



Report

Uptime and Latency

Reference No : R-NOC-5.1
Version No : 01
Week No : 26

Prepared by:

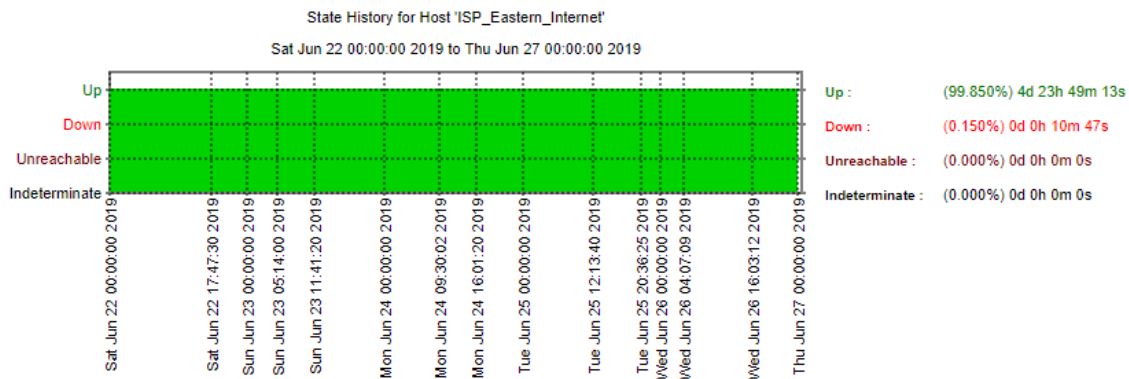
Position / Title	Name	Signature	Date
Senior Network Support Engineer	Maurice Mendoza		06/01/2019

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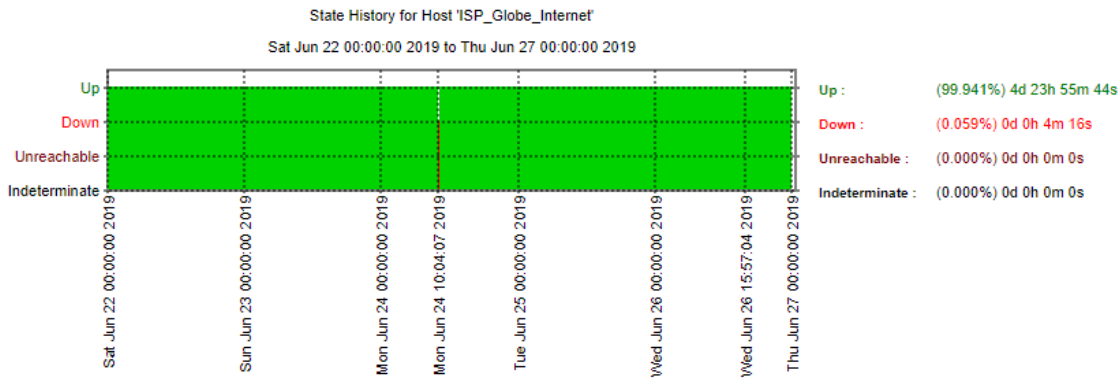
Process Owner: IT Department	REPORT	R-NOC-5.1
	<i>Uptime and Latency Report</i>	

1.0 UPTIME GRAPHS

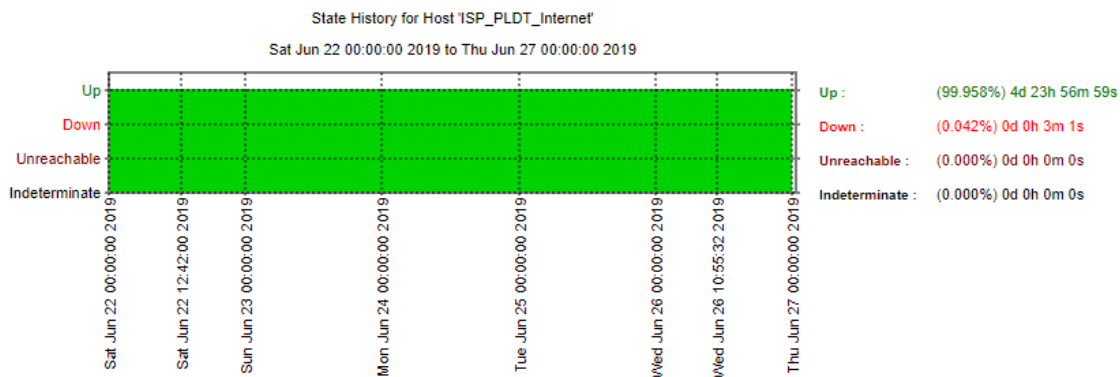
1.1 Internet: Eastern Telecoms (100Mbps)



