

KB LEVEL: DSE	KB ARTICLE	KB NUMBER:
	<i>Update the Skyspeed to version 4.2 (PROD)</i>	

KB Category:	Desktop/Applications		
Author:	Marlon De Guzman	Date:	February 13, 2019

Problem Description:	CebPac release the new version of Skyspeed v.4.2.1.49
Symptoms and Cause of the issue:	Unable to connect to CebuPac portal using the old version of Skyspeed.

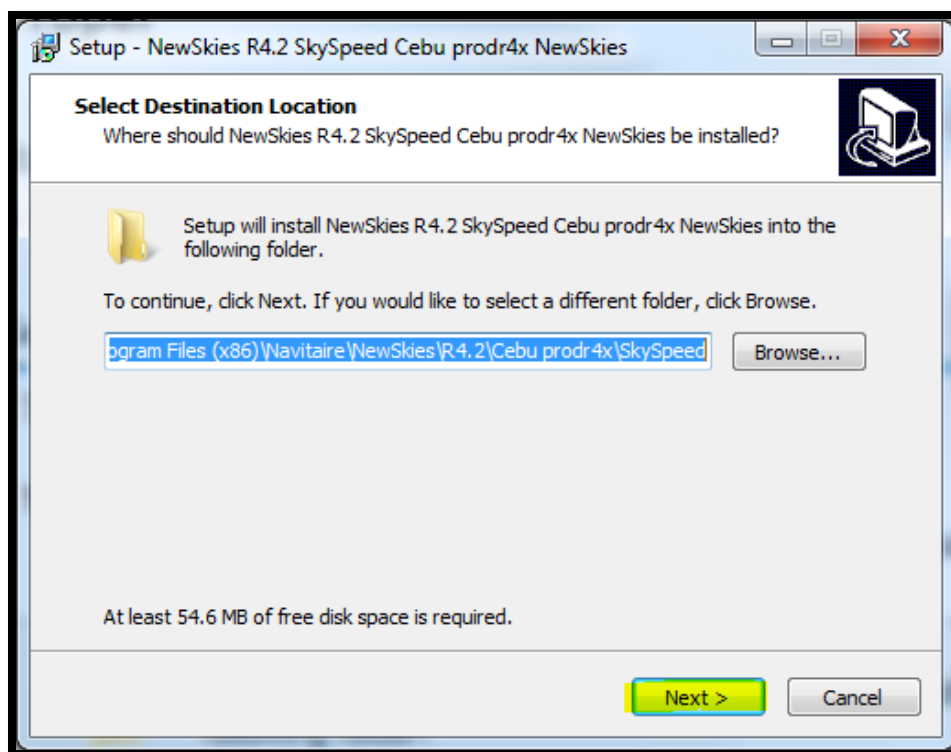
**NOTE:** This application can only be run on Microsoft .Net 4 and or higher.

#### Procedures:

Step 1. Uninstall the existing Skyspeed. (if there's any)

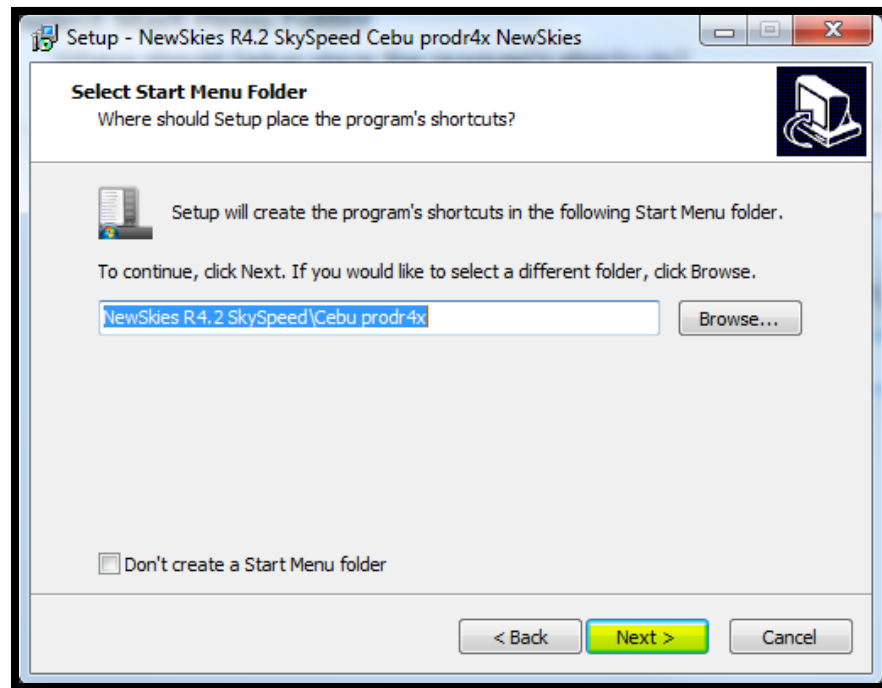
Step 2. Double click on the installer **4.2.1.49 NewSkies Skyspeed Cebu prodr4x New Skies**, click on **Run** then click **Next**.

