



Report

Server Performance

Reference No : R-SVR-5.1

Version No : 01

Week No : 25

Prepared by:

Position / Title	Name	Signature	Date
IT Manager	Rynel Yanes		06-24-2019
IT Staff	Jeff Wang		06-24-2019

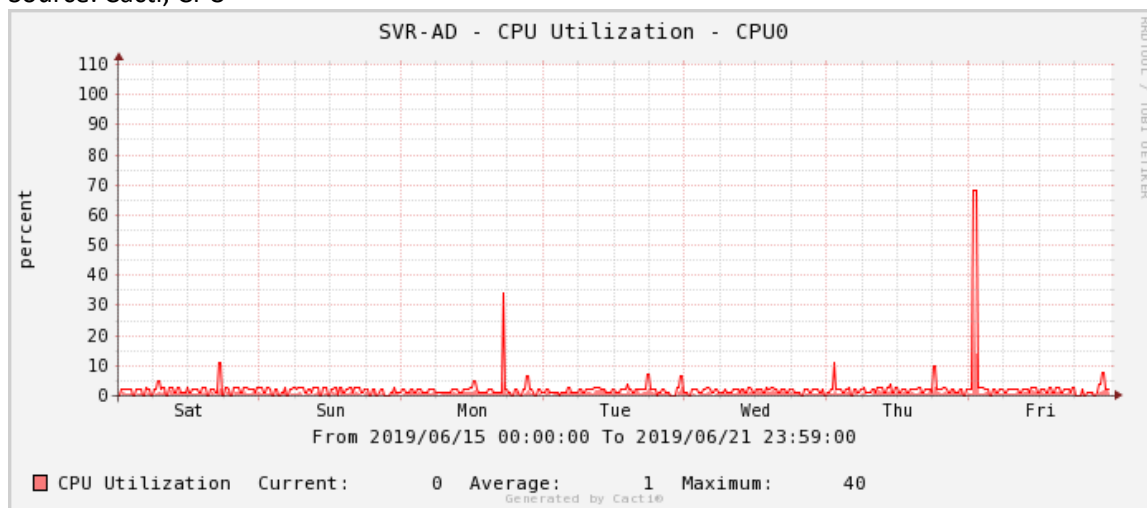
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Process Owner: IT Department	REPORT	R-SVR-5.1
	<i>Server Performance Report</i>	

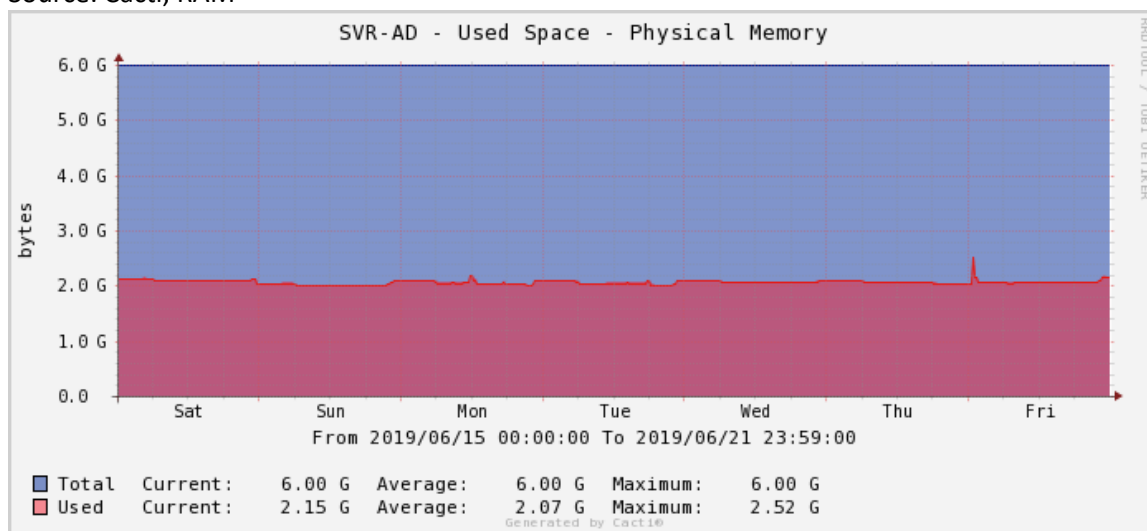
1.0 HARDWARE UTILIZATION9

1.1 SVR-AD

Source: Cacti, CPU

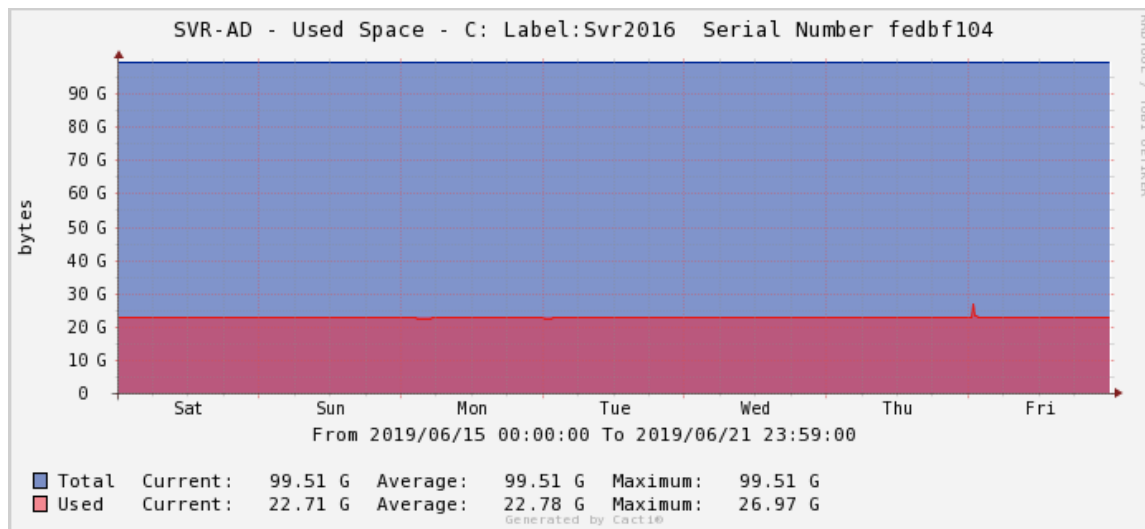


Source: Cacti, RAM



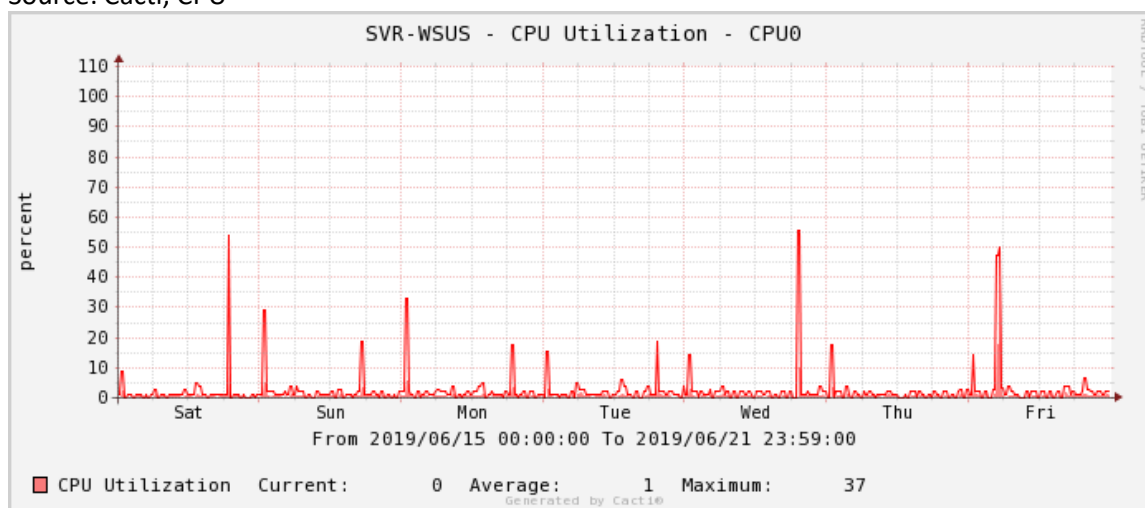
Source: Cacti, Disk

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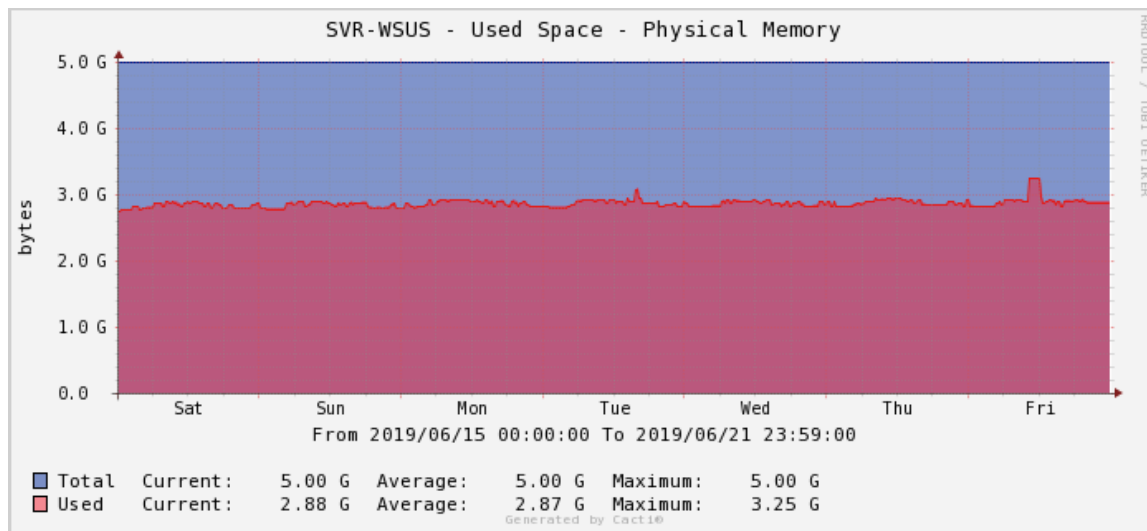
1.2 SVR-WSUS

