PRADEEP MARASINI

Adelaide, South Australia, 5086

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LinkedIn: LinkdIn Link Click Here | GitHub: GitHub Link Click Here | Portfolio: Portfolio Link Click Here

SUMMARY

An accomplished and adept professional with years of experience in the IT and hospitality industry. Proficient in IT hardware maintenance, IT application support, and software development. Certified full-stack web developer from the University of Adelaide, trained with MySQL, MongoDB, React, Node.js, and many more.

TECHNICAL SKILLS

Languages: HTML5, CSS3, JavaScript, C, C++

Libraries/Framework: React, Bootstrap, Material-UI, Node.js **Database/Others:** MongoDB, MySQL, Bitbucket, GitHub, Heroku,

EXPERIENCE

SUPPORT WORKER

ACH Group

Adelaide, Australia

• Maintain good communication with the resident, support their independence and document them.

- Identifying work place hazards and recording and reporting hazard to the responsible person.
- Observe, report changes in resident health and wellbeing and document.

CUSTOMER SERVICE Jul 2017 –current

Latra Toria Adelaide, Australia

- Generate invoice and settle bills.
- Maintain quality of food
- Greet customer in-store per day responding to their inquiries and provide exceptional customer service

JUNIOR SOFTWARE ENGINEER

Jul 2014 – Nov 2016

Drose Technologies Pvt Ltd (Now known as CityTech)

Kathmandu, Nepal

- Support design and production team to make sure quality assurance of both softwares and hardwares.
- Research, communicate with third party and vendors for API's and SDK integration.
- Test device using different software testing mechanism like integration test, smoke test, regression test.
- Debug and code front end for banking transactions like cash withdraw, deposit and fund transfer.
- Proactively worked on field and trained bank staffs and their clients on solution provided.

ACHIEVEMENTS

- Certificate in full stack web development from University of Adelaide.
- Certificate in insight into IT support/Helpdesk/NOC/Service Desk (Link Click Here).
- Awarded as Best IT supporter from national bank (<u>Link Click Here</u>).

EDUCATION

- Diploma of Information Technology (05/2021-current)
- Full-stack Development Bootcamp Certificate (2020)
- Certificate III in Individual Support (2018)
- Bachelor of Electronics and Communication Engineering (2014)