

## Report

# **Uptime and Latency**

Reference No : R-SVR-5.1

Version No : 01

Week No : 25

### Prepared by:

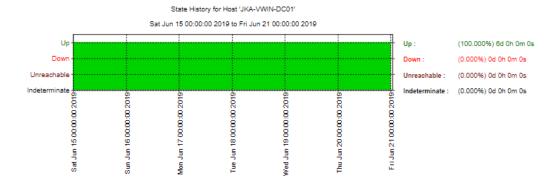
Position / Title	Name	Signature	Date
	Jerome Bautista, Jan		
Server and Systems	Francis Lictao, Alvinn		06 24 2010
Operations	Medrano, Rovie		06-24-2019
	Salvatierra		

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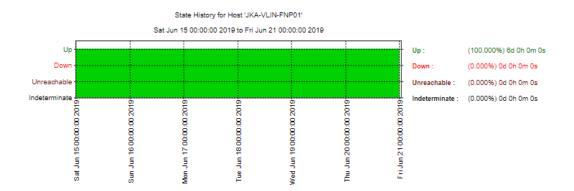
Duna anna Outuma m	REPORT	
Process Owner:  IT Department	Server Performance Report	R-SVR-5.1

#### 1.0 UPTIME GRAPHS

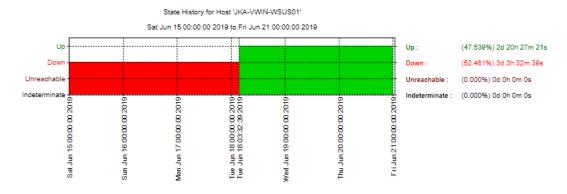
## 1.1 JKA-VWIN-DC01



#### 1.2 JKA-VLIN-FNP01



#### 1.3 JKA-VWIN-WSUS01

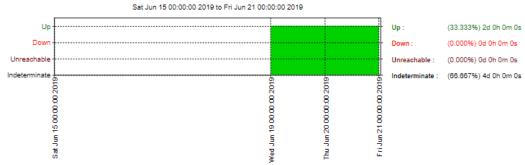


	Proprietary and Confidential	Effectivity:	Page 1 of 13
OPEN ACCESS	op cta. y and community.	August 1, 2017	Template Ver. : <b>01</b>

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Process Owner: IT Department	Server Performance Report	R-SVR-5.1

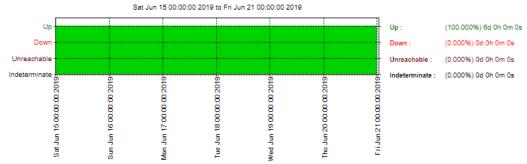
## 1.4 JKA-VLIN-FIM01

State History for Host 'MKT-VLIN-FIM01'



#### 1.5 JKA-PESX-HV01

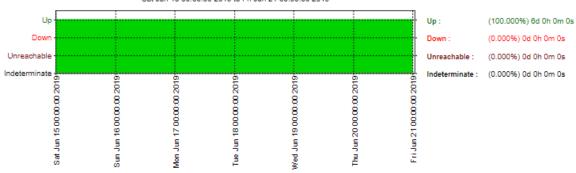
## State History for Host 'JKA-PESX-HV01'



## 1.6 APOLLO

#### State History for Host 'MKT-JKA-Jeonsoft'

Sat Jun 15 00:00:00 2019 to Fri Jun 21 00:00:00 2019

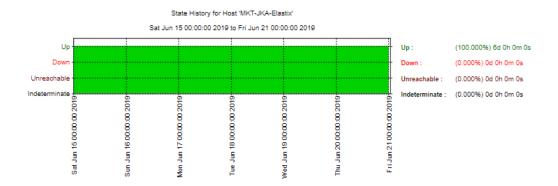


	Proprietary and Confidential	Effectivity:	Page 2 of 13
OPEN ACCESS	riophetary and confidential	August 1, 2017	Template Ver. : <b>01</b>