Source: Cacti, CPU

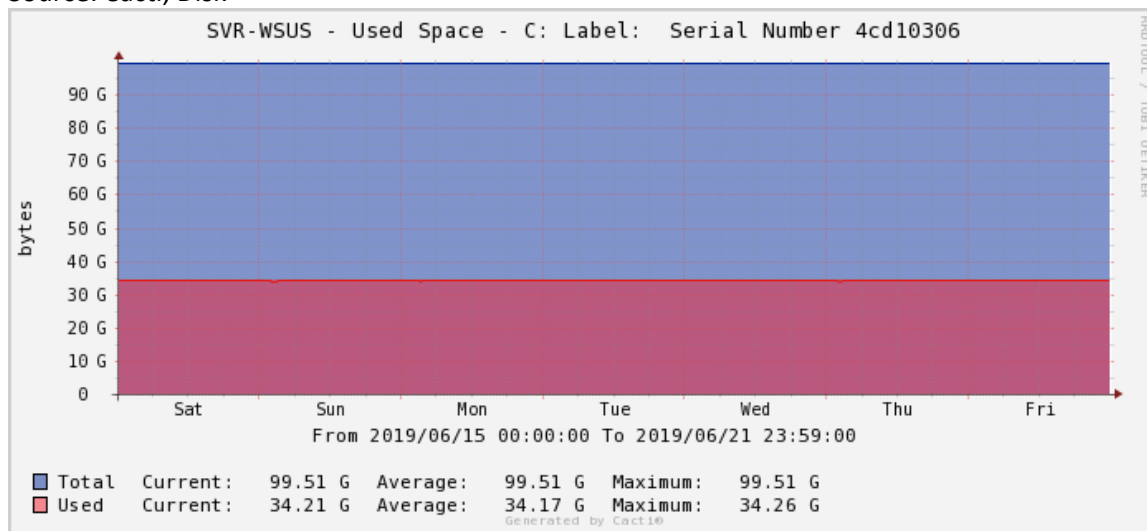


Source: Cacti, RAM

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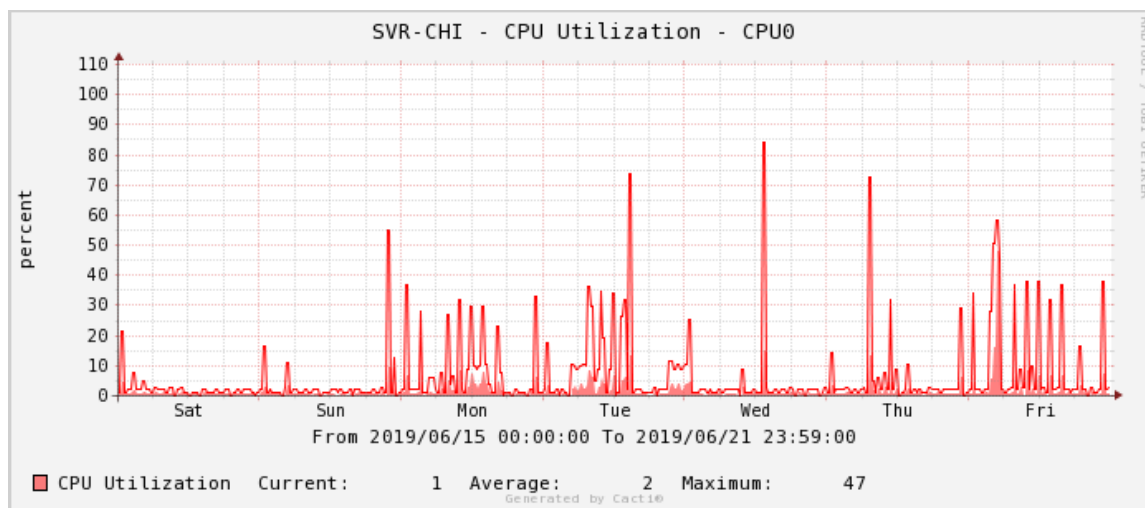
Source: Cacti, Disk



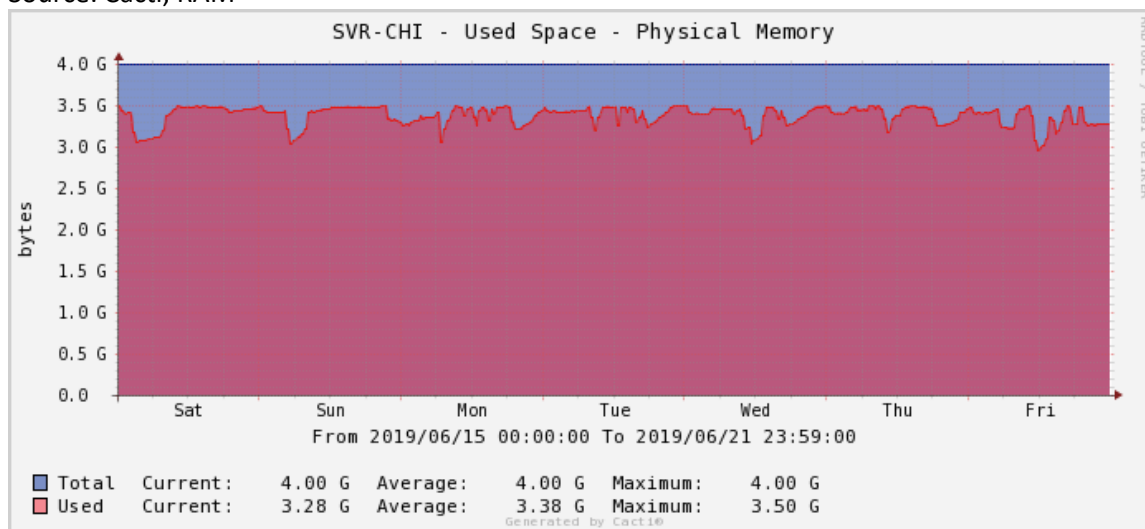
1.3 SVR-CHI

Source: Cacti, CPU

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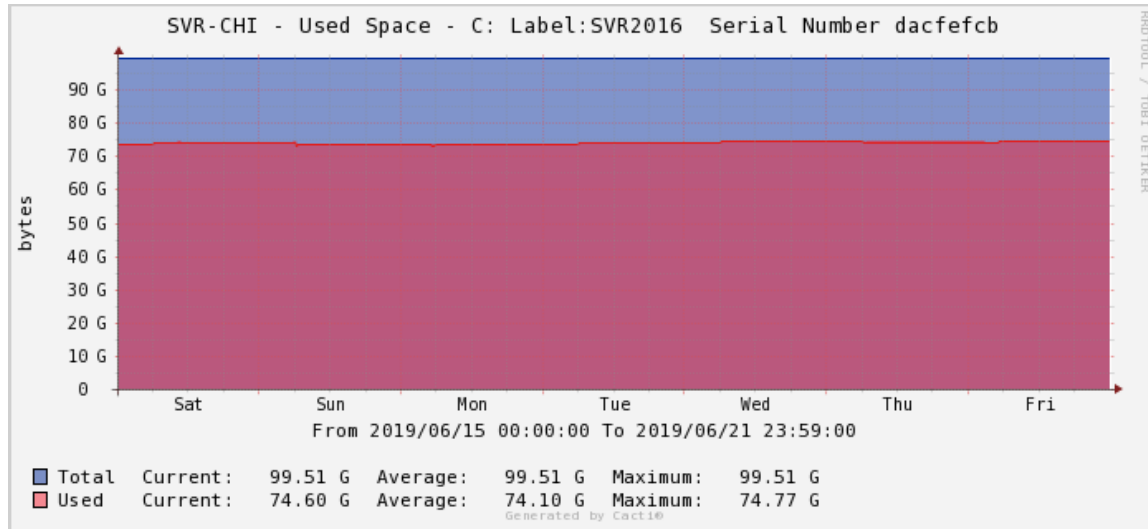


