



Report

Uptime and Latency

Reference No : R-SVR-5.1
Version No : 01
Week No : 25

Prepared by:

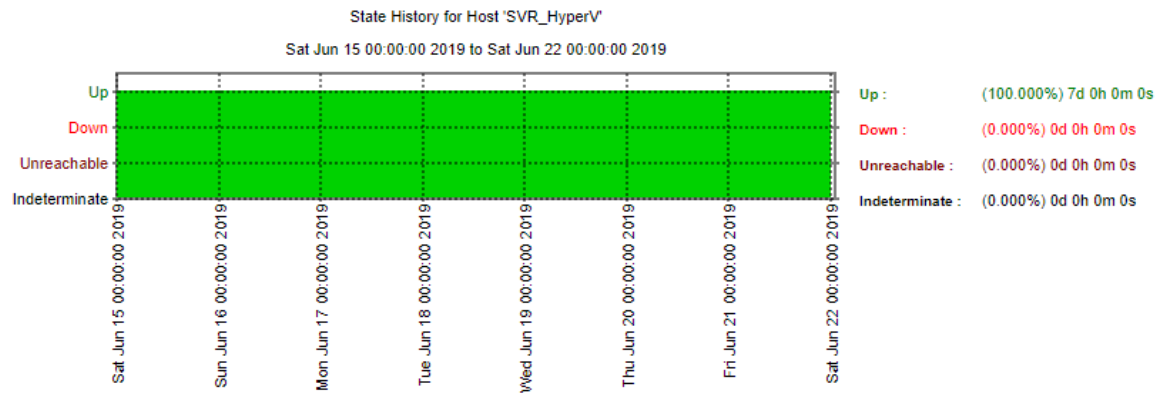
| Position / Title | Name | Signature | Date |
|-------------------|-----------|-----------|------------|
| IT Staff (Xiamen) | Devin Lin | | 06-24-2019 |

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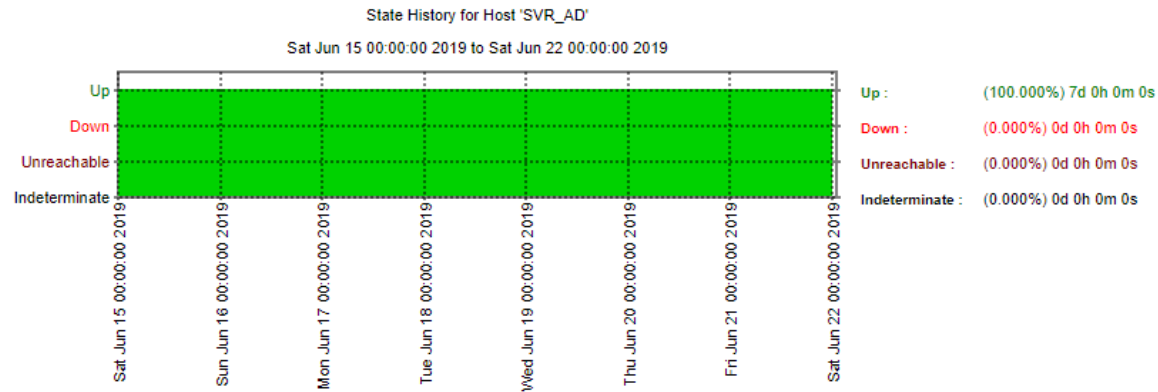
| Process Owner: IT Department | REPORT | R-SVR-5.1 |
|---------------------------------|----------------------------------|-----------|
| | <i>Server Performance Report</i> | |

