



Report

Uptime and Latency

Reference No : R-NOC-5.1
Version No : 01
Week No : 29

Prepared by:

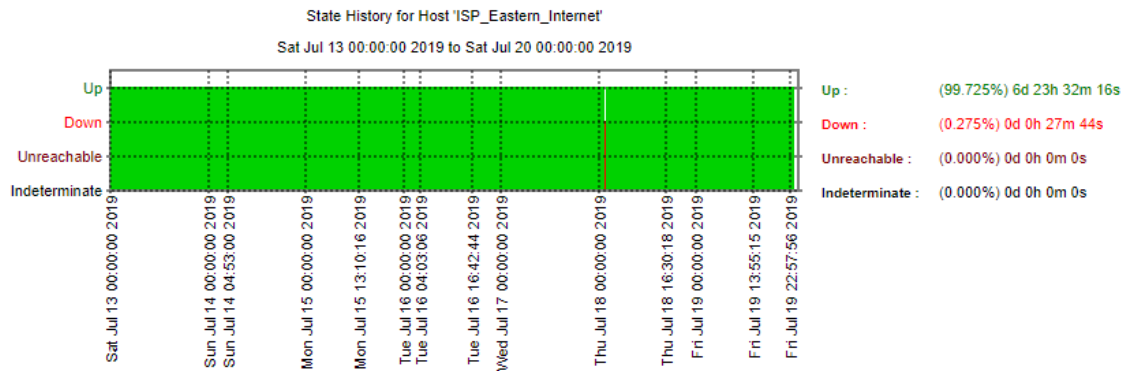
Position / Title	Name	Signature	Date
Senior Network Support Engineer	Maurice Mendoza		07/20/2019

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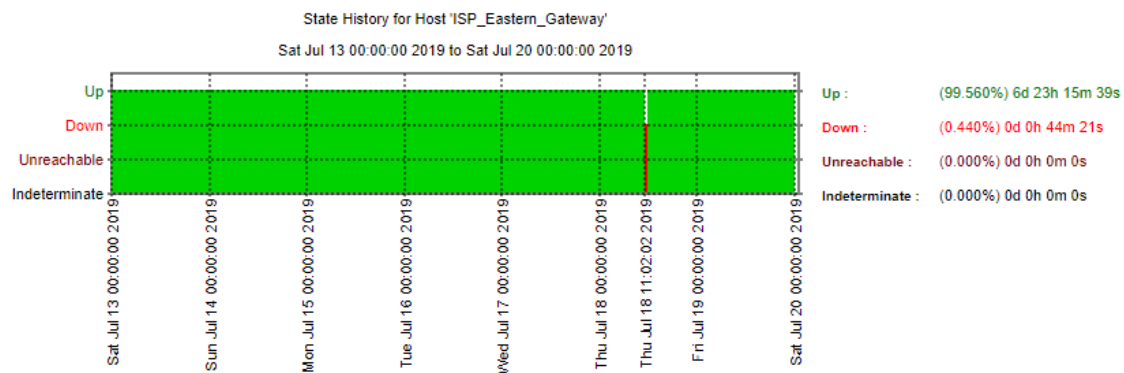
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	<i>Uptime and Latency Report</i>	