Step 3. On the Destination Location, click **Next**.

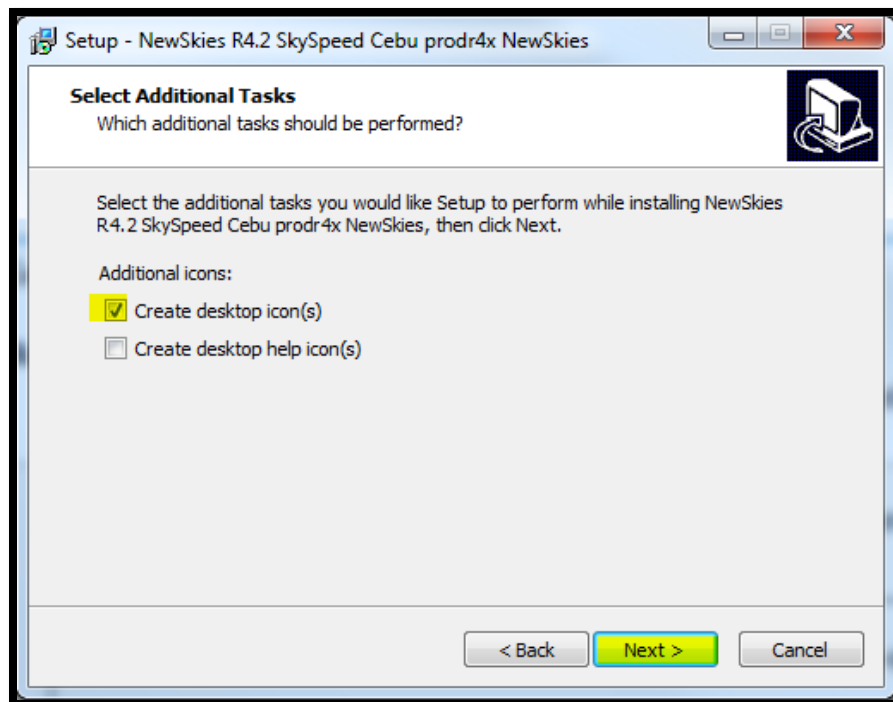


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Step 4. Click **Next** on the Select Start Menu Folder.