1.0 UPTIME GRAPHS

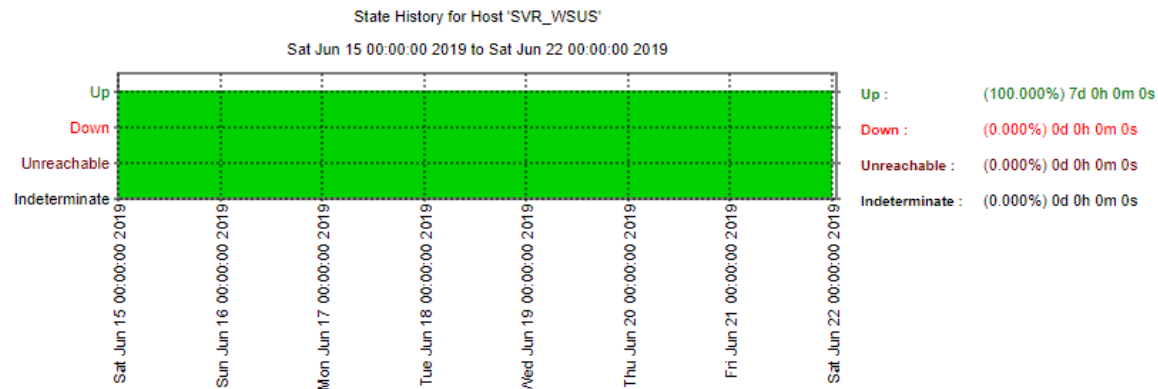
1.1 SVR-HYPERV



1.2 SVR-AD

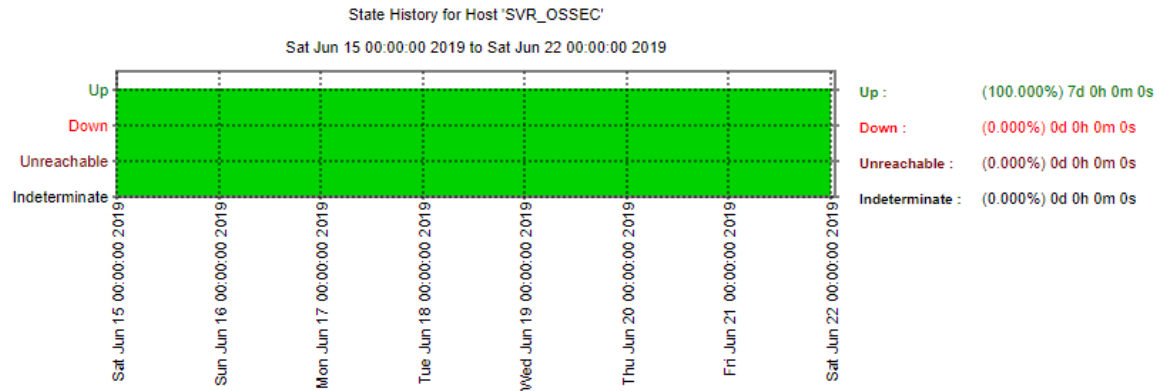


1.3 SVR-WSUS

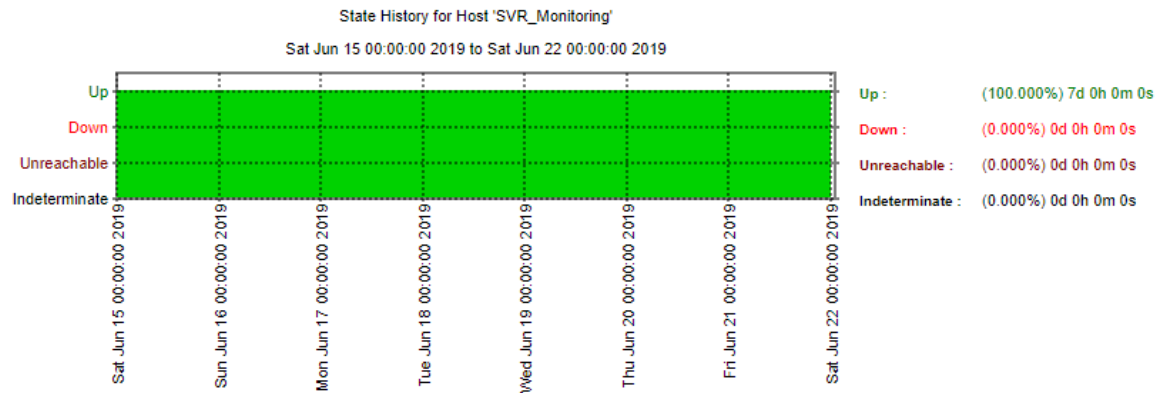


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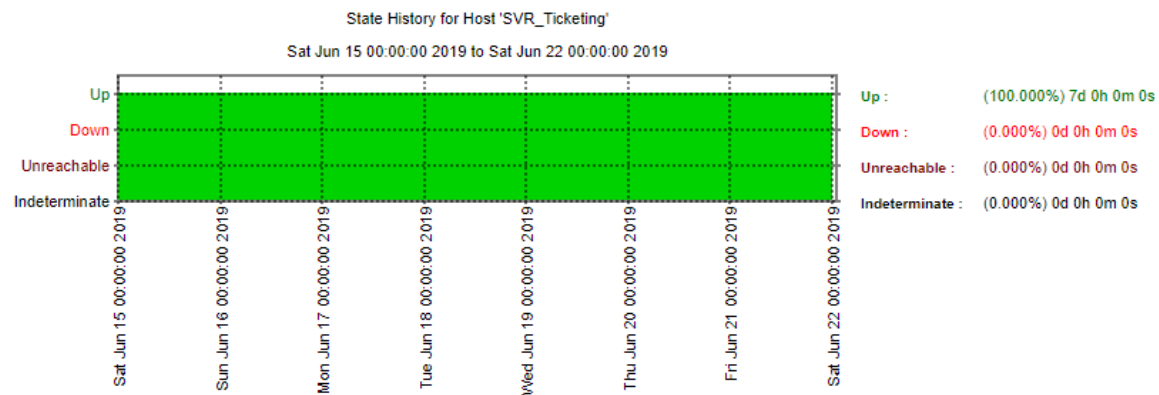