1.2 Internet: Globe (30Mbps)



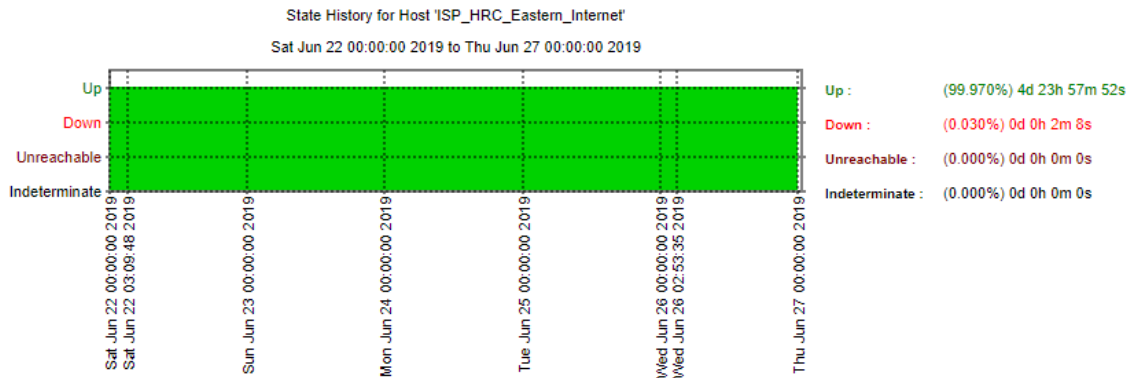
1.3 Internet: PLDT (100Mbps)



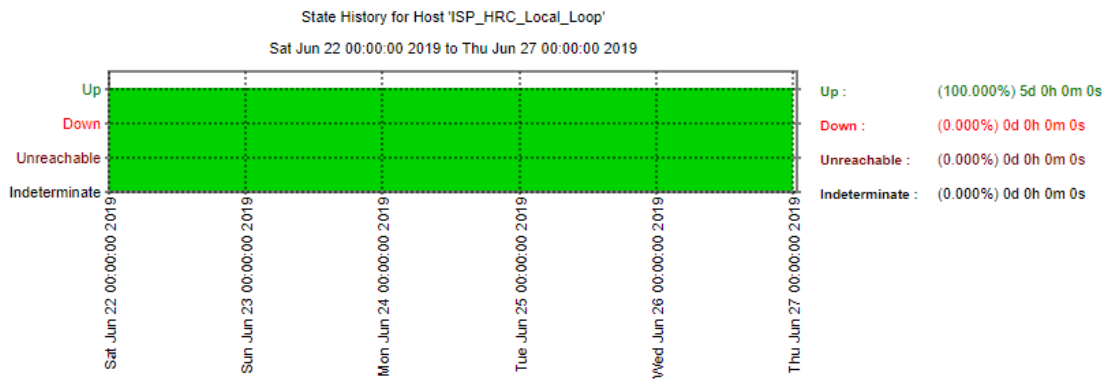
1.4 Internet: Eastern Telecom – HRC (16Mbps)

	Proprietary and Confidential	Effectivity: June 1, 2017	Page 1 of 4
			Template Ver. : 01

