

KB LEVEL: DSE	KB ARTICLE	KB NUMBER: 2019-06
	<i>How to Install BRM (Customer Center)</i>	

KB Category:	Request/Desktop/PC Application Installation.		
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Problem Description:	N/A
Symptoms and Cause of the issue:	N/A

#### Procedure:

- The installer is in \\172.17.0.124\IT\DSE\Circles\CustomerCtr

#### Step 1: Install the Setup of Customer Center

Name	Date modified	Type	Size
_INST32LEX_	1/25/2019 2:17 PM	EX_ File	292 KB
_ISDel	1/25/2019 2:17 PM	Application	27 KB
_Setup.dll	1/25/2019 2:17 PM	Application extens...	34 KB
_sys1	1/25/2019 2:17 PM	WinRAR archive	172 KB
_sys1.hdr	1/25/2019 2:17 PM	HDR File	4 KB
_user1	1/25/2019 2:17 PM	WinRAR archive	63 KB
_user1.hdr	1/25/2019 2:17 PM	HDR File	5 KB
DATA.TAG	1/25/2019 2:17 PM	TAG File	1 KB
data1	1/25/2019 2:17 PM	WinRAR archive	78,261 KB
data1.hdr	1/25/2019 2:17 PM	HDR File	55 KB
lang.dat	1/25/2019 2:17 PM	DAT File	5 KB
layout.bin	1/25/2019 2:17 PM	BIN File	1 KB
os.dat	1/25/2019 2:17 PM	DAT File	1 KB
Setup	1/25/2019 2:21 PM	Application	70 KB
SETUP	1/25/2019 2:17 PM	Configuration sett...	1 KB
setup.ins	1/25/2019 2:17 PM	INS File	93 KB
setup.lid	1/25/2019 2:17 PM	LID File	1 KB

Figure 1

#### Step 2: Click Next.

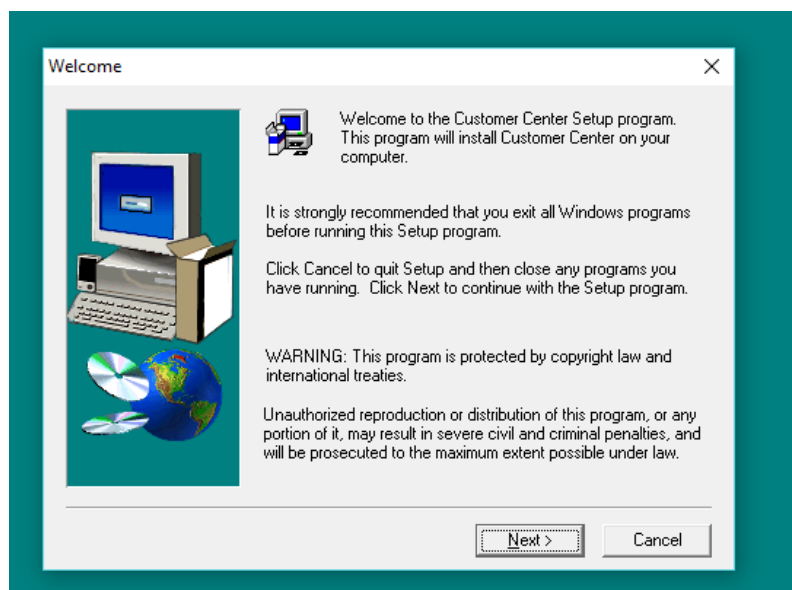


Figure 2

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**Step 3:** The Destination file is C:\Program Files (x86)\Portal Software Then Click next