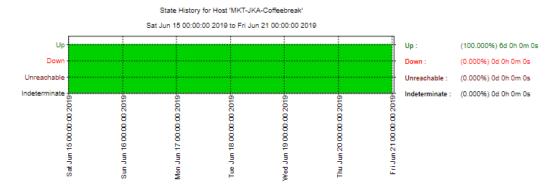
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## 1.7 KAIROS

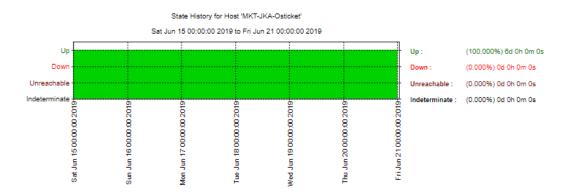
## 1.8 KALLIOPE



## 1.9 MARKETING



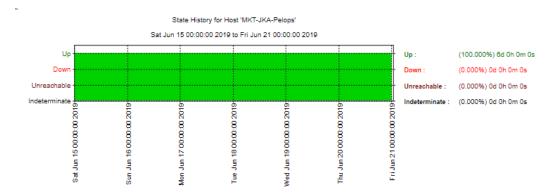
## 1.10 OSTICKET



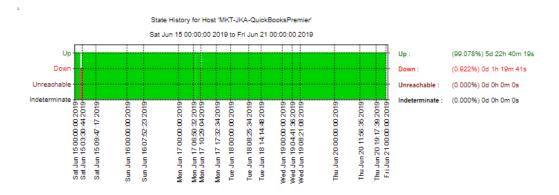
	Proprietary and Confidential	Effectivity:	Page 3 of 13
OPEN ACCESS	riophetary and confidential	August 1, 2017	Template Ver. : <b>01</b>

Dunnan Ourse	REPORT	
Process Owner: IT Department	Server Performance Report	R-SVR-5.1

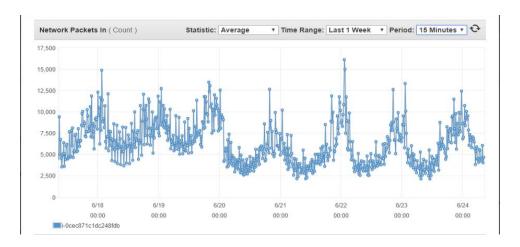
## 1.11 PELOPS



#### 1.12 QUICKBOOKS



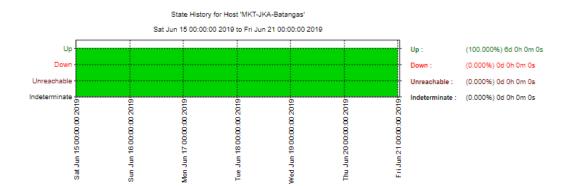
## 1.13 ZEPHYRUS



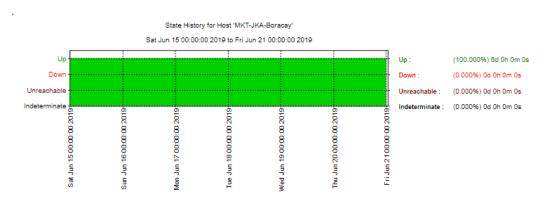
	Proprietary and Confidential	Effectivity:	Page 4 of 13
OPEN ACCESS	rioprictary and confidential	August 1, 2017	Template Ver. : <b>01</b>

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Process Owner: IT Department	Server Performance Report	R-SVR-5.1

