



## Report

### Uptime and Latency

Reference No : R-NOC-5.1  
Version No : 01  
Week No : 25

**Prepared by:**

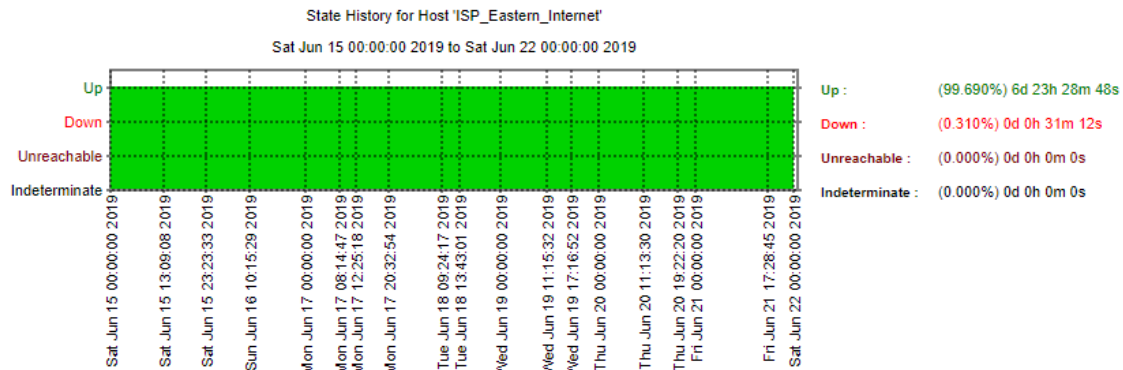
Position / Title	Name	Signature	Date
Senior Network Support Engineer	Maurice Mendoza		06/24/2019

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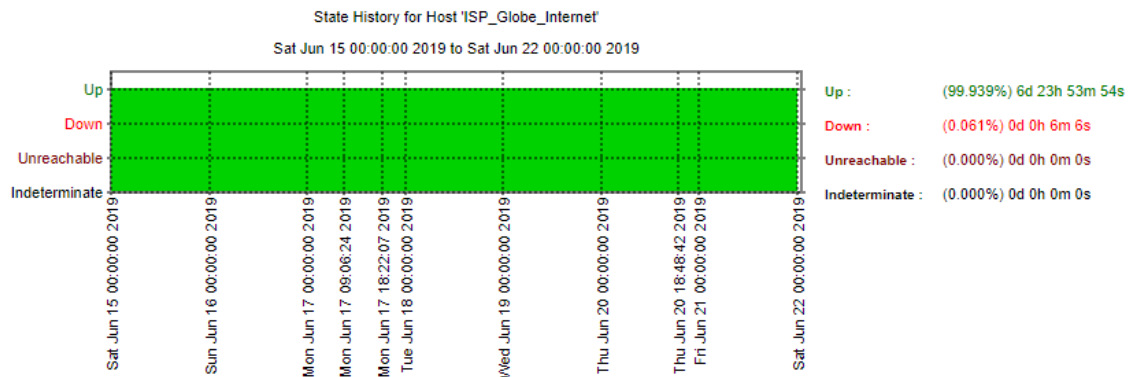
Process Owner: IT Department	REPORT	R-NOC-5.1
	<i>Uptime and Latency Report</i>	

## 1.0 UPTIME GRAPHS

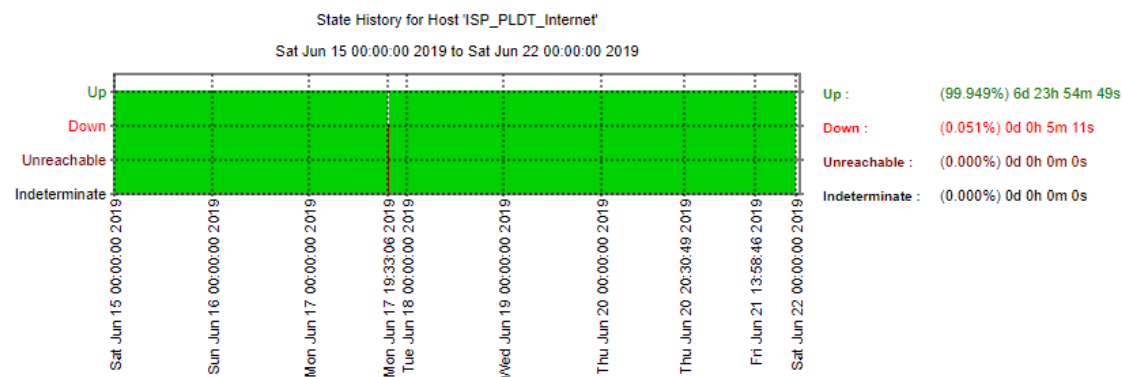
### 1.1 Internet: Eastern Telecoms (100Mbps)



