Report

Uptime and Latency

Reference No : R-SVR-5.1

Version No : 01

Week No : 26

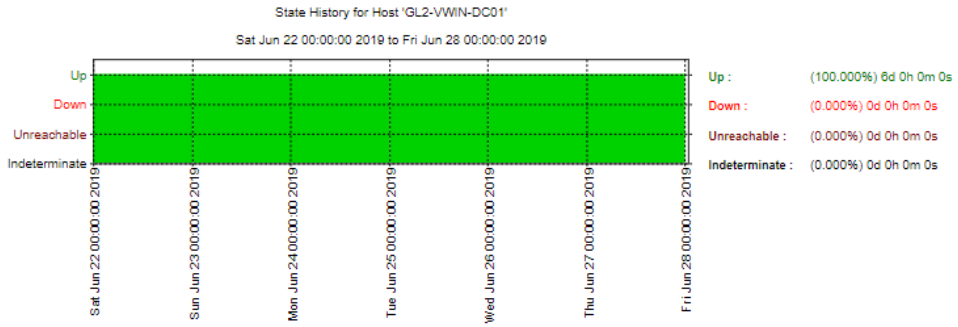
Prepared by:

Position / Title	Name	Signature	Date
Server and Systems Operations	Jerome Bautista, Jan Francis Lictao, Alvinn Medrano, Rovie Salvatierra		07-01-2019

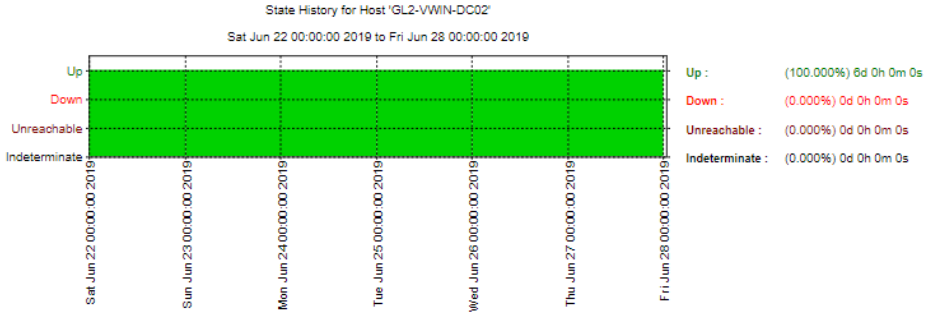
The information contained in this document is a property of OAMPI Inc. It may not be copied, reproduced, released to any third party, or used in any other way without the expressed prior written consent of the owner of this document.

