the extent restricted, modified, or limited by provincial law. This includes damage caused by collision, weather, road conditions, and acts of nature.

5.2. Damage Costs. You are responsible for the cost of repair, or the actual cash retail value of the Vehicle if it is not repairable or if we elect not to repair it. You are also responsible for:

- **Loss of Use:** The loss of our ability to use the Vehicle for any purpose.
- **Diminished Value:** The difference between the value of the Vehicle before and after damage.
- **Administrative Expenses:** Our costs incurred processing a claim.

5.3. Loss Damage Waiver (LDW). LDW is **NOT** insurance. If you purchase LDW, we waive your responsibility for a portion of the damage to or loss of the Vehicle, subject to any deductible stated on your Rental Agreement. LDW is void if the damage or loss results from any **Prohibited Use** (Section 7).

5.4. Reporting. You **MUST** report all accidents and incidents of theft and vandalism to Us and the police as soon as you discover them. Failure to report may void the Protection Plan.

6. Fees, Charges, and Payment

6.1. Rental Charges. You agree to pay the total rental price, including the base rate, Protection Plan fee, taxes, and any applicable fees (e.g., young driver fee, delivery fee).

6.2. Post-Rental Charges. You authorize Us to charge the payment method on file for:

- **Fines and Tolls:** All parking citations, toll fees, fines for toll evasion, and other penalties assessed against you or the Vehicle during the rental, plus an administrative fee of up to \$40 CAD per violation.
- **Refueling:** Charges for failure to return the Vehicle with the required fuel level.
- **Damage/Deductible:** The deductible amount or full cost of damage/loss if the Protection Plan is voided.

7. Prohibited Uses of the Vehicle

Any use of the Vehicle in violation of this section is a material breach of this Agreement and voids the Protection Plan, making the Renter fully liable for all damages, losses, and costs.

You and any Authorized Driver **SHALL NOT** use the Vehicle:

- a. By anyone who is not an Authorized Driver.
- b. By anyone under the influence of drugs or alcohol.
- c. During the commission of a felony or other crime.
- d. For carrying persons or property for hire (unless explicitly authorized by Us).
- e. For pushing or towing anything.
- f. During any race, speed test, or contest.
- g. Outside the geographic area specified in the Rental Agreement (e.g., outside of Canada, or as otherwise restricted).
- h. On unpaved roads or off-road conditions.
- i. To transport more persons than the Vehicle has seat belts.
- j. When the Vehicle's fluid levels are low, or when further operation would damage the Vehicle.
- k. When the Vehicle is unlocked, or the keys or key fob are lost.
- l. To transport hazardous, illegal, or dangerous materials.
- m. In a manner that violates any applicable law or regulation.

8. Telematics and Data Privacy (PIPEDA Compliance)

8.1. Telematics Notice. The Vehicle may be equipped with a telematics device, GPS technology, or an event data recorder.

8.2. Purpose of Collection. You consent to the collection and use of Vehicle data, including location, speed, and operational diagnostics, by Us for the purposes of: (a) safety and security; (b) loss prevention and theft recovery; (c) fleet management and maintenance; and (d) enforcing this Agreement.

8.3. Consent and Disclosure. By entering into this Agreement, you provide express consent for such collection under the *Personal Information Protection and Electronic Documents Act* (PIPEDA). We may find, monitor, or disable the Vehicle through such systems if we deem it necessary, without warning or notice, to the extent permitted by applicable law.

8.4. Infotainment Systems. You are solely responsible for deleting any personal data stored on the Vehicle's infotainment system before returning the Vehicle. We are not responsible for any data left behind.

9. Liability Protection (Canadian Requirement)

9.1. Minimum Liability Coverage. Where required by provincial law, we extend our auto liability insurance coverage to you and any Authorized Driver, up to the statutory minimum financial responsibility limits (e.g., \$200,000 in Ontario and British Columbia). This coverage protects against liability for causing bodily injury or death to others or damaging the property of someone other than the driver and/or the renter.

9.2. Secondary Coverage. Any protection provided by Us shall be secondary to any applicable insurance available to you or any other driver from any other source, whether primary, excess, secondary, or contingent, unless otherwise required by law to be primary.

10. General Provisions

10.1. Governing Law. This Agreement shall be governed by the laws of the Province where the rental commenced and the federal laws of Canada applicable therein.

10.2. Language of Contract (Quebec). The parties have expressly requested that this Agreement and all related documents be drafted in English. *Les parties ont expressément demandé que cette convention et tous les documents s'y rattachant soient rédigés en anglais.*

10.3. Modification. We reserve the right to modify these T&C at any time. Continued use of the Platform after any such changes constitutes your acceptance of the new T&C.

10.4. Entire Agreement. This Agreement, together with the Privacy Policy and the specific Rental Agreement, constitutes the entire agreement between You and Us regarding the subject matter herein.

This document is a draft and requires review by legal counsel to ensure compliance with all applicable laws and the specific details of the c2crental.ca business model and insurance policies.