Report

Uptime and Latency

Reference No : R-SVR-5.1

Version No : 01

Week No : 25

Prepared by:

Position / Title	Name	Signature	Date
Server and Systems Operations	Jerome Bautista, Jan Francis Lictao, Alvinn Medrano, Rovie Salvatierra		06-24-2019

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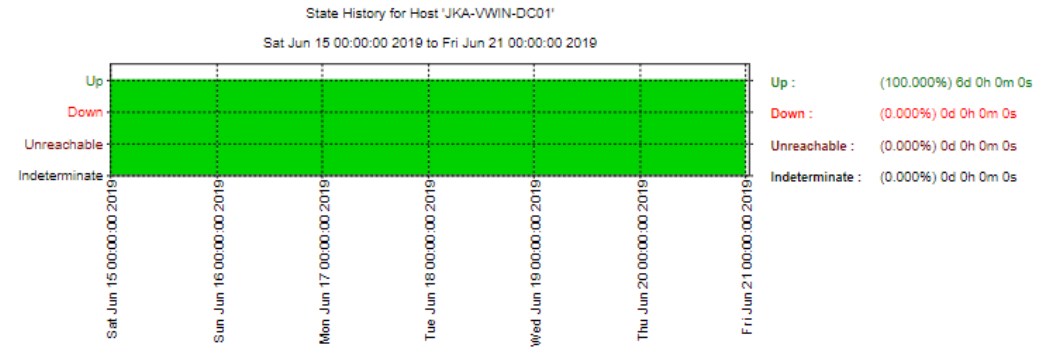
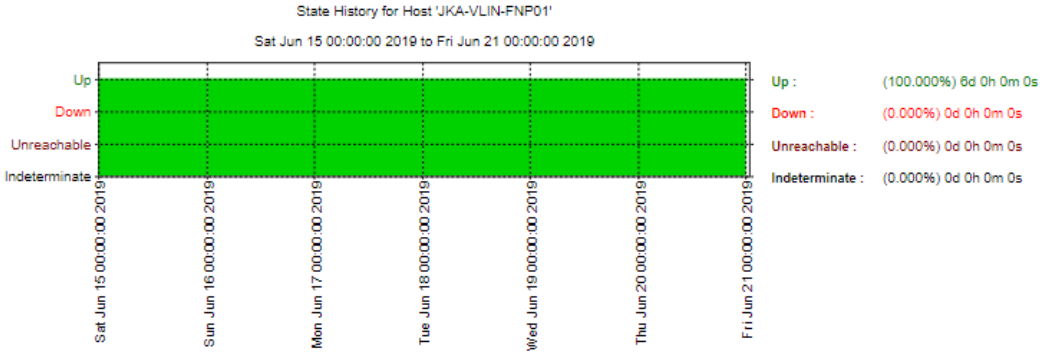
1.0 UPTIME GRAPHS