Source: Cacti, RAM



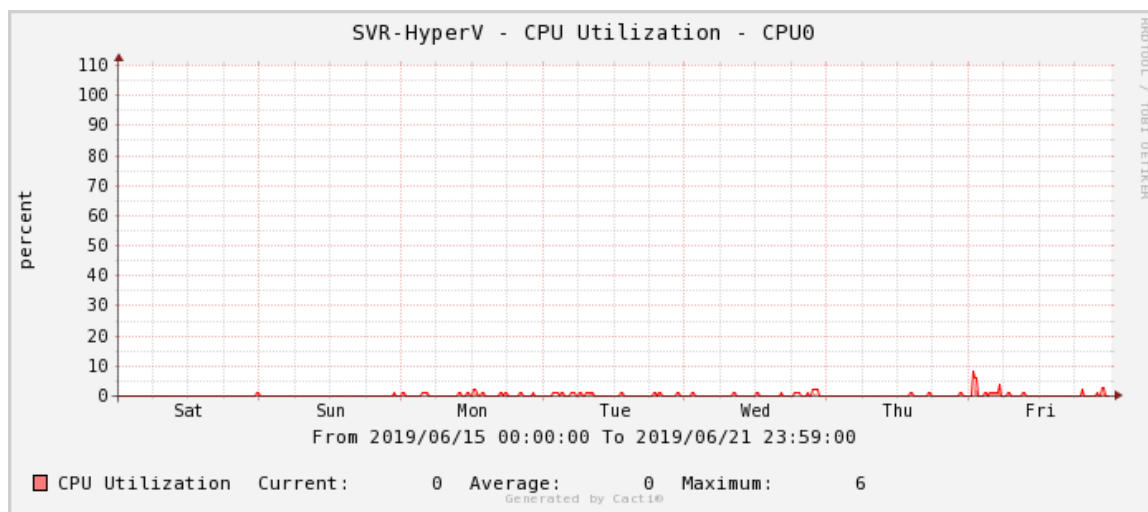
Source: Cacti, Disk

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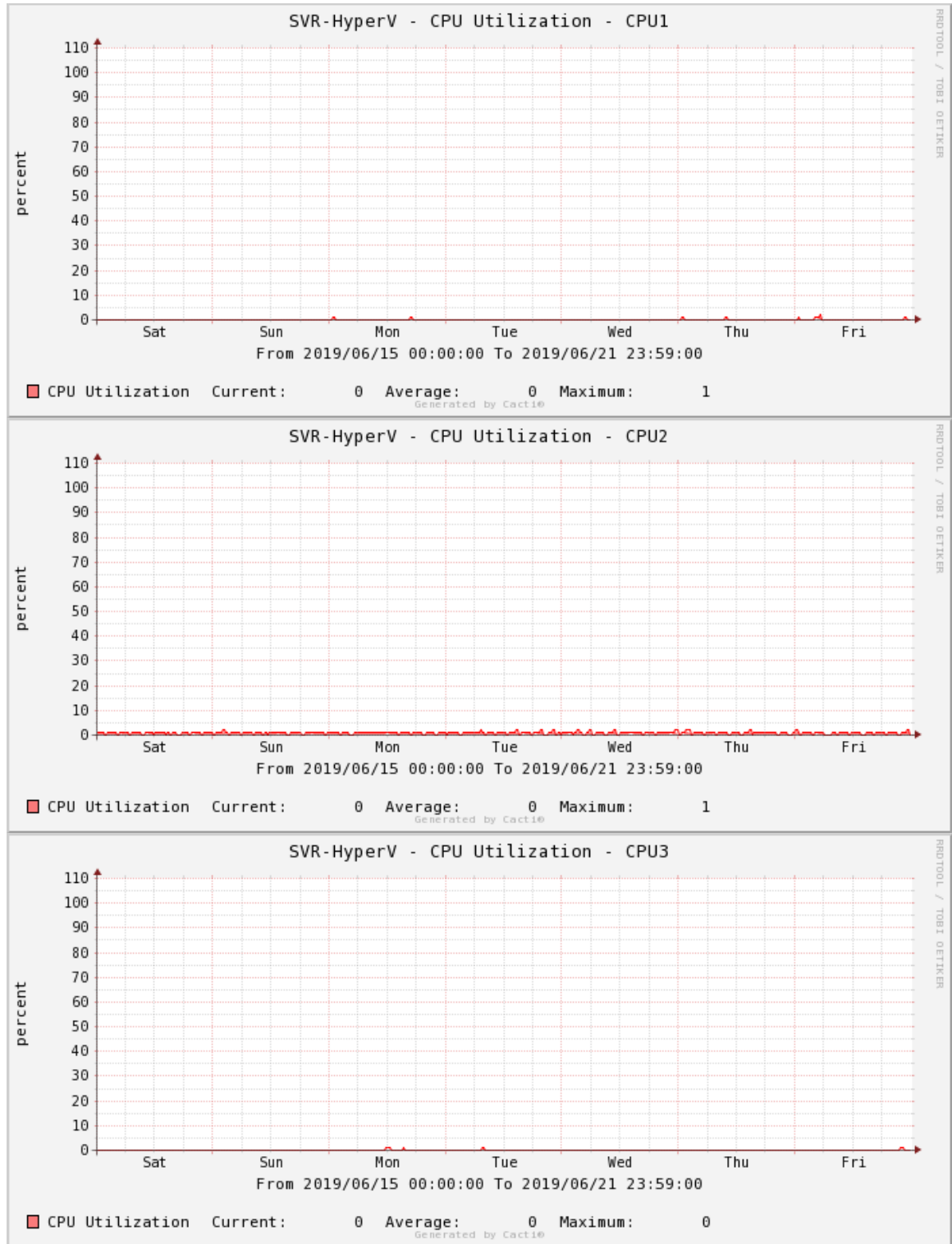


