



Report

Uptime and Latency

Reference No : R-SVR-5.1

Version No : 01

Week No : 27

Prepared by:

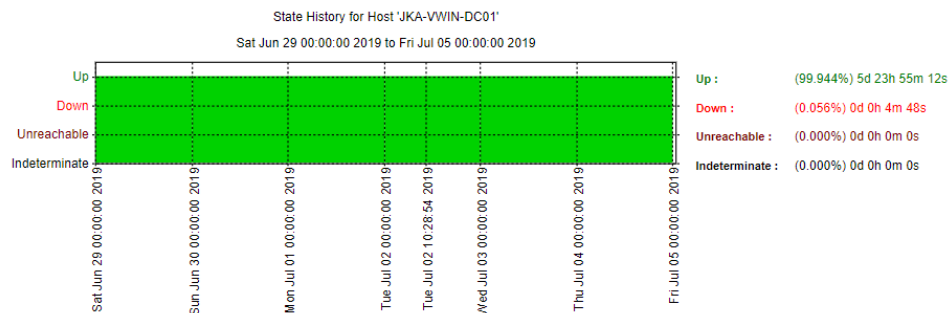
Position / Title	Name	Signature	Date
Server and Systems Operations	Jerome Bautista, Jan Francis Lictao, Alvin Medrano, Rovie Salvatierra		07-08-2019

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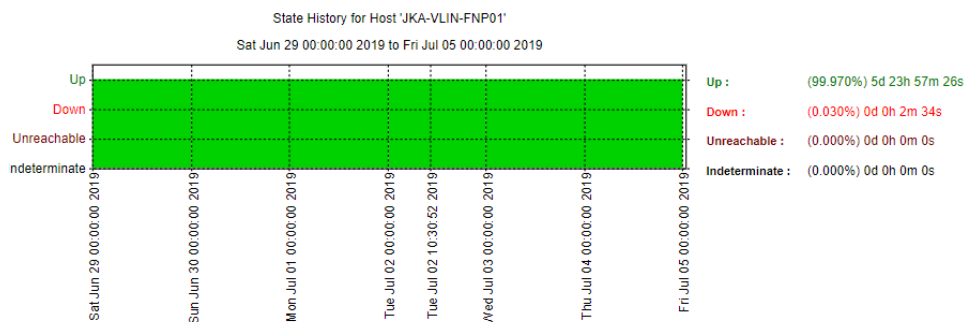
Process Owner: IT Department	REPORT	R-SVR-5.1
	Server Performance Report	