1.0 UPTIME GRAPHS

1.1 Internet: Eastern Telecoms (100Mbps)

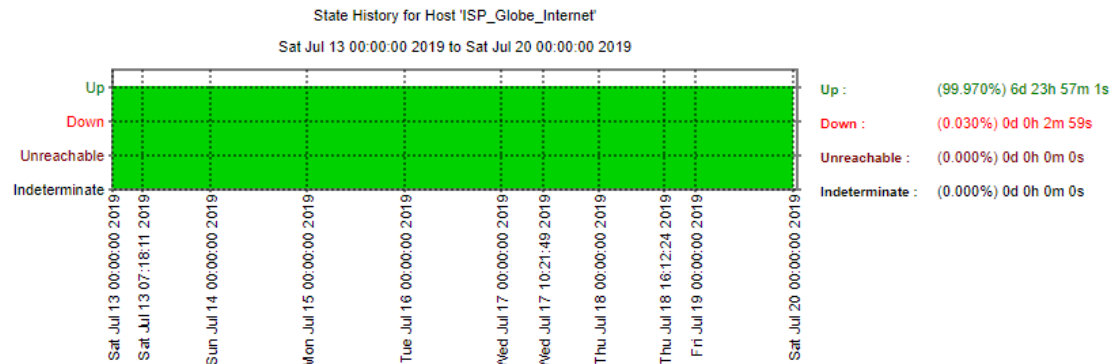


GATEWAY



Comparison: There was a downtime recorded during those times as seen on the graph. This is due to the Power outage on our building that made loss power on 3rd floor which. Eastern's Demarc is.

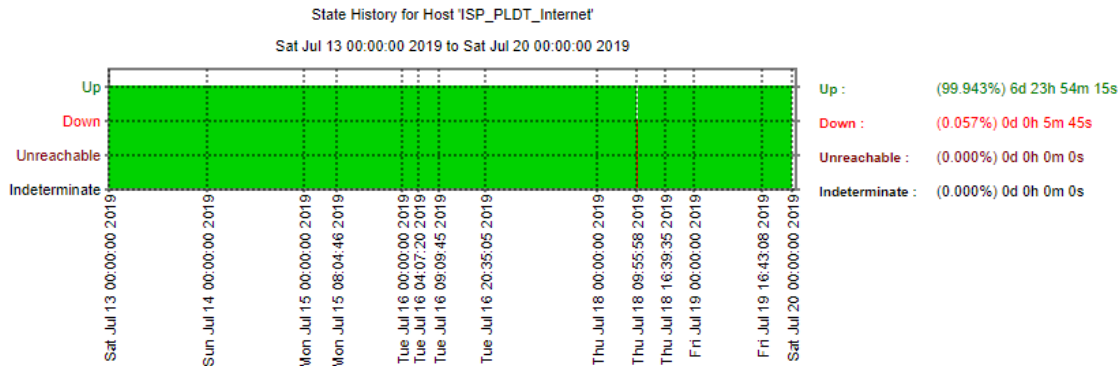
1.2 Internet: Globe (30Mbps)



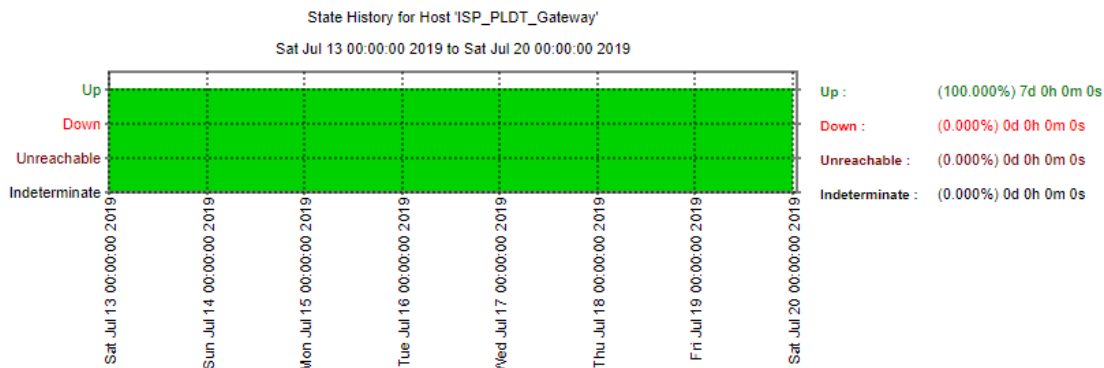
	Proprietary and Confidential	Effectivity: June 1, 2017	Page 1 of 5
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1.3 Internet: PLDT (100Mbps)