1.4 SVR-HyperV

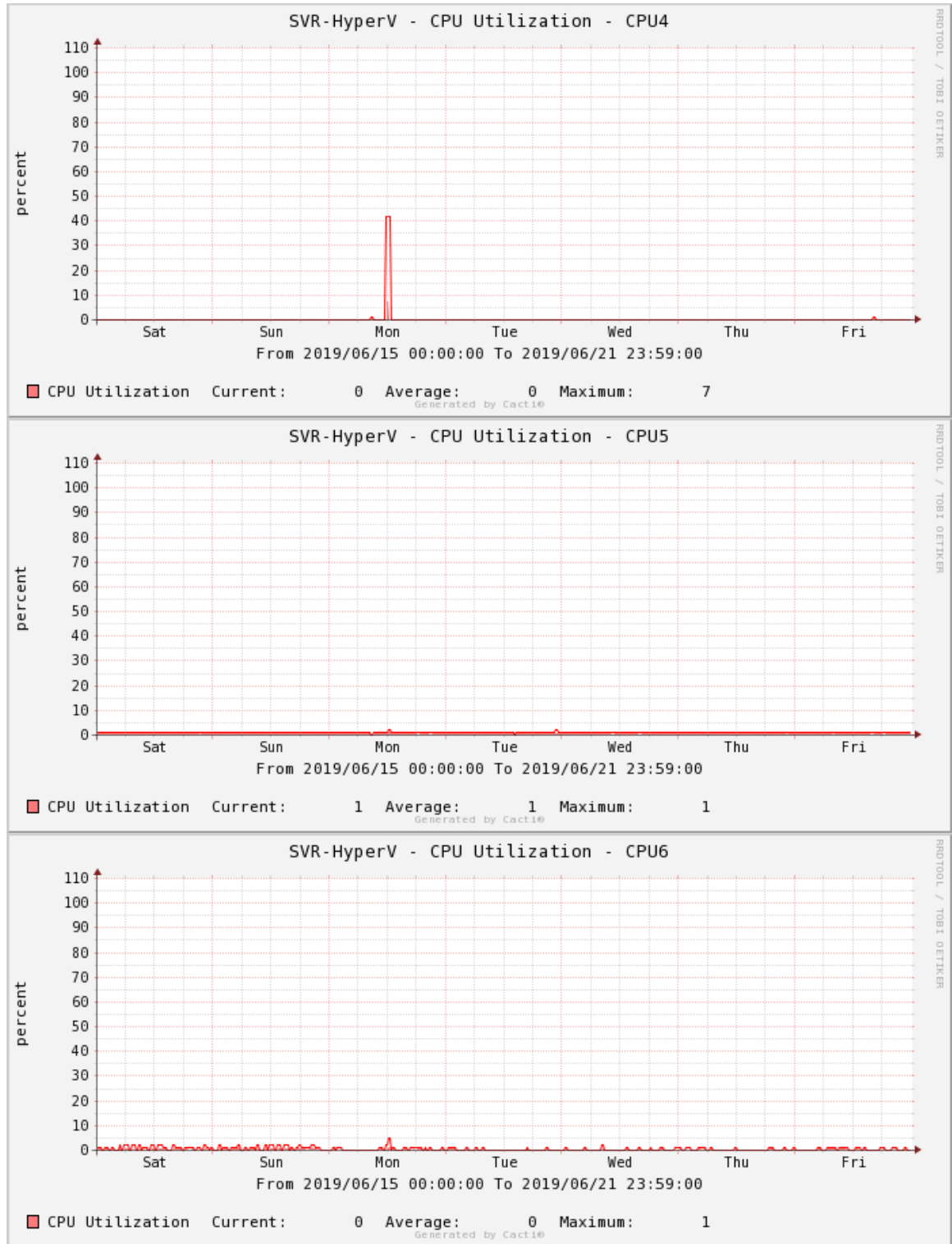
Source: Cacti, CPU



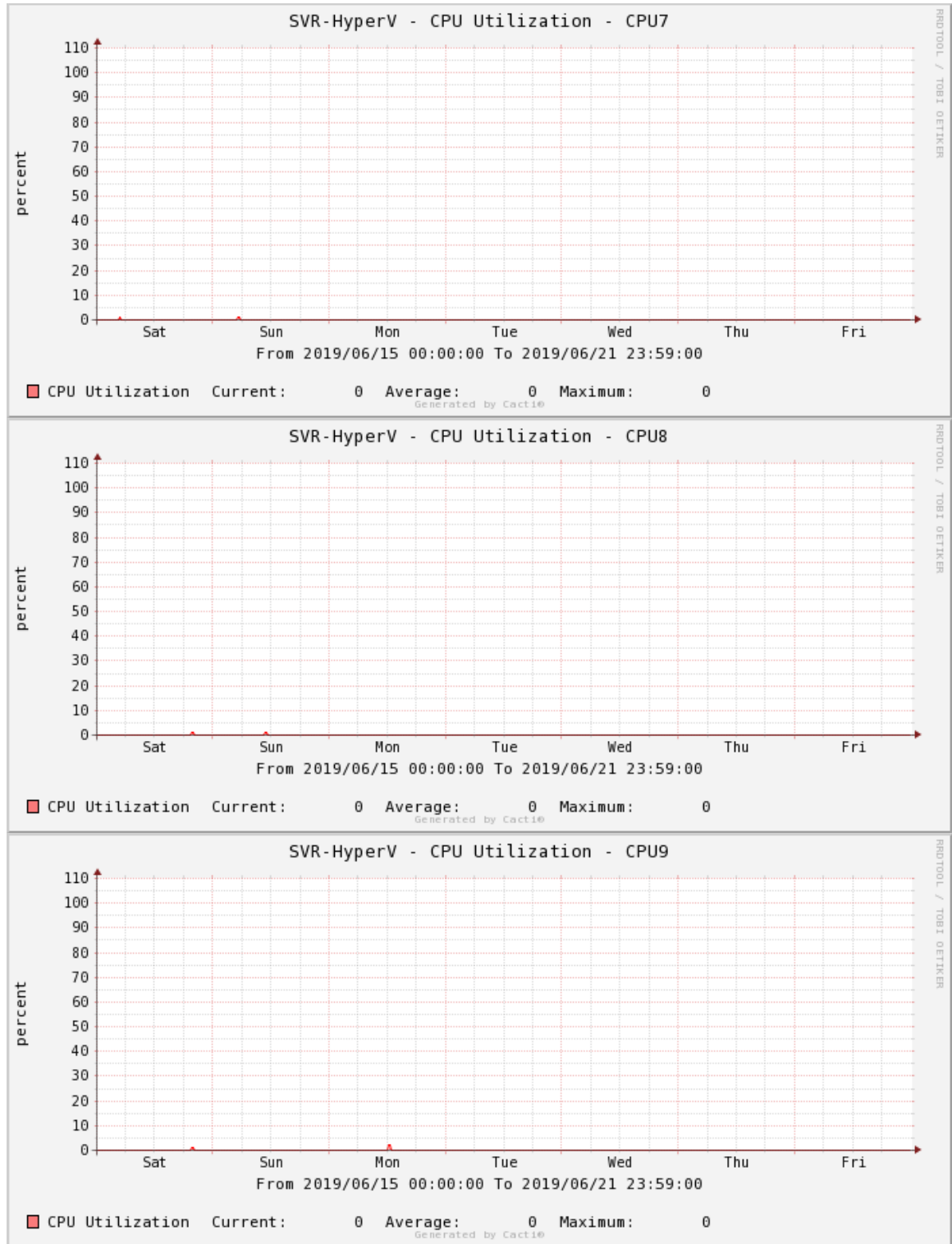
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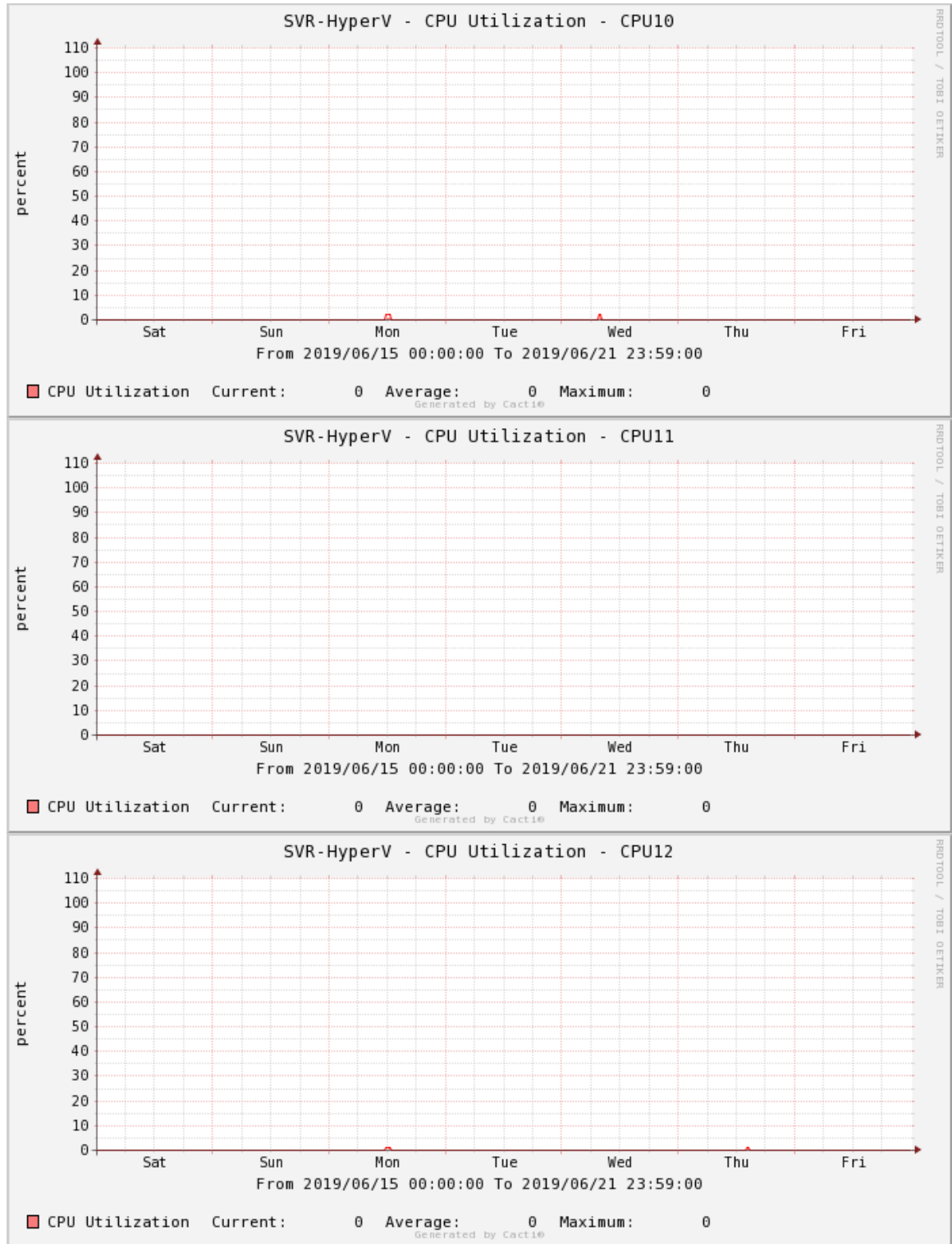
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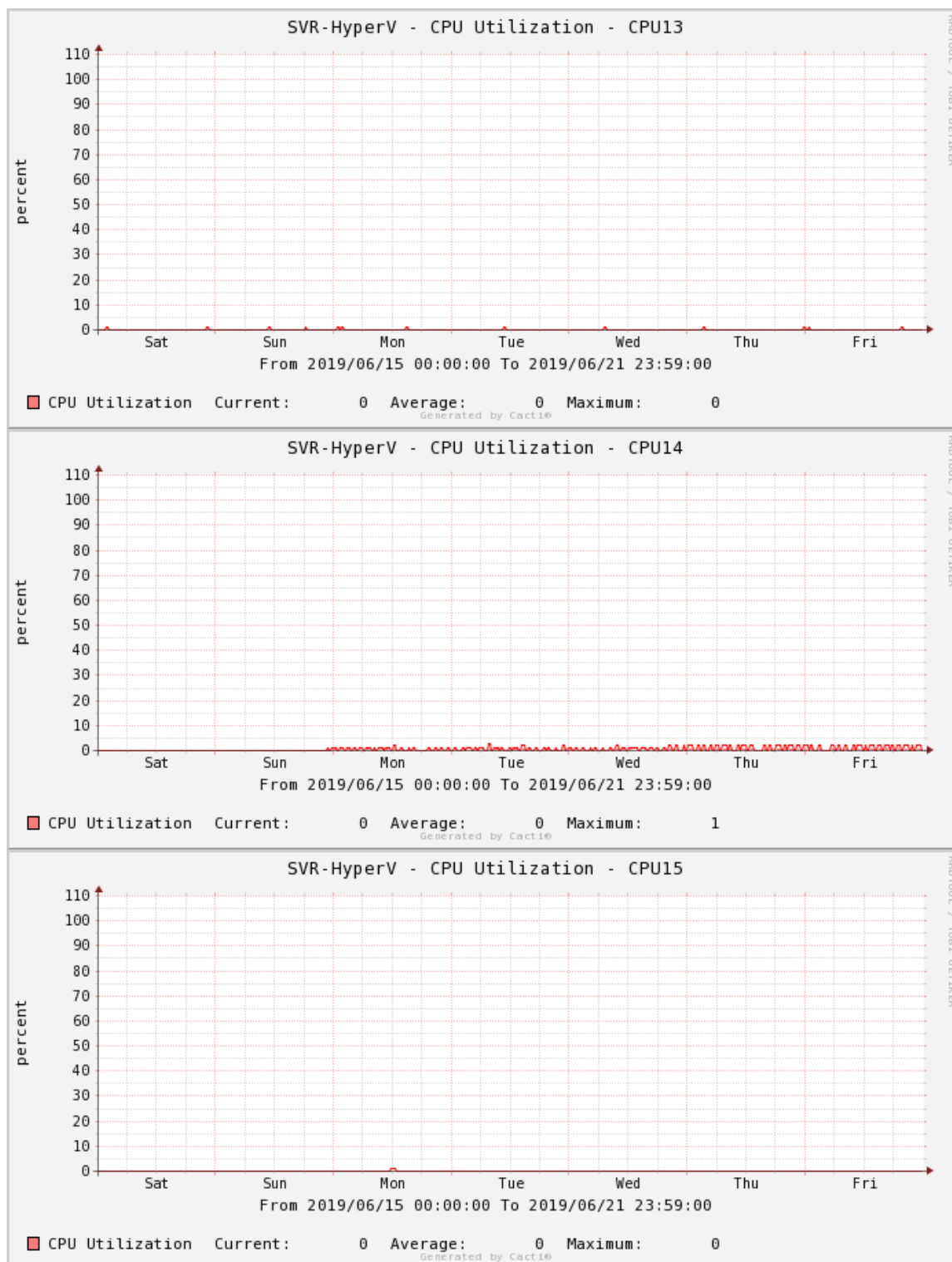
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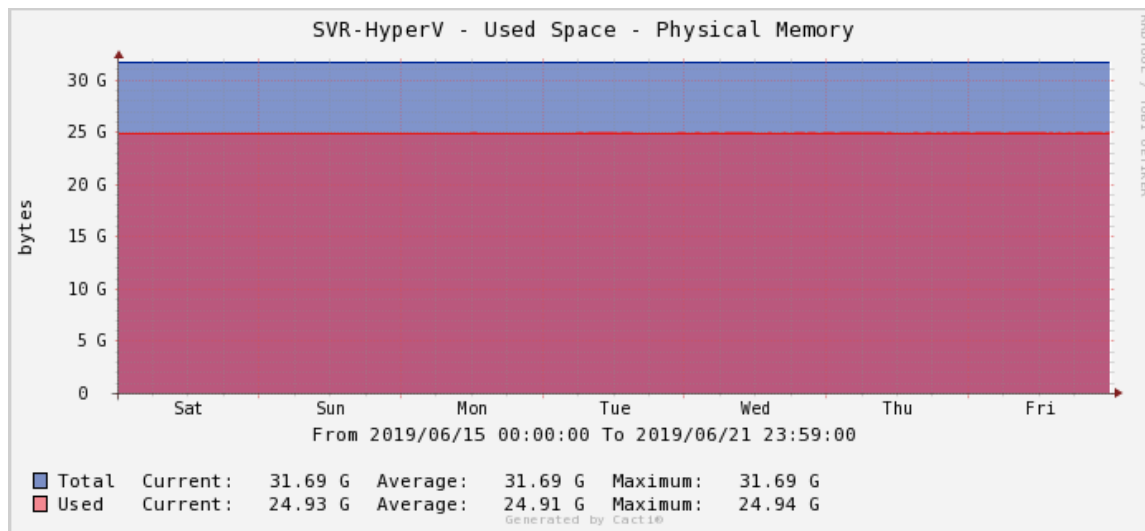
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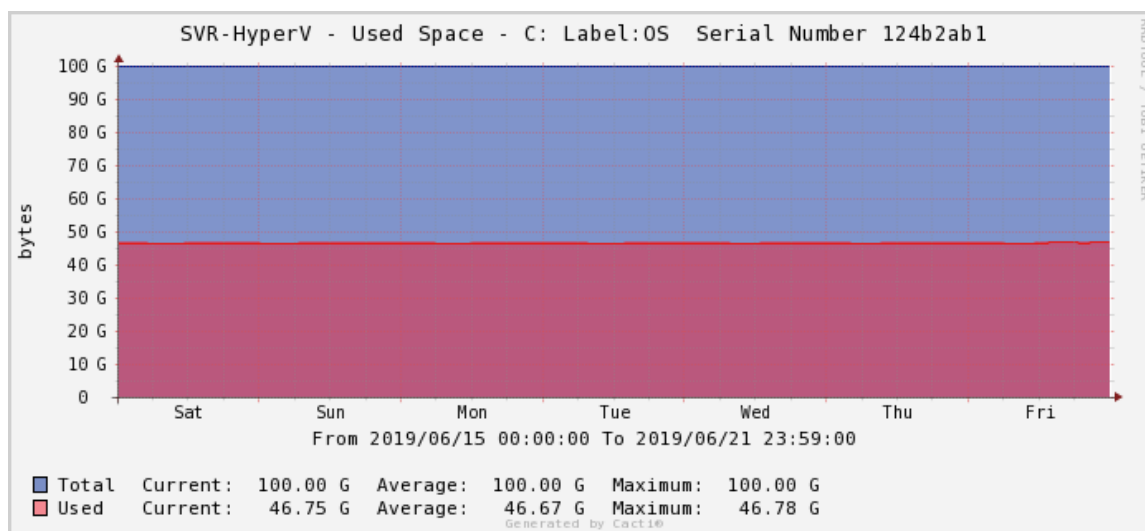
Source: Cacti, RAM