1.0 UPTIME GRAPHS

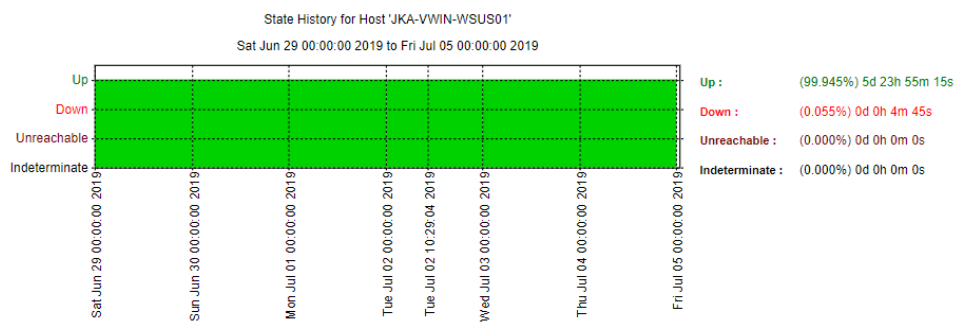
1.1 JKA-VWIN-DC01



1.2 JKA-VLIN-FNP01

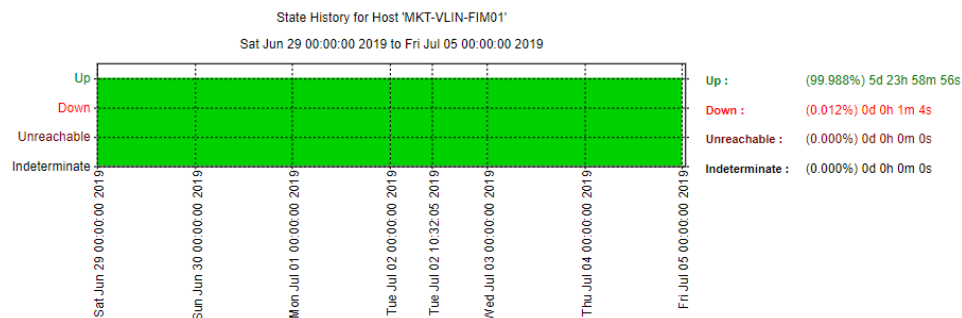


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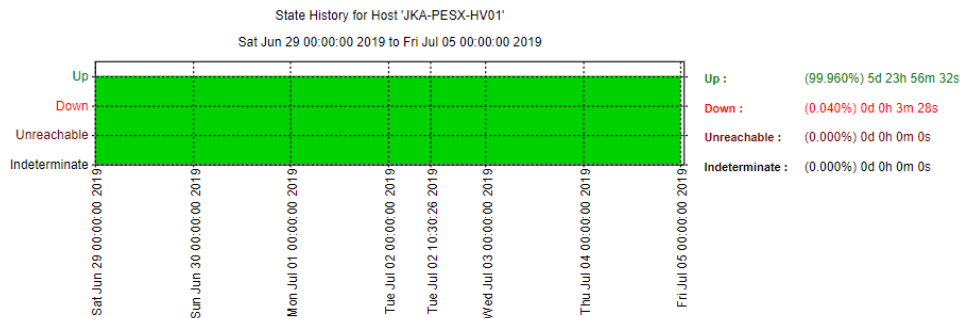


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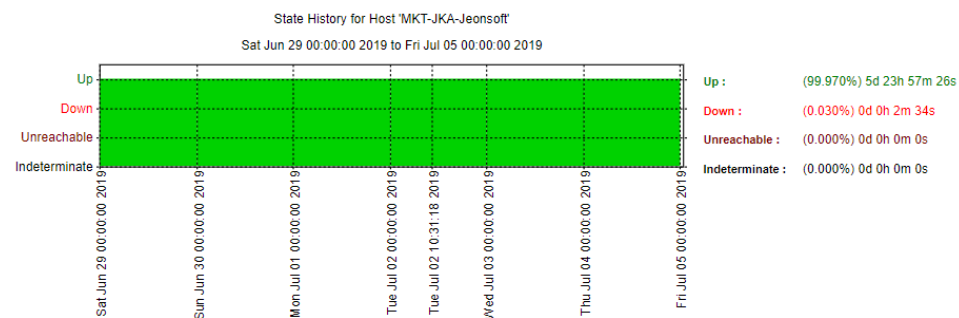
1.4 JKA-VLIN-FIM01



1.5 JKA-PESX-HV01



1.6 APOLLO

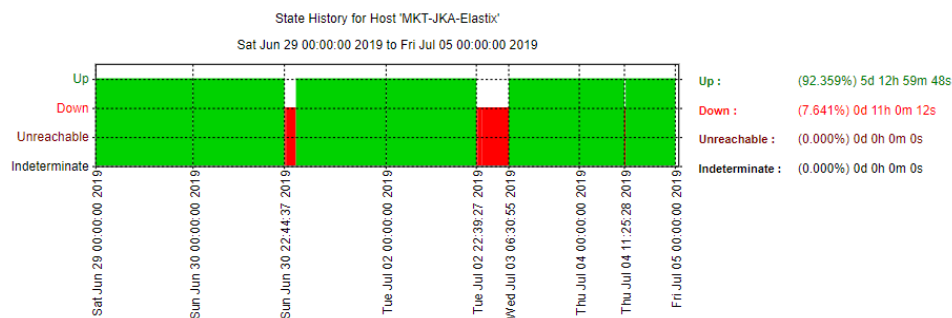


1.7 KAIROS

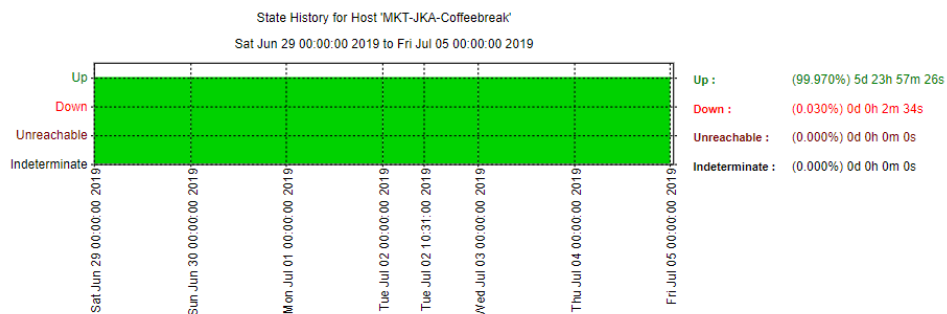
	Proprietary and Confidential	Effectivity: August 1, 2017	Page 2 of 12
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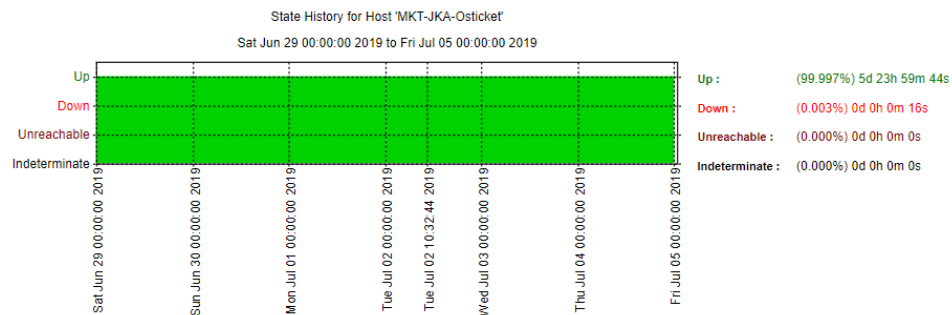
1.8 KALLIOPE



