KB Category:	**Internal / NOC / Configuration / Firewall**		
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Problem Description:	Different SSO configuration for FortiGate 300E
Symptoms and Cause of the issue:	Different FortiOS for each FortiGate units

Procedures:

1. **Access Fortigate (G2)** *172.22.0.74:10443*
2. **Navigate to** *Users & Devices > Single Sign-On. This will appear on your right. > Click on Groups*

Edit Single Sign-On Server

Name   G2_LDAP

Primary FSSO Agent   172.22.1.1   -   ●●●●●●●   **+**

Collector Agent AD access mode   Standard | **Advanced**

LDAP Server   G2_LDAP1 ▼

Recursive ●
☐ ⊞ DC=openaccess,DC=bpo

Users   **Groups**   Organizational Units   Selected **10**

Search   🔍

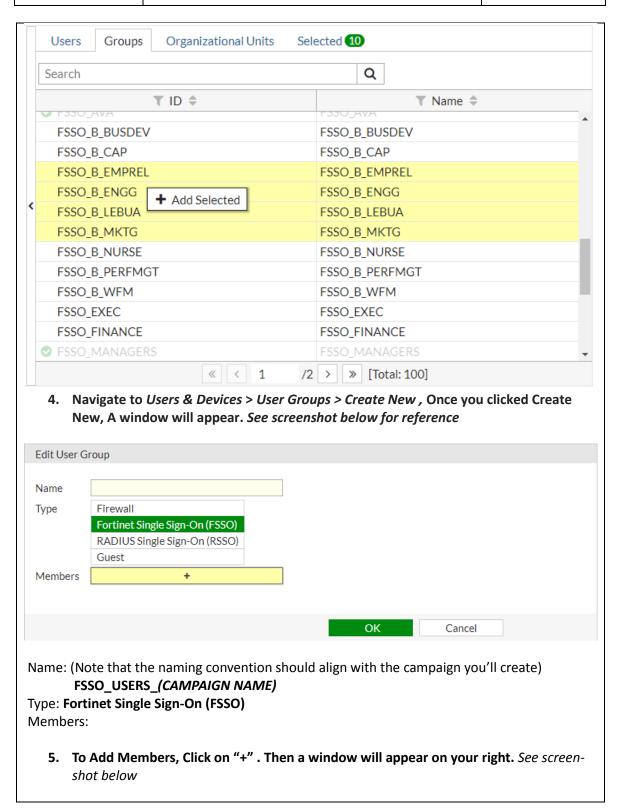| ▼ ID ⇕	▼ Name ⇕
Abbet Estropia	Abbet Estropia
Adamson Oca	Adamson Oca
Admin-ABRivadeneira	Alexis B. Rivadeneira
Admin-APMedrano	Alvinn P. Medrano
Admin-CMGallano	Cyrus M. Gallano
Admin-CVSalva	Cristy V. Salva
Admin-EAB	Admin-EAB
Admin-FPPamatmat	Fredrik P. Pamatmat
Admin-IBLastimoso	Ian John B. Lastimoso

3. **Once on Groups . You'll see a window like this >** *See screenshot below.* **Select the FSSO Groups you want to Add > Right Click > Add Selected**

   Note: The FSSO Groups you'll see in there will be the same as the groups the Systems Team Created on the Domain Controller.

4. Navigate to *Users & Devices > User Groups > Create New ,* **Once you clicked Create New, A window will appear.** *See screenshot below for reference*

Name: (Note that the naming convention should align with the campaign you'll create)

       FSSO_USERS_*(CAMPAIGN NAME)*

Type: **Fortinet Single Sign-On (FSSO)**

Members:

5. **To Add Members, Click on "+" . Then a window will appear on your right.** *See screenshot below*

Click on the group that you will create, and it will appear automatically on the Member section

6. **Click on "Ok"**

Verification:

1. **To check if the created users and added groups were a successful, Go to *Users Groups* and you should be able to see the list of FSSO Groups you created.** See screenshot below for reference

FSSO_USERS_AVA (1 Members)	Fortinet Single Sign-On (FSSO)	CN=FSSO_AVA,OU=FSSO,OU=MKT_GL2,DC=openaccess,DC=bpo
FSSO_USERS_AVA_TLs (1 Members)	Fortinet Single Sign-On (FSSO)	CN=FSSO_AVA_TLs,OU=FSSO,OU=MKT_GL2,DC=openaccess,DC=bpo
FSSO_USERS_CIRCLESLIFE (0 Members)	Fortinet Single Sign-On (FSSO)	
FSSO_USERS_CIRCLESLIFE_TLs (0 Members)	Fortinet Single Sign-On (FSSO)	
FSSO_USERS_MANAGERS (0 Members)	Fortinet Single Sign-On (FSSO)	
FSSO_USERS_MARKETING (0 Members)	Fortinet Single Sign-On (FSSO)	
FSSO_USERS_MOUS (0 Members)	Fortinet Single Sign-On (FSSO)	
FSSO_USERS_MOUS_TLs (0 Members)	Fortinet Single Sign-On (FSSO)	
FSSO_USERS_POSTMATES (0 Members)	Fortinet Single Sign-On (FSSO)	
FSSO_USERS_POSTMATES_TLs (0 Members)	Fortinet Single Sign-On (FSSO)	
FSSO_USERS_QUORA_ENG (1 Members)	Fortinet Single Sign-On (FSSO)	CN=FSSO_QUORA_ENG,OU=FSSO,OU=MKT_GL2,DC=openaccess,DC=bpo
FSSO_USERS_QUORA_INT (1 Members)	Fortinet Single Sign-On (FSSO)	CN=FSSO_QUORA_INT,OU=FSSO,OU=MKT_GL2,DC=openaccess,DC=bpo
FSSO_USERS_RECRUIT (1 Members)	Fortinet Single Sign-On (FSSO)	CN=FSSO_RECRUIT,OU=FSSO,OU=MKT_GL2,DC=openaccess,DC=bpo
FSSO_USERS_WV (1 Members)	Fortinet Single Sign-On (FSSO)	CN=FSSO_WV,OU=FSSO,OU=MKT_GL2,DC=openaccess,DC=bpo
FSSO_USERS_WV_TLs (1 Members)	Fortinet Single Sign-On (FSSO)	CN=FSSO_WV_TLs,OU=FSSO,OU=MKT_GL2,DC=openaccess,DC=bpo