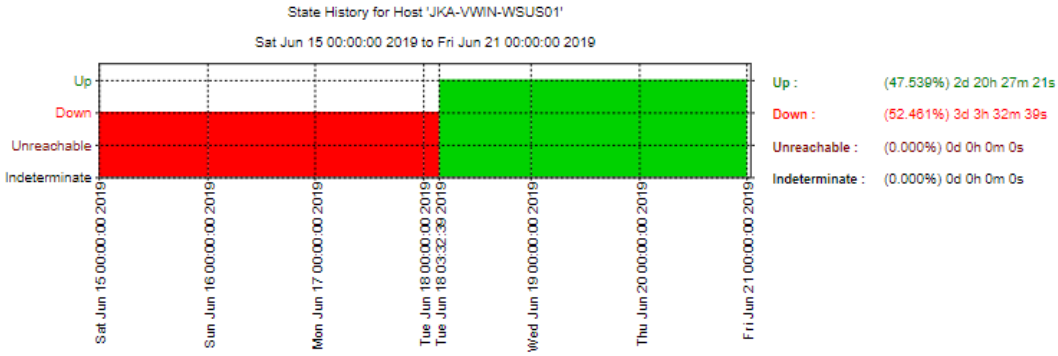
1.1 JKA-VWIN-DC01



1.2 JKA-VLIN-FNP01



1.3 JKA-VWIN-WSUS01



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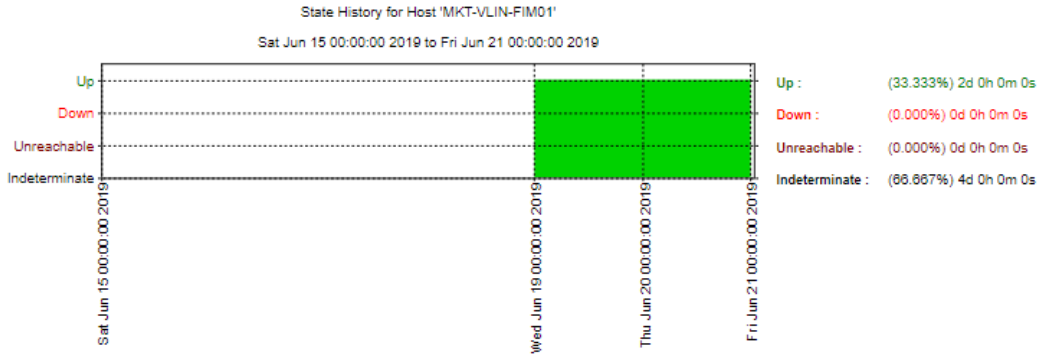
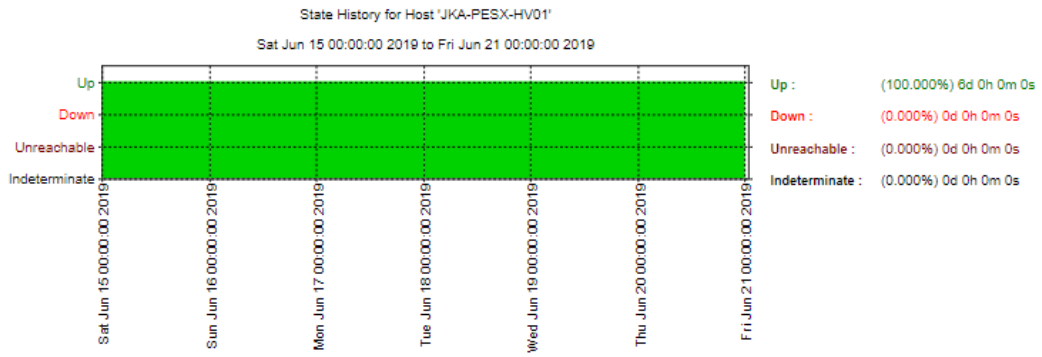
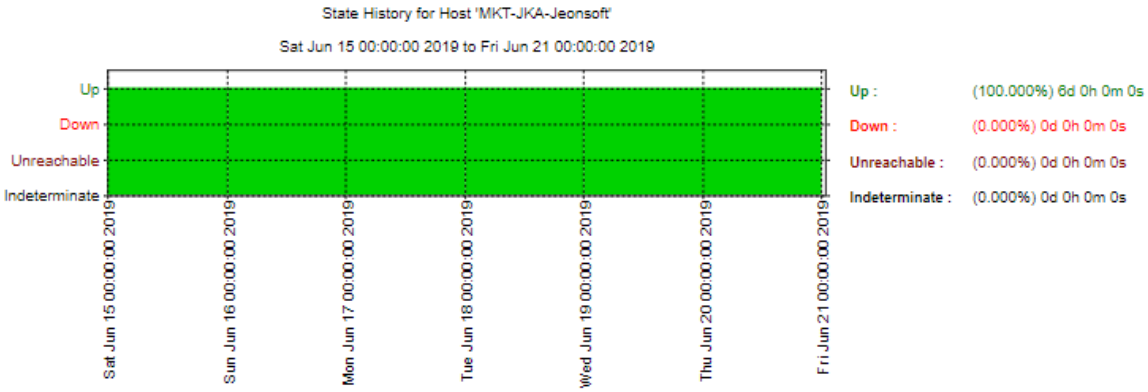