1.9 MARKETING

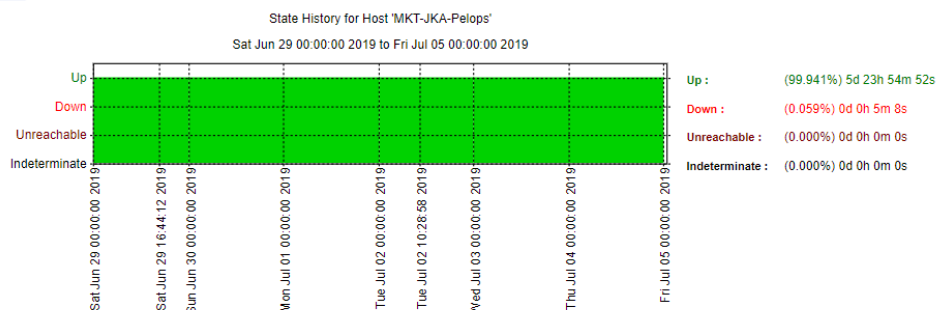


1.10 OSTICKET

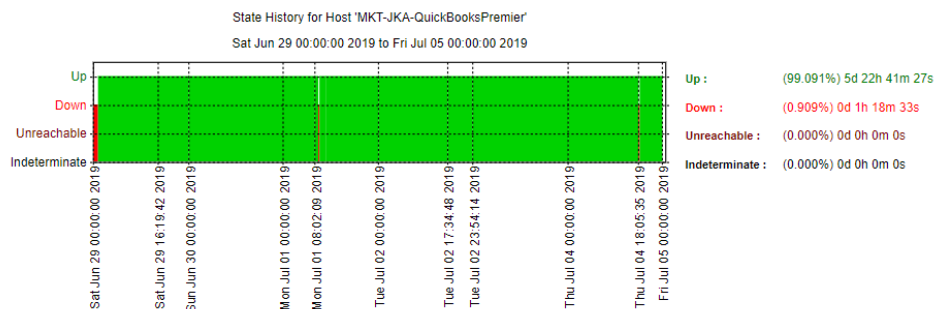


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1.11 PELOPS

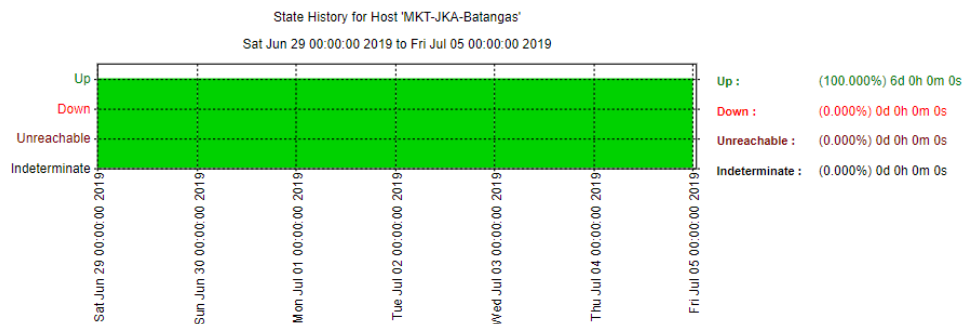


1.12 QUICKBOOKS



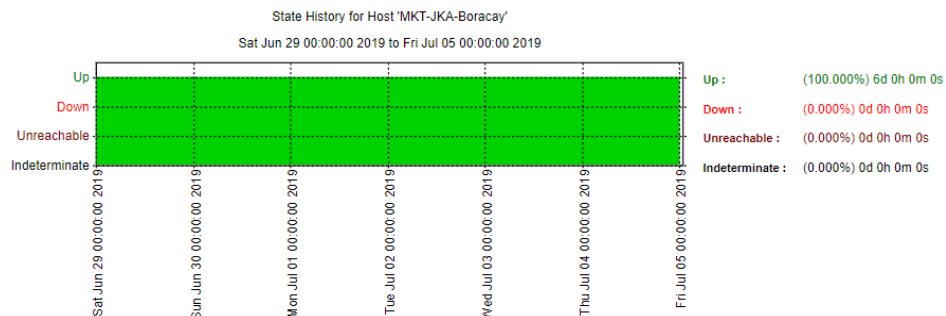
1.13 ZEPHYRUS

1.14 BATANGAS

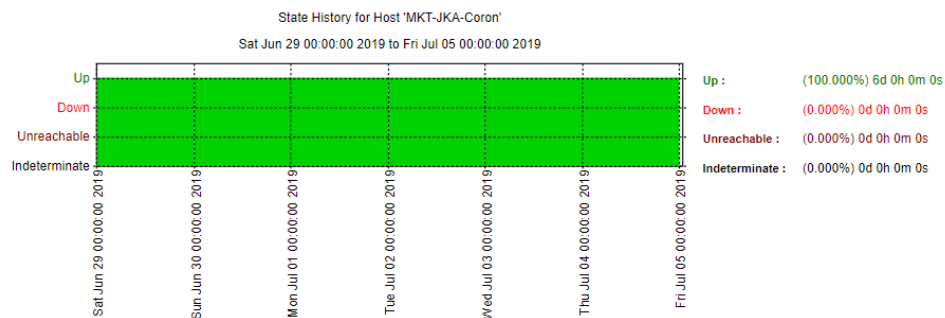