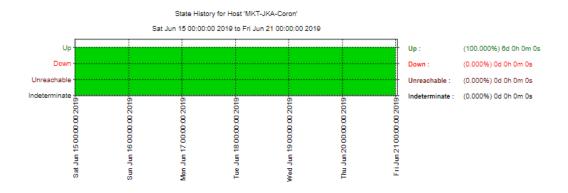
#### 1.14 BATANGAS



## 1.15 BORACAY



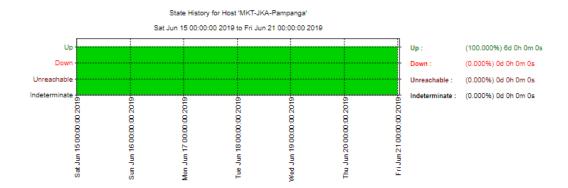
## **1.16 CORON**



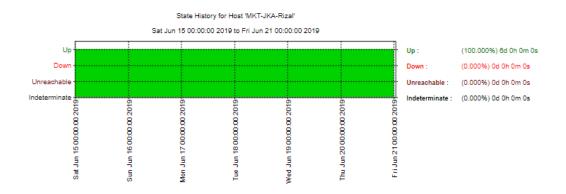
	Proprietary and Confidential	Effectivity:	Page 5 of 13
OPEN ACCESS	Troprictary and confidential	August 1, 2017	Template Ver. : <b>01</b>

Dun O	REPORT	
Process Owner: IT Department	Server Performance Report	R-SVR-5.1

## 1.17 PAMPANGA



## 1.18 RIZAL



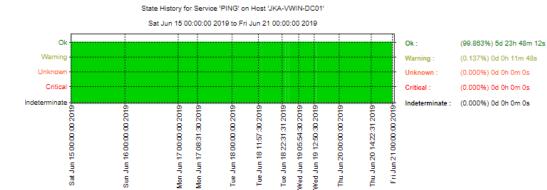
## 2.0 UPTIME REPORT

DOWNTIME	RELATED TICKETS	AFFECTED CAMPAIGNS	DURATION (HOURS)

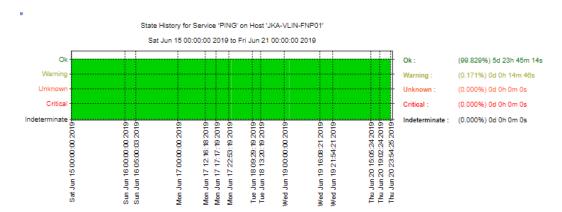
Duna anna Outuma m	REPORT	
Process Owner:  IT Department	Server Performance Report	R-SVR-5.1

## 3.0 LATENCY GRAPHS (PING)

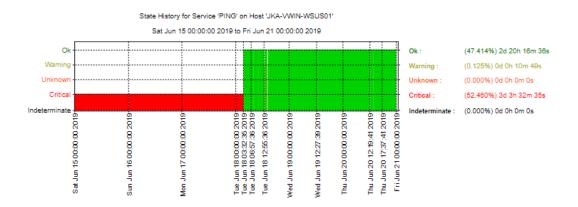
#### 3.1 JKA-VWIN-DC01



## 3.2 JKA-VLIN-FNP01



## 3.3 JKA-VWIN-WSUS01

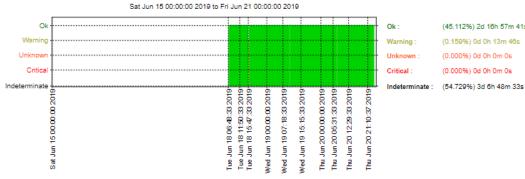


OPEN ACCESS	Proprietary and Confidential	Effectivity: Page 7 of 13 August 1, 2017 Template Ver. : <b>01</b>	Page 7 of 13
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Process Owner: IT Department	Server Performance Report	R-SVR-5.1

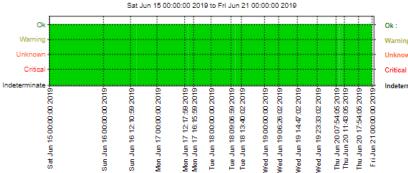
#### 3.4 JKA-VLIN-FIM01

State History for Service 'PING' on Host 'MKT-VLIN-FIM01'



## 3.5 JKA-PESX-HV01

State History for Service 'PING' on Host 'JKA-PESX-HV01'



