

# Map Ly

[Linkedin](#) | [Github](#) | [Web Portfolio](#)

📍 Norea Island, Sangkat Nirouth, Khan Chbar Ampov, Phnom Penh, Cambodia.

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## Objective

Inspired and self-taught JavaScript developer with a background in IT support, MIS, and entrepreneurship. Prepared to apply strong problem-solving and technical skills in a JavaScript Junior role. Passionate about building real-world applications and growing as a full-stack developer.

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## Technical Skills

- **Languages:** JavaScript, HTML, CSS
  - **Backend:** Node.js (beginner)
  - **Tools & Platforms:** Git, GitHub, VS Code
  - **Other:** System support (MIS), hardware/software installation, customer service
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## Projects

### To-Do List App

[GitHub:](#)

- Created a task management web app using JavaScript, HTML, and CSS.
- Implemented DOM manipulation and localStorage to persist user data.

### Calculator App

[GitHub:](#)

- Developed a responsive calculator using vanilla JavaScript.
  - Handled input events and basic arithmetic operations with a clean UI design.
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## Experience

### MIS Support (Factory Tracking System)

*Beauty Silk Screen Limited — Dec 03, 2024 – Jun 30, 2025*

- Support and troubleshoot factory tracking systems.
- Install and maintain computers, printers, and related software.
- Collaborate with users and IT teams to ensure smooth operations.

## **Owner – Wing Express (Small Business)**

*Self-Employed — 2019 – 2024*

- Operated a financial service business offering money transfers and bill payments.
- Managed daily operations, customer support, and financial tools.
- Gained hands-on experience with technology platforms and user-focused services.

## **Incident and Support Engineer**

*DMI (Digital Information, LLC) Dec - 2018 – Oct - 2019*

- Provided user support for software, accounts, and technical issues.
  - Assisted developers in resolving system problems.
  - Built foundational IT and troubleshooting skills.
  - Raise tickets (Incidents/Service Requests) as per the customer's/user's requirements
  - Infrastructure monitoring and troubleshooting.
  - Linux(Ubuntu), Mac OSX, Windows desktop support
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## **Education & Learning**

- Cambodian Mekong University
  - Self-taught JavaScript development (June 2025– Present)
  - Learning platforms: AI tools, YouTube, documentation, and project-based practice
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## **Soft Skills**

- Communication | Problem-solving | Time Management | Team Collaboration | Customer Service
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## **Languages**

- English: Good
  - Khmer: Native language
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## **References**

### **Mr. Vicheka Vy**

**Position:** IT Executive at Beauty Silk Screen Limited

**Tel:** (+855) 16 913 444

**Email:** bssmis01@pccsgroup.net

### **Mr. Sothon Hem**

**Position:** Head of Security at ABA Bank (former at DMI)

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