### 1.2 Internet: Globe (30Mbps)



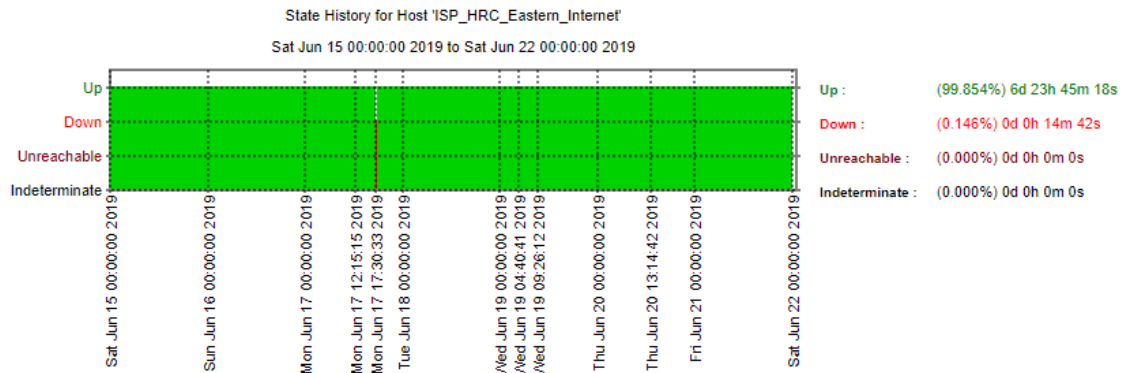
### 1.3 Internet: PLDT (100Mbps)



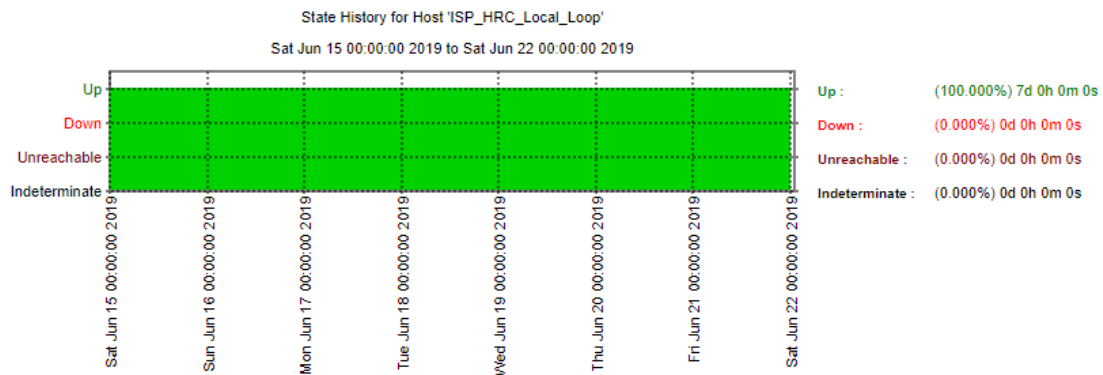
### 1.4 Internet: Eastern Telecom – HRC (16Mbps)

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### 1.5 Local Loop: Radius – HRC (12Mbps)



