| Dragoss Owner                   | FORM                         |           |
|---------------------------------|------------------------------|-----------|
| Process Owner:<br>IT Operations | Configuration Change Request | F-CMG-3.1 |

| Request Information               |               |                    |   |       |
|-----------------------------------|---------------|--------------------|---|-------|
| Requestor                         | lan           | Ian John Lastimoso |   |       |
| Implementing Team                 | Net           | Network Operations |   |       |
| Ticket Number/s                   | 201916008     |                    |   |       |
| Change Classification             | Х             | Major              |   | Minor |
| After the fact                    |               | Yes                | Х | No    |
| Emergency                         | Χ             | Yes                |   | No    |
| Proposed Change Date              | June 01, 2019 |                    |   |       |
| Proposed Change Start/End Time    | 5:00 PM       |                    |   |       |
| Proposed Change Verification Time | 6:0           | 0 PM               | • |       |

# Objective of the change

changing the segment of NDY in accordance to NDYs requirement for MPLS connectivity

| Technical/Operational Impact of the change |                             |                            |  |  |  |
|--|-----------------------------|----------------------------|--|--|--|
| Negative:                                  | Beneficial:                 | Neutral:                   |  |  |  |
|  |                             |                            |  |  |  |
| Possible Disconnection from                | Connectivity of new NDY     | Web Filter and Application |  |  |  |
| earlier configurations on                  | Segment to MPLS provided by | Control                    |  |  |  |
| 172.22.26.0/24                             | Telstra                     |                            |  |  |  |

| Affected | Affected IT Infrastructure components |                    |               |  |  |
|----------|---------------------------------------|--------------------|---------------|--|--|
| Site     | Hostname                              | IP Address         | Function      |  |  |
| G2       | MKT-GL2-                              | 172.17.3.125       | Core Switch   |  |  |
|          | CSW-1                                 |                    |               |  |  |
| G2       | MKT-GL2-                              | 172.17.3.102:10443 | Firewall      |  |  |
|          | FW-1                                  |                    |               |  |  |
| G2       | MKT-GL2-                              | 172.17.3.128       | Access Switch |  |  |
|          | SW-A4                                 |                    |               |  |  |
| G2       | MKT-GL2-                              | 172.17.3.129       | Access Switch |  |  |
|          | SW-A5                                 |                    |               |  |  |
| G2       | MKT-GL2-                              | 172.17.3.132       | Access Switch |  |  |
|          | SW-B2                                 |                    |               |  |  |
| G2       | MKT-GL2-                              | 172.17.3.133       | Access Switch |  |  |
|          | SW-B3                                 |                    |               |  |  |

| Affected Departments and corresponding contact persons |             |             |  |  |  |
|--|-------------|-------------|--|--|--|
| Department Contact Name Contact Info                   |             |             |  |  |  |
| IT   | Rynel Yanes | 09178535630 |  |  |  |
| Network Operations Maurice Mendoza 09176881085         |             |             |  |  |  |

| Test Environment implementation and Verification Summary          |
|---|
| No test can take place since this is an Emergency Change Document |

|                                    | Proprietary and Confidential | Effectivity:  | Page 1                       |
|------------------------------------|------------------------------|---------------|------------------------------|
| OPEN ACCESS WE SPEAK YOUR LANDUAGE | y and comidental             | April 1, 2019 | Template Version : <b>02</b> |

| Due cose Outroom                | FORM                         |           |
|---------------------------------|------------------------------|-----------|
| Process Owner:<br>IT Operations | Configuration Change Request | F-CMG-3.1 |

### Test Environment Results Summary

No test can take place since this is an Emergency Change Document

# Configuration Change Template

| Baseline File    | 3.1.10.2 , 3.1.11.3  |
|------------------|----------------------|
| Baseline Version | As of March 01, 2019 |

#### Baseline File Changes:

| Existing Configuration                | Proposed Change  | Impact  | Section              |
|---------------------------------------|--|---|----------------------|
| Existing subnet of NDY 172.22.26.0/24 | Changing to 172.28.78.0/24 from 172.22.26.0/24  Change the configurations on Access Switches that already has the existing NDY configuration | Service Impact<br>will be none since<br>this will be done<br>over the weekend | 3.1.11.3<br>3.1.10.2 |

