

# Report

# **Uptime and Latency**

Reference No : R-SVR-5.1

Version No : 01

Week No : 27

#### Prepared by:

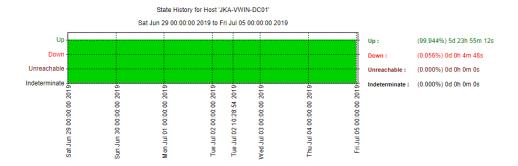
Position / Title	Name	Signature	Date
	Jerome Bautista, Jan		
Server and Systems	Francis Lictao, Alvinn		07.00.2010
Operations	Medrano, Rovie		07-08-2019
	Salvatierra		

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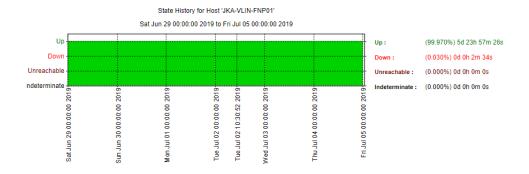
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Process Owner:  IT Department	Server Performance Report	R-SVR-5.1

#### 1.0 UPTIME GRAPHS

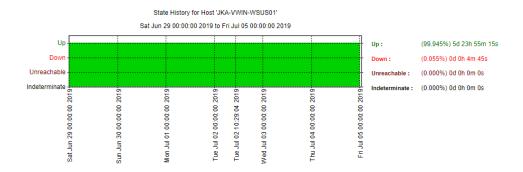
## 1.1 JKA-VWIN-DC01



# 1.2 JKA-VLIN-FNP01



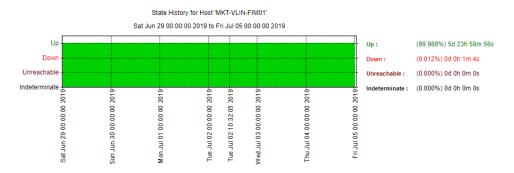
# 1.3 JKA-VWIN-WSUS01



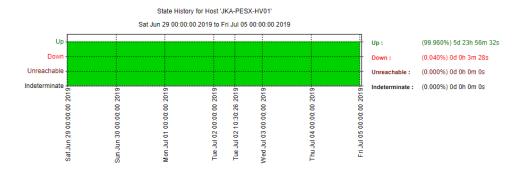
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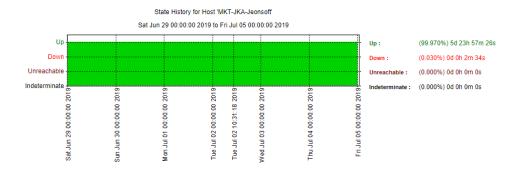
## 1.4 JKA-VLIN-FIM01



# 1.5 JKA-PESX-HV01



# 1.6 APOLLO

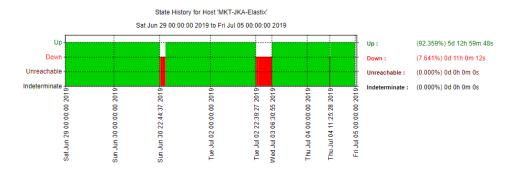


## 1.7 KAIROS

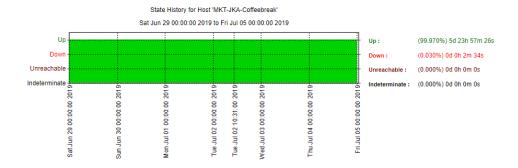
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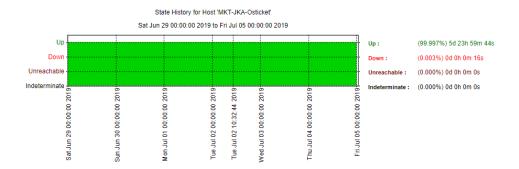
## 1.8 KALLIOPE