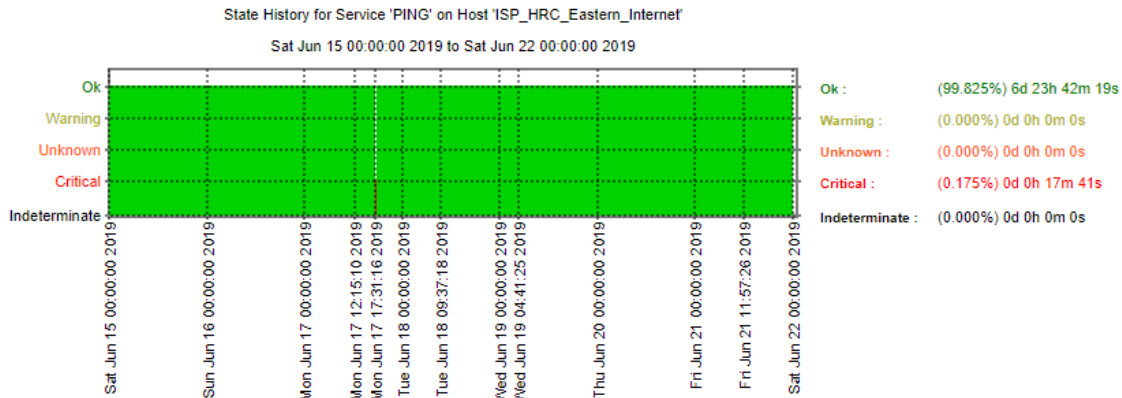
## 2.0 UPTIME REPORT

Downtime	Related Ticket	Affected Campaign	Duration (hours)
N/A			

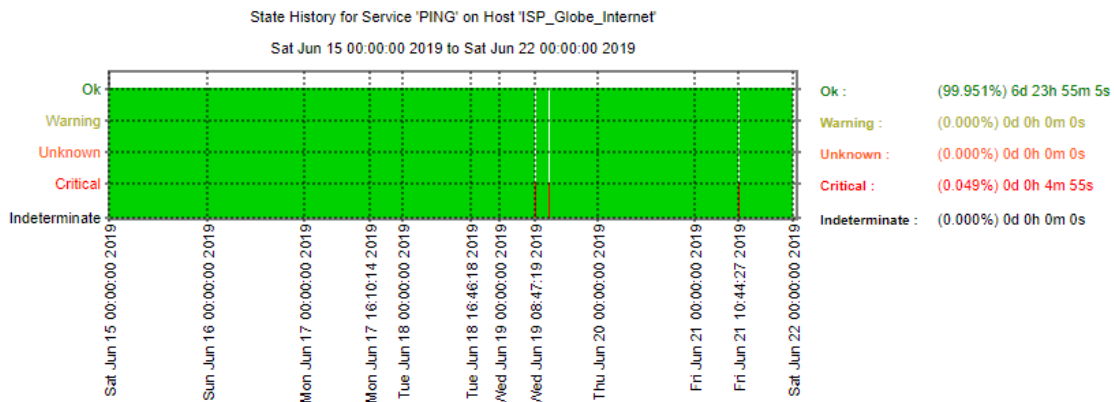
## 3.0 LATENCY GRAPHS

### 3.1 PING: Eastern Telecoms to host 8.26.56.26

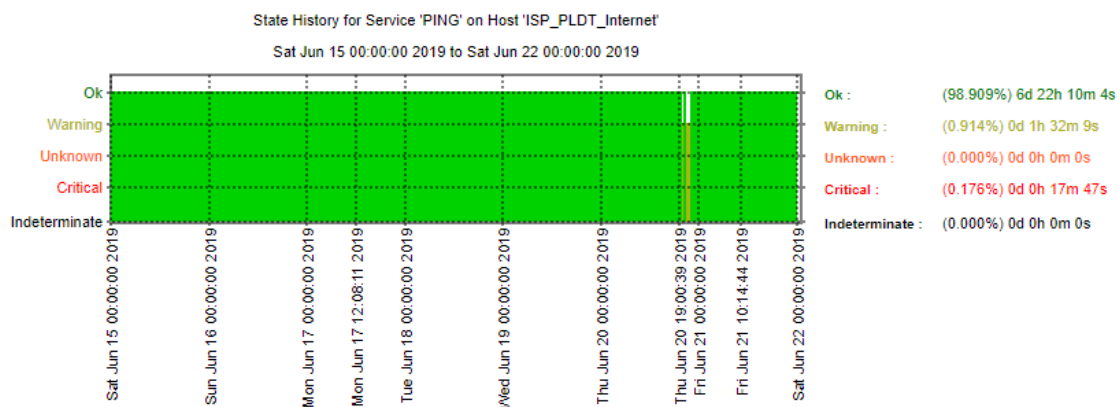
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### 3.2 PING: Globe to host 209.244.0.3

