

Service Technik Installer

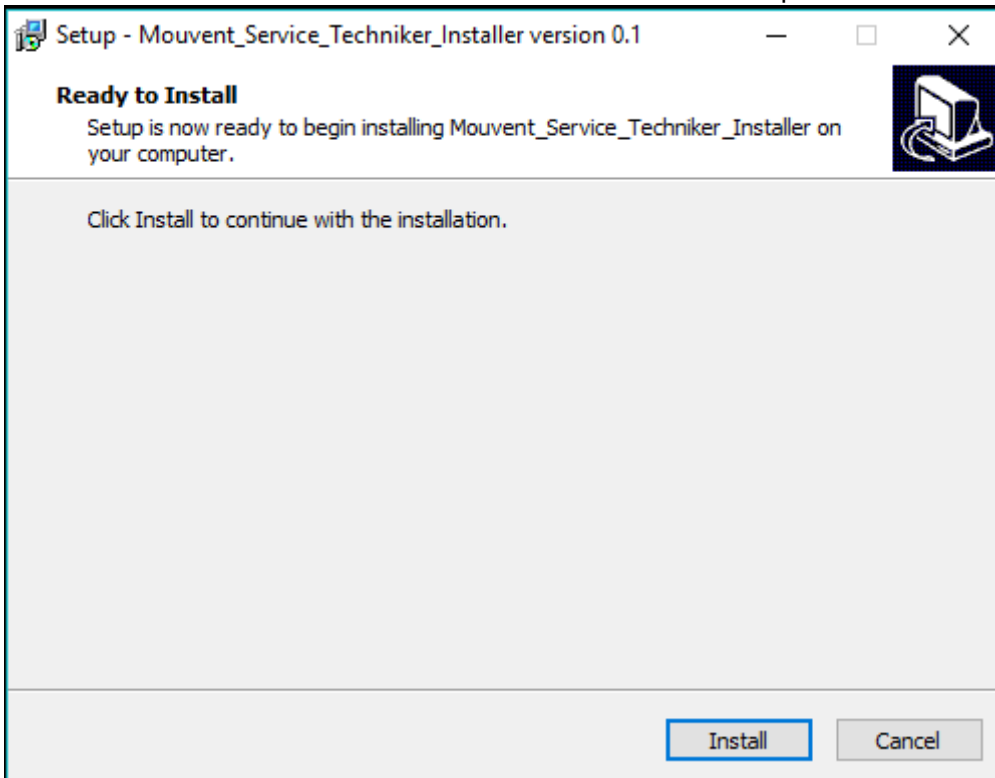
1. Setup.exe

Copy the Mouvent_Service_Techniker_Installer.exe to your Desktop, open it

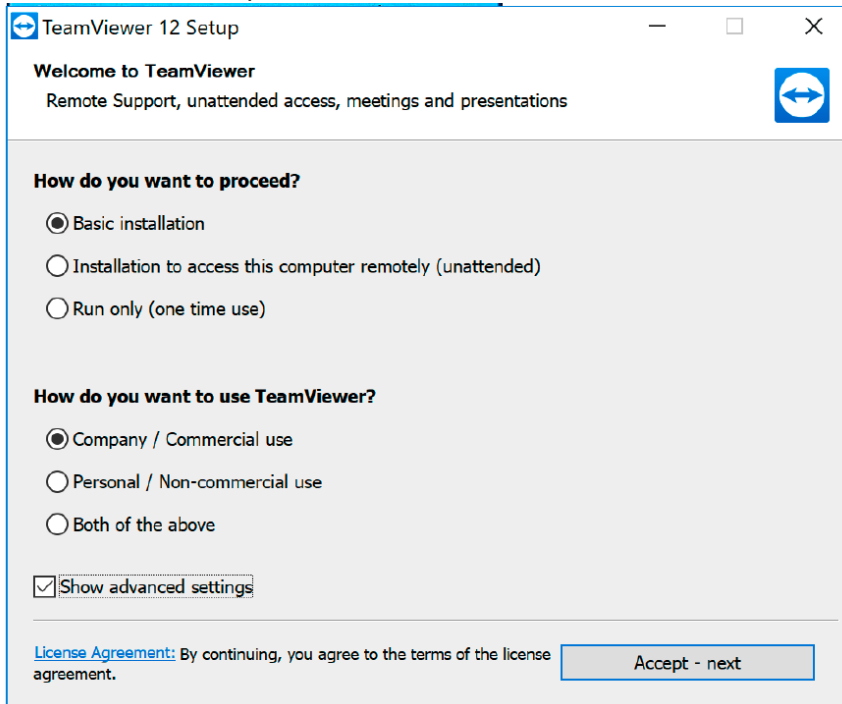


1.1.