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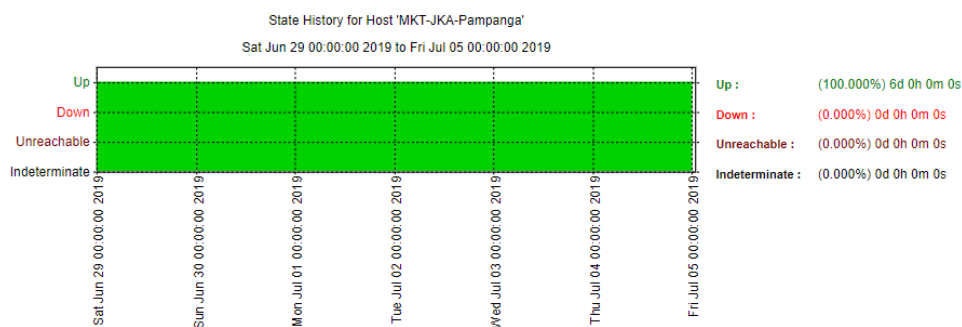
1.15 BORACAY



1.16 CORON

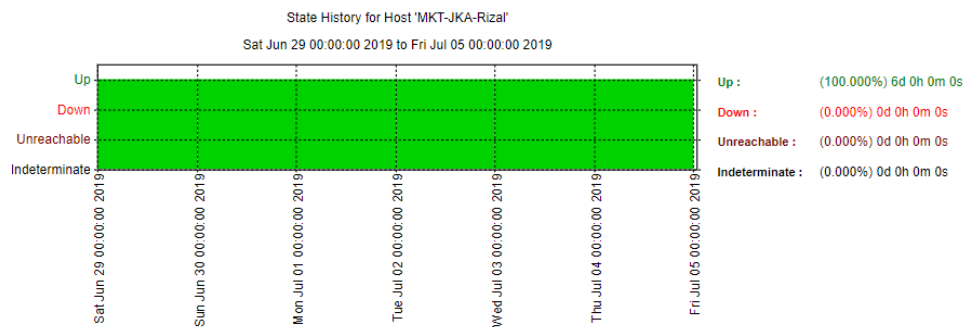


1.17 PAMPANGA



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	Server Performance Report	

1.18 RIZAL

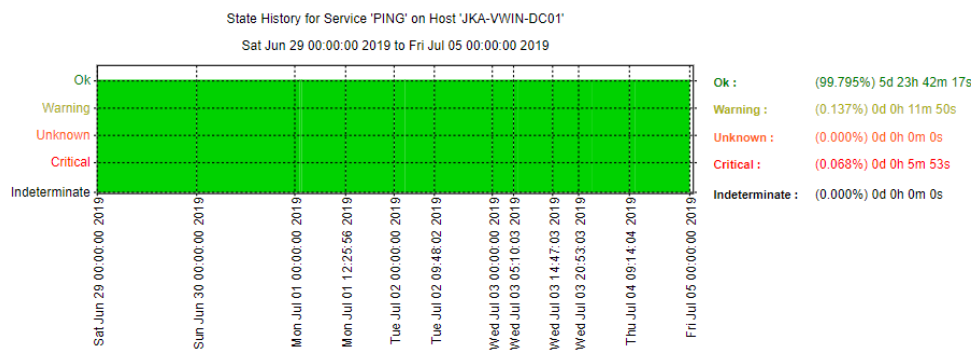


2.0 UPTIME REPORT

DOWNTIME	RELATED TICKETS	AFFECTED CAMPAIGNS	DURATION (HOURS)