(0.227%) 0d 0h 19m 37s Unknown: (0.000%) 0d 0h 0m 0s (0.000%) 0d 0h 0m 0s

(99.773%) 5d 23h 40m 23s

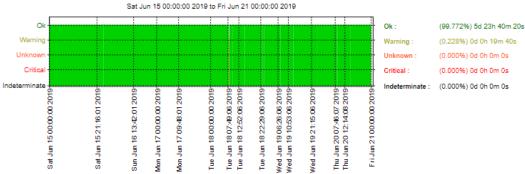
(45.112%) 2d 16h 57m 41s (0.159%) 0d 0h 13m 46s

(0.000%) 0d 0h 0m 0s (0.000%) 0d 0h 0m 0s

Indeterminate: (0.000%) 0d 0h 0m 0s

#### 3.6 APOLLO

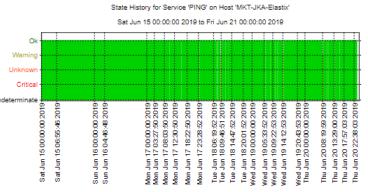
State History for Service 'PING' on Host 'MKT-JKA-Jeonsoft'



OPEN ACCESS	Proprietary and Confidential	Effectivity:	Page 8 of 13
	Troprietary and community	August 1, 2017	Template Ver. : <b>01</b>

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Process Owner:  IT Department	Server Performance Report	R-SVR-5.1

## 3.7 KAIROS3.8 KALLIOPE



Ok: (99.453%) 5d 23h 12m 43s

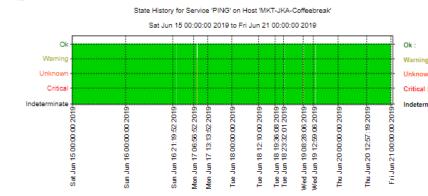
Warning: (0.547%) 0d 0h 47m 17s

Unknown: (0.000%) 0d 0h 0m 0s

Critical: (0.000%) 0d 0h 0m 0s

Indeterminate: (0.000%) 0d 0h 0m 0s

3.9 MARKETING

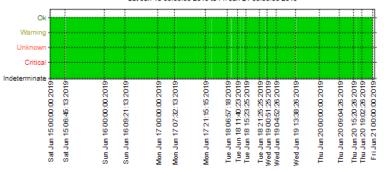


(99.842%) 5d 23h 46m 21s (0.158%) 0d 0h 13m 39s (0.000%) 0d 0h 0m 0s (0.000%) 0d 0h 0m 0s

Indeterminate: (0.000%) 0d 0h 0m 0s

## 3.10 OSTICKET

State History for Service 'PING' on Host 'MKT-JKA-Osticket' Sat Jun 15 00:00:00 2019 to Fri Jun 21 00:00:00 2019



Warning: (0.262%) 0d 0h 22m 38s
Unknown: (0.000%) 0d 0h 0m 0s
Critical: (0.000%) 0d 0h 0m 0s

Indeterminate: (0.000%) 0d 0h 0m 0s

(99.738%) 5d 23h 37m 22s

OPEN ACCESS	

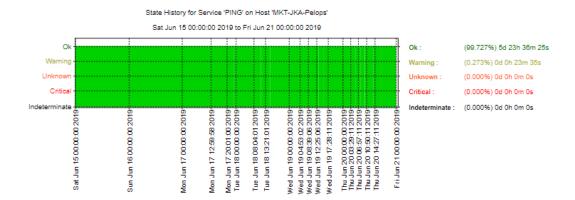
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Effectivity:
August 1, 2017

