

KB LEVEL: NOC	KB ARTICLE	KB NUMBER: KB-NOC-2019-06-12-01
	<i>How to setup and connect to DataScan VPN</i>	

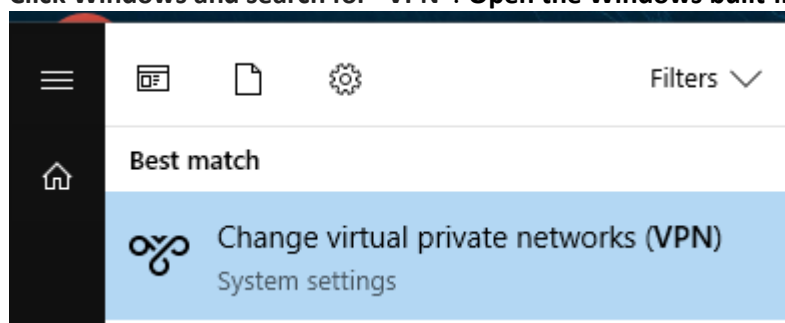
KB Category:	<b>Network Operations</b>		
Author:	Alvis Q. Bajal	Date:	<b>June 12, 2019</b>

Problem Description:	- Without connection to DataScan VPN, agents won't be able to access their Wiki site that is necessary for their production.
Symptoms and Cause of the issue:	- Site cannot be reached when accessing wiki.datascan.com on browser.

#### Procedures:

##### I. WORKSTATION CONFIGURATION (DATASCAN)

1. Login to DataScan workstation.
2. Click Windows and search for "VPN". Open the Windows built-in VPN app.

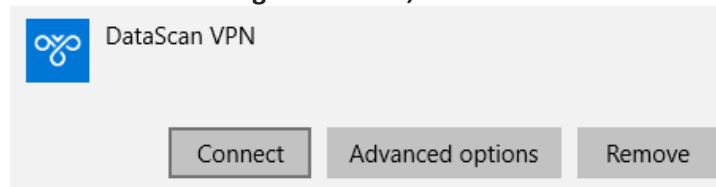


3. Once opened, click "Add a VPN Connection", then fill out the text boxes with the following.

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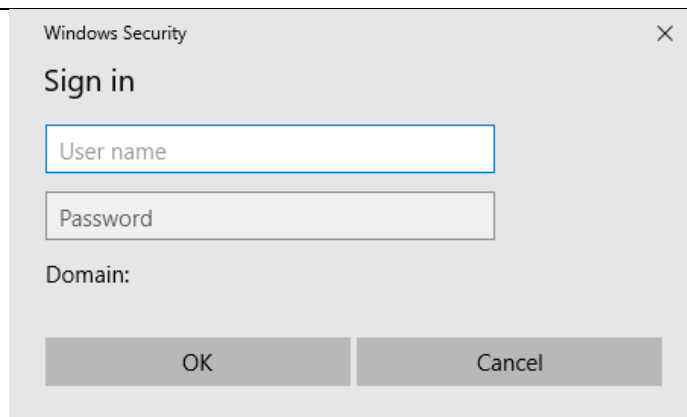
Click the check box – Remember my sign-in info then click Save.  
Repeat the steps for another DataScan VPN IP of 216.117.3.151 and name it  
“DataScan VPN 2”.  
VPN Pre-Shared Key: 1H\*vomM91#dHB8gA

- Once the VPN settings are added, connect to the DataScan VPN. Click Connect.

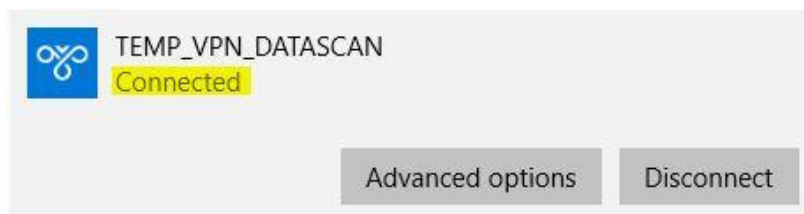


Once prompted after clicking Connect, enter the DataScan agent VPN credentials,  
then click OK. (coordinate with the agent to login their account)

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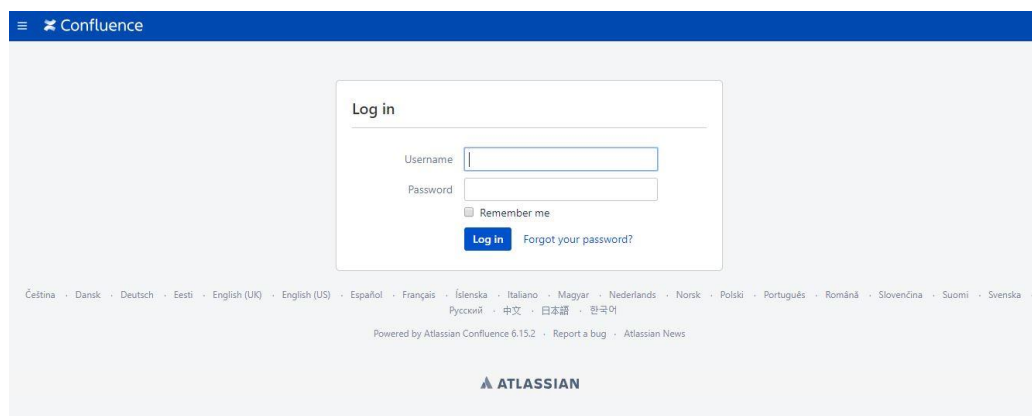


5. Once connected, the connected VPN will look like this:



## Verification:

1. Once logged in to the DataScan VPN. Access the link on browser:  
[http://wiki.datascan.com/login.action?os\\_destination=%2Findex.action&permission-Violation=true](http://wiki.datascan.com/login.action?os_destination=%2Findex.action&permission-Violation=true)



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