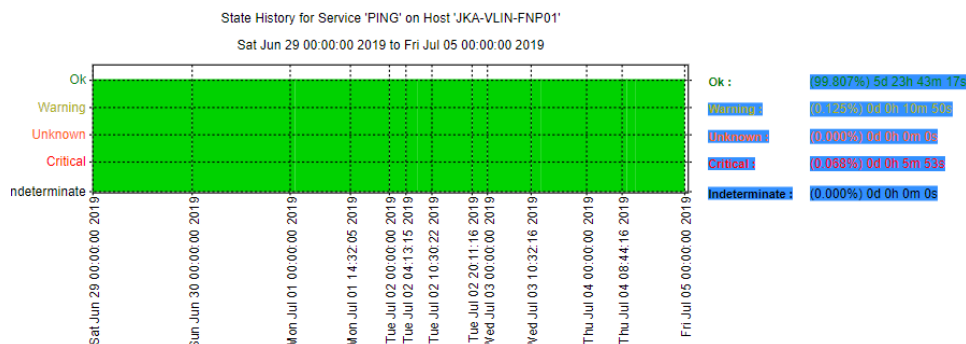
3.0 LATENCY GRAPHS (PING)

3.1 JKA-VWIN-DC01

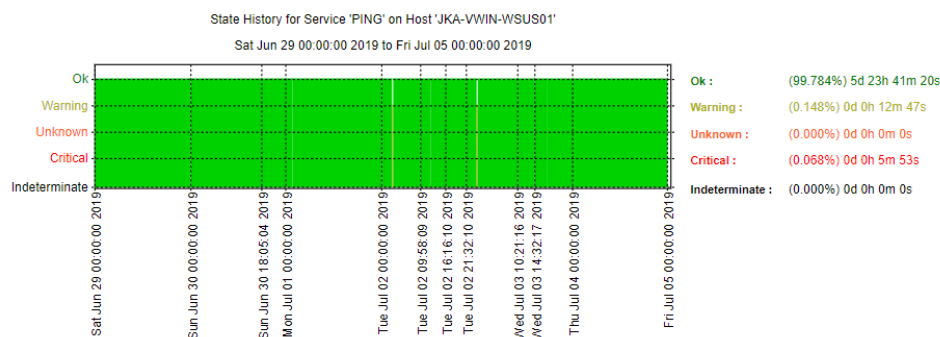


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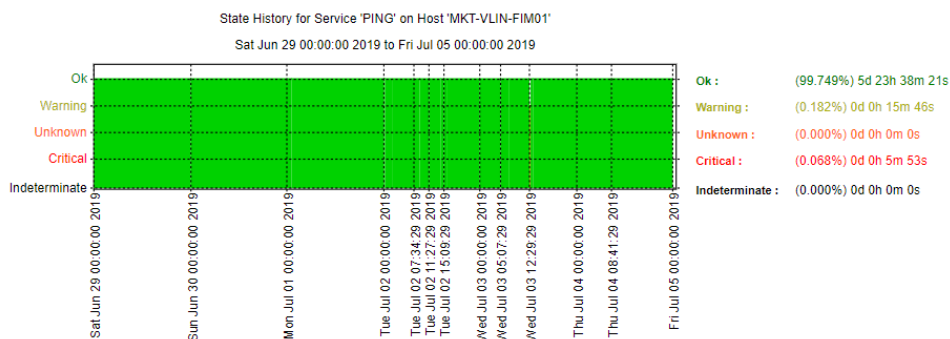
3.2 JKA-VLIN-FNP01