## 1.9 MARKETING

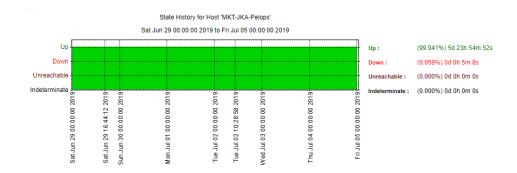


# 1.10 OSTICKET

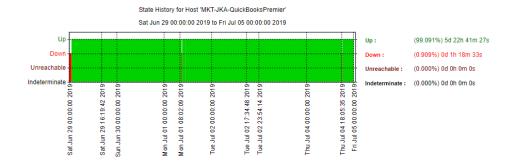


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## 1.11 PELOPS

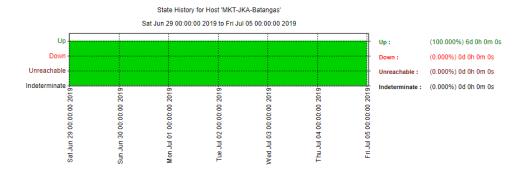


## 1.12 QUICKBOOKS



## 1.13 ZEPHYRUS

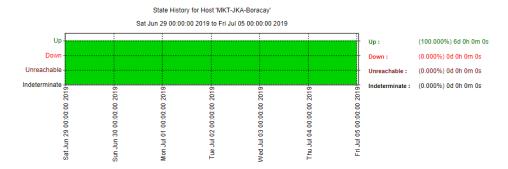
## 1.14 BATANGAS



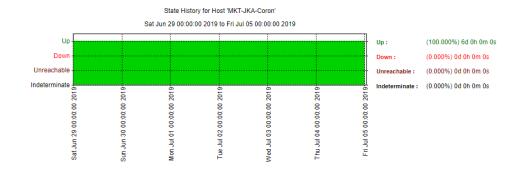
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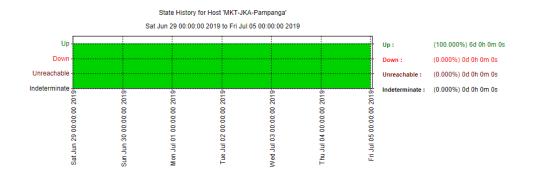
#### 1.15 BORACAY



# **1.16 CORON**



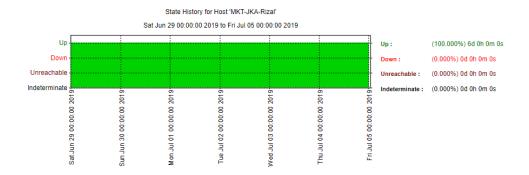
## 1.17 PAMPANGA



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Dunnana Outrani	REPORT	
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## 1.18 RIZAL

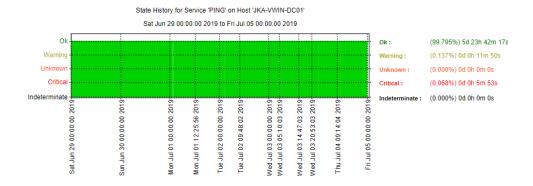


# 2.0 UPTIME REPORT

DOWNTIME	RELATED TICKETS	AFFECTED CAMPAIGNS	DURATION (HOURS)

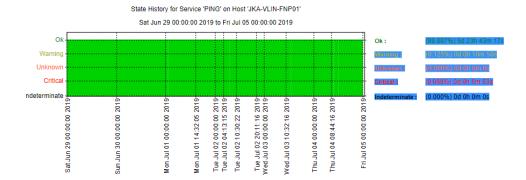
# 3.0 LATENCY GRAPHS (PING)

## 3.1 JKA-VWIN-DC01

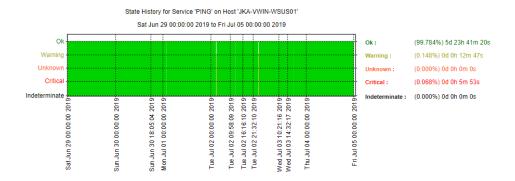


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Process Owner: IT Department	Server Performance Report	R-SVR-5.1
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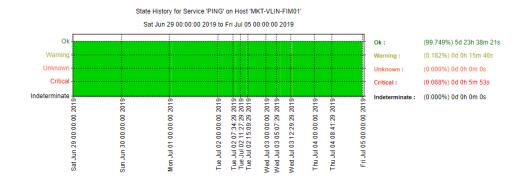
#### 3.2 JKA-VLIN-FNP01



# 3.3 JKA-VWIN-WSUS01



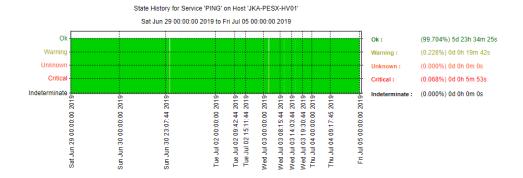
#### 3.4 JKA-VLIN-FIM01



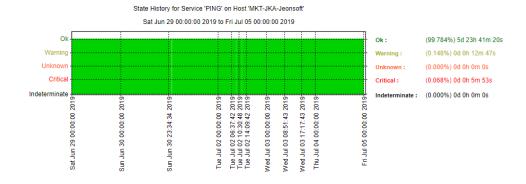
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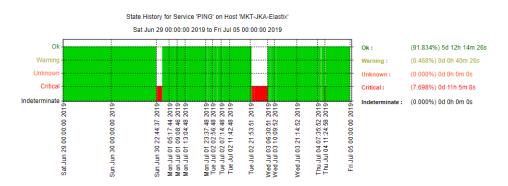
## 3.5 JKA-PESX-HV01



