

Marceia Patterson

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SUMMARY OF QUALIFICATIONS

Currently enrolled at Fayetteville Technical Community College and earning an associate's degree in Digital Media Technology. Seeking employment opportunities through internships and entry level positions involving computer science and web programming. Additional goals include gaining real world experience to prepare for a successful career related and relevant to my major.

SKILLS

- ❖ **Microsoft Office:** Word, Excel, PowerPoint, Access
- ❖ **Web Development:** HTML, CSS, JavaScript, Python
- ❖ **Operating Systems:** Windows, Macintosh
- ❖ **WPM:** 50

WORK EXPERIENCE

Lowe's Home Improvement

Customer Service Associate

Feb. 2017 - Dec. 2019

Front End Cashier

Dec. 2019 - Present Day

Responsibilities

- Generated invoices for online orders, as well as contact out of state vendors to track the status and shipment of orders for each customer.
- Preserved filed paperwork, contracts, and all other forms of necessary documentation for customer installation projects.
- Provided minor maintenance services for self checkout machines to ensure they function properly for the customers.
- Assisted customers who were unfamiliar with the technological features of the self checkout machines.
- Contacted IT professionals for more complex hardware related issues afflicting the machines, and carefully followed any given instructions by phone to perform necessary tasks to finalize the recovery process of the machines.

Breakiron Animation & Design, LLC

Nov. 2017 - Mar. 2018

Freelance Animator

Responsibilities

- Created small sequences of an animated bird for a car commercial promoting a local business in Michigan.

What a Bee Studios

Nov. 2017 - Aug. 2018

Character Designer and Concept Artist (2D)

Responsibilities

- Worked alongside the creative director and developed character concepts and studies for an upcoming animated series pitch.

Mighty K Bot Industries

Dec. 2016 - Mar. 2017

Character Designer (2D)

Responsibilities

- Assisted the staff by developing intriguing mascots for their creative corporation.
- Revised and enhanced early character concepts provided by the company.

Magda y Lenna (animated instructional series)

June 2015 - July 2016

Producer, Director, Storyboard Artist, Editor, Lead Animator (2D)

Responsibilities

- Pitched an educational animated production for a Colombian community elaborating boat safety regulations.
- Developed appealing character designs used to communicate to the audience and provide guidance throughout the educational content.
- Illustrated backgrounds for each scene within the final animated sequence.
- Provided storyboards to elaborate scenes of the animation projects.

EDUCATION***Fayetteville Technical Community College***

Jan. 2019 - Current

Fayetteville, North Carolina, Digital Media Technology

Relevant courses: Intro to Programming & Logic; Web, Programming, & Database Foundation; Information System Business Concepts; Comprehensive Keyboarding; Office Editing***University of North Carolina School of the Arts***

Aug. 2011 - May 2015

Winston-Salem, North Carolina, BFA, Filmmaking

Relevant courses: College Geometry