3.3 JKA-VWIN-WSUS01

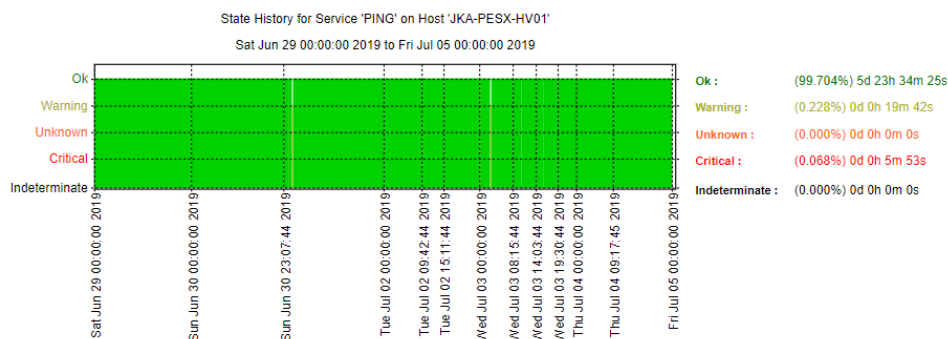


3.4 JKA-VLIN-FIM01

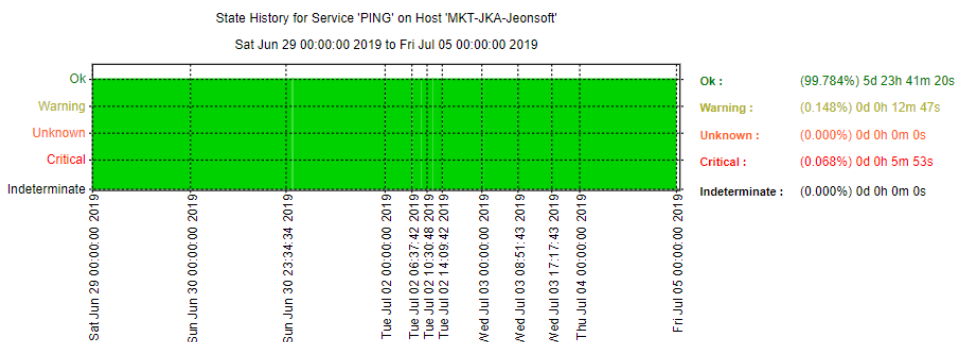


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3.5 JKA-PESX-HV01

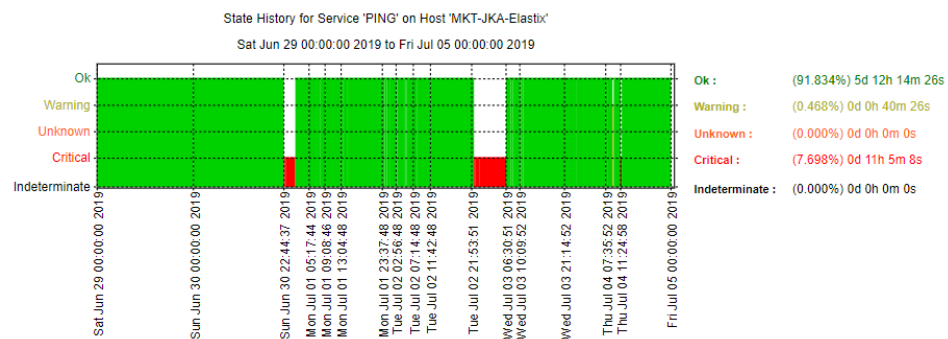


3.6 APOLLO



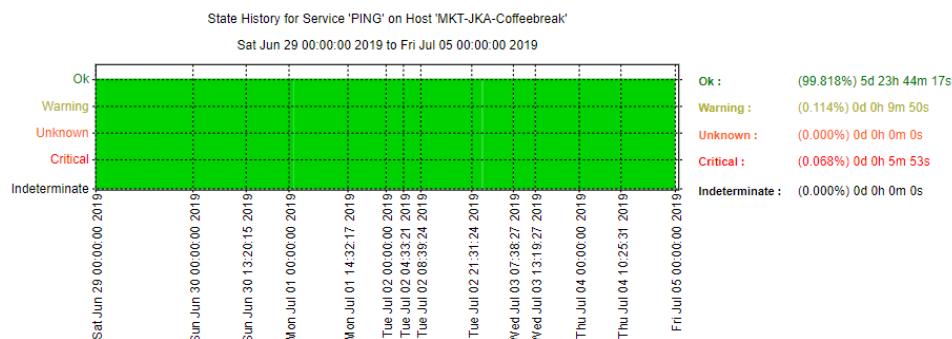
3.7 KAIROS

3.8 KALLIOPE

