



## Report

# Uptime and Latency

Reference No : R-SVR-5.1

Version No : 01

Week No : 27

### Prepared by:

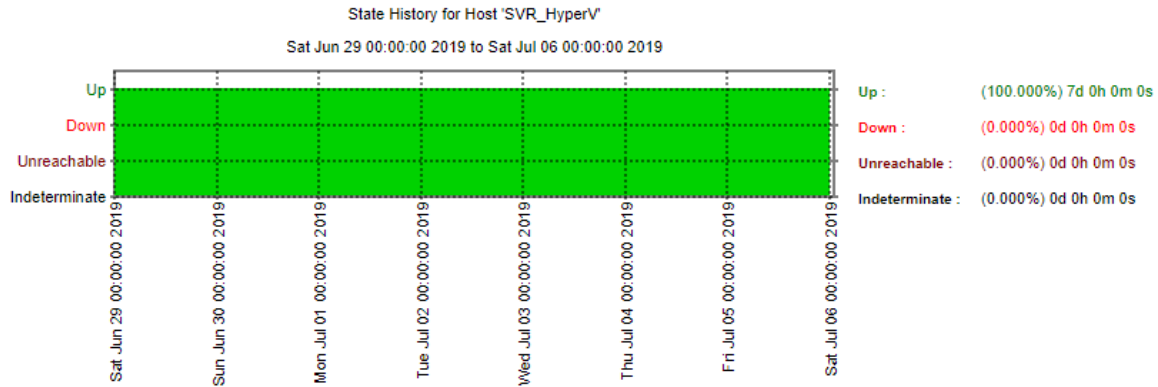
| Position / Title  | Name      | Signature | Date       |
|-------------------|-----------|-----------|------------|
| IT Staff (Xiamen) | Devin Lin |           | 07-08-2019 |

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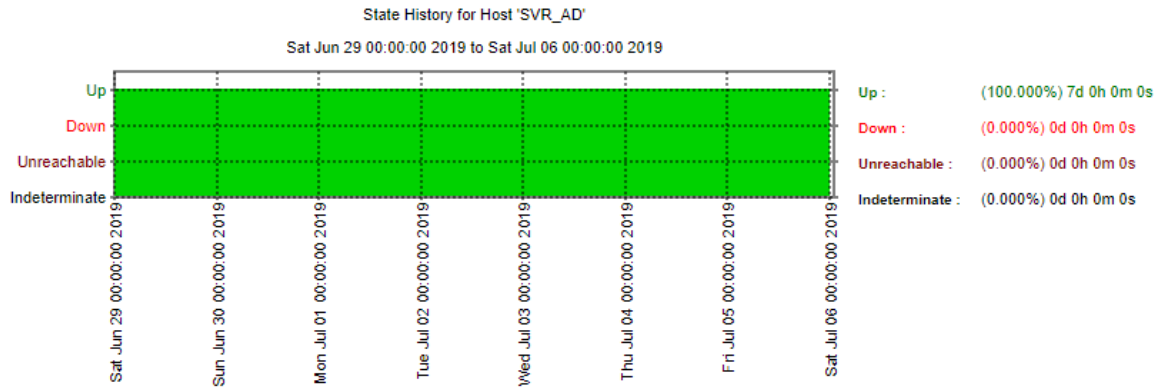
|                                 |                                  |           |
|---------------------------------|----------------------------------|-----------|
| Process Owner:<br>IT Department | REPORT                           | R-SVR-5.1 |
|                                 | <i>Server Performance Report</i> |           |

