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Telco	How to Disable Auto Call Recording to Existing Agent	KB-TELCO-2019-02-25

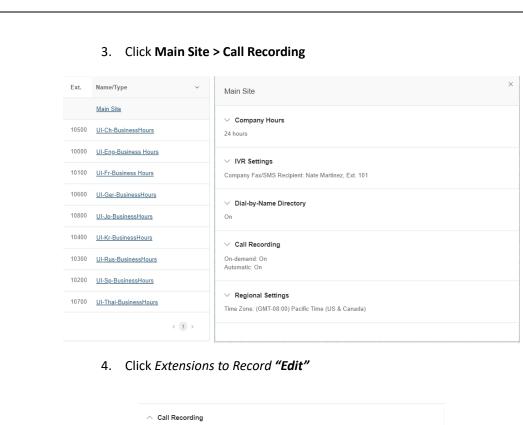
KB Category:	How to Disable Auto Call Recording to Existing Agent		
Author:	Cyrus JM M. Gallano	Date:	02/25/2019

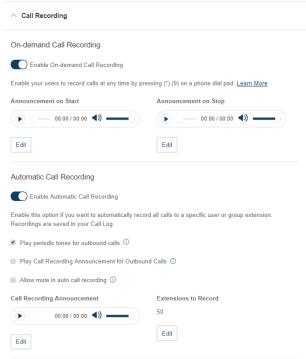
Problem	Problem Description:		Disable	Auto Call Recording
Symptoms and Cause of the		N/A		
issue:				
Figure 1	1			
Steps:				
	1. Lo	>Phone		al's web console at Ring Central Login. :: +17023890313#102 *****5
	2. Fr	rom the m	ain page	, go to Phone System > Auto-Receptionist
	Company Info	Create your own Aut	o-Receptionist for you	Phone System. Customize your options for effective call management. <u>Learn More</u>
		General Settings	IVR Menus	IVR Editor Prompts Library Multi-level
	Phone Numbers	General Settings	IVR Menus	IVR Editor Prompts Library Multi-level
	Phone Numbers Auto-Receptionist		Q	IVR Editor Prompts Library Multi-level V Address
		Search sites	Q	
	Auto-Receptionist 28 Group(s) 9 Other(s)	Search sites Ext. Name/Type	Q	✓ Address
	Auto-Receptionist 28 Group(s)	Search sites Ext. Name/Type Main Site 10500 UI-Ch-Busi	Q	Address 655 Skyway Road, #121, San Carlos, CA, 94070, United States
	Auto-Receptionist 28 Group(s) 9 Other(s)	Search sites Ext. Name/Type Main Site 10500 UJ-Ch-Busi 10000 UJ-Eng-Busi	nessHours siness Hours	Address 655 Skyway Road, #121, San Carlos, CA, 94070, United States G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines
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	Auto-Receptionist 28 Group(s) 9 Other(s)	Search sites Ext. Name/Type Main Site 10500 UJ-Ch-Busi 10000 UJ-En-Busi 10000 UJ-En-Busi 10600 UJ-Busi 10800 UJ-B-Busi 10400 UJ-Kr-Busi 1040	nessHours sinessHours sinessHours nessHours nessHours	Address 655 Skyway Road, #121, San Carlos, CA, 94070, United States G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, 1200, Philippines
	Auto-Receptionist 28 Group(s) 9 Other(s)	Search sites Ext. Name/Type Main Site 10500 UJ-Ch-Busi 10000 UJ-En-Busi 10000 UJ-En-Busi 10600 UJ-Busi 10800 UJ-B-Busi 10400 UJ-Kr-Busi 1040	nessHours siness Hours ness Hours ness Hours nessHours nessHours nessHours	Address 655 Skyway Road, #121, San Carlos, CA, 94070, United States G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines G2 Corp Center, Palm Drive, Ayala Center, Makati City, Metro Manila, 1200, Philippines
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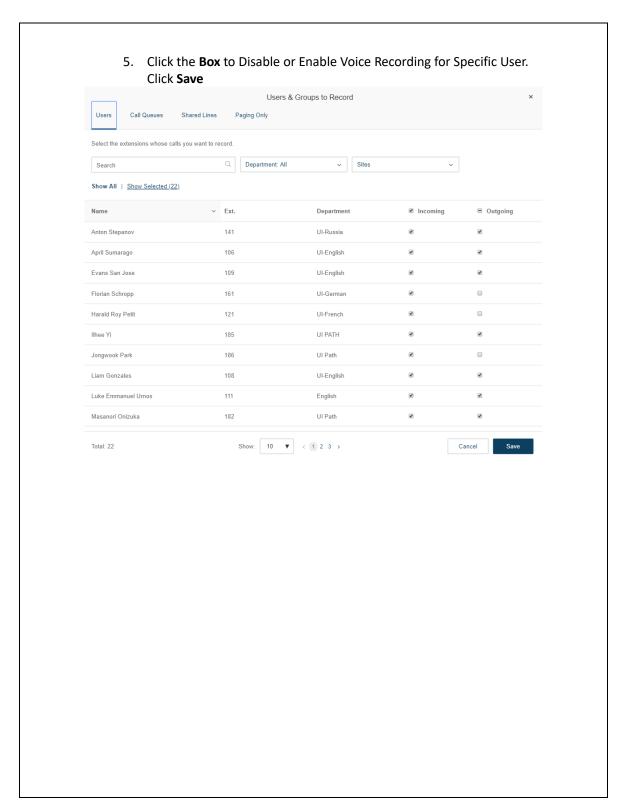






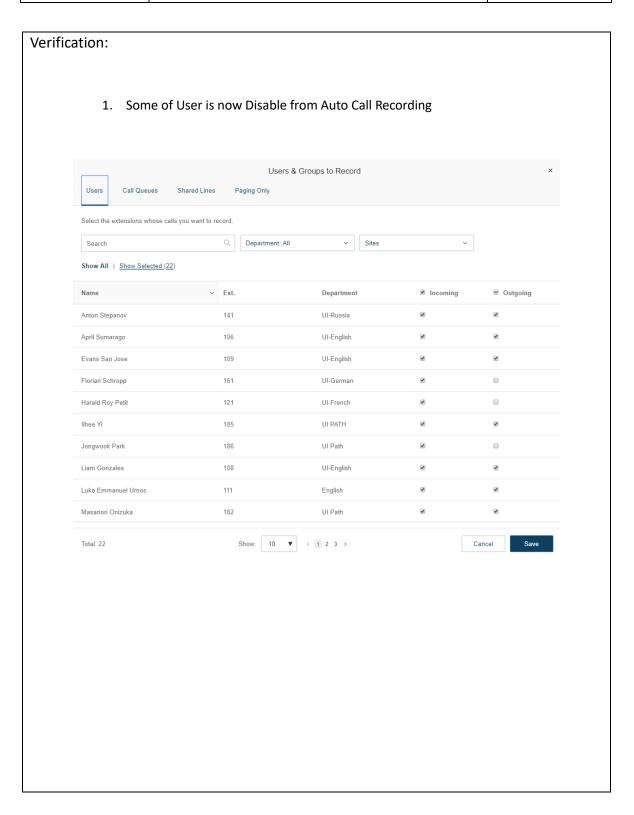
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