### **Backup Procedures**

#### I. Part A (Switch Configuration)

- 1. Access Forti Client and use your given credential
- 2. Enter your given credential / Accept Notification from Duo App
- 3. Access Core Switch via Putty 172.17.3.125
- 4. Input Show Run
- 5. Highlight all the text and paste it to notepad with the naming convention and save it inside \\172.17.0.124\it \Back Up\Network Backup Logs

# II. Part B (Firewall Configuration)

- 1. Access G2 Firewall (https://172.17.0.102:10443)
- 2. Backup Configuration with the following naming convention and then save it inside \\172.17.0.124 \IT\Back up\G2\_FW
- 3. BACKUP;Device;Date;Time,.Extension e.g. BACKUP\_G2\_07152017\_17:45.cfg



| Dragoss Oumari                  | FORM                         |           |
|---------------------------------|------------------------------|-----------|
| Process Owner:<br>IT Operations | Configuration Change Request | F-CMG-3.1 |

#### **Technical Configuration Procedures**

# I. PART A (Core Switch Configuration)

- 1. Access Forti Client and use your given credential
- 2. Enter your given credential / Accept Notification from Duo App
- 3. Access Core Switch via Putty 172.17.3.125
- 4. Input the following commands below

En
Configure Terminal
Int vlan226
No ip address 172.22.26.254 255.255.255.0
Ip address 172.28.78.0/24 255.255.255.0
End
Wr

5. Input the following commands below for VLAN ACLs

ip access-list standard ALLOWED\_NETWORKS\_226
permit 172.22.1.0 0.0.0.255
permit 172.22.7.0 0.0.0.255
permit 172.28.78.0 0.0.0.255
vlan access-map ACL\_226 10
match ip address ALLOWED\_NETWORKS\_226
match ip address ANTISPOOFING
action forward
vlan filter ACL\_226 vlan-list 226

### II. PART B (Firewall Configuration)

- 1. Access Firewall via Web browser https://172.17.3.102:10443
- 2. Navigate Policy & Objects > Addresses > Search for INT\_SUB\_NDY > Click on edit



| Process Owner:<br>IT Operations | FORM                         |           |
|---------------------------------|------------------------------|-----------|
|                                 | Configuration Change Request | F-CMG-3.1 |

Subnet/IP Range: 172.28.78.0/255.255.255.0

Click OK.

#### III. **PART C (DHCP Configuration)**

Request to Systems Team to create a new DHCP Pool for NDY

1. Login to AD via RDP 172.17.3.1

2. Navigate to Server Manager > DHCP > New Scope >

Name: NDY Segment > Click on Next

Start IP: 172.28.78.1

End IP: 172.28.78.254 > Click on Next Exclusion: 172.28.78.252 - 172.28.78.254

- 3. Configure DHCP Options screen, Select Yes, I want to configure these settings now, and then click on NEXT
- 4. Router Default Gateway: 172.28.78.254 and then click DONE.

#### IV. **PART D (Access Switch Configuration)**

- **1.** Login to switch via SSH 172.17.3.132 (Switch MKT-GL2-B2)
- 2. Input the following commands below per interface

En Conf t Interface gi1/0/2 No switchport access vlan 226 Switchport access vlan 226 Shut No shut

Interface gi1/0/3 No switchport access vlan 226 Switchport access vlan 226 Shut No shut

Interface gi1/0/4 No switchport access vlan 226 Switchport access vlan 226

**Proprietary and Confidential** 



| Dracoss Owners                | FORM                         |           |
|-------------------------------|------------------------------|-----------|
| Process Owner:  IT Operations | Configuration Change Request | F-CMG-3.1 |

Shut No shut

Do the same configuration with the rest of the port listed below

Interface gi1/0/9
Interface gi1/0/16

Interface gi1/0/18

Interface gi1/0/20

Interface gi1/0/24

Interface gi1/0/27

Interface gi1/0/33

Interface gi1/0/40

Interface gi1/0/41

Interface gi1/0/42

Interface gi1/0/43

Interface gi1/0/45

Interface gi1/0/46

- **3.** Login to switch via SSH *172.17.3.130* (Switch MKT-GL2-A5)
- 4. Input the following commands below per interface

