

# Report

# **Uptime and Latency**

Reference No : R-SVR-5.1

Version No : 01

Week No : 26

#### Prepared by:

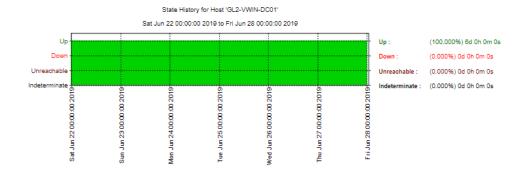
Position / Title	Name	Signature	Date
	Jerome Bautista, Jan		
Server and Systems	Francis Lictao, Alvinn		07.04.2040
Operations	Medrano, Rovie		07-01-2019
	Salvatierra		

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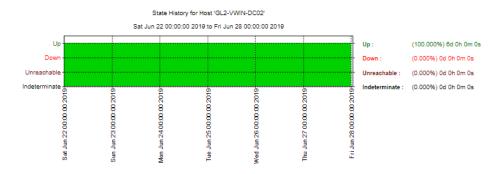
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Process Owner:  IT Department	Server Performance Report	R-SVR-5.1

#### 1.0 UPTIME GRAPHS

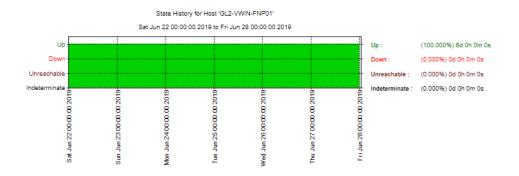
#### 1.1 GL2-VWIN-DC01



#### 1.2 GL2-VWIN-DC02

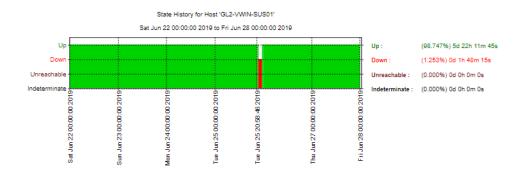


# 1.3 GL2-VWIN-FNP01

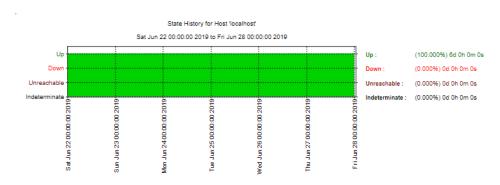


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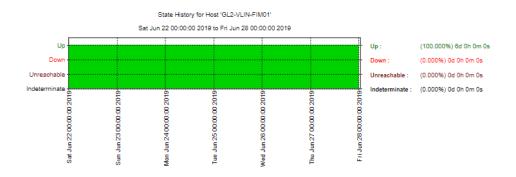
#### 1.4 GL2-VWIN-WSUS01



#### 1.5 GL2-VLIN-NMS01



#### 1.6 GL2-VLIN-FIM01

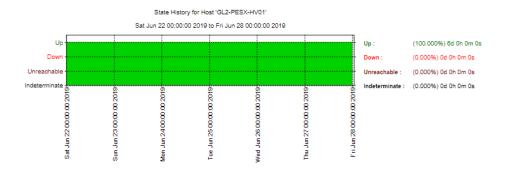


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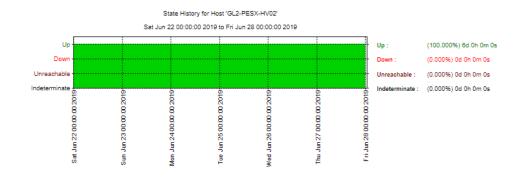
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#### 1.7 GL2-VLIN-KB01

#### 1.8 GL2-PESX-HV01



#### 1.9 GL2-PESX-HV02



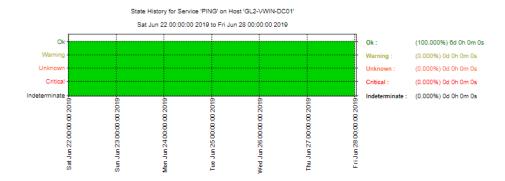
# 2.0 UPTIME REPORT

DOWNTIME	RELATED TICKETS	AFFECTED CAMPAIGNS	DURATION (HOURS)

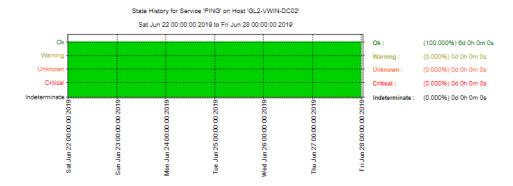
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#### 3.0 LATENCY GRAPHS (PING)

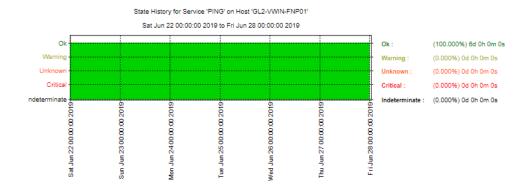
#### 3.1 GL2-VWIN-DC01



#### 3.2 GL2-VWIN-DC02



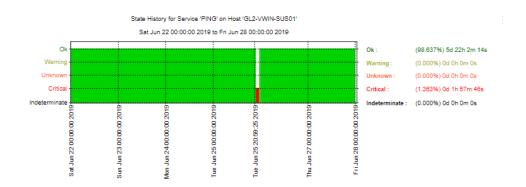
### 3.3 GL2-VWIN-FNP01



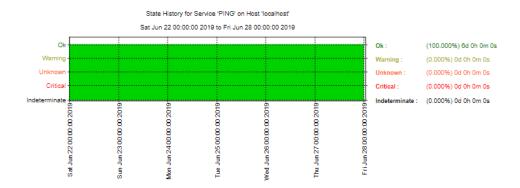
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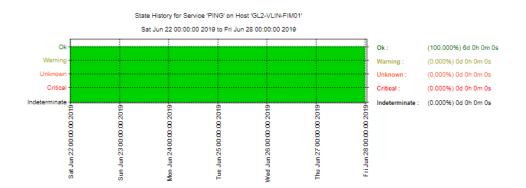
#### 3.4 GL2-VWIN-WSUS01



# 3.5 GL2-VLIN-NMS01



#### 3.6 GL2-VLIN-FIM01

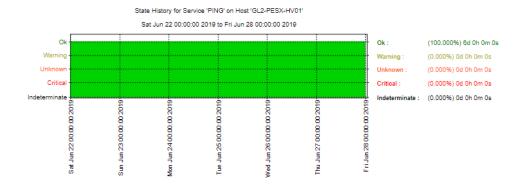




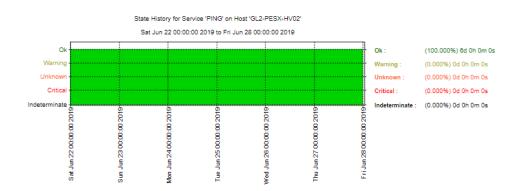
Dunana Overna	REPORT	
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#### 3.7 GL2-VLIN-KB01

# 3.8 GL2-PESX-HV01



# 3.9 GL2-PESX-HV02



# 4.0 LATENCY REPORT

LATENCY RELATED ISSUE	RELATED TICKET	AFFECTED CAMPAIGN	DURATION (HOURS)

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#### **5.0 ANALYSIS AND RECOMMENDATIONS**

#### GL2-VWIN-WSUS01

The downtime and latency on Thursday were not due to ISP issue or server being down. We were cross-checking the server for vulnerability, since GTISEC reported some ports being open. I accidentally un-checked the Enabled box for ICMP and Remote Desktop. It's was fixed right away.