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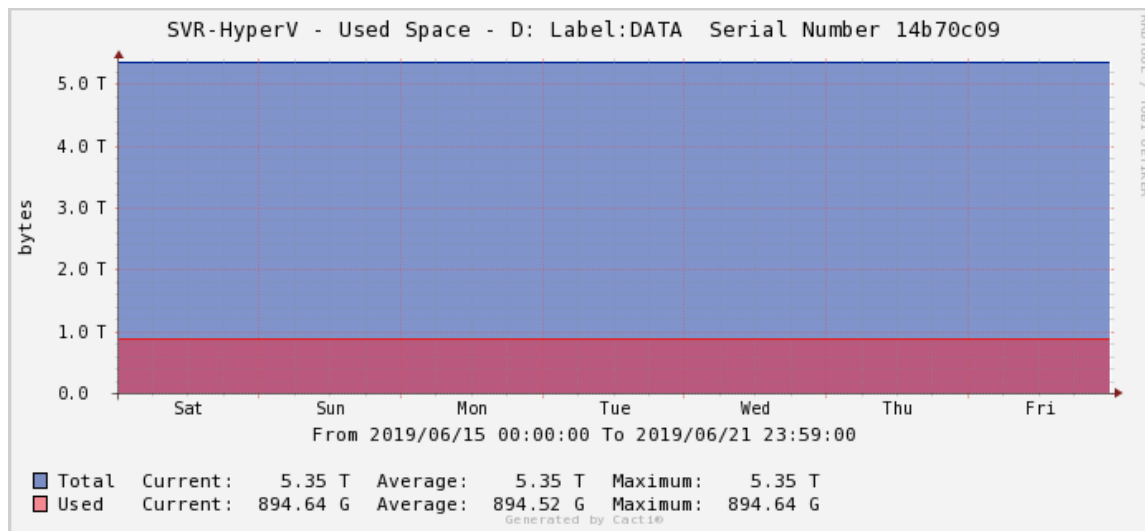
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Source: Cacti, Disk