1.5 JKA-PESX-HV01

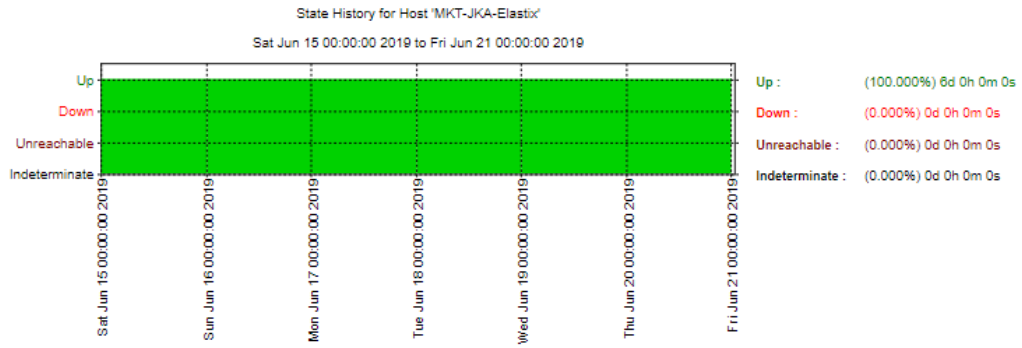


1.6 APOLLO

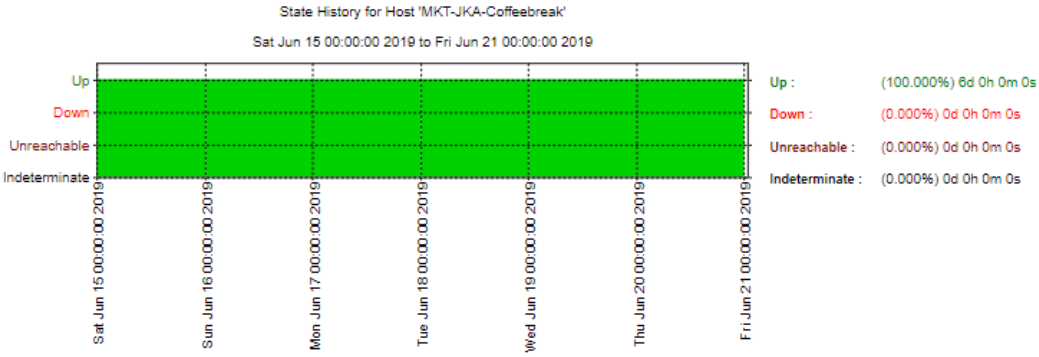


1.7 KAIROS

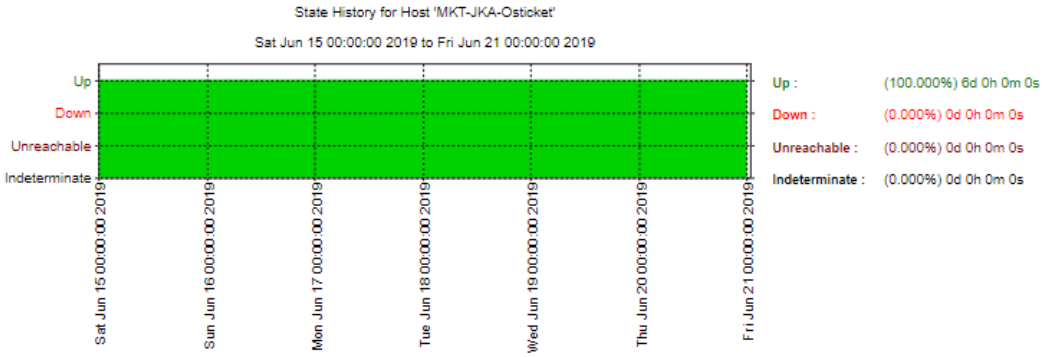
1.8 KALLIOPE



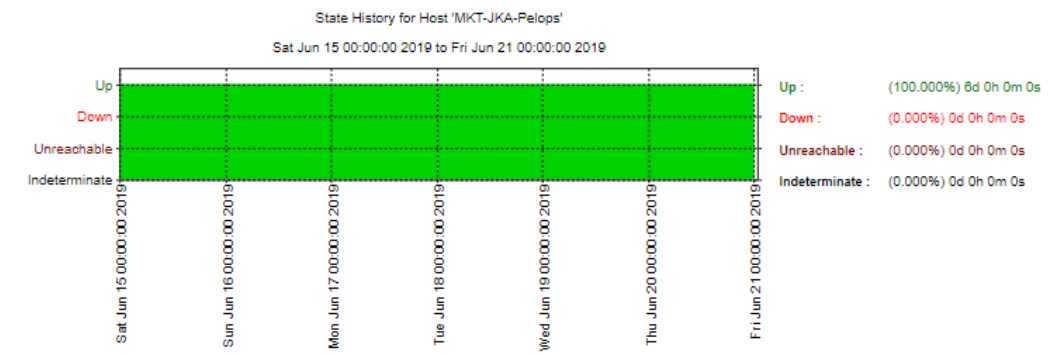
1.9 MARKETING



