



## Report

# Uptime and Latency

Reference No : R-SVR-5.1  
Version No : 01  
Week No : 29

**Prepared by:**

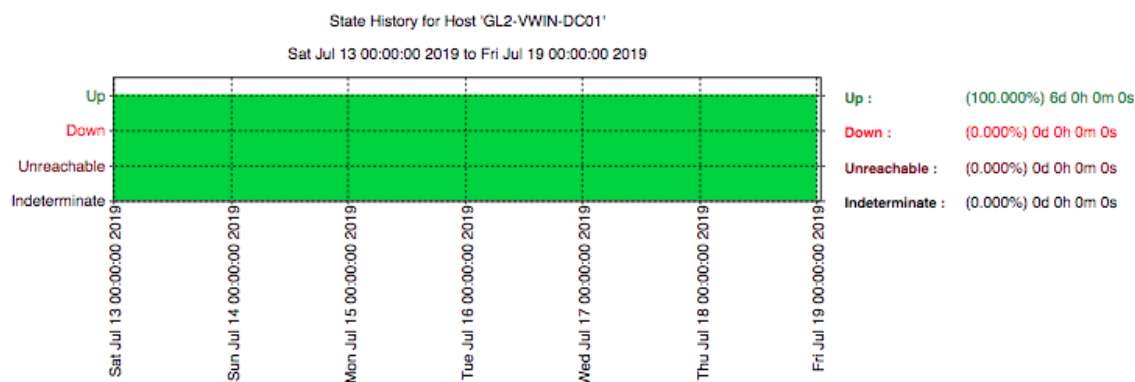
Position / Title	Name	Signature	Date
Server and Systems Operations	Jerome Bautista, Jan Francis Lictao, Alvin Medrano, Rovie Salvatierra		07-22-2019

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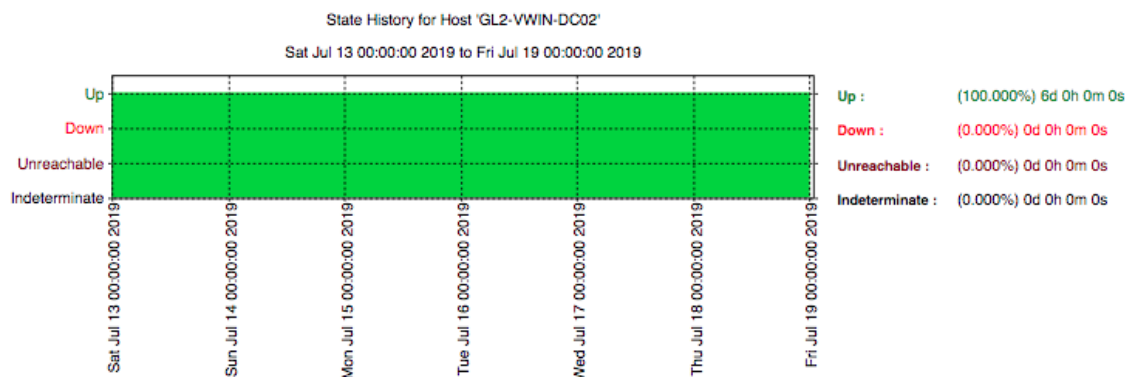
Process Owner: IT Department	REPORT	R-SVR-5.1
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## 1.0 UPTIME GRAPHS