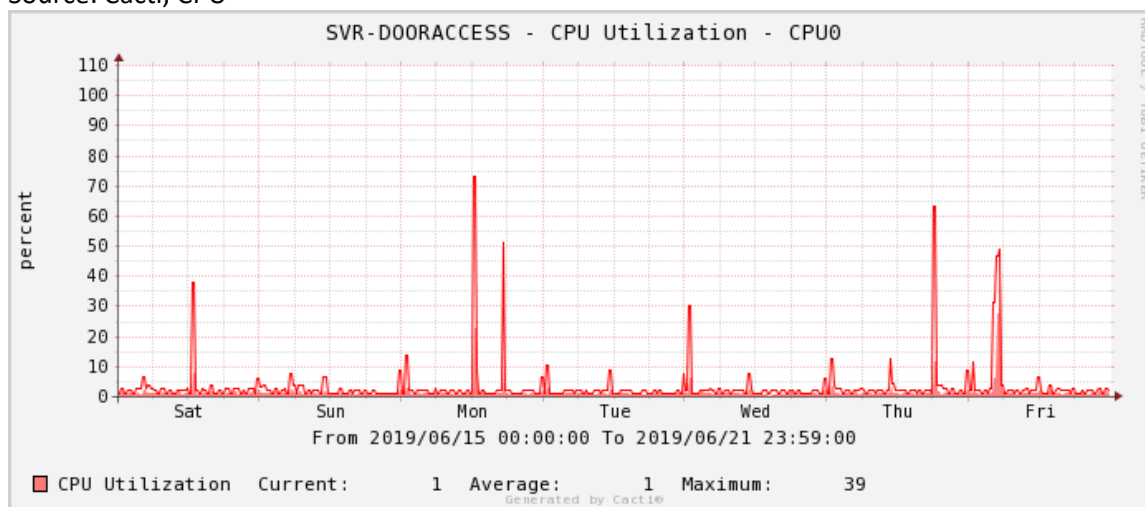


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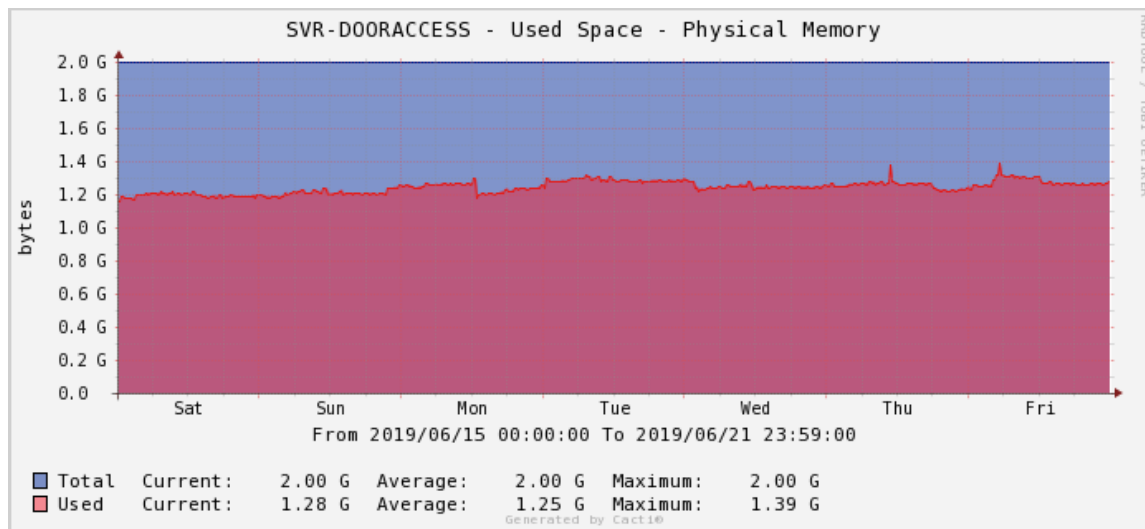
1.5 SVR-DoorAccess

Source: Cacti, CPU

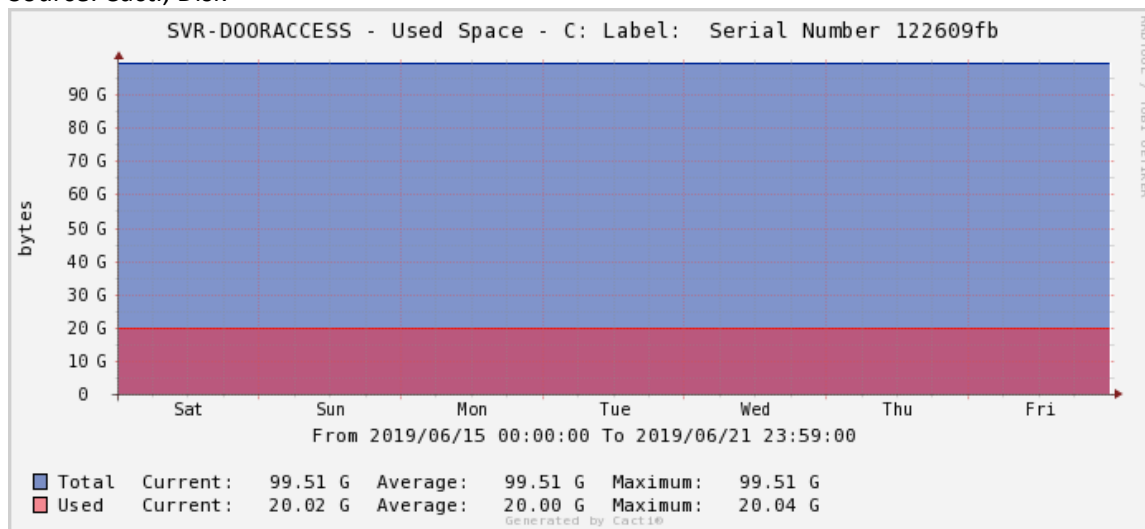


Source: Cacti, RAM

Process Owner: IT Department	REPORT	R-SVR-5.1
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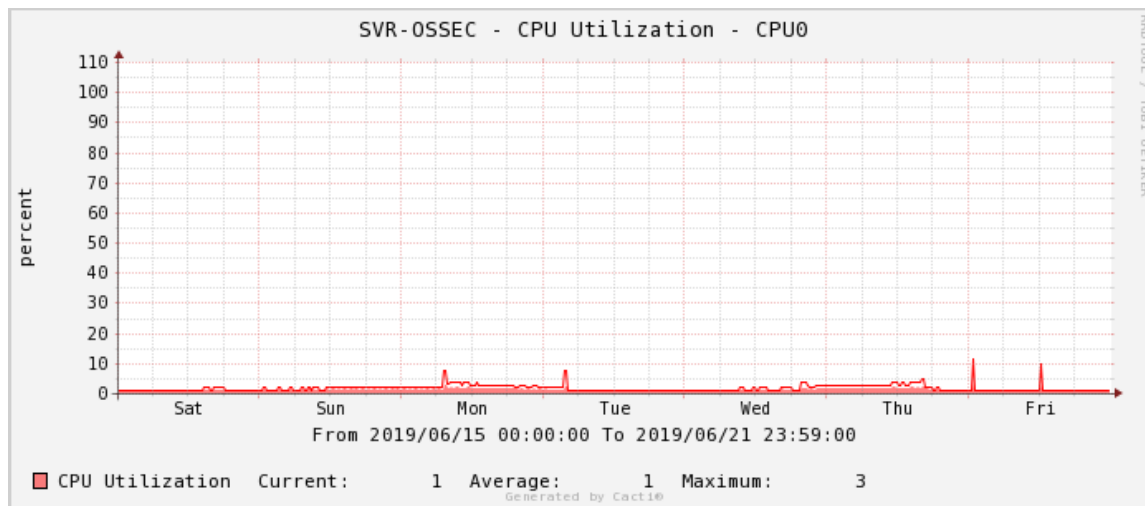
Source: Cacti, Disk