En

Conf t

Interface gi1/0/27

No switchport access vlan 226

Switchport access vlan 226

Shut

No shut

Interface gi1/0/28

No switchport access vlan 226

Switchport access vlan 226

Shut

No shut

Interface gi1/0/29

No switchport access vlan 226

Switchport access vlan 226

Shut

No shut

Interface gi1/0/34

No switchport access vlan 226



| Dracoss Owners                | FORM                         |           |
|-------------------------------|------------------------------|-----------|
| Process Owner:  IT Operations | Configuration Change Request | F-CMG-3.1 |

Switchport access vlan 226

Shut

No shut

- **5.** Login to switch via SSH *172.17.3.129* (Switch MKT-GL2-A4)
- 6. Input the following commands below per interface

En

Conf t

Interface gi1/0/2

No switchport access vlan 226

Switchport access vlan 226

Shut

No shut

Do the same configuration with the rest of the port listed below

Interface gi1/0/3

Interface gi1/0/4

Interface gi1/0/5

Interface gi1/0/6

Interface gi1/0/7

Interface gi1/0/8

Interface gi1/0/9

Interface gi1/0/10

Interface gi1/0/11

Interface gi1/0/26

Interface gi1/0/27

Interface gi1/0/28

Interface gi1/0/39

- **7.** Login to switch via SSH *172.17.3.133* (Switch MKT-GL2-B3)
- 8. Input the following commands below per interface

En

Conf t

Interface gi1/0/1

No switchport access vlan 226

Switchport access vlan 226

Shut

No shut

Do the same configuration with the rest of the port listed below



| Draces Owner                    | FORM                         |           |
|---------------------------------|------------------------------|-----------|
| Process Owner:<br>IT Operations | Configuration Change Request | F-CMG-3.1 |

Interface gi1/0/4
Interface gi1/0/5
Interface gi1/0/6
Interface gi1/0/7
Interface gi1/0/8
Interface gi1/0/9
Interface gi1/0/10
Interface gi1/0/19
Interface gi1/0/22
Interface gi1/0/38

#### **Verification Procedures**

- 1. Workstations should be able to obtain the new IP leases for each workstation. IP of the workstation should be 172.28.78.1 172.28.78.250
- 2. NDY Access should be the same, try to access their usual websites. Websites are listed below.
  - citrix.com
  - outlook.live.com
  - office.com
  - onedrive.live.com
  - owa.msoutlookonline.com
  - sf.ndy.com

#### **Back-out Procedures**

III. PART A (Core Switch Configuration)



| Draces Owner                  | FORM                         |           |
|-------------------------------|------------------------------|-----------|
| Process Owner:  IT Operations | Configuration Change Request | F-CMG-3.1 |

- 6. Access Forti Client and use your given credential
- 7. Enter your given credential / Accept Notification from Duo App
- 8. Access Core Switch via Putty 172.17.3.125
- 9. Input the following commands below

En
Configure Terminal
Int vlan226
No ip address 172.28.78.254 255.255.255.0
Ip address 172.22.26.254 255.255.255.0
End
Wr

# IV. PART B (Firewall Configuration)

- 3. Access Firewall via Web browser https://172.17.3.102:10443
- 4. Navigate Policy & Objects > Addresses > Search for INT\_SUB\_NDY > Click on edit

Subnet/IP Range: 172.22.26.0/255.255.25.0

Click OK.

#### III. PART C (DHCP Configuration)

Request to Systems Team to create a new DHCP Pool for NDY

- 1. Login to AD via RDP 172.17.3.1
- 2. Navigate to Server Manager > DHCP > Delete NDY Segment

### IV. PART D (Access Switch Configuration)

- **1.** Login to switch via SSH *172.17.3.132* (Switch MKT-GL2-B2)
- 2. Input the following commands below per interface

En
Conf t
Interface gi1/0/2
No switchport access vlan 226
Switchport access vlan 226



| Dragoss Oumari                | FORM                         |           |
|-------------------------------|------------------------------|-----------|
| Process Owner:  IT Operations | Configuration Change Request | F-CMG-3.1 |

Shut No shut

NOTE: The following commands above should be re-configured on the Access Switches listed on  $\#'s\ 1$ , 3, 5 and 7

