Online Ticket Booking System

Glossary

Version 1.0

Revision History

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Glossary

# Introduction

Online ticket booking system is a web application. A web application is a program that runs on more than one computer and communicates through a network or server and uses the browser as a user client.

This document presents some useful terms required to properly interpret description of the system.

# Glossary

|  |  |  |  |
| --- | --- | --- | --- |
| **Term** | **Definition and Information** | **Format** | **Validation Rules** |
| Management system | System used to control and create certain objects, placing them in a controlled environment. |  |  |
| Electronic ticket | Paperless electronic document used for ticketing passengers. Commonly referred to as “E-ticket”. |  |  |
| Reservation/ Booking | an [arrangement](https://dictionary.cambridge.org/dictionary/english/arrangement) in which something such as a [seat](https://dictionary.cambridge.org/dictionary/english/seat) on an [aircraft](https://dictionary.cambridge.org/dictionary/english/aircraft) or a [table](https://dictionary.cambridge.org/dictionary/english/table) at a [restaurant](https://dictionary.cambridge.org/dictionary/english/restaurant) is [kept](https://dictionary.cambridge.org/dictionary/english/kept) for you |  |  |
| Customer | An individual who may feature on one or more Enquiries or Bookings in the designed system |  |  |
| Supplier | The company (or possibly individual) providing the services for a product or service. |  |  |
| Agent | A third party who gets assigned to bookings in your system so that they can be paid Commission. |  |  |
| **Group** | Multiple Customers travelling together on a Booking |  |  |
| Stock | List containing all the products. |  |  |
| Database | A collection of information that can be easily manipulated. |  |  |