

# MOHD ABDUL RAHMAN

Associate Software Engineer



## About me

Software Engineer with a strong background in Computer Science, specializing in Java, SQL, and RPA. Dedicated to innovative solutions that address project needs. Adaptable and effective in dynamic environments..

## Personal Info

Mohd Abdul Rahman  
Nationality: Indian  
From: 1999

## Areas of specialization

Technical Troubleshooting  
• Engineering • Database  
• SQL Proficiency

## Interests

Learning Technology

@MohdAbd09568704

LinkedIn

Github

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## EXPERIENCE

JUL 2022-MAY 2023

### Tech Synchro

TECHNICAL OPERATIONS ENGINEER · Hyderabad 📍

- Expertly resolved client-reported issues using SQL database queries and Java code analysis.
- Demonstrated proficiency in troubleshooting, ensuring efficient problem diagnosis and resolution.
- Collaborated with cross-functional teams to implement code enhancements for an enhanced user experience.
- Maintained a high-ticket resolution rate, upholding client satisfaction and service quality.
- Translated complex technical solutions into accessible language for non-technical clients.
- Proactively identified software bugs, facilitating improvements to application functionality.
- Maintained comprehensive documentation of troubleshooting procedures and solutions.
- Actively participated in team meetings, sharing insights and contributing to continuous improvement initiatives.

JUN 2023-Present

### MyComplianceOffice

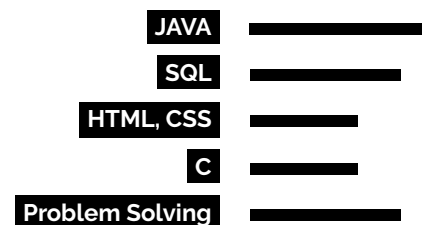
TECHNICAL OPERATIONS SOFTWARE ENGINEER I · Hyderabad 📍

- Leveraging SQL querying and Java programming skills for seamless client support and codebase optimization.
- Collaborating with cross-functional teams to address issues and enhance codebase performance.
- Delivering innovative and effective solutions that cater to technical and non-technical stakeholders.
- Ensuring client satisfaction, contributing to a high-resolution rate and fostering strong relationships.
- Passion for technology and collaboration driving consistent contributions to company success.

## EDUCATION

- 2022 **Bachelor of Engineering**  
CSE · Osmania University 🏛️
- 2018 **High School**  
12TH · Hyderabad 🏛️
- 2016 **Class 10th**  
· Hyderabad 🏛️

## SKILLS



## PROJECTS

1. Ultra-Auth [Cryptography, Networking]
2. INSTAID - Patient Record Management System [JAVA, MySQL]
3. AES Encryptor [JAVA]

## CERTIFICATES

- 2022 Core Java- Internshala