



### **Locate your main Water Shutoff**

Make sure everyone in your home knows where the water main shutoff valve is located and keep it clear of debris and obstacles at all time for easy access.

### **Exposed pipes and water heaters**

Insulate pipes in unheated and drafty areas, such as an attic or garage.

### **Outside faucets**

Turn off outside faucets. Remove all connected hoses and wrap faucets with towels or a Styrofoam insulator. Ensure vents are closed going under homes.

### **Protect indoor faucets**

Allow faucets to slightly drip/flow throughout the **DAY** and night to reduce the risk of frozen pipes.

Open cabinets beneath kitchen and bathroom sinks to allow warmer air to circulate around pipes.

### **If your Pipes Freeze**

- Try to determine which pipe(s) are frozen. If some faucets work and others do not, it means pipes inside your home are frozen.
- If a pipe is frozen, assume it may be broken and will leak when thawed. Be ready to shut off your water in a hurry when the line thaws.
- If there is no water to your home or your pipes appear to be frozen, call us at 502-347-9500 or 502-548-9500, so we can ensure water is flowing to your meter correctly.