## 1.0 UPTIME GRAPHS

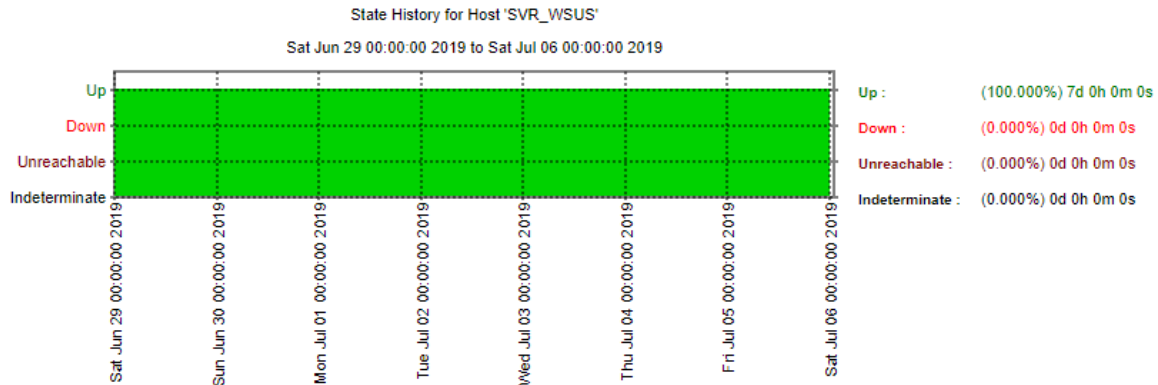
### 1.1 SVR-HYPERV



### 1.2 SVR-AD

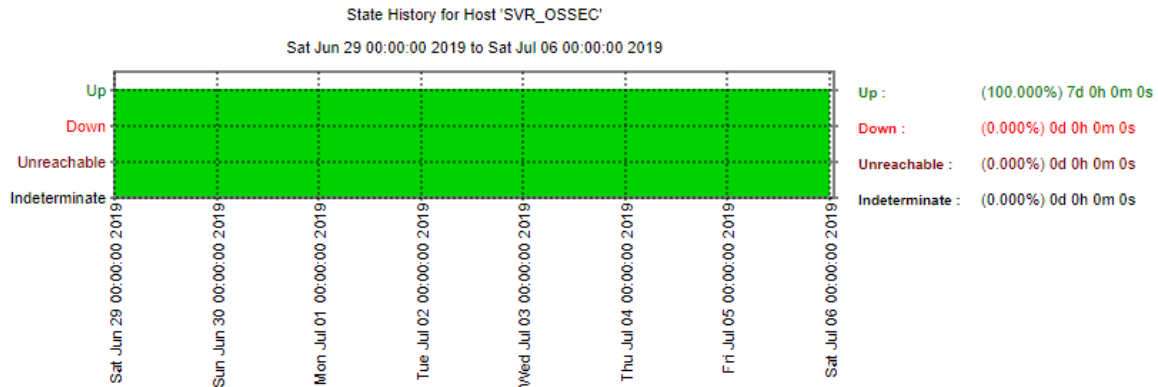


### 1.3 SVR-WSUS

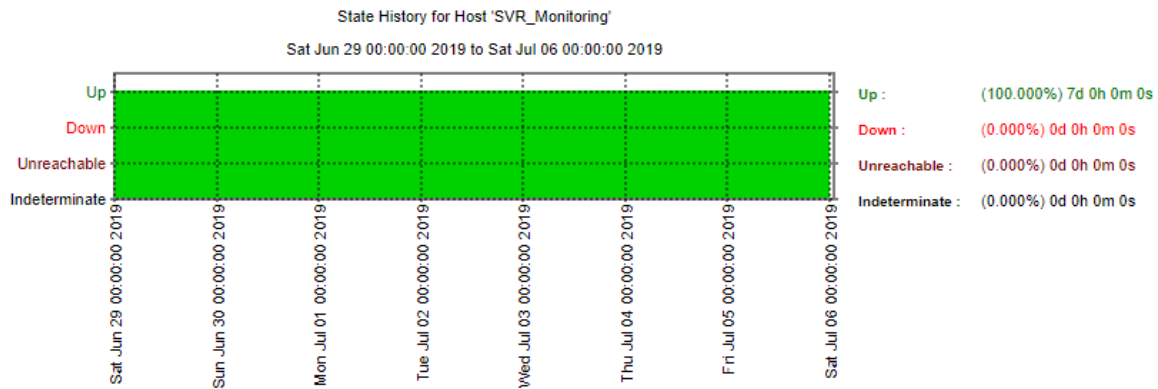


|                                 |                                  |           |
|---------------------------------|----------------------------------|-----------|
| Process Owner:<br>IT Department | REPORT                           | R-SVR-5.1 |
|                                 | <i>Server Performance Report</i> |           |