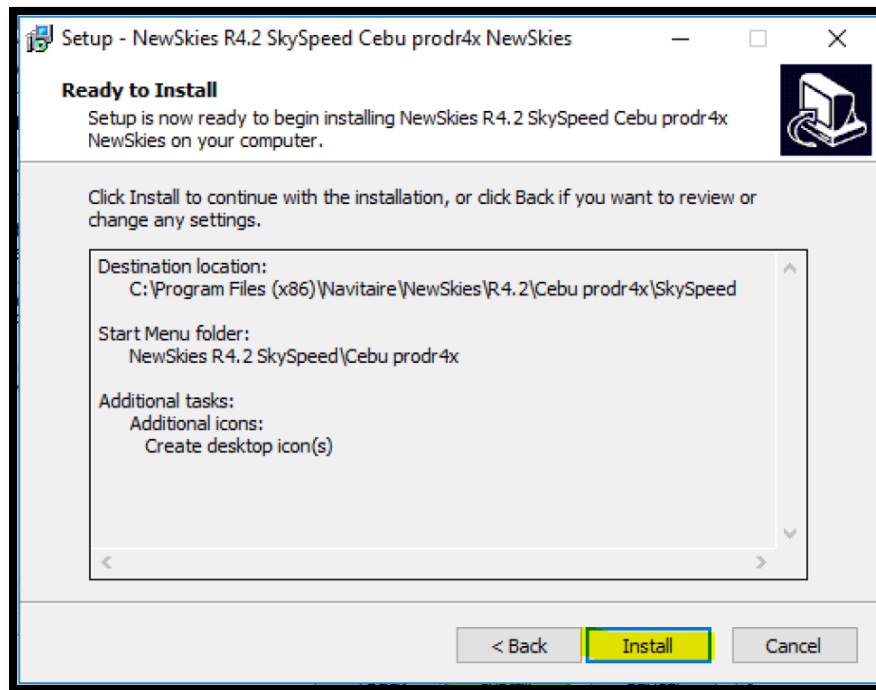


Step 5. On Select Additional Tasks, **check** the create a desktop icon then click **Next**.

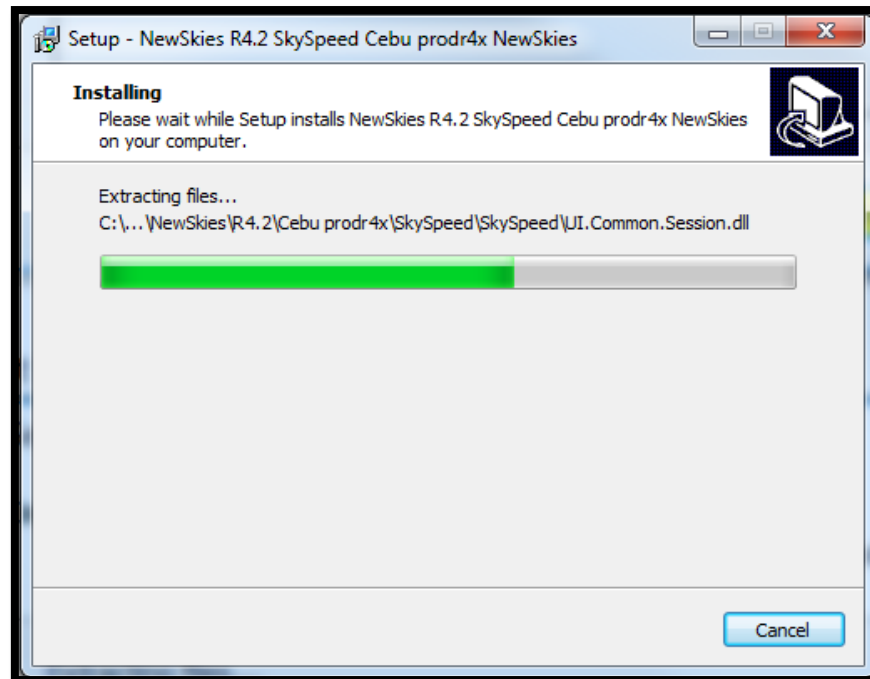


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Step 6. On Ready to Install, click **Install**.