1.4 SVR-OSSEC



1.5 SVR-MONITORING



1.6 SVR-TICKEING



2.0 UPTIME REPORT

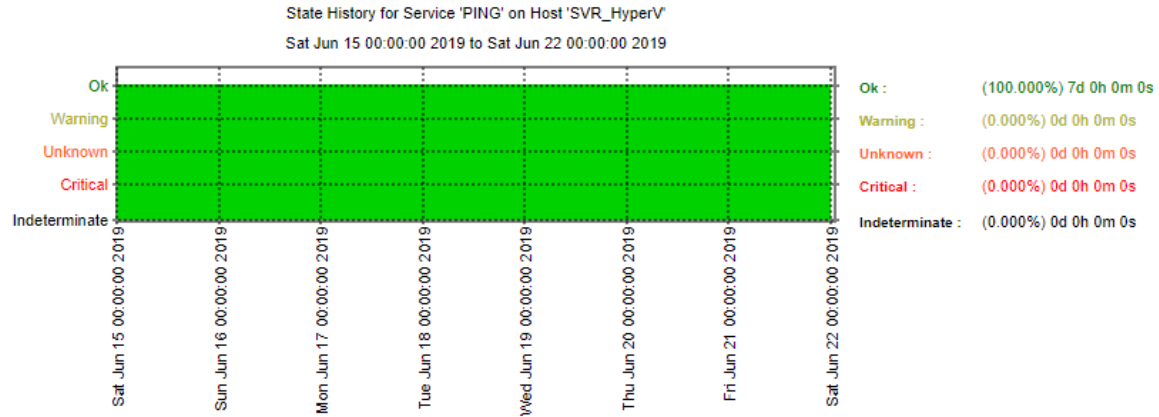
| DOWNTIME | RELATED TICKETS | AFFECTED CAMPAIGNS | DURATION (HOURS) |
|----------|-----------------|--------------------|------------------|
| N/A | | | |

LATENCY GRAPHS (PING)