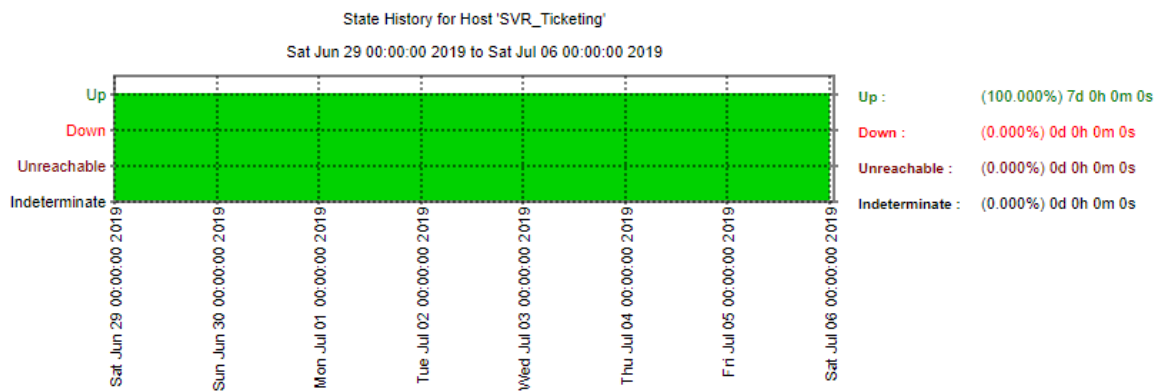
#### 1.4 SVR-OSSEC



#### 1.5 SVR-MONITORING



#### 1.6 SVR-TICKEING



#### 2.0 UPTIME REPORT

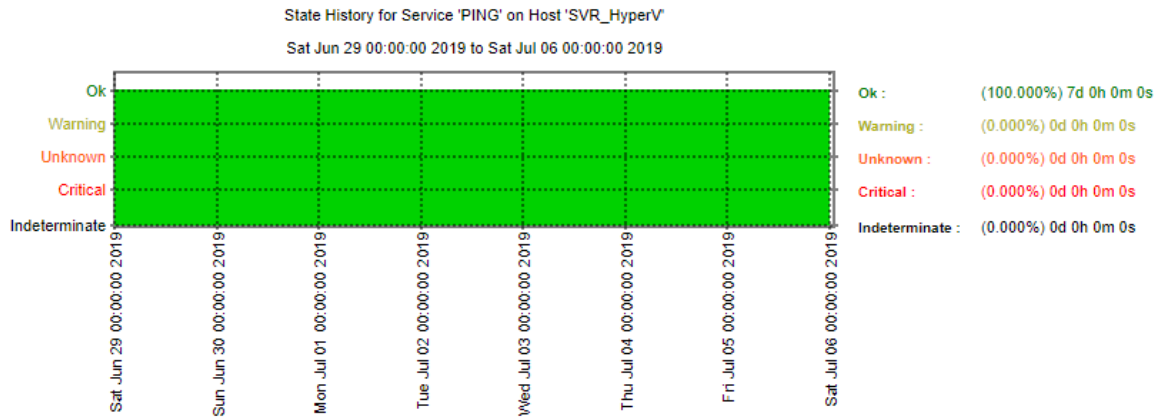
| DOWNTIME | RELATED TICKETS | AFFECTED CAMPAIGNS | DURATION (HOURS) |
|----------|-----------------|--------------------|------------------|
| N/A      |                 |                    |                  |

|  |                              |                                |                    |
|--|------------------------------|--------------------------------|--------------------|
|  | Proprietary and Confidential | Effectivity:<br>August 1, 2017 | Page 2 of 5        |
|  |                              |                                | Template Ver. : 01 |