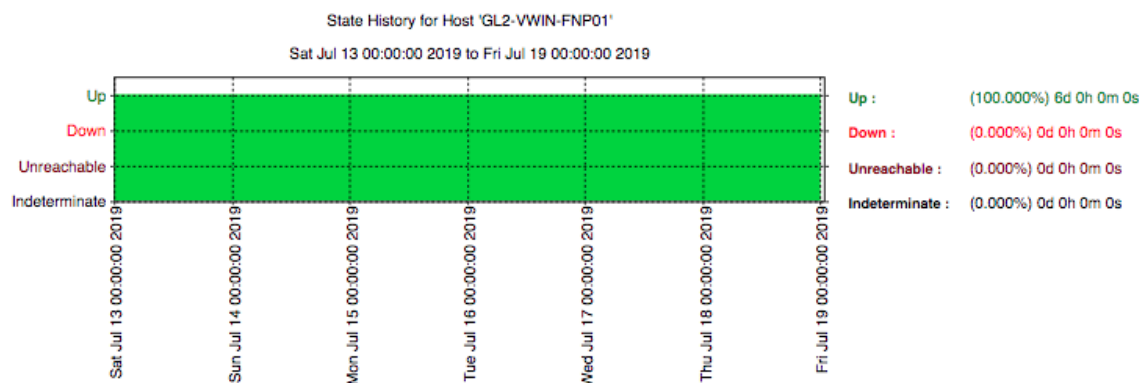
### 1.1 GL2-VWIN-DC01



### 1.2 GL2-VWIN-DC02

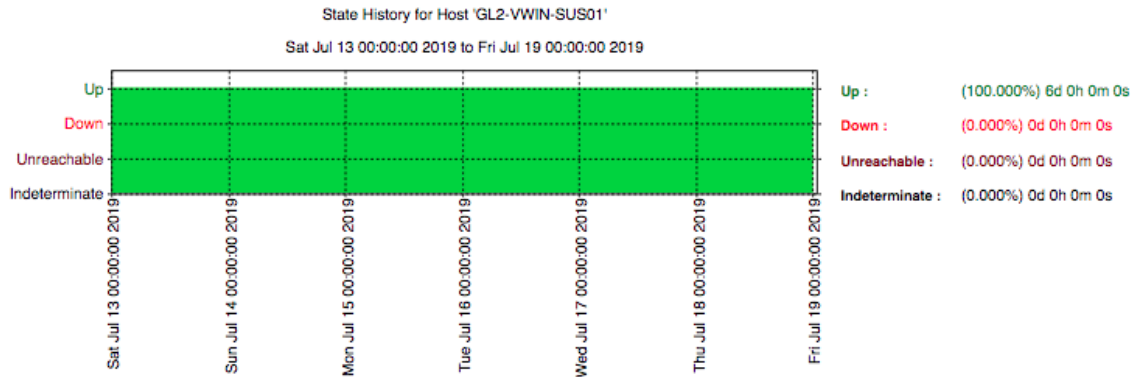


### 1.3 GL2-VWIN-FNP01

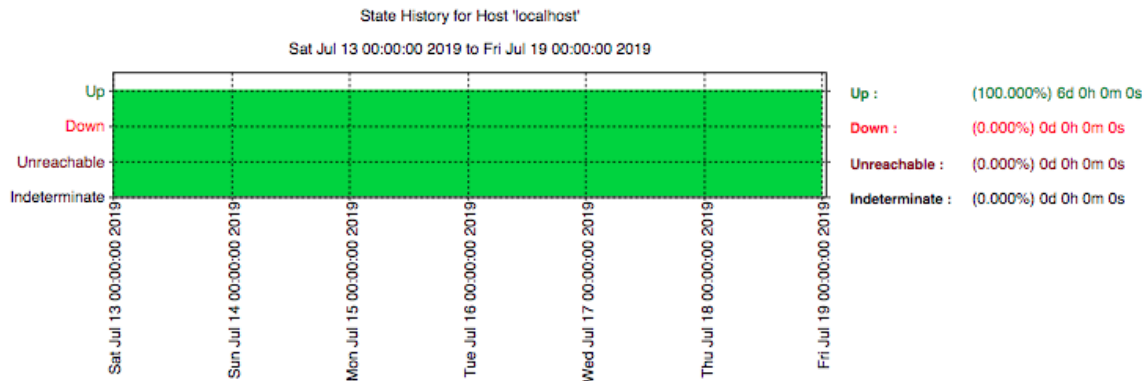


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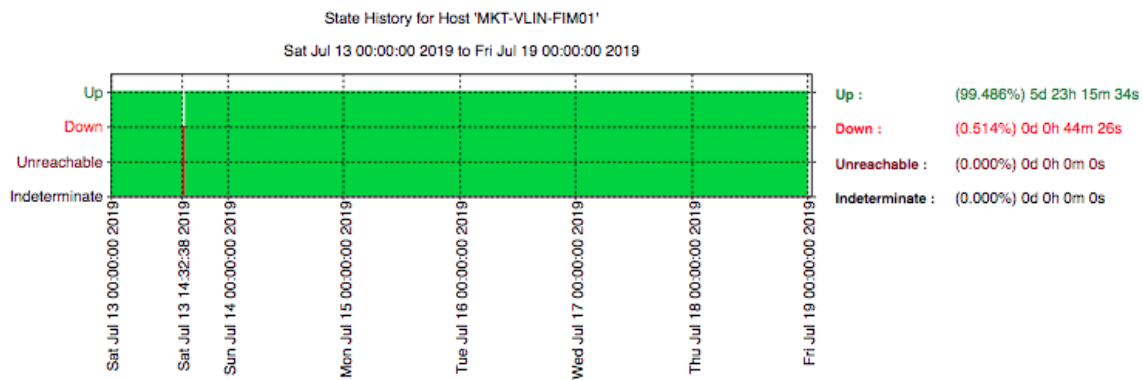
#### 1.4 GL2-VWIN-WSUS01



