

Report

Uptime and Latency

Reference No : R-SVR-5.1

Version No : 01

Week No : 29

Prepared by:

| Position / Title | Name | Signature | Date |
|------------------|-----------|-----------|------------|
| IT Staff | Jeff Wang | | 07-22-2019 |

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| Ī | Dunnana O | REPORT | |
|---|---------------------------------|---------------------------|-----------|
| | Process Owner: IT Department | Server Performance Report | R-SVR-5.1 |

(100.000%) 7d 0h 0m 0s

(0.000%) 0d 0h 0m 0s

(0.000%) 0d 0h 0m 0s

(0.000%) 0d 0h 0m 0s

1.0 UPTIME GRAPHS

1.1 SVR-AD

1.2 SVR-WSUS

1.3 SVR-CHI

State History for Host 'SVR_CHI' Sat Jul 13 00:00:00 2019 to Sat Jul 20 00:00:00 2019 Up Up: (100.000%) 7d 0h 0m 0s (0.000%) 0d 0h 0m 0s Unreachable Unreachable : (0.000%) 0d 0h 0m 0s Indeterminate Set 173 00:00:00 5049 (0.000%) 0d 0h 0m 0s Mon Jul 15 00:00:00 2019 Tue Jul 16 00:00:00 2019 Sun Jul 14 00:00:00 2019 Wed Jul 17 00:00:00 2019 Thu Jul 18 00:00:00 2019 Fri Jul 19 00:00:00 2019 Sat Jul 20 00:00:00 2019

1.4 SVR-HyperV

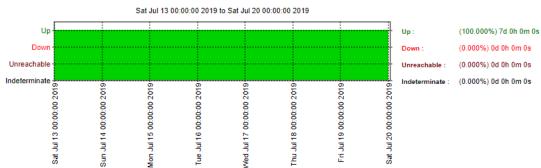
State History for Host 'SVR_HYPERV' Sat Jul 13 00:00:00 2019 to Sat Jul 20 00:00:00 2019 (100.000%) 7d 0h 0m 0s Up: (0.000%) 0d 0h 0m 0s Unreachable (0.000%) 0d 0h 0m 0s Indeterminate Sat Jul 13 00:00:00 2019 (0.000%) 0d 0h 0m 0s Mon Jul 15 00:00:00 2019 Sun Jul 14 00:00:00 2019 Tue Jul 16 00:00:00 2019 Wed Jul 17 00:00:00 2019 Thu Jul 18 00:00:00 2019 Fri Jul 19 00:00:00 2019 Sat Jul 20 00:00:00 2019

1.5 SVR-DoorAccess

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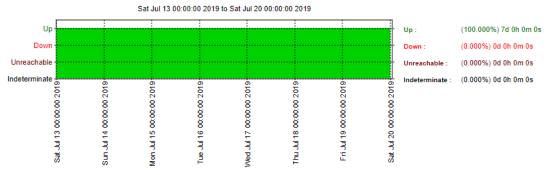


State History for Host 'SVR_DOORACCESS'



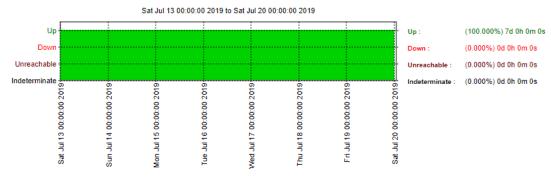
1.6 SVR-OSSEC

State History for Host 'SVR_NTP_SYSLOG'



1.7 SVR-Monitoring

State History for Host 'localhost'



1.8 SVR-Ticketing

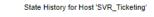
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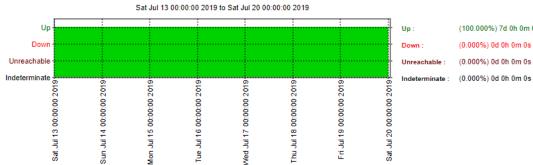


(100.000%) 7d 0h 0m 0s

(0.000%) 0d 0h 0m 0s

(0.000%) 0d 0h 0m 0s





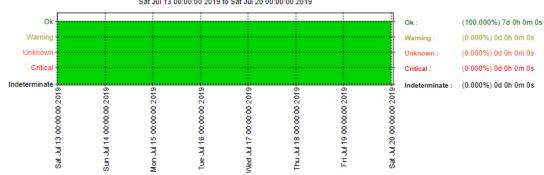
2.0 UPTIME REPORT

| DOWNTIME | RELATED TICKETS | AFFECTED CAMPAIGNS | DURATION (HOURS) |
|----------|-----------------|-----------------------|------------------|
| n/a | | | |

