

Report

Uptime and Latency

Reference No : R-NOC-5.1

Version No : 01

Week No : 24

Prepared by:

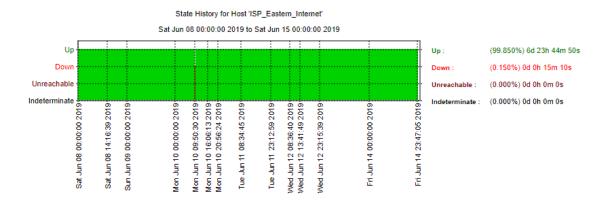
Position / Title	Name	Signature	Date
Senior Network Support Engineer	Maurice Mendoza		06/17/2019

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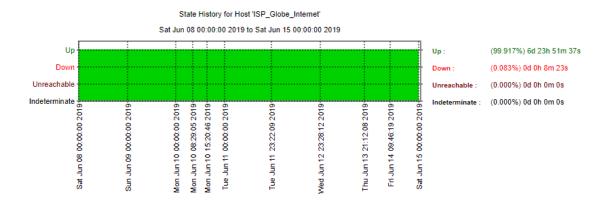
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Process Owner: IT Department	Uptime and Latency Report	R-NOC-5.1

1.0 UPTIME GRAPHS

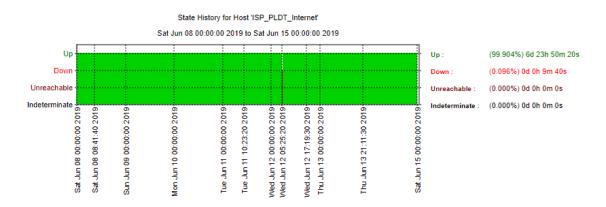
1.1 Internet: Eastern Telecoms (100Mbps)



1.2 Internet: Globe (30Mbps)



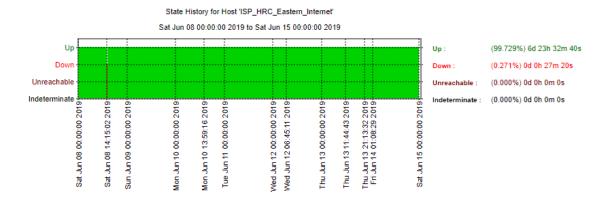
1.3 Internet: PLDT (100Mbps)



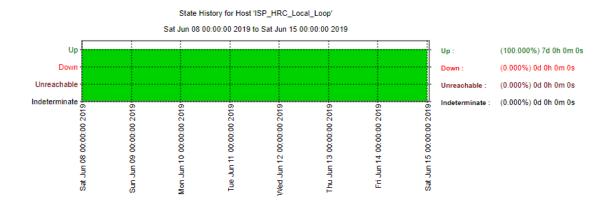
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1.4 Internet: Eastern Telecom - HRC (16Mbps)



1.5 Local Loop: Radius - HRC (12Mbps)



2.0 UPTIME REPORT

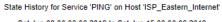
Downtime	Related Ticket	Affected Campaign	Duration (hours)
N/A			

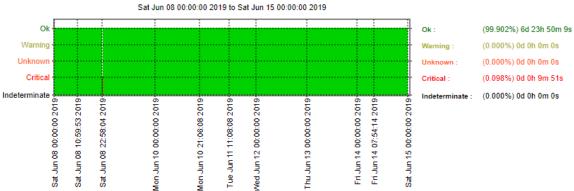
3.0 LATENCY GRAPHS

3.1 PING: Eastern Telecoms to host 8.26.56.26

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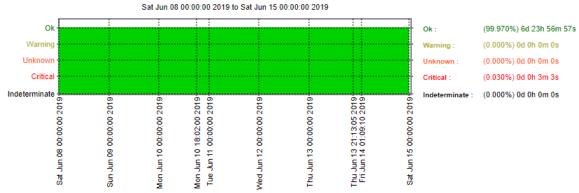






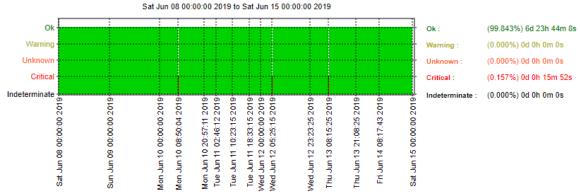
3.2 PING: Globe to host 209.244.0.3

State History for Service 'PING' on Host 'ISP_Globe_Internet'



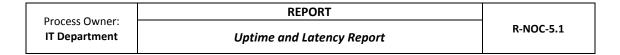
3.3 PING: PLDT to host 208.67.222.222

State History for Service 'PING' on Host 'ISP_PLDT_Internet'



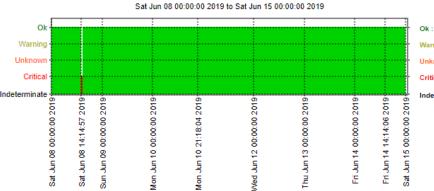
3.4 PING: Eastern-HRC to host

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State History for Service 'PING' on Host 'ISP HRC Eastern Internet'



(99.753%) 6d 23h 35m 4s (0.000%) 0d 0h 0m 0s (0.000%) 0d 0h 0m 0s Unknown: (0.247%) 0d 0h 24m 56s Critical:

(0.000%) 0d 0h 0m 0s

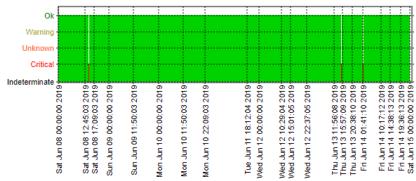
Additional host is added for comparison:

Mon.

Sat Sun.

State History for Service 'PING' on Host 'ISP_HRC_Eastern_Internet_PDS'





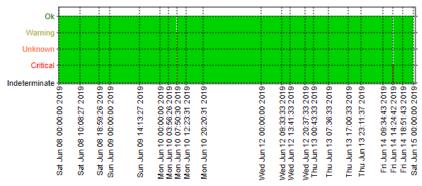
(0.000%) 0d 0h 0m 0s (0.000%) 0d 0h 0m 0s Critical: (0.765%) 0d 1h 17m 8s

(99.235%) 6d 22h 42m 52s

(0.000%) 0d 0h 0m 0s

3.5 Local Loop: Radius - HRC

State History for Service 'PING' on Host 'ISP_HRC_Local_Loop' Sat Jun 08 00:00:00 2019 to Sat Jun 15 00:00:00 2019



(99.469%) 6d 23h 6m 30s (0.412%) 0d 0h 41m 31s (0.000%) 0d 0h 0m 0s Unknown: (0.119%) 0d 0h 11m 59s

Indeterminate: (0.000%) 0d 0h 0m 0s

4.0 LATENCY REPORT

Latency Related Issue	Related Ticket	Affected Campaign	Duration (hours)
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21/2		
N/A		

5.0 ANALYSIS AND RECOMMENDATIONS

5.1 UPTIME and LATENCY

Per graphs, all ISPs are within their acceptable latencies and uptimes. All ISPs are stable with minimal alerts due to increase in latency that exceeds the set threshold.

No issues encountered throughout the week.