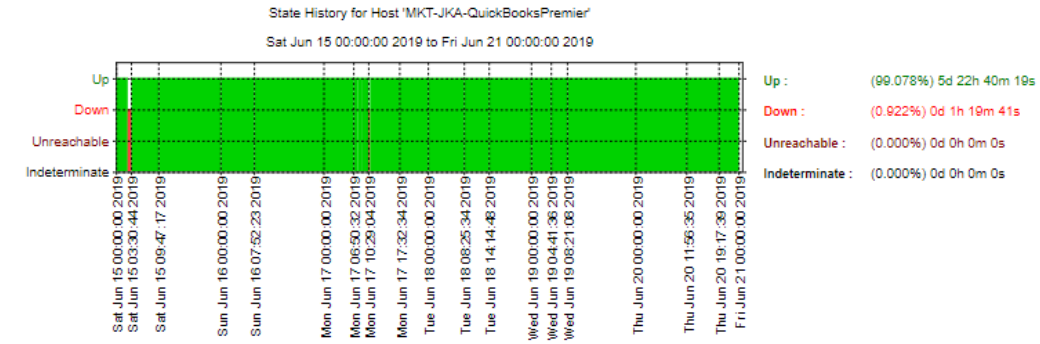
1.10 OSTICKET



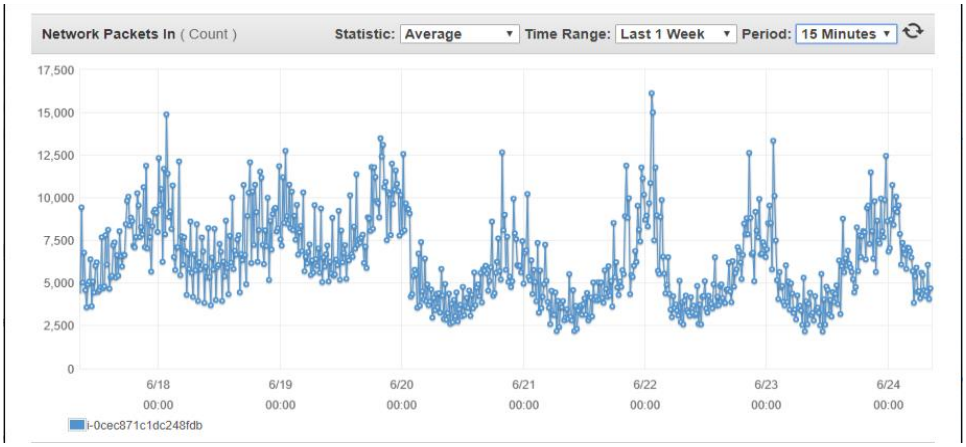
1.11 PELOPS



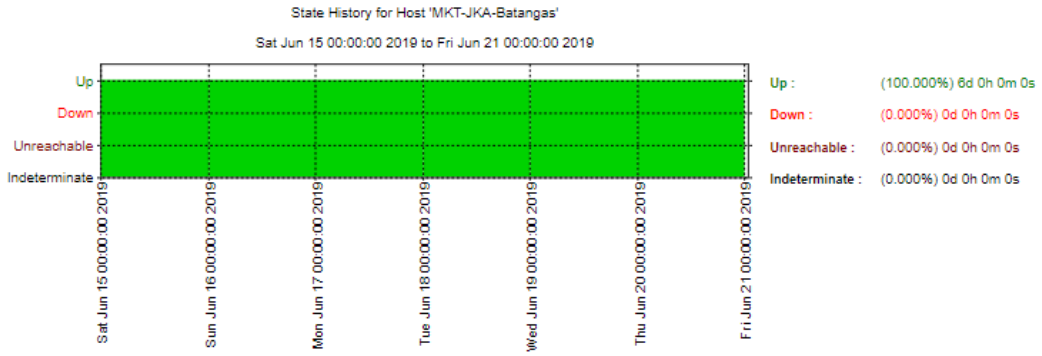
1.12 QUICKBOOKS



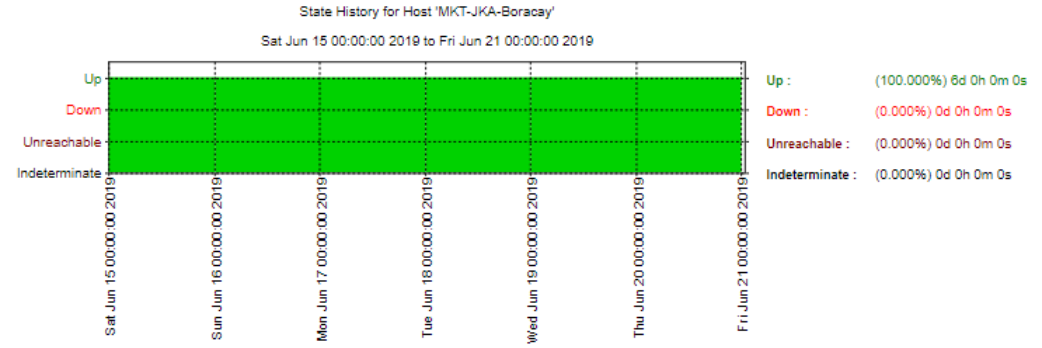
1.13 ZEPHYRUS



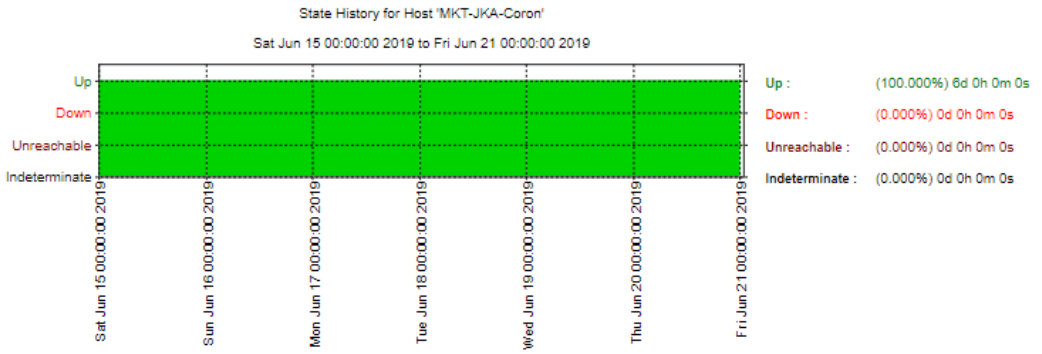