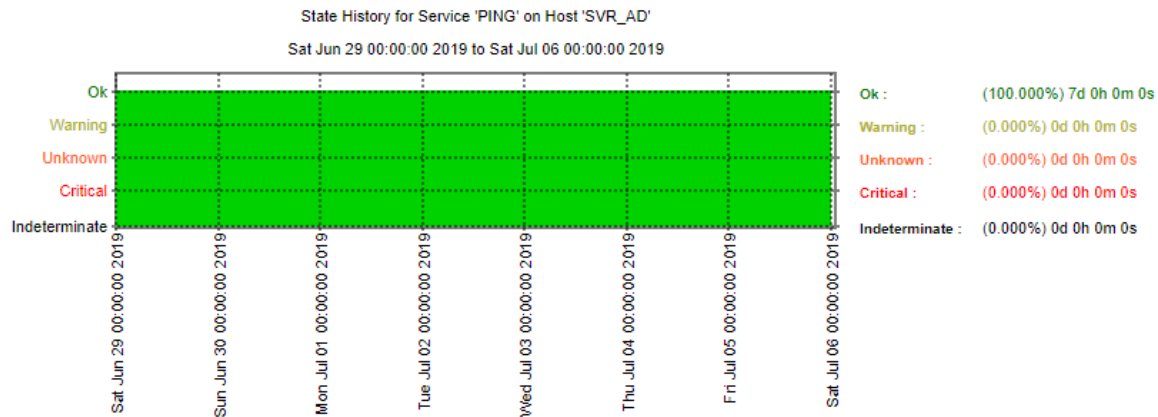
|                                 |                                  |           |
|---------------------------------|----------------------------------|-----------|
| Process Owner:<br>IT Department | REPORT                           | R-SVR-5.1 |
|                                 | <i>Server Performance Report</i> |           |