1.0 UPTIME GRAPHS

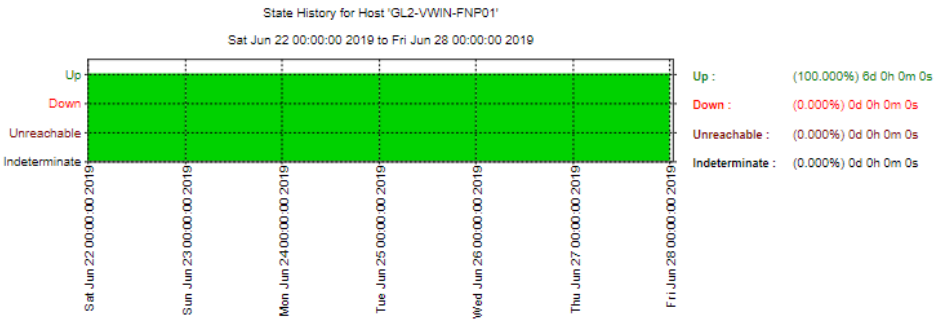
1.1 GL2-VWIN-DC01



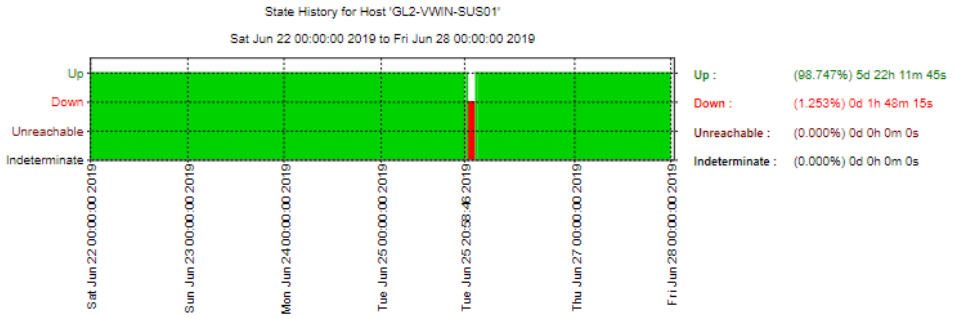
1.2 GL2-VWIN-DC02



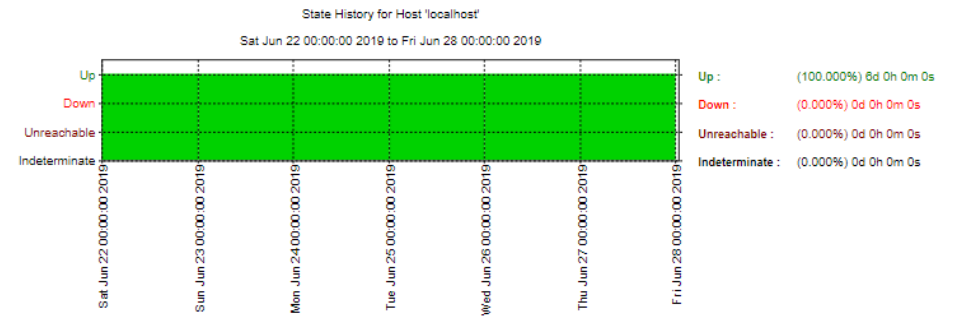
1.3 GL2-VWIN-FNP01



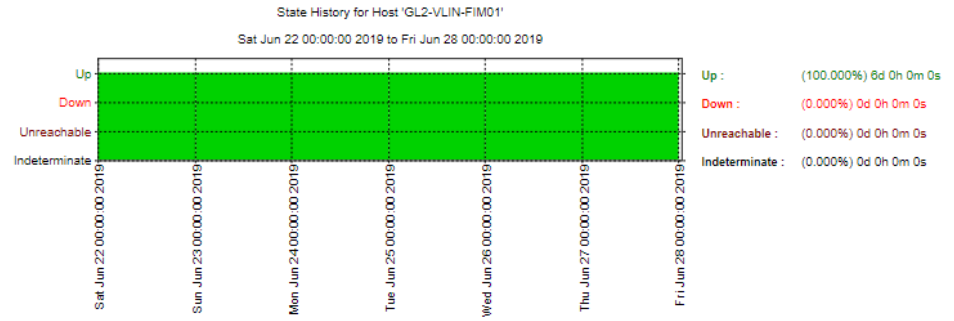
1.4 GL2-VWIN-WSUS01



1.5 GL2-VLIN-NMS01