1.14 BATANGAS



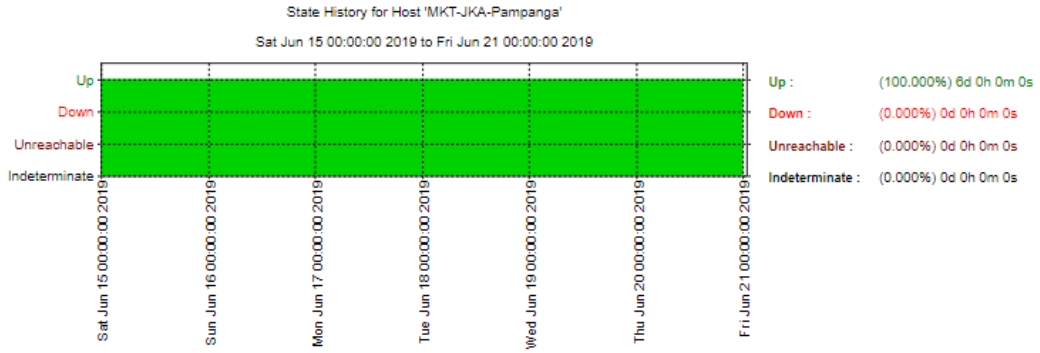
1.15 BORACAY



1.16 CORON



1.17 PAMPANGA



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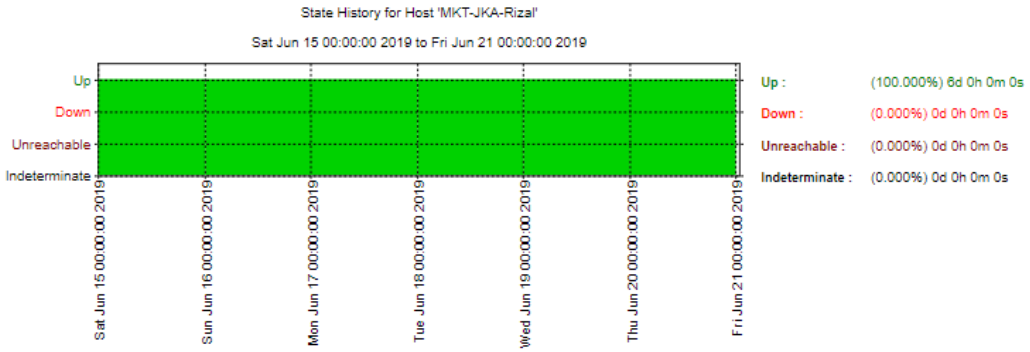
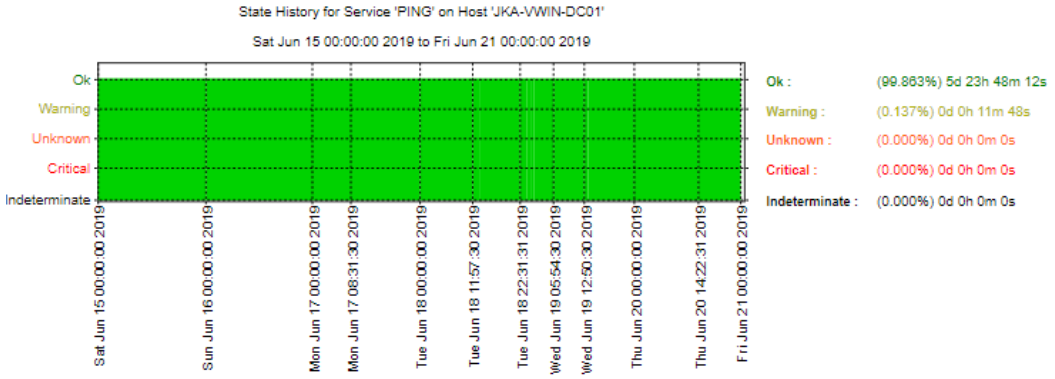