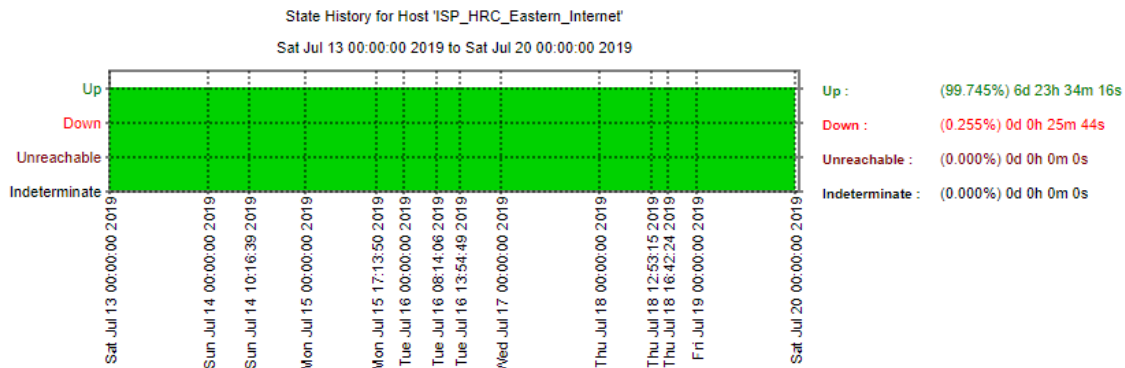


GATEWAY



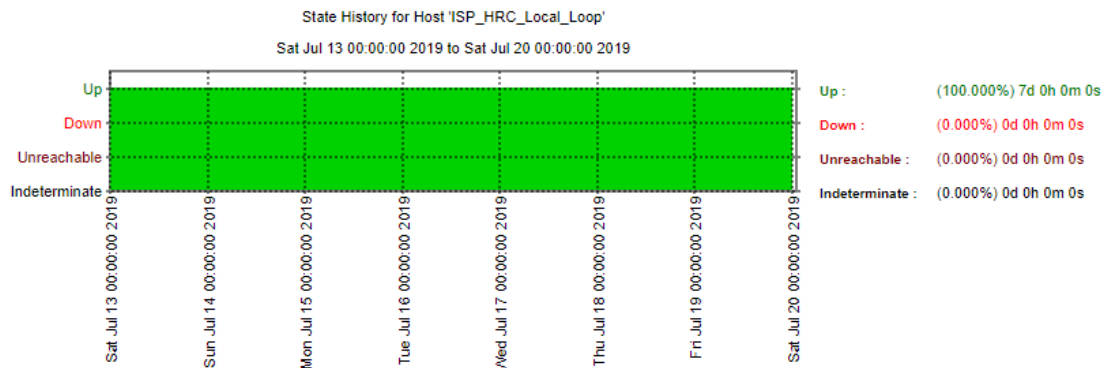
Comparison: Downtime recorded on the 1st graph isn't valid comparing on the 2nd graph that doesn't have any downtime. Which makes downtime recorded for this ISP isn't official and doesn't coincide

1.4 Internet: Eastern Telecom – HRC (16Mbps)



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1.5 Local Loop: Radius – HRC (12Mbps)