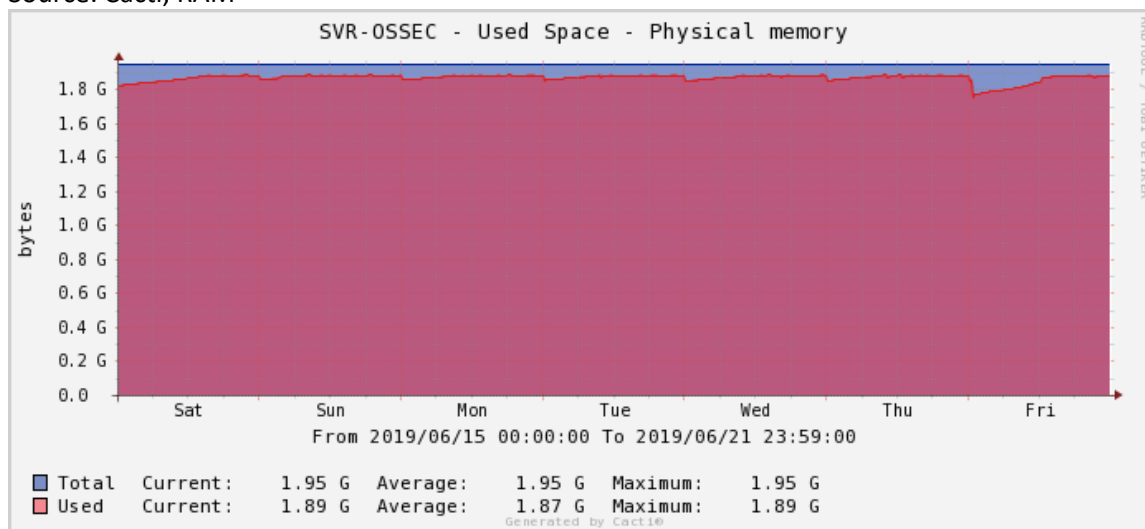
1.6 SVR-OSSEC

Source: Cacti, CPU

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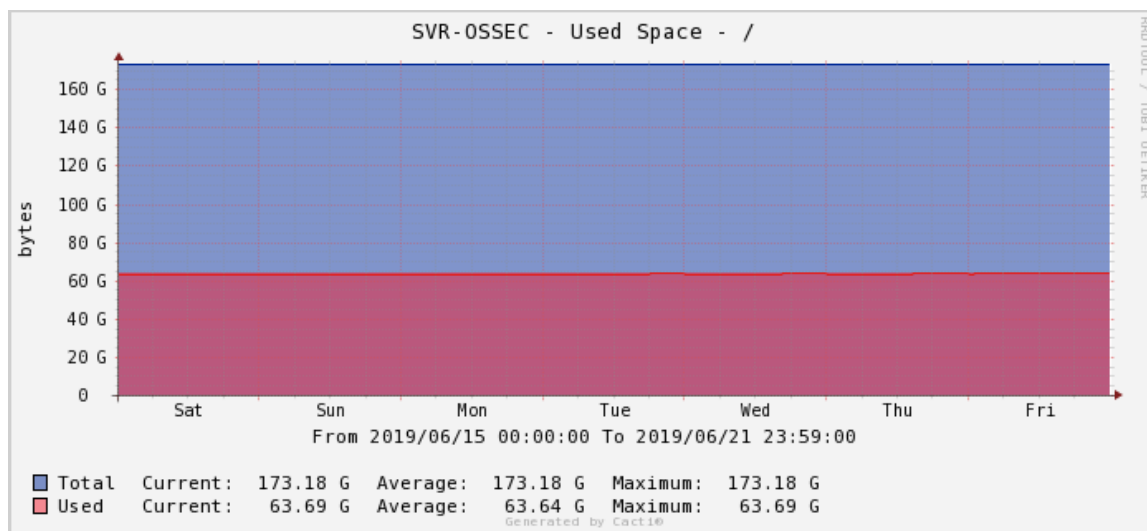


Source: Cacti, RAM



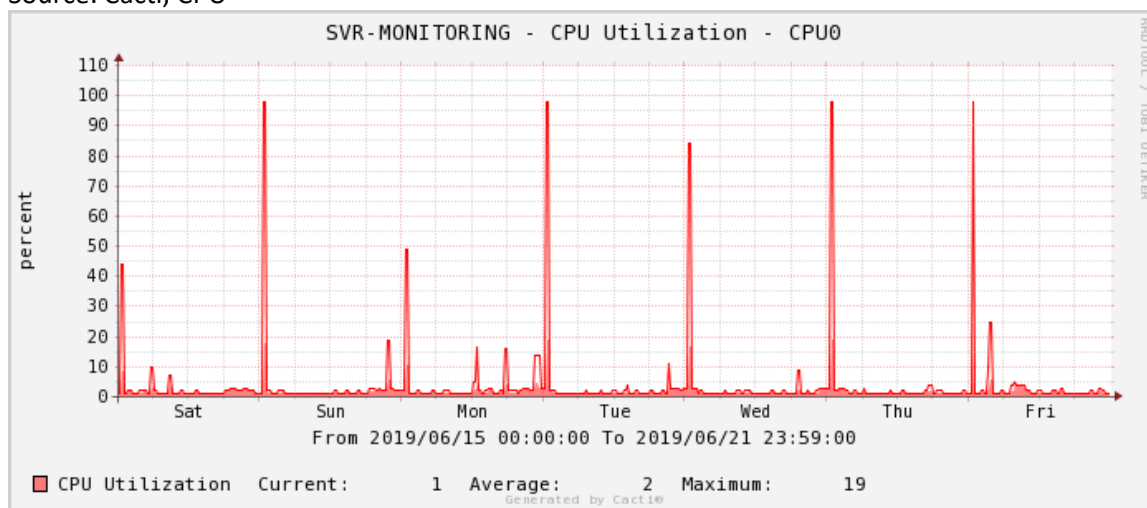
Source: Cacti, Disk

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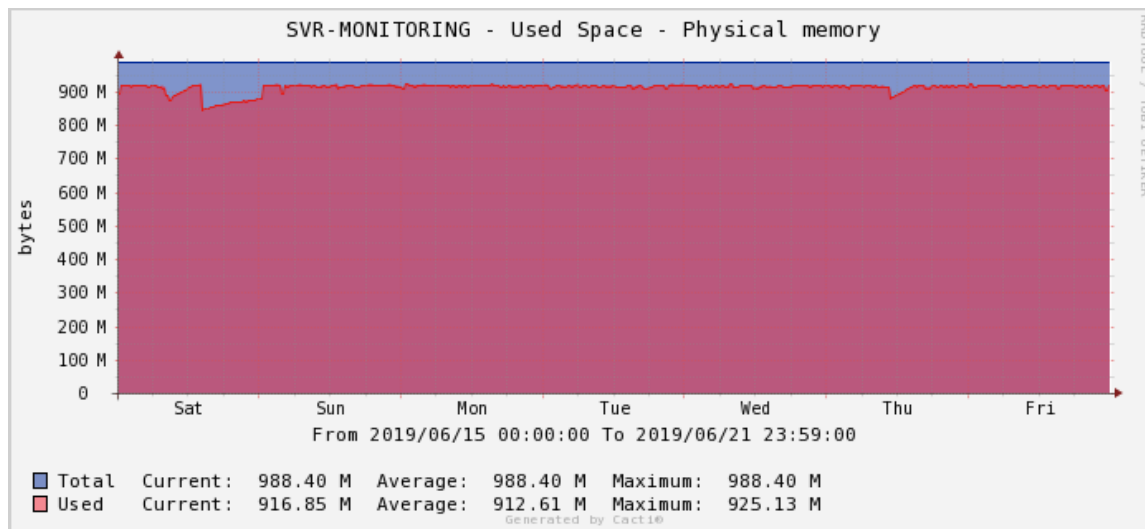
1.7 SVR-Monitoring