2.0 UPTIME REPORT

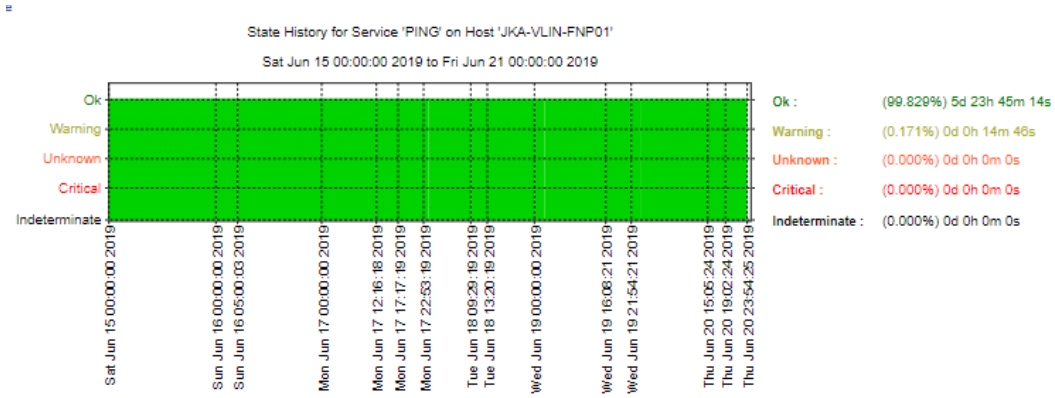
DOWNTIME	RELATED TICKETS	AFFECTED CAMPAIGNS	DURATION (HOURS)

3.0 LATENCY GRAPHS (PING)

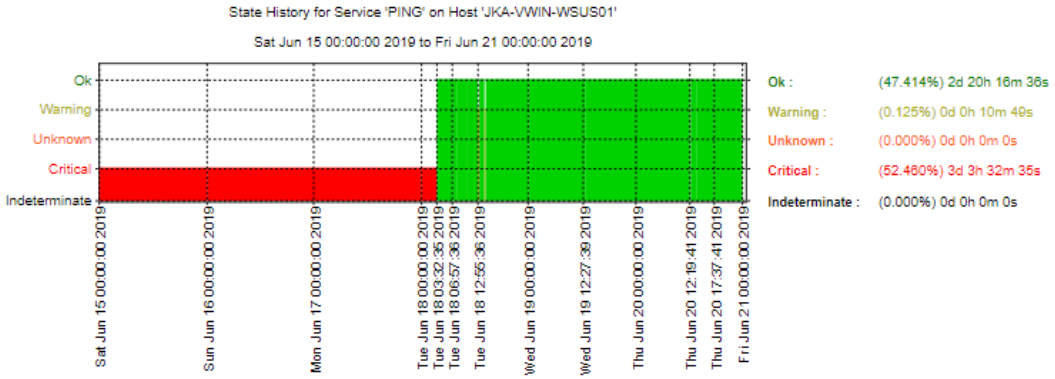
3.1 JKA-VWIN-DC01



3.2 JKA-VLIN-FNP01



3.3 JKA-VWIN-WSUS01



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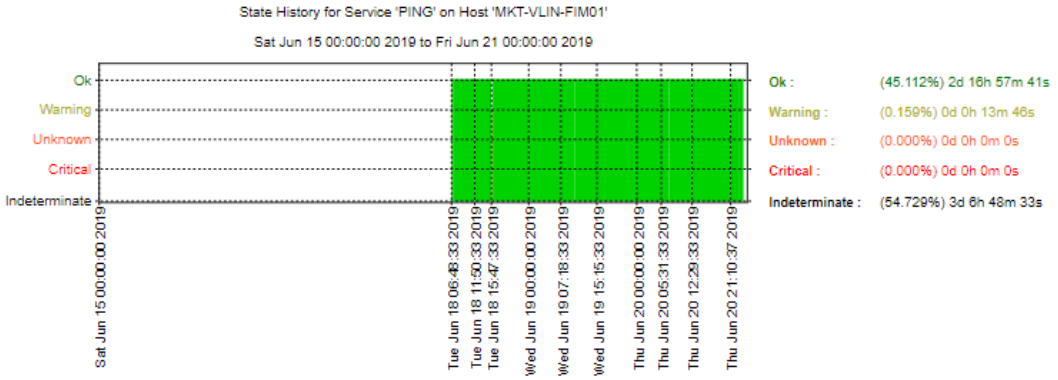
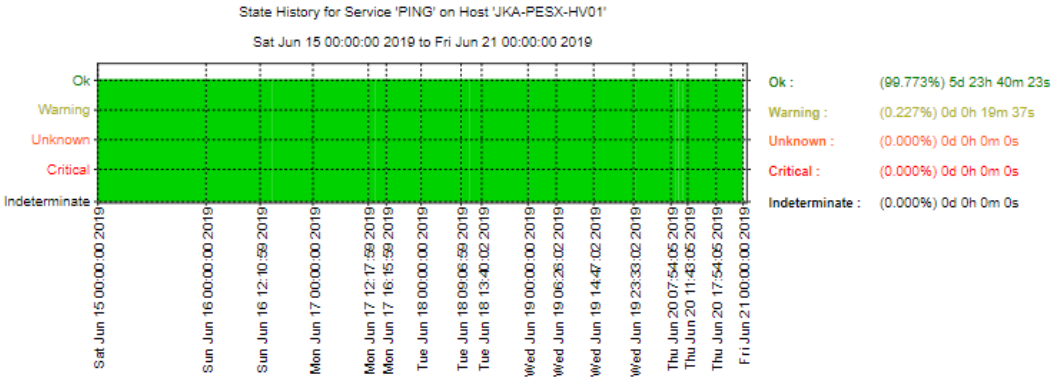
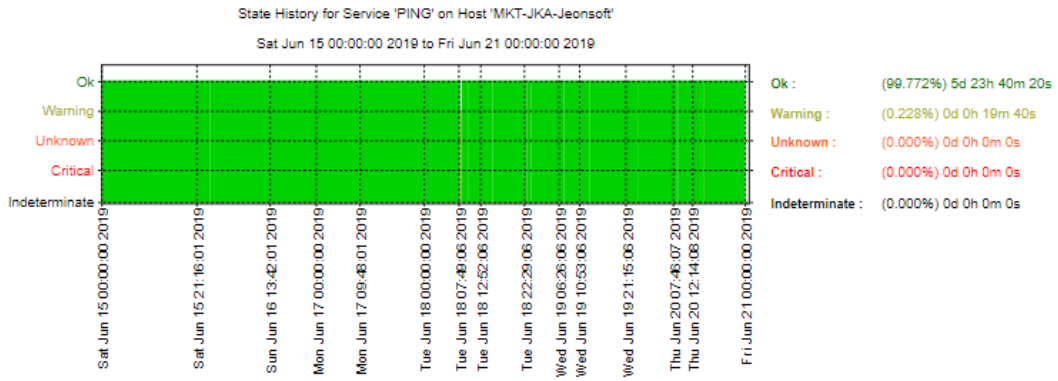