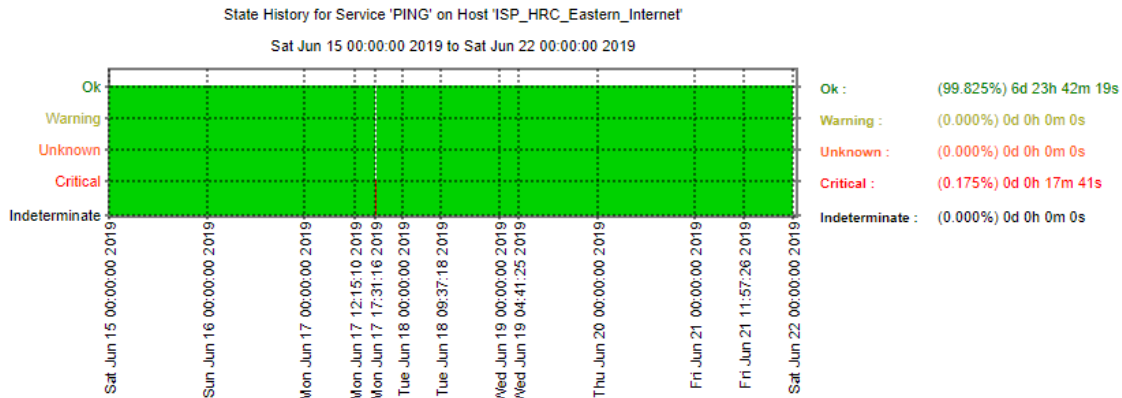


### 3.3 PING: PLDT to host 208.67.222.222

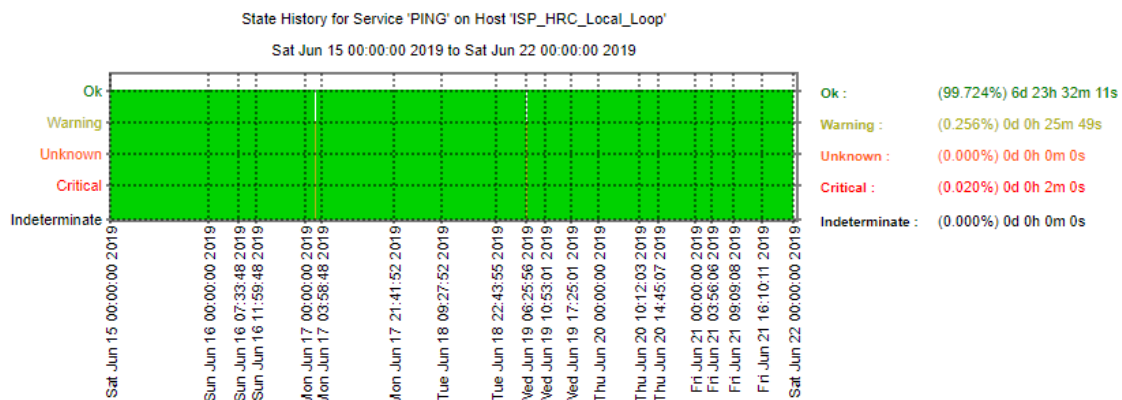


### 3.4 PING: Eastern-HRC to host

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### 3.5 Local Loop: Radius – HRC



## 4.0 LATENCY REPORT

Latency Related Issue	Related Ticket	Affected Campaign	Duration (hours)
N/A			

## 5.0 ANALYSIS AND RECOMMENDATIONS

### 5.1 UPTIME and LATENCY

Per graphs, all ISPs are within their acceptable latencies and uptimes. All ISPs are stable with minimal alerts due to increase in latency that exceeds the set threshold.

Issue with regards to World Venture's tools was escalated to PLDT. Per checking, there was a FOC break along CRM's traffic path. As of now, the issue is stable.