press "Install"

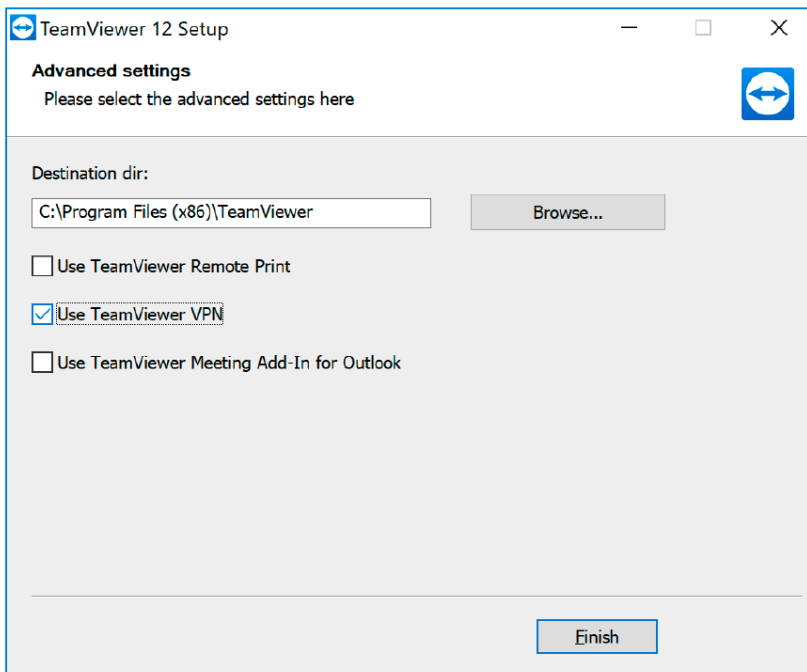


2. TeamViewer Setup



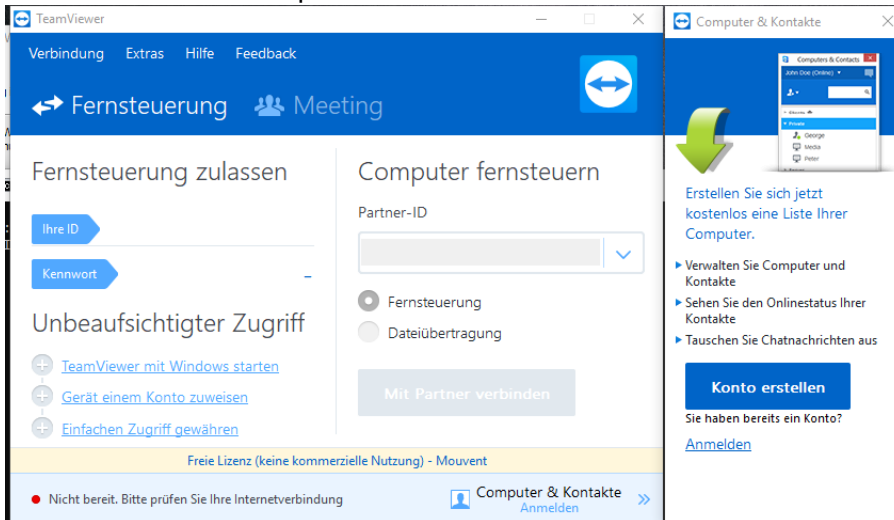
- > Select "Basic Installation"
- > Select "Company / Commercial use"
- > Check "Show advanced settings"
- > press "Accept -next"

2.1.