3.5 JKA-PESX-HV01

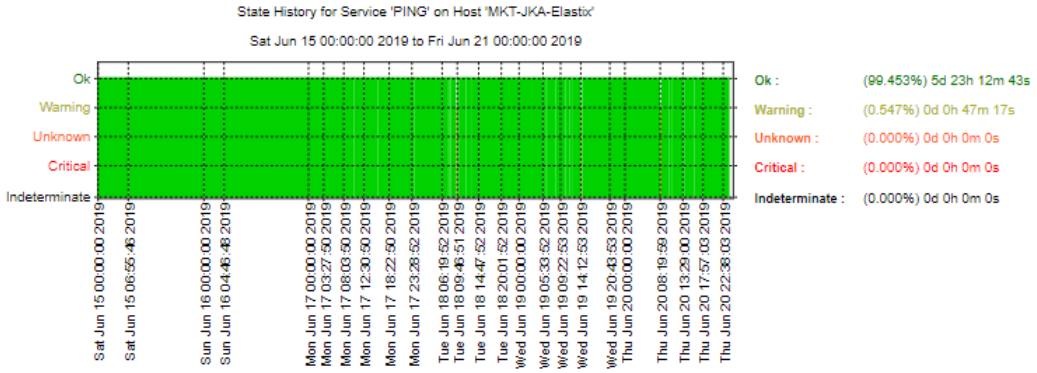


3.6 APOLLO

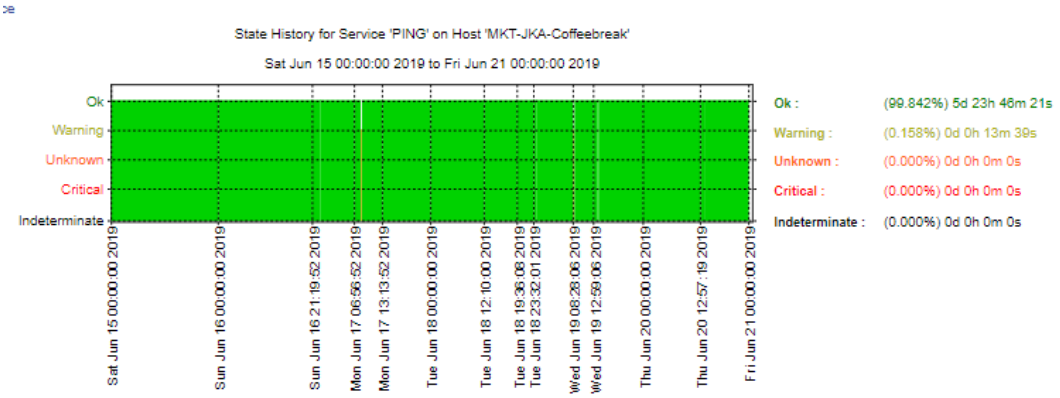


3.7 KAIROS

3.8 KALLIOPE



3.9 MARKETING



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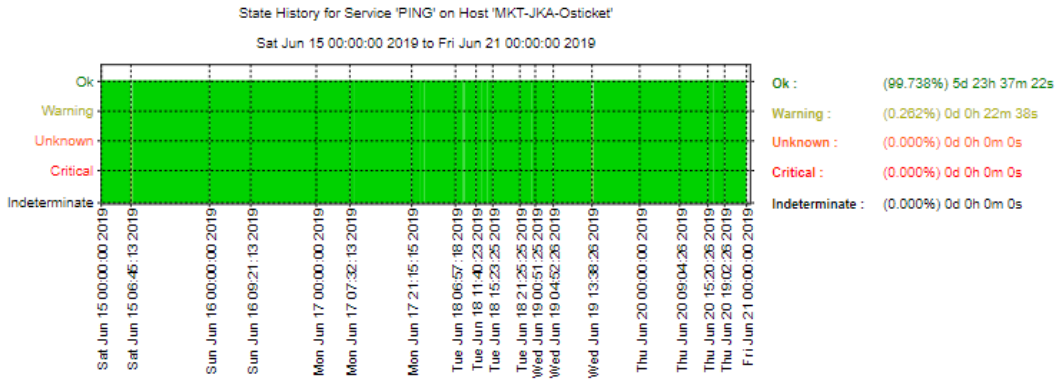
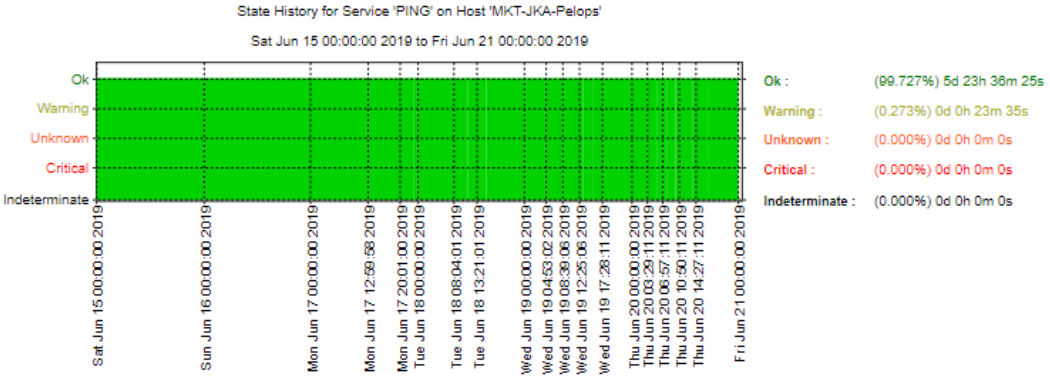
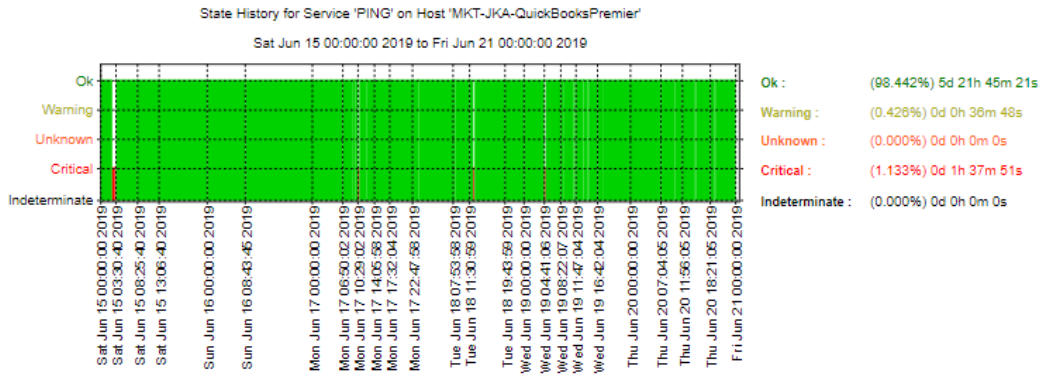


