

Report

Uptime and Latency

Reference No : R-NOC-5.1

Version No : 01

Week No : 29

Prepared by:

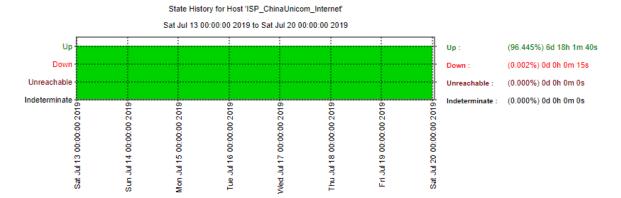
Position / Title	Name	Signature	Date
IT Staff (Xiamen)	Devin Lin		07/19/2019

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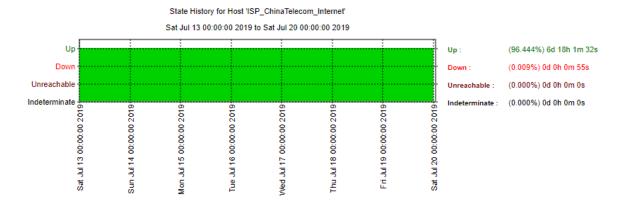
D	REPORT	
Process Owner: IT Department	Uptime and Latency Report	R-NOC-5.1

1.0 UPTIME GRAPHS

1.1 Internet: China Unicom (100Mbps)



1.2 Internet: China Telecom (30Mbps)



2.0 UPTIME REPORT

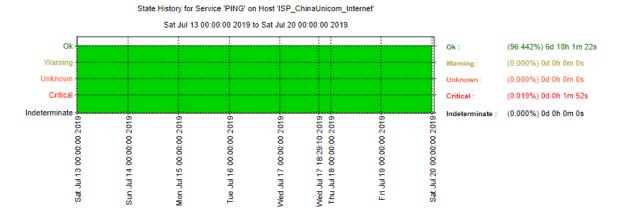
Downtime	Related Ticket	Affected Campaign	Duration (hours)
N/A			

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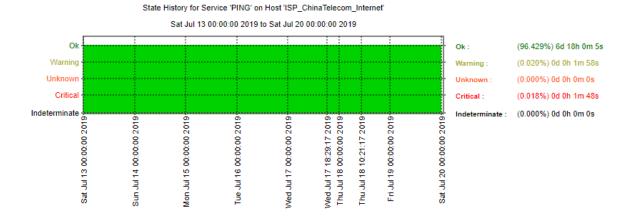
Dunana Outrani	REPORT	
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3.0 LATENCY GRAPHS

3.1 PING: China Unicom to host 218.104.128.106



3.2 PING: China Telecom to host 218.85.152.99



4.0 LATENCY REPORT

Latency Related Issue	Related Ticket	Affected Campaign	Duration (hours)
N/A			

5.0 ANALYSIS AND RECOMMENDATIONS

5.1 UPTIME and LATENCY

Per graphs, all ISPs are within their acceptable latencies and uptimes. All ISPs are stable with minimal alerts due to increase in latency that exceeds the set threshold.

No issues encountered throughout the week.

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