#### 1.5 GL2-VLIN-NMS01

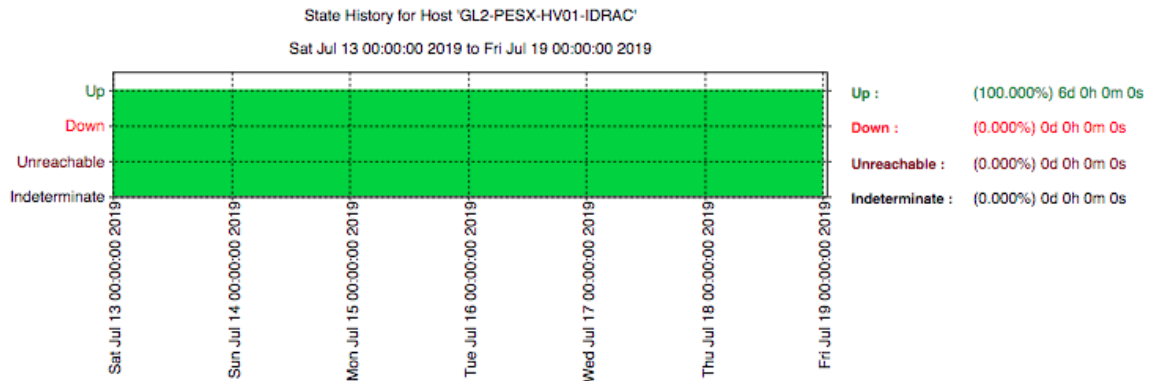


#### 1.6 GL2-VLIN-FIM01

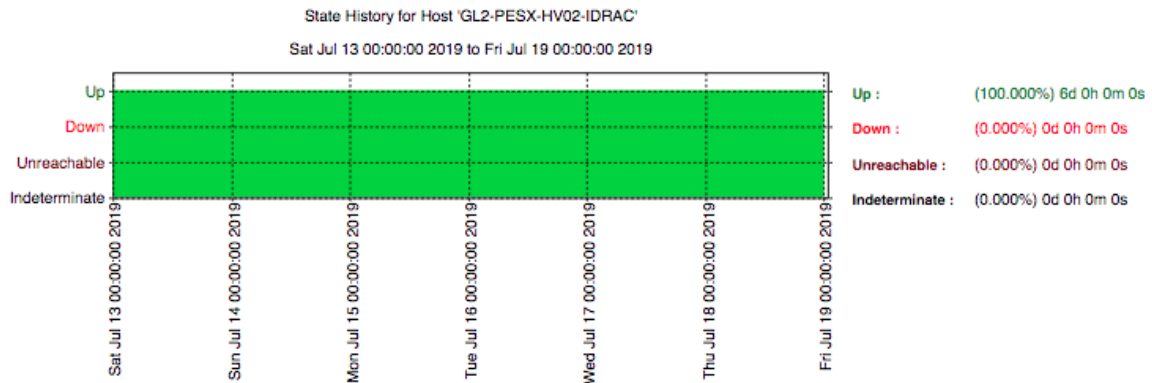


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### 1.7 GL2-PESX-HV01