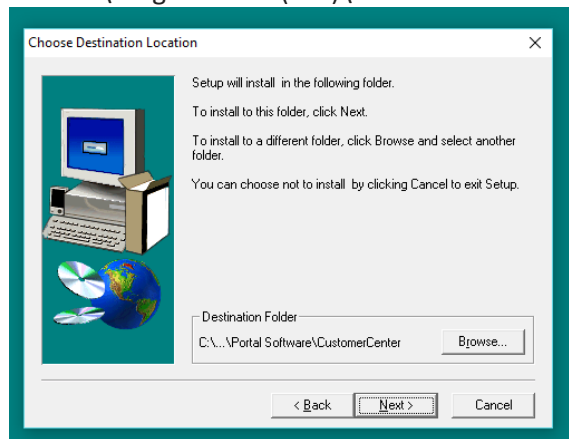


Figure 3

**Step 4:** Fill up the textboxes.

- Server: 10.20.4.24
- Port: 11960
- Database: 0.0.0.1

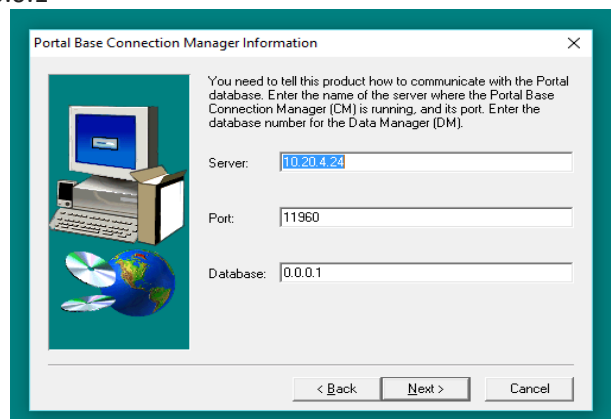


Figure 4

**Step 5:** URL: is your PC name then Click Next

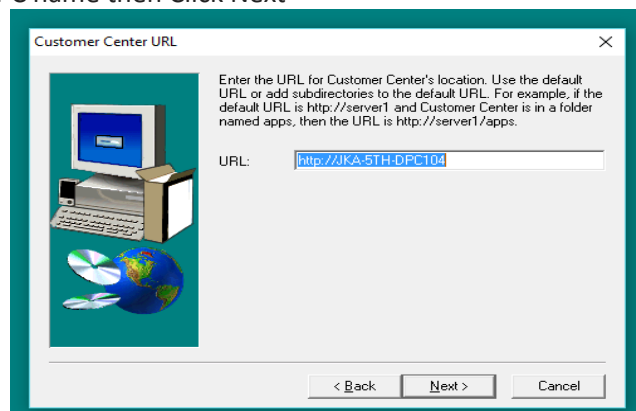
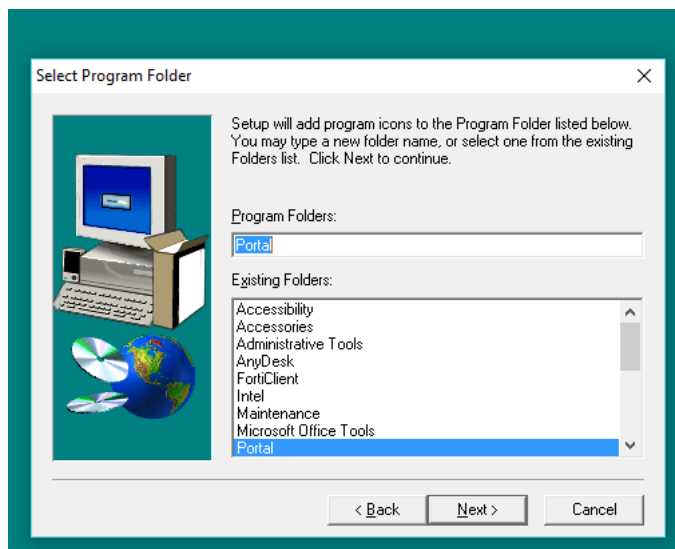


Figure 5

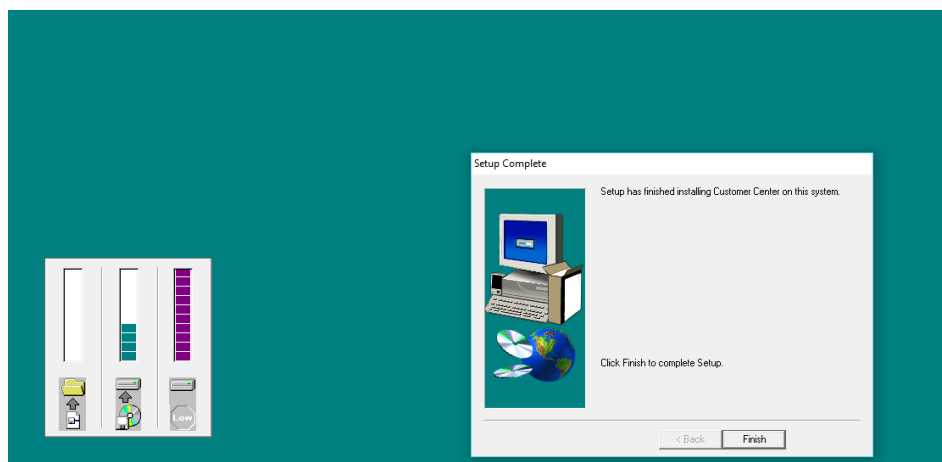
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**Step 6:** Program Folders: Portal then Click Next



**Figure 6**

**Step 7:** Wait until the installation is complete the click Finish.



**Figure 7**