

Map Ly

[Linkedin](#) | [Github](#) | [Web Portfolio](#)

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Objective

Inspired and self-taught JavaScript developer with a background in IT support, MIS, and entrepreneurship. Prepared to apply strong problem-solving and technical skills in a JavaScript role.

Technical Skills

- **Languages:** JavaScript, HTML, CSS
 - **Backend:** Node.js (beginner)
 - **Tools & Platforms:** Git, GitHub, VS Code
 - **Other:** System support (MIS), hardware/software installation, customer service
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Projects

Personal project ([web portfolio](#))

[GitHub:](#)

- Build a personal site.
- Used HTML, CSS3, and JavaScript ([Node.js](#)).
- Hosting on Render.com

To-Do List App

[GitHub:](#)

- Created a task management web app using JavaScript, HTML, and CSS.
- Implemented DOM manipulation and localStorage to persist user data.

Calculator App

[GitHub:](#)

- Developed a responsive calculator using vanilla JavaScript.
 - Handled input events and basic arithmetic operations with a clean UI design.
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Experience

MIS Support (Factory Tracking System)

Beauty Silk Screen Limited — Dec 03, 2024 – Jun 30, 2025

- Support and troubleshoot factory tracking systems.
- Install and maintain computers, printers, and related software.
- Collaborate with users and IT teams to ensure smooth operations.

Wing Express

Self-Employed — 2019 – 2024

- Operated a financial service business offering money transfers and bill payments.
- Managed daily operations, customer support, and financial tools.
- Gained hands-on experience with technology platforms and user-focused services.

Incident Support Engineer

DMI: Digital Transformation Services – Dec - 2018 – Oct - 2019

- Provided user support for software, accounts, and technical issues.
- Assisted developers in resolving system problems.
- Built foundational IT and troubleshooting skills.
- Raise tickets (Incidents/Service Requests) as per the customer's/user's requirements
- Infrastructure monitoring and troubleshooting.
- Linux(Ubuntu), Mac OSX, Windows desktop support

Information Communication Technology Technician

World Vision Cambodia (Internship)– Sep 2018 – Nov 2018

- Install and configure the computer hardware and operating system
- Talk staff through a series of actions, either face-to-face or over the phone, to help resolve the issues
- Provide support, including procedural documentation and relevant reports
- Set up new users' accounts
- Maintenance printer and network
- Support mail (IBM note mail)

Education & Learning

- Cambodian Mekong University
- Self-taught JavaScript development (June 2025– Present)
- Learning platforms: AI tools, YouTube, documentation, and project-based practice

Soft Skills

- Communication | Problem-solving | Time Management | Team Collaboration | Customer Service

Languages

- English: Good
- Khmer: Native language

Interests

- Artificial Intelligence (AI), Reading, Bicycle, Running, and exploring the operating system.
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References

Mr. Vicheka Vy

IT Executive at **Beauty Silk Screen Limited**

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Mr. Sothon Hem

Head of Security at **ABA Bank** (former at DMI)

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Mr. Khemrin Phany

ICT Infrastructure Officer at **World Vision**

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