Source: Cacti, CPU

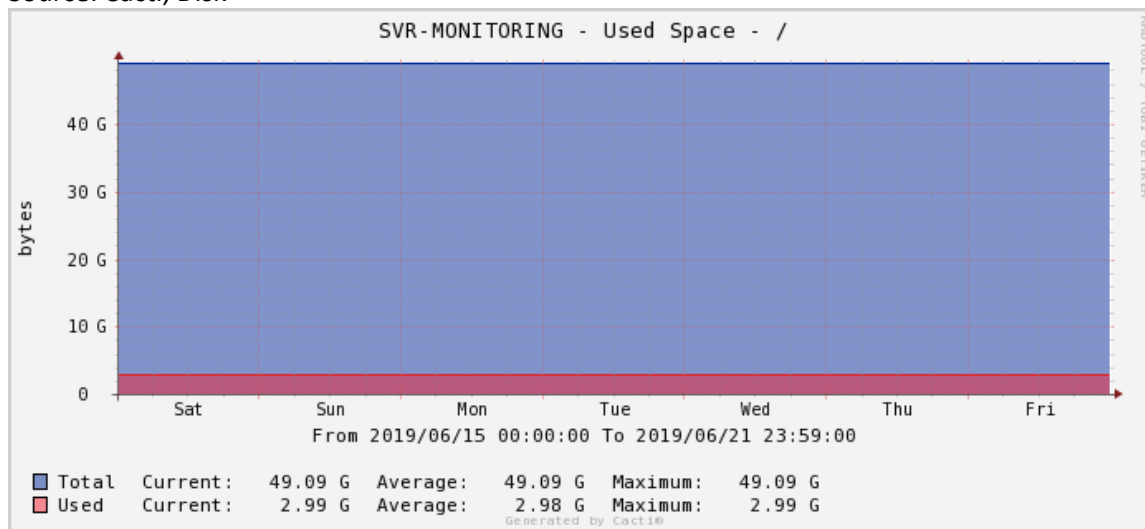


Source: Cacti, RAM

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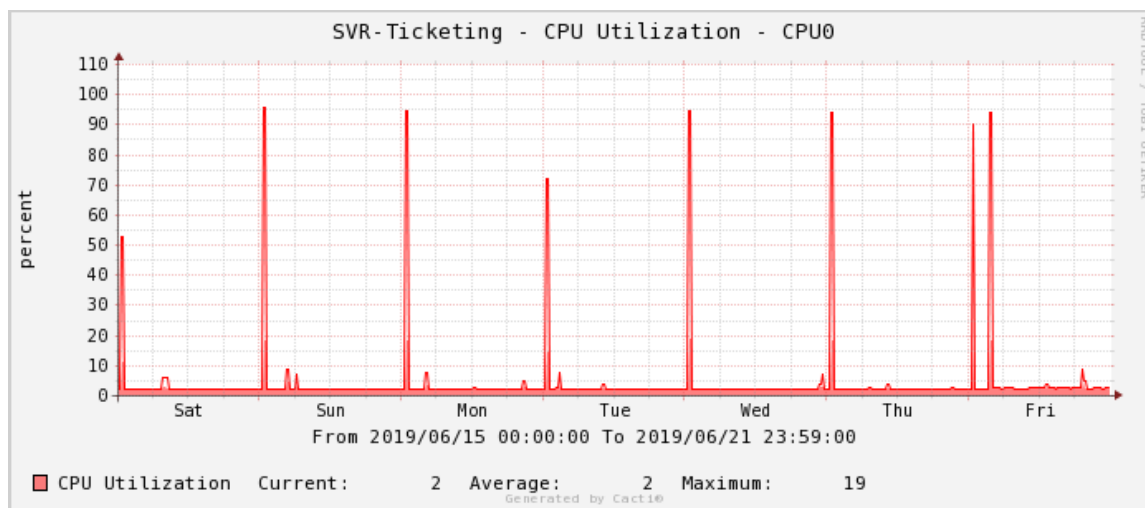
Source: Cacti, Disk



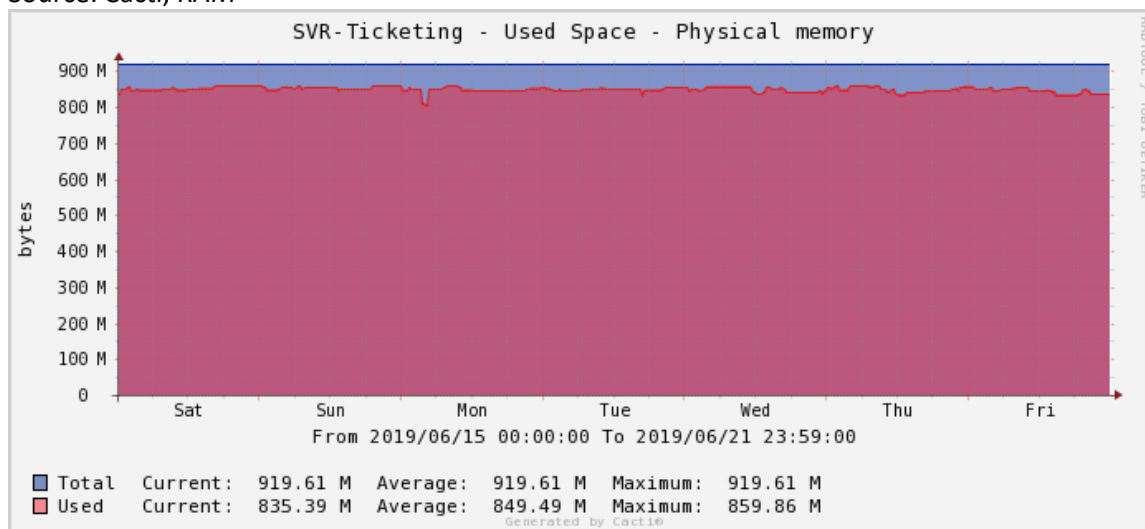
1.8 SVR-Ticketing

Source: Cacti, CPU

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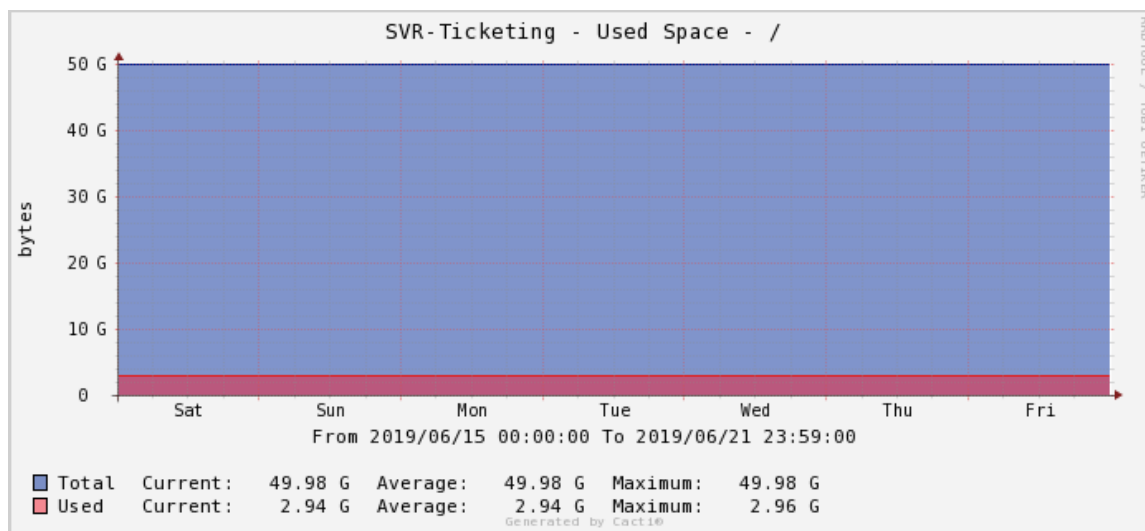


Source: Cacti, RAM



Source: Cacti, Disk

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2.0 RESPONSE MONITORING REPORT

Source: Nagios

Server / Protocol	Minimum	Maximum	Average
SVR-AD/ PING	0.44 ms	1.46 ms	0.7300 ms
SVR-WSUS/ PING	0.27 ms	0.29 ms	0.2829 ms
SVR-CHI/ PING	0.28 ms	0.54 ms	0.3557 ms
SVR-HyperV/ PING	0.32 ms	0.42 ms	0.3671 ms
SVR-DoorAccess/ PING	0.28 ms	0.41 ms	0.3257 ms
SVR-OSSEC/ PING	0.15 ms	0.19 ms	0.1717 ms
SVR-Monitoring/ PING	0.03 ms	0.04 ms	0.0333 ms
SVR-Ticketing/ PING	0.17 ms	0.28 ms	0.1986 ms

3.0 ANALYSIS AND RECOMMENDATIONS

3.1 SVR-AD

- No issues reported on the server.
- Spikes were due to the scheduled task for daily Symantec Endpoint Protection around 1 a.m.

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3.2 SVR-WSUS

- No issues reported on the server.
- Spikes were due to the scheduled task for daily Symantec Endpoint Protection around 1 a.m.
- Spikes were due to the scheduled task for daily WSUS synchronization at 2 a.m. and 4 a.m.
-

3.3 SVR-CHI

- No issues reported on the server.
- Spikes were due to the scheduled task for daily Symantec Endpoint Protection around 1 a.m.
- Spikes were due to the user access the HR attendance system.

3.4 SVR-HyperV

- No issues reported on the server.
- Spikes were due to the scheduled task for daily Symantec Endpoint Protection around 1 a.m.

3.5 SVR-DoorAccess

- No issues reported on the server.
- Spikes were due to the scheduled task for daily Symantec Endpoint Protection around 1 a.m.
- Usual spikes were due to access DoorAccess System and Biometric logs

3.6 SVR-OSSEC

- No issues reported on the server.
- Spikes were due to the scheduled task for daily Symantec Endpoint Protection around 1 a.m.

3.7 SVR-Monitoring

- No issues reported on the server.
- Usual spikes were due to access web service Cacti or Nagios
- **Nagios service was restart at 18:43 on June 21 due to added hosts HiNet and TWGate for monitoring the Internet Connectivity. Ticket #2019827980**

3.8 SVR-Ticketing

- No issues reported on the server.
- Spikes were due to the scheduled task for daily Symantec Endpoint Protection around 1 a.m.