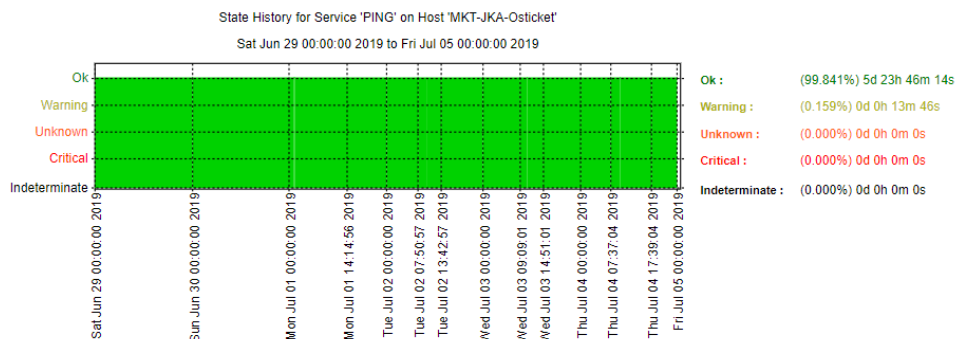


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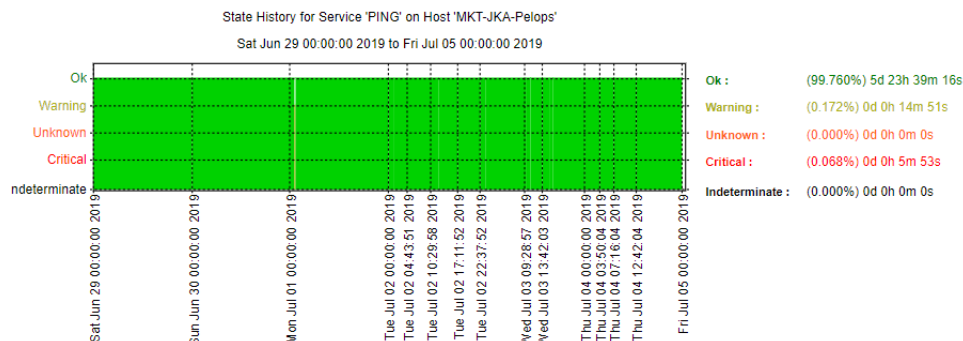
3.9 MARKETING



3.10 OSTICKET

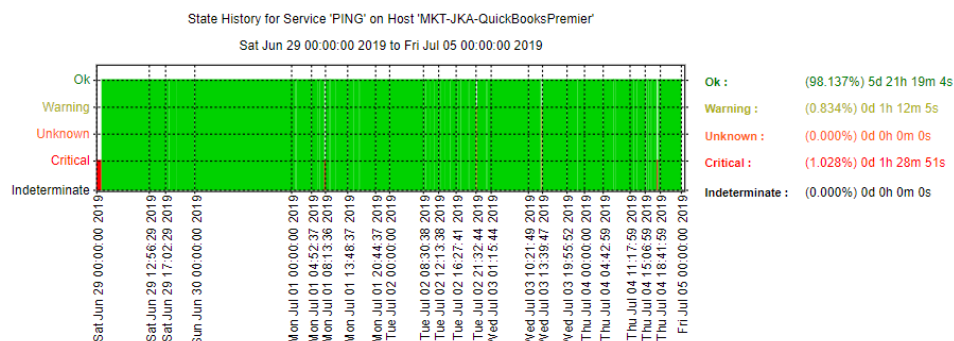


3.11 PELOPS



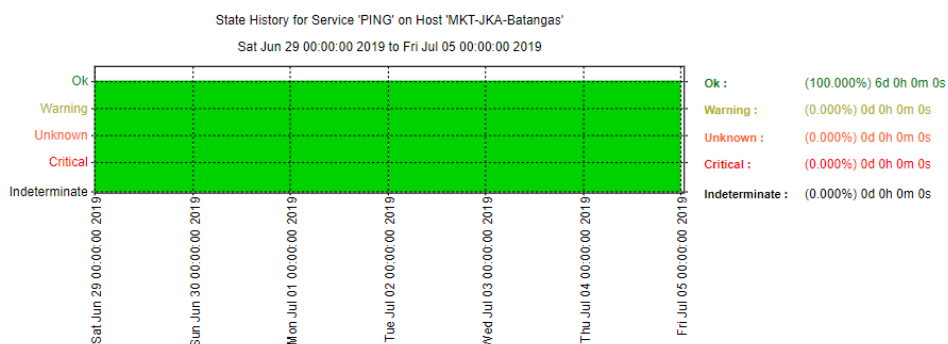
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3.12 QUICKBOOKS