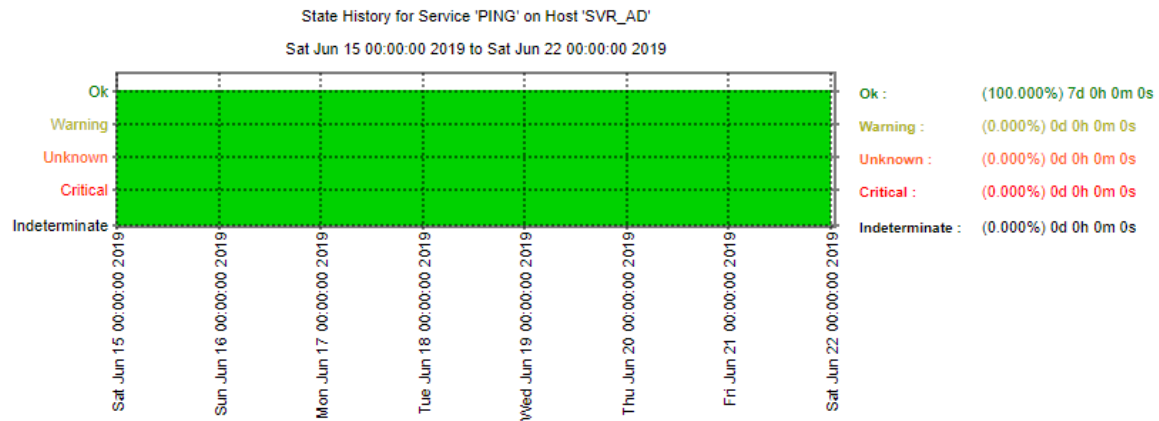
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| | Proprietary and Confidential | Effectivity: August 1, 2017 | Page 2 of 5 |
| | | | Template Ver. : 01 |

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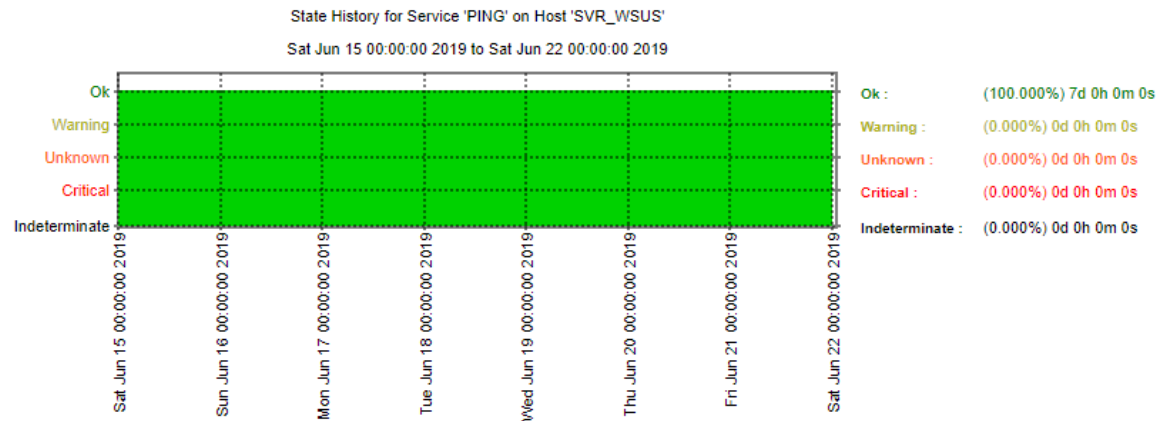
2.1 SVR-HYPERV