### 1.8 GL2-PESX-HV02



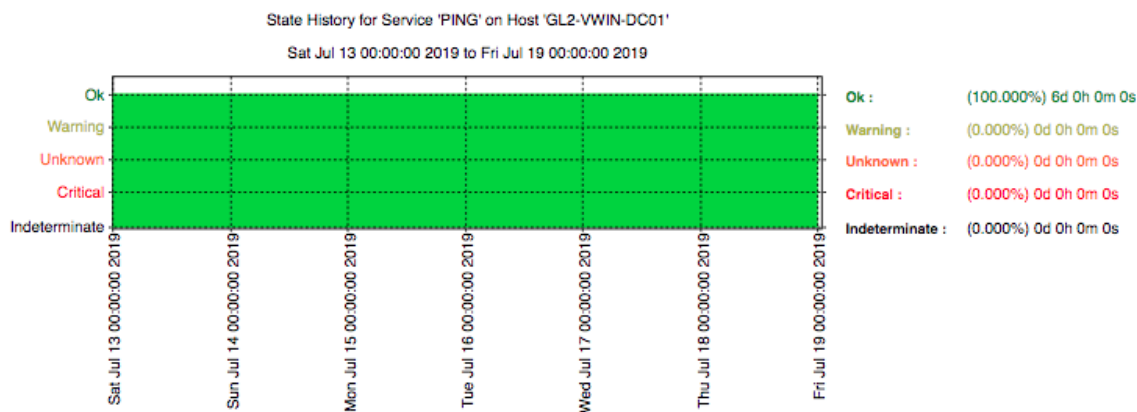
## 2.0 UPTIME REPORT

DOWNTIME	RELATED TICKETS	AFFECTED CAMPAIGNS	DURATION (HOURS)

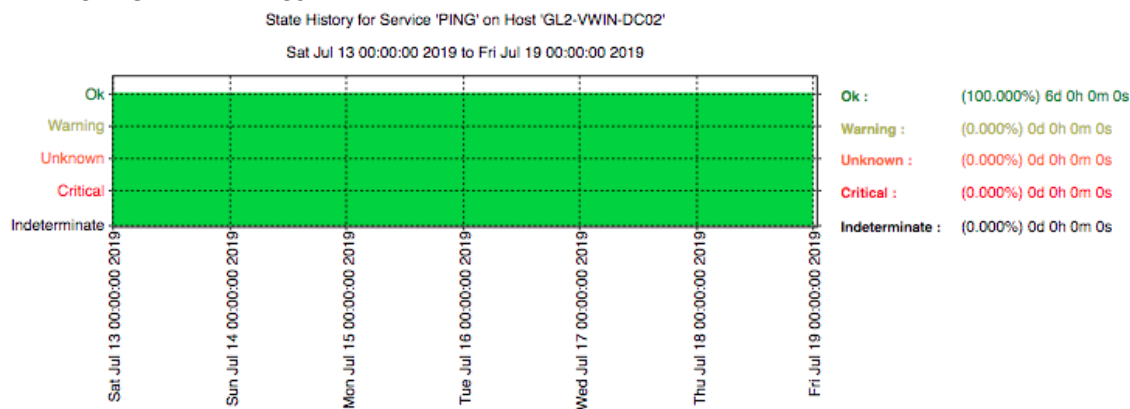
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### 3.0 LATENCY GRAPHS (PING)