Process Owner: IT Department	REPORT	R-NOC-5.1
	<i>Uptime and Latency Report</i>	



1.5 Local Loop: Radius – HRC (12Mbps)



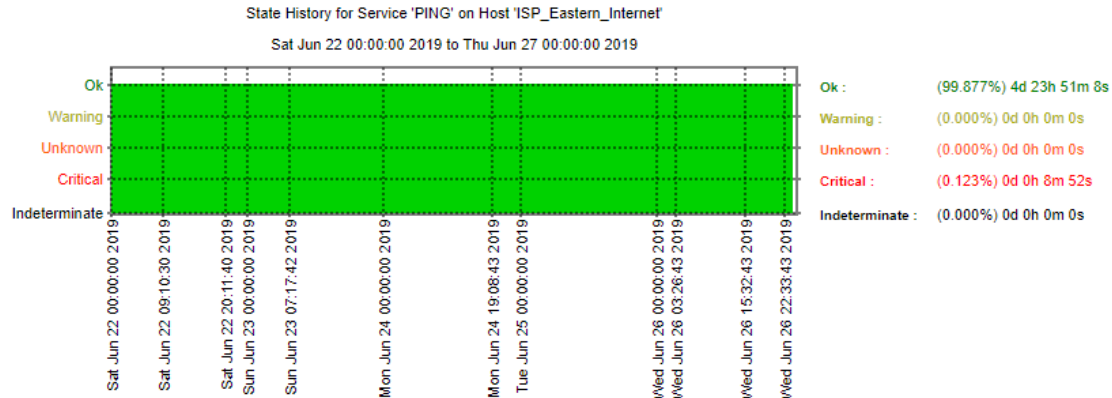
2.0 UPTIME REPORT

Downtime	Related Ticket	Affected Campaign	Duration (hours)
N/A			

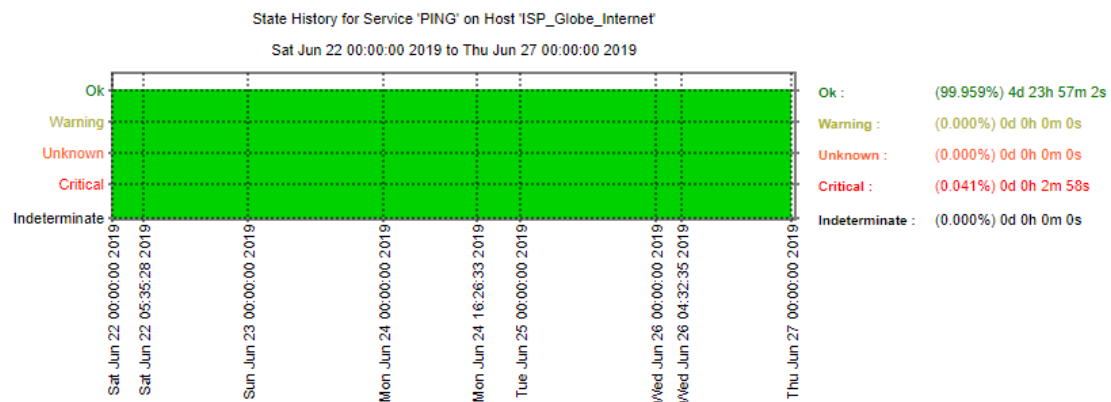
3.0 LATENCY GRAPHS

3.1 PING: Eastern Telecoms to host 8.26.56.26

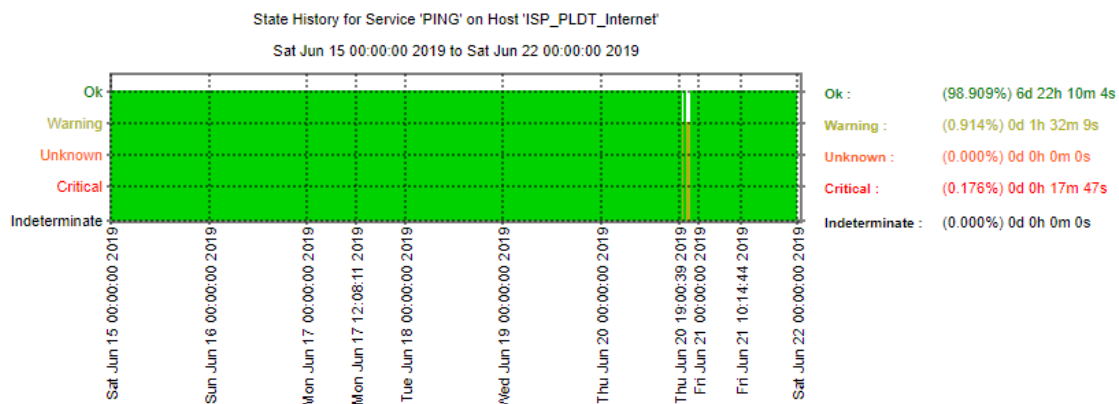
Process Owner: IT Department	REPORT	R-NOC-5.1
	<i>Uptime and Latency Report</i>	