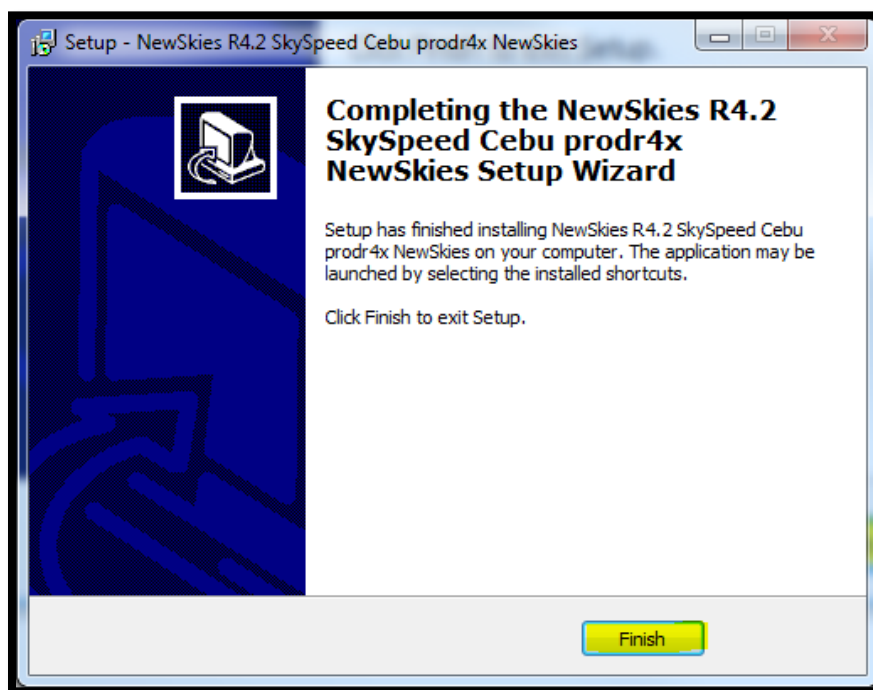


Step 7. Wait until the installation complete.



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Step 8. Click **Finish** once the installations is done.



Step 9. Go to **System32** of your PC > **drivers** > **etc** and copy the host file to your desktop then open it in notepad. Add the following destination address and save it.

149.122.29.60 RZPMAAP500-5J #prod 4.2  
149.122.29.70 RZUMATST500-5J #test 4.2

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hosts - Notepad
File Edit Format View Help
10.251.161.34 jgsm1abpcd001.corp.jgsummit.com
10.251.161.35 jgsm1abpcg001.corp.jgsummit.com
# Copyright (c) 1993-1999 Microsoft Corp.
#
# This is a sample HOSTS file used by Microsoft TCP/IP for Windows.
#
# This file contains the mappings of IP addresses to host names. Each
# entry should be kept on an individual line. The IP address should
# be placed in the first column followed by the corresponding host name.
# The IP address and the host name should be separated by at least one
# space.
#
# Additionally, comments (such as these) may be inserted on individual
# lines or following the machine name denoted by a '#' symbol.
#
# For example:
#
#       102.54.94.97   rhino.acme.com       # source server
#       38.25.63.10   x.acme.com           # x client host

127.0.0.1       localhost

149.122.26.176 RZPSAAP501-53
149.122.26.186 RZUSAAP500-53TEST
149.122.30.31  RZPSAAP502-53
149.122.30.76  RZUSATST502-53
10.80.4.222    dsr.cebupacificair.com
149.122.55.25  RZUATST500-53
149.122.55.28  RZPUAAP500-53
149.122.55.25  RZUATST500-53
149.122.55.28  RZPUAAP500-53
149.122.55.25  RZUATST500-53
149.122.29.60  RZPMAAP500-53 #prod 4.2
149.122.29.70  RZUMATST500-53 #test 4.2
149.122.30.31  RZPSAAP502-53      #prod
149.122.30.76  RZUSATST502-53
149.122.55.28  RZPUAAP500-53
149.122.55.30  RZUATST501-53      #test
149.122.55.32  RZUATR500-53       #train

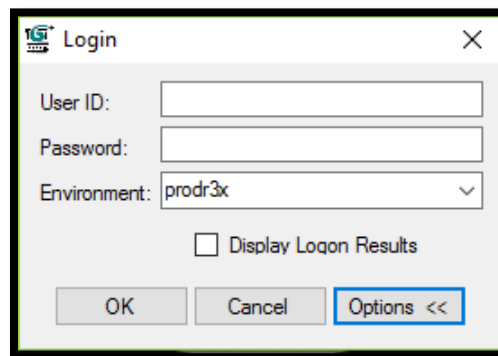
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### Verification:

Step1: On your desktop you will see this icon named Cebu prodr4xSkyspeed R4.2.



Step 2: Double click the Skyspeed icon and the environment portion should look like this.



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