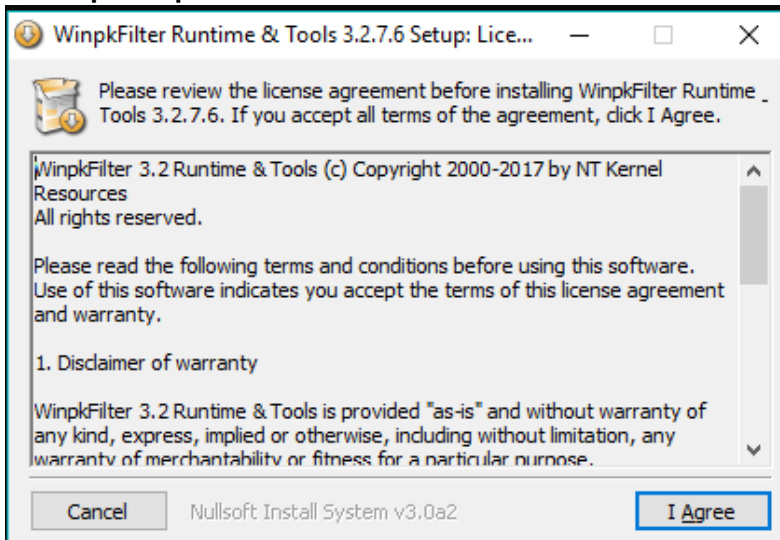


- > Check: "Use TeamViewer VPN"
- > press "Finish"

2.2. Close all now opened TeamViewer Windows

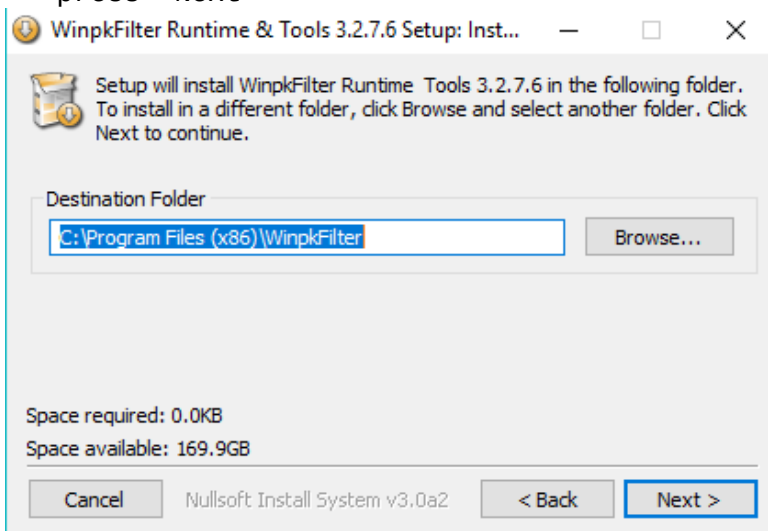


3. Set-up WinpkFilter

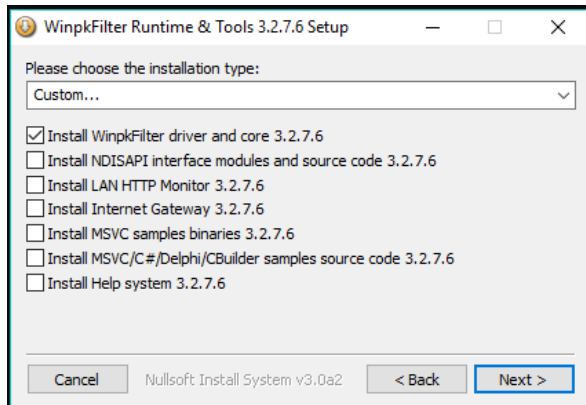


-> press "I Agree"

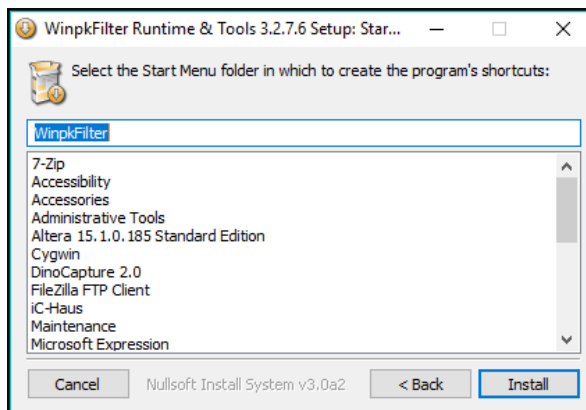
4. -> press "Next >"



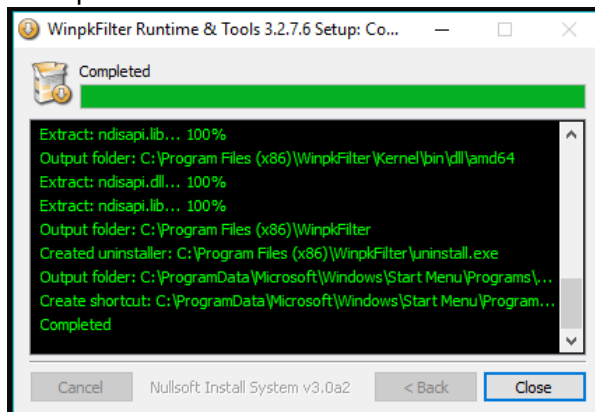
5.