3.2 PING: Globe to host 209.244.0.3



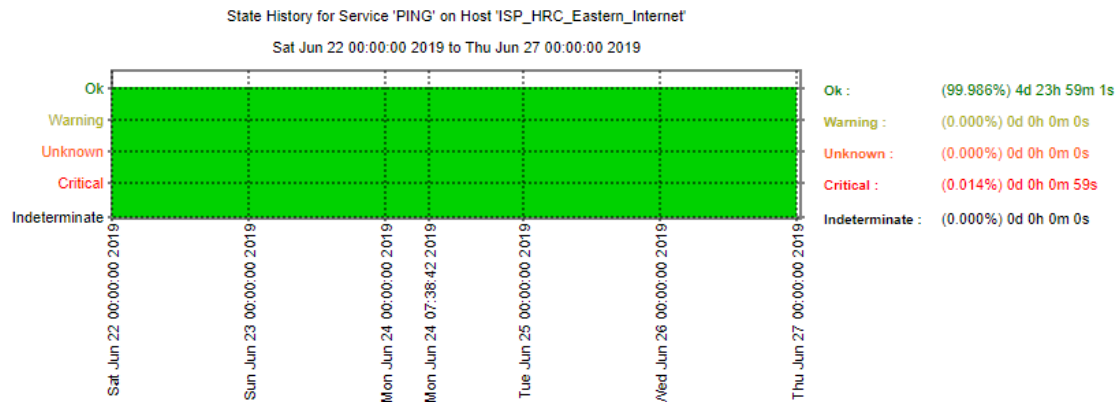
3.3 PING: PLDT to host 208.67.222.222



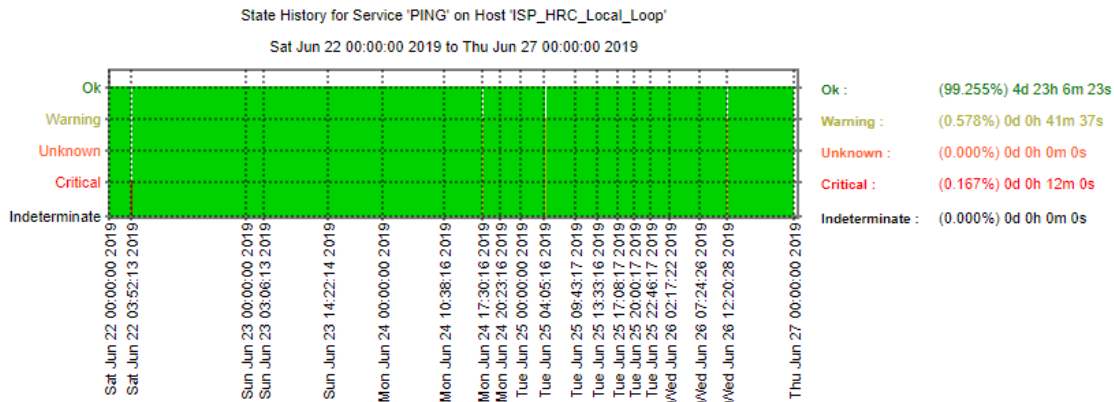
3.4 PING: Eastern-HRC to host

	Proprietary and Confidential	Effectivity: June 1, 2017	Page 3 of 4
			Template Ver. : 01

Process Owner: IT Department	REPORT	R-NOC-5.1
	<i>Uptime and Latency Report</i>	



3.5 Local Loop: Radius – HRC



4.0 LATENCY REPORT

Latency Related Issue	Related Ticket	Affected Campaign	Duration (hours)
N/A			

5.0 ANALYSIS AND RECOMMENDATIONS

5.1 UPTIME and LATENCY

Per graphs, all ISPs are within their acceptable latencies and uptimes. All ISPs are stable with minimal alerts due to increase in latency that exceeds the set threshold.

No issues encountered on ISPs throughout the week.