2.2 SVR-AD

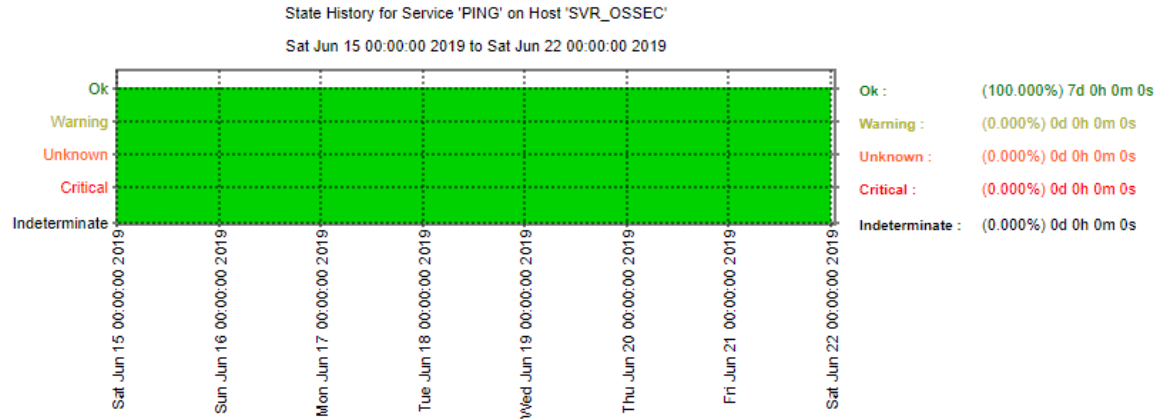


2.3 SVR-WSUS

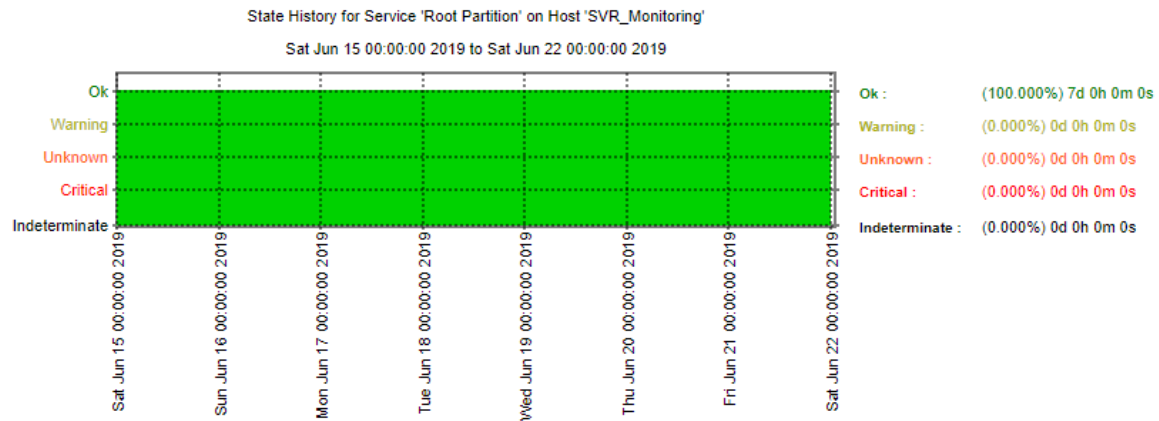


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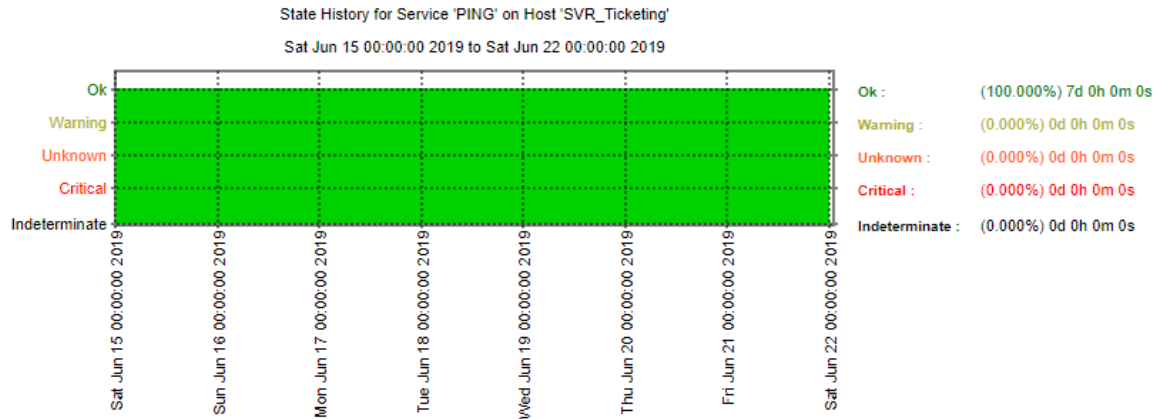
2.4 SVR-OSSEC



2.5 SVR-MONITORING



2.6 SVR-TICKETING



| | | |
|---------------------------------|----------------------------------|-----------|
| Process Owner: IT Department | REPORT | R-SVR-5.1 |
| | <i>Server Performance Report</i> | |

3.0 LATENCY REPORT

| LATENCY RELATED ISSUE | RELATED TICKET | AFFECTED CAMPAIGN | DURATION (HOURS) |
|--------------------------|----------------|-------------------|------------------|
| N/A | | | |

4.0 ANALYSIS AND RECOMMENDATIONS

For this week, all servers reached 100% uptime.