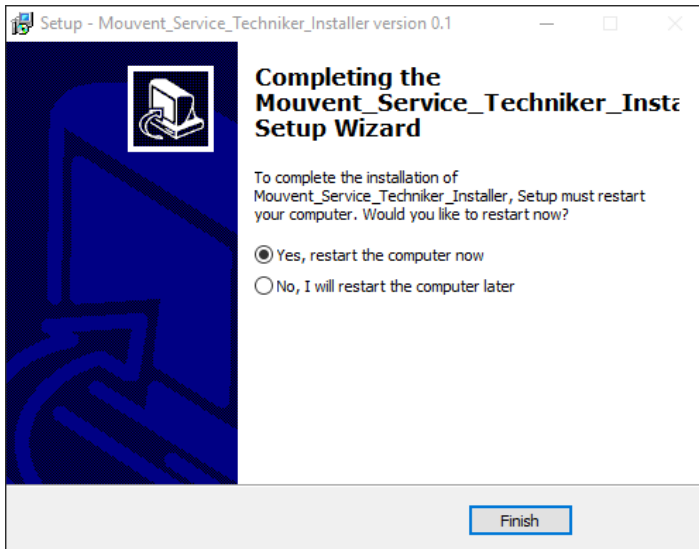
6.



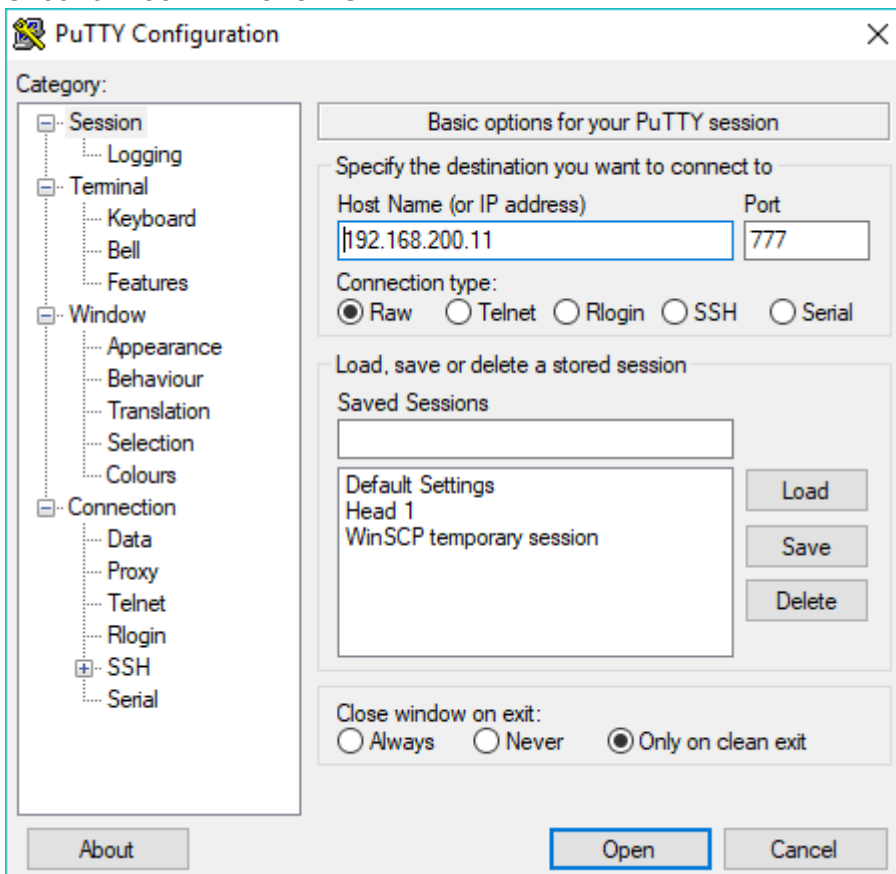
7. -> press "Close"