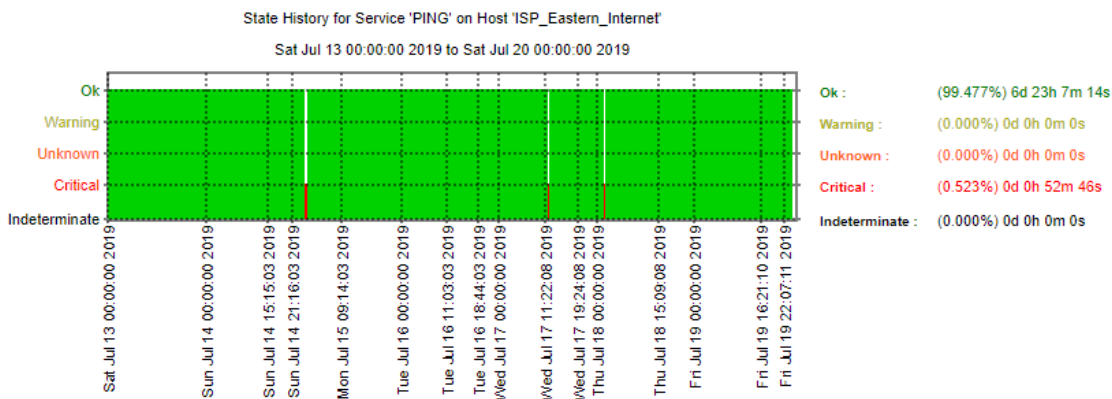


2.0 UPTIME REPORT

Downtime	Related Ticket	Affected Campaign	Duration (hours)
N/A			

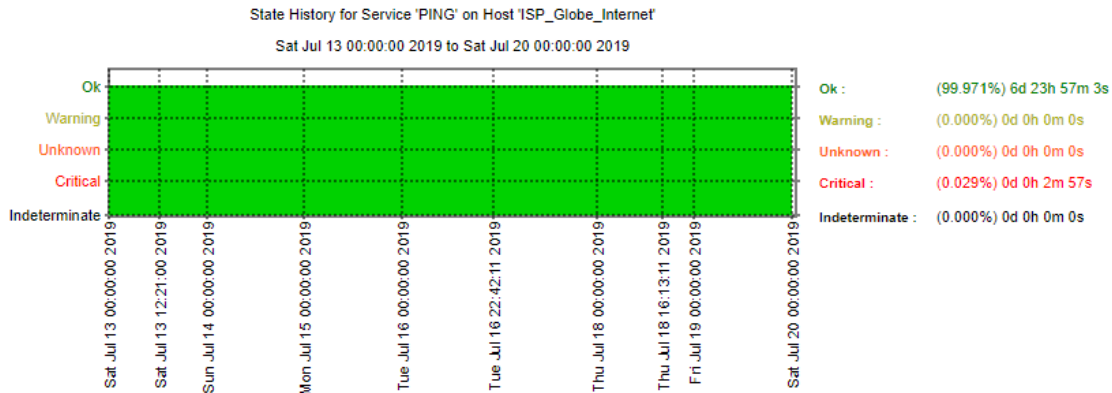
3.0 LATENCY GRAPHS

3.1 PING: Eastern Telecoms to host 8.26.56.26

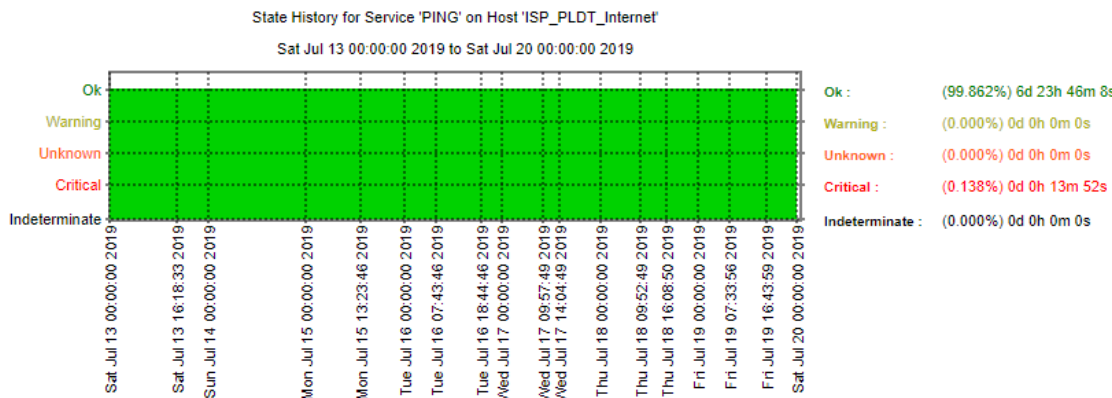


3.2 PING: Globe to host 209.244.0.3

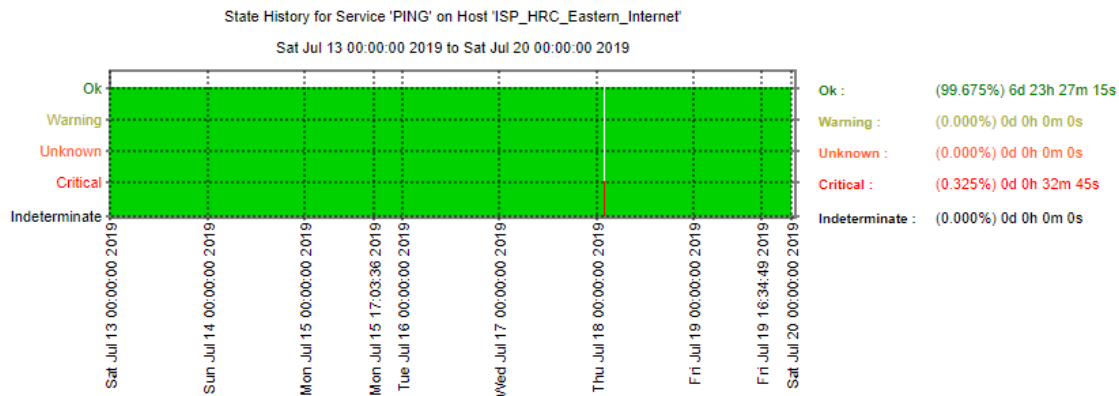
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3.3 PING: PLDT to host 208.67.222.222

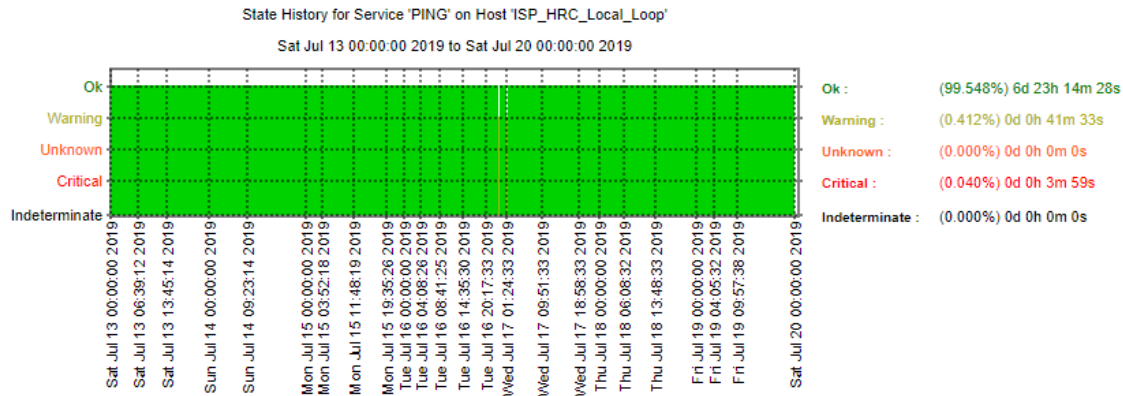


3.4 PING: Eastern-HRC to host



3.5 Local Loop: Radius – HRC

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4.0 LATENCY REPORT

Latency Related Issue	Related Ticket	Affected Campaign	Duration (hours)
N/A			

5.0 ANALYSIS AND RECOMMENDATIONS

5.1 UPTIME and LATENCY

Per graphs, all ISPs are within their acceptable latencies and uptimes. All ISPs are stable with minimal alerts due to increase in latency that exceeds the set threshold.

Only major issue encountered this week is the Power Outage happened Last Thursday 18, 2019. That affected Eastern ISP.