## LATENCY GRAPHS (PING)

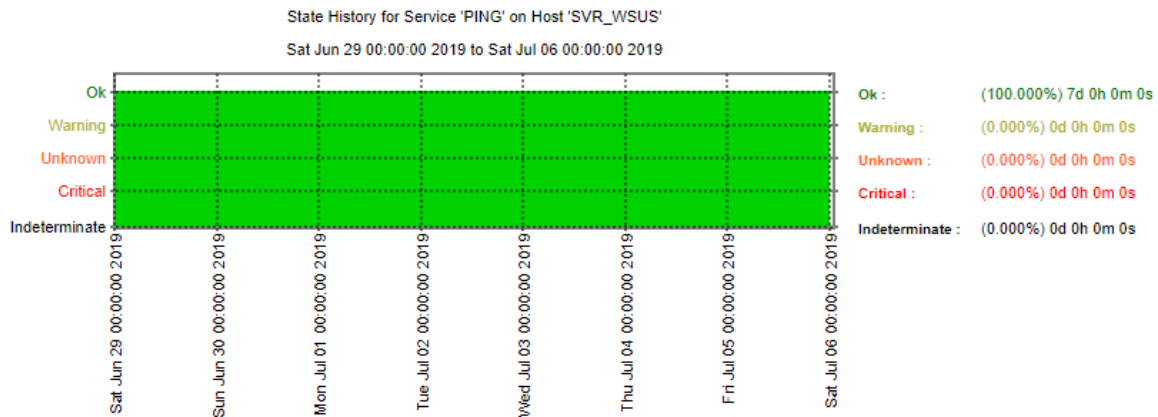
### 2.1 SVR-HYPERV



### 2.2 SVR-AD

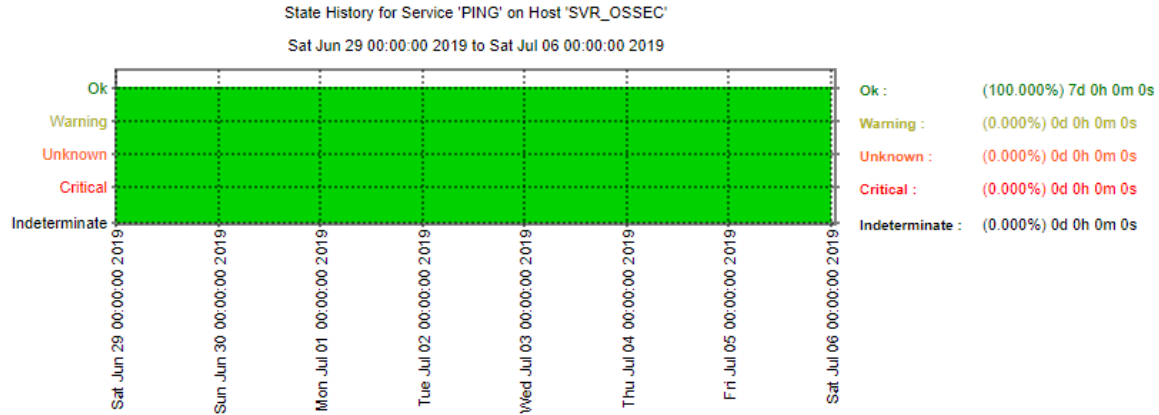


### 2.3 SVR-WSUS

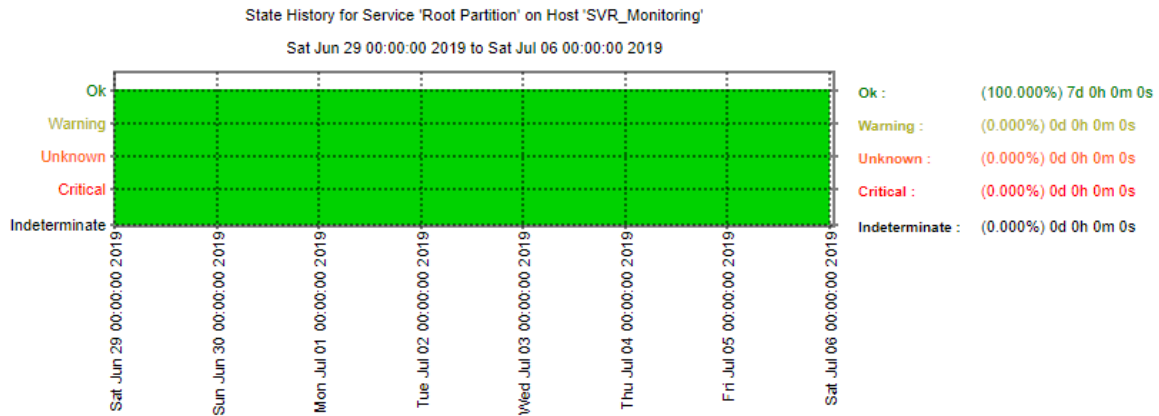


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|---------------------------------|----------------------------------|-----------|
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|                                 | <i>Server Performance Report</i> |           |

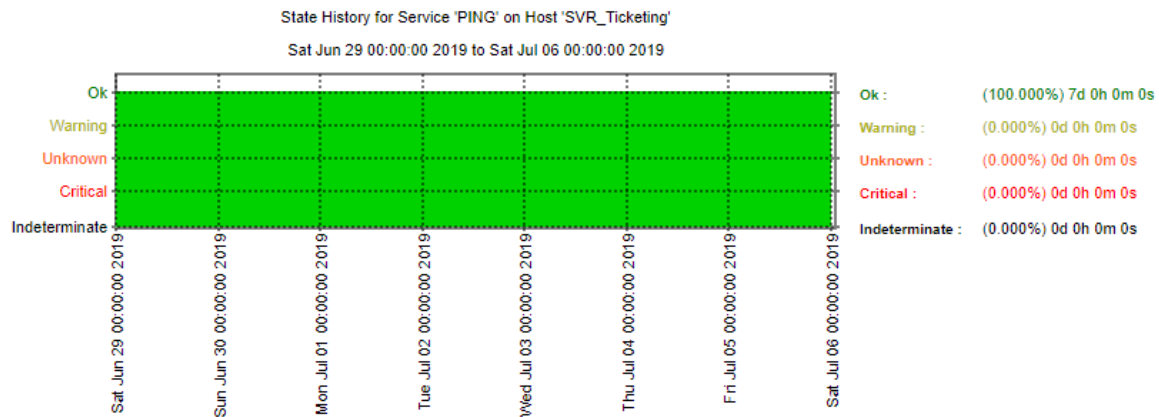
## 2.4 SVR-OSSEC



## 2.5 SVR-MONITORING



## 2.6 SVR-TICKETING



|                                 |                                  |           |
|---------------------------------|----------------------------------|-----------|
| Process Owner:<br>IT Department | REPORT                           | R-SVR-5.1 |
|                                 | <i>Server Performance Report</i> |           |

### 3.0 LATENCY REPORT

| LATENCY RELATED<br>ISSUE | RELATED TICKET | AFFECTED CAMPAIGN | DURATION (HOURS) |
|--------------------------|----------------|-------------------|------------------|
| N/A                      |                |                   |                  |

### 4.0 ANALYSIS AND RECOMMENDATIONS

For this week, all servers reached 100% uptime.