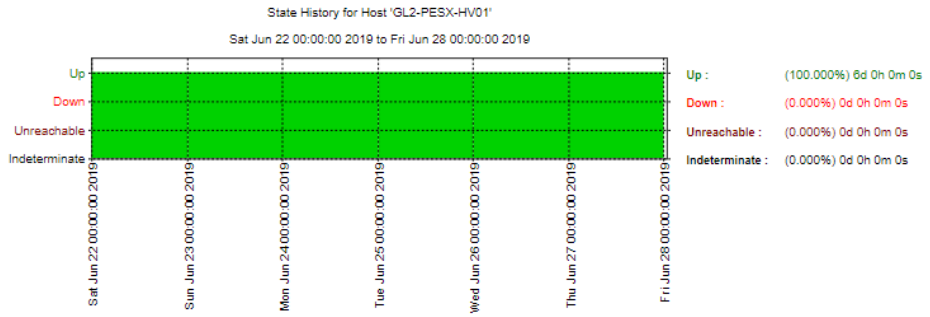


1.6 GL2-VLIN-FIM01

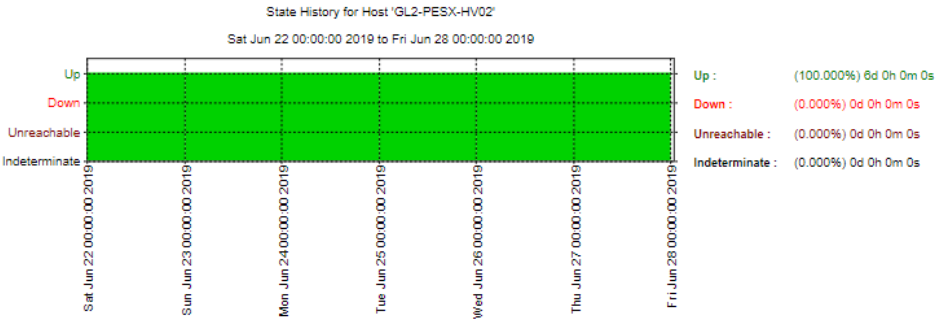


1.7 GL2-VLIN-KB01

1.8 GL2-PESX-HV01



1.9 GL2-PESX-HV02

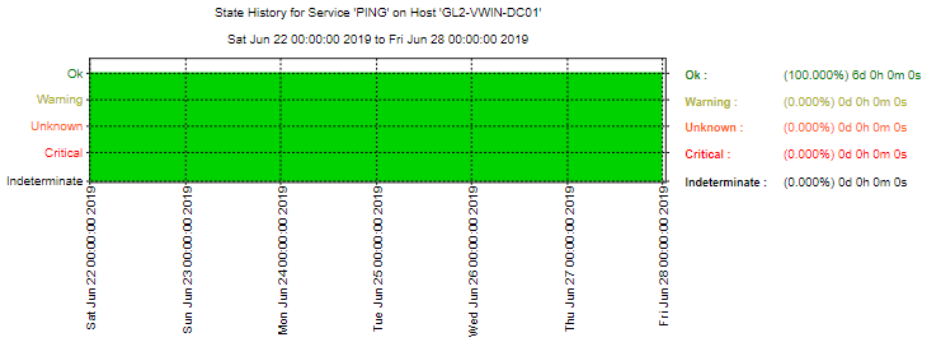


2.0 UPTIME REPORT

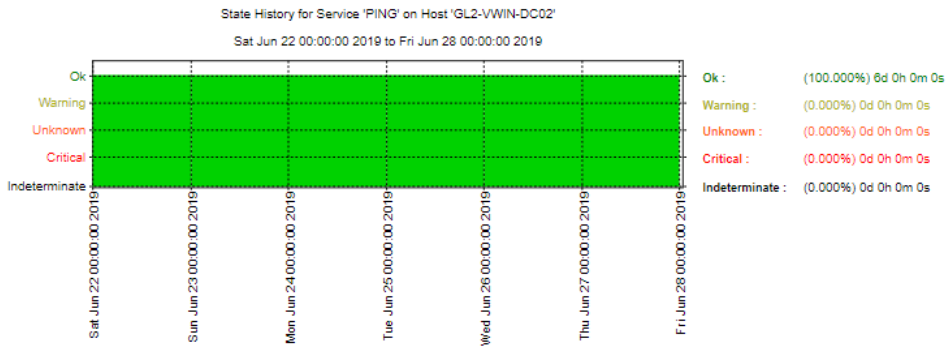
DOWNTIME	RELATED TICKETS	AFFECTED CAMPAIGNS	DURATION (HOURS)