## 3.6 APOLLO



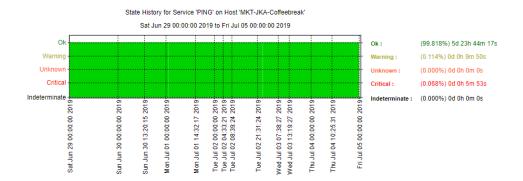
# 3.7 KAIROS 3.8 KALLIOPE



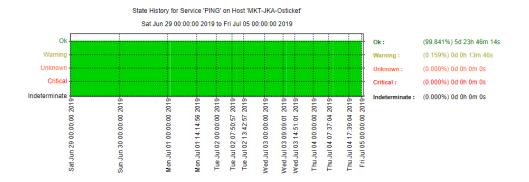
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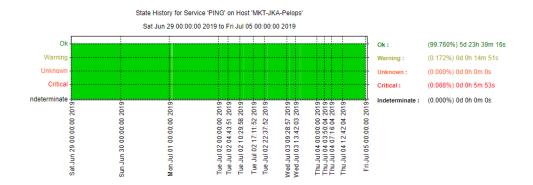
#### 3.9 MARKETING



#### 3.10 OSTICKET



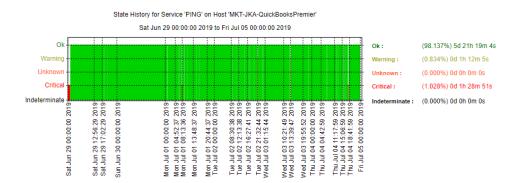
# 3.11 PELOPS



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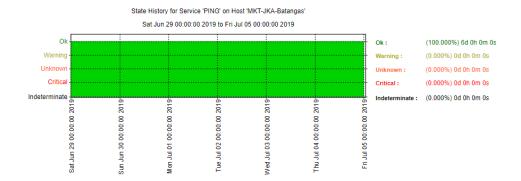
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## 3.12 QUICKBOOKS

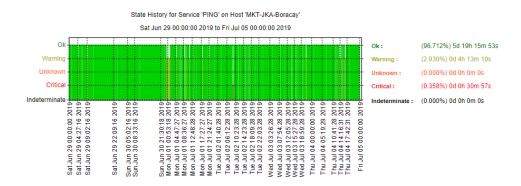


#### 3.13 ZEPHYRUS

#### 3.14 BATANGAS



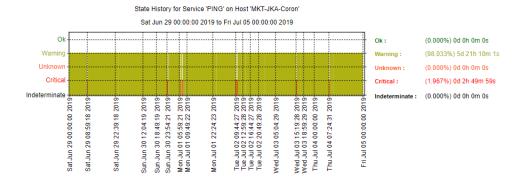
# 3.15 BORACAY



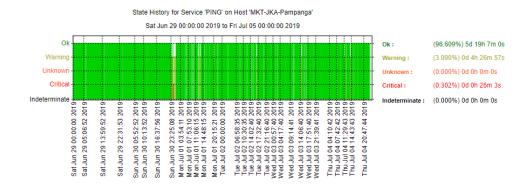
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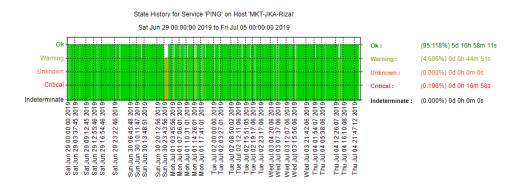
#### **3.16 CORON**



#### 3.17 PAMPANGA



#### **3.18 RIZAL**



Duranas Outrani	REPORT	
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# 4.0 LATENCY REPORT

LATENCY RELATED ISSUE	RELATED TICKET	AFFECTED CAMPAIGN	DURATION (HOURS)

## **5.0 ANALYSIS AND RECOMMENDATIONS**

# **ELASTIX**

The downtime on Sunday, June 30, was due to Thor being over-utilized as confirmed by NOC Team.

# BORACAY, CORON, PAMPANGA, RIZAL

There were several packet losses during the week, which went beyond the threshold, causing the critical warnings. There were no issues so far.