3.0 LATENCY GRAPHS (PING)

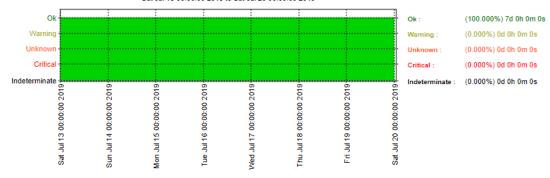
3.1 SVR-AD

State History for Service 'PING' on Host 'SVR_DC' Sat Jul 13 00:00:00 2019 to Sat Jul 20 00:00:00 2019



3.2 SVR-WSUS

State History for Service 'PING' on Host 'SVR_WSUS' Sat Jul 13 00:00:00 2019 to Sat Jul 20 00:00:00 2019

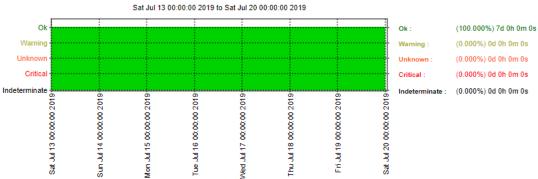


3.3 SVR-CHI

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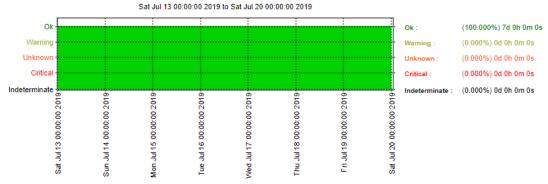


State History for Service 'PING' on Host 'SVR_CHI'



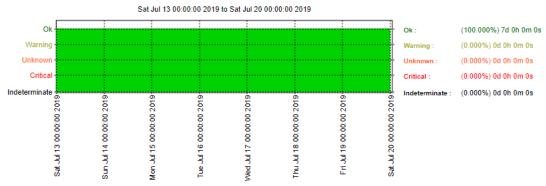
3.4 SVR-HyperV

State History for Service 'PING' on Host 'SVR_HYPERV'



3.5 SVR-DoorAccess

State History for Service 'PING' on Host 'SVR_DOORACCESS'



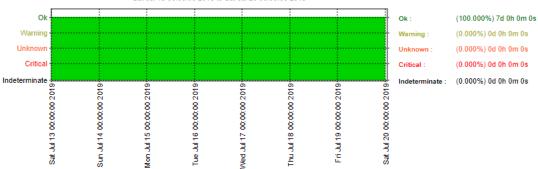
3.6 SVR-OSSEC

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State History for Service 'PING' on Host 'SVR_NTP_SYSLOG'

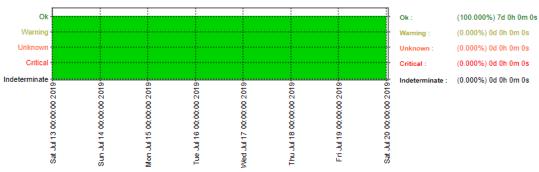




3.7 SVR-Monitoring

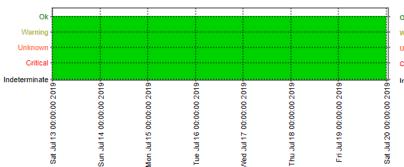
State History for Service 'PING' on Host 'localhost'





3.8 SVR-Ticketing

State History for Service 'PING' on Host 'SVR_Ticketing' Sat Jul 13 00:00:00 2019 to Sat Jul 20 00:00:00 2019



 Warning:
 (0.000%) 0d 0h 0m 0s

 Unknown:
 (0.000%) 0d 0h 0m 0s

 Critical:
 (0.000%) 0d 0h 0m 0s

 Indeterminate:
 (0.000%) 0d 0h 0m 0s

(100.000%) 7d 0h 0m 0s

4.0 LATENCY REPORT

| LATENCY RELATED ISSUE | RELATED TICKET | AFFECTED CAMPAIGN | DURATION (HOURS) |
|-----------------------|----------------|-------------------|------------------|
| n/a | | | |

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5.0 ANALYSIS AND RECOMMENDATIONS

For this week, all servers reached 100% uptime.