3.0 LATENCY GRAPHS (PING)

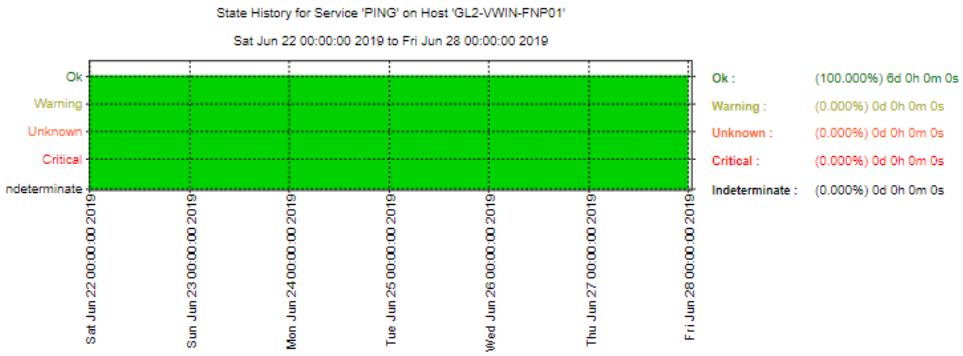
3.1 GL2-VWIN-DC01



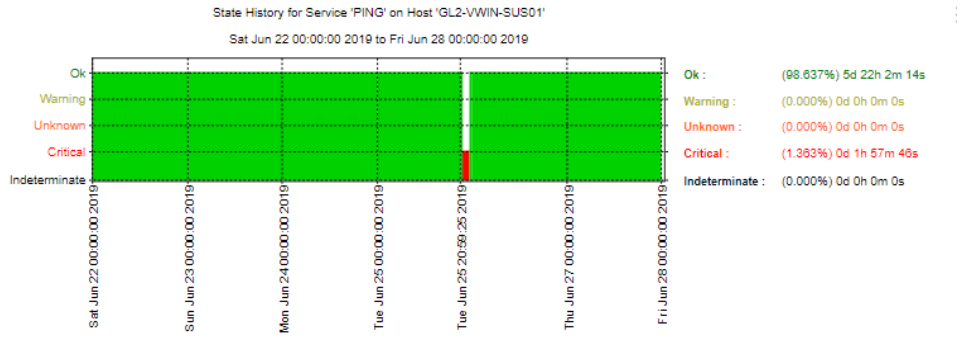
3.2 GL2-VWIN-DC02



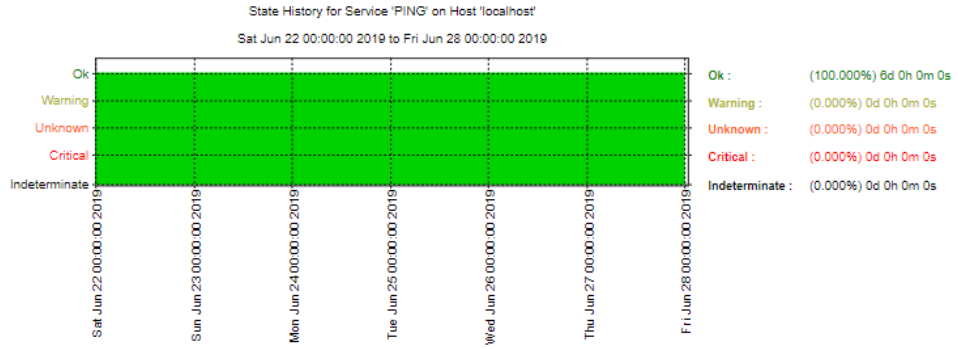
3.3 GL2-VWIN-FNP01



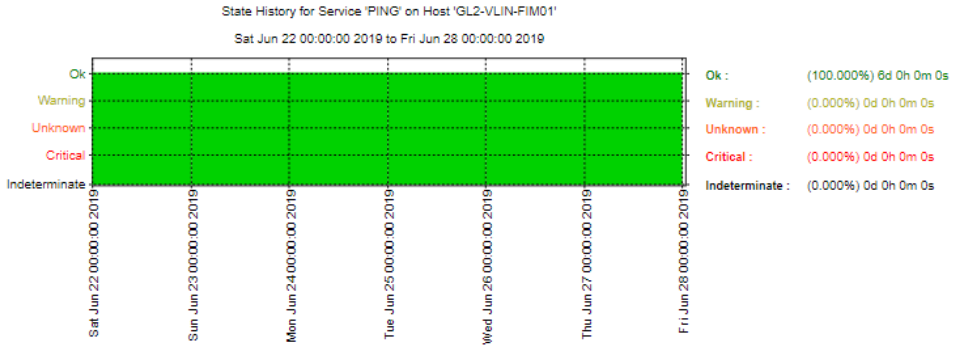
3.4 GL2-VWIN-WSUS01



3.5 GL2-VLIN-NMS01

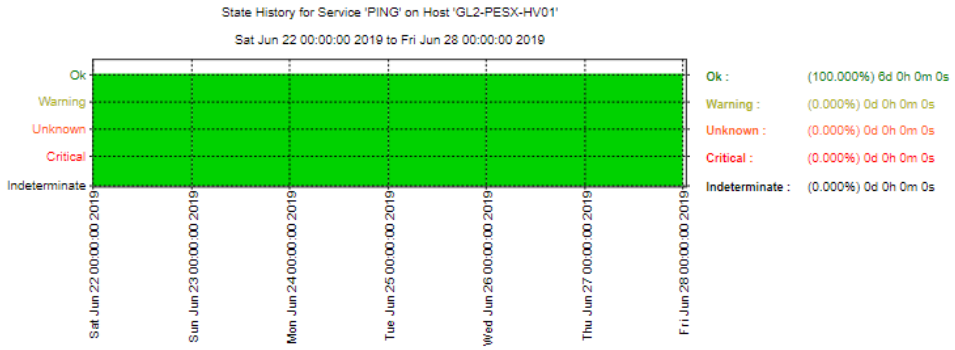


3.6 GL2-VLIN-FIM01

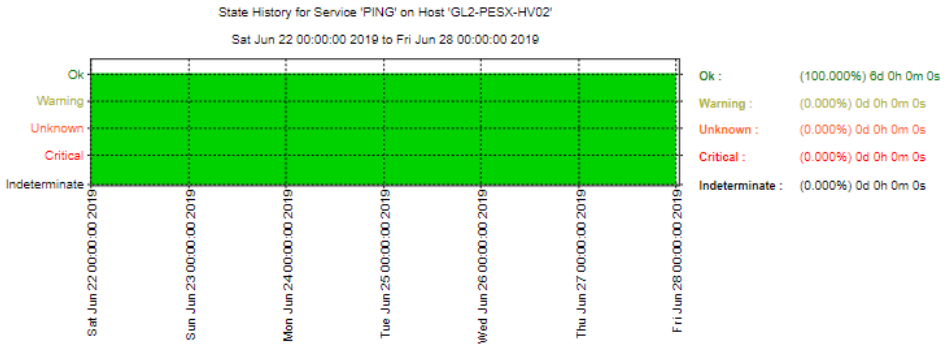


3.7 GL2-VLIN-KB01

3.8 GL2-PESX-HV01



3.9 GL2-PESX-HV02



4.0 LATENCY REPORT

LATENCY RELATED ISSUE	RELATED TICKET	AFFECTED CAMPAIGN	DURATION (HOURS)

5.0 ANALYSIS AND RECOMMENDATIONS

GL2-VWIN-WSUS01
The downtime and latency on Thursday were not due to ISP issue or server being down. We were cross-checking the server for vulnerability, since GTISEC reported some ports being open. I accidentally un-checked the Enabled box for ICMP and Remote Desktop. It's was fixed right away.