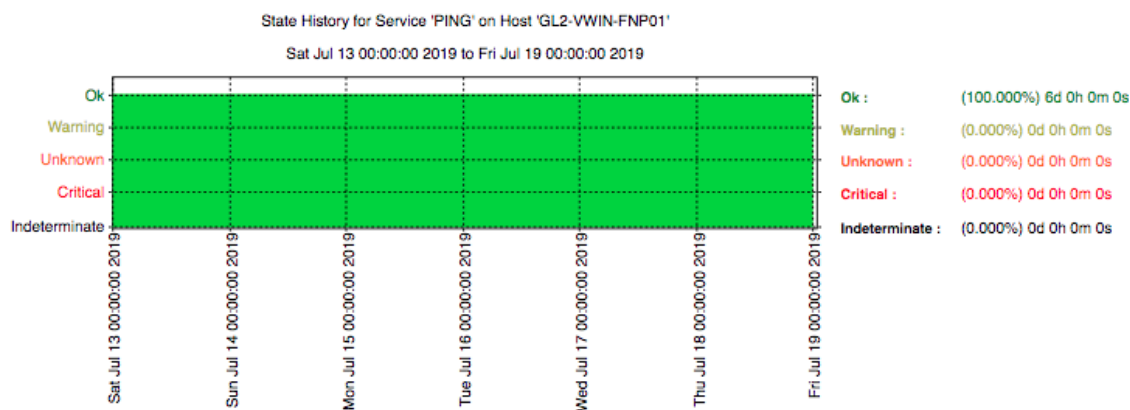
#### 3.1 GL2-VWIN-DC01



#### 3.2 GL2-VWIN-DC02

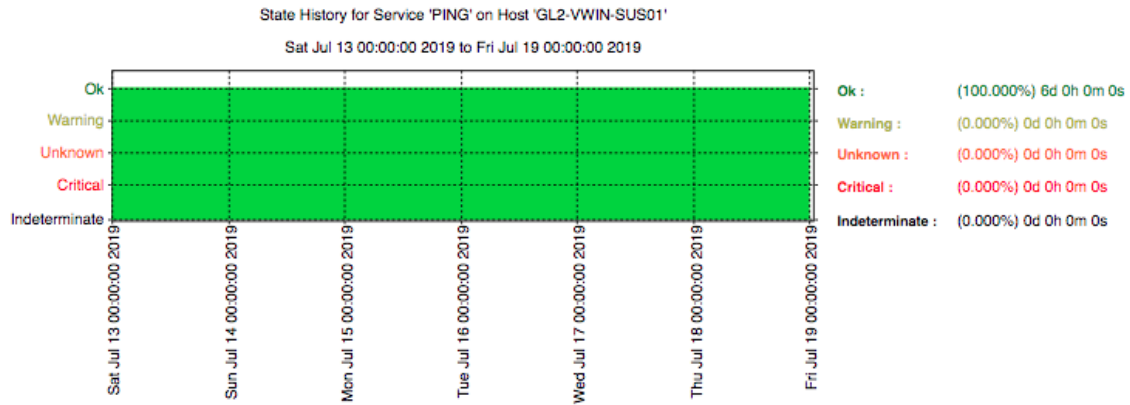


#### 3.3 GL2-VWIN-FNP01