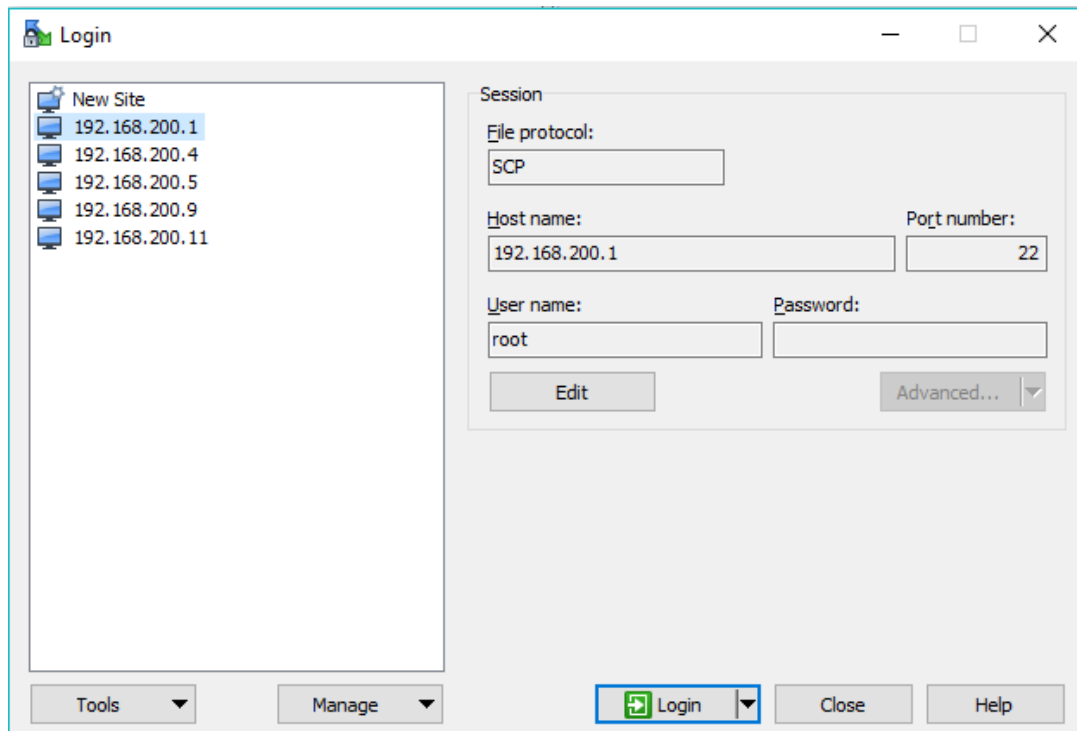
8. Restart



9. After the Restart, there is new "Putty" Icon on your Desktop, open it, it should look like this:



10. There is a new "WinScp" Icon on your Desktop, open it, it should look like this:



11. Remote Connect to Mouvent Machine

Once the "Service Technik Installer" is installed you might want to Test to connect from Remote to the Mouvent Machine.

For this purpose let's introduce a naming convention:

"PC" => Laptop, netbook, Tablet or whatever, but Windows 10 (Win7 might work as well, but it's not tested) should be installed.

"Pclocal" = a PC physically connected to your Mouvent Machine over an Ethernet Cable

"Pcremote" = remote PC (not physically connected to the Mouvent Machine over an Ethernet Cable)

Both PC's have to be connected to the Internet. The easiest way might be over WLAN/WIFI/Mobile Phone Hotspot.