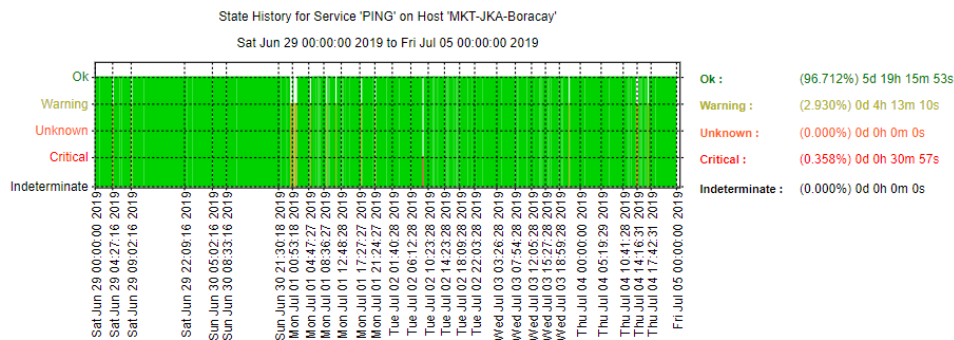


3.13 ZEPHYRUS

3.14 BATANGAS

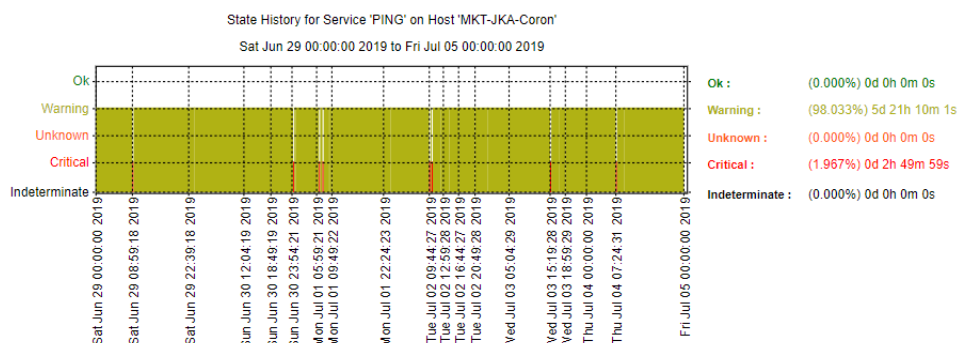


3.15 BORACAY

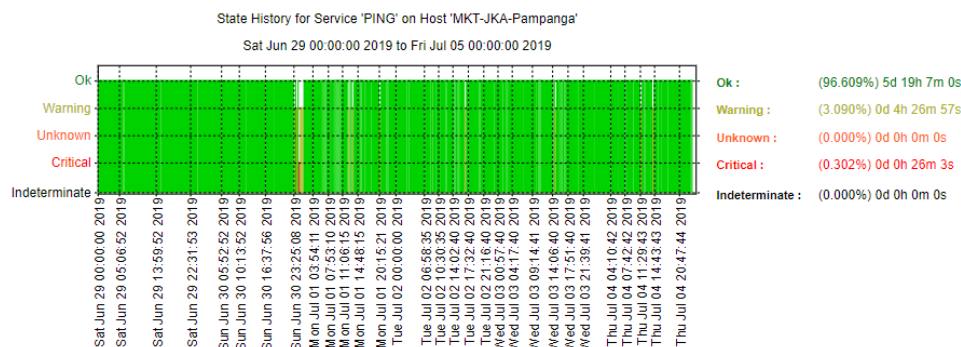


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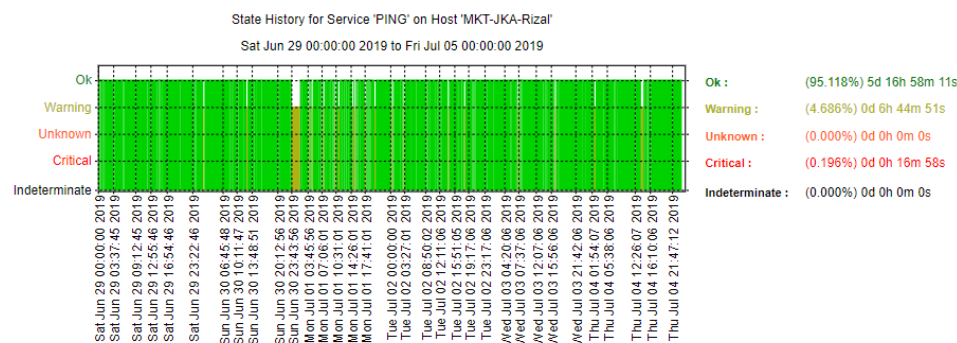
3.16 CORON



3.17 PAMPANGA



3.18 RIZAL



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	<i>Server Performance Report</i>	

4.0 LATENCY REPORT

LATENCY RELATED ISSUE	RELATED TICKET	AFFECTED CAMPAIGN	DURATION (HOURS)

5.0 ANALYSIS AND RECOMMENDATIONS

ELASTIX

The downtime on Sunday, June 30, was due to Thor being over-utilized as confirmed by NOC Team.

BORACAY, CORON, PAMPANGA, RIZAL

There were several packet losses during the week, which went beyond the threshold, causing the critical warnings. There were no issues so far.