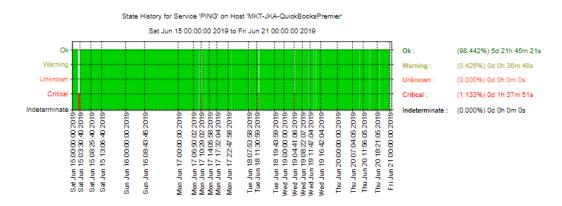
Page 9 of 13	}

D	REPORT	
Process Owner: IT Department	Server Performance Report	R-SVR-5.1

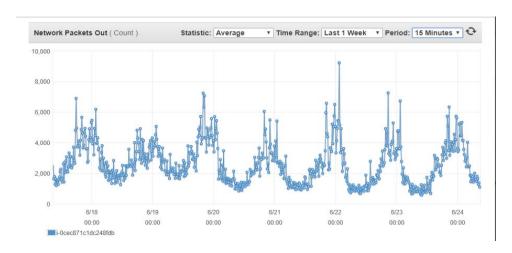
#### 3.11 PELOPS



#### 3.12 QUICKBOOKS



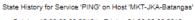
#### 3.13 ZEPHYRUS

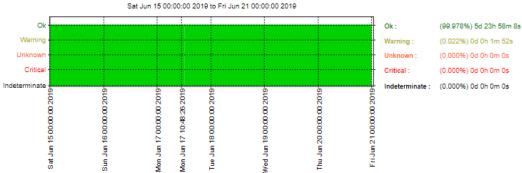


OPEN ACCESS	Proprietary and Confidential	Effectivity: August 1, 2017	Page 10 of 13
	Troprictary and confidential		Template Ver. : <b>01</b>

D	REPORT		
Process Owner: IT Department	Server Performance Report	R-SVR-5.1	

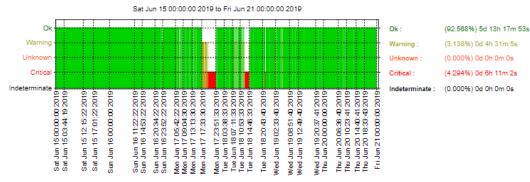
#### 3.14 BATANGAS





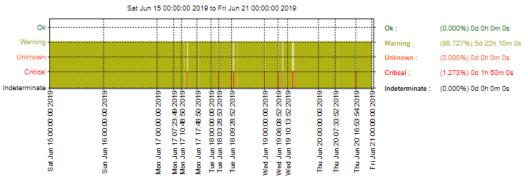
#### 3.15 BORACAY

#### State History for Service 'PING' on Host 'MKT-JKA-Boracay'



## **3.16 CORON**

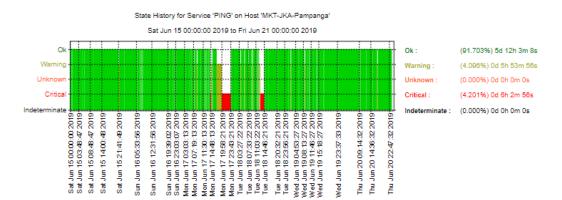
## State History for Service 'PING' on Host 'MKT-JKA-Coron'



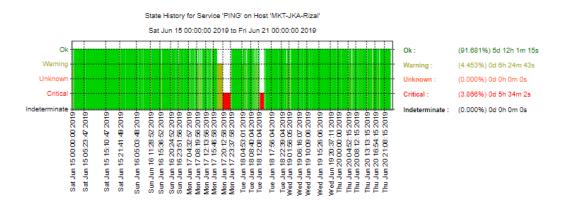
OPEN ACCESS	Proprietary and Confidential	Effectivity: August 1, 2017	Page 11 of 13
			Template Ver. : <b>01</b>

D	REPORT		
Process Owner: IT Department	Server Performance Report	R-SVR-5.1	

#### 3.17 PAMPANGA



#### **3.18 RIZAL**



#### 4.0 LATENCY REPORT

LATENCY RELATED ISSUE	RELATED TICKET	AFFECTED CAMPAIGN	DURATION (HOURS)

D	REPORT	
Process Owner:  IT Department	Server Performance Report	R-SVR-5.1

#### **5.0 ANALYSIS AND RECOMMENDATIONS**

## WSUS

Last week, there was an issue with the graphs, and we have restarted the SNMP service. Issue was resolved after that.

#### JKA-VLIN-FIM01

There was also an issue with the graphs, and we have restarted the SNMP service. Issue was resolved after that.

## BORACAY, CORON, PAMPANGA

There were several packet losses during the week, which went beyond the threshold, causing the critical warnings. There were no issues so far.

