

## Report

# **Uptime and Latency**

Reference No : R-NOC-5.1

Version No : 01

Week No : 23

# Prepared by:

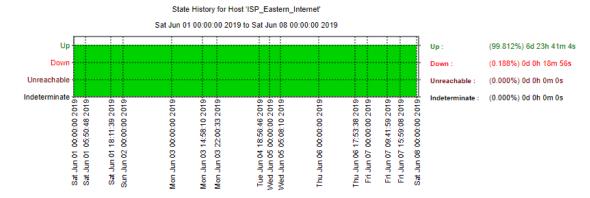
Position / Title	Name	Signature	Date
Senior Network Support Engineer	Maurice Mendoza		06/10/2019

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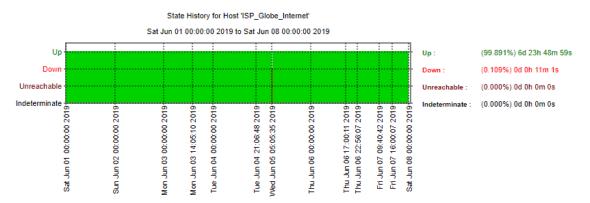
Dunnana Overnana	REPORT	
Process Owner:  IT Department	Uptime and Latency Report	R-NOC-5.1

#### 1.0 UPTIME GRAPHS

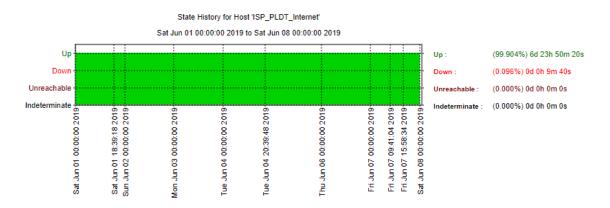
## 1.1 Internet: Eastern Telecoms (100Mbps)



# 1.2 Internet: Globe (30Mbps)



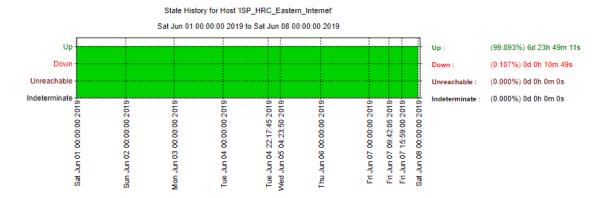
### 1.3 Internet: PLDT (100Mbps)



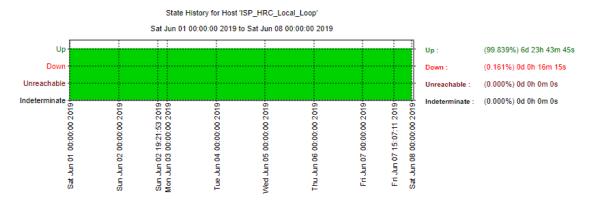
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## 1.4 Internet: Eastern Telecom – HRC (16Mbps)



# 1.5 Local Loop: Radius - HRC (12Mbps)



### 2.0 UPTIME REPORT

Downtime	Related Ticket	Affected Campaign	Duration (hours)

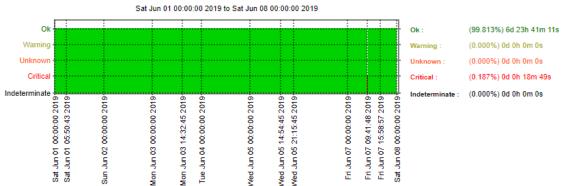
#### **3.0 LATENCY GRAPHS**

### 3.1 PING: Eastern Telecoms to host 8.26.56.26

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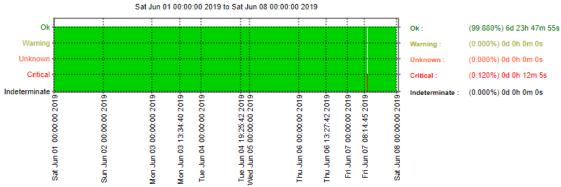


State History for Service 'PING' on Host 'ISP\_Eastern\_Internet'



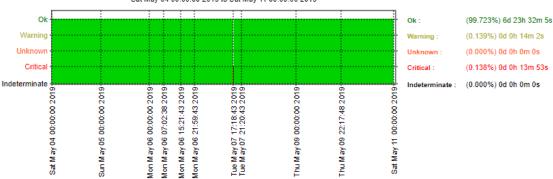
#### 3.2 PING: Globe to host 209.244.0.3

State History for Service 'PING' on Host 'ISP\_Globe\_Internet'



#### 3.3 PING: PLDT to host 208.67.222.222

State History for Service 'PING' on Host 'ISP\_PLDT\_Internet'
Sat May 04 00:00:00 2019 to Sat May 11 00:00:00 2019

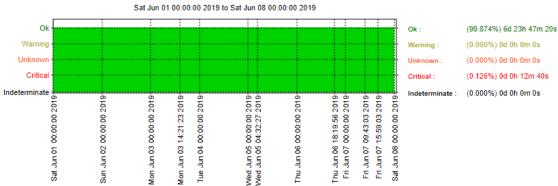


#### 3.4 PING: Eastern-HRC to host

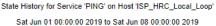
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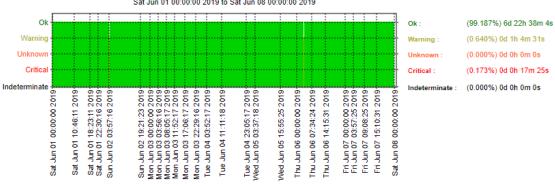


State History for Service 'PING' on Host 'ISP\_HRC\_Eastern\_Internet'



#### 3.5 Local Loop: Radius - HRC





#### 4.0 LATENCY REPORT

Latency Related Issue	Related Ticket	Affected Campaign	Duration (hours)

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#### **5.0 ANALYSIS AND RECOMMENDATIONS**

### 5.1 UPTIME and LATENCY

Per graphs, all ISPs are within their acceptable latencies and uptimes. All ISPs are stable with minimal alerts due to increase in latency that exceeds the set threshold.

PLDTs CPE was replaced last Saturday. All routes are now passing thru G2.