11.1. First of all, make sure on both PC's the "Mouvent Service Technik Installer" is installed

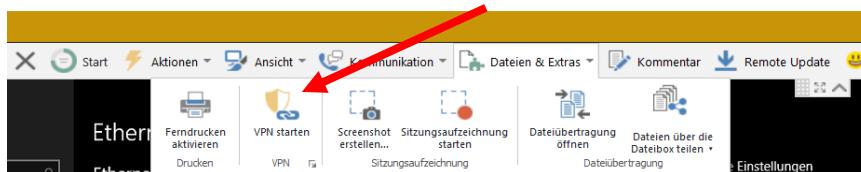
11.2. Pclocal: start TeamViewer

11.3. Pcremote: start TeamViewer, connect to Pclocal

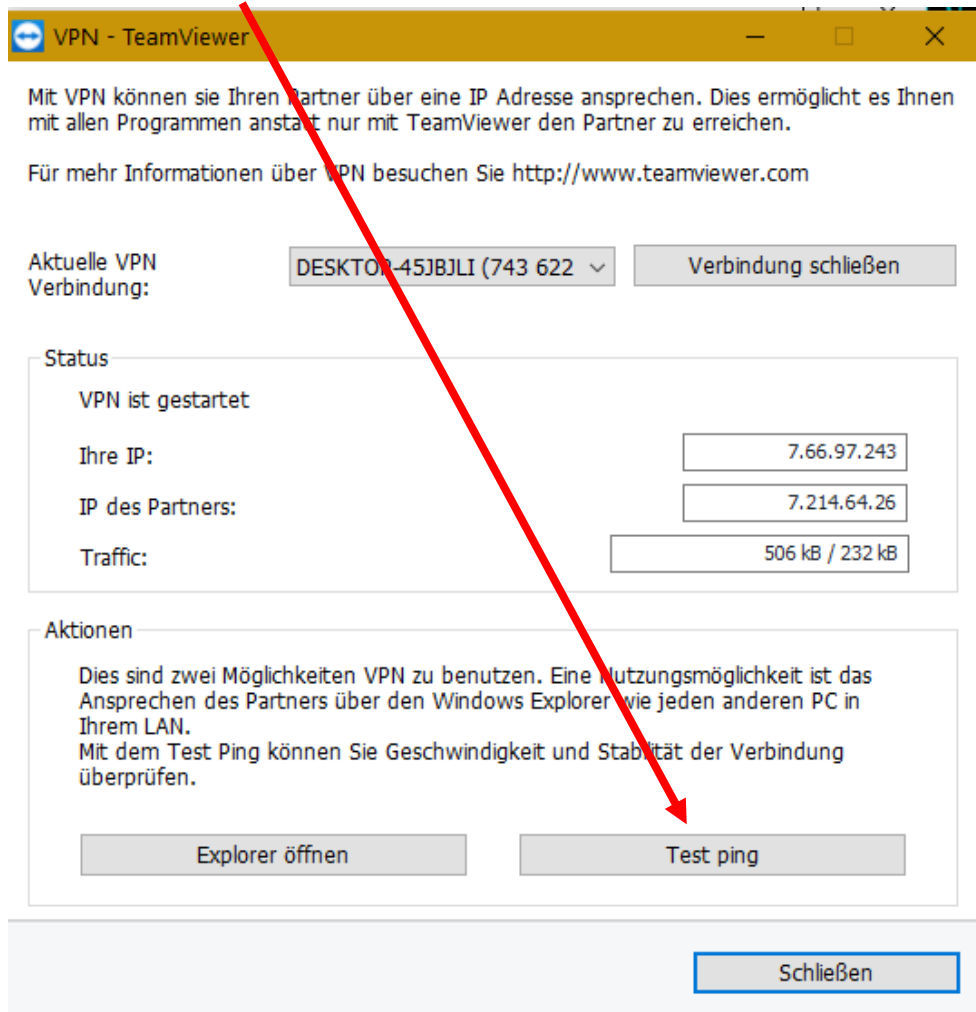
11.4. Pclocal(via TeamViewer): set a fixed ip in the range 192.168.200.xxx for your ethernet adapter

11.5. Pclocal(via TeamViewer): open cmd, ping one Electronic Board in your machine (for example: "ping 192.168.200.4")

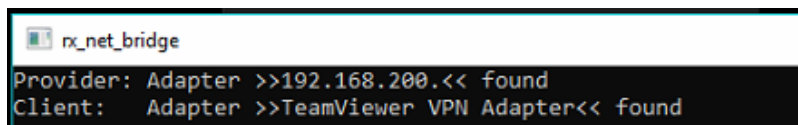
11.6. Pcremote: open teamviewer vpn



11.7. Test ping



11.8. Pclocal(via teamviewer): open rx_net_bridge (shortcut on the Pclocal desktop)



11.9. Pcremote: open rx_route as Admin (located in C:\Program Files (x86)\Mouvent\rx_route.exe) => this only open shortly a cmd windows, which then is closed immediately

11.10. Pcremote: open cmd, ping one Electronic Board in your machine (for example: "ping 192.168.200.4")

Now you can connect to your Mouvent Machine from your Remote PC via TeamViewer.

12. Notes for Mouvent Employees:

As we selected "Company / Commercial use" on the TeamViewer installation you will need sooner or later a valid TeamViewer Licence.

For Mouvent Employees we do have TeamViewer Licences available. To get a Licence send an email to David Jauslin, Head of Customer Service

david.jauslin@mouvent.com

Revision History:

Rev.	Author	Date	Description
1.0	Stefan Weber	17.12.18	Tool v1.0
1.1	Stefan Weber	16.01.19	Tool v1.0 added Note about how to connect to Mouvent Machine from a Remote PC over TeamViewer
1.2	Stefan Weber	21.01.19	Tool v1.0 add Note about TeamViewer Licence
1.3	Stefan Weber	12.02.19	Tool v1.1 - Limit supported Windows to Win10 with at least Build 1803 - Installation fails if there is already a TeamViewer installation