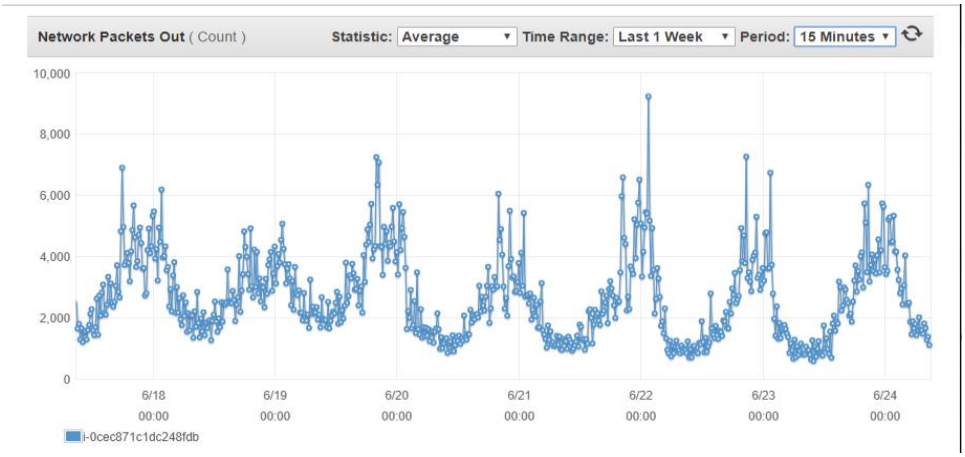
3.11 PELOPS



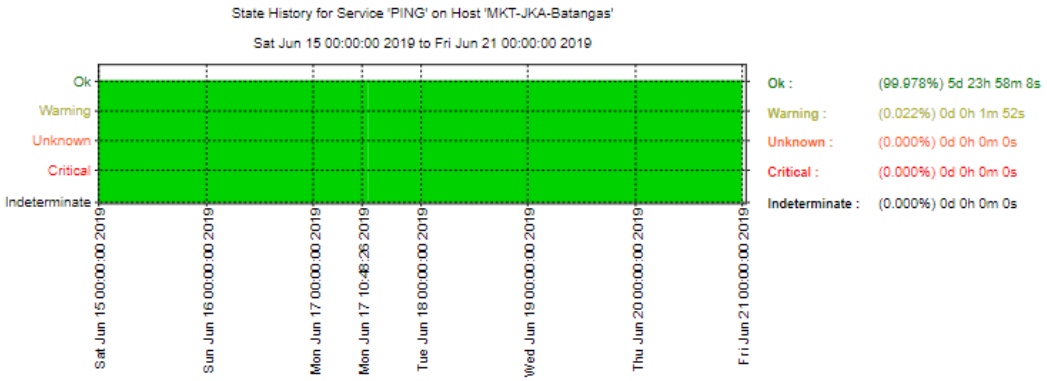
3.12 QUICKBOOKS



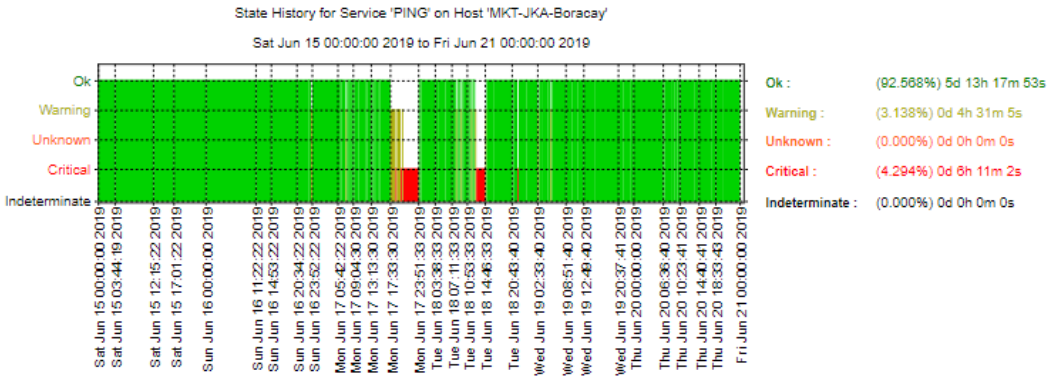
3.13 ZEPHYRUS



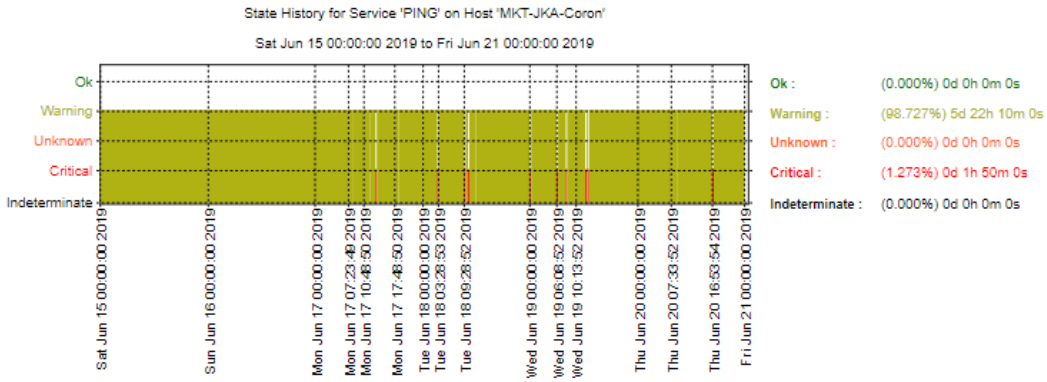
3.14 BATANGAS



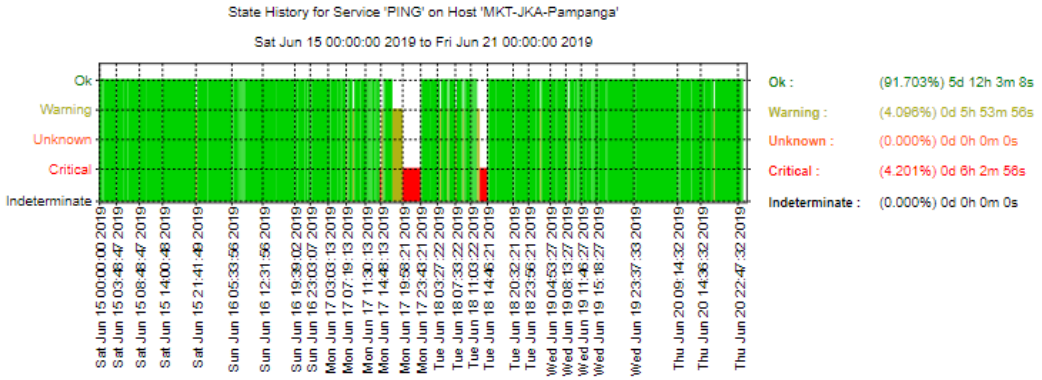
3.15 BORACAY



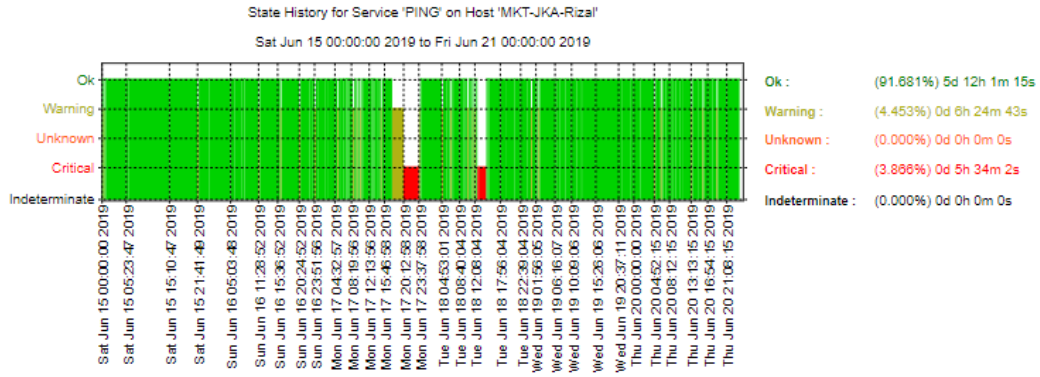
3.16 CORON



3.17 PAMPANGA



3.18 RIZAL



4.0 LATENCY REPORT

LATENCY RELATED ISSUE	RELATED TICKET	AFFECTED CAMPAIGN	DURATION (HOURS)

5.0 ANALYSIS AND RECOMMENDATIONS

WSUS
Last week, there was an issue with the graphs, and we have restarted the SNMP service. Issue was resolved after that.

JKA-VLIN-FIM01
There was also an issue with the graphs, and we have restarted the SNMP service. Issue was resolved after that.

BORACAY, CORON, PAMPANGA
There were several packet losses during the week, which went beyond the threshold, causing the critical warnings. There were no issues so far.