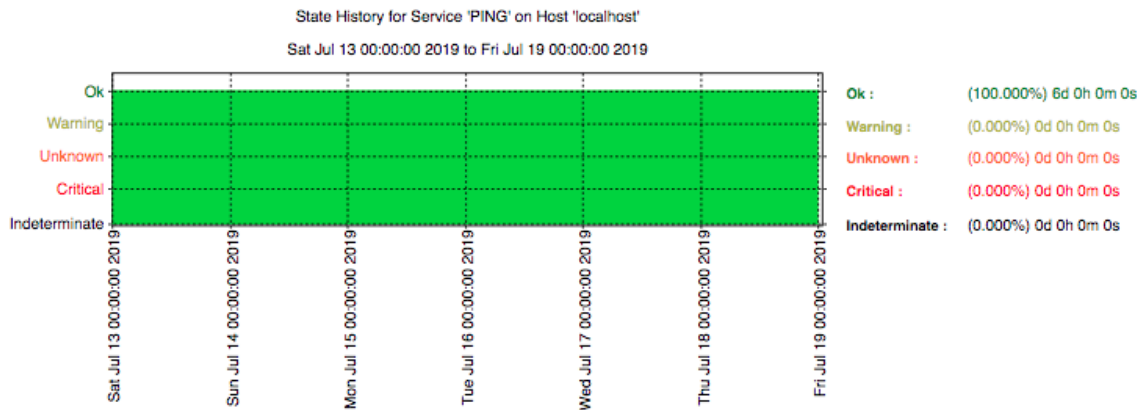


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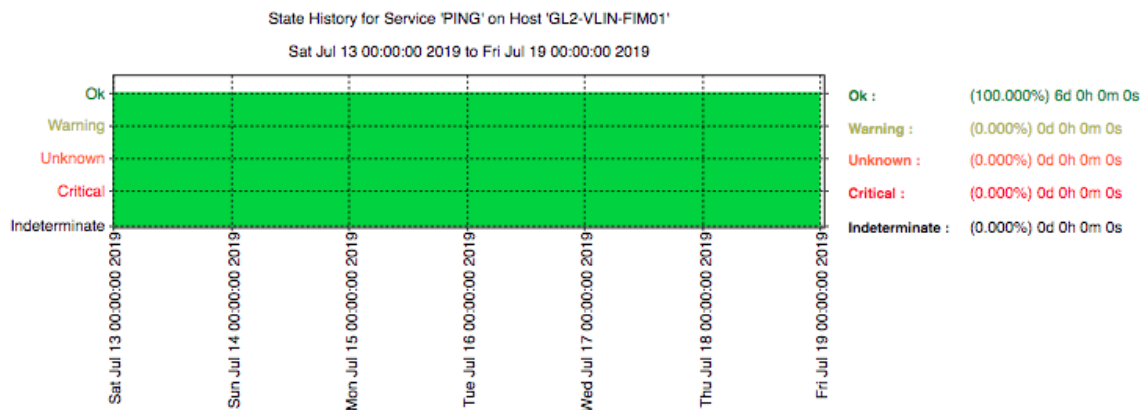
### 3.4 GL2-VWIN-WSUS01



### 3.5 GL2-VLIN-NMS01

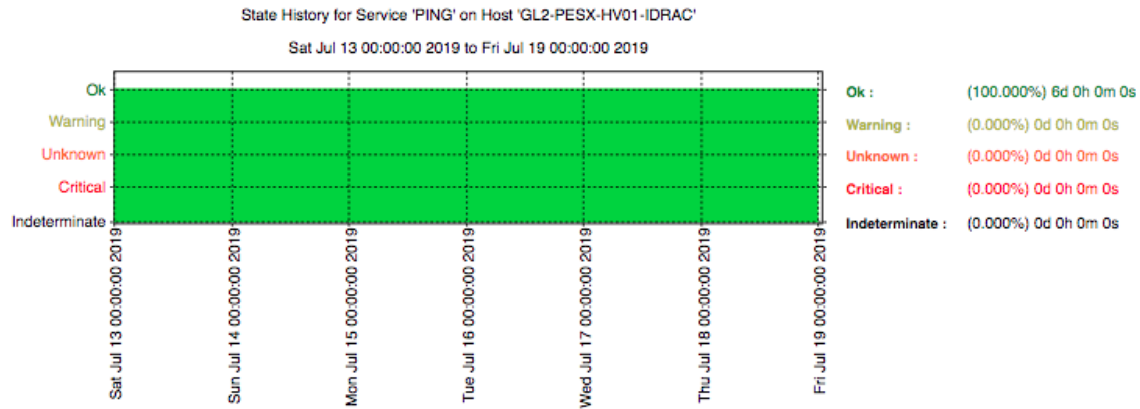


### 3.6 GL2-VLIN-FIM01

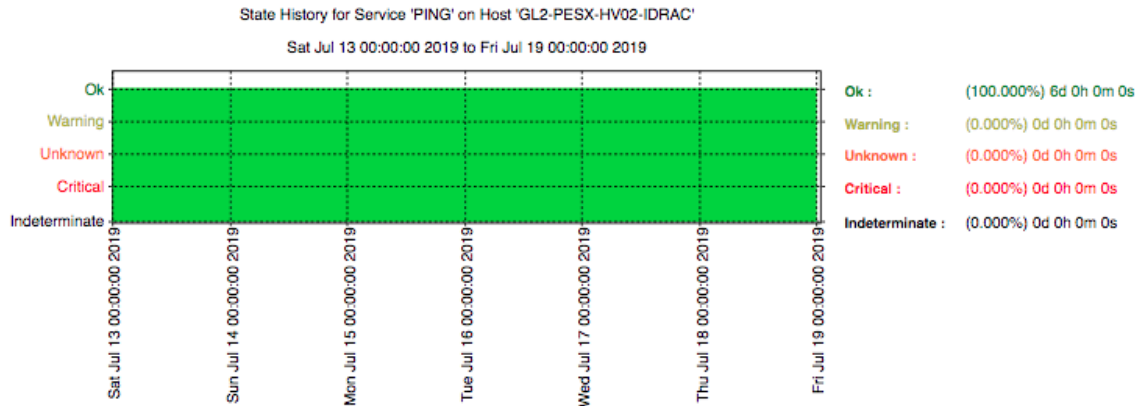


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### 3.7 GL2-PESX-HV01



### 3.8 GL2-PESX-HV02



### 4.0 LATENCY REPORT

LATENCY RELATED ISSUE	RELATED TICKET	AFFECTED CAMPAIGN	DURATION (HOURS)













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## 5.0 ANALYSIS AND RECOMMENDATIONS

### MKT-VLIN-FIM01

There was a recorded downtime, but this was caused by the hard ping. There was no issue reported on the server and as per logs, server was up.

July 13, 2019 14:00

 [07-13-2019 14:47:07] SERVICE ALERT: MKT-VLIN-FIM01;PING;CRITICAL;HARD;4;CRITICAL - Plugin timed out  
 [07-13-2019 14:45:37] HOST ALERT: MKT-VLIN-FIM01;DOWN;HARD;10;(Host check timed out after 30.01 seconds)  
 [07-13-2019 14:44:07] HOST ALERT: MKT-VLIN-FIM01;DOWN;SOFT;9;(Host check timed out after 30.01 seconds)  
 [07-13-2019 14:42:37] HOST ALERT: MKT-VLIN-FIM01;DOWN;SOFT;8;(Host check timed out after 30.01 seconds)  
 [07-13-2019 14:41:07] HOST ALERT: MKT-VLIN-FIM01;DOWN;SOFT;7;(Host check timed out after 30.01 seconds)  
 [07-13-2019 14:39:37] HOST ALERT: MKT-VLIN-FIM01;DOWN;SOFT;6;(Host check timed out after 30.01 seconds)  
 [07-13-2019 14:38:07] HOST ALERT: MKT-VLIN-FIM01;DOWN;SOFT;5;(Host check timed out after 30.01 seconds)  
 [07-13-2019 14:36:37] HOST ALERT: MKT-VLIN-FIM01;DOWN;SOFT;4;(Host check timed out after 30.01 seconds)  
 [07-13-2019 14:36:07] SERVICE ALERT: MKT-VLIN-FIM01;PING;CRITICAL;SOFT;1;CRITICAL - Plugin timed out  
 [07-13-2019 14:35:38] HOST ALERT: MKT-VLIN-FIM01;DOWN;SOFT;3;(Host check timed out after 30.01 seconds)  
 [07-13-2019 14:34:08] HOST ALERT: MKT-VLIN-FIM01;DOWN;SOFT;2;(Host check timed out after 30.01 seconds)  
 [07-13-2019 14:32:38] HOST ALERT: MKT-VLIN-FIM01;DOWN;SOFT